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CHAMBER ACTION

	CHAMBER ACTION <u>Senate</u> <u>House</u>
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11	The Committee on Transportation (Margolis) recommended the
12	following amendment:
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14	Senate Amendment (with title amendment)
15	Delete everything after the enacting clause
16	
17	and insert:
18	Section 1. The Division of Statutory Revision is
19	requested to redesignate the title of chapter 507, Florida
20	Statutes, as "HOUSEHOLD MOVING SERVICES."
21	Section 2. Section 507.01, Florida Statutes, is
22	amended to read:
23	507.01 Definitions As used in For the purposes of
24	this <u>chapter</u> act , the term:
25	(1) "Accessorial services" means any service performed
26	by a mover which results in a charge to the shipper and is
27	incidental to the transportation or shipment of household
28	goods service, including, but not limited to, valuation
29	coverage; preparation of written inventory; equipment,
30	including dollies, hand trucks, pads, blankets, and straps;
31	storage, packing, unpacking, or crating of articles; hoisting

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or lowering; waiting time; long carry, which is defined as carrying articles excessive distances to or from between the mover's vehicle, which may be cited as "long carry" and the residence; overtime loading and unloading; reweighing; disassembly or reassembly; elevator or stair carrying; boxing or servicing of appliances; and furnishing of packing or crating materials. The term includes Accessorial services also include services not performed by the mover but performed by a third party at the request of the shipper or mover, if the charges for these such services are to be paid to the mover by the shipper at or before prior to the time of delivery.

- (2) "Advertise" means to advise, announce, give notice of, publish, or call attention by use of oral, written, or graphic statement made in a newspaper or other publication or on radio or television, any electronic medium, or contained in any notice, handbill, sign, including signage on vehicle, flyer, catalog or letter, or printed on or contained in any tag or label attached to or accompanying any good.
- (3) "Compensation" means money, fee, emolument, quid pro quo, barter, remuneration, pay, reward, indemnification, or satisfaction.
- (4) "Contract for service" or "bill of lading" means a written document approved by the shipper in writing <u>before</u> prior to the performance of any service which authorizes services from the named mover and lists the services and all costs associated with the <u>transportation of household move</u> goods and accessorial services to be performed.
- (5) "Department" means the Department of Agriculture and Consumer Services.
- 30 (6) "Estimate" means a written document that which
 31 sets forth the total costs, cost and describes the basis of

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those such costs, relating related to a shipper's household
move, including which shall include, but not be limited to,
the loading, transportation or shipment, and unloading of
household goods and accessorial services.

- effects or other personal property <u>commonly</u> found in a home, personal residence, <u>storage facility</u>, or other <u>dwelling</u> <u>location</u>, including, <u>but not limited to</u>, household furniture. <u>The term property in a storehouse or warehouse facility that</u> is owned or rented by a shipper or shipper's agent, but does not include freight or personal property moving to or from a factory, store, or other place of business.
- (8) "Household move" or "move" means the loading of household goods into a vehicle, moving container, or other mode of transportation or shipment; the transportation or shipment of those household goods; and the unloading of those household goods, when the transportation or shipment originates and terminates at one of the following ultimate locations, regardless of whether the mover temporarily stores the goods while en route between the originating and terminating locations:
 - (a) From one dwelling to another dwelling;
- (b) From a dwelling to a storehouse or warehouse that is owned or rented by the shipper or the shipper's agent; or
- (c) From a storehouse or warehouse that is owned or rented by the shipper or the shipper's agent to a dwelling.
- (9)(8) "Mover" means <u>a</u> any person who, for compensation, contracts for or engages in the <u>loading</u>, transportation or shipment, or <u>unloading</u> of household goods <u>as</u> part of a household move for compensation. The term does not include a postal, courier, envelope, or package service that

