## Florida Senate - 2005

By Senator Baker

	20-1058-05 See HB 1037
1	A bill to be entitled
2	An act relating to franchised motor vehicle
3	dealers; amending s. 320.60, F.S.; revising the
4	definition of "demonstrator"; defining
5	"existing franchised motor vehicle dealer";
6	amending s. 320.64, F.S.; prohibiting applicant
7	or licensee failure to pay certain costs and
8	amounts to a dealer after termination of
9	franchise; amending s. 320.641, F.S.; providing
10	for admissibility of certain evidence in a
11	hearing of a complaint or petition filed
12	relating to discontinuations, cancellations,
13	nonrenewals, modifications, or replacement of
14	franchise agreements; amending s. 320.642,
15	F.S.; revising criteria and procedures to
16	establish an additional dealership or relocate
17	an existing dealer in an area where the same
18	line-make vehicle is presently represented;
19	revising provisions excluding certain openings
20	and reopenings from consideration as an
21	additional or relocated motor vehicle dealer;
22	limiting such openings and reopenings;
23	requiring distance between sites to be measured
24	from the geometric centroid of each site;
25	amending s. 320.643, F.S.; exempting a
26	transferee proposing to simultaneously relocate
27	dealership operations in conjunction with the
28	purchase from location requirements in the
29	franchise agreement under certain
30	circumstances; providing requirements for such
31	proposals; amending s. 320.699, F.S.; revising
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**CODING:** Words stricken are deletions; words <u>underlined</u> are additions.

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1 procedures for administrative hearings; 2 requiring a certain schedule unless extended by the administrative law judge under certain 3 4 conditions; amending ss. 320.645, 681.102, and 5 681.113, F.S.; correcting cross references; б providing an effective date. 7 Be It Enacted by the Legislature of the State of Florida: 8 9 10 Section 1. Subsection (3) of section 320.60, Florida Statutes, is amended, subsections (6) through (16) are 11 12 renumbered as subsections (7) through (17), respectively, and 13 a new subsection (6) is added to that section, to read: 320.60 Definitions for ss. 320.61-320.70.--Whenever 14 used in ss. 320.61-320.70, unless the context otherwise 15 requires, the following words and terms have the following 16 17 meanings: 18 (3) "Demonstrator" means any new motor vehicle which is carried on the records of the dealer as a demonstrator and 19 is used by  $\underline{or}_{\tau}$  being inspected or driven by the dealer or his 20 21 or her employees, or <u>driven by</u> prospective customers for the 22 purpose of demonstrating vehicle characteristics in the sale 23 or display of motor vehicles sold by the dealer. (6) "Existing franchised motor vehicle dealer" means 2.4 any motor vehicle dealer that has a franchise agreement with a 25 licensee in effect or that is the subject of a final order 26 27 permitting the establishment of additional representation or a 2.8 relocation, even if not yet opened for business. Section 2. Subsection (36) is added to section 320.64, 29 30 Florida Statutes, to read: 31

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1 320.64 Denial, suspension, or revocation of license; 2 grounds.--A license of a licensee under s. 320.61 may be denied, suspended, or revoked within the entire state or at 3 any specific location or locations within the state at which 4 5 the applicant or licensee engages or proposes to engage in 6 business, upon proof that the section was violated with 7 sufficient frequency to establish a pattern of wrongdoing, and 8 a licensee or applicant shall be liable for claims and remedies provided in ss. 320.695 and 320.697 for any violation 9 of any of the following provisions. A licensee is prohibited 10 from committing the following acts: 11 12 (36) Notwithstanding the terms of any franchise 13 agreement, after termination of a franchise, voluntarily or involuntarily, an applicant or licensee has failed to pay to 14 the motor vehicle dealer, within 90 days after the effective 15 16 date of the termination, cancellation, or nonrenewal, the 17 following amounts: 18 (a) The net cost paid by the dealer for each new motor vehicle in the dealer's inventory with mileage of 6,000 miles 19 or less, exclusive of mileage placed on the vehicle before it 20 21 was delivered to the dealer. 22 (b) The cost paid by the dealer for each new, unused, 23 undamaged, and unsold part or accessory that: 1. Is in the current parts catalog and is still in the 2.4 original, resalable merchandising package and in an unbroken 25 lot, except that, in the case of sheet metal, a comparable 26 27 substitute for the original package may be used; and 2.8 2. Was purchased by the dealer either directly from the manufacturer or distributor or was purchased from an 29 outgoing authorized dealer as a part of the dealer's initial 30 31 inventory.

