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An act relating to information technology management; reorganizing the State Technology Office and its powers, duties, and functions within the Department of Management Services; amending s. 20.22, F.S.; establishing the Technology Program in the Department of Management Services; removing duty of the State Technology Office to operate and manage the Technology Resource Center; amending s. 186.022, F.S.; conforming reference to a report; amending s. 216.0446, F.S.; revising duties of the legislative Technology Review Workgroup to remove participation of the State Technology Office; conforming reference to a report; repealing s. 216.292(1)(c), F.S., relating to provisions authorizing transfer of positions and appropriations in fiscal year 2001-2002 for the purpose of consolidating information technology resources; amending s. 282.0041, F.S.; revising definitions for purposes of information resources management; renaming the Agency Annual Enterprise Resource Planning and Management Report as the Agency Annual Information Technology Investment Portfolio Report; providing for appointment of an agency chief information officer by the agency head; defining the term "department"; renaming the State Annual Report on Enterprise Resource Planning and Management as the State Annual Information Technology Investment Portfolio Report; amending s. 282.005, F.S.; revising legislative findings and intent with respect to the Information Resources Management Act of 1997; revising

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state agency responsibilities with respect to information technology infrastructure; providing agencies with primary responsibility for information technology management; deleting assignment of certain information technology functions to the State Technology Office; deleting a provision providing the State Technology Office take no action affecting any Cabinet officer; amending s. 282.102, F.S.; removing provisions for the creation, powers, and duties of the State Technology Office; removing provisions for a Chief Information Officer and a State Chief Privacy Officer; removing provisions relating to information technology and enterprise resource management; providing powers, duties, and functions of the Department of Management Services for operating the statewide communications system; transferring powers and duties relating to communications systems from the State Technology Office to the Department of Management Services; authorizing the department to adopt rules; authorizing the department to set a fee for placement of certain telecommunications facilities on state property; amending ss. 282.103, 282.104, 282.105, 282.106, 282.107, 282.1095, and 282.111, F.S., relating to the SUNCOM Network, the state agency law enforcement radio system and interoperability network, and the statewide system of regional law enforcement communications to conform references to changes made by the act; amending s. 282.20, F.S.; providing for operation and management of the Technology Resource Center by the Department of Management

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Services; amending s. 282.21, F.S.; authorizing the department to collect fees for providing remote electronic access; removing provisions for collection of such fees by the State Technology Office; amending s. 282.22, F.S.; providing for dissemination of materials, products, information, and services acquired or developed by or under the direction of the department; removing reference to the State Technology Office with respect to such materials, products, information, and services; repealing s. 282.23, F.S., relating to establishment of a State Strategic Information Technology Alliance for the acquisition and use of information technology and related material; creating s. 282.3025, F.S.; providing for creation, powers, and duties of the State Technology Office within the Department of Management Services; providing for a State Chief Information Officer appointed by the secretary of the department; providing for development of enterprise information technology mission, goals, and objectives and plans for achieving the mission, goals, and objectives; providing for development of enterprise information technology policies, standards, guidelines, and procedures; providing for project management services; providing for review and recommendations to the Governor and the Legislature regarding agency information technology projects and plans; providing for preparation of state reports and memoranda; amending s. 282.3031, F.S.; deleting assignment of certain information technology functions to the State

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Technology Office; conforming terminology; amending s. 282.3032, F.S.; revising certain principles relating to management of the state's information technology resources; conforming terminology; amending s. 282.3055, F.S.; providing for appointment of the agency chief information officer by the agency head; providing for staffing and supporting of an agency information technology investment board; conforming terminology; amending s. 282.3063, F.S.; renaming the Agency Annual Enterprise Resource Planning and Management Report as the Agency Annual Information Technology Investment Portfolio Report; revising content requirements for the report; amending s. 282.310, F.S.; renaming the State Annual Report on Enterprise Resource Planning and Management as the State Annual Information Technology Investment Portfolio Report; revising content requirements for the report; amending s. 282.315, F.S.; revising duties of the Agency Chief Information Officers Council; providing for the council to assist the State Technology Office for certain purposes, identify opportunities to meet specified information technology guidelines, and make certain recommendations to the State Technology Office; providing for the appointment and terms of officers; amending s. 282.318, F.S.; changing the popular name; removing responsibility of the State Technology Office; providing that each agency head is responsible and accountable for ensuring an adequate level of security for data and information; providing for certain security requirements

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113	to be determined by the department; conforming
114	terminology; amending ss. 365.171 and 365.172, F.S.,
115	relating to statewide emergency telephone number systems;
116	designating duties of the State Technology Office as
117	duties of the Department of Management Services;
118	conforming requirements with respect thereto; providing an
119	effective date.
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121	Be It Enacted by the Legislature of the State of Florida:
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123	Section 1. Section 20.22, Florida Statutes, is amended to
124	read:
125	20.22 Department of Management ServicesThere is created
126	a Department of Management Services.
127	(1) The head of the Department of Management Services is
128	the Secretary of Management Services, who shall be appointed by
129	the Governor, subject to confirmation by the Senate, and shall
130	serve at the pleasure of the Governor.
131	(2) The following divisions and programs within the
132	Department of Management Services are established:
133	(a) Facilities Program.
134	(b) State Technology Program Office.
135	(c) Workforce Program.
136	(d)1. Support Program.
137	2. Federal Property Assistance Program.
138	(e) Administration Program.
139	(f) Division of Administrative Hearings.
140	(g) Division of Retirement.

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(h) Division of State Group Insurance.

(i) State Technology Office.

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- (3) The State Technology Office shall operate and manage the Technology Resource Center.
- (3)(4) The duties of the Chief Labor Negotiator shall be determined by the Secretary of Management Services, and must include, but need not be limited to, the representation of the Governor as the public employer in collective bargaining negotiations pursuant to the provisions of chapter 447.

Section 2. Section 186.022, Florida Statutes, is amended to read:

186.022 Information technology strategic plans. -- By June 1 of each year, the Financial Management Information Board, the Criminal and Juvenile Justice Information Systems Council, and the Health Information Systems Council shall each develop and submit to the State Technology Office an information technology strategic plan in a form and manner prescribed in written instructions from the State Technology Office in consultation with the Executive Office of the Governor and the legislative appropriations committees. The State Technology Office shall review each such strategic plan and shall determine whether each such plan is consistent with the State Annual Information Technology Investment Portfolio Report on Enterprise Resource Planning and Management and statewide policies adopted by the State Technology Office, and by July 1 of each year shall develop and transmit to each such board and council a written expression of its findings, conclusions, and required changes, if any, with respect to each such strategic plan. If any change

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to any such strategic plan is required, each affected board and council shall revise its strategic plan to the extent necessary to incorporate such required changes and shall resubmit its strategic plan to the State Technology Office for final approval and acceptance.

Section 3. Section 216.0446, Florida Statutes, is amended to read:

216.0446 Review of information resources management needs.--

- Review Workgroup. The workgroup and the State Technology Office shall independently review and make recommendations with respect to the portion of agencies' long-range program plans which pertains to information technology resources management needs and with respect to agencies' legislative budget requests for information technology and related resources. The Technology Review Workgroup shall report such recommendations, together with the findings and conclusions on which such recommendations are based, to the Legislative Budget Commission. The State Technology Office shall report such recommendations, together with the findings and conclusions on which such recommendations are based, to the Executive Office of the Governor and to the chairs of the legislative appropriations committees.
- (2) In addition to its primary duty specified in subsection (1), the Technology Review Workgroup shall have powers and duties that include, but are not limited to, the following:

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(a) To evaluate the information resource management needs identified in the agency long-range program plans for consistency with the State Annual <u>Information Technology</u>

<u>Investment Portfolio</u> Report on <u>Enterprise Resource Planning and Management</u> and statewide policies recommended by the State Technology Office, and make recommendations to the Legislative Budget Commission.

