## Florida Senate - 2005

 $\ensuremath{\textbf{By}}$  the Committee on Banking and Insurance; and Senator Saunders

597-2092-05

1	A bill to be entitled
2	An act relating to discount medical plan
3	organizations; amending s. 636.202, F.S.;
4	revising a definition; amending s. 636.204,
5	F.S.; revising provisions relating to licensure
6	requirements to do business as a discount
7	medical plan organization; creating s. 636.205,
8	F.S.; providing for processing of an
9	application for licensure of a discount medical
10	plan organization by the Office of Insurance
11	Regulation of the Financial Services
12	Commission; amending s. 636.206, F.S.;
13	providing that discount medical plan
14	organizations are not subject to the Florida
15	Insurance Code for purposes of examination and
16	investigation; creating s. 636.207, F.S.;
17	providing for applicability of pt. II of ch.
18	636, F.S.; amending s. 636.208, F.S.; revising
19	provisions relating to reimbursement of certain
20	charges and fees upon cancellation of
21	membership in the plan; amending s. 636.210,
22	F.S.; revising prohibitions relating to
23	advertising; amending s. 636.212, F.S.;
24	revising provisions relating to disclosures to
25	prospective members; amending s. 636.214, F.S.;
26	revising provisions relating to provider
27	agreements; amending s. 636.216, F.S.;
28	providing conditions for approval of charges
29	and forms; deleting a provision relating to
30	request for a hearing; amending s. 636.218,
31	F.S.; revising requirements for information to

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1	be included in annual reports; creating s.
2	636.223, F.S.; providing for administrative
3	penalties; amending s. 636.228, F.S.;
4	specifying marketing requirements of discount
5	medical plans; providing limitations; amending
6	s. 636.230, F.S.; specifying fee disclosure
7	requirements for bundling discount medical
8	plans with other products; amending s. 636.236,
9	F.S.; requiring discount medical plan
10	organizations to maintain surety bonds;
11	providing conditions for substituting deposited
12	securities for surety bonds; amending s.
13	636.238, F.S.; revising penalties; repealing s.
14	636.242, F.S., relating to civil remedies;
15	providing an effective date.
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17	Be It Enacted by the Legislature of the State of Florida:
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19	Section 1. Subsection (2) of section 636.202, Florida
20	Statutes, is amended to read:
21	636.202 DefinitionsAs used in this part, the term:
22	(2) "Discount medical plan organization" means an
23	entity which, in exchange for fees, dues, charges, or other
24	consideration, provides access for plan members to providers
25	of medical services and the right to receive medical services
26	from those providers at a discount. The term "discount medical
27	plan" does not include any product regulated under chapter
28	627, chapter 641, or part I of this chapter.
29	Section 2. Subsections $(1)$ and $(2)$ of section 636.204,
30	Florida Statutes, are amended to read:
31	636.204 License required
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1	(1) Before doing business in this state as a discount				
2	medical plan organization, an entity must be a corporation, $\underline{a}$				
3	limited liability company or a limited partnership,				
4	incorporated, organized, formed, or registered incorporated				
5	under the laws of this state or, if a foreign corporation,				
6	authorized to transact business in this state in accordance				
7	with chapter 607, chapter 608, chapter 617, chapter 620, or				
8	<u>chapter 865</u> , and must <u>be licensed by the office</u> <del>possess a</del>				
9	<del>license</del> as a discount medical plan organization <u>or be licensed</u>				
10	by the office pursuant to chapter 624, part I of chapter 636,				
11	or chapter 641 from the office.				
12	(2) An application for a license to operate as a				
13	discount medical plan organization must be filed with the				
14	office on a form prescribed by the commission. Such				
15	application must be sworn to by an officer or authorized				
16	representative of the applicant and be accompanied by the				
17	following, if applicable:				
18	(a) A copy of the applicant's articles of				
19	incorporation, or other organizing documents, including all				
20	amendments.				
21	(b) A copy of the <u>applicant's</u> <del>corporation's</del> bylaws.				
22	(c) A list of the names, addresses, official				
23	positions, and biographical information of the individuals who				
24	are responsible for conducting the applicant's affairs,				
25	including, but not limited to, all members of the board of				
26	directors, board of trustees, executive committee, or other				
27	governing board or committee, the officers, contracted				
28	management company personnel, and any person or entity owning				
29	or having the right to acquire 10 percent or more of the				
30	voting securities of the applicant. Such listing must fully				
31	disclose the extent and nature of any contracts or				