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1	<u>(c) The fair market value of each undamaged sign owned</u>
2	by the dealer that bears a trademark or trade name used or
3	claimed by the applicant or licensee or a representative of
4	the applicant or licensee and that was purchased from or at
5	the request of the applicant or licensee or a representative
6	of the applicant or licensee.
7	(d) The fair market value of all special tools, data
8	processing equipment, and automotive service equipment owned
9	by the dealer that:
10	1. Were recommended in writing by the applicant or
11	licensee or a representative of the applicant or licensee and
12	designated as special tools and equipment;
13	2. Were purchased from or at the request of the
14	applicant or licensee or a representative of the applicant or
15	licensee; and
16	3. Are in usable and good condition except for
17	reasonable wear and tear.
18	(e) The cost of transporting, handling, packing,
19	storing, and loading any property subject to repurchase under
20	this section.
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22	A motor vehicle dealer who can demonstrate that a violation
23	of, or failure to comply with, any of the preceding provisions
24	by an applicant or licensee will or can adversely and
25	pecuniarily affect the complaining dealer, shall be entitled
26	to pursue all of the remedies, procedures, and rights of
27	recovery available under ss. 320.695 and 320.697.
28	Section 3. Subsection (3) of section 320.641, Florida
29	Statutes, is amended to read:
30	320.641 Discontinuations, cancellations, nonrenewals,
31	modifications, and replacement of franchise agreements
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1 (3)(a) Any motor vehicle dealer who receives a notice 2 of intent to discontinue, cancel, not renew, modify, or replace may, within the 90-day notice period, file a petition 3 or complaint for a determination of whether such action is an 4 unfair or prohibited discontinuation, cancellation, 5 б nonrenewal, modification, or replacement. Agreements and 7 certificates of appointment shall continue in effect until final determination of the issues raised in such petition or 8 complaint by the motor vehicle dealer. A discontinuation, 9 cancellation, or nonrenewal of a franchise agreement is unfair 10 if it is not clearly permitted by the franchise agreement; is 11 12 not undertaken in good faith; is not undertaken for good 13 cause; or is based on an alleged breach of the franchise agreement which is not in fact a material and substantial 14 breach; or, if the grounds relied upon for termination, 15 cancellation, or nonrenewal have not been applied in a uniform 16 17 and consistent manner by the licensee. A modification or replacement is unfair if it is not clearly permitted by the 18 franchise agreement; is not undertaken in good faith; or is 19 not undertaken for good cause. The applicant or licensee shall 20 21 have the burden of proof that such action is fair and not 22 prohibited. 23 (b) In any hearing held pursuant to a complaint or petition filed pursuant to this subsection, all conduct by the 2.4 motor vehicle dealer or licensee until the commencement of the 25 final hearing shall be admissible in evidence to determine the 26 27 issues set forth under this subsection. 2.8 Section 4. Subsections (2), (3), (5), and (6) of section 320.642, Florida Statutes, are amended, and subsection 29 30 (7) is added to that section, to read: 31

