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### CHAMBER ACTION

1 The Governmental Operations Committee recommends the following: 2 3 Council/Committee Substitute 4 Remove the entire bill and insert: 5 A bill to be entitled 6 An act relating to the state group insurance program; 7 amending s. 110.123, F.S.; revising and providing 8 definitions; including the TRICARE supplemental insurance 9 plan within the state group insurance program; requiring 10 the Department of Management Services to purchase health 11 care for employees under the TRICARE supplemental 12 insurance plan; authorizing a surviving spouse to elect to continue coverage under the TRICARE supplemental insurance 13 14 plan; providing that an enrollee in the TRICARE supplemental insurance plan may change to any other state 15 16 health plan during open enrollment; providing an effective 17 date. 18 19 Be It Enacted by the Legislature of the State of Florida: 20 21 Section 1. Subsections (2) and (3) of section 110.123, 22 Florida Statutes, are amended to read: 23 110.123 State group insurance program.--Page 1 of 15

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24 (2) DEFINITIONS.--As used in this section, the term:
25 (a) "Department" means the Department of Management
26 Services.

27 (b) "Enrollee" means all state officers and employees, retired state officers and employees, surviving spouses of 28 29 deceased state officers and employees, and terminated employees or individuals with continuation coverage who are enrolled in an 30 31 insurance plan offered by the state group insurance program. "Enrollee" includes all state university officers and employees, 32 33 retired state university officers and employees, surviving 34 spouses of deceased state university officers and employees, and 35 terminated state university employees or individuals with 36 continuation coverage who are enrolled in an insurance plan 37 offered by the state group insurance program.

"Full-time state employees" includes all full-time 38 (C) 39 employees of all branches or agencies of state government 40 holding salaried positions and paid by state warrant or from agency funds, and employees paid from regular salary 41 42 appropriations for 8 months' employment, including university personnel on academic contracts, but in no case shall "state 43 44 employee" or "salaried position" include persons paid from 45 other-personal-services (OPS) funds. "Full-time employees" 46 includes all full-time employees of the state universities.

47 (d) "Health maintenance organization" or "HMO" means an
48 entity certified under part I of chapter 641.

(e) "Health plan member" means any person participating in
 a state group health insurance plan, a TRICARE supplemental
 <u>insurance plan</u>, or <del>in</del> a health maintenance organization plan
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under the state group insurance program, including enrollees andcovered dependents thereof.

54 "Part-time state employee" means any employee of any (f) 55 branch or agency of state government paid by state warrant from salary appropriations or from agency funds, and who is employed 56 57 for less than the normal full-time workweek established by the department or, if on academic contract or seasonal or other type 58 59 of employment which is less than year-round, is employed for less than 8 months during any 12-month period, but in no case 60 61 shall "part-time" employee include a person paid from other-62 personal-services (OPS) funds. "Part-time state employee" 63 includes any part-time employee of the state universities.

64 "Retired state officer or employee" or "retiree" means (q) 65 any state or state university officer or employee who retires 66 under a state retirement system or a state optional annuity or 67 retirement program or is placed on disability retirement, and 68 who was insured under the state group insurance program at the time of retirement, and who begins receiving retirement benefits 69 70 immediately after retirement from state or state university 71 office or employment. In addition to these requirements, any 72 state officer or state employee who retires under the Public 73 Employee Optional Retirement Program established under part II 74 of chapter 121 shall be considered a "retired state officer or 75 employee" or "retiree" as used in this section if he or she:

76 1. Meets the age and service requirements to qualify for
77 normal retirement as set forth in s. 121.021(29); or

 78 2. Has attained the age specified by s. 72(t)(2)(A)(i) of
 79 the Internal Revenue Code and has 6 years of creditable service. Page 3 of 15

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80 (h) "State agency" or "agency" means any branch,
81 department, or agency of state government. "State agency" or
82 "agency" includes any state university for purposes of this
83 section only.

(i) "State group health insurance plan or plans" or "state
plan or plans" mean the state self-insured health insurance plan
or plans offered to state officers and employees, retired state
officers and employees, and surviving spouses of deceased state
officers and employees pursuant to this section.

(j) "State-contracted HMO" means any health maintenance
organization under contract with the department to participate
in the state group insurance program.

92 "State group insurance program" or "programs" means (k) the package of insurance plans offered to state officers and 93 94 employees, retired state officers and employees, and surviving 95 spouses of deceased state officers and employees pursuant to 96 this section, including the state group health insurance plan or plans, health maintenance organization plans, TRICARE 97 98 supplemental insurance plans, and other plans required or authorized by law. 99

(1) "State officer" means any constitutional state officer, any elected state officer paid by state warrant, or any appointed state officer who is commissioned by the Governor and who is paid by state warrant.

