CHAMBER ACTION

The Governmental Operations Committee recommends the following:

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Council/Committee Substitute

Remove the entire bill and insert:

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A bill to be entitled

An act relating to emergency management; amending s. 252.355, F.S.; specifying additional agencies that are required to provide registration information to special needs clients and persons with disabilities or special needs who receive services from such agencies for purposes of inclusion within the registry of persons with special needs maintained by local emergency management agencies; providing that the Department of Community Affairs shall be the designated lead agency responsible for community education and outreach to the general public, including special needs clients, regarding registration as a person with special needs, special needs shelters, and general information regarding shelter stays; requiring the department to disseminate educational and outreach information through local emergency management offices; requiring the department to coordinate community education and outreach related to special needs shelters with Page 1 of 23

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specified agencies and entities; providing that specified confidential and exempt information relating to registration of persons with special needs be provided to the Department of Health; amending s. 381.0303, F.S.; removing a condition of specified funding as a prerequisite to the assumption of lead responsibility by the Department of Health for specified coordination with respect to the development of a plan for the staffing and medical management of special needs shelters; providing that the local Children's Medical Services offices shall assume lead responsibility for specified coordination with respect to the development of a plan for the staffing and medical management of pediatric special needs shelters; requiring such plans to be in conformance with the local comprehensive emergency management plan; requiring county governments to assist in the process of coordinating the recruitment of health care practitioners to staff local special needs shelters; providing that the appropriate county health department, Children's Medical Services, and local emergency management agency shall jointly determine the responsibility for medical supervision in a special needs shelter; providing that the Department of Elderly Affairs shall be the lead agency responsible for ensuring the placement of special needs elderly and Alzheimer's adult special needs residents rendered homeless due to a disaster event and for appropriate discharge planning; providing that the Agency for Persons with Disabilities shall be the lead agency responsible for ensuring the Page 2 of 23

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placement of developmentally disabled special needs residents rendered homeless by a disaster event and for appropriate and necessary discharge planning; providing that the Department of Children and Family Services shall be the lead agency responsible for ensuring the placement of mental health special needs residents rendered homeless due to a disaster event and for appropriate and necessary discharge planning and for the placement of children within the welfare system; providing that the appropriate agency shall provide necessary discharge planning for their respective clients; providing that state employees with a preestablished role in disaster response may be called upon to serve in times of disaster in specified capacities; requiring hospitals and nursing homes that are used to shelter special needs persons during and after an evacuation to submit invoices for reimbursement from the state for expenses incurred for medical care provided at the request of the Department of Health in special needs shelters or at other locations during times of emergency or major disaster; revising the role of the special needs shelter interagency committee with respect to the planning and operation of special needs shelters; providing required functions of the committee; providing that the Department of Health shall establish a statewide database to capture and disseminate special needs registration information; revising the composition of the special needs shelter interagency committee; requiring the inclusion of specified rules with respect to health practitioner Page 3 of 23

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recruitment for special needs shelters and specified minimum standards for special needs shelters; providing requirements with respect to emergency management plans submitted by home health agencies, nurse registries, and hospice programs to county health departments for review; removing a condition of specified funding as a prerequisite to the submission of such plans; amending s. 252.385, F.S.; requiring the Division of Emergency Management of the Department of Community Affairs to prepare and submit a statewide emergency shelter plan to the Governor and the Cabinet for approval; providing plan requirements; requiring the Department of Health to assist the division in determining the estimated need for special needs shelter space; requiring inspection of public hurricane evacuation shelter facilities by local emergency management agencies prior to activation of such facilities; amending s. 400.492, F.S.; providing that nurse registries, hospices, and durable medical equipment providers shall prepare and maintain a comprehensive emergency management plan; providing that home health, hospice, and durable medical equipment provider agencies shall not be required to continue to provide care to patients in emergency situations that are beyond their control and that make it impossible to provide services; authorizing home health agencies, nurse registries, hospices, and durable medical equipment providers to establish links to local emergency operations centers to determine a mechanism to approach areas within a disaster Page 4 of 23

