Florida Senate - 2005

CS for CS for SB 1912

 ${\bf By}$ the Committees on Judiciary; Banking and Insurance; and Senator Argenziano

590-2046-05

2An act relating to insurance agents and3agencies; amending s. 624.317, F.S.; including4insurance agencies among entities the5Department of Financial Services is authorized6to investigate; amending s. 624.318, F.S.;7providing for electronic scanning in the course8of investigations and examinations; amending s.9624.501, F.S.; clarifying a license fee;10amending s. 626.015, F.S.; redefining the term11"home state"; defining the term "resident";12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	1	A bill to be entitled
4insurance agencies among entities the5Department of Financial Services is authorized6to investigate; amending s. 624.318, F.S.;7providing for electronic scanning in the course8of investigations and examinations; amending s.9624.501, F.S.; clarifying a license fee;10amending s. 626.015, F.S.; redefining the term11"home state"; defining the term "resident";12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	2	An act relating to insurance agents and
5Department of Financial Services is authorized6to investigate; amending s. 624.318, F.S.;7providing for electronic scanning in the course8of investigations and examinations; amending s.9624.501, F.S.; clarifying a license fee;10amending s. 626.015, F.S.; redefining the term11"home state"; defining the term "resident";12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	3	agencies; amending s. 624.317, F.S.; including
6to investigate; amending s. 624.318, F.S.;7providing for electronic scanning in the course8of investigations and examinations; amending s.9624.501, F.S.; clarifying a license fee;10amending s. 626.015, F.S.; redefining the term11"home state"; defining the term "resident";12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	4	insurance agencies among entities the
7providing for electronic scanning in the course8of investigations and examinations; amending s.9624.501, F.S.; clarifying a license fee;10amending s. 626.015, F.S.; redefining the term11"home state"; defining the term "resident";12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	5	Department of Financial Services is authorized
8of investigations and examinations; amending s.9624.501, F.S.; clarifying a license fee;10amending s. 626.015, F.S.; redefining the term11"home state"; defining the term "resident";12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	6	to investigate; amending s. 624.318, F.S.;
9624.501, F.S.; clarifying a license fee;10amending s. 626.015, F.S.; redefining the term11"home state"; defining the term "resident";12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	7	providing for electronic scanning in the course
10amending s. 626.015, F.S.; redefining the term11"home state"; defining the term "resident";12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	8	of investigations and examinations; amending s.
11"home state"; defining the term "resident";12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	9	624.501, F.S.; clarifying a license fee;
12amending s. 626.016, F.S.; including insurance13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	10	amending s. 626.015, F.S.; redefining the term
13agencies among entities subject to regulation14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	11	"home state"; defining the term "resident";
14by the Chief Financial Officer; amending s.15626.025, F.S.; correcting cross-references;16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	12	amending s. 626.016, F.S.; including insurance
 15 626.025, F.S.; correcting cross-references; 16 amending s. 626.112, F.S.; delaying the 17 effective date by which agencies must obtain a 18 license; providing that an agency may file for 19 registration in lieu of licensure, under 20 specified conditions; imposing a fine on any 21 agency that fails to timely apply for licensure 22 or registration; deleting certain agency 23 licensure requirement provisions; amending s. 24 626.171, F.S.; specifying licensure and 25 registration application requirements for 26 insurance entities other than insurance 27 agencies; deleting a provision applying to 28 insurance agency license application 	13	agencies among entities subject to regulation
16amending s. 626.112, F.S.; delaying the17effective date by which agencies must obtain a18license; providing that an agency may file for19registration in lieu of licensure, under20specified conditions; imposing a fine on any21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	14	by the Chief Financial Officer; amending s.
<pre>17 effective date by which agencies must obtain a 18 license; providing that an agency may file for 19 registration in lieu of licensure, under 20 specified conditions; imposing a fine on any 21 agency that fails to timely apply for licensure 22 or registration; deleting certain agency 23 licensure requirement provisions; amending s. 24 626.171, F.S.; specifying licensure and 25 registration application requirements for 26 insurance entities other than insurance 27 agencies; deleting a provision applying to 28 insurance agency license application</pre>	15	626.025, F.S.; correcting cross-references;
 license; providing that an agency may file for registration in lieu of licensure, under specified conditions; imposing a fine on any agency that fails to timely apply for licensure or registration; deleting certain agency licensure requirement provisions; amending s. 626.171, F.S.; specifying licensure and registration application requirements for insurance entities other than insurance agencies; deleting a provision applying to insurance agency license application 	16	amending s. 626.112, F.S.; delaying the
19 registration in lieu of licensure, under 20 specified conditions; imposing a fine on any 21 agency that fails to timely apply for licensure 22 or registration; deleting certain agency 23 licensure requirement provisions; amending s. 24 626.171, F.S.; specifying licensure and 25 registration application requirements for 26 insurance entities other than insurance 27 agencies; deleting a provision applying to 28 insurance agency license application	17	effective date by which agencies must obtain a
20 specified conditions; imposing a fine on any 21 agency that fails to timely apply for licensure 22 or registration; deleting certain agency 23 licensure requirement provisions; amending s. 24 626.171, F.S.; specifying licensure and 25 registration application requirements for 26 insurance entities other than insurance 27 agencies; deleting a provision applying to 28 insurance agency license application	18	license; providing that an agency may file for
21agency that fails to timely apply for licensure22or registration; deleting certain agency23licensure requirement provisions; amending s.24626.171, F.S.; specifying licensure and25registration application requirements for26insurance entities other than insurance27agencies; deleting a provision applying to28insurance agency license application	19	registration in lieu of licensure, under
 or registration; deleting certain agency licensure requirement provisions; amending s. 626.171, F.S.; specifying licensure and registration application requirements for insurance entities other than insurance agencies; deleting a provision applying to insurance agency license application 	20	specified conditions; imposing a fine on any
23 licensure requirement provisions; amending s. 24 626.171, F.S.; specifying licensure and 25 registration application requirements for 26 insurance entities other than insurance 27 agencies; deleting a provision applying to 28 insurance agency license application	21	agency that fails to timely apply for licensure
 24 626.171, F.S.; specifying licensure and 25 registration application requirements for 26 insurance entities other than insurance 27 agencies; deleting a provision applying to 28 insurance agency license application 	22	or registration; deleting certain agency
25 registration application requirements for 26 insurance entities other than insurance 27 agencies; deleting a provision applying to 28 insurance agency license application	23	licensure requirement provisions; amending s.
 26 insurance entities other than insurance 27 agencies; deleting a provision applying to 28 insurance agency license application 	24	626.171, F.S.; specifying licensure and
27 agencies; deleting a provision applying to28 insurance agency license application	25	registration application requirements for
28 insurance agency license application	26	insurance entities other than insurance
	27	agencies; deleting a provision applying to
	28	insurance agency license application
29 requirements; amending s. 626.172, F.S.;	29	requirements; amending s. 626.172, F.S.;
30 revising insurance agency licensure application	30	revising insurance agency licensure application
31 requirements; providing procedures and	31	requirements; providing procedures and