- (b) To review and make recommendations to the Legislative Budget Commission on proposed budget amendments and agency transfers associated with information technology initiatives or projects that involve more than one agency, that have an outcome that impacts another agency, that exceed \$500,000 in total cost over a 1-year period, or that are requested by the Legislative Budget Commission to be reviewed.
- 210 Section 4. <u>Paragraph (c) of subsection (1) of section</u> 211 <u>216.292</u>, Florida Statutes, is repealed.
- Section 5. Section 282.0041, Florida Statutes, is amended to read:
- 214 282.0041 Definitions.--For the purposes of this part, the term:
- 216 (1) "Agency" means those entities described in s. 217 216.011(1)(qq).
 - (2) "Agency Annual <u>Information Technology Investment</u>

 <u>Portfolio</u> <u>Enterprise Resource Planning and Management</u> Report"

 means the report prepared by each agency chief information

 officer as required by s. 282.3063.
 - (3) "Agency chief information officer" means the person appointed by the <u>agency head</u> State Technology Office to

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coordinate and manage the information technology policies and activities applicable to that agency.

- (4) "Agency Chief Information Officers Council" means the council created in s. 282.315 to facilitate the sharing and coordination of information technology issues and initiatives among the agencies.
- (5) "Department" means the Department of Management Services.
- (6)(7) "Information technology" means equipment, hardware, software, firmware, programs, systems, networks, infrastructure, media, and related material used to automatically, electronically, and wirelessly collect, receive, access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, control, communicate, exchange, convert, converge, interface, switch, or disseminate information of any kind or form.
- (7)(5) "Information technology Enterprise resources management infrastructure" means the hardware, software, networks, data, human resources, policies, standards, facilities, maintenance, and related materials and services that are required to support the business processes of an agency or state enterprise.
- (8)(6) "Information technology Enterprise resource planning and management" means the planning, budgeting, acquiring, developing, organizing, directing, training, control, and related services associated with government information technology. The term encompasses information and related

resources, as well as the controls associated with their acquisition, development, dissemination, and use.

- <u>(9)(8)</u> "Project" means an undertaking directed at the <u>implementation</u> accomplishment of <u>information technology to</u> achieve a strategic objective relating to enterprise resources management or a specific appropriated program.
- (10)(9) "State Annual <u>Information Technology Investment</u>

 Portfolio Report on Enterprise Resource Planning and Management"

 means the report <u>defined in s. 282.310 and</u> prepared by the State

 Technology Office as defined in s. 282.102.
- (11)(10) "Standards" means the model definitions for information technology which promote the use of current, open, nonproprietary, or non-vendor-specific technologies.
- $\underline{\text{(12)}}$ "State Technology Office" or "office" means the office created in s. 282.3025 $\underline{282.102}$.
- (13)(12) "Total cost" means all costs associated with information technology projects or initiatives, including, but not limited to, value of hardware, software, service, maintenance, incremental personnel, and facilities. Total cost of a loan or gift of information technology resources to an agency includes the fair market value of the resources, except that the total cost of loans or gifts of information technology to state universities to be used in instruction or research does not include fair market value.
- Section 6. Section 282.005, Florida Statutes, is amended to read:
- 277 282.005 Legislative findings and intent.--The Legislature finds that:

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(1) Information is a strategic asset of the state, and, as such, it should be managed as a valuable state resource.

- (2) The state makes significant investments in information technology in order to manage information and to provide services to its citizens.
- (3) An office must be created to provide support and guidance to enhance the state's use and management of information technology and to design, procure, and deploy, on behalf of the state, information technology.
- (4) The cost-effective deployment of information technology by state agencies can best be managed by a Chief Information Officer.
- (3)(5) The agency head State Technology Office has primary responsibility and accountability for the planning, budgeting, acquisition, development, implementation, use, and management of information technology within the agency and for its use in accomplishing the agency's mission. Each agency shall also use its information technology in the best interest of the state and make use of shared data and related resources state. The State Technology Office shall use the state's information technology in the best interest of the state as a whole and shall contribute to and make use of shared data and related resources whenever appropriate. Each agency head has primary responsibility and accountability for setting agency priorities, identifying business needs, and determining agency services and programs to be developed as provided by law. The State

agency, shall provide the information technology needed for the agency to accomplish its mission.

- $\underline{(4)(6)}$ The expanding need for, use of, and dependence on information technology requires focused management attention and managerial accountability by state agencies and the <u>State</u> Technology Office on behalf of the state as a whole.
- (5)(7) The state and state entities , through the State Technology Office, shall provide, by whatever means is most cost-effective and efficient, the information technology, enterprise resource planning and management, and information technology enterprise resource management infrastructure needed to conduct the state's business collect, store, and process the state's data and information, provide connectivity, and facilitate the exchange of data and information among both public and private parties.
- (6)(8) A necessary part of the state's information technology infrastructure is a statewide communications system for all types of signals, including, but not limited to, voice, data, video, radio, telephone, wireless, and image.
- (7)(9) To ensure the best management of the state's information technology and notwithstanding other provisions of law to the contrary, the functions of information technology are assigned to the university boards of trustees for the development and implementation of planning, management, rulemaking, standards, and guidelines for the state universities; to the community college boards of trustees for establishing and developing rules for the community colleges; to the Supreme Court, for the judicial branch; and to each state

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attorney and public defender; and to the State Technology Office for the executive branch of state government.

(10) The State Technology Office shall take no action affecting the supervision, control, management, or coordination of information technology and information technology personnel that any cabinet officer listed in s. 4, Art. IV of the State Constitution deems necessary for the exercise of his or her statutory or constitutional duties.

Section 7. Section 282.102, Florida Statutes, is amended to read:

and duties of the Department of Management Services relating to state communications system. -- There is created a State

Technology Office within The Department of Management Services. The office shall be a separate budget entity, and shall be headed by a Chief Information Officer who is appointed by the Governor and is in the Senior Management Service. The Chief Information Officer shall be an agency head for all purposes. The Department of Management Services shall provide administrative support and service to the office to the extent requested by the Chief Information Officer. The office may adopt policies and procedures regarding personnel, procurement, and transactions for State Technology Office personnel. The office shall have the following powers, duties, and functions in operating the statewide communications system:

(1) To publish electronically the portfolio of services available from the <u>department</u> office, including pricing information; the policies and procedures of the <u>department</u>

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office governing usage of available services; and a forecast of the priorities and initiatives for the state communications system for the ensuing 2 years.

- (2) To adopt rules implementing policies and procedures providing best practices to be followed by agencies in acquiring, using, upgrading, modifying, replacing, or disposing of information technology.
- (3) To perform, in consultation with an agency, the enterprise resource planning and management for the agency.
- (2)(4) To advise and render aid to state agencies and political subdivisions of the state as to systems or methods to be used for organizing and meeting communications information technology requirements efficiently and effectively.
- (5) To integrate the information technology systems and services of state agencies.
- (3)(6) To adopt technical standards for the state communications information technology system which will assure the interconnection of computer networks and information systems of agencies.
- (4)(7) To assume management responsibility for any consolidated communications system integrated information technology system or service when determined by the department office to be economically efficient or performance-effective.
- (5)(8) To enter into agreements for the support and use of communications systems related to information technology with state agencies and political subdivisions of the state.

 $\underline{(6)(9)}$ To use and acquire, with agency concurrence, communications facilities <u>information technology</u> now owned or operated by any agency.

- (7)(10) To purchase from or contract with <u>suppliers and</u> communications companies <u>information technology providers</u> for communications facilities and services <u>information technology</u>, including private line services.
- (8)(11) To apply for, receive, and hold, and to assist agencies in applying for, receiving, or holding, such authorizations, patents, copyrights, trademarks, service marks, licenses, and allocations or channels and frequencies to carry out the purposes of this part.
- (9)(12) To purchase, lease, or otherwise acquire and to hold, sell, transfer, license, or otherwise dispose of real, personal, and intellectual property, including, but not limited to, patents, trademarks, copyrights, and service marks.
- (10) (13) To cooperate with any federal, state, or local emergency management agency in providing for emergency communications services.
- (11)(14) To delegate, as necessary, to state agencies the authority to purchase, lease, or otherwise acquire and to use communications equipment, facilities, and services information technology or, as necessary, to control and approve the purchase, lease, or acquisition and the use of all communications equipment, services, and facilities information technology, including, but not limited to, communications services provided as part of any other total system to be used by the state or any of its agencies.

