

Bill No. CS for CS for SB 838

Barcode 384180

CHAMBER ACTION

Senate

House

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Senator Fasano moved the following amendment:

Senate Amendment (with title amendment)

On page 79, between lines 11 and 12,

insert:

Section 14. In addition to other quality assurance standards required by law or rule or in an approved federal waiver, and in consultation with the Department of Elderly Affairs and area agencies on aging, the Agency for Health Care Administration must develop quality assurance standards that are specific to the care needs of elderly individuals. The quality assurance standards must measure enrollee outcomes and satisfaction with care management and home and community-based services that are provided by managed care plans to recipients who are 60 years of age or older. The agency shall contract with area agencies on aging to perform initial and ongoing measurement of the appropriateness, effectiveness, and quality of care management and home and community-based services that are provided to the recipients and to collect and report the resolution of enrollee grievances and complaints. The agency

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1 and the department must coordinate the quality measurement
 2 activities performed by area agencies on aging with other
 3 quality assurance activities required by this section in a
 4 manner that promotes efficiency and avoids duplication.

5 Section 15. In demonstration areas, the area agency on
 6 aging shall serve as the aging resource center. Except as
 7 otherwise provided in this section, the aging resource center,
 8 if available, must be the entry point for eligibility
 9 determination for persons who are 60 years of age or older,
 10 and must provide choice counseling to assist recipients in
 11 choosing a plan. If an aging resource center is not operating
 12 in an area, the Agency for Health Care Administration may, in
 13 consultation with the Department of Elderly Affairs, designate
 14 other entities to perform these functions until an aging
 15 resource center is established and has the capacity to perform
 16 these functions.

17
 18 (Redesignate subsequent sections.)

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 20
 21 ===== T I T L E A M E N D M E N T =====

22 And the title is amended as follows:

23 On page 4, line 16, after the semicolon,
 24
 25 insert:
 26 requiring that the Agency for Health Care
 27 Administration, in consultation with the
 28 Department of Elderly Affairs, develop quality
 29 assurance standards that are specific to the
 30 care needs of elderly individuals; requiring
 31 the agency to contract with area agencies on

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1 aging to perform initial and ongoing
2 measurement of the appropriateness,
3 effectiveness, and quality of services and to
4 collect and report the resolution of enrollee
5 grievances and complaints; requiring the agency
6 and the department to coordinate the quality
7 measurement activities; requiring the area
8 agency on aging to serve as the aging resource
9 center in demonstration areas, if available;
10 requiring the aging resource center to be the
11 entry point for eligibility determination for
12 persons 60 years of age or older; providing
13 duties; authorizing the agency, in consultation
14 with the Department of Elderly Affairs, to
15 designate other entities to perform as the
16 aging resource center under certain
17 circumstances;

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