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1 arrangements between any individual who is responsible for 2 conducting the applicant's affairs and the discount medical plan organization, including any possible conflicts of 3 interest. 4 5 (d) A complete biographical statement, on forms 6 prescribed by the commission, an independent investigation 7 report, and a set of fingerprints, as provided in chapter 624, 8 with respect to each individual identified under paragraph 9 (C). 10 (e) A statement generally describing the applicant, its facilities and personnel, and the medical services to be 11 12 offered. 13 (f) A copy of the form of all contracts made or to be made between the applicant and any providers or provider 14 networks regarding the provision of medical services to 15 16 members. 17 (q) A copy of the form of any contract made or 18 arrangement to be made between the applicant and any person 19 listed in paragraph (c). (h) A copy of the form of any contract made or to be 20 21 made between the applicant and any person, corporation, 22 partnership, or other entity for the performance on the 23 applicant's behalf of any function, including, but not limited to, marketing, administration, enrollment, investment 2.4 management, and subcontracting for the provision of health 25 services to members. 26 27 (i) A copy of the applicant's most recent financial 2.8 statements audited by an independent certified public accountant. An applicant that is a subsidiary of a parent 29 entity that is publicly traded, which parent entity prepares 30 audited financial statements reflecting the consolidated 31 4

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1 operations of the parent entity and the subsidiary, may 2 petition the office to accept, in lieu of the audited financial statement of the applicant, the audited financial 3 4 statement of the parent entity and a written quaranty by the 5 parent entity that the minimum capital requirements of the 6 applicant required by this part will be met by the parent 7 entity. (j) A description of the proposed method of marketing. 8 9 (k) A description of the subscriber complaint procedures to be established and maintained. 10 (1) The fee for issuance of a license. 11 12 Such other information as the commission or office (m) 13 may reasonably require to make the determinations required by 14 this part. Section 3. Section 636.205, Florida Statutes, is 15 16 created to read: 17 636.205 Issuance of license; denial.--18 (1) Following receipt of an application filed pursuant to s. 636.204, the office shall review, and notify the 19 applicant of any deficiencies in, the application. The office 20 21 shall issue a license to an applicant who has filed a complete 22 application in conformity with s. 636.204, upon payment of the 23 fees specified by s. 636.204, and upon the office being satisfied that the following conditions are met: 2.4 (a) The requirements of s. 636.204 are fulfilled. 25 (b) The entity has the required minimum capital. 26 27 (c) The ownership, control, and management of the 2.8 entity are competent and trustworthy and possess managerial experience that would make the proposed operation beneficial 29 to the subscribers. If the office has good reason to believe 30 that the ownership, control, or management of a discount 31