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(12)(15) To acquire ownership, possession, custody, and control of existing communications equipment and facilities, including all right, title, interest, and equity therein, as necessary, to carry out the purposes of this part. However, the provisions of this subsection shall in no way affect the rights, title, interest, or equity in any such equipment or facilities owned by, or leased to, the state or any state agency by any telecommunications company.

- (13)(16) To adopt rules pursuant to ss. 120.536(1) and 120.54 relating to the use of communications systems information technology and to administer the provisions of this part.
- (14)(17) To provide a means whereby political subdivisions of the state may use state <u>communications</u> information technology systems upon such terms and under such conditions as the department office may establish.
- (15)(18) To apply for and accept federal funds for any of the purposes of this part as well as gifts and donations from individuals, foundations, and private organizations.
- (16)(19) To monitor issues relating to communications facilities and services before the Florida Public Service Commission and, when necessary, prepare position papers, prepare testimony, appear as a witness, and retain witnesses on behalf of state agencies in proceedings before the commission.
- (17)(20) Unless delegated to the agencies by the Chief

 Information Officer, to manage and control, but not intercept or interpret, communications within the SUNCOM Network by:
- (a) Establishing technical standards to physically interface with the SUNCOM Network.

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(b) Specifying how communications are transmitted within the SUNCOM Network.

- (c) Controlling the routing of communications within the SUNCOM Network.
- (d) Establishing standards, policies, and procedures for access to the SUNCOM Network.
- (e) Ensuring orderly and reliable communications services in accordance with the service level agreements executed with state agencies.
- (21) To plan, design, and conduct experiments for information technology services, equipment, and technologies, and to implement enhancements in the state information technology system when in the public interest and costeffective. Funding for such experiments shall be derived from SUNCOM Network service revenues and shall not exceed 2 percent of the annual budget for the SUNCOM Network for any fiscal year or as provided in the General Appropriations Act. New services offered as a result of this subsection shall not affect existing rates for facilities or services.
- (18)(22) To enter into contracts or agreements, with or without competitive bidding or procurement, to make available, on a fair, reasonable, and nondiscriminatory basis, property and other structures under department office control for the placement of new facilities by any wireless provider of mobile service as defined in 47 U.S.C. s. 153(n) or s. 332(d) and any telecommunications company as defined in s. 364.02 when it is determined to be practical and feasible to make such property or other structures available. The department office may, without

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adopting a rule, charge a just, reasonable, and nondiscriminatory fee for the placement of the facilities, payable annually, based on the fair market value of space used by comparable communications facilities in the state. The department office and a wireless provider or telecommunications company may negotiate the reduction or elimination of a fee in consideration of services provided to the department office by the wireless provider or telecommunications company. All such fees collected by the department office shall be deposited directly into the Law Enforcement Radio Operating Trust Fund, and may be used by the department office to construct, maintain, or support the system.

- (19)(23) To provide an integrated electronic system for deploying government products, services, and information to individuals and businesses which reflects cost-effective deployment strategies in keeping with industry standards and practices and includes protections and security of private information as well as maintenance of public records.
- (a) The integrated electronic system shall reflect costeffective deployment strategies in keeping with industry
 standards and practices, including protections and security of
 private information as well as maintenance of public records.
- (b) The office shall provide a method for assessing fiscal accountability for the integrated electronic system and shall establish the organizational structure required to implement this system.

498	(24) To provide administrative support to the Agency Chief
499	Information Officers Council and other workgroups created by the
500	Chief Information Officer.
501	(25) To facilitate state information technology education
502	and training for senior management and other agency staff.
503	(26) To prepare, on behalf of the Executive Office of the
504	Governor, memoranda on recommended guidelines and best practices
505	for information resources management, when requested.
506	(27) To prepare, publish, and disseminate the State Annual
507	Report on Enterprise Resource Planning and Management under s.
508	282.310.
509	(28) To study and make a recommendation to the Governor
510	and Legislature on the feasibility of implementing online voting
511	in this state.
512	(29) To facilitate the development of a network access
513	point in this state, as needed.
514	(30) To designate a State Chief Privacy Officer who shall
515	be responsible for the continual review of policies, laws,
516	rules, and practices of state agencies which may affect the
517	privacy concerns of state residents.
518	Section 8. Section 282.103, Florida Statutes, is amended
519	to read:
520	282.103 SUNCOM Network; exemptions from the required
521	use
522	(1) There is created within the <u>Department of Management</u>
523	Services State Technology Office the SUNCOM Network which shall
524	be developed to serve as the state communications system for

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providing local and long-distance communications services to

state agencies, political subdivisions of the state, municipalities, state universities, and nonprofit corporations pursuant to ss. 282.101-282.111. The SUNCOM Network shall be developed to transmit all types of communications signals, including, but not limited to, voice, data, video, image, and radio. State agencies shall cooperate and assist in the development and joint use of communications systems and services.

- (2) The <u>department</u> State Technology Office shall design, engineer, implement, manage, and operate through state ownership, commercial leasing, or some combination thereof, the facilities and equipment providing SUNCOM Network services, and shall develop a system of equitable billings and charges for communication services.
- (3) All state agencies and state universities are required to use the SUNCOM Network for agency and state university communications services as the services become available; however, no agency or university is relieved of responsibility for maintaining communications services necessary for effective management of its programs and functions. If a SUNCOM Network service does not meet the communications requirements of an agency or university, the agency or university shall notify the department State Technology Office in writing and detail the requirements for that communications service. If the department office is unable to meet an agency's or university's requirements by enhancing SUNCOM Network service, the department office may grant the agency or university an exemption from the required use of specified SUNCOM Network services.

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Section 9. Section 282.104, Florida Statutes, is amended to read:

282.104 Use of state SUNCOM Network by municipalities.—Any municipality may request the <u>department</u> State Technology Office to provide any or all of the SUNCOM Network's portfolio of communications services upon such terms and under such conditions as the <u>department office</u> may establish. The requesting municipality shall pay its share of installation and recurring costs according to the published rates for SUNCOM Network services and as invoiced by the <u>department office</u>. Such municipality shall also pay for any requested modifications to existing SUNCOM Network services, if any charges apply.

Section 10. Section 282.105, Florida Statutes, is amended to read:

282.105 Use of state SUNCOM Network by nonprofit corporations.--

- (1) The <u>department</u> State Technology Office shall provide a means whereby private nonprofit corporations under contract with state agencies or political subdivisions of the state may use the state SUNCOM Network, subject to the limitations in this section. In order to qualify to use the state SUNCOM Network, a nonprofit corporation shall:
- (a) Expend the majority of its total direct revenues for the provision of contractual services to the state, a municipality, or a political subdivision of the state; and
- (b) Receive only a small portion of its total revenues from any source other than a state agency, a municipality, or a

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political subdivision of the state during the period of time SUNCOM Network services are requested.

- (2) Each nonprofit corporation seeking authorization to use the state SUNCOM Network pursuant to this section shall provide to the <u>department</u> office, upon request, proof of compliance with subsection (1).
- (3) Nonprofit corporations established pursuant to general law and an association of municipal governments which is wholly owned by the municipalities shall be eligible to use the state SUNCOM Network, subject to the terms and conditions of the department office.
- (4) Institutions qualified to participate in the William L. Boyd, IV, Florida Resident Access Grant Program pursuant to s. 1009.89 shall be eligible to use the state SUNCOM Network, subject to the terms and conditions of the <u>department</u> office. Such entities shall not be required to satisfy the other criteria of this section.
- (5) Private, nonprofit elementary and secondary schools shall be eligible for rates and services on the same basis as public schools, providing these nonpublic schools do not have an endowment in excess of \$50 million.
- Section 11. Section 282.106, Florida Statutes, is amended to read:
- 282.106 Use of SUNCOM Network by libraries.--The department State Technology Office may provide SUNCOM Network services to any library in the state, including libraries in public schools, community colleges, state universities, and nonprofit private postsecondary educational institutions, and

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610 libraries owned and operated by municipalities and political 611 subdivisions.