area in order for the agency to reach its clients;
providing that the presentation of home care or hospice
clients to the special needs shelter without the home
health agency or hospice making a good faith effort to
provide services in the shelter setting constitutes
abandonment of the client; requiring regulatory review in
such cases; amending s. 408.831, F.S.; providing that
entities regulated or licensed by the Agency for Health
Care Administration may exceed their licensed capacity to
act as a receiving facility under specified circumstances;
providing requirements while such entities are in an
overcapacity status; providing for issuance of an inactive
license to such licensees under specified conditions;
providing requirements and procedures with respect to the
issuance and reactivation of an inactive license;
providing fees; creating s. 252.357, F.S., requiring the
Agency for Health Care Administration, under the Florida
Comprehensive Emergency Management Plan, to contact
nursing homes in disaster areas for specified monitoring
purposes; requiring the agency to establish an emergency
telephone number for use by nursing homes; providing an
effective date.
Be It Enacted by the Legislature of the State of Florida:
Section 1. Section 252.355, Florida Statutes, is amended
to read:

252.355 Registry of persons with special needs; notice.--

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In order to meet the special needs of persons who would need assistance during evacuations and sheltering because of physical, mental, cognitive impairment, or sensory disabilities, each local emergency management agency in the state shall maintain a registry of persons with special needs located within the jurisdiction of the local agency. The registration shall identify those persons in need of assistance and plan for resource allocation to meet those identified needs. To assist the local emergency management agency in identifying such persons, the Department of Children and Family Services, Department of Health, Agency for Health Care Administration, Department of Education, Agency for Persons with Disabilities, Agency for Workforce Innovation, Department of Labor and Employment Security, and Department of Elderly Affairs shall provide registration information to all of their special needs clients and to all people with disabilities or special needs who receive services incoming clients as a part of the intake process. The registry shall be updated annually. The registration program shall give persons with special needs the option of preauthorizing emergency response personnel to enter their homes during search and rescue operations if necessary to assure their safety and welfare following disasters.

(2) The Department of Community Affairs shall be the designated lead agency responsible for community education and outreach to the general public, including special needs clients, regarding registration and special needs shelters and general information regarding shelter stays. The Department of Community Affairs shall disseminate such educational and outreach

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information through the local emergency management offices. The

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165	department shall coordinate the development of curriculum and
166	dissemination of all community education and outreach related to
167	special needs shelters with the Clearinghouse on Disability
168	Information of the Governor's Working Group on the Americans
169	with Disabilities Act, the Department of Children and Family
170	Services, the Department of Health, the Agency for Health Care
171	Administration, the Department of Education, the Agency for
172	Persons with Disabilities, the Clearinghouse on Disability
173	Information, the Agency for Workforce Development, and the
174	Department of Elderly Affairs.
175	(3)(2) On or before May 1 of each year each electric
176	utility in the state shall annually notify residential customers
177	in its service area of the availability of the registration
178	program available through their local emergency management
179	agency.
180	(4)(3) All records, data, information, correspondence, and
181	communications relating to the registration of persons with
182	special needs as provided in subsection (1) are confidential and
183	exempt from the provisions of s. $119.07(1)$, except that such
184	information shall be available to other emergency response
185	agencies, as determined by the local emergency management

(5)(4) All appropriate agencies and community-based service providers, including home health care providers, and hospices shall assist emergency management agencies by collecting registration information for persons with special Page 7 of 23

director and shall be provided to the Department of Health in

the furtherance of their duties and responsibilities.

needs as part of program intake processes, establishing programs to increase the awareness of the registration process, and educating clients about the procedures that may be necessary for their safety during disasters. Clients of state or federally funded service programs with physical, mental, cognitive impairment, or sensory disabilities who need assistance in evacuating, or when in shelters, must register as persons with special needs.

Section 2. Section 381.0303, Florida Statutes, is amended to read:

381.0303 Health practitioner recruitment for special needs shelters.--

- (1) PURPOSE.--The purpose of this section is to designate the Department of Health, through its county health departments, as the lead agency for coordination of the recruitment of health care practitioners, as defined in s. 456.001(4), to staff special needs shelters in times of emergency or disaster and to provide resources to the department to carry out this responsibility. However, nothing in this section prohibits a county health department from entering into an agreement with a local emergency management agency to assume the lead responsibility for recruiting health care practitioners.
- (2) SPECIAL NEEDS SHELTER PLAN AND STAFFING.--Provided funds have been appropriated to support medical services disaster coordinator positions in county health departments, The department shall assume lead responsibility for the local coordination of local medical and health care providers, the American Red Cross, and other interested parties in developing a Page 8 of 23

plan for the staffing and medical management of special needs shelters. The local Children's Medical Services offices shall assume lead responsibility for the local coordination of local medical and health care providers, the American Red Cross, and other interested parties in developing a plan for the staffing and medical management of pediatric special needs shelters.