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1	320.642 Dealer licenses in areas previously served;
2	procedure
3	(2)(a) An application for a motor vehicle dealer
4	license in any community or territory shall be denied when:
5	1. A timely protest is filed by a presently existing
6	franchised motor vehicle dealer with standing to protest as
7	defined in subsection (3); and
8	2. The licensee fails to show that the existing
9	franchised dealer or dealers who register new motor vehicle
10	retail sales or retail leases of the same line-make in the
11	community or territory of the proposed dealership are not
12	providing adequate representation of such line-make motor
13	vehicles in such community or territory <u>as a whole and not</u>
14	with respect to any part thereof or identifiable plot therein.
15	The burden of proof in establishing inadequate representation
16	shall be on the licensee.
17	(b) In determining whether the existing franchised
18	motor vehicle dealer or dealers are providing adequate
19	representation in the community or territory for the
20	line-make, the department <u>shall</u> <del>may</del> consider evidence
21	including which may include, but is not limited to:
22	1. The impact of the establishment of the proposed or
23	relocated dealer on the consumers, public interest, existing
24	dealers, and the licensee; provided, however, that financial
25	impact may only be considered with respect to the protesting
26	dealer or dealers.
27	2. The size and permanency of investment reasonably
28	made and reasonable obligations incurred by the existing
29	dealer or dealers to perform their obligations under the
30	dealer agreement.
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2 line-make motor vehicle for the community or territory 3 involved, after consideration of all factors which may af 4 said penetration, including, but not limited to, demograp	fect
	fect
4 said penetration including but not limited to demograph	
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5 factors such as age, income, education, size class prefer	ence,
6 product popularity, retail lease transactions, <u>import</u>	
7 penetration, existence and extent of interbrand competiti	on,
8 whether located in a metropolitan or nonmetropolitan area	<u>,</u> or
9 other factors affecting sales to consumers of the communi	ty or
10 territory. With respect to any geographic comparison area	used
11 to evaluate the performance of the line-make within the	
12 community or territory, such comparison area shall not be	
13 smaller than an entire county and shall not include any	
14 geographic area located outside this state. Reasonably	
15 expected market penetration shall be measured with respect	<u>t to</u>
16 the community or territory as a whole and not with respec	<u>t to</u>
17 any part thereof or identifiable plot therein. In order t	<u>o</u>
18 satisfy its burden of proof pursuant to this section, the	
19 licensee must prove that any deviation or shortfall in ma	<u>rket</u>
20 penetration from a reasonable comparison area is substant	ial
21 and significant, considering factors including, but not	
22 limited to, the size of the community or territory and th	e
23 projected sales of the proposed dealership.	
24 4. Any actions by the licensees in denying its	
25 existing dealer or dealers of the same line-make the	
26 opportunity for reasonable growth, market expansion, or	
27 relocation, including the availability of line-make vehic	les
28 in keeping with the reasonable expectations of the licens	ee in
29 providing an adequate number of dealers in the community	or
30 territory.	
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1 5. Any attempts by the licensee to coerce the existing 2 dealer or dealers into consenting to additional or relocated franchises of the same line-make in the community or 3 4 territory. 6. Distance, travel time, traffic patterns, and 5 6 accessibility between the existing dealer or dealers of the 7 same line-make and the location of the proposed additional or 8 relocated dealer. 7. Whether benefits to consumers will likely occur 9 10 from the establishment or relocation of the dealership which cannot be obtained by other geographic or demographic changes 11 12 or expected changes in the community or territory. 13 8. Whether the protesting dealer or dealers are in substantial compliance with their dealer agreement. 14 9. Whether there is adequate interbrand and intrabrand 15 competition with respect to said line-make in the community or 16 17 territory and adequately convenient consumer care for the 18 motor vehicles of the line-make, including the adequacy of sales and service facilities. 19 10. Whether the establishment or relocation of the 20 21 proposed dealership appears to be warranted and justified 22 based on economic and marketing conditions pertinent to 23 dealers competing in the community or territory, including anticipated future changes. 2.4 11. The volume of registrations and service business 25 transacted by the existing dealer or dealers of the same 26 27 line-make in the relevant community or territory of the 2.8 proposed dealership. (3) An existing franchised motor vehicle dealer or 29 30 dealers shall have standing to protest a proposed additional or relocated motor vehicle dealer where the existing motor 31 8