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1	does not advertise itself as a mover or moving service.
2	(10) "Moving broker" or "broker" means a person who,
3	for compensation, arranges for another person to load,
4	transport or ship, or unload household goods as part of a
5	household move or who, for compensation, refers a shipper to a
6	mover by telephone, postal or electronic mail, Internet
7	website, or other means.
8	(11) "Moving container" means a receptacle holding at
9	least 225 cubic feet of volume which is used to transport or
10	ship household goods as part of a household move.
11	(12) (9) "Shipper" means <u>a</u> any person who uses the
12	services of a mover to transport or ship household goods <u>as</u>
13	part of a household move.
14	$\frac{(13)}{(10)}$ "Storage" means the warehousing of a the
15	shipper's goods while under the care, custody, and control of
16	the mover.
17	Section 3. Section 507.02, Florida Statutes, is
18	amended to read:
19	507.02 Construction; intent; application
20	(1) The provisions of This <u>chapter</u> act shall be
21	construed liberally to:
22	(a) Establish the law of this state governing the
23	<u>loading</u> , transportation <u>or</u> , shipment, <u>unloading</u> , and
24	affiliated storage of household goods <u>as part of household</u>
25	moves.
26	(b) Address <u>household</u> moving practices in this state
27	in a manner <u>that is</u> not inconsistent with federal law
28	governing relating to consumer protection.
29	(2) The provisions of This chapter applies act shall
30	apply to the operations of any mover or moving broker engaged
31	in the intrastate transportation or shipment of household
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goods originating in this state and terminating in this state., except This chapter does act shall not apply be construed to include shipments contracted by the United States, the state, or any local government or political subdivision of the state. The provisions of this act shall only apply to the transportation of household goods originating in this state and terminating in this state.

- (3) It is the intent of This chapter is intended act to secure the satisfaction and confidence of shippers and members of the public when using a mover.
- (4) Nothing in This chapter does not supersede act shall be construed to remove the authority or jurisdiction of any federal agency for with respect to goods or services regulated or controlled under other provisions of law.
- Section 4. Section 507.03, Florida Statutes, is amended to read:

507.03 Registration.--

(1) Each mover <u>and moving broker must</u> shall annually register with the department, providing its legal business and trade name, mailing address, and business locations; the full names, addresses, and telephone numbers of its owners or corporate officers and directors and the Florida agent of the corporation; a statement whether it is a domestic or foreign corporation, its state and date of incorporation, its charter number, and, if a foreign corporation, the date it registered with the Department of State of Florida, and occupational license where applicable; the date on which the a mover or <u>broker</u> registered its fictitious name if the mover <u>or broker</u> is operating under a fictitious or trade name; the name of all other corporations, business entities, and trade names through 31 which each owner of the mover or broker operated, was known,

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or did business as a mover <u>or moving broker</u> within the preceding 5 years; and proof of <u>the</u> insurance <u>or alternative</u> <u>coverages</u> coverage as required <u>under s. 507.04</u> by this act.

- (2) A certificate evidencing proof of registration shall be issued by the department and must be prominently displayed in the mover's <u>or broker's</u> primary place of business.
- or moving broker. All amounts collected shall be deposited by the Chief Financial Officer to the credit of the General Inspection Trust Fund of the department for the sole purpose of administration of this <u>chapter</u> act.
- of business is located in a county or municipality that requires, by local ordinance, a local license or registration to engage in the business of moving and storage of household goods <u>must shall</u> obtain the license or registration from <u>the such</u> county or municipality. A mover <u>or broker</u> that obtains <u>a such</u> local license or registration <u>must shall</u> also <u>be required to pay the state registration fee under subsection (3), and the department shall issue the mover a state certificate of registration by the mover.</u>

- Each of the mover's vehicles must clearly and conspicuously

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display a sign on the driver's side door which includes at least one of these phrases in lettering of at least 1.5 inches in height.