1	medical plan organization includes a person whose business
2	operations are or have been marked by business practices or
3	conduct that is to the detriment of the public, stockholders,
4	investors, or creditors, the office may not grant or continue
5	the authority of such organization to transact the business of
б	a discount medical plan organization in this state.
7	(d) The discount medical plan organization has a
8	complaint procedure that will facilitate the resolution of
9	subscriber grievances and that includes, within the
10	organization, formal and informal steps.
11	(e) Any deficiencies identified by the office have
12	been corrected.
13	(f) All requirements of this part are met.
14	(2) If the application for a license is denied, the
15	office shall notify the applicant and shall specify the
16	reasons for denial in the notice.
17	Section 4. Section 636.206, Florida Statutes, is
18	amended to read:
19	636.206 Examinations and investigations
20	(1) The office may examine or investigate the business
21	and affairs of any discount medical plan organization. The
22	office may order any discount medical plan organization or
23	applicant to produce any records, books, files, advertising
24	and solicitation materials, or other information and may take
25	statements under oath to determine whether the discount
26	medical plan organization or applicant is in violation of the
27	law or is acting contrary to the public interest. The expenses
28	incurred in conducting any examination or investigation must
29	be paid by the discount medical plan organization or
30	applicant. Examinations and investigations must be conducted
31	as provided in chapter 624 <del>, and discount medical plan</del>
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1 organizations are subject to all applicable provisions of the 2 insurance code. (2) Failure by the discount medical plan organization 3 to pay the expenses incurred under subsection (1) is grounds 4 5 for denial or revocation. б Section 5. Section 636.207, Florida Statutes, is 7 created to read: 636.207 Applicability of part.--Except as otherwise 8 provided in this part, discount medical plan organizations are 9 governed by the provisions of this part and are exempt from 10 the Florida Insurance Code unless specifically referenced. 11 12 Section 6. Section 636.208, Florida Statutes, is 13 amended to read: 636.208 Fees; charges; reimbursement .--14 (1) A discount medical plan organization may charge a 15 16 periodic charge as well as a reasonable one-time processing 17 fee for a discount medical plan and a periodic charge. If a 18 discount medical plan charges for a time period in excess of 1 month, the plan must, in the event of cancellation of the 19 2.0 membership by either party, make a pro rata reimbursement of 21 the fees to the member. 22 (2) If the member cancels his or her membership in the 23 discount medical plan organization within the first 30 days after the effective date of enrollment in the plan, the member 2.4 shall receive a reimbursement of all periodic charges upon 25 return of the discount card to the discount medical plan 26 27 organization. 2.8 (3) If the discount medical plan organization cancels a membership for any reason other than nonpayment of fees by 29 30 the member, the discount medical plan organization shall make 31

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597-2092-05

1 a pro rata reimbursement of all periodic charges to the 2 member. 3 (4) In addition to the reimbursement of periodic charges for the reasons stated in subsections (2) and (3), a 4 5 discount medical plan organization shall also reimburse the 6 member for any portion of a one-time processing fee that 7 exceeds \$30 per year. Section 7. Subsection (1) of section 636.210, Florida 8 Statutes, is amended to read: 9 10 636.210 Prohibited activities of a discount medical plan organization. --11 12 (1) A discount medical plan organization may not: 13 (a) Use in its advertisements, marketing material, brochures, and discount cards the term "insurance" except as 14 otherwise provided in this part or as a disclaimer of any 15 relationship between discount medical plan organization 16 17 benefits and insurance; 18 (b) Use in its advertisements, marketing material, brochures, and discount cards the terms "health plan," 19 "coverage," "copay," "copayments," "preexisting conditions," 2.0 21 "guaranteed issue," "premium,""enrollment," "PPO," "preferred 2.2 provider organization," or other terms in a manner that could 23 reasonably mislead a person into believing the discount medical plan was health insurance; 2.4 (c) Have restrictions on free access to plan 25 providers, including, but not limited to, waiting periods and 26 27 notification periods; or 2.8 (d) Pay providers any fees for medical services. Section 8. Section 636.212, Florida Statutes, is 29 30 amended to read: 31

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1 636.212 Disclosures.--The following disclosures must 2 be made in writing to any prospective member and must be on the first page of any advertisements, marketing materials, or 3 brochures relating to a discount medical plan. The disclosures 4 must be printed in not less than 12-point type or no smaller 5 б than the largest type on the page if larger than 12 point 7 type: 8 (1) That the plan is not a health insurance policy. 9 (2) That the plan provides discounts at certain health care providers for medical services. 10 (3) That the plan does not make payments directly to 11 12 the providers of medical services. 13 (4) That the plan member is obligated to pay for all health care services but will receive a discount from those 14 health care providers who have contracted with the discount 15 16 plan organization. 17 (5) The corporate name and address the locations of 18 the licensed discount medical plan organization. 19 20 If the initial contract is made by telephone, the disclosures 21 required by this section shall be made orally and provided in 22 the initial written materials that describe the benefits under 23 the discount medical plan provided to the prospective or new 2.4 member. Section 9. Subsections (2) and (4) of section 636.214, 25 Florida Statutes, are amended to read: 26 27 636.214 Provider agreements.--2.8 (2) A provider agreement between a discount medical plan organization and a provider must provide the following: 29 30 (a) A list of the services and products to be provided at a discount. 31