1 vehicle dealer or dealers have a franchise agreement for the 2 same line-make vehicle to be sold or serviced by the proposed additional or relocated motor vehicle dealer and are 3 physically located so as to meet or satisfy any of the 4 5 following requirements or conditions: б (a) If the proposed additional or relocated motor 7 vehicle dealer is to be located in a county with a population 8 of less than 300,000 according to the most recent data of the 9 United States Census Bureau or the data of the Bureau of Economic and Business Research of the University of Florida: 10 1. The proposed additional or relocated motor vehicle 11 12 dealer is to be located in the area designated or described as 13 the area of responsibility, or such similarly designated area, including the entire area designated as a multiple-point area, 14 in the franchise agreement or in any related document or 15 16 commitment with the existing motor vehicle dealer or dealers 17 of the same line-make as such agreement existed upon October 18 1, 1988; The existing motor vehicle dealer or dealers of the 19 2. same line-make have a licensed franchise location within a 2.0 21 radius of 20 miles of the location of the proposed additional 22 or relocated motor vehicle dealer; or 23 3. Any existing motor vehicle dealer or dealers of the same line-make can establish that, during any consecutive 2.4 12-month period of the 36-month period preceding the month in 25 26 which the publication of the proposed additional or relocated 27 dealership appears in the Florida Administrative Weekly for 2.8 the filing of the licensee's application for the proposed 29 additional or relocated motor vehicle dealer, dealership, such dealer or its predecessor made 25 percent of the its retail 30 sales of new motor vehicles made by such dealer or its 31

1 predecessor were to persons or entities that whose registered 2 the purchased vehicle to an address household addresses were located within a radius of 20 miles of the geometric centroid 3 of the property that will encompass all location of the 4 proposed additional or relocated motor vehicle dealer 5 6 operations; provided such existing dealer is located in the 7 same county or any county contiguous to the county where the 8 additional or relocated dealer is proposed to be located. (b) If the proposed additional or relocated motor 9 vehicle dealer is to be located in a county with a population 10 of more than 300,000 according to the most recent data of the 11 12 United States Census Bureau or the data of the Bureau of 13 Economic and Business Research of the University of Florida: 1. Any existing motor vehicle dealer or dealers of the 14 same line-make have a licensed franchise location within a 15 radius of 12.5 miles of the location of the proposed 16 17 additional or relocated motor vehicle dealer; or 18 2. Any existing motor vehicle dealer or dealers of the same line-make can establish that, during any consecutive 19 12-month period of the 36-month period preceding the month in 2.0 21 which the publication of the proposed additional or relocated dealership appears in the Florida Administrative Weekly for 22 23 the filing of the licensee's application for the proposed additional or relocated motor vehicle dealer, dealership, such 2.4 25 dealer or its predecessor made 25 percent of the its retail 26 sales of new motor vehicles made by such dealer or its 27 predecessor were to persons or entities that whose registered 2.8 the purchased vehicle to an address household addresses were located within a radius of 12.5 miles of the geometric 29 centroid of the property that will encompass all location of 30 the proposed additional or relocated motor vehicle dealer 31

1 operations; provided such existing dealer is located in the 2 same county or any county contiguous to the county where the additional or relocated dealer is proposed to be located. 3 (5)(a) The opening or reopening of the same or a 4 successor motor vehicle dealer within 12 months shall not be 5 6 considered an additional motor vehicle dealer subject to 7 protest within the meaning of this section, if: 8 1.(a) The opening or reopening is within the same or an adjacent county and  $\tau$  is within 2 miles of the former motor 9 vehicle dealer location; -10 2.(b) There is no dealer within 25 miles of the 11 12 proposed location or the proposed location is further from 13 each existing dealer of the same line-make than the prior location is from each dealer of the same line-make within 25 14 15 3.(c) The opening or reopening is within 6 miles of 16 17 the prior location and, if any existing motor vehicle dealer of the same line-make is located within 15 miles of the former 18 location, the proposed location is no closer to any existing 19 dealer of the same line-make within 15 miles of the proposed 20 21 location; - or 22 4.(d) The opening or reopening is within 6 miles of 23 the prior location and, if all existing motor vehicle dealers of the same line-make are beyond 15 miles of the former 2.4 location, the proposed location is further than 15 miles from 25 any existing motor vehicle dealer of the same line-make. 26 27 2.8 Any other such opening or reopening shall constitute an 29 additional motor vehicle dealer within the meaning of this 30 section. 31

