By the Committees on Commerce and Consumer Services; Judiciary; and Senators Campbell and Aronberg

577-2281-05

1	A bill to be entitled
2	An act relating to unlawful use of personal
3	identification information; amending s.
4	817.568, F.S.; including other information
5	within the definition of the term "personal
6	identification information"; defining the term
7	"counterfeit or fictitious personal
8	identification information"; revising criminal
9	penalties relating to the offense of
10	fraudulently using, or possessing with intent
11	to fraudulently use, personal identification
12	information; providing minimum mandatory terms
13	of imprisonment; creating the offenses of
14	willfully and fraudulently using, or possessing
15	with intent to fraudulently use, personal
16	identification information concerning a
17	deceased individual; providing criminal
18	penalties; providing for minimum mandatory
19	terms of imprisonment; creating the offense of
20	willfully and fraudulently creating or using,
21	or possessing with intent to fraudulently use,
22	counterfeit or fictitious personal
23	identification information; providing criminal
24	penalties; providing for reclassification of
25	offenses under certain circumstances; providing
26	for reduction or suspension of sentences under
27	certain circumstances; creating s. 817.5681,
28	F.S.; requiring business persons maintaining
29	computerized data that includes personal
30	information to provide notice of breaches of
31	system security under certain circumstances;

1	providing requirements; providing for
2	administrative fines; providing exceptions and
3	limitations; authorizing delays of such
4	disclosures under certain circumstances;
5	providing definitions; providing for
6	alternative notice methods; specifying
7	conditions of compliance for persons
8	maintaining certain alternative notification
9	procedures; specifying conditions under which
10	notification is not required; providing
11	requirements for documentation and maintenance
12	of documentation; providing an administrative
13	fine for failing to document certain failures
14	to comply; providing for application of
15	administrative sanctions to certain persons
16	under certain circumstances; authorizing the
17	Department of Legal Affairs to institute
18	proceedings to assess and collect fines;
19	requiring notification of consumer reporting
20	agencies of breaches of security under certain
21	circumstances; providing an effective date.
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23	Be It Enacted by the Legislature of the State of Florida:
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25	Section 1. Section 817.568, Florida Statutes, is
26	amended to read:
27	817.568 Criminal use of personal identification
28	information
29	(1) As used in this section, the term:
30	(a) "Access device" means any card, plate, code,
31	account number, electronic serial number, mobile

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identification number, personal identification number, or other telecommunications service, equipment, or instrument identifier, or other means of account access that can be used, alone or in conjunction with another access device, to obtain money, goods, services, or any other thing of value, or that can be used to initiate a transfer of funds, other than a transfer originated solely by paper instrument.

- (b) "Authorization" means empowerment, permission, or competence to act.
- (c) "Harass" means to engage in conduct directed at a specific person that is intended to cause substantial emotional distress to such person and serves no legitimate purpose. "Harass" does not mean to use personal identification information for accepted commercial purposes. The term does not include constitutionally protected conduct such as organized protests or the use of personal identification information for accepted commercial purposes.
- (d) "Individual" means a single human being and does not mean a firm, association of individuals, corporation, partnership, joint venture, sole proprietorship, or any other entity.
- (e) "Person" means a "person" as defined in s. $\label{eq:person} 1.01(3)\,.$
- (f) "Personal identification information" means any name or number that may be used, alone or in conjunction with any other information, to identify a specific individual, including any:
- 1. Name, <u>postal or electronic mail address</u>, <u>telephone</u>

 <u>number</u>, social security number, date of birth, <u>mother's maiden</u>

 <u>name</u>, official state-issued or United States-issued driver's

 license or identification number, alien registration number,

30 775.083, or s. 775.084.