1	limitations; providing duties of the
2	department; amending s. 626.221, F.S.; revising
3	examination requirements; amending s. 626.2815,
4	F.S.; revising continuing education
5	requirements; amending ss. 626.292 and 626.321,
б	F.S.; correcting cross-references, to conform;
7	amending s. 626.342, F.S.; including insurance
8	agencies under provisions prohibiting
9	furnishing supplies to certain unlicensed
10	agents and imposing civil liability under
11	certain circumstances; amending s. 626.382,
12	F.S.; providing for renewal of licenses;
13	amending s. 626.451, F.S.; revising
14	requirements for appointment; amending s.
15	626.536, F.S.; including insurance agencies
16	under an action reporting requirement; amending
17	s. 626.561, F.S.; including insurance agencies
18	under provisions providing funds reporting and
19	accounting requirements and imposing criminal
20	penalties; amending s. 626.572, F.S.; including
21	insurance agencies under provision prohibiting
22	rebating under certain circumstances; amending
23	s. 626.601, F.S.; including insurance agencies
24	under provisions authorizing the department to
25	inquire into improper conduct; creating s.
26	626.602, F.S.; authorizing the department to
27	disapprove the use of certain names under
28	certain circumstances; amending s. 626.6115,
29	F.S.; providing an additional ground for the
30	department to take compulsory adverse insurance
31	agency license actions; providing that the

2

1	existence of grounds for adverse action against
2	a licensed agency does not constitute grounds
3	for adverse action against another licensed
4	agency; amending s. 626.6215, F.S.; providing
5	an additional ground for the department to take
6	discretionary adverse insurance agency license
7	actions; providing that the existence of
8	grounds for adverse action against a licensed
9	agency does not constitute grounds for adverse
10	action against another licensed agency;
11	amending s. 626.747, F.S.; revising agent
12	requirements for branch agencies to include
13	life or health agents; amending s. 626.621,
14	F.S.; revising criteria for the department's
15	refusal, suspension or revocation of a license
16	or appointment; amending s. 626.641, F.S.;
17	providing requirements for reinstatement of a
18	previously suspended license or appointment;
19	revising criteria for reapplication and
20	requalification for a previously revoked
21	license or appointment; amending s. 626.7351,
22	F.S.; revising the qualifications for a
23	customer representative's license; amending ss.
24	626.7355 and 626.8411, F.S.; deleting
25	cross-references, to conform; creating s.
26	626.84201, F.S.; providing for the issuance of
27	a nonresident title insurance agent license;
28	amending s. 648.50, F.S.; revising the persons
29	whose license or appointment may be revoked or
30	suspended when a bail bond's license or
31	appointment is revoked or suspended; repealing
	2

3

1 s. 626.592, F.S., relating to primary agents; 2 creating s. 624.1275, F.S.; providing a 3 restriction for state agencies or political 4 subdivisions from preventing a licensed agent 5 from responding to a bid or negotiation for an б insurance product; providing an effective date. 7 Be It Enacted by the Legislature of the State of Florida: 8 9 10 Section 1. Subsection (1) of section 624.317, Florida Statutes, is amended to read: 11 12 624.317 Investigation of agents, adjusters, 13 administrators, service companies, and others .-- If it has reason to believe that any person has violated or is violating 14 any provision of this code, or upon the written complaint 15 signed by any interested person indicating that any such 16 17 violation may exist: (1) The department shall conduct such investigation as 18 it deems necessary of the accounts, records, documents, and 19 transactions pertaining to or affecting the insurance affairs 20 21 of any general agent, surplus lines agent, adjuster, managing 22 general agent, insurance agent, insurance agency, customer 23 representative, service representative, or other person subject to its jurisdiction, subject to the requirements of s. 2.4 626.601. 25 Section 2. Subsection (7) is added to section 624.318, 26 27 Florida Statutes, to read: 2.8 624.318 Conduct of examination or investigation; 29 access to records; correction of accounts; appraisals. --30 (7)(a) The department or office or its examiners or investigators may electronically scan accounts, records, 31 4

1 documents, files, and information, relating to the subject of 2 the examination or investigation, in the possession or control of the person being examined or investigated. 3 4 (b) The provisions of this subsection are applicable to all investigations and examinations authorized by any 5 б provision of the Florida Insurance Code. 7 Section 3. Subsection (20) of section 624.501, Florida 8 Statutes, is amended to read: 624.501 Filing, license, appointment, and 9 10 miscellaneous fees.--The department, commission, or office, as appropriate, shall collect in advance, and persons so served 11 12 shall pay to it in advance, fees, licenses, and miscellaneous 13 charges as follows: (20) Insurance agency or Adjusting firm, original or 14 15 renewal 3-year license.....\$60.00 Section 4. Subsections (7) and (16) of section 16 17 626.015, Florida Statutes, are amended to read: 18 626.015 Definitions.--As used in this part: (7) "Home state" means the District of Columbia and 19 any state or territory of the United States in which an 20 21 insurance agent maintains his or her principal place of 22 residence or principal place of business and is licensed to 23 act as an insurance agent. (16) "Resident" means an individual whose home state 2.4 is the State of Florida domiciled and residing in this state. 25 Section 5. Subsection (1) of section 626.016, Florida 26 27 Statutes, is amended to read: 2.8 626.016 Powers and duties of department, commission, and office.--29 30 (1) The powers and duties of the Chief Financial Officer and the department specified in this part apply only 31 5

1 with respect to insurance agents, insurance agencies, managing 2 general agents, insurance adjusters, reinsurance intermediaries, viatical settlement brokers, customer 3 representatives, service representatives, and agencies. 4 Section 6. Subsections (7) and (12) of section 5 б 626.025, Florida Statutes, are amended to read: 7 626.025 Consumer protections. -- To transact insurance, 8 agents shall comply with consumer protection laws, including 9 the following, as applicable: 10 (7) Required licensure or registration of certain insurance agencies under s. 626.112 s. 626.172. 11 12 (12) Designation of a primary agent by an insurance 13 agency under s. 626.592. Section 7. Subsection (7) of section 626.112, Florida 14 Statutes, is amended to read: 15 626.112 License and appointment required; agents, 16 17 customer representatives, adjusters, insurance agencies, 18 service representatives, managing general agents .--(7)(a) Effective October 1, 2006, no individual, firm, 19 partnership, corporation, association, or any other entity 20 21 shall act in its own name or under a trade name, directly or 22 indirectly, as an insurance agency, when required to be 23 licensed by this subsection, unless it complies with s. 2.4 626.172 with respect to possessing an insurance agency license for each place of business at which it engages in any activity 25 26 which may be performed only by a licensed insurance agent. 27 Each agency engaged in business in this state before January 2.8 1, 2003, which is wholly owned by insurance agents currently licensed and appointed under this chapter, each incorporated 29 agency whose voting shares are traded on a securities 30 exchange, and each agency whose primary function is offering 31

1 insurance as a service or member benefit to members of a 2 nonprofit corporation may file an application for registration in lieu of licensure in accordance with s. 626.172(3). Each 3 agency engaged in business before October 1, 2006, shall file 4 an application for licensure or registration on or before 5 б October 1, 2006. 7 1. If an agency is required to be licensed but fails to file an application for licensure in accordance with this 8 section, the department shall impose on the agency an 9 10 administrative penalty in an amount of up to \$10,000. 2. If an agency is eligible for registration but fails 11 12 to file an application for registration or an application for 13 licensure in accordance with this section, the department shall impose on the agency an administrative penalty in an 14 amount of up to \$5,000. 15 16 (b) A registered An insurance agency shall, as a 17 condition precedent to continuing business, obtain an 18 insurance agency license if the department finds that, with respect to any majority owner, partner, manager, director, 19 officer, or other person who manages or controls the agency, 20 21 any person has, subsequent to the effective date of this act: 22 1. Been found guilty of, or has pleaded guilty or nolo 23 contendere to, a felony in this state or any other state relating to the business of insurance or to an insurance 2.4 agency, without regard to whether a judgment of conviction has 25 26 been entered by the court having jurisdiction of the cases. 27 2. Employed any individual in a managerial capacity or 2.8 in a capacity dealing with the public who is under an order of 29 revocation or suspension issued by the department. An insurance agency may request, on forms prescribed by the 30 department, verification of any person's license status. If a 31 7