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Section 12. Section 282.107, Florida Statutes, is amended to read:

282.107 SUNCOM Network; criteria for usage.--

- (1) The <u>department</u> State Technology Office shall periodically review the qualifications of subscribers using the state SUNCOM Network and shall terminate services provided to any facility not qualified pursuant to ss. 282.101-282.111 or rules adopted hereunder. In the event of nonpayment of invoices by subscribers whose SUNCOM Network invoices are paid from sources other than legislative appropriations, such nonpayment represents good and sufficient reason to terminate service.
- (2) The <u>department</u> State Technology Office shall adopt rules setting forth its procedures for withdrawing and restoring authorization to use the state SUNCOM Network. Such rules shall provide a minimum of 30 days' notice to affected parties prior to termination of voice communications service.
- (3) Nothing in this section shall be construed to limit or restrict the ability of the Florida Public Service Commission to set jurisdictional tariffs of telecommunications companies.
- Section 13. Section 282.1095, Florida Statutes, is amended to read:
- 282.1095 State agency law enforcement radio system and interoperability network.--
- (1) The <u>department</u> State Technology Office may acquire and implement a statewide radio communications system to serve law enforcement units of state agencies, and to serve local law

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enforcement agencies through mutual aid channels. The Joint Task Force on State Agency Law Enforcement Communications is established in the <u>department State Technology Office</u> to advise the <u>department office</u> of member-agency needs for the planning, designing, and establishment of the joint system. The State Agency Law Enforcement Radio System Trust Fund is established in the <u>department State Technology Office</u>. The trust fund shall be funded from surcharges collected under ss. 320.0802 and 328.72.

- (2)(a) The Joint Task Force on State Agency Law Enforcement Communications shall consist of eight members, as follows:
- 1. A representative of the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation who shall be appointed by the secretary of the department.
- 2. A representative of the Division of Florida Highway Patrol of the Department of Highway Safety and Motor Vehicles who shall be appointed by the executive director of the department.
- 3. A representative of the Department of Law Enforcement who shall be appointed by the executive director of the department.
- 4. A representative of the Fish and Wildlife Conservation Commission who shall be appointed by the executive director of the commission.
- 5. A representative of the Division of Law Enforcement of the Department of Environmental Protection who shall be appointed by the secretary of the department.

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6. A representative of the Department of Corrections who shall be appointed by the secretary of the department.

- 7. A representative of the Division of State Fire Marshal of the Department of Financial Services who shall be appointed by the State Fire Marshal.
- 8. A representative of the Department of Transportation who shall be appointed by the secretary of the department.
- (b) Each appointed member of the joint task force shall serve at the pleasure of the appointing official. Any vacancy on the joint task force shall be filled in the same manner as the original appointment. Any joint task force member may, upon notification to the chair prior to the beginning of any scheduled meeting, appoint an alternative to represent the member on the task force and vote on task force business in his or her absence.
- (c) The joint task force shall elect a chair from among its members to serve a 1-year term. A vacancy in the chair of the joint task force must be filled for the remainder of the unexpired term by an election of the joint task force members.
- (d) The joint task force shall meet as necessary, but at least quarterly, at the call of the chair and at the time and place designated by him or her.
- (e) The per diem and travel expenses incurred by a member of the joint task force in attending its meetings and in attending to its affairs shall be paid pursuant to s. 112.061, from funds budgeted to the state agency that the member represents.

(f) The <u>department State Technology Office</u> is hereby authorized to rent or lease space on any tower under its control. The <u>department office</u> may also rent, lease, or sublease ground space as necessary to locate equipment to support antennae on the towers. The costs for use of such space shall be established by the <u>department office</u> for each site, when it is determined to be practicable and feasible to make space available. The <u>department office</u> may refuse to lease space on any tower at any site. All moneys collected by the <u>department office</u> for such rents, leases, and subleases shall be deposited directly into the Law Enforcement Radio Operating Trust Fund and may be used by the <u>department office</u> to construct, maintain, or support the system.

- (g) The <u>department</u> State Technology Office is hereby authorized to rent, lease, or sublease ground space on lands acquired by the <u>department</u> office for the construction of privately owned or publicly owned towers. The <u>department</u> office may, as a part of such rental, lease, or sublease agreement, require space on said tower or towers for antennae as may be necessary for the construction and operation of the state agency law enforcement radio system or any other state need. The positions necessary for the <u>department</u> office to accomplish its duties under this paragraph and paragraph (f) shall be established in the General Appropriations Act and shall be funded by the Law Enforcement Radio Operating Trust Fund or other revenue sources.
- (h) The <u>department</u> State Technology Office may make the mutual aid channels in the statewide radio communications system

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available to federal agencies, state agencies, and agencies of the political subdivisions of the state for the purpose of public safety and domestic security. The <u>department</u> office shall exercise its powers and duties, as specified in this chapter, to plan, manage, and administer the mutual aid channels. The <u>department</u> office shall, in implementing such powers and duties, act in consultation and conjunction with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, and shall manage and administer the mutual aid channels in a manner that reasonably addresses the needs and concerns of the involved law enforcement agencies and emergency response agencies and entities.

- (3) Upon appropriation, moneys in the trust fund may be used by the <u>department</u> office to acquire by competitive procurement the equipment; software; and engineering, administrative, and maintenance services it needs to construct, operate, and maintain the statewide radio system. Moneys in the trust fund collected as a result of the surcharges set forth in ss. 320.0802 and 328.72 shall be used to help fund the costs of the system. Upon completion of the system, moneys in the trust fund may also be used by the <u>department</u> of the system.
- (4)(a) The <u>department</u> office shall, in conjunction with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, establish policies, procedures, and standards which shall be incorporated into a comprehensive management plan for the use and operation of the statewide radio communications system.

(b) The joint task force, in consultation with the <u>department</u> office, shall have the authority to permit other state agencies to use the communications system, under terms and conditions established by the joint task force.

- (5) The <u>department</u> office shall provide technical support to the joint task force and shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all system common equipment.
- (6)(a) The <u>department</u> State Technology Office may create and implement an interoperability network to enable interoperability between various radio communications technologies and to serve federal agencies, state agencies, and agencies of political subdivisions of the state for the purpose of public safety and domestic security. The <u>department office</u> shall, in conjunction with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, exercise its powers and duties pursuant to this chapter to plan, manage, and administer the interoperability network. The department office may:
- 1. Enter into mutual aid agreements among federal agencies, state agencies, and political subdivisions of the state for the use of the interoperability network.
- 2. Establish the cost of maintenance and operation of the interoperability network and charge subscribing federal and local law enforcement agencies for access and use of the network. The <u>department</u> State Technology Office may not charge

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state law enforcement agencies identified in paragraph (2)(a) to use the network.

- 3. In consultation with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, amend and enhance the statewide radio communications system as necessary to implement the interoperability network.
- (b) The <u>department</u> State Technology Office, in consultation with the Joint Task Force on State Agency Law Enforcement Communications, and in conjunction with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, shall establish policies, procedures, and standards to incorporate into a comprehensive management plan for the use and operation of the interoperability network.
- Section 14. Section 282.111, Florida Statutes, is amended to read:
- 282.111 Statewide system of regional law enforcement communications.--
- (1) It is the intent and purpose of the Legislature that a statewide system of regional law enforcement communications be developed whereby maximum efficiency in the use of existing radio channels is achieved in order to deal more effectively with the apprehension of criminals and the prevention of crime generally. To this end, all law enforcement agencies within the state are directed to provide the department State Technology Office with any information the department of subsection (2).

