

Bill No. CS for SB 838

Barcode 622228

CHAMBER ACTION

Senate

House

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The Committee on Ways and Means (Fasano) recommended the following amendment:

Senate Amendment (with title amendment)

On page 78, between lines 25 and 26,

insert:

Section 14. In addition to other quality assurance standards required by law or rule or in an approved federal waiver, and in consultation with the Department of Elderly Affairs and area agencies on aging, the Agency for Health Care Administration must develop quality assurance standards that are specific to the care needs of elderly individuals. The quality assurance standards must measure enrollee outcomes and satisfaction with care management, nursing home services, and other services that are provided by managed care plans to recipients who are 60 years of age or older. The agency shall contract with area agencies on aging to perform initial and ongoing measurement of the appropriateness, effectiveness, and quality of services that are provided to the recipients and to collect and report the resolution of enrollee grievances and

Bill No. CS for SB 838

Barcode 622228

1 complaints. The agency and the department must coordinate the
 2 quality measurement activities performed by area agencies on
 3 aging with other quality assurance activities required by this
 4 section in a manner that promotes efficiency and avoids
 5 duplication.

6 Section 15. In demonstration areas, the area agency on
 7 aging shall serve as the aging resource center. Except as
 8 otherwise provided in this section, the aging resource center,
 9 if available, must be the entry point for eligibility
 10 determination for persons who are 60 years of age or older,
 11 and must provide choice counseling to assist recipients in
 12 choosing a plan. If an aging resource center is not operating
 13 in an area, the Agency for Health Care Administration may, in
 14 consultation with the Department of Elderly Affairs, designate
 15 other entities to perform these functions until an aging
 16 resource center is established and has the capacity to perform
 17 these functions.

18
 19 (Redesignate subsequent sections.)

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 21
 22 ===== T I T L E A M E N D M E N T =====

23 And the title is amended as follows:

24 On page 4, line 20, after the semicolon,
 25
 26 insert:
 27 requiring that the Agency for Health Care
 28 Administration, in consultation with the
 29 Department of Elderly Affairs, develop quality
 30 assurance standards that are specific to the
 31 care needs of elderly individuals; requiring

Bill No. CS for SB 838

Barcode 622228

1 the agency to contract with area agencies on
2 aging to perform initial and ongoing
3 measurement of the appropriateness,
4 effectiveness, and quality of services and to
5 collect and report the resolution of enrollee
6 grievances and complaints; requiring the agency
7 and the department to coordinate the quality
8 measurement activities; requiring the area
9 agency on aging to serve as the aging resource
10 center in demonstration areas, if available;
11 requiring the aging resource center to be the
12 entry point for eligibility determination for
13 persons 60 years of age or older; providing
14 duties; authorizing the agency, in consultation
15 with the Department of Elderly Affairs, to
16 designate other entities to perform as the
17 aging resource center under certain
18 circumstances;

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