1 request is mailed within 5 working days after an employee is 2 hired, and the employee's license is currently suspended or revoked, the agency shall not be required to obtain a license, 3 if the unlicensed person's employment is immediately 4 terminated. 5 6 3. Operated the agency or permitted the agency to be 7 operated in violation of s. 626.747. 8 4. With such frequency as to have made the operation 9 of the agency hazardous to the insurance-buying public or 10 other persons: a. Solicited or handled controlled business. This 11 12 subparagraph shall not prohibit the licensing of any lending 13 or financing institution or creditor, with respect to insurance only, under credit life or disability insurance 14 policies of borrowers from the institutions, which policies 15 are subject to part IX of chapter 627. 16 17 b. Misappropriated, converted, or unlawfully withheld moneys belonging to insurers, insureds, beneficiaries, or 18 others and received in the conduct of business under the 19 license. 20 21 c. Unlawfully rebated, attempted to unlawfully rebate, 22 or unlawfully divided or offered to divide commissions with 23 another. d. Misrepresented any insurance policy or annuity 2.4 contract, or used deception with regard to any policy or 25 contract, done either in person or by any form of 26 27 dissemination of information or advertising. 28 e. Violated any provision of this code or any other law applicable to the business of insurance in the course of 29 30 dealing under the license. 31

8

1 f. Violated any lawful order or rule of the 2 department. 3 g. Failed or refused, upon demand, to pay over to any 4 insurer he or she represents or has represented any money coming into his or her hands belonging to the insurer. 5 б h. Violated the provision against twisting as defined in s. 626.9541(1)(1). 7 i. In the conduct of business, engaged in unfair 8 methods of competition or in unfair or deceptive acts or 9 practices, as prohibited under part IX of this chapter. 10 j. Willfully overinsured any property insurance risk. 11 12 k. Engaged in fraudulent or dishonest practices in the 13 conduct of business arising out of activities related to insurance or the insurance agency. 14 1. Demonstrated lack of fitness or trustworthiness to 15 engage in the business of insurance arising out of activities 16 17 related to insurance or the insurance agency. 18 m. Authorized or knowingly allowed individuals to transact insurance who were not then licensed as required by 19 this code. 20 21 5. Knowingly employed any person who within the 22 preceding 3 years has had his or her relationship with an 23 agency terminated in accordance with paragraph (d). 6. Willfully circumvented the requirements or 2.4 prohibitions of this code. 25 (c) An agency required to be licensed in accordance 26 27 with paragraph (b) shall remain so licensed for a period of 3 2.8 years from the date of licensure unless the license is 29 suspended or revoked in accordance with law. The department 30 revoke or suspend the agency authority to do business for 31

1 activities occurring during the time the agency is licensed, 2 regardless of whether the licensing period has terminated. 3 (d) Notwithstanding the provisions of this subsection, 4 no insurance agency shall be required to apply for an agency 5 license if such agency can prove to the department that: б The agency is severing its relationship with each 7 majority owner, partner, manager, director, officer, or other 8 person who managed or controlled such agency and who violated 9 any of the provisions of paragraph (b). 10 2. No such majority owner, partner, manager, director, 11 officer, or other person who managed such agency is to be 12 affiliated with such agency in any capacity for a period of 3 13 years from the date of such severance. Section 8. Section 626.171, Florida Statutes, is 14 amended to read: 15 626.171 Application for license <u>as an agent, customer</u> 16 17 representative, adjuster, service representative, managing general agent, or reinsurance intermediary .--18 19 (1) The department shall not issue a license as agent, 20 customer representative, adjuster, insurance agency, service 21 representative, managing general agent, or reinsurance 22 intermediary to any person except upon written application 23 therefor filed with it, qualification therefor, and payment in advance of all applicable fees. Any such application shall be 2.4 made under the oath of the applicant and be signed by the 25 applicant. Beginning November 1, 2002, The department shall 26 27 accept the uniform application for nonresident agent 2.8 licensing. The department may adopt revised versions of the 29 uniform application by rule. 30 (2) In the application, the applicant shall set forth: 31

(a) His or her full name, age, social security number, 1 residence address, business address, and mailing address. 2 3 (b) Proof that he or she has completed or is in the process of completing any required prelicensing course. 4 5 (c) Whether he or she has been refused or has 6 voluntarily surrendered or has had suspended or revoked a 7 license to solicit insurance by the department or by the supervising officials of any state. 8 (d) Whether any insurer or any managing general agent 9 10 claims the applicant is indebted under any agency contract or otherwise and, if so, the name of the claimant, the nature of 11 12 the claim, and the applicant's defense thereto, if any. 13 (e) Proof that the applicant meets the requirements for the type of license for which he or she is applying. 14 (f) Such other or additional information as the 15 department may deem proper to enable it to determine the 16 17 character, experience, ability, and other qualifications of 18 the applicant to hold himself or herself out to the public as 19 an insurance representative. 20 (3) An application for an insurance agency license 21 shall be signed by the owner or owners of the agency. If the 22 agency is incorporated, the application shall be signed by the 23 president and secretary of the corporation. (3) (4) Each application shall be accompanied by 2.4 payment of any applicable fee. 25 (4) (5) An application for a license as an agent, 26 27 customer representative, adjuster, insurance agency, service 2.8 representative, managing general agent, or reinsurance intermediary must be accompanied by a set of the individual 29 applicant's fingerprints, or, if the applicant is not an 30 individual, by a set of the fingerprints of the sole 31

11

1 proprietor, majority owner, partners, officers, and directors, 2 on a form adopted by rule of the department and accompanied by the fingerprint processing fee set forth in s. 624.501. 3 Fingerprints shall be used to investigate the applicant's 4 qualifications pursuant to s. 626.201. The fingerprints shall 5 б be taken by a law enforcement agency or other 7 department-approved entity. (5) (6) The application for license filing fee 8 prescribed in s. 624.501 is not subject to refund. 9 10 (6)(7) Pursuant to the federal Personal Responsibility and Work Opportunity Reconciliation Act of 1996, each party is 11 12 required to provide his or her social security number in 13 accordance with this section. Disclosure of social security numbers obtained through this requirement shall be limited to 14 the purpose of administration of the Title IV-D program for 15 16 child support enforcement. 17 Section 9. Section 626.172, Florida Statutes, is 18 amended to read: 19 626.172 Application for insurance agency license.--The department may issue a license as an insurance 20 (1)21 agency to any person only after such person files a written application with the department and qualifies for such 22 23 license. If any majority owner, partner, officer, or director 2.4 of an insurance agency: 25 (a) Has been found guilty of, or has pleaded guilty or 26 nolo contendere to, a felony relating to the business of 27 insurance in this state or any other state or federal court, 2.8 regardless of whether a judgment of conviction has been entered by the court having jurisdiction of such cases; or 29 30 (b) Has been denied a license relating to the business of insurance, or has had his or her license to practice or 31