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(2) The <u>department</u> State Technology Office is hereby authorized and directed to develop and maintain a statewide system of regional law enforcement communications. In formulating such a system, the <u>department</u> office shall divide the state into appropriate regions and shall develop a program which shall include, but not be limited to, the following provisions:

- (a) The communications requirements for each county and municipality comprising the region.
- (b) An interagency communications provision which shall depict the communication interfaces between municipal, county, and state law enforcement entities which operate within the region.
- (c) Frequency allocation and use provision which shall include, on an entity basis, each assigned and planned radio channel and the type of operation, simplex, duplex, or half-duplex, on each channel.
- (3) The <u>department</u> office shall adopt any necessary rules and regulations for implementing and coordinating the statewide system of regional law enforcement communications.
- (4) The <u>secretary of the Department of Management Services</u> Chief Information Officer of the State Technology Office or his or her designee is designated as the director of the statewide system of regional law enforcement communications and, for the purpose of carrying out the provisions of this section, is authorized to coordinate the activities of the system with other interested state agencies and local law enforcement agencies.

(5) No law enforcement communications system shall be established or present system expanded without the prior approval of the <u>department</u> State Technology Office.

- (6) Within the limits of its capability, the Department of Law Enforcement is encouraged to lend assistance to the department State Technology Office in the development of the statewide system of regional law enforcement communications proposed by this section.
- Section 15. Section 282.20, Florida Statutes, is amended to read:
 - 282.20 Technology Resource Center. --

- (1)(a) The <u>Department of Management Services</u> State

 Technology Office shall operate and manage the Technology

 Resource Center.
 - (b) For the purposes of this section, the term:
- 1. "Information-system utility" means a full-service information-processing facility offering hardware, software, operations, integration, networking, and consulting services.
- 2. "Customer" means a state agency or other entity which is authorized to utilize the SUNCOM Network pursuant to this part.
 - (2) The Technology Resource Center shall:
- (a) Serve the <u>department</u> office and other customers as an information-system utility.
- (b) Cooperate with customers to offer, develop, and support a wide range of services and applications needed by users of the Technology Resource Center.

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(c) Cooperate with the Florida Legal Resource Center of the Department of Legal Affairs and other state agencies to develop and provide access to repositories of legal information throughout the state.

- (d) Cooperate with the <u>department</u> of facilitate interdepartmental networking and integration of network services for its customers.
- (e) Assist customers in testing and evaluating new and emerging technologies that could be used to meet the needs of the state.
- (3) The <u>department</u> of services may contract with customers to provide any combination of services necessary for agencies to fulfill their responsibilities and to serve their users.
- (4) The Technology Resource Center may plan, design, establish pilot projects for, and conduct experiments with information technology resources, and may implement enhancements in services when such implementation is cost-effective. Funding for experiments and pilot projects shall be derived from service revenues and may not exceed 5 percent of the service revenues for the Technology Resource Center for any single fiscal year. Any experiment, pilot project, plan, or design must be approved by the secretary of the department Chief Information Officer.
- (5) Notwithstanding the provisions of s. 216.272, the Technology Resource Center may spend funds in the reserve account of the Technology Enterprise Operating Trust Fund for enhancements to center operations or for information technology resources. Any expenditure of reserve account funds must be approved by the secretary of the department Chief Information

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Officer. Any funds remaining in the reserve account at the end of the fiscal year may be carried forward and spent as approved by the <u>secretary Chief Information Officer</u>, provided that such approval conforms to any applicable provisions of chapter 216.

Section 16. Section 282.21, Florida Statutes, is amended to read:

282.21 The State Technology Office's Electronic access services of the department.—The department State Technology Office may collect fees for providing remote electronic access pursuant to s. 119.07(2). The fees may be imposed on individual transactions or as a fixed subscription for a designated period of time. All fees collected under this section shall be deposited in the appropriate trust fund of the program or activity that made the remote electronic access available.

Section 17. Section 282.22, Florida Statutes, is amended to read:

- 282.22 State Technology Office; Production, dissemination, and ownership of materials and products.--
- (1) It is the intent of the Legislature that when materials, products, information, and services are acquired or developed by or under the direction of the <u>department</u> State Technology Office, through research and development or other efforts, including those subject to copyright, patent, or trademark, they shall be made available for use by state and local government entities at the earliest practicable date and in the most economical and efficient manner possible and consistent with chapter 119.

(2) To accomplish this objective the <u>department</u> office is authorized to publish or partner with private sector entities to produce or have produced materials and products and to make them readily available for appropriate use. The <u>department</u> office is authorized to charge an amount or receive value-added services adequate to cover the essential cost of producing and disseminating such materials, information, services, or products and is authorized to sell services.

- (3) In cases in which the materials or products are of such nature, or the circumstances are such, that it is not practicable or feasible for the <u>department</u> <u>office</u> to produce or have produced materials and products so developed, it is authorized, after review and approval by the Executive Office of the Governor, to license, lease, assign, sell, or otherwise give written consent to any person, firm, or corporation for the manufacture or use thereof, on a royalty basis, or for such other consideration as the <u>department</u> <u>office</u> shall deem proper and in the best interest of the state; the <u>department</u> <u>office</u> is authorized and directed to protect same against improper or unlawful use or infringement and to enforce the collection of any sums due for the manufacture or use thereof by any other party.
- (4) All proceeds from the sale of such materials and products or other money collected pursuant to this section shall be deposited into the Grants and Donations Trust Fund of the department office and, when properly budgeted as approved by the Legislature and the Executive Office of the Governor, used to

pay the cost of producing and disseminating materials and products to carry out the intent of this section.

- Section 18. <u>Section 282.23, Florida Statutes, is repealed.</u>
 Section 19. Section 282.3025, Florida Statutes, is created to read:
 - 282.3025 State Technology Office; powers and duties. --
- (1) There is created a State Technology Office in the

 Department of Management Services. The office shall be headed by
 a State Chief Information Officer who is appointed by the
 secretary of the department in consultation with the Executive
 Office of the Governor. The Department of Management Services
 shall provide administrative support and oversight of the
 office.
- (2) The office shall have the following powers, duties, and functions:
- (a) Develop enterprise information technology mission, goals, and objectives consistent with the provisions of s.

 282.3032 and in consultation with the Agency Chief Information

 Officers Council for publication in the State Annual Information

 Technology Investment Portfolio Report.
- (b) Develop plans for achievement of the enterprise information technology mission, goals, and objectives.
- (c) Develop enterprise information technology policies, standards, guidelines, and procedures in consultation with the Agency Chief Information Officers Council and the department for enterprise architecture, disaster recovery, security, computing, networks, and communications.

(d) Adopt, in consultation with the Agency Chief

Information Officers Council and the Technology Review

Workgroup, a project management methodology for use by the agencies.

- (e) Serve on agency information technology project management teams for enterprise initiatives.
- (f) Provide project management services for agency information technology initiatives identified by the Legislature as requiring such assistance.
- (g) Review recommendations made by the Agency Chief
 Information Officers Council for improving information
 technology in agencies or the state and make recommendations to
 the Governor and the Legislature for consideration during
 legislative session.
- (h) Develop, in consultation with the Agency Chief

 Information Officers Council, a model for formation of an agency
 information technology investment board, the associated
 processes, and an information technology investment portfolio.
- (i) Review each agency information technology investment portfolio and make recommendations to the Governor and the Legislature regarding opportunities consistent with ss. 282.005 and 282.3032.
- (j) Prepare the State Annual Information Technology

 Investment Portfolio Report as defined in s. 282.310.
- (k) Review the agency information technology issues

 developed pursuant to s. 216.023 and make recommendations to the

 Governor and the Legislature consistent with the provisions of
 ss. 282.005 and 282.3032.

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(1) Prepare, on behalf of the Executive Office of the Governor, memoranda on recommended guidelines and best practices for information technology, when requested.