- mover or broker transacting business at any place other than that designated in the mover's or broker's its application, unless the department is first notified in writing before in advance of any change of location. A registration issued under this chapter is act shall not be assignable, and the mover or broker may shall not be permitted to conduct business under more than one name except as registered. A mover or broker desiring to change its registered name or location or designated agent for service of process at a time other than upon renewal of registration must shall notify the department of the such change.
- (8) The department may deny, or refuse to renew, or revoke the registration of any mover or moving broker based upon a determination that the mover or moving broker, or any of the mover's or moving broker's its directors, officers, owners, or general partners:
- (a) Has failed to meet the requirements for registration as provided in this <u>chapter</u> act;
- (b) Has been convicted of a crime involving fraud, dishonest dealing, or any other act of moral turpitude;
- (c) Has not satisfied a civil fine or penalty arising out of any administrative or enforcement action brought by any governmental agency or private person based upon conduct involving fraud, dishonest dealing, or any violation of this chapter act;
- (d) Has pending against him or her any criminal,administrative, or enforcement proceedings in any

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jurisdiction, based upon conduct involving fraud, dishonest dealing, or any other act of moral turpitude; or 2 (e) Has had a judgment entered against him or her in 3 4 any action brought by the department or the Department of Legal Affairs under pursuant to this chapter act or ss. 5 501.201-501.213, the Florida Deceptive and Unfair Trade 7 Practices Act. (9) Each mover and moving broker shall provide 8 evidence of the current and valid insurance or alternative 9 10 coverages required under coverage as described in s. 507.04. Section 5. Section 507.04, Florida Statutes, is 11 amended to read: 12 13 (Substantial rewording of section. See 14 s. 507.04, F.S., for present text.) 15 507.04 Required insurance coverages; liability 16 limitations; valuation coverage. --(1) LIABILITY INSURANCE.--17 (a)1. Except as provided in paragraph (b), each mover 18 19 operating in this state must maintain current and valid 20 liability insurance coverage of at least \$10,000 per shipment 21 for the loss or damage of household goods resulting from the 22 negligence of the mover or its employees or agents. 2. The mover must provide the department with evidence 23 24 of liability insurance coverage before the mover is registered with the department under s. 507.03. All insurance coverage 25 maintained by a mover must remain in effect throughout the 26 mover's registration period. A mover's failure to maintain 27 28 insurance coverage in accordance with this paragraph 29 constitutes an immediate threat to the public health, safety, and welfare. If a mover fails to maintain insurance coverage, 30 the department may immediately suspend the mover's

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registration or eligibility for registration and the mover must immediately cease operating as a mover in this state. In 2 addition, and notwithstanding the availability of any 3 4 administrative relief pursuant to chapter 120, the department may seek from the appropriate circuit court an immediate 5 6 injunction prohibiting the mover from operating in this state 7 until the mover complies with this paragraph and pays a civil penalty not to exceed \$5,000 and court costs. 8 (b) A mover that operates two or fewer vehicles, in 9 lieu of maintaining the liability insurance coverage required 10 11 under paragraph (a), may, and each moving broker must, maintain one of the following alternative coverages: 12 1. A performance bond in the amount of \$25,000, for 13 which the surety of the bond must be a surety company 14 15 authorized to conduct business in this state; or 16 2. A certificate of deposit in a Florida banking institution in the amount of \$25,000. 17 18 The original bond or certificate of deposit must be filed with 19 the department and must designate the department as the sole 20 21 beneficiary. The department must use the bond or certificate 22 of deposit exclusively for the payment of claims to consumers who are injured by the fraud, misrepresentation, breach of 23 2.4 contract, misfeasance, malfeasance, or financial failure of the mover or moving broker or by a violation of this chapter 2.5 by the mover or broker. Liability for these injuries may be 26 determined in an administrative proceeding of the department 27 or through a civil action in a court of competent 28 29 jurisdiction. However, claims against the bond or certificate of deposit must be paid only, in amounts not to exceed the 30 determined liability for these injuries, by order of the