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1 (b) The amount or amounts of the discounts or, 2 alternatively, a fee schedule which reflects the provider's discounted rates. 3 (c) That the provider will not charge members more 4 than the discounted rates. 5 б (4) The discount medical plan organization shall 7 maintain a copy of each active provider agreement into which 8 it has entered. 9 Section 10. Section 636.216, Florida Statutes, is 10 amended to read: 636.216 Charge or form filings.--11 12 (1) All charges to members must be filed with the 13 office and any charge to members greater than \$30 per month or \$360 per year must be approved by the office before the 14 charges can be used. The discount medical plan organization 15 has the burden of proof that the charges bear a reasonable 16 17 relation to the benefits received by the member. 18 (2) There must be a written agreement between the discount medical plan organization and the member specifying 19 the benefits under the discount medical plan and complying 20 21 with the disclosure requirements of this part. 22 (3) All forms used, including the written agreement 23 pursuant to subsection (2), must first be filed with and approved by the office. Every form filed shall be identified 2.4 by a unique form number placed in the lower left corner of 25 each form. 26 27 (4) <u>A charge or form is considered approved on the</u> 2.8 60th day after its date of filing unless it has been previously disapproved by the office. The office shall 29 disapprove any form that does not meet the requirements of 30 this part or that is unreasonable, discriminatory, misleading, 31 10

1 or unfair. If such filings are disapproved, the office shall 2 notify the discount medical plan organization and shall specify in the notice the reasons for disapproval. The 3 discount medical plan organization has 21 days from the date 4 5 of receipt of notice to request a hearing before the office 6 pursuant to chapter 120. 7 Section 11. Subsection (2) of section 636.218, Florida 8 Statutes, is amended to read: 9 636.218 Annual reports.--10 (2) Such reports must be on forms prescribed by the commission and must include: 11 12 (a) Audited financial statements prepared in 13 accordance with generally accepted accounting principles certified by an independent certified public accountant, 14 including the organization's balance sheet, income statement, 15 and statement of changes in cash flow for the preceding year. 16 17 An organization that is a subsidiary of a parent entity that is publicly traded, which parent entity prepares audited 18 financial statements reflecting the consolidated operations of 19 the parent entity and the organization, may petition the 20 21 office to accept, in lieu of the audited financial statement of the organization, the audited financial statement of the 22 23 parent entity and a written guaranty by the parent entity that the minimum capital requirements of the organization required 2.4 by this part will be met by the parent entity. 25 (b) If different from the initial application or the 26 27 last annual report, a list of the names and residence 2.8 addresses of all persons responsible for the conduct of the organization's affairs, together with a disclosure of the 29 30 extent and nature of any contracts or arrangements between 31

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1 such persons and the discount medical plan organization, 2 including any possible conflicts of interest. 3 (c) The number of discount medical plan members in the <u>state</u>. 4 5 Such other information relating to the performance (d) 6 of the discount medical plan organization as is reasonably 7 required by the commission or office. 8 Section 12. Section 636.223, Florida Statutes, is 9 created to read: 10 636.223 Administrative penalty. -- In lieu of suspending or revoking a certificate of authority, whenever any discount 11 12 medical plan organization has been found to have violated any provision of this part, the office may: 13 (1) Issue and cause to be served upon the organization 14 charged with the violation a copy of such findings and an 15 order requiring such organization to cease and desist from 16 17 engaging in the act or practice that constitutes the 18 violation. (2) Impose a monetary penalty of not less that \$100 19 for each violation, but not to exceed an aggregate penalty of 20 21 \$75,000. 22 Section 13. Subsection (2) of section 636.228, Florida 23 Statutes, is amended to read: 636.228 Marketing of discount medical plans .--2.4 (2) The discount medical plan organization shall have 25 26 an executed written agreement with a marketer prior to the 27 marketer's marketing, promoting, selling, or distributing the 2.8 discount medical plan. Such agreement shall prohibit the marketer from using marketing materials, brochures, and 29 discount cards without the approval in writing by the discount 30 medical plan organization. The discount medical plan 31