Plans The plan shall be in conformance with the local comprehensive emergency management plan.

- (a) County health departments shall, in conjunction with the local emergency management agencies, have the lead responsibility for coordination of the recruitment of health care practitioners to staff local special needs shelters. County health departments shall assign their employees to work in special needs shelters when needed to protect the health of patients. County governments shall assist in this process.
- (b) The appropriate county health department, Children's Medical Services, and local emergency management agency shall jointly determine who has responsibility for medical supervision in a special needs shelter.
- (c) The Department of Elderly Affairs shall be the lead agency responsible for ensuring the placement of special needs elderly residents and Alzheimer adult special needs residents rendered homeless due to a disaster event and for appropriate and necessary discharge planning for special needs shelter residents. Other elder service agencies and organizations shall assist the Department of Elderly Affairs in this effort.
- (d)1. The Department of Children and Family Services shall be the lead agency responsible for ensuring the placement of

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248 mental health special needs residents rendered homeless due to a 249 disaster event and the appropriate and necessary discharge planning for special needs shelter residents. Other social 250 service agencies or organizations shall assist the Department of 252 Children and Family Services in this effort. The Agency for 253 Persons with Disabilities shall be the lead agency responsible 254 for ensuring the placement of and appropriate necessary discharge planning for special needs shelter residents with developmental disabilities rendered homeless by a disaster 256 257 event.

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- 2. The Department of Children and Family Services shall be the lead agency responsible for ensuring the placement of children within the welfare system.
- In all cases, the appropriate agency shall provide the appropriate and necessary discharge planning for their respective clients. Other social service agencies or organizations shall assist the aforementioned agencies in this effort.
- (e) State employees with a preestablished role in disaster response may be called upon to serve in times of disaster commensurate with their knowledge, skills, and abilities and any needed activities related to the situation.
- (f)(c) Local emergency management agencies shall be responsible for the designation and operation of special needs shelters during times of emergency or disaster. County health departments shall assist the local emergency management agency

with regard to the management of medical services in special needs shelters.

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(3) REIMBURSEMENT TO HEALTH CARE PRACTITIONERS. -- The Department of Health shall reimburse, subject to the availability of funds for this purpose, health care practitioners, as defined in s. 456.001, provided the practitioner is not providing care to a patient under an existing contract, and emergency medical technicians and paramedics licensed pursuant to chapter 401 for medical care provided at the request of the department in special needs shelters or at other locations during times of emergency or major disaster. Reimbursement for health care practitioners, except for physicians licensed pursuant to chapter 458 or chapter 459, shall be based on the average hourly rate that such practitioners were paid according to the most recent survey of Florida hospitals conducted by the Florida Hospital Association. Reimbursement shall be requested on forms prepared by the Department of Health. If a Presidential Disaster Declaration has been made, and the Federal Government makes funds available, the department shall use such funds for reimbursement of eligible expenditures. In other situations, or if federal funds do not fully compensate the department for reimbursement made pursuant to this section, the department shall submit to the Cabinet or Legislature, as appropriate, a budget amendment to obtain reimbursement from the working capital fund. Hospitals and nursing homes that are used to shelter special needs persons during and after an evacuation shall submit invoices for reimbursement from the state for expenses incurred in this

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<u>effort.</u> Travel expense and per diem costs shall be reimbursed pursuant to s. 112.061.

- (4) HEALTH CARE PRACTITIONER REGISTRY.--The department may use the registries established in ss. 401.273 and 456.38 when health care practitioners are needed to staff special needs shelters or to staff disaster medical assistance teams.
- (5) SPECIAL NEEDS SHELTER INTERAGENCY COMMITTEE.--The Department of Health may establish a special needs shelter interagency committee, to be chaired and staffed by the department. The committee shall resolve problems related to special needs shelters not addressed in the state comprehensive emergency medical plan and shall serve in a consultative role in as an oversight committee to monitor the planning and operation of special needs shelters.
 - (a) The committee shall may:

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- 1. Develop and negotiate any necessary interagency agreements.
- 2. Undertake other such activities as the department deems necessary to facilitate the implementation of this section.
- 3. Submit recommendations to the Legislature as necessary.