1 conduct any regulated profession, business, or vocation 2 relating to the business of insurance revoked or suspended, by 3 this or any other state, any nation, any possession or 4 district of the United States, or any court, or any lawful 5 agency thereof; б 7 the insurance agency and any subsidiary or branch thereof 8 shall obtain a license from the department pursuant to this section. 9 10 (2) An application for an insurance agency license shall be signed by the owner or owners of the agency. If the 11 agency is incorporated, the application shall be signed by the 12 13 president and secretary of the corporation. The application for an insurance agency license shall include: 14 (a) The name of each majority owner, partner, officer, 15 and director of the insurance agency. 16 17 (b) The residence address of each person required to 18 be listed in the application under paragraph (a). (c) The name of the insurance agency and its principal 19 business address. 2.0 21 (d) The location of each agency office and the name 22 under which each agency office conducts or will conduct 23 business. (e) The name of each agent to be in full-time charge 2.4 of an agency office and specification of which office. 25 (f) The fingerprints of each of the following: 26 27 1. A sole proprietor; 2.8 2. Each partner; Each owner of an unincorporated agency; 29 30 31

1	4. Each owner who directs or participates in the
2	management or control of an incorporated agency whose shares
3	are not traded on a securities exchange;
4	5. The president, senior vice presidents, treasurer,
5	secretary, and directors of the agency; and
б	6. Any other person who directs or participates in the
7	management or control of the agency, whether through the
8	ownership of voting securities, by contract, or otherwise.
9	
10	Fingerprints must be taken by a law enforcement agency or
11	other entity approved by the department and must be
12	accompanied by the fingerprint processing fee specified in s.
13	624.501. However, fingerprints need not be filed for any
14	individual who is currently licensed and appointed under this
15	chapter. This paragraph does not apply to corporations whose
16	voting shares are traded on a securities exchange. The name of
17	any person to whom subsection (1) applies.
18	(g) Such additional information as the department
19	requires by promulgated rule to ascertain the trustworthiness
20	and competence of persons required to be listed on the
21	application and to ascertain that such persons meet the
22	requirements of this code. <u>However, the department may not</u>
23	require that credit or character reports be submitted for
24	persons required to be listed on the application.
25	(h) Beginning October 1, 2005, the department shall
26	accept the uniform application for nonresident agency
27	licensure. The department may adopt by rule revised versions
28	of the uniform application.
29	(3) The department shall issue a registration as an
30	insurance agency to any agency that files a written
31	application with the department and qualifies for

1 registration. The application for registration shall require 2 the agency to provide the same information required for an agency licensed under subsection (2), the agent identification 3 4 number for each owner who is a licensed agent, proof that the 5 agency qualifies for registration as provided in s. 6 626.112(7), and any other additional information that the 7 department determines is necessary in order to demonstrate that the agency qualifies for registration. The application 8 must be signed by the owner or owners of the agency. If the 9 10 agency is incorporated, the application must be signed by the president and the secretary of the corporation. An agent who 11 12 owns the agency need not file fingerprints with the department 13 if the agent obtained a license under this chapter, and the license is currently valid. 14 (a) If an application for registration is denied, the 15 agency must file an application for licensure no later than 30 16 17 days after the date of the denial of registration. 18 (b) A registered insurance agency must file an application for licensure no later than 30 days after the date 19 that any person who is not a licensed and appointed agent in 20 21 this state acquires any ownership interest in the agency. If 2.2 an agency fails to file an application for licensure in 23 compliance with this paragraph, the department shall impose an administrative penalty in an amount of up to \$5,000 on the 2.4 25 agency. (c) Sections 626.6115 and 626.6215 do not apply to 26 27 agencies registered under this subsection. 2.8 (4) The department shall issue a license or registration to each agency upon approval of the application 29 30 and each agency shall display the license or registration 31

15

1 prominently in a manner that makes it clearly visible to any 2 customer or potential customer who enters the agency. Section 10. Subsection (2) of section 626.221, Florida 3 Statutes, is amended to read: 4 626.221 Examination requirement; exemptions.--5 б (2) However, no such examination shall be necessary in 7 any of the following cases: 8 (a) An applicant for renewal of appointment as an 9 agent, customer representative, or adjuster, unless the 10 department determines that an examination is necessary to establish the competence or trustworthiness of such applicant. 11 12 (b) An applicant for limited license as agent for 13 personal accident insurance, baggage and motor vehicle excess liability insurance, credit life or disability insurance, 14 credit insurance, credit property insurance, in-transit and 15 16 storage personal property insurance, or communications 17 equipment property insurance or communication equipment inland 18 marine insurance. (c) In the discretion of the department, an applicant 19 for reinstatement of license or appointment as an agent, 20 21 customer representative, or adjuster whose license has been 22 suspended within 42 years prior to the date of application or 23 written request for reinstatement. (d) An applicant who, within $\frac{4}{2}$ years prior to 2.4 application for license and appointment as an agent, customer 25 representative, or adjuster, was a full-time salaried employee 26 27 of the department and had continuously been such an employee 2.8 with responsible insurance duties for not less than 2 years and who had been a licensee within 42 years prior to 29 employment by the department with the same class of license as 30

16

that being applied for.

31

1 (e) An individual who qualified as a managing general 2 agent, service representative, customer representative, or 3 all lines adjuster by passing a general lines agent's 4 examination and subsequently was licensed and appointed and 5 has been actively engaged in all lines of property and б casualty insurance may, upon filing an application for 7 appointment, be licensed and appointed as a general lines 8 agent for the same kinds of business without taking another 9 examination if he or she holds any such currently effective 10 license referred to in this paragraph or held the license within 48 months prior to the date of filing the application 11 12 with the department. 13 (e)(f) A person who has been licensed and appointed as a public adjuster, or independent adjuster, or licensed and 14 appointed either as an agent or company adjuster as to all 15 property, casualty, and surety insurances, may be licensed and 16 17 appointed as a company, adjuster as to any of such insurances, 18 or as an independent, adjuster or public adjuster, as to these kinds of insurance, without additional written examination if 19 an application for <u>licensure</u> appointment is filed with the 20 21 department within 48 months following the date of cancellation 22 or expiration of the prior appointment. 23 (f) (q) A person who has been licensed as an adjuster for motor vehicle, property and casualty, workers' 2.4 compensation, and health insurance may be licensed as such an 25 adjuster without additional written examination if his or her 26 27 application for <u>licensure</u> appointment is filed with the 2.8 department within 48 months after cancellation or expiration 29 of the prior license. 30 (q)(h) An applicant for temporary license, except as provided in this code. 31

17

1 (h) (i) An applicant for a life or health license who 2 has received the designation of chartered life underwriter 3 (CLU) from the American College of Life Underwriters and who has been engaged in the insurance business within the past 4 4 years, except that such an individual may be examined on 5 6 pertinent provisions of this code. 7 (i) (j) An applicant for license as a general lines 8 agent, customer representative, or adjuster who has received 9 the designation of chartered property and casualty underwriter 10 (CPCU) from the American Institute for Property and Liability Underwriters and who has been engaged in the insurance 11 12 business within the past 4 years, except that such an 13 individual may be examined on pertinent provisions of this code. 14 (j)(k) An applicant for license as a customer 15 representative who has the designation of Accredited Advisor 16 17 in Insurance (AAI) from the Insurance Institute of America, 18 the designation of Certified Insurance Counselor (CIC) from the Society of Certified Insurance Service Counselors, the 19 designation of Accredited Customer Service Representative 20 21 (ACSR) from the Independent Insurance Agents of America, the 22 designation of Certified Professional Service Representative 23 (CPSR) from the National Foundation for Certified Professional Service Representatives, the designation of Certified 2.4 Insurance Service Representative (CISR) from the Society of 25 Certified Insurance Service Representatives. Also, an 26 27 applicant for license as a customer representative who has the 2.8 designation of Certified Customer Service Representative 29 (CCSR) from the Florida Association of Insurance Agents, or the designation of Registered Customer Service Representative 30 (RCSR) from a regionally accredited postsecondary institution 31

