2005

#### 1 A bill to be entitled 2 An act relating to insurance agents and agencies; amending 3 s. 624.317, F.S.; including insurance agencies among 4 entities the Department of Financial Services is 5 authorized to investigate; amending s. 624.501, F.S.; clarifying a license fee; amending s. 626.016, F.S.; 6 7 including insurance agencies among entities subject to 8 regulation by the Chief Financial Officer; amending s. 9 626.022, F.S.; providing application; amending s. 626.025, F.S.; correcting cross references; amending s. 626.112, 10 F.S.; delaying the effective date by which agencies must 11 obtain a license; providing that an agency may file for 12 registration in lieu of licensure, under specified 13 conditions; imposing a fine on any agency that fails to 14 timely apply for licensure or registration; deleting 15 16 certain agency licensure requirement provisions; amending 17 s. 626.171, F.S.; specifying licensure and registration 18 application requirements for insurance entities other than 19 insurance agencies; deleting a provision applying to 20 insurance agency license application requirements; 21 amending s. 626.172, F.S.; revising insurance agency licensure application requirements; providing procedures 22 and limitations; providing duties of the department; 23 amending ss. 626.292 and 626.321, F.S.; correcting cross 24 25 references, to conform; amending s. 626.342, F.S.; 26 including insurance agencies under provisions prohibiting 27 furnishing supplies to certain unlicensed agents and 28 imposing civil liability under certain circumstances;

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29	amending s. 626.382, F.S.; providing for renewal of
30	licenses; amending s. 626.536, F.S.; including insurance
31	agencies under an action reporting requirement; amending
32	s. 626.561, F.S.; including insurance agencies under
33	provisions providing funds reporting and accounting
34	requirements and imposing criminal penalties; amending s.
35	626.572, F.S.; including insurance agencies under
36	provisions prohibiting rebating under certain
37	circumstances; amending s. 626.601, F.S.; including
38	insurance agencies under provisions authorizing the
39	department to inquire into improper conduct; creating s.
40	626.602, F.S.; authorizing the department to disapprove
41	the use of certain names under certain circumstances;
42	amending s. 626.6115, F.S.; providing an additional ground
43	for the department to take compulsory adverse insurance
44	agency license actions; providing that the existence of
45	grounds for adverse action against a licensed agency does
46	not constitute grounds for adverse action against another
47	licensed agency; amending s. 626.6215, F.S.; providing an
48	additional ground for the department to take discretionary
49	adverse insurance agency license actions; providing that
50	the existence of grounds for adverse action against a
51	licensed agency does not constitute grounds for adverse
52	action against another licensed agency; amending s.
53	626.747, F.S.; revising agent requirements for branch
54	agencies to include life or health agents; amending ss.
55	626.7355 and 626.8411, F.S.; deleting cross references, to

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conform; repealing s. 626.592, F.S., relating to primary agents; providing an effective date.

59 Be It Enacted by the Legislature of the State of Florida:

61 Section 1. Subsection (1) of section 624.317, Florida62 Statutes, is amended to read:

63 624.317 Investigation of agents, <u>agencies</u>, adjusters, 64 administrators, service companies, and others.--If it has reason 65 to believe that any person has violated or is violating any 66 provision of this code, or upon the written complaint signed by 67 any interested person indicating that any such violation may 68 exist:

69 The department shall conduct such investigation as it (1)70 deems necessary of the accounts, records, documents, and 71 transactions pertaining to or affecting the insurance affairs of 72 any general agent, surplus lines agent, adjuster, managing 73 general agent, insurance agent, insurance agency, customer 74 representative, service representative, or other person subject 75 to its jurisdiction, subject to the requirements of s. 626.601. 76 Section 2. Subsection (20) of section 624.501, Florida

77 Statutes, is amended to read:

624.501 Filing, license, appointment, and miscellaneous fees.--The department, commission, or office, as appropriate, shall collect in advance, and persons so served shall pay to it in advance, fees, licenses, and miscellaneous charges as follows:

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83 (20) Insurance agency or Adjusting firm, original or 84 renewal 3-year license....\$60.00 Section 3. Subsection (1) of section 626.016, Florida 85 86 Statutes, is amended to read: 87 626.016 Powers and duties of department, commission, and office.--88 89 The powers and duties of the Chief Financial Officer (1)90 and the department specified in this part apply only with 91 respect to insurance agents, insurance agencies, managing 92 general agents, insurance adjusters, reinsurance intermediaries, viatical settlement brokers, customer representatives, service 93 representatives, and agencies. 94 Section 4. Subsection (4) is added to section 626.022, 95 96 Florida Statutes, to read: 97 626.022 Scope of part.--98 (4) Provisions of this part that apply to general lines 99 agents and applicants also apply to personal lines agents and 100 applicants, except where otherwise provided. 101 Section 5. Subsections (7) and (12) of section 626.025, Florida Statutes, are amended, and subsections (13), (14), and 102 103 (15) of said section are renumbered as subsections (12), (13), 104 and (14), respectively, to read: 105 626.025 Consumer protections. -- To transact insurance, 106 agents shall comply with consumer protection laws, including the 107 following, as applicable: (7) Required licensure or registration of certain 108 109 insurance agencies under s. 626.112 626.172.

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110 (12) Designation of a primary agent by an insurance agency 111 under s. 626.592.

Section 6. Subsection (7) of section 626.112, Florida Statutes, is amended to read:

114 626.112 License and appointment required; agents, customer 115 representatives, adjusters, insurance agencies, service 116 representatives, managing general agents.--

(7)(a) Effective October 1, 2006, no individual, firm, 117 118 partnership, corporation, association, or any other entity shall 119 act in its own name or under a trade name, directly or indirectly, as an insurance agency, when required to be licensed 120 by this subsection, unless it complies with s. 626.172 with 121 respect to possessing an insurance agency license for each place 122 123 of business at which it engages in any activity which may be 124 performed only by a licensed insurance agent. Each agency 125 engaged in business in this state before January 1, 2001, which is wholly owned by insurance agents currently licensed and 126 appointed under this chapter, each incorporated agency whose 127 128 voting shares are traded on a securities exchange, and each 129 agency whose primary function is offering insurance as a service 130 or member benefit to members of a nonprofit corporation may file an application for registration in lieu of licensure in 131 accordance with s. 626.172(3). Each agency engaged in business 132 before October 1, 2006, shall file an application for licensure 133 or registration on or before October 1, 2006. 134 135 1. If an agency is required to be licensed but fails to

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file an application for licensure in accordance with this

137 section, the department shall impose on the agency an 138 administrative penalty in an amount of up to \$10,000. 139 2. If an agency is eligible for registration but fails to 140 file an application for registration or an application for 141 licensure in accordance with this section, the department shall 142 impose on the agency an administrative penalty in an amount of 143 up to \$5,000.

(b) <u>A registered</u> An insurance agency shall, as a condition precedent to continuing business, obtain an insurance agency license if the department finds that, with respect to any majority owner, partner, manager, director, officer, or other person who manages or controls the agency, any person has<del>,</del> subsequent to the effective date of this act:

Been found guilty of, or has pleaded guilty or nolo
 contendere to, a felony in this state or any other state
 relating to the business of insurance or to an insurance agency,
 without regard to whether a judgment of conviction has been
 entered by the court having jurisdiction of the cases.

155 2. Employed any individual in a managerial capacity or in a capacity dealing with the public who is under an order of 156 157 revocation or suspension issued by the department. An insurance agency may request, on forms prescribed by the department, 158 verification of any person's license status. If a request is 159 160 mailed within 5 working days after an employee is hired, and the 161 employee's license is currently suspended or revoked, the agency 162 shall not be required to obtain a license, if the unlicensed 163 person's employment is immediately terminated.

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164 3. Operated the agency or permitted the agency to be165 operated in violation of s. 626.747.

166 4. With such frequency as to have made the operation of 167 the agency hazardous to the insurance-buying public or other 168 persons:

a. Solicited or handled controlled business. This
subparagraph shall not prohibit the licensing of any lending or
financing institution or creditor, with respect to insurance
only, under credit life or disability insurance policies of
borrowers from the institutions, which policies are subject to
part IX of chapter 627.

b. Misappropriated, converted, or unlawfully withheld
moneys belonging to insurers, insureds, beneficiaries, or others
and received in the conduct of business under the license.

c. Unlawfully rebated, attempted to unlawfully rebate, or
unlawfully divided or offered to divide commissions with
another.

d. Misrepresented any insurance policy or annuity
contract, or used deception with regard to any policy or
contract, done either in person or by any form of dissemination
of information or advertising.

e. Violated any provision of this code or any other law
applicable to the business of insurance in the course of dealing
under the license.