 <u>Such recommendations shall include, but not be limited to, the</u>

 following:
 - a. Defining "special needs shelter."
 - b. Defining "special needs person."
 - c. Development of a uniform registration form.
- 328 <u>d. The improvement of public awareness regarding the</u>
 329 registration process.

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e. The improvement of overall communications with special needs persons both before and after a disaster.

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<u>f.</u> The establishment of special needs shelter guidelines for staffing, supplies, including durable medical, emergency power, and transportation.

The Department of Health shall establish a statewide database designed to collect and disseminate timely and appropriate special needs registration information.

The special needs shelter interagency committee shall be composed of representatives of emergency management, health, medical, and social services organizations. Membership shall include, but shall not be limited to, the Departments of Community Affairs, Children and Family Services, Elderly Affairs, Labor and Employment Security, and Education; the Agency for Health Care Administration; the Agency for Workforce Innovation; the Florida Medical Association; the Florida Osteopathic Medical Association; Associated Home Health Industries of Florida, Inc.; the Florida Nurses Association; the Florida Health Care Association; the Florida Assisted Living Association; the Florida Hospital Association; the Florida Statutory Teaching Hospital Council; the Florida Association of Homes for the Aging; the Florida Emergency Preparedness Association; the American Red Cross; Florida Hospices, Inc.; the Association of Community Hospitals and Health Systems; the Florida Association of Health Maintenance Organizations; the Florida League of Health Systems; Private Care Association; and

the Salvation Army; the Florida Association of Aging Services

Providers; and the AARP.

- (c) Meetings of the committee shall be held in Tallahassee, and members of the committee shall serve at the expense of the agencies or organizations they represent. The committee shall make every effort to use teleconference or video conference capabilities in order to ensure widespread input and to accommodate persons from other areas of the state.
- (6) RULES.--The department has the authority to adopt rules necessary to implement this section. Rules shall may include a definition of a special needs patient, specification with respect to specify physician reimbursement, and the designation of designate which county health departments which will have responsibility for the implementation of subsections (2) and (3). Standards for special needs shelters adopted by rule shall include minimum standards relating to:
 - (a) The provision of electricity.
- (b) Staffing levels for provision of services to assist individuals with activities of daily living.
 - (c) Provision of transportation services.
 - (d) Compliance with applicable service animal laws.
- (e) Eligibility criteria that includes individuals with physical, cognitive, and psychiatric disabilities.
- (f) Provision of support and services for individuals with physical, cognitive, and psychiatric disabilities.
- (g) Standardized applications that include specific eligibility criteria and the services an individual with special needs can expect to receive.

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(h) Procedures for addressing the needs of unregistered individuals in need of shelter.

- (i) Requirements that the special needs shelter location meets the Florida Accessibility Code for Building Construction.

 If the location fails to meet the standards, a plan must be provided describing how compliance will be achieved.
- (j) Procedures for addressing the needs of families that are eligible for special needs shelter services. Specific procedures shall be developed to address the needs of families with multiple dependents where only one dependent is eligible for the special needs shelter. Specific procedures shall be developed to address the needs of adults with special needs who are caregivers for individuals without special needs.
- of Emergency management plans <u>submitted</u> to county health departments by home health agencies pursuant to s. 400.497(8)(c) and (d) and by nurse registries pursuant to s. 400.506(16)(e) and by hospice programs pursuant to s. 400.610(1)(b) <u>shall</u> specifically address an agency's functional staffing plan for the shelters to ensure continuity of care and services for clients registered pursuant to s. 252.355. Staffing plans for a nurse registry shall be consistent with s. 400.506(16)(a). is conditional upon the receipt of an appropriation by the department to establish medical services disaster coordinator positions in county health departments unless the secretary of the department and a local county commission jointly determine to require such plans to be submitted based on a determination

that there is a special need to protect public health in the local area during an emergency.