18

1 in this state, or the designation of Professional Customer 2 Service Representative (PCSR) from the Professional Career Institute, whose curriculum has been approved by the 3 department and whose curriculum includes comprehensive 4 analysis of basic property and casualty lines of insurance and 5 6 testing at least equal to that of standard department testing 7 for the customer representative license. The department shall 8 adopt rules establishing standards for the approval of 9 curriculum. 10 (k) (1) An applicant for license as an adjuster who has

the designation of Accredited Claims Adjuster (ACA) from a 11 12 regionally accredited postsecondary institution in this state, 13 or the designation of Professional Claims Adjuster (PCA) from the Professional Career Institute, whose curriculum has been 14 approved by the department and whose curriculum includes 15 comprehensive analysis of basic property and casualty lines of 16 17 insurance and testing at least equal to that of standard 18 department testing for the all-lines adjuster license. The department shall adopt rules establishing standards for the 19 approval of curriculum. 20

21 <u>(1)(m)</u> An applicant qualifying for a license transfer 22 under s. 626.292, if the applicant:

23 1. Has successfully completed the prelicensing examination requirements in the applicant's previous state 2.4 which are substantially equivalent to the examination 25 26 requirements in this state, as determined by the department; 27 2. Has received the designation of chartered property 2.8 and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and has been engaged 29 in the insurance business within the past 4 years if applying 30 to transfer a general lines agent license; or 31

19

1 3. Has received the designation of chartered life 2 underwriter (CLU) from the American College of Life Underwriters and has been engaged in the insurance business 3 within the past 4 years, if applying to transfer a life or 4 health agent license. 5 б (m)(n) An applicant for a nonresident agent license, 7 if the applicant: 8 1. Has successfully completed prelicensing examination requirements in the applicant's home state which are 9 substantially equivalent to the examination requirements in 10 this state, as determined by the department, as a requirement 11 12 for obtaining a resident license in his or her home state; 13 2. Held a general lines agent license, life agent license, or health agent license prior to the time a written 14 examination was required; 15 3. Has received the designation of chartered property 16 17 and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and has been engaged 18 in the insurance business within the past 4 years, if an 19 applicant for a nonresident license as a general lines agent; 20 21 or 22 4. Has received the designation of chartered life 23 underwriter (CLU) from the American College of Life Underwriters and has been in the insurance business within the 2.4 25 past 4 years, if an applicant for a nonresident license as a life agent or health agent. 26 27 Section 11. Subsection (3) of section 626.2815, 2.8 Florida Statutes, is amended to read: 29 626.2815 Continuing education required; application; 30 exceptions; requirements; penalties. --31

20

1 (3)(a) Each person subject to the provisions of this 2 section must, except as set forth in paragraphs (b), and (c), and (d), complete a minimum of 24 hours of continuing 3 4 education courses every 2 years in basic or higher-level courses prescribed by this section or in other courses 5 6 approved by the department. Each person subject to the 7 provisions of this section must complete, as part of his or her required number of continuing education hours, 3 hours of 8 9 continuing education, approved by the department, every 2 years on the subject matter of ethics. 10 (b) For compliance periods beginning on January 1, 11 12 1998, A person who has been licensed for a period of 6 or more 13 years must complete 20 hours every 2 years in intermediate or advanced-level courses prescribed by this section or in other 14 courses approved by the department. 15 (c) A licensee who has been licensed for 25 years or 16 17 more and is a CLU or a CPCU or has a Bachelor of Science 18 degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses 19 must complete 10 12 hours of continuing education courses 20 21 every 2 years in courses prescribed by this section or in 22 other courses approved by the department, except, for 23 compliance periods beginning January 1, 1998, the licensees described in this paragraph shall be required to complete 10 2.4 25 hours of continuing education courses every 2 years. (d) Any person who holds a license as a customer 26 27 representative, limited customer representative, title agent, 2.8 motor vehicle physical damage and mechanical breakdown insurance agent, crop or hail and multiple-peril crop 29 insurance agent, or as an industrial fire insurance or 30 burglary insurance agent and who is not a licensed life or 31

21

1 health insurance agent, shall be required to complete 10 $\frac{12}{12}$ hours of continuing education courses every 2 years, except, 2 3 for compliance periods beginning on January 1, 1998, each 4 licensee subject to this paragraph shall be required to 5 complete 10 hours of continuing education courses every 2 б years. 7 (e) Any person who holds a license to solicit or sell 8 life or health insurance and a license to solicit or sell property, casualty, surety, or surplus lines insurance must 9 complete the continuing education requirements by completing 10 courses in life or health insurance for one-half of the total 11 12 hours required and courses in property, casualty, surety, or 13 surplus lines insurance for one-half of the total hours required. However, a licensee who holds an industrial fire or 14 burglary insurance license and who is a licensed life or 15 health agent shall be required to complete 4 hours of 16 17 continuing education courses every 2 years related to 18 industrial fire or burglary insurance and the remaining number of hours of continuing education courses required related to 19 life or health insurance. 20 21 (f) Compliance with continuing education requirements 22 is a condition precedent to the issuance, continuation, 23 reinstatement, or renewal of any appointment subject to this 2.4 section. (g) A person teaching any approved course of 25 instruction or lecturing at any approved seminar and attending 26 27 the entire course or seminar shall qualify for the same number 2.8 of classroom hours as would be granted to a person taking and 29 successfully completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught 30 unless a person attends the entire course or seminar. Any 31 2.2

1 person who is an official of or employed by any governmental 2 entity in this state and serves as a professor, instructor, or 3 in any other position or office the duties and 4 responsibilities of which are determined by the department to require monitoring and review of insurance laws or insurance 5 6 regulations and practices shall be exempt from this section. 7 (h) Excess classroom hours accumulated during any 8 compliance period may be carried forward to the next 9 compliance period. 10 (i) For good cause shown, the department may grant an extension of time during which the requirements imposed by 11 12 this section may be completed, but such extension of time may 13 not exceed 1 year. (j) A nonresident who must complete continuing 14 education requirements in his or her home state may use the 15 home state requirements to meet this state's continuing 16 17 education requirements as well, if the resident's state recognizes reciprocity with this state's continuing education 18 requirements. A nonresident whose home state does not have a 19 continuing education requirement but is licensed for the same 20 21 class of business in another state which does have a 22 continuing education requirement may comply with this section 23 by furnishing proof of compliance with the other state's requirement if that state has a reciprocal agreement with this 2.4 state relative to continuing education. A nonresident whose 25 home state does not have such continuing education 26 27 requirements, and who is not licensed as a nonresident agent 2.8 in a state that has continuing education requirements and reciprocates with this state, must meet the continuing 29 30 education requirements of this state. 31