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f. Violated any lawful order or rule of the department.

g. Failed or refused, upon demand, to pay over to any
insurer he or she represents or has represented any money coming
into his or her hands belonging to the insurer.

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h. Violated the provision against twisting as defined ins. 626.9541(1)(1).

194 i. In the conduct of business, engaged in unfair methods
195 of competition or in unfair or deceptive acts or practices, as
196 prohibited under part IX of this chapter.

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j. Willfully overinsured any property insurance risk.

k. Engaged in fraudulent or dishonest practices in the
conduct of business arising out of activities related to
insurance or the insurance agency.

201 l. Demonstrated lack of fitness or trustworthiness to
202 engage in the business of insurance arising out of activities
203 related to insurance or the insurance agency.

204 m. Authorized or knowingly allowed individuals to transact 205 insurance who were not then licensed as required by this code.

5. Knowingly employed any person who within the preceding
3 years has had his or her relationship with an agency
terminated in accordance with paragraph (d).

209 6. Willfully circumvented the requirements or prohibitions210 of this code.

(c) An agency required to be licensed in accordance with paragraph (b) shall remain so licensed for a period of 3 years from the date of licensure unless the license is suspended or revoked in accordance with law. The department may revoke or suspend the agency authority to do business for activities occurring during the time the agency is licensed, regardless of whether the licensing period has terminated.

218 (d) Notwithstanding the provisions of this subsection, no 219 insurance agency shall be required to apply for an agency 220 license if such agency can prove to the department that: 221 1. The agency is severing its relationship with each 222 majority owner, partner, manager, director, officer, or other 223 person who managed or controlled such agency and who violated 224 any of the provisions of paragraph (b). 225 No such majority owner, partner, manager, director,  $\frac{2}{2}$ 226 officer, or other person who managed such agency is to be affiliated with such agency in any capacity for a period of 3 227 years from the date of such severance. 228 Section 7. Section 626.171, Florida Statutes, is amended 229 230 to read: 231 626.171 Application for license as an agent, customer representative, adjuster, service representative, managing 232 233 general agent, or reinsurance intermediary .--234 The department shall not issue a license as an agent, (1)customer representative, adjuster, insurance agency, service 235 representative, managing general agent, or reinsurance 236 237 intermediary to any person except upon written application 238 therefor filed with it, qualification therefor, and payment in 239 advance of all applicable fees. Any such application shall be made under the oath of the applicant and be signed by the 240 applicant. Beginning November 1, 2002, The department shall 241 accept the uniform application for nonresident agent licensing. 242 243 The department may adopt revised versions of the uniform 244 application by rule. 245 In the application, the applicant shall set forth: (2)

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(a) His or her full name, age, social security number,
residence address, business address, and mailing address.

(b) Proof that he or she has completed or is in theprocess of completing any required prelicensing course.

(c) Whether he or she has been refused or has voluntarily surrendered or has had suspended or revoked a license to solicit insurance by the department or by the supervising officials of any state.

(d) Whether any insurer or any managing general agent claims the applicant is indebted under any agency contract or otherwise and, if so, the name of the claimant, the nature of the claim, and the applicant's defense thereto, if any.

(e) Proof that the applicant meets the requirements forthe type of license for which he or she is applying.

(f) Such other or additional information as the department may deem proper to enable it to determine the character, experience, ability, and other qualifications of the applicant to hold himself or herself out to the public as an insurance representative.

265 (3) An application for an insurance agency license shall 266 be signed by the owner or owners of the agency. If the agency is 267 incorporated, the application shall be signed by the president 268 and secretary of the corporation.

269 <u>(3)(4)</u> Each application shall be accompanied by payment of 270 any applicable fee.

271 <u>(4)(5)</u> An application for a license as an agent, customer 272 representative, adjuster, insurance agency, service 273 representative, managing general agent, or reinsurance

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274 intermediary must be accompanied by a set of the individual 275 applicant's fingerprints, or, if the applicant is not an 276 individual, by a set of the fingerprints of the sole proprietor, 277 majority owner, partners, officers, and directors, on a form 278 adopted by rule of the department and accompanied by the 279 fingerprint processing fee set forth in s. 624.501. Fingerprints 280 shall be used to investigate the applicant's qualifications 281 pursuant to s. 626.201. The fingerprints shall be taken by a law 282 enforcement agency or other department-approved entity.