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1	department in an administrative proceeding. The bond or
2	certificate of deposit is subject to successive claims, but
3	the aggregate amount of these claims may not exceed the amount
4	of the bond or certificate of deposit.
5	(2) MOTOR VEHICLE INSURANCEEach mover operating in
6	this state must maintain current and valid motor vehicle
7	insurance coverage, including combined bodily injury and
8	property damage liability coverage in the following minimum
9	amounts:
10	(a) Fifty thousand dollars per occurrence for a
11	commercial motor vehicle with a gross weight of less than
12	35,000 pounds.
13	(b) One hundred thousand dollars per occurrence for a
14	commercial motor vehicle with a gross weight of 35,000 pounds
15	or more, but less than 44,000 pounds.
16	(c) Three hundred thousand dollars per occurrence for
17	a commercial motor vehicle with a gross weight of 44,000
18	pounds or more.
19	(3) INSURANCE COVERAGESThe insurance coverages
20	required under paragraph (1)(a) and subsection (2) must be
21	issued by an insurance company or carrier licensed to transact
22	business in this state under the Florida Insurance Code as
23	defined in s. 624.01. The department shall require a mover to
24	present a certificate of insurance of the required coverages
25	before issuance or renewal of a registration certificate under
26	s. 507.03. The department shall be named as a
27	certificateholder in the certificate and must be notified at
28	least 30 days before any changes in insurance coverage.
29	(4) LIABILITY LIMITATIONS; VALUATION RATESA mover
30	may not limit its liability for the loss or damage of
31	household goods to a valuation rate that is less than 60 cents 10

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per pound per article. A provision of a contract for moving services is void if the provision limits a mover's liability 2 to a valuation rate that is less than this minimum rate. If a 3 mover limits its liability for a shipper's goods, the mover 5 must disclose the limitation, including the valuation rate, to 6 the shipper in writing at the time that the estimate and 7 contract for services is executed and before any moving or accessorial services are provided. The disclosure must also 8 inform the shipper of the opportunity to purchase valuation 10 coverage if the mover offers that coverage under subsection 11 (5) VALUATION COVERAGE. -- A mover may offer valuation 12 coverage to compensate a shipper for the loss or damage of the 13 shipper's household goods that are lost or damaged during a 14 15 household move. If a mover offers valuation coverage, the coverage must indemnify the shipper for at least the minimum 16 valuation rate required under subsection (4). The mover must 17 18 disclose the terms of the coverage to the shipper in writing 19 at the time that the estimate and contract for services is 20 executed and before any moving or accessorial services are provided. The disclosure must inform the shipper of the cost 21 22 of the valuation coverage, the valuation rate of the coverage, 23 and the opportunity to reject the coverage. If valuation 2.4 coverage compensates a shipper for at least the minimum valuation rate required under subsection (4), the coverage 25 satisfies the mover's liability for the minimum valuation 26 27 rate. Section 6. Section 507.05, Florida Statutes, is 28 29 amended to read: 30 507.05 Estimates and contracts for service.--Before 31 Prior to providing any moving or accessorial services, a

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contract and estimate must be provided to a prospective shipper in writing, must be signed and dated by the shipper and the mover, and must include:

- (1) The name, telephone number, and physical address where the mover's employees are available during normal business hours.
- (2) The date the contract or estimate is prepared and any proposed date of the move.
- (3) The name and address of the shipper, the addresses where the <u>articles</u> items are to be picked up and delivered, and a telephone number where the shipper may be reached.
- (4) The name, telephone number, and physical address of any location where the goods will be held pending further transportation, including situations where the mover retains possession of goods pending resolution of a fee dispute with the shipper.
- (5) An itemized breakdown and description and total of all costs and services for <u>loading</u>, transportation <u>or</u> <u>shipment</u>, <u>unloading</u>, and accessorial services to be provided during a <u>household</u> move or storage of household goods.
- (6) Acceptable forms of payment. A mover shall accept a minimum of two of the three following forms of payment:
- (a) Cash, cashier's check, money order, or traveler's check;
- (b) Valid personal check, showing upon its face the name and address of the shipper or authorized representative; or
- 28 (c) Valid credit card, which shall include, but not be limited to, Visa or MasterCard.
- 31 A mover <u>must</u> shall clearly and conspicuously disclose to the

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shipper in the estimate and contract for services the forms of payments the mover will accept, including the forms of payment from those categories described in paragraphs (a)-(c).