23

1 Section 12. Paragraph (c) of subsection (2) of section 2 626.292, Florida Statutes, is amended to read: 3 626.292 Transfer of license from another state.--4 (2) To qualify for a license transfer, an individual applicant must meet the following requirements: 5 б (c) The individual shall submit a completed 7 application for this state which is received by the department 8 within 90 days after the date the individual became a resident of this state, along with payment of the applicable fees set 9 forth in s. 624.501 and submission of the following documents: 10 1. A certification issued by the appropriate official 11 12 of the applicant's home state identifying the type of license 13 and lines of authority under the license and stating that, at the time the license from the home state was canceled, the 14 applicant was in good standing in that state or that the 15 state's Producer Database records, maintained by the National 16 17 Association of Insurance Commissioners, its affiliates, or subsidiaries, indicate that the agent is or was licensed in 18 good standing for the line of authority requested. 19 20 2. A set of the individual applicant's fingerprints in 21 accordance with <u>s. 626.171(4)</u> s. 626.171(5). 22 Section 13. Paragraph (d) of subsection (1) and 23 paragraph (a) of subsection (2) of section 626.321, Florida Statutes, are amended to read: 2.4 626.321 Limited licenses.--25 26 (1) The department shall issue to a qualified 27 individual, or a qualified individual or entity under 2.8 paragraphs (c), (d), (e), and (i), a license as agent authorized to transact a limited class of business in any of 29 30 the following categories: 31

24

1 (d) Baggage and motor vehicle excess liability 2 insurance.--3 1. License covering only insurance of personal effects except as provided in subparagraph 2. The license may be 4 5 issued only: б a. To a full-time salaried employee of a common 7 carrier or a full-time salaried employee or owner of a 8 transportation ticket agency, which person is engaged in the sale or handling of transportation of baggage and personal 9 effects of travelers, and may authorize the sale of such 10 insurance only in connection with such transportation; or 11 12 b. To the full-time salaried employee of a licensed 13 general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities 14 authorized by the license are in connection with and 15 incidental to the rental of a motor vehicle. An entity 16 17 applying for a license under this sub-subparagraph: 18 (I) Is required to submit only one application for a license under s. 626.171. The requirements of s. 626.171(4) s. 19 $\frac{626.171(5)}{5}$ shall apply only to the officers and directors of 2.0 21 the entity submitting the application. 22 (II) Is required to obtain a license for each office, 23 branch office, or place of business making use of the entity's business name by applying to the department for the license on 2.4 a simplified application form developed by rule of the 25 26 department for this purpose. 27 (III) Is required to pay the applicable fees for a 2.8 license as prescribed in s. 624.501, be appointed under s. 626.112, and pay the prescribed appointment fee under s. 29 30 624.501. A licensed and appointed entity shall be directly 31

25

1 responsible and accountable for all acts of the licensee's 2 employees. 3 4 The purchaser of baggage insurance shall be provided written information disclosing that the insured's homeowner's policy 5 6 may provide coverage for loss of personal effects and that the 7 purchase of such insurance is not required in connection with 8 the purchase of tickets or in connection with the lease or rental of a motor vehicle. 9 10 2. A business entity that offers motor vehicles for rent or lease, may include lessees under a master contract 11 12 providing coverage to the lessor or may transact excess motor 13 vehicle liability insurance providing coverage in excess of the standard liability limits provided by the lessor in its 14 lease to a person renting or leasing a motor vehicle from the 15 licensee's employer for liability arising in connection with 16 17 the negligent operation of the leased or rented motor vehicle, 18 provided that the lease or rental agreement is for not more than 30 days; that the lessee is not provided coverage for 19 more than 30 consecutive days per lease period, and, if the 20 21 lease is extended beyond 30 days, the coverage may be extended 22 one time only for a period not to exceed an additional 30 23 days; that the lessee is given written notice that his or her personal insurance policy providing coverage on an owned motor 2.4 vehicle may provide additional excess coverage; and that the 25 26 purchase of the insurance is not required in connection with 27 the lease or rental of a motor vehicle. The excess liability 2.8 insurance may be provided to the lessee as an additional 29 insured on a policy issued to the licensee's employer. 30 3. A business entity that offers motor vehicles for

.

31

rent or lease, may, as an agent of an insurer, transact

CODING: Words stricken are deletions; words underlined are additions.

26

1 insurance that provides coverage for the liability of the 2 lessee to the lessor for damage to the leased or rented motor vehicle if: 3 a. The lease or rental agreement is for not more than 4 30 days; or the lessee is not provided coverage for more than 5 6 30 consecutive days per lease period, but, if the lease is 7 extended beyond 30 days, the coverage may be extended one time 8 only for a period not to exceed an additional 30 days; b. The lessee is given written notice that his or her 9 personal insurance policy that provides coverage on an owned 10 motor vehicle may provide such coverage with or without a 11 12 deductible; and 13 c. The purchase of the insurance is not required in connection with the lease or rental of a motor vehicle. 14 (2) An entity applying for a license under this 15 section is required to: 16 17 (a) Submit only one application for a license under s. 626.171. The requirements of <u>s. 626.171(4)</u> s. 626.171(5) shall 18 only apply to the officers and directors of the entity 19 submitting the application. 20 21 Section 14. Subsections (1) and (2) of section 22 626.342, Florida Statutes, are amended to read: 23 626.342 Furnishing supplies to unlicensed life, health, or general lines agent prohibited; civil liability.--24 (1) An insurer, a managing general agent, an insurance 25 agency, or an agent, directly or through any representative, 26 27 may not furnish to any agent any blank forms, applications, 2.8 stationery, or other supplies to be used in soliciting, negotiating, or effecting contracts of insurance on its behalf 29 unless such blank forms, applications, stationery, or other 30 supplies relate to a class of business with respect to which 31

1 the agent is licensed and appointed, whether for that insurer 2 or another insurer. 3 (2) Any insurer, general agent, insurance agency, or agent who furnishes any of the supplies specified in 4 5 subsection (1) to any agent or prospective agent not appointed 6 to represent the insurer and who accepts from or writes any 7 insurance business for such agent or agency is subject to 8 civil liability to any insured of such insurer to the same 9 extent and in the same manner as if such agent or prospective agent had been appointed or authorized by the insurer or such 10 agent to act in its or his or her behalf. The provisions of 11 12 this subsection do not apply to insurance risk apportionment 13 plans under s. 627.351. Section 15. Section 626.382, Florida Statutes, is 14 amended to read: 15 626.382 Continuation, expiration of license; insurance 16 17 agencies. -- The license of any insurance agency shall be issued 18 for a period of 3 years, subject to the payment of the fees prescribed in s. 624.501, and shall continue in force until 19 canceled, suspended, revoked, or otherwise terminated. <u>A</u> 20 21 license may be renewed by submitting a renewal request to the 22 department on a form adopted by department rule. 23 Section 16. Subsection (3) of section 626.451, Florida Statutes, is amended to read: 2.4 626.451 Appointment of agent or other 25 representative.--26 27 (3) By authorizing the effectuation of the appointment 2.8 of an agent, adjuster, service representative, customer representative, or managing general agent the appointing 29 entity is thereby certifying to the department that it is 30 willing to be bound by the acts of the agent, adjuster, 31