104 (m) "Surviving spouse" means the widow or widower of a 105 deceased state officer, full-time state employee, part-time 106 state employee, or retiree if such widow or widower was covered 107 as a dependent under the state group health insurance plan<u>, a</u> Page 4 of 15

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108 TRICARE supplemental insurance plan, or a health maintenance 109 organization plan established pursuant to this section at the 110 time of the death of the deceased officer, employee, or retiree. 111 "Surviving spouse" also means any widow or widower who is 112 receiving or eligible to receive a monthly state warrant from a 113 state retirement system as the beneficiary of a state officer, 114 full-time state employee, or retiree who died prior to July 1, 115 1979. For the purposes of this section, any such widow or 116 widower shall cease to be a surviving spouse upon his or her 117 remarriage.

118 (n) "TRICARE supplemental insurance plan" means the 119 Department of Defense Health Insurance Program for eligible 120 members of the uniformed services authorized by Title 10 U.S.C. 121 <u>s. 1097.</u>

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(3) STATE GROUP INSURANCE PROGRAM. --

123 (a) The Division of State Group Insurance is created124 within the Department of Management Services.

125 It is the intent of the Legislature to offer a (b) 126 comprehensive package of health insurance and retirement 127 benefits and a personnel system for state employees which are 128 provided in a cost-efficient and prudent manner, and to allow 129 state employees the option to choose benefit plans which best 130 suit their individual needs. Therefore, the state group 131 insurance program is established which may include the state 132 group health insurance plan or plans, health maintenance 133 organization plans, group life insurance plans, TRICARE 134 supplemental insurance plans, group accidental death and 135 dismemberment plans, and group disability insurance plans. Page 5 of 15

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Furthermore, the department is additionally authorized to establish and provide as part of the state group insurance program any other group insurance plans or coverage choices that are consistent with the provisions of this section.

140 Notwithstanding any provision in this section to the (C) 141 contrary, it is the intent of the Legislature that the 142 department shall be responsible for all aspects of the purchase 143 of health care for state employees under the state group health insurance plan or plans, TRICARE supplemental insurance plans, 144 145 and the health maintenance organization plans. Responsibilities 146 shall include, but not be limited to, the development of 147 requests for proposals or invitations to negotiate for state 148 employee health services, the determination of health care 149 benefits to be provided, and the negotiation of contracts for health care and health care administrative services. Prior to 150 151 the negotiation of contracts for health care services, the 152 Legislature intends that the department shall develop, with 153 respect to state collective bargaining issues, the health 154 benefits and terms to be included in the state group health 155 insurance program. The department shall adopt rules necessary to 156 perform its responsibilities pursuant to this section. It is 157 the intent of the Legislature that the department shall be responsible for the contract management and day-to-day 158 159 management of the state employee health insurance program, including, but not limited to, employee enrollment, premium 160 161 collection, payment to health care providers, and other 162 administrative functions related to the program.

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163 (d)1. Notwithstanding the provisions of chapter 287 and the authority of the department, for the purpose of protecting 164 165 the health of, and providing medical services to, state 166 employees participating in the state group insurance program, 167 the department may contract to retain the services of 168 professional administrators for the state group insurance 169 The agency shall follow good purchasing practices of program. 170 state procurement to the extent practicable under the 171 circumstances.

172 2. Each vendor in a major procurement, and any other 173 vendor if the department deems it necessary to protect the 174 state's financial interests, shall, at the time of executing any 175 contract with the department, post an appropriate bond with the 176 department in an amount determined by the department to be 177 adequate to protect the state's interests but not higher than 178 the full amount estimated to be paid annually to the vendor under the contract. 179

180 3. Each major contract entered into by the department 181 pursuant to this section shall contain a provision for payment 182 of liquidated damages to the department for material 183 noncompliance by a vendor with a contract provision. The 184 department may require a liquidated damages provision in any 185 contract if the department deems it necessary to protect the 186 state's financial interests.

187 4. The provisions of s. 120.57(3) apply to the188 department's contracting process, except:

a. A formal written protest of any decision, intended
 decision, or other action subject to protest shall be filed
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191 within 72 hours after receipt of notice of the decision,192 intended decision, or other action.

b. As an alternative to any provision of s. 120.57(3), the department may proceed with the bid selection or contract award process if the director of the department sets forth, in writing, particular facts and circumstances which demonstrate the necessity of continuing the procurement process or the contract award process in order to avoid a substantial disruption to the provision of any scheduled insurance services.

200 The Department of Management Services and the Division (e) 201 of State Group Insurance may shall not prohibit or limit any 202 properly licensed insurer, health maintenance organization, 203 prepaid limited health services organization, or insurance agent 204 from competing for any insurance product or plan purchased, 205 provided, or endorsed by the department or the division on the basis of the compensation arrangement used by the insurer or 206 207 organization for its agents.