Section 20. Section 282.3031, Florida Statutes, is amended to read:

282.3031 Assignment of information technology planning and resources management responsibilities.—For purposes of ss.

282.3032-282.322 282.303-282.322, to ensure the best management of state information technology resources, and notwithstanding other provisions of law to the contrary, the functions of information technology planning and resources management are assigned to the university boards of trustees for the development and implementation of planning, management, rulemaking, standards, and guidelines for the state universities; to the community college boards of trustees for establishing and developing rules for the community colleges; to the Supreme Court for the judicial branch; and to each state attorney and public defender; and to the State Technology Office for the agencies within the executive branch of state

Section 21. Section 282.3032, Florida Statutes, is amended to read:

282.3032 Development and implementation of information technology systems; guiding principles.—To ensure the best management of the state's information technology resources, the following guiding principles are adopted:

(1) <u>Information technology</u> Enterprise resource planning and management by state governmental entities is a prerequisite

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for the effective development and implementation of information systems to enable sharing of data and cost-effective and efficient services to individuals.

- (2) The Enterprise resource planning process, as well as coordination and of development efforts, should include all principals from agencies impacted by the development from the outset.
- (3) State governmental entities should be committed to maximizing information sharing and participate in enterprise-wide efforts when appropriate.
- (4) State governmental entities should maximize public access to data, while complying with legitimate security, privacy, and confidentiality requirements.
- (5) State governmental entities should strive for an integrated electronic system for providing individuals with agency services and information to the extent possible.
- (6) To the extent that state government entities charge each other for data, this practice, insofar as possible, should be eliminated. Further, when the capture of data for mutual benefit can be accomplished, the costs for the development, capture, and network for access to that data should be shared.
- (7) The redundant capture, storage, and dissemination of data should, insofar as possible, be eliminated.
- (8) Only data that are auditable, or that otherwise can be determined to be accurate, valid, and reliable, should be maintained.

(9) Methods of sharing data among different protocols should be developed without requiring major redesign or replacement of individual systems.

- (10) Integration of <u>systems and</u> data elements should be <u>supported and</u> achieved by establishing <u>policies</u>, standard<u>s</u>, <u>guidelines</u>, and <u>procedures</u> <u>definitions</u>, <u>formats</u>, and <u>integrated</u> <u>electronic systems</u>, when <u>possible</u>.
- Section 22. Section 282.3055, Florida Statutes, is amended to read:
 - 282.3055 Agency chief information officer; appointment; duties.--
 - (1)(a) To assist the <u>agency head State Technology Officer</u> in carrying out <u>information technology the enterprise resource</u> planning and management responsibilities, the <u>agency head Chief Information Officer</u> may appoint or contract for an agency chief information officer. This position may be full time or part time.
 - (b) The agency chief information officer must, at a minimum, have knowledge and experience in both management and information technology resources.
 - (2) The duties of the agency chief information officer include, but are not limited to:
 - (a) Coordinating and facilitating agency <u>information</u> <u>technology</u> <u>enterprise resource</u> planning and management projects and initiatives.
 - (b) Preparing the an agency annual information technology investment portfolio report on enterprise resource planning and management pursuant to s. 282.3063.

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(c) Developing and implementing agency <u>information</u>

<u>technology enterprise resource</u> planning and management policies,

procedures, <u>guidelines</u>, and standards, <u>including specific</u>

<u>policies and procedures for review and approval of the agency's</u>

<u>purchases of information technology resources in accordance with</u>

<u>the office's policies and procedures</u>.

- (d) Advising agency senior management as to the <u>information technology enterprise resource</u> planning and management <u>and the information technology infrastructure</u> needs of the agency <u>for inclusion in planning documents required by law</u>.
- (e) Staffing and supporting an agency information technology investment board.
- $\underline{(f)}$ Assisting in the development and prioritization of the $\underline{information\ technology}$ $\underline{enterprise\ resource\ planning\ and}$ $\underline{management}$ schedule of the agency's legislative budget request.
- Section 23. Section 282.3063, Florida Statutes, is amended to read:
- 282.3063 Agency Annual <u>Information Technology Investment</u>

 <u>Portfolio</u> <u>Enterprise Resource Planning and Management</u> Report.--
- (1) By September 1 of each year, each agency chief information officer shall prepare and submit to the State Technology Office an Agency Annual <u>Information Technology</u>

 <u>Investment Portfolio Enterprise Resource Planning and Management Report. Following consultation with the State Technology Office and the agency chief information officers Council, The Executive Office of the Governor and the fiscal committees of the</u>

Legislature shall jointly develop and issue instructions for the format and contents of the report.

- (2) The Agency Annual <u>Information Technology Investment</u>

 <u>Portfolio</u> <u>Enterprise Resource Planning and Management</u> Report shall contain, at a minimum, the following:
- (a) A forecast of <u>information technology projects and</u>

 <u>their cost and priority</u> enterprise resource planning and

 <u>management priorities and initiatives</u> for the ensuing 2 years.
- (b) A description of the current <u>information technology</u> enterprise resource planning and management infrastructure of the agency and planned changes for the ensuing 2 years.
- (c) A status report on the major <u>information technology</u> enterprise resource planning and management projects of the agency.
- (d) An assessment of the progress made toward implementing enterprise information technology policies, standards, guidelines, and procedures the prior fiscal year legislative appropriation to the agency for enterprise resource planning and management.
- (e) The estimated <u>value of the information technology</u> <u>investment portfolio</u> <u>expenditures by the agency for enterprise</u> <u>resource planning and management</u> for the prior fiscal year.
- (f) An inventory list, by major categories, of the agency information technology resources, which specifically identifies the resources acquired during the previous fiscal year.
- $\underline{\text{(f)}}$ An assessment of opportunities for the agency to fulfill the guidelines in s. 282.3032 share enterprise resource

planning and management projects or initiatives with other
governmental or private entities.

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- (h) A list of enterprise resource planning and management issues the agency has identified as statewide issues.
- 1136 Section 24. Section 282.310, Florida Statutes, is amended 1137 to read:
- 282.310 State Annual <u>Information Technology Investment</u>
 1139 <u>Portfolio</u> Report on Enterprise Resource Planning and
 1140 <u>Management.</u>--
 - (1) By February 15 of each year, the State Technology
 Office shall develop a State Annual <u>Information Technology</u>
 <u>Investment Portfolio</u> Report on <u>Enterprise Resource Planning and Management</u>.
 - (2) The State Annual <u>Information Technology Investment</u>

 <u>Portfolio</u> Report on <u>Enterprise Resource Planning and Management</u>

 shall contain, at a minimum, the following:
 - (a) The state vision for enterprise <u>information technology</u> resource planning and management.
 - (b) A forecast of the state <u>information technology</u> <u>projects</u>, their cost, and priority enterprise resource planning and management priorities and initiatives for the ensuing 2 years.
 - (c) A summary of major statewide policies recommended by the State Technology Office for enterprise <u>information</u> technology resource planning and management.
- 1157 (d) A summary of memoranda issued by the Executive Office of the Governor.

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(e) An assessment of the overall progress toward an integrated electronic system for deploying government products, services, and information to individuals and businesses and state enterprise <u>information technology resource</u> planning and management initiatives and priorities for the past fiscal year.

- (f) A summary of major statewide issues related to improving enterprise <u>information technology</u> resource planning and management by the state.
- (g) An inventory list, by major categories, of state information technology resources.
- (g)(h) A summary of the total agency expenditures or descriptions of agreements, contracts, or partnerships for enterprise information technology resource planning and management and of enterprise-wide procurements done by the office on behalf of the state.
- (h)(i) A summary of the opportunities for government agencies or entities to <u>fulfill the guidelines provided in s.</u>

 282.3032 share enterprise resource planning and management projects or initiatives with other governmental or private sector entities.

1180 The state annual re

The state annual report shall also include enterprise resource planning and management information from the annual reports prepared by the state universities and the community colleges, from the Supreme Court for the judicial branch, and from the Justice Administrative Commission on behalf of the state attorneys and public defenders. Expenditure information shall be taken from each agency's annual report as well as the annual

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reports of the state universities and the community colleges, the Supreme Court, and the Justice Administrative Commission.