Section 3. Subsections (2) and (4) of section 252.385, Florida Statutes, are amended to read:

252.385 Public shelter space. --

- (2)(a) The division shall administer a program to survey existing schools, universities, community colleges, and other state-owned, municipally owned, and county-owned public buildings and any private facility that the owner, in writing, agrees to provide for use as a public hurricane evacuation shelter to identify those that are appropriately designed and located to serve as such shelters. The owners of the facilities must be given the opportunity to participate in the surveys. The Board of Regents, district school boards, community college boards of trustees, and the Department of Education are responsible for coordinating and implementing the survey of public schools, universities, and community colleges with the division or the local emergency management agency.
- (b) By January 31 of each even-numbered year, the Division of Emergency Management of the Department of Community Affairs shall prepare and submit a statewide emergency shelter plan to the Governor and the Cabinet for approval, subject to the requirements for approval provided in s. 1013.37(2). The plan must also identify the general location and square footage of special needs shelters, by regional planning council region, during the next 5 years. The Department of Health shall assist the division in determining the estimated need for special needs

shelter space based on information from the special needs registration database and other factors.

- (4)(a) Public facilities, including schools, postsecondary education facilities, and other facilities owned or leased by the state or local governments, but excluding hospitals or nursing homes, which are suitable for use as public hurricane evacuation shelters shall be made available at the request of the local emergency management agencies. The local emergency management agency shall inspect a designated facility to determine its readiness prior to activating such facility for a specific hurricane or disaster. Such agencies shall coordinate with the appropriate school board, university, community college, or local governing board when requesting the use of such facilities as public hurricane evacuation shelters.
- (b) The Department of Management Services shall incorporate provisions for the use of suitable leased public facilities as public hurricane evacuation shelters into lease agreements for state agencies. Suitable leased public facilities include leased public facilities that are solely occupied by state agencies and have at least 2,000 square feet of net floor area in a single room or in a combination of rooms having a minimum of 400 square feet in each room. The net square footage of floor area must be determined by subtracting from the gross square footage the square footage of spaces such as mechanical and electrical rooms, storage rooms, open corridors, restrooms, kitchens, science or computer laboratories, shop or mechanical areas, administrative offices, records vaults, and crawl spaces.

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(c) The Department of Management Services shall, in consultation with local and state emergency management agencies, assess Department of Management Services facilities to identify the extent to which each facility has public hurricane evacuation shelter space. The Department of Management Services shall submit proposed facility retrofit projects that incorporate hurricane protection enhancements to the department for assessment and inclusion in the annual report prepared in accordance with subsection (3).

Section 4. Section 400.492, Florida Statutes, is amended to read:

400.492 Provision of services during an emergency.--Each home health agency, nurse registry, hospice, or durable medical equipment provider shall prepare and maintain a comprehensive emergency management plan that is consistent with the standards adopted by national accreditation organizations and consistent with the local special needs plan. The plan shall be updated annually and shall provide for continuing home health, nurse registry, hospice, or durable medical equipment services during an emergency that interrupts patient care or services in the patient's home. The plan shall describe how the home health agency, nurse registry, hospice, or durable medical equipment provider establishes and maintains an effective response to emergencies and disasters, including: notifying staff when emergency response measures are initiated; providing for communication between staff members, county health departments, and local emergency management agencies, including a backup system; identifying resources necessary to continue essential Page 18 of 23

care or services or referrals to other organizations subject to written agreement; and prioritizing and contacting patients who need continued care or services.

- (1) Each patient record for patients who are listed in the registry established pursuant to s. 252.355 shall include a description of how care or services will be continued in the event of an emergency or disaster. The home health agency shall discuss the emergency provisions with the patient and the patient's caregivers, including where and how the patient is to evacuate, procedures for notifying the home health agency in the event that the patient evacuates to a location other than the shelter identified in the patient record, and a list of medications and equipment which must either accompany the patient or will be needed by the patient in the event of an evacuation.
- (2) Each home health agency shall maintain a current prioritized list of patients who need continued services during an emergency. The list shall indicate how services shall be continued in the event of an emergency or disaster for each patient and if the patient is to be transported to a special needs shelter, and shall indicate if the patient is receiving skilled nursing services and the patient's medication and equipment needs. The list shall be furnished to county health departments and to local emergency management agencies, upon request.
- (3) Home health, hospice, and durable medical equipment provider agencies shall not be required to continue to provide care to patients in emergency situations that are beyond their Page 19 of 23

control and that make it impossible to provide services, such as when roads are impassable or when patients do not go to the location specified in their patient records. Home health agencies, nurse registries, hospices, and durable medical equipment providers may establish links to local emergency operations centers to determine a mechanism to approach areas within the disaster area in order for the agency to reach its clients. The presentation of home care or hospice clients to a special needs shelter without the home health agency or hospice making a good faith effort to provide services in the shelter setting will constitute abandonment of the client and will result in regulatory review.