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1 (b) If an opening or reopening is accomplished 2 pursuant to the terms of this subsection and therefore not considered an additional motor vehicle dealer subject to 3 protest, the licensee shall not propose a motor vehicle dealer 4 of the same line-make that is to be located within 5 miles 5 6 from the previous location for a period of 5 years after the 7 date of the exempt relocation. (6) When a proposed addition or relocation concerns a 8 9 dealership that performs or is to perform only service, as defined in s. 320.60(17)(16), and will not or does not sell or 10 lease new motor vehicles, as defined in s. 320.60(16)(15), the 11 12 proposal shall be subject to notice and protest pursuant to 13 the provisions of this section. (a) Standing to protest the addition or relocation of 14 a service-only dealership shall be limited to those instances 15 in which the applicable mileage requirement established in 16 17 subparagraphs (3)(a)2. and (3)(b)1. is met. (b) The addition or relocation of a service-only 18 dealership shall not be subject to protest if: 19 1. The applicant for the service-only dealership 20 21 location is an existing motor vehicle dealer of the same 22 line-make as the proposed additional or relocated service-only 23 dealership; 2. There is no existing dealer of the same line-make 2.4 25 closer than the applicant to the proposed location of the 26 additional or relocated service-only dealership; and 27 3. The proposed location of the additional or 2.8 relocated service-only dealership is at least 7 miles from all 29 existing motor vehicle dealerships of the same line-make, 30 other than motor vehicle dealerships owned by the applicant. 31

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1 (c) In determining whether existing franchised motor 2 vehicle dealers are providing adequate representations in the 3 community or territory for the line-make in question in a protest of the proposed addition or relocation of a 4 service-only dealership, the department may consider the 5 6 elements set forth in paragraph (2)(b), provided: 7 1. With respect to subparagraph (2)(b)1., only the 8 impact as it relates to service may be considered; 2. Subparagraph (2)(b)3. shall not be considered; 9 10 3. With respect to subparagraph (2)(b)9., only service facilities shall be considered; and 11 12 4. With respect to subparagraph (2)(b)11., only the 13 volume of service business transacted shall be considered. (d) If an application for a service-only dealership is 14 granted, the department shall issue a license which permits 15 only service, as defined in s.  $320.60(17)\frac{(16)}{}$ , and does not 16 17 permit the selling or leasing of new motor vehicles, as defined in s. 320.60(16)(15). If a service-only dealership 18 subsequently seeks to sell new motor vehicles at its location, 19 the notice and protest provisions of this section shall apply. 20 21 (7) All measurements required by this section of the 22 distance between existing motor vehicle dealer locations or 23 existing motor vehicle dealer locations and a proposed motor vehicle dealer's location shall be taken from the geometric 2.4 centroid of the property that encompasses all of the existing 25 or proposed motor vehicle dealer operations. 26 27 Section 5. Subsection (5) of section 320.643, Florida 2.8 Statutes, is renumbered as subsection (6) and a new subsection (5) is added to that section to read: 29 30 320.643 Transfer, assignment, or sale of franchise 31 agreements.--