- (3) The state annual report shall be made available in writing or through electronic means to the Executive Office of the Governor, the President of the Senate, the Speaker of the House of Representatives, and the Chief Justice of the Supreme Court.
- Section 25. Section 282.315, Florida Statutes, is amended to read:
- 282.315 Agency Chief Information Officers Council; creation.—The Legislature finds that enhancing communication, consensus building, coordination, and facilitation of statewide enterprise information technology resource planning and management issues is essential to improving state management of such resources.
- (1) There is created an Agency Chief Information Officers Council to:
- (a) Enhance communication among the agency chief information officers and the State Technology Office by sharing enterprise resource planning and management experiences and exchanging ideas.
- (b) Identify and recommend Facilitate the sharing of best practices that are characteristic of highly successful technology organizations, as well as exemplary information technology applications of state agencies, and assist the State Technology Office in the development of policies, standards, guidelines, and procedures for use by all state agencies.

(c) Identify efficiency opportunities among state agencies to fulfill the guidelines in s. 282.3032 and make recommendations for action to the State Technology Office.

- (d) Serve as an educational forum for enterprise information technology resource planning and management issues.
- (e) <u>Identify</u> Assist the State Technology Office in identifying critical statewide issues and, when appropriate, make recommendations to the State Technology Office for solving enterprise <u>information technology</u> resource planning and management deficiencies.
- (2) Members of the council shall include the agency chief information officers, including the chief information officers of the agencies and governmental entities enumerated in s. 282.3031, except that there shall be one chief information officer selected by the state attorneys and one chief information officer selected by the public defenders. The chairs, or their designees, of the Florida Financial Management Information System Coordinating Council, the Criminal and Juvenile Justice Information Systems Council, and the Health Information Systems Council shall represent their respective organizations on the Agency Chief Information Officers Council as voting members. The council shall appoint a chair, a vice chair, and a secretary from its members to serve a 1-year term each. The council shall establish procedures to govern council business.
- (3) The State Technology Office shall provide administrative support to the council.

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Section 26. Section 282.318, Florida Statutes, is amended to read:

282.318 Security of data and information technology resources.--

- (1) This section may be cited as the "Security of Data and Information Technology Infrastructure Resources Act."
- (2)(a) The State Technology Office, in consultation with Each agency head, is responsible and accountable for assuring an adequate level of security for all data and information technology infrastructure resources of each agency and, to carry out this responsibility, shall, at a minimum:
- 1. Designate an information security manager who shall administer the security program of each agency for its data and information technology resources.
- 2. Conduct, and periodically update, a comprehensive risk analysis to determine the security threats to the data and information technology <u>infrastructure</u> resources of each agency. The risk analysis information is confidential and exempt from the provisions of s. 119.07(1), except that such information shall be available to the Auditor General in performing his or her postauditing duties.
- 3. Develop, and periodically update, written internal policies and procedures to assure the security of the data and information technology <u>infrastructure</u> resources of each agency. The internal policies and procedures which, if disclosed, could facilitate the unauthorized modification, disclosure, or destruction of data or information technology <u>infrastructure</u> resources are confidential information and exempt from the

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provisions of s. 119.07(1), except that such information shall be available to the Auditor General in performing his or her postauditing duties.

- 4. Implement appropriate cost-effective safeguards to reduce, eliminate, or recover from the identified risks to the data and information technology <u>infrastructure</u> resources of each agency.
- 5. Ensure that periodic internal audits and evaluations of each security program for the data and information technology infrastructure resources of the agency are conducted. The results of such internal audits and evaluations are confidential information and exempt from the provisions of s. 119.07(1), except that such information shall be available to the Auditor General in performing his or her postauditing duties.
- 6. Include appropriate security requirements, as determined by the <u>Department of Management Services</u> State Technology Office, in consultation with each agency head, in the written specifications for the solicitation of information technology resources.
- (b) In those instances in which the <u>department</u> State

 Technology Office develops state contracts for use by state agencies, the <u>department</u> office shall include appropriate security requirements in the specifications for the solicitation for state contracts for procuring information technology infrastructure resources.
- Section 27. Paragraph (a) of subsection (3), subsections (4), (5), (7), (9), (10), and (12), and paragraph (a) of

HB 1927 2005

1296 subsection (13) of section 365.171, Florida Statutes, are 1297 amended to read:

- 365.171 Emergency telephone number #911.#--
- DEFINITIONS. -- As used in this section:

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- "Department Office" means the Department of Management (a) Services State Technology Office.
- STATE PLAN. -- The department office shall develop a statewide emergency telephone number "911" system plan. The plan shall provide for:
- The establishment of the public agency emergency telephone communications requirements for each entity of local government in the state.
- A system to meet specific local government requirements. Such system shall include law enforcement, firefighting, and emergency medical services and may include other emergency services such as poison control, suicide prevention, and emergency management services.
- Identification of the mutual aid agreements necessary to obtain an effective "911" system.
- A funding provision which shall identify the cost necessary to implement the "911" system.
- A firm implementation schedule which shall include the installation of the "911" system in a local community within 24 months after the designated agency of the local government gives a firm order to the telephone utility for a "911" system.

The department office shall be responsible for the implementation and coordination of such plan. The department

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office shall adopt any necessary rules and schedules related to public agencies for implementing and coordinating such plan, pursuant to chapter 120. The public agency designated in the plan shall order such system within 6 months after publication date of the plan if the public agency is in receipt of funds appropriated by the Legislature for the implementation and maintenance of the "911" system. Any jurisdiction which has utilized local funding as of July 1, 1976, to begin the implementation of the state plan as set forth in this section shall be eligible for at least a partial reimbursement of its direct cost when, and if, state funds are available for such reimbursement.

- department office or his or her designee is designated as the director of the statewide emergency telephone number "911" system and, for the purpose of carrying out the provisions of this section, is authorized to coordinate the activities of the system with state, county, local, and private agencies. The secretary director is authorized to employ not less than five persons, three of whom will be at the professional level, one at the secretarial level, and one to fill a fiscal position, for the purpose of carrying out the provisions of this section. The secretary director in implementing the system shall consult, cooperate, and coordinate with local law enforcement agencies.
- (7) TELEPHONE INDUSTRY COORDINATION. -- The <u>department</u>

 office shall coordinate with the Florida Public Service

 Commission which shall encourage the Florida telephone industry

to activate facility modification plans for a timely "911" implementation.

- (9) SYSTEM APPROVAL.--No emergency telephone number "911" system shall be established and no present system shall be expanded without prior approval of the department office.
- (10) COMPLIANCE. -- All public agencies shall assist the <u>department</u> of their efforts to carry out the intent of this section, and such agencies shall comply with the developed plan.
- (12) FEDERAL ASSISTANCE. -- The secretary of the <u>department</u> of the office or his or her designee may apply for and accept federal funding assistance in the development and implementation of a statewide emergency telephone number "911" system.
 - (13) "911" FEE.--

- (a) Following approval by referendum as set forth in paragraph (b), or following approval by a majority vote of its board of county commissioners, a county may impose a "911" fee to be paid by the local exchange subscribers within its boundaries served by the "911" service. Proceeds from the "911" fee shall be used only for "911" expenditures as set forth in subparagraph 6. The manner of imposing and collecting said payment shall be as follows:
- 1. At the request of the county subscribing to "911" service, the telephone company shall, insofar as is practicable, bill the "911" fee to the local exchange subscribers served by the "911" service, on an individual access line basis, at a rate not to exceed 50 cents per month per line (up to a maximum of 25 access lines per account bill rendered). However, the fee may

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not be assessed on any pay telephone in this state. A county collecting the fee for the first time may collect the fee for no longer than 36 months without initiating the acquisition of its "911" equipment.