28

1 service representative, customer representative, or managing 2 general agent, within the scope of the licensee's employment 3 or appointment. 4 Section 17. Section 626.536, Florida Statutes, is amended to read: 5 б 626.536 Reporting of actions. -- Each An agent and 7 insurance agency, shall submit to the department, within 30 days after the final disposition of any administrative action 8 taken against the agent or insurance agency by a governmental 9 agency in this or any other state or jurisdiction relating to 10 the business of insurance, the sale of securities, or activity 11 12 involving fraud, dishonesty, trustworthiness, or breach of a 13 fiduciary duty, a copy of the order, consent to order, or other relevant legal documents. The department may adopt rules 14 implementing the provisions of this section. 15 Section 18. Subsections (1) and (3) of section 16 17 626.561, Florida Statutes, are amended to read: 18 626.561 Reporting and accounting for funds.--(1) All premiums, return premiums, or other funds 19 20 belonging to insurers or others received by an agent, 21 insurance agency, customer representative, or adjuster in 22 transactions under the his or her license are trust funds 23 received by the licensee in a fiduciary capacity. An agent or insurance agency shall keep the funds belonging to each 2.4 insurer for which an agent he or she is not appointed, other 25 26 than a surplus lines insurer, in a separate account so as to 27 allow the department or office to properly audit such funds. 2.8 The licensee in the applicable regular course of business 29 shall account for and pay the same to the insurer, insured, or 30 other person entitled thereto. 31

29

1 (3) Any agent, insurance agency, customer 2 representative, or adjuster who, not being lawfully entitled 3 thereto, either temporarily or permanently diverts or misappropriates such funds or any portion thereof or deprives 4 the other person of a benefit therefrom commits the offense 5 6 specified below: 7 (a) If the funds diverted or misappropriated are \$300 8 or less, a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083. 9 10 (b) If the funds diverted or misappropriated are more than \$300, but less than \$20,000, a felony of the third 11 12 degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. 13 (c) If the funds diverted or misappropriated are 14 \$20,000 or more, but less than \$100,000, a felony of the 15 second degree, punishable as provided in s. 775.082, s. 16 17 775.083, or s. 775.084. (d) If the funds diverted or misappropriated are 18 \$100,000 or more, a felony of the first degree, punishable as 19 provided in s. 775.082, s. 775.083, or s. 775.084. 20 21 Section 19. Subsections (1) and (2) of section 22 626.572, Florida Statutes, are amended to read: 23 626.572 Rebating; when allowed.--(1) No <u>insurance agency</u> agent shall rebate any portion 2.4 of <u>a</u> his or her commission except as follows: 25 (a) The rebate shall be available to all insureds in 26 27 the same actuarial class. 28 (b) The rebate shall be in accordance with a rebating schedule filed by the agent with the insurer issuing the 29 30 policy to which the rebate applies. 31

30

1 (c) The rebating schedule shall be uniformly applied 2 in that all insureds who purchase the same policy through the agent for the same amount of insurance receive the same 3 4 percentage rebate. 5 (d) Rebates shall not be given to an insured with б respect to a policy purchased from an insurer that prohibits 7 its agents from rebating commissions. 8 (e) The rebate schedule is prominently displayed in public view in the agent's place of doing business and a copy 9 is available to insureds on request at no charge. 10 (f) The age, sex, place of residence, race, 11 12 nationality, ethnic origin, marital status, or occupation of 13 the insured or location of the risk is not utilized in determining the percentage of the rebate or whether a rebate 14 is available. 15 16 (2) The <u>insurance agency</u> agent shall maintain a copy 17 of all rebate schedules for the most recent 5 years and their 18 effective dates. Section 20. Subsection (1) of section 626.601, Florida 19 Statutes, is amended to read: 20 21 626.601 Improper conduct; inquiry; fingerprinting.--22 (1) The department or office may, upon its own motion 23 or upon a written complaint signed by any interested person and filed with the department or office, inquire into any 2.4 alleged improper conduct of any licensed insurance agency, 25 agent, adjuster, service representative, managing general 26 27 agent, customer representative, title insurance agent, title 2.8 insurance agency, continuing education course provider, instructor, school official, or monitor group under this code. 29 The department or office may thereafter initiate an 30 investigation of any such licensee if it has reasonable cause 31

31

1 to believe that the licensee has violated any provision of the 2 insurance code. During the course of its investigation, the department or office shall contact the licensee being 3 investigated unless it determines that contacting such person 4 could jeopardize the successful completion of the 5 б investigation or cause injury to the public. 7 Section 21. Section 626.602, Florida Statutes, is 8 created to read: 9 626.602 Insurance agency names; disapproval.--The department may disapprove the use of any true or fictitious 10 name, other than the bona fide natural name of an individual, 11 12 by any insurance agency on any of the following grounds: 13 (1) The name interferes with or is too similar to a name already filed and in use by another agency or insurer. 14 15 (2) The use of the name may mislead the public in any 16 respect. 17 (3) The name states or implies that the agency is an 18 insurer, motor club, hospital service plan, state or federal agency, charitable organization, or entity that primarily 19 provides advice and counsel rather than sells or solicits 2.0 21 insurance, or is entitled to engage in insurance activities 2.2 not permitted under licenses held or applied for. This 23 provision does not prohibit the use of the word "state" or "states" in the name of the agency. The use of the word 2.4 "state" or "states" in the name of an agency does not in and 25 26 of itself imply that the agency is a state agency. 27 Section 22. Section 626.6115, Florida Statutes, is 2.8 amended to read: 626.6115 Grounds for compulsory refusal, suspension, 29 or revocation of insurance agency license. -- The department 30 shall deny, suspend, revoke, or refuse to continue the license 31 32

1 of any insurance agency if it finds, as to any insurance 2 agency or as to any majority owner, partner, manager, director, officer, or other person who manages or controls 3 such agency, that <u>any</u> either one or both of the following 4 applicable grounds exist: 5 б (1) Lack by the agency of one or more of the 7 qualifications for the license as specified in this code. 8 (2) Material misstatement, misrepresentation, or fraud 9 in obtaining the license or in attempting to obtain the 10 license. (3) Denial, suspension, or revocation of a license to 11 12 practice or conduct any regulated profession, business, or 13 vocation relating to the business of insurance by this state, any other state, any nation, any possession or district of the 14 United States, any court, or any lawful agency thereof. 15 However, the existence of grounds for administrative action 16 17 against a licensed agency does not constitute grounds for action against any other licensed agency, including an agency 18 that owns, is under common ownership with, or is owned by, in 19 whole or in part, the agency for which grounds for 20 21 administrative action exist. 22 Section 23. Subsection (6) is added to section 23 626.6215, Florida Statutes, to read: 626.6215 Grounds for discretionary refusal, 2.4 25 suspension, or revocation of insurance agency license. -- The department may, in its discretion, deny, suspend, revoke, or 26 27 refuse to continue the license of any insurance agency if it 2.8 finds, as to any insurance agency or as to any majority owner, partner, manager, director, officer, or other person who 29 manages or controls such insurance agency, that any one or 30 more of the following applicable grounds exist: 31

33

1 (6) Failure to take corrective action or report a 2 violation to the department within 30 days after an individual licensee's violation is known or should have been known by one 3 4 or more of the partners, officers, or managers acting on behalf of the agency. However, the existence of grounds for 5 6 administrative action against a licensed agency does not 7 constitute grounds for action against any other licensed 8 agency, including an agency that owns, is under common ownership with, or is owned by, in whole or in part, the 9 10 agency for which grounds for administrative action exist. Section 24. Subsection (6) of section 626.621, Florida 11 12 Statutes, is amended to read: 13 626.621 Grounds for discretionary refusal, suspension, or revocation of agent's, adjuster's, customer 14 representative's, service representative's, or managing 15 16 general agent's license or appointment. -- The department may, 17 in its discretion, deny an application for, suspend, revoke, 18 or refuse to renew or continue the license or appointment of any applicant, agent, adjuster, customer representative, 19 service representative, or managing general agent, and it may 20 21 suspend or revoke the eligibility to hold a license or 22 appointment of any such person, if it finds that as to the 23 applicant, licensee, or appointee any one or more of the following applicable grounds exist under circumstances for 2.4 25 which such denial, suspension, revocation, or refusal is not 26 mandatory under s. 626.611: 27 (6) In the conduct of business under the license or 2.8 appointment, engaging in unfair methods of competition or in 29 unfair or deceptive acts or practices, as prohibited under 30 part IX of this chapter, or having otherwise shown himself or 31