Section 7. Section 507.06, Florida Statutes, is amended to read:

507.06 Delivery and storage of household goods.--

- (1) A mover must relinquish household goods to a shipper and must place the goods inside a shipper's dwelling or, if directed by the shipper, inside a storehouse or warehouse that is owned or rented by the shipper or the shipper's agent, unless the shipper has not tendered payment in the amount specified in a written contract or estimate signed and dated by the shipper. A mover may not refuse to relinquish prescription medicines and goods for use by children, including children's furniture, clothing, or toys, under any circumstances.
- (2) A mover may not refuse to relinquish household goods to a shipper or fail to place the goods inside a shipper's dwelling or, if directed by the shipper, inside a storehouse or warehouse that is owned or rented by the shipper or the shipper's agent, based on the mover's refusal to accept an acceptable form of payment.
- (3) A mover that lawfully fails to relinquish a shipper's household goods may place the goods in storage until payment is tendered; however, the mover must notify the shipper of the location where the goods are stored and the amount due within 5 days after receipt of a written request for that information from the shipper, which request must include the address where the shipper may receive the notice. A mover may not require a prospective shipper to waive any 31 rights or requirements under this section.

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1	Section 8. Section 507.07, Florida Statutes, is
2	amended to read:
3	507.07 ViolationsIt is a violation of this <u>chapter</u>
4	act to:
5	(1) Conduct business as a mover or moving broker, or
6	advertise to engage in the business of moving or offering to
7	move, without first being registered annually with the
8	department.
9	(2) Knowingly make any false statement,
10	representation, or certification in any application, document,
11	or record required to be submitted or retained under this
12	<u>chapter</u> act .
13	(3) Misrepresent or deceptively represent:
14	(a) The contract for services, bill of lading, or
15	inventory of household goods for the move estimated.
16	(b) The timeframe or schedule for delivery or storage
17	of household goods estimated.
18	(c) The price, size, nature, extent, qualities, or
19	characteristics of accessorial or moving services offered.
20	(d) The nature or extent of other goods, services, or
21	amenities offered.
22	(e) A shipper's rights, privileges, or benefits.
23	(4) Fail to honor and comply with all provisions of
24	the contract for services or bill of lading regarding the
25	purchaser's rights, benefits, and privileges thereunder.
26	(5) Withhold delivery of household goods or in any way
27	hold goods in storage against the expressed wishes of the
28	shipper if payment has been made as delineated in the estimate
29	or contract for services.
30	(6)(a) Include in any contract any provision

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shippers under this <u>chapter</u> act.

- (b) Seek or solicit \underline{a} such waiver or acceptance of limitation from a shipper concerning rights or benefits provided under this $\underline{chapter}$ \underline{act} .
- (c) Use a local mailing address, registration facility, drop box, or answering service in the promotion, advertising, solicitation, or sale of contracts, unless the mover's, and, if applicable, the moving broker's, fixed business address is clearly disclosed during any telephone solicitation and is prominently and conspicuously disclosed on all solicitation materials and on the contract.
- (d) <u>Commit</u> Do any other act <u>of</u> which constitutes fraud, misrepresentation, or failure to disclose a material fact.
- (e) Refuse or fail, or for any of the mover's <u>or</u>

 <u>broker's</u> principal officers to refuse or fail, after notice,
 to produce any document or record or disclose any information
 required to be produced or disclosed.
- (f) Knowingly make a material false statement in response to any request or investigation by the department, the Department of Legal Affairs, or the state attorney.
- Section 9. Section 507.08, Florida Statutes, is amended to read:
 - 507.08 Deceptive and unfair trade practice.--Acts, conduct, practices, omissions, failings, misrepresentations, or nondisclosures committed in which constitute a violation of this chapter are act also constitute a deceptive and unfair trade practices under practice for the purpose of ss.

 501.201-501.213, the Florida Deceptive and Unfair Trade
 Practices Act, and administrative rules adopted in accordance
- 31 with the act thereunder.