- (4) Notwithstanding the provisions of s. 400.464(2) or any other provision of law to the contrary, a home health agency may provide services in a special needs shelter located in any county.
- Section 5. Section 408.831, Florida Statutes, is amended to read:
- 408.831 Denial, suspension, or revocation of a license, registration, certificate, or application.--
- (1) In addition to any other remedies provided by law, the agency may deny each application or suspend or revoke each license, registration, or certificate of entities regulated or licensed by it:
- (a) If the applicant, licensee, registrant, or certificateholder, or, in the case of a corporation, partnership, or other business entity, if any officer, director, agent, or managing employee of that business entity or any

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affiliated person, partner, or shareholder having an ownership interest equal to 5 percent or greater in that business entity, has failed to pay all outstanding fines, liens, or overpayments assessed by final order of the agency or final order of the Centers for Medicare and Medicaid Services, not subject to further appeal, unless a repayment plan is approved by the agency; or

- (b) For failure to comply with any repayment plan.
- (2) In reviewing any application requesting a change of ownership or change of the licensee, registrant, or certificateholder, the transferor shall, prior to agency approval of the change, repay or make arrangements to repay any amounts owed to the agency. Should the transferor fail to repay or make arrangements to repay the amounts owed to the agency, the issuance of a license, registration, or certificate to the transferee shall be delayed until repayment or until arrangements for repayment are made.
- (3) Entities subject to this section may exceed their licensed capacity to act as a receiving facility in accordance with an emergency operations plan for clients of evacuating providers from a geographic area where an evacuation order has been issued by a local authority having jurisdiction. While in an overcapacity status, each provider must furnish or arrange for appropriate care and services to all clients. Overcapacity status in excess of 15 days shall require compliance with all firesafety requirements or their equivalency as approved by state and local authorities, whichever is applicable. In addition, the agency shall approve requests for overcapacity

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beyond 15 days, which approvals shall be based upon satisfactory
justification and need as provided by the receiving and sending
facility.

- (4) An inactive license may be issued to a licensee subject to this section when the provider is located in a geographic area where a state of emergency was declared by the Governor of Florida if the provider:
- (a) Suffered damage to the provider's operation during that state of emergency.
 - (b) Is currently licensed.

- (c) Does not have a provisional license.
- (d) Will be temporarily unable to provide services but is reasonably expected to resume services within 12 months.

An inactive license may be issued for a period not to exceed 12 months but may be renewed by the agency for up to 6 additional months upon demonstration to the agency of progress toward reopening. A request by a licensee for an inactive license or to extend the previously approved inactive period must be submitted in writing to the agency, accompanied by written justification for the inactive license which states the beginning and ending dates of inactivity and includes a plan for the transfer of any clients to other providers and appropriate licensure fees. Upon agency approval, the licensee shall notify clients of any necessary discharge or transfer as required by authorizing statutes or applicable rules. The beginning of the inactive licensure period shall be the date the provider ceases operations. The end of the inactive period shall become the

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licensee expiration date and all licensure fees must be current, paid in full, and may be prorated. Reactivation of an inactive license requires the prior approval by the agency of a renewal application, including payment of licensure fees and agency inspections indicating compliance with all requirements of this part and applicable rules and statutes.

(5)(3) This section provides standards of enforcement applicable to all entities licensed or regulated by the Agency for Health Care Administration. This section controls over any conflicting provisions of chapters 39, 381, 383, 390, 391, 393, 394, 395, 400, 408, 468, 483, and 641 or rules adopted pursuant to those chapters.

Section 6. Section 252.357, Florida Statutes, is created to read:

252.357 Monitoring of nursing homes during disaster.--The state comprehensive emergency management plan shall require that the Agency for Health Care Administration working in the State Emergency Operations Center, ESF-8, shall make contact with every nursing home in a declared disaster area on a daily basis to determine if any nursing home is in need of services or supplies to adequately care for residents. By June 1, 2005, and annually thereafter, the Agency for Health Care Administration shall publish an emergency telephone number that can be used by nursing homes to contact the agency at the State Emergency Operations Center on a 24-hour basis to report requests for assistance.

Section 7. This act shall take effect July 1, 2005.