34

1 herself to be a source of injury or loss to the public or detrimental to the public interest. 2 Section 25. Subsections (1) and (2) of section 3 626.641, Florida Statutes, are amended to read: 4 5 626.641 Duration of suspension or revocation .-б (1) The department shall, in its order suspending a 7 license or appointment or in its order suspending the 8 eligibility of a person to hold or apply for such license or appointment, specify the period during which the suspension is 9 to be in effect; but such period shall not exceed 2 years. The 10 license, appointment, or eligibility shall remain suspended 11 12 during the period so specified, subject, however, to any 13 rescission or modification of the order by the department, or modification or reversal thereof by the court, prior to 14 expiration of the suspension period. A license, appointment, 15 or eligibility which has been suspended shall not be 16 17 reinstated except upon request for such reinstatement and, in 18 the case of a second suspension, completion of continuing education courses prescribed and approved by the department or 19 office; but the department shall not grant such reinstatement 20 21 if it finds that the circumstance or circumstances for which 22 the license, appointment, or eligibility was suspended still 23 exist or are likely to recur. In addition, a request for reinstatement is subject to denial and subject to a waiting 2.4 period prior to approval on the same grounds that apply to 25 applications for licensure pursuant to ss. 626.207, 626.611, 26 27 and 626.621. 2.8 (2) No person or appointee under any license or 29 appointment revoked by the department, nor any person whose eligibility to hold same has been revoked by the department, 30

31 shall have the right to apply for another license or

35

1 appointment under this code within 2 years from the effective date of such revocation or, if judicial review of such 2 revocation is sought, within 2 years from the date of final 3 court order or decree affirming the revocation. An applicant 4 for another license or appointment pursuant to this subsection 5 6 must apply and qualify for licensure in the same manner as a first-time applicant, and the application may be denied on the 7 8 same grounds that apply to first-time applicants for licensure pursuant to ss. 626.207, 626.611, and 626.621. In addition, 9 10 the department shall not, however, grant a new license or appointment or reinstate eligibility to hold such license or 11 12 appointment if it finds that the circumstance or circumstances 13 for which the eligibility was revoked or for which the previous license or appointment was revoked still exist or are 14 likely to recur; if an individual's license as agent or 15 customer representative or eligibility to hold same has been 16 17 revoked upon the ground specified in s. 626.611(12), the 18 department shall refuse to grant or issue any new license or appointment so applied for. 19 Section 26. Subsection (1) of section 626.7351, 20 21 Florida Statutes, is amended to read: 22 626.7351 Qualifications for customer representative's 23 license. -- The department shall not grant or issue a license as customer representative to any individual found by it to be 2.4 25 untrustworthy or incompetent, or who does not meet each of the following qualifications: 26 27 (1) The applicant is a natural person at least 18 2.8 years of age. Section 27. Subsection (2) of section 626.7355, 29 30 Florida Statutes, is amended to read: 31

36

1 626.7355 Temporary license as customer representative 2 pending examination .--3 (2) There must be no more than one temporary customer 4 representative licensee in the general lines agency location where the temporary licensee is housed and the temporary 5 6 licensee shall be housed wholly and completely within the 7 actual confines of the office of the agent or agency whom he 8 or she represents. Such agency must be in compliance with the provisions of s. 626.592, commonly referred to as the Primary 9 Agent Law, for the most recent reporting period. No such 10 temporary licensee may be employed from any location except 11 12 where his or her designated supervising general lines agent 13 spends his or her full time. No general lines agency location may employ more than two temporary customer representative 14 licensees in one calendar year. 15 Section 28. Subsection (1) of section 626.747, Florida 16 17 Statutes, is amended to read: 626.747 Branch agencies.--18 (1) Each branch place of business established by an 19 agent or agency, firm, corporation, or association shall be in 20 21 the active full-time charge of a licensed general lines agent 2.2 or life or health agent who is appointed to represent one or 23 more insurers. Any agent or agency, firm, corporation, or association which has established one or more branch places of 2.4 business shall be required to have at least one licensed 25 26 general lines agent who is appointed to represent one or more 27 insurers at each location of the agency including its 2.8 headquarters location. Section 29. Subsection (1) of section 626.8411, 29 30 Florida Statutes, is amended to read: 31

37

Florida Senate - 2005 590-2046-05

1 626.8411 Application of Florida Insurance Code 2 provisions to title insurance agents or agencies .--3 (1) The following provisions of part II, as applicable to general lines agents or agencies, also apply to title 4 5 insurance agents or agencies: б (a) Section 626.734, relating to liability of certain 7 agents. (b) Section 626.175, relating to temporary licenses. 8 9 (c) Section 626.747, relating to branch agencies. 10 (d) Section 626.749, relating to place of business in 11 residence. 12 (d)(e) Section 626.753, relating to sharing of commissions. 13 (e)(f) Section 626.754, relating to rights of agent 14 following termination of appointment. 15 Section 30. Section 626.84201, Florida Statutes, is 16 17 created to read: 18 626.84201 Nonresident title insurance agents. -- Notwithstanding s. 626.8414(2), the department, upon 19 20 application and payment of the fees specified in s. 624.501, 21 may issue a license as a nonresident title insurance agent to an individual not a resident of this state in the same manner 22 23 applicable to the licensure of nonresident general lines agents under the provisions of s. 626.741. Sections 626.742 2.4 and 626.743 apply to nonresident title insurance agents. 25 Section 31. Subsection (2) of section 648.50, Florida 26 27 Statutes, is amended to read: 2.8 648.50 Effect of suspension, revocation upon associated licenses and licensees.--29 30 (2) In case of the suspension or revocation of the license or appointment, or the eligibility to hold a license 31

1 or appointment, of any bail bond agent, the license, 2 appointment, or eligibility of any and all bail bond agents who are members of a bail bond agency, whether incorporated or 3 4 unincorporated, and any and all temporary bail bond agents or runners employed by such bail bond agency, who knowingly are 5 6 parties to the act which formed the ground for the suspension 7 or revocation may likewise be suspended or revoked. 8 Section 32. Section 626.592, Florida Statutes, is 9 repealed. 10 Section 33. Section 624.1275, Florida Statutes, is created to read: 11 12 624.1275 Insurance agents; prohibited exclusion from 13 public bidding and negotiations. -- A licensed insurance agent shall not be prohibited or excluded from competing or 14 negotiating for any insurance product or plan purchased, 15 provided, or endorsed by a state agency or any political 16 17 subdivision of this state on the basis of the compensation, 18 contractual or employment arrangement granted to the agent by an employer, insurer, or licensed agency. The term "political 19 subdivision" has the same meaning set forth in s. 1.01. 2.0 21 Section 34. This act shall take effect October 1, 22 2005. 23 STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN 2.4 COMMITTEE SUBSTITUTE FOR 25 CS/Senate Bill 1912 26 The committee substitute makes the following changes to the 27 underlying committee substitute: 2.8 Makes technical changes throughout. 29 30 31