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1	government passport number, employer or taxpayer
2	identification number, Medicaid or food stamp account number,
3	or bank account <u>number,</u> or credit <u>or debit</u> card number, or
4	personal identification number or code assigned to the holder
5	of a debit card by the issuer to permit authorized electronic
6	use of such card;
7	2. Unique biometric data, such as fingerprint, voice
8	print, retina or iris image, or other unique physical
9	representation;
10	3. Unique electronic identification number, address,
11	or routing code; or
12	4. Medical records;
13	5.4. Telecommunication identifying information or
14	access device; or-
15	6. Other number or information that can be used to
16	access a person's financial resources.
17	(q) "Counterfeit or fictitious personal identification
18	information" means any counterfeit, fictitious, or fabricated
19	information in the similitude of the data outlined in
20	paragraph (f) which, although not truthful or accurate, would
21	in context lead a reasonably prudent person to credit its
22	truthfulness and accuracy.
23	(2)(a) Any person who willfully and without
24	authorization fraudulently uses, or possesses with intent to
25	fraudulently use, personal identification information
26	concerning an individual without first obtaining that
27	individual's consent, commits the offense of fraudulent use of
28	personal identification information, which is a felony of the
29	third degree, punishable as provided in s. 775.082, s.

(b) Any person who willfully and without authorization 2 fraudulently uses personal identification information 3 concerning an individual without first obtaining that individual's consent commits a felony of the second degree, 4 punishable as provided in s. 775.082, s. 775.083, or s. 5 775.084, if the pecuniary benefit, the value of the services 7 received, the payment sought to be avoided, or the amount of the injury or fraud perpetrated is \$5,000 or more or if the 8 person fraudulently uses the personal identification 9 10 information of 10 or more individuals, but fewer than 20 individuals, without their consent. Notwithstanding any other 11 12 provision of law, the court shall sentence any person 13 convicted of committing the offense described in this paragraph to a mandatory minimum sentence of 3 years' 14 imprisonment. 15 (c) Any person who willfully and without authorization 16 17 fraudulently uses personal identification information concerning an individual without first obtaining that 18 individual's consent commits a felony of the first degree, 19 punishable as provided in s. 775.082, s. 775.083, or s. 20 21 775.084, if the pecuniary benefit, the value of the services 22 received, the payment sought to be avoided, or the amount of 23 the injury or fraud perpetrated is \$50,000 or more or if the person fraudulently uses the personal identification 2.4 information of 20 or more individuals, but fewer than 30 25 individuals, without their consent. Notwithstanding any other 26 27 provision of law, the court shall sentence any person 2.8 convicted of committing the offense described in this 29 paragraph: 30 1. to a mandatory minimum sentence of 5 years'

imprisonment. If the pecuniary benefit, the value of the

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services received, the payment sought to be avoided, or the amount of the injury or fraud perpetrated is \$100,000 or more, or if the person fraudulently uses the personal identification information of 30 or more individuals without their consent, notwithstanding any other provision of law, the court shall sentence any person convicted of committing the offense described in this paragraph

- 2. to a mandatory minimum sentence of 10 years' imprisonment, if the pecuniary benefit, the value of the services received, the payment sought to be avoided, or the amount of the injury or fraud perpetrated is \$100,000 or more or if the person fraudulently uses the personal identification information of 30 or more individuals without their consent.
- (3) Neither paragraph (2)(b) nor paragraph (2)(c) prevents a court from imposing a greater sentence of incarceration as authorized by law. If the minimum mandatory terms of imprisonment imposed under paragraph (2)(b) or paragraph (2)(c) exceed the maximum sentences authorized under s. 775.082, s. 775.084, or the Criminal Punishment Code under chapter 921, the mandatory minimum sentence must be imposed. If the mandatory minimum terms of imprisonment under paragraph (2)(b) or paragraph (2)(c) are less than the sentence that could be imposed under s. 775.082, s. 775.084, or the Criminal Punishment Code under chapter 921, the sentence imposed by the court must include the mandatory minimum term of imprisonment as required by paragraph (2)(b) or paragraph (2)(c).
- (4) Any person who willfully and without authorization possesses, uses, or attempts to use personal identification information concerning an individual without first obtaining that individual's consent, and who does so for the purpose of harassing that individual, commits the offense of harassment

by use of personal identification information, which is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