Except as provided for in subparagraph (h)2., the 208 (f) 209 state contribution toward the cost of any plan in the state 210 group insurance program shall be uniform with respect to all state employees in a state collective bargaining unit 211 212 participating in the same coverage tier in the same plan. Nothing contained within This section does not prohibit 213 214 prohibits the development of separate benefit plans for officers 215 and employees exempt from the career service or the development of separate benefit plans for each collective bargaining unit. 216 217 Participation by individuals in the program is shall (q) be available to all state officers, full-time state employees, 218

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219 and part-time state employees; and such participation in the program or any plan is thereof shall be voluntary. Participation 220 221 in the program is shall also be available to retired state 222 officers and employees, as defined in paragraph (2)(g), who elect at the time of retirement to continue coverage under the 223 224 program, but they may elect to continue all or only part of the coverage they had at the time of retirement. A surviving spouse 225 226 may elect to continue coverage only under a state group health 227 insurance plan, a TRICARE supplemental insurance plan, or a 228 health maintenance organization plan.

229 (h)1. A person eligible to participate in the state group 230 insurance program may be authorized by rules adopted by the 231 department, in lieu of participating in the state group health 232 insurance plan, to exercise an option to elect membership in a health maintenance organization plan which is under contract 233 234 with the state in accordance with criteria established by this 235 section and by said rules. The offer of optional membership in a health maintenance organization plan permitted by this 236 paragraph may be limited or conditioned by rule as may be 237 238 necessary to meet the requirements of state and federal laws.

239 2. The department shall contract with health maintenance
240 organizations seeking to participate in the state group
241 insurance program through a request for proposal or other
242 procurement process, as developed by the Department of
243 Management Services and determined to be appropriate.

a. The department shall establish a schedule of minimum
benefits for health maintenance organization coverage, and that
schedule shall include: physician services; inpatient and Page 9 of 15

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247 outpatient hospital services; emergency medical services, 248 including out-of-area emergency coverage; diagnostic laboratory and diagnostic and therapeutic radiologic services; mental 249 250 health, alcohol, and chemical dependency treatment services 251 meeting the minimum requirements of state and federal law; 252 skilled nursing facilities and services; prescription drugs; age-based and gender-based wellness benefits; and other benefits 253 254 as may be required by the department. Additional services may be 255 provided subject to the contract between the department and the 256 HMO.

b. The department may establish uniform deductibles,
copayments, coverage tiers, or coinsurance schedules for all
participating HMO plans.

260 The department may require detailed information from c. each health maintenance organization participating in the 261 262 procurement process, including information pertaining to 263 organizational status, experience in providing prepaid health benefits, accessibility of services, financial stability of the 264 265 plan, quality of management services, accreditation status, 266 quality of medical services, network access and adequacy, 267 performance measurement, ability to meet the department's 268 reporting requirements, and the actuarial basis of the proposed 269 rates and other data determined by the director to be necessary 270 for the evaluation and selection of health maintenance organization plans and negotiation of appropriate rates for 271 272 these plans. Upon receipt of proposals by health maintenance 273 organization plans and the evaluation of those proposals, the 274 department may enter into negotiations with all of the plans or Page 10 of 15

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a subset of the plans, as the department determines appropriate. Nothing shall preclude the department from negotiating regional or statewide contracts with health maintenance organization plans when this is cost-effective and when the department determines that the plan offers high value to enrollees.

d. The department may limit the number of HMOs that it contracts with in each service area based on the nature of the bids the department receives, the number of state employees in the service area, or any unique geographical characteristics of the service area. The department shall establish by rule service areas throughout the state.

e. All persons participating in the state group insurance program may be required to contribute towards a total state group health premium that may vary depending upon the plan and coverage tier selected by the enrollee and the level of state contribution authorized by the Legislature.

The department is authorized to negotiate and to 291 3. contract with specialty psychiatric hospitals for mental health 292 293 benefits, on a regional basis, for alcohol, drug abuse, and 294 mental and nervous disorders. The department may establish, subject to the approval of the Legislature pursuant to 295 296 subsection (5), any such regional plan upon completion of an 297 actuarial study to determine any impact on plan benefits and 298 premiums.

4. In addition to contracting pursuant to subparagraph 2.,
the department may enter into contract with any HMO to
participate in the state group insurance program which:

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302 a. Serves greater than 5,000 recipients on a prepaid basis303 under the Medicaid program;

304 b. Does not currently meet the 25-percent non-305 Medicare/non-Medicaid enrollment composition requirement 306 established by the Department of Health excluding participants 307 enrolled in the state group insurance program;

308 c. Meets the minimum benefit package and copayments and309 deductibles contained in sub-subparagraphs 2.a. and b.;

310 d. Is willing to participate in the state group insurance 311 program at a cost of premiums that is not greater than 95 312 percent of the cost of HMO premiums accepted by the department 313 in each service area; and

314 315 e. Meets the minimum surplus requirements of s. 641.225.