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- 2. Fees collected by the telephone company pursuant to subparagraph 1. shall be returned to the county, less the costs of administration retained pursuant to paragraph (c). The county shall provide a minimum of 90 days' written notice to the telephone company prior to the collection of any "911" fees.
- Any county that currently has an operational "911" system or that is actively pursuing the implementation of a "911" system shall establish a fund to be used exclusively for receipt and expenditure of "911" fee revenues collected pursuant to this section. All fees placed in said fund, and any interest accrued thereupon, shall be used solely for "911" costs described in subparagraph 6. The money collected and interest earned in this fund shall be appropriated for "911" purposes by the county commissioners and incorporated into the annual county budget. Such fund shall be included within the financial audit performed in accordance with s. 218.39. A report of the audit shall be forwarded to the department office within 60 days of its completion. A county may carry forward on an annual basis unspent moneys in the fund for expenditures allowed by this section, or it may reduce its fee. However, in no event shall a county carry forward more than 10 percent of the "911" fee billed for the prior year. The amount of moneys carried forward each year may be accumulated in order to allow for capital improvements described in this subsection. The carryover shall

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be documented by resolution of the board of county commissioners expressing the purpose of the carryover or by an adopted capital improvement program identifying projected expansion or replacement expenditures for "911" equipment and service features, or both. In no event shall the "911" fee carryover surplus moneys be used for any purpose other than for the "911" equipment, service features, and installation charges authorized in subparagraph 6. Nothing in this section shall prohibit a county from using other sources of revenue for improvements, replacements, or expansions of its "911" system. A county may increase its fee for purposes authorized in this section. However, in no case shall the fee exceed 50 cents per month per line. All current "911" fees shall be reported to the department office within 30 days of the start of each county's fiscal period. Any fee adjustment made by a county shall be reported to the department office. A county shall give the telephone company a 90-day written notice of such fee adjustment.

- 4. The telephone company shall have no obligation to take any legal action to enforce collection of the "911" fee. The telephone company shall provide quarterly to the county a list of the names, addresses, and telephone numbers of any and all subscribers who have identified to the telephone company their refusal to pay the "911" fee.
- 5. The county subscribing to "911" service shall remain liable to the telephone company for any "911" service, equipment, operation, or maintenance charge owed by the county to the telephone company.

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As used in this paragraph, "telephone company" means an exchange telephone service provider of "911" service or equipment to any county within its certificated area.

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It is the intent of the Legislature that the "911" fee authorized by this section to be imposed by counties will not necessarily provide the total funding required for establishing or providing the "911" service. For purposes of this section, "911" service includes the functions of database management, call taking, location verification, and call transfer. The following costs directly attributable to the establishment and/or provision of "911" service are eligible for expenditure of moneys derived from imposition of the "911" fee authorized by this section: the acquisition, implementation, and maintenance of Public Safety Answering Point (PSAP) equipment and "911" service features, as defined in the Florida Public Service Commission's lawfully approved "911" and related tariffs and/or the acquisition, installation, and maintenance of other "911" equipment, including call answering equipment, call transfer equipment, ANI controllers, ALI controllers, ANI displays, ALI displays, station instruments, "911" telecommunications systems, teleprinters, logging recorders, instant playback recorders, telephone devices for the deaf (TDD) used in the "911" system, PSAP backup power systems, consoles, automatic call distributors, and interfaces (hardware and software) for computer-aided dispatch (CAD) systems; salary and associated expenses for "911" call takers for that portion of their time spent taking and transferring "911" calls; salary and associated expenses for a county to employ a full-time equivalent "911"

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coordinator position and a full-time equivalent staff assistant position per county for the portion of their time spent administrating the "911" system; training costs for PSAP call takers in the proper methods and techniques used in taking and transferring "911" calls; expenses required to develop and maintain all information (ALI and ANI databases and other information source repositories) necessary to properly inform call takers as to location address, type of emergency, and other information directly relevant to the "911" call-taking and transferring function; and, in a county defined in s. 125.011(1), such expenses related to a nonemergency "311" system, or similar nonemergency system, which improves the overall efficiency of an existing "911" system or reduces "911" emergency response time for a 2-year pilot project that ends June 30, 2003. However, no wireless telephone service provider shall be required to participate in this pilot project or to otherwise implement a nonemergency "311" system or similar nonemergency system. The "911" fee revenues shall not be used to pay for any item not listed, including, but not limited to, any capital or operational costs for emergency responses which occur after the call transfer to the responding public safety entity and the costs for constructing buildings, leasing buildings, maintaining buildings, or renovating buildings, except for those building modifications necessary to maintain the security and environmental integrity of the PSAP and "911" equipment rooms.

7. It is the goal of the Legislature that enhanced "911" service be available throughout the state. Expenditure by counties of the "911" fees authorized by this section should

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support this goal to the greatest extent feasible within the context of local service needs and fiscal capability. Nothing in this section shall be construed to prohibit two or more counties from establishing a combined emergency "911" telephone service by interlocal agreement and utilizing the "911" fees authorized by this section for such combined "911" service.

- As used in this paragraph, "telephone company" means an exchange telephone service provider of "911" service or equipment to any county within its certificated area.
- Section 28. Paragraph (d) of subsection (2), paragraph (f) of subsection (3), subsection (4), paragraph (a) of subsection (5), and paragraphs (c) and (d) of subsection (6) of section 365.172, Florida Statutes, are amended to read:
 - 365.172 Wireless emergency telephone number "E911."--
- (2) FINDINGS, PURPOSE, AND LEGISLATIVE INTENT. -- The Legislature finds and declares that:
- (d) The revenues generated by the E911 fee imposed under this section are required to fund the efforts of the counties, the Wireless 911 Board under the <u>Department of Management</u>

 <u>Services</u> State Technology Office, and commercial mobile radio service providers to improve the public health, safety, and welfare and serve a public purpose by providing emergency telephone assistance through wireless communications.
- (3) DEFINITIONS.--As used in this section and ss. 365.173 and 365.174, the term:
- (f) "Department Office" means the Department of Management
 Services State Technology Office.

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(4) POWERS AND DUTIES OF THE <u>DEPARTMENT</u> OFFICE. -- The <u>department</u> of the fee imposed on subscribers of statewide E911 service under subsection (8).

(5) THE WIRELESS 911 BOARD.--

- (a) The Wireless 911 Board is established to administer, with oversight by the <u>department</u> office, the fee imposed under subsection (8), including receiving revenues derived from the fee; distributing portions of such revenues to providers, counties, and the <u>department</u> office; accounting for receipts, distributions, and income derived by the funds maintained in the fund; and providing annual reports to the Governor and the Legislature for submission by the <u>department</u> office on amounts collected and expended, the purposes for which expenditures have been made, and the status of wireless E911 service in this state. In order to advise and assist the <u>department</u> office in carrying out the purposes of this section, the board, which shall have the power of a body corporate, shall have the powers enumerated in subsection (6).
 - (6) AUTHORITY OF THE BOARD; ANNUAL REPORT. --
- (c) By February 28 of each year, the board shall prepare a report for submission by the <u>department</u> of the Governor, the President of the Senate, and the Speaker of the House of Representatives which reflects, for the immediately preceding calendar year, the quarterly and annual receipts and disbursements of moneys in the fund, the purposes for which disbursements of moneys from the fund have been made, and the

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availability and status of implementation of E911 service in this state.

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- (d) By February 28, 2001, the board shall undertake and complete a study for submission by the <u>department</u> of the Governor, the President of the Senate, and the Speaker of the House of Representatives which addresses:
- 1. The total amount of E911 fee revenues collected by each provider, the total amount of expenses incurred by each provider to comply with the order, and the amount of moneys on deposit in the fund, all as of December 1, 2000.
- 2. Whether the amount of the E911 fee and the allocation percentages set forth in s. 365.173 should be adjusted to comply with the requirements of the order, and, if so, a recommended adjustment to the E911 fee.
- 3. Any other issues related to providing wireless E911 services.
- Section 29. This act shall take effect July 1, 2005.

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