283 (5)(6) The application for license filing fee prescribed 284 in s. 624.501 is not subject to refund.

285 (6)(7) Pursuant to the federal Personal Responsibility and 286 Work Opportunity Reconciliation Act of 1996, each party is 287 required to provide his or her social security number in 288 accordance with this section. Disclosure of social security 289 numbers obtained through this requirement shall be limited to 290 the purpose of administration of the Title IV-D program for 291 child support enforcement.

292 Section 8. Section 626.172, Florida Statutes, is amended 293 to read:

294 626.172 Application for insurance agency license.--

(1) <u>The department may issue a license as an insurance</u> agency to any person only after such person files a written application with the department and qualifies for such license. If any majority owner, partner, officer, or director of an insurance agency:

300 (a) Has been found guilty of, or has pleaded guilty or
 301 nolo contendere to, a felony relating to the business of

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302 insurance in this state or any other state or federal court, 303 regardless of whether a judgment of conviction has been entered 304 by the court having jurisdiction of such cases; or 305 (b) Has been denied a license relating to the business of 306 insurance, or has had his or her license to practice or conduct 307 any regulated profession, business, or vocation relating to the 308 business of insurance revoked or suspended, by this or any other 309 state, any nation, any possession or district of the United 310 States, or any court, or any lawful agency thereof; 311 312 the insurance agency and any subsidiary or branch thereof shall obtain a license from the department pursuant to this section. 313 (2) 314 An application for an insurance agency license shall 315 be signed by the owner or owners of the agency. If the agency is incorporated, the application shall be signed by the president 316 and secretary of the corporation. The application for an 317 318 insurance agency license shall include: The name of each majority owner, partner, officer, and 319 (a) 320 director of the insurance agency. 321 The residence address of each person required to be (b) 322 listed in the application under paragraph (a). The name of the insurance agency and its principal 323 (C) 324 business address. 325 The location of each agency office and the name under (d) which each agency office conducts or will conduct business. 326 327 (e) The name of each agent to be in full-time charge of an 328 agency office and specification of which office. The fingerprints of each of the following: 329 (f)

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330	1. A sole proprietor.
331	2. Each partner.
332	3. Each owner of an unincorporated agency.
333	4. Each owner who directs or participates in the
334	management or control of an incorporated agency whose shares are
335	not traded on a securities exchange.
336	5. Each owner of 10 percent or more of the voting shares
337	of a corporation which are traded on a securities exchange who
338	directs or participates in the management or control of an
339	incorporated agency.
340	6. The president, senior vice-presidents, treasurer,
341	secretary, and directors of the agency.
342	7. Any other person who directs or participates in the
343	management or control of the agency, whether through the
344	ownership of voting securities, by contract, or otherwise.
345	
346	Fingerprints must be taken by a law enforcement agency or other
347	entity approved by the department and must be accompanied by the
348	fingerprint processing fee specified in s. 624.501. However,
349	fingerprints need not be filed for any individual who is
350	currently licensed and appointed under this chapter. This
351	paragraph does not apply to corporations whose voting shares are
352	traded on a securities exchange.
353	The name of any person to whom subsection (1) applies.
354	(g) Such additional information as the department requires
355	by <del>promulgated</del> rule to ascertain the trustworthiness and
356	competence of persons required to be listed on the application
357	and to ascertain that such persons meet the requirements of this
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358	code. However, the department may not require that credit or
359	character reports be submitted for persons required to be listed
360	on the application.
361	(h) Beginning October 1, 2005, the department shall accept
362	the uniform application for nonresident agency licensure. The
363	department may adopt by rule revised versions of the uniform
364	application.
365	(3) The department shall issue a registration as an
366	insurance agency to any agency that files a written application
367	with the department and qualifies for registration. The
368	application for registration shall require the agency to provide
369	the same information required for an agency licensed under
370	subsection (2), the agent identification number for each owner
371	who is a licensed agent, proof that the agency qualifies for
372	registration as provided in s. 626.112(7), and any other
373	additional information that the department determines is
374	necessary in order to demonstrate that the agency qualifies for
375	registration. The application must be signed by the owner or
376	owners of the agency. If the agency is incorporated, the
377	application must be signed by the president and the secretary of
378	the corporation. An agent who owns the agency need not file
379	fingerprints with the department if the agent obtained a license
380	under this chapter, and the license is currently valid.
381	(a) If an application for registration is denied, the
382	agency must file an application for licensure no later than 30
383	days after the date of the denial of registration.
384	(b) A registered insurance agency must file an application
385	for licensure no later than 30 days after the date that any