The department is authorized to contract with HMOs that meet the 316 317 requirements of sub-subparagraphs a.-d. prior to the open 318 enrollment period for state employees. The department is not required to renew the contract with the HMOs as set forth in 319 320 this paragraph more than twice. Thereafter, the HMOs shall be 321 eligible to participate in the state group insurance program only through the request for proposal or invitation to negotiate 322 323 process described in subparagraph 2.

5. All enrollees in a state group health insurance plan<u>, a</u> <u>TRICARE supplemental insurance plan</u>, or any health maintenance organization plan <del>shall</del> have the option of changing to any other health plan <u>that</u> <del>which</del> is offered by the state within any open enrollment period designated by the department. Open enrollment shall be held at least once each calendar year. Page 12 of 15

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330 б. When a contract between a treating provider and the 331 state-contracted health maintenance organization is terminated 332 for any reason other than for cause, each party shall allow any 333 enrollee for whom treatment was active to continue coverage and 334 care when medically necessary, through completion of treatment 335 of a condition for which the enrollee was receiving care at the time of the termination, until the enrollee selects another 336 337 treating provider, or until the next open enrollment period offered, whichever is longer, but no longer than 6 months after 338 339 termination of the contract. Each party to the terminated 340 contract shall allow an enrollee who has initiated a course of 341 prenatal care, regardless of the trimester in which care was 342 initiated, to continue care and coverage until completion of 343 postpartum care. This does not prevent a provider from refusing 344 to continue to provide care to an enrollee who is abusive, 345 noncompliant, or in arrears in payments for services provided. 346 For care continued under this subparagraph, the program and the provider shall continue to be bound by the terms of the 347 348 terminated contract. Changes made within 30 days before 349 termination of a contract are effective only if agreed to by 350 both parties.

351 7. Any HMO participating in the state group insurance 352 program shall submit health care utilization and cost data to 353 the department, in such form and in such manner as the 354 department shall require, as a condition of participating in the 355 program. The department shall enter into negotiations with its 356 contracting HMOs to determine the nature and scope of the data 357 submission and the final requirements, format, penalties Page 13 of 15

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associated with noncompliance, and timetables for submission.These determinations shall be adopted by rule.

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8. The department may establish and direct, with respect to collective bargaining issues, a comprehensive package of insurance benefits that may include supplemental health and life coverage, dental care, long-term care, vision care, and other benefits it determines necessary to enable state employees to select from among benefit options that best suit their individual and family needs.

367 Based upon a desired benefit package, the department a. 368 shall issue a request for proposal or invitation to negotiate 369 for health insurance providers interested in participating in 370 the state group insurance program, and the department shall issue a request for proposal or invitation to negotiate for 371 insurance providers interested in participating in the non-372 health-related components of the state group insurance program. 373 374 Upon receipt of all proposals, the department may enter into 375 contract negotiations with insurance providers submitting bids 376 or negotiate a specially designed benefit package. Insurance 377 providers offering or providing supplemental coverage as of May 30, 1991, which qualify for pretax benefit treatment pursuant to 378 s. 125 of the Internal Revenue Code of 1986, with 5,500 or more 379 state employees currently enrolled may be included by the 380 381 department in the supplemental insurance benefit plan established by the department without participating in a request 382 for proposal, submitting bids, negotiating contracts, or 383 384 negotiating a specially designed benefit package. These 385 contracts shall provide state employees with the most cost-Page 14 of 15

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386 effective and comprehensive coverage available; however, no 387 state or agency funds shall be contributed toward the cost of 388 any part of the premium of such supplemental benefit plans. With 389 respect to dental coverage, the division shall include in any 390 solicitation or contract for any state group dental program made 391 after July 1, 2001, a comprehensive indemnity dental plan option which offers enrollees a completely unrestricted choice of 392 dentists. If a dental plan is endorsed, or in some manner 393 394 recognized as the preferred product, such plan shall include a 395 comprehensive indemnity dental plan option which provides 396 enrollees with a completely unrestricted choice of dentists.

397 b. Pursuant to the applicable provisions of s. 110.161, 398 and s. 125 of the Internal Revenue Code of 1986, the department 399 shall enroll in the pretax benefit program those state employees 400 who voluntarily elect coverage in any of the supplemental 401 insurance benefit plans as provided by sub-subparagraph a.

c. Nothing herein contained shall be construed to prohibit
insurance providers from continuing to provide or offer
supplemental benefit coverage to state employees as provided
under existing agency plans.

(i) The benefits of the insurance authorized by this section shall not be in lieu of any benefits payable under chapter 440, the Workers' Compensation Law. The insurance authorized by this law shall not be deemed to constitute insurance to secure workers' compensation benefits as required by chapter 440.

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Section 2. This act shall take effect upon becoming a law.

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