organization shall be bound by and shall be responsible and 1 2 financially liable for any acts of its marketers, within the scope of the marketers' agency, that do not comply with the 3 provisions of this part. 4 5 Section 14. Section 636.230, Florida Statutes, is 6 amended to read: 7 636.230 Bundling discount medical plans with other 8 insurance products. -- When a marketer or discount medical plan organization sells a discount medical plan together with any 9 other product, the fees for the discount medical plan each 10 individual product must be provided in writing to the member 11 12 if the fees exceed \$30 and itemized. Section 15. Section 636.236, Florida Statutes, is 13 amended to read: 14 636.236 Surety bond or security deposit .--15 (1) Each discount medical plan organization licensed 16 17 pursuant to the provisions of this part must maintain in force 18 a surety bond in its own name in an amount not less than \$35,000 to be used at the discretion of the office to protect 19 the financial interests of members who may be adversely 20 21 affected by the insolvency of a discount medical plan organization. The bond must be issued by an insurance company 22 23 that is licensed to do business in this state. (2)(1) In lieu of the bond specified in subsection 2.4 (1), a licensed discount medical plan organization may must 25 26 deposit and maintain deposited in trust with the department 27 securities eligible for deposit under s.  $625.52_{-}$  having at all 2.8 times a value of not less than \$35,000, for use by the office in protecting plan members. If a licensed discount medical 29 plan organization substitutes its deposited securities under 30 this subsection with a surety bond authorized in subsection 31

1 (1), such deposited securities shall be returned to the 2 discount medical plan organization no later than 45 days following the effective date of the surety bond. 3 4 (3)(2) No judgment creditor or other claimant of a discount medical plan organization, other than the office or 5 6 department, shall have the right to levy upon any of the 7 assets or securities held in this state as a deposit under 8 subsections subsection (1) and (2). Section 16. Section 636.238, Florida Statutes, is 9 10 amended to read: 636.238 Penalties for violation of this part .--11 12 (1) Except as provided in subsection (2), a person who 13 willfully violates any provision of this part commits a misdemeanor of the second degree, punishable as provided in s. 14 775.082 or s. 775.083. 15 (2) A person who operates as or willfully aids and 16 17 abets another operating as a discount medical plan organization in violation of s. 636.204(1) commits a felony 18 punishable as provided for in s. 624.401(4)(b), as if the 19 unlicensed discount medical plan organization were an 20 21 unauthorized insurer, and the fees, dues, charges, or other 22 consideration collected from the members by the unlicensed 23 discount medical plan organization or marketer were insurance 2.4 premium. 25 (3) A person who collects fees for purported membership in a discount medical plan but <u>purposefully</u> fails 26 27 to provide the promised benefits commits a theft, punishable 2.8 as provided in s. 812.014. Section 17. Section 636.242, Florida Statutes, is 29 30 repealed. 31

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**Florida Senate - 2005** 597-2092-05 CS for SB 2214

1		Section 18. This act shall take effect upon becoming a
2	law.	
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4		STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN
5		COMMITTEE SUBSTITUTE FOR <u>Senate Bill 2214</u>
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7	The	committee substitute provides the following changes:
8	0	Allows limited partnerships, rather than all partnerships, to be eligible for licensure as a discount
9		medical plan organization.
10	0	Allows an applicant for licensure to petition the Office of Insurance Regulation to accept the audited financial
11		statements of the subsidiary's publicly traded parent company in lieu of the applicant's financial statements
12		and a written guaranty by the parent company that the net worth requirements of the applicant will be met by the
13		parent company.
14	0	Authorizes the Office of Insurance Regulation to deny licensure if certain conditions are not by the applicant.
15		The provision reiterates existing requirements and creates new requirements, such as the management and
16		ownership of the entity must be competent and possess managerial expertise. The office is authorized to deny or
17		revoke licensure for an entity that is deemed to be conducting business in a manner that is detrimental.
18	o A	Authorizes a licensee to petition the Office of Insurance
19		Regulation to accept audited financial statements of the subsidiary's parent company with a written guaranty by
20		the parent company that the net worth requirements of the applicant will be met by the parent company in lieu of
21		the licensee submitting annual, audited financial statements.
22	0	Increases the maximum, aggregate administrative penalty
23		from \$50,000 to \$75,000.
	third-degree fe	Reinserts current law which provides that it is a third-degree felony to aid and abet an unlicensed
standard of intent to "willf	discount medical plan organization and revises the standard of intent to "willfully."	
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