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1	Section 10. Section 507.09, Florida Statutes, is
2	amended to read:
3	507.09 Administrative remedies; penalties
4	(1) The department may enter an order doing one or
5	more of the following if the department finds that a mover $\underline{\text{or}}$
6	moving broker, or a person employed or contracted by a mover
7	or broker, has violated or is operating in violation of any of
8	the provisions of this chapter act or the rules or orders
9	issued in accordance with this chapter thereunder:
10	(a) Issuing a notice of noncompliance <u>under</u> pursuant
11	to s. 120.695.
12	(b) Imposing an administrative fine not to exceed
13	\$5,000 for each act or omission.
14	(c) Directing that the person cease and desist
15	specified activities.
16	(d) Refusing to register or revoking or suspending a
17	registration.
18	(e) Placing the registrant on probation for a period
19	of time, subject to $\underline{\text{the}}$ such conditions $\underline{\text{specified by}}$ as the
20	department may specify.
21	(2) The administrative proceedings which could result
22	in the entry of an order imposing any of the penalties
23	specified in subsection (1) are governed by chapter 120.
24	(3) The department $\underline{\text{may}}$ has the authority to adopt
25	rules <u>under ss. 120.536(1)</u> and 120.54 pursuant to chapter 120
26	to <u>administer</u> implement this <u>chapter</u> act.
27	Section 11. Section 507.10, Florida Statutes, is
28	amended to read:
29	507.10 Civil penalties; remedies
30	(1) The department may institute a civil action in a
31	court of competent jurisdiction to recover any penalties or 16

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damages <u>authorized</u> allowed in this <u>chapter</u> act and for injunctive relief to enforce compliance with this <u>chapter</u> act.

- (2) The department may seek a civil penalty of up to \$5,000\$ for each violation of this <u>chapter</u> act.
- (3) The department may seek restitution for and on behalf of any shipper aggrieved or injured by a violation of this chapter act.
- (4) Any provision in a contract for services or bill of lading from a mover <u>or moving broker</u> that purports to waive, limit, restrict, or avoid any of the duties, obligations, or prescriptions of the mover <u>or broker</u>, as provided in this <u>chapter</u> act, is void and unenforceable and against public policy.
- (5) The remedies provided in this <u>chapter</u> act are in addition to any other remedies available for the same conduct, including those provided in local ordinances.
- (6) Upon motion of the department in any action brought under this <u>chapter</u> act, the court may make appropriate orders, including appointment of a master or receiver or sequestration of assets, to reimburse shippers found to have been damaged, to carry out a consumer transaction in accordance with the shipper's reasonable expectations, or to grant other appropriate relief.

Section 12. Section 507.11, Florida Statutes, is amended to read:

507.11 Criminal penalties.--

(1) The refusal of a mover or a mover's employee, agent, or contractor to comply with an order from a law enforcement officer to relinquish a shipper's household goods after the officer determines that the shipper has tendered payment of the amount of a written estimate or contract, or

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after the officer determines that the mover did not produce a signed estimate or contract upon which demand is being made for payment, is a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. A mover's compliance with an order from a law enforcement officer to relinquish goods to a shipper is not a waiver or finding of fact regarding any right to seek further payment from the shipper.

- (2) Except as provided in subsection (1), any person or business that violates this <u>chapter</u> act commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.
- Section 13. Section 507.12, Florida Statutes, is amended to read:
 - 507.12 General Inspection Trust Fund; payments.--Any moneys recovered by the department as a penalty under this Chapter act shall be deposited in the General Inspection Trust Fund.
 - Section 14. Section 507.13, Florida Statutes, is amended to read:
 - 507.13 Local regulation.--
 - (1) The provisions of This chapter does act are not intended to preempt local ordinances or regulations of a county or municipality which that regulate transactions relating to movers of household goods or moving brokers. As provided in s. 507.03(4), counties and municipalities may require, levy, or collect any registration fee or tax or require the registration or bonding in any manner of any mover or moving broker.
 - (2) The department may enter into a cooperative agreement with any county or municipality which that provides 18