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386	person who is not a licensed and appointed agent in this state
387	acquires any ownership interest in the agency. If an agency
388	fails to file an application for licensure in compliance with
389	this paragraph, the department shall impose an administrative
390	penalty in an amount of up to \$5,000 on the agency.
391	(c) Sections 626.6115 and 626.6215 do not apply to
392	agencies registered under this subsection.
393	(4) The department shall issue a license or registration
394	to each agency upon approval of the application and each agency
395	shall display the license or registration prominently in a
396	manner that makes it clearly visible to any customer or
397	potential customer who enters the agency.
398	Section 9. Paragraph (c) of subsection (2) of section
399	626.292, Florida Statutes, is amended to read:
400	626.292 Transfer of license from another state
401	(2) To qualify for a license transfer, an individual
402	applicant must meet the following requirements:
403	(c) The individual shall submit a completed application
404	for this state which is received by the department within 90
405	days after the date the individual became a resident of this
406	state, along with payment of the applicable fees set forth in s.
407	624.501 and submission of the following documents:
408	1. A certification issued by the appropriate official of
409	the applicant's home state identifying the type of license and
410	lines of authority under the license and stating that, at the
411	time the license from the home state was canceled, the applicant
412	was in good standing in that state or that the state's Producer
413	Database records, maintained by the National Association of

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Insurance Commissioners, its affiliates, or subsidiaries, 414 415 indicate that the agent is or was licensed in good standing for 416 the line of authority requested. 417 A set of the individual applicant's fingerprints in 2. 418 accordance with s. 626.171(4)(5). Section 10. Paragraph (d) of subsection (1) and paragraph 419 420 (a) of subsection (2) and of section 626.321, Florida Statutes, are amended to read: 421 626.321 Limited licenses.--422 423 The department shall issue to a qualified individual, (1)or a qualified individual or entity under paragraphs (c), (d), 424 (e), and (i), a license as agent authorized to transact a 425 limited class of business in any of the following categories: 426 427 Baggage and motor vehicle excess liability insurance.-(d) 428 429 1. License covering only insurance of personal effects 430 except as provided in subparagraph 2. The license may be issued only: 431 432 To a full-time salaried employee of a common carrier or a. 433 a full-time salaried employee or owner of a transportation 434 ticket agency, which person is engaged in the sale or handling 435 of transportation of baggage and personal effects of travelers, and may authorize the sale of such insurance only in connection 436 437 with such transportation; or 438 b. To the full-time salaried employee of a licensed 439 general lines agent or to a business entity that offers motor 440 vehicles for rent or lease if insurance sales activities 441 authorized by the license are in connection with and incidental

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442 to the rental of a motor vehicle. An entity applying for a 443 license under this sub-subparagraph:

(I) Is required to submit only one application for a
license under s. 626.171. The requirements of s. 626.171(4)(5)
shall apply only to the officers and directors of the entity
submitting the application.

(II) Is required to obtain a license for each office, branch office, or place of business making use of the entity's business name by applying to the department for the license on a simplified application form developed by rule of the department for this purpose.

(III) Is required to pay the applicable fees for a license as prescribed in s. 624.501, be appointed under s. 626.112, and pay the prescribed appointment fee under s. 624.501. A licensed and appointed entity shall be directly responsible and accountable for all acts of the licensee's employees.

The purchaser of baggage insurance shall be provided written information disclosing that the insured's homeowner's policy may provide coverage for loss of personal effects and that the purchase of such insurance is not required in connection with the purchase of tickets or in connection with the lease or rental of a motor vehicle.