- (5) If an offense prohibited under this section was facilitated or furthered by the use of a public record, as defined in s. 119.011, the offense is reclassified to the next higher degree as follows:
- (a) A misdemeanor of the first degree is reclassified as a felony of the third degree.
- (b) A felony of the third degree is reclassified as a felony of the second degree.
- (c) A felony of the second degree is reclassified as a felony of the first degree.

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For purposes of sentencing under chapter 921 and incentive gain-time eligibility under chapter 944, a felony offense that is reclassified under this subsection is ranked one level above the ranking under s. 921.0022 of the felony offense committed, and a misdemeanor offense that is reclassified under this subsection is ranked in level 2 of the offense severity ranking chart in s. 921.0022.

- (6) Any person who willfully and without authorization fraudulently uses personal identification information concerning an individual who is less than 18 years of age without first obtaining the consent of that individual or of his or her legal guardian commits a felony of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (7) Any person who is in the relationship of parent or legal guardian, or who otherwise exercises custodial authority over an individual who is less than 18 years of age, who

willfully and fraudulently uses personal identification 2 information of that individual commits a felony of the second 3 degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. 4 5 (8)(a) Any person who willfully and fraudulently uses, 6 or possesses with intent to fraudulently use, personal 7 identification information concerning a deceased individual commits the offense of fraudulent use or possession with 8 intent to use personal identification information of a 9 10 deceased individual, a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. 11 12 (b) Any person who willfully and fraudulently uses 13 personal identification information concerning a deceased individual commits a felony of the second degree, punishable 14 as provided in s. 775.082, s. 775.083, or s. 775.084, if the 15 pecuniary benefit, the value of the services received, the 16 payment sought to be avoided, or the amount of injury or fraud 18 perpetrated is \$5,000 or more, or if the person fraudulently uses the personal identification information of 10 or more but 19 fewer than 20 deceased individuals. Notwithstanding any other 2.0 21 provision of law, the court shall sentence any person 2.2 convicted of committing the offense described in this 23 paragraph to a mandatory minimum sentence of 3 years' 2.4 imprisonment. (c) Any person who willfully and fraudulently uses 2.5 personal identification information concerning a deceased 26 2.7 individual commits the offense of aggravated fraudulent use of 2.8 the personal identification information of multiple deceased individuals, a felony of the first degree, punishable as 29 provided in s. 775.082, s. 775.083, or s. 775.084, if the 30 pecuniary benefit, the value of the services received, the 31

payment sought to be avoided, or the amount of injury or fraud 2 perpetrated is \$50,000 or more, or if the person fraudulently uses the personal identification information of 20 or more but 3 4 fewer than 30 deceased individuals. Notwithstanding any other provision of law, the court shall sentence any person 5 6 convicted of the offense described in this paragraph to a 7 minimum mandatory sentence of 5 years' imprisonment. If the pecuniary benefit, the value of the services received, the 8 payment sought to be avoided, or the amount of the injury or 9 10 fraud perpetrated is \$100,000 or more, or if the person fraudulently uses the personal identification information of 11 12 30 or more deceased individuals, notwithstanding any other 13 provision of law, the court shall sentence any person convicted of an offense described in this paragraph to a 14 mandatory minimum sentence of 10 years' imprisonment. 15 (9) Any person who willfully and fraudulently creates 16 17 or uses, or possesses with intent to fraudulently use, 18 counterfeit or fictitious personal identification information concerning a fictitious individual, or concerning a real 19 individual without first obtaining that real individual's 2.0 21 consent, with intent to use such counterfeit or fictitious personal identification information for the purpose of 2.2 23 committing or facilitating the commission of a fraud on another person, commits the offense of fraudulent creation or 2.4 use, or possession with intent to fraudulently use, 2.5 counterfeit or fictitious personal identification information, 2.6 a felony of the third degree, punishable as provided in s. 2.7 2.8 775.082, s. 775.083, or s. 775.084. 29 (10) Any person who commits an offense described in this section and for the purpose of obtaining or using 30 personal identification information misrepresents himself or 31