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for the referral, investigation, and prosecution of consumer complaints alleging violations of this chapter act. 2 Section 15. Section 205.1975, Florida Statutes, is 3 4 created to read: 205.1975 Household moving services; consumer 5 protection. -- A county or municipality may not issue or renew an occupational license for the operation of a mover or moving 7 broker under chapter 507 unless the mover or broker exhibits a 8 current registration from the Department of Agriculture and 10 Consumer Services. Section 16. This act shall take effect July 1, 2005. 11 12 13 ======= T I T L E A M E N D M E N T ========= 14 15 And the title is amended as follows: 16 Delete everything before the enacting clause 17 18 and insert: A bill to be entitled 19 20 An act relating to household moving services; 21 requesting the Division of Statutory Revision 22 to redesignate the title of ch. 507, F.S.; amending s. 507.01, F.S.; revising definitions; 23 2.4 defining "household move," "moving broker," and "moving container"; clarifying licensing 25 requirements for household movers and moving 26 brokers; applying the licensing requirements to 27 moving brokers and certain persons who 28 29 transport or ship household goods in moving containers; clarifying and conforming 30 31 provisions; amending s. 507.02, F.S.;

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clarifying the construction, application, and intent of the licensing requirements; amending s. 507.03, F.S.; requiring moving brokers to register with the Department of Agriculture and Consumer Services; providing requirements and fees for such registration; providing for certificate of registration; requiring display of the certificate; clarifying registration requirements for household movers and moving brokers; requiring brokers to obtain local registration or license when required by the county or municipality where the broker's principal place of business is located; deleting provisions for issuance by the department of a certificate of registration when a mover submits proof of local license or registration; revising advertising requirements; requiring a mover's vehicles to display certain signage; providing for denial, refusal to renew, or revocation of registration of mover or moving broker; requiring brokers to provide evidence of certain insurance coverage; revising requirement for mover to provide evidence of certain insurance coverage; amending s. 507.04, F.S.; clarifying requirements that a mover maintain certain insurance coverages; requiring a mover to submit evidence of liability insurance before registration; providing requirements for liability insurance coverage; authorizing the Department of Agriculture and Consumer Services

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to suspend a mover's registration and seek an injunction in circuit court if the mover fails to maintain insurance coverage; providing penalties; authorizing certain movers and requiring moving brokers to maintain a performance bond or certificate of deposit in lieu of certain liability insurance coverage; providing requirements for the performance bond or certificate of deposit; providing for payment of claims pursuant to department order in an administrative proceeding; specifying that insurance coverages must be issued by a licensed insurance company or carrier; prohibiting certain limits of liability for a mover's loss or damage of a shipper's goods; requiring certain disclosures of liability limitations; authorizing a mover to offer valuation coverage under specified conditions; providing that valuation coverage meeting specified conditions satisfies certain liability of a mover; requiring certain disclosures of valuation coverage; amending s. 507.06, F.S.; revising provisions for delivery and storage of household goods; amending s. 507.07, F.S.; requiring that moving brokers annually register with the department; revising provisions relating to prohibited acts and violations; specifying that the making of certain false statements is a violation of ch. 507, F.S., regardless of whether the statements are material; clarifying and conforming

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1 provisions; amending s. 507.11, F.S.; providing penalties; amending ss. 507.05, 507.08, 507.09, 2 507.10, 507.12, and 507.13, F.S., relating to 3 4 estimates and contracts for service, deceptive and unfair trade practice, administrative 5 б remedies and penalties, civil penalties and 7 remedies, the General Inspection Trust Fund, and local regulation; providing for application 8 9 to moving brokers; clarifying and conforming provisions; providing for the adoption of 10 rules; creating s. 205.1975, F.S.; prohibiting 11 12 a county or municipality from issuing or 13 renewing an occupational license to a mover or moving broker under certain circumstances; 14 15 providing an effective date. 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

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