2. A business entity that offers motor vehicles for rent or lease, may include lessees under a master contract providing coverage to the lessor or may transact excess motor vehicle liability insurance providing coverage in excess of the standard liability limits provided by the lessor in its lease to a person

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470 renting or leasing a motor vehicle from the licensee's employer 471 for liability arising in connection with the negligent operation 472 of the leased or rented motor vehicle, provided that the lease 473 or rental agreement is for not more than 30 days; that the 474 lessee is not provided coverage for more than 30 consecutive 475 days per lease period, and, if the lease is extended beyond 30 476 days, the coverage may be extended one time only for a period 477 not to exceed an additional 30 days; that the lessee is given 478 written notice that his or her personal insurance policy 479 providing coverage on an owned motor vehicle may provide additional excess coverage; and that the purchase of the 480 insurance is not required in connection with the lease or rental 481 482 of a motor vehicle. The excess liability insurance may be 483 provided to the lessee as an additional insured on a policy 484 issued to the licensee's employer.

3. A business entity that offers motor vehicles for rent or lease, may, as an agent of an insurer, transact insurance that provides coverage for the liability of the lessee to the lessor for damage to the leased or rented motor vehicle if:

a. The lease or rental agreement is for not more than 30
days; or the lessee is not provided coverage for more than 30
consecutive days per lease period, but, if the lease is extended
beyond 30 days, the coverage may be extended one time only for a
period not to exceed an additional 30 days;

b. The lessee is given written notice that his or her personal insurance policy that provides coverage on an owned motor vehicle may provide such coverage with or without a deductible; and

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498 c. The purchase of the insurance is not required in499 connection with the lease or rental of a motor vehicle.

500 (2) An entity applying for a license under this section is501 required to:

(a) Submit only one application for a license under s.
626.171. The requirements of s. 626.171(4)(5) shall only apply
to the officers and directors of the entity submitting the
application.

506 Section 11. Subsections (1) and (2) of section 626.342, 507 Florida Statutes, are amended to read:

508 626.342 Furnishing supplies to unlicensed life, health, or 509 general lines agent prohibited; civil liability.--

510 (1) An insurer, a managing general agent, an insurance 511 agency, or an agent, directly or through any representative, may 512 not furnish to any agent any blank forms, applications, 513 stationery, or other supplies to be used in soliciting, 514 negotiating, or effecting contracts of insurance on its behalf 515 unless such blank forms, applications, stationery, or other 516 supplies relate to a class of business with respect to which the 517 agent is licensed and appointed, whether for that insurer or 518 another insurer.

(2) Any insurer, general agent, <u>insurance agency</u>, or agent who furnishes any of the supplies specified in subsection (1) to any agent or prospective agent not appointed to represent the insurer and who accepts from or writes any insurance business for such agent or agency is subject to civil liability to any insured of such insurer to the same extent and in the same manner as if such agent or prospective agent had been appointed

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526 or authorized by the insurer or such agent to act in its or his 527 or her behalf. The provisions of this subsection do not apply to 528 insurance risk apportionment plans under s. 627.351.

529 Section 12. Section 626.382, Florida Statutes, is amended 530 to read:

531 626.382 Continuation, expiration of license; insurance 532 agencies.--The license of any insurance agency shall be issued 533 for a period of 3 years, subject to the payment of the fees 534 prescribed in s. 624.501, and shall continue in force until 535 canceled, suspended, revoked, or otherwise terminated. <u>A license</u> 536 may be renewed by submitting a renewal request to the department 537 on a form adopted by department rule.

538 Section 13. Section 626.536, Florida Statutes, is amended 539 to read:

540 626.536 Reporting of actions.--<u>Each</u> An agent <u>and insurance</u> 541 <u>agency</u> shall submit to the department, within 30 days after the 542 final disposition of any administrative action taken against the 543 agent by a governmental agency in this or any other state or 544 jurisdiction relating to the business of insurance, the sale of 545 securities, or activity involving fraud, dishonesty,

546 trustworthiness, or breach of a fiduciary duty, a copy of the 547 order, consent to order, or other relevant legal documents. The 548 department may adopt rules implementing the provisions of this 549 section.