1	herself to be a law enforcement officer; an employee or
2	representative of a bank, credit card company, credit
3	counseling company, or credit reporting agency; or any person
4	who wrongfully represents that he or she is seeking to assist
5	the victim with a problem with the victim's credit history
6	shall have the offense reclassified as follows:
7	(a) In the case of a misdemeanor, the offense is
8	reclassified as a felony of the third degree.
9	(b) In the case of a felony of the third degree, the
10	offense is reclassified as a felony of the second degree.
11	(c) In the case of a felony of the second degree, the
12	offense is reclassified as a felony of the first degree.
13	(d) In the case of a felony of the first degree or a
14	felony of the first degree punishable by a term of
15	imprisonment not exceeding life, the offense is reclassified
16	as a life felony.
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18	For purposes of sentencing under chapter 921, a felony offense
19	that is reclassified under this subsection is ranked one level
20	above the ranking under s. 921.0022 or s. 921.0023 of the
21	felony offense committed, and a misdemeanor offense that is
22	reclassified under this subsection is ranked in level 2 of the
23	offense severity ranking chart.
24	(11) The prosecutor may move the sentencing court to
25	reduce or suspend the sentence of any person who is convicted
26	of a violation of this section and who provides substantial
27	assistance in the identification, arrest, or conviction of any
28	of that person's accomplices, accessories, coconspirators, or
29	principals or of any other person engaged in fraudulent
30	possession or use of personal identification information. The
31	arresting agency shall be given an opportunity to be heard in

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aggravation or mitigation in reference to any such motion.

Upon good cause shown, the motion may be filed and heard in camera. The judge hearing the motion may reduce or suspend the sentence if the judge finds that the defendant rendered such substantial assistance.

(12)(8) This section does not prohibit any lawfully authorized investigative, protective, or intelligence activity of a law enforcement agency of this state or any of its political subdivisions, of any other state or its political subdivisions, or of the Federal Government or its political subdivisions.

(13)(9)(a) In sentencing a defendant convicted of an offense under this section, the court may order that the defendant make restitution under pursuant to s. 775.089 to any victim of the offense. In addition to the victim's out-of-pocket costs, such restitution may include payment of any other costs, including attorney's fees incurred by the victim in clearing the victim's credit history or credit rating, or any costs incurred in connection with any civil or administrative proceeding to satisfy any debt, lien, or other obligation of the victim arising as the result of the actions of the defendant.

(b) The sentencing court may issue such orders as are necessary to correct any public record that contains false information given in violation of this section.

(14)(10) Prosecutions for violations of this section may be brought on behalf of the state by any state attorney or by the statewide prosecutor.

(15)(11) The Legislature finds that, in the absence of evidence to the contrary, the location where a victim gives or

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fails to give consent to the use of personal identification information is the county where the victim generally resides.

(16)(12) Notwithstanding any other provision of law, venue for the prosecution and trial of violations of this section may be commenced and maintained in any county in which an element of the offense occurred, including the county where the victim generally resides.

(17)(13) A prosecution of an offense prohibited under subsection (2), subsection (6), or subsection (7) must be commenced within 3 years after the offense occurred. However, a prosecution may be commenced within 1 year after discovery of the offense by an aggrieved party, or by a person who has a legal duty to represent the aggrieved party and who is not a party to the offense, if such prosecution is commenced within 5 years after the violation occurred.

Section 2. Section 817.5681, Florida Statutes, is created to read:

817.5681 Breach of security concerning confidential personal information in third-party