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1	(5) A transferee proposing to simultaneously relocate
2	motor vehicle dealership operations in conjunction with an
3	asset purchase pursuant to subsection (1) or an equity
4	purchase pursuant to subsection (2) shall not be required to
5	comply with the location requirements of the franchise
б	agreement then in effect and such a proposal shall be subject
7	to this section if:
8	(a) The proposed relocation is a relocation exempt
9	from protest and not considered as an additional motor vehicle
10	dealer pursuant to the provisions of s. 320.642(5); and
11	(b) The proposed dealership's facility satisfies
12	facility requirements in effect between the licensee and the
13	dealer proposing the transfer at the time the transfer is
14	proposed.
15	Section 6. Subsection (4) of section 320.645, Florida
16	Statutes, is amended to read:
17	320.645 Restriction upon ownership of dealership by
18	licensee
19	(4) Nothing in this chapter shall prohibit a
20	distributor as defined in s. 320.60(5) or common entity that
21	is not a manufacturer, a division of a manufacturer, an entity
22	that is controlled by a manufacturer, or a common entity of a
23	manufacturer, and that is not owned, in whole or in part,
24	directly or indirectly, by a manufacturer, as defined in s.
25	320.60 <u>(10)</u> (9), from receiving a license or licenses as defined
26	in s. 320.27 and owning and operating a motor vehicle
27	dealership or dealerships that sell or service motor vehicles
28	other than any line-make of motor vehicles distributed by the
29	distributor.
30	Section 7. Subsection (3) is added to section 320.699,
31	Florida Statutes, to read:

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1 320.699 Administrative hearings and adjudications; 2 procedure.--3 (3) If a complaint is filed pursuant to s. 320.641, s. 4 320.643, s. 320.644, or s. 320.696, a hearing shall be held not sooner than 180 days nor later than 240 days after the 5 6 date of filing of the complaint unless the time is extended by 7 the administrative law judge for good cause shown. This 8 subsection shall govern the schedule of hearings for a complaint filed pursuant to s. 320.641, s. 320.643, s. 9 320.644, or s. 320.696 in lieu of any other provision of law 10 with respect to an administrative hearing conducted by the 11 12 Department of Highway Safety and Motor Vehicles or the 13 Division of Administrative Hearings, including performance standards of state agencies, which may be included in current 14 15 and future appropriations acts. Section 8. Subsection (14) of section 681.102, Florida 16 17 Statutes, is amended to read: 18 681.102 Definitions.--As used in this chapter, the term: 19 20 (14) "Manufacturer" means any person, whether a 21 resident or nonresident of this state, who manufactures or 2.2 assembles motor vehicles, or who manufactures or assembles 23 chassis for recreational vehicles, or who manufactures or installs on previously assembled truck or recreational vehicle 2.4 chassis special bodies or equipment which, when installed, 25 26 forms an integral part of the motor vehicle, a distributor as 27 defined in s. 320.60(5), or an importer as defined in s. 2.8 320.60(8)(7). A dealer as defined in s. 320.60(12)(11)(a)29 shall not be deemed to be a manufacturer, distributor, or 30 importer as provided in this section. 31

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1	Section 9. Section 681.113, Florida Statutes, is
2	amended to read:
3	681.113 Dealer liabilityExcept as provided in ss.
4	681.103(3) and 681.114(2), nothing in this chapter imposes any
5	liability on a dealer as defined in s. 320.60 <u>(12)<del>(11)</del>(a)</u> or
б	creates a cause of action by a consumer against a dealer,
7	except for written express warranties made by the dealer apart
8	from the manufacturer's warranties. A dealer may not be made a
9	party defendant in any action involving or relating to this
10	chapter, except as provided in this section. The manufacturer
11	shall not charge back or require reimbursement by the dealer
12	for any costs, including, but not limited to, any refunds or
13	vehicle replacements, incurred by the manufacturer arising out
14	of this chapter, in the absence of evidence that the related
15	repairs had been carried out by the dealer in a manner
16	substantially inconsistent with the manufacturer's published
17	instructions.
18	Section 10. This act shall take effect July 1, 2005.
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