550 Section 14. Subsections (1) and (3) of section 626.561,551 Florida Statutes, are amended to read:

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626.561 Reporting and accounting for funds.--

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553 (1) All premiums, return premiums, or other funds 554 belonging to insurers or others received by an agent, insurance 555 agency, customer representative, or adjuster in transactions 556 under the his or her license are trust funds received by the 557 licensee in a fiduciary capacity. An agent or insurance agency 558 shall keep the funds belonging to each insurer for which an 559 agent he or she is not appointed, other than a surplus lines insurer, in a separate account so as to allow the department or 560 561 office to properly audit such funds. The licensee in the 562 applicable regular course of business shall account for and pay 563 the same to the insurer, insured, or other person entitled 564 thereto.

565 (3) Any agent, <u>insurance agency</u>, customer representative, 566 or adjuster who, not being lawfully entitled thereto, either 567 temporarily or permanently diverts or misappropriates such funds 568 or any portion thereof or deprives the other person of a benefit 569 therefrom commits the offense specified below:

570 (a) If the funds diverted or misappropriated are \$300 or
571 less, a misdemeanor of the first degree, punishable as provided
572 in s. 775.082 or s. 775.083.

(b) If the funds diverted or misappropriated are more than
\$300, but less than \$20,000, a felony of the third degree,
punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

(c) If the funds diverted or misappropriated are \$20,000
or more, but less than \$100,000, a felony of the second degree,
punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

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579 (d) If the funds diverted or misappropriated are \$100,000 580 or more, a felony of the first degree, punishable as provided in 581 s. 775.082, s. 775.083, or s. 775.084. 582 Section 15. Subsections (1) and (2) of section 626.572, 583 Florida Statutes, are amended to read: 626.572 Rebating; when allowed. --584 585 No insurance agency or agent shall rebate any portion (1)586 of a his or her commission except as follows: The rebate shall be available to all insureds in the 587 (a) same actuarial class. 588 (b) The rebate shall be in accordance with a rebating 589 590 schedule filed by the agent with the insurer issuing the policy 591 to which the rebate applies. 592 The rebating schedule shall be uniformly applied in (C) 593 that all insureds who purchase the same policy through the agent 594 for the same amount of insurance receive the same percentage 595 rebate. 596 (d) Rebates shall not be given to an insured with respect 597 to a policy purchased from an insurer that prohibits its agents 598 from rebating commissions. 599 The rebate schedule is prominently displayed in public (e) view in the agent's place of doing business and a copy is 600 available to insureds on request at no charge. 601 602 The age, sex, place of residence, race, nationality, (f) 603 ethnic origin, marital status, or occupation of the insured or location of the risk is not utilized in determining the 604 percentage of the rebate or whether a rebate is available. 605

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606 (2) The <u>insurance agency or</u> agent shall maintain a copy of
607 all rebate schedules for the most recent 5 years and their
608 effective dates.

609 Section 16. Subsection (1) of section 626.601, Florida610 Statutes, is amended to read:

611 626.601 Improper conduct; inquiry; fingerprinting.--612 The department or office may, upon its own motion or (1)613 upon a written complaint signed by any interested person and 614 filed with the department or office, inquire into any alleged 615 improper conduct of any licensed insurance agency, agent, adjuster, service representative, managing general agent, 616 customer representative, title insurance agent, title insurance 617 agency, continuing education course provider, instructor, school 618 619 official, or monitor group under this code. The department or 620 office may thereafter initiate an investigation of any such 621 licensee if it has reasonable cause to believe that the licensee 622 has violated any provision of the insurance code. During the course of its investigation, the department or office shall 623 624 contact the licensee being investigated unless it determines 625 that contacting such person could jeopardize the successful 626 completion of the investigation or cause injury to the public.

627 Section 17. Section 626.602, Florida Statutes, is created 628 to read:

629 <u>626.602</u> Insurance agency names; disapproval.--The
 630 department may disapprove the use of any true or fictitious
 631 name, other than the bona fide natural name of an individual, by
 632 any insurance agency on any of the following grounds:

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633 (1) The name is an interference with or is too similar to 634 a name already filed and in use by another agency or insurer; 635 (2) The use of the name may mislead the public in any 636 respect; 637 (3) The name states or implies that the agency is an 638 insurer, motor club, hospital service plan, state or federal 639 agency, charitable organization, or entity that primarily provides advice and counsel rather than sells or solicits 640 641 insurance, or is entitled to engage in insurance activities not 642 permitted under licenses held or applied for; or 643 (4) The name states or implies that the agency is an underwriter. This subsection does not prevent a natural person 644 645 who is a life agent from describing himself or herself as an 646 underwriter or from using the designation "chartered life underwriter" or who is a general lines agent from using the 647 648 designation "chartered property and casualty underwriter," if 649 the person is entitled to use such terms to describe himself or 650 herself. Section 18. Section 626.6115, Florida Statutes, is amended 651 652 to read: 653 626.6115 Grounds for compulsory refusal, suspension, or 654 revocation of insurance agency license. -- The department shall 655 deny, suspend, revoke, or refuse to continue the license of any insurance agency if it finds, as to any insurance agency or as 656 657 to any majority owner, partner, manager, director, officer, or 658 other person who manages or controls such agency, that any 659 either one or both of the following applicable grounds exist:

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660 (1) Lack by the agency of one or more of the 661 qualifications for the license as specified in this code. 662 Material misstatement, misrepresentation, or fraud in (2) 663 obtaining the license or in attempting to obtain the license. 664 (3) Denial, suspension, or revocation of a license to 665 practice or conduct any regulated profession, business, or vocation relating to the business of insurance by this state, 666 667 any other state, any nation, any possession or district of the United States, any court, or any lawful agency thereof. However, 668 669 the existence of grounds for administrative action against a licensed agency does not constitute grounds for action against 670 any other licensed agency, including an agency that owns, is 671 under common ownership with, or is owned by, in whole or in 672 673 part, the agency for which grounds for administrative action 674 exist. 675 Section 19. Subsection (6) is added to section 626.6215, Florida Statutes, to read: 676 677 626.6215 Grounds for discretionary refusal, suspension, or 678 revocation of insurance agency license.--The department may, in 679 its discretion, deny, suspend, revoke, or refuse to continue the 680 license of any insurance agency if it finds, as to any insurance agency or as to any majority owner, partner, manager, director, 681

682 officer, or other person who manages or controls such insurance 683 agency, that any one or more of the following applicable grounds 684 exist:

685 (6) Failure to take corrective action or report a
 686 violation to the department within 30 days after an individual
 687 licensee's violation is known or should have been known by one

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688	or more of the partners, officers, or managers acting on behalf
689	of the agency. However, the existence of grounds for
690	administrative action against a licensed agency does not
691	constitute grounds for action against any other licensed agency,
692	including an agency that owns, is under common ownership with,
693	or is owned by, in whole or in part, the agency for which
694	grounds for administrative action exist.
695	Section 20. Subsection (2) of section 626.7355, Florida
696	Statutes, is amended to read:
697	626.7355 Temporary license as customer representative
698	pending examination
699	(2) There must be no more than one temporary customer
700	representative licensee in the general lines agency location
701	where the temporary licensee is housed and the temporary
702	licensee shall be housed wholly and completely within the actual
703	confines of the office of the agent or agency whom he or she
704	represents. <del>Such agency must be in compliance with the</del>
705	provisions of s. 626.592, commonly referred to as the Primary
706	Agent Law, for the most recent reporting period. No such
707	temporary licensee may be employed from any location except
708	where his or her designated supervising general lines agent
709	spends his or her full time. No general lines agency location
710	may employ more than two temporary customer representative
711	licensees in one calendar year.
712	Section 21. Subsection (1) of section 626.747, Florida
713	Statutes, is amended to read:
714	626.747 Branch agencies

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715 (1) Each branch place of business established by an agent 716 or agency, firm, corporation, or association shall be in the 717 active full-time charge of a licensed general lines agent who is 718 appointed to represent one or more insurers. Any agent or 719 agency, firm, corporation, or association which has established 720 one or more branch places of business shall be required to have 721 at least one licensed general lines agent or life or health 722 agent who is appointed to represent one or more insurers at each 723 location of the agency, including its headquarters location. 724 Section 22. Paragraph (d) of subsection (2) of section 725 626.8411, Florida Statutes, is amended to read: 626.8411 Application of Florida Insurance Code provisions 726 to title insurance agents or agencies. --727 728 The following provisions of part I do not apply to (2) 729 title insurance agents or title insurance agencies: 730 (d) Section 626.592, relating to primary agents. 731 Section 23. Section 626.592, Florida Statutes, is 732 repealed. Section 24. This act shall take effect October 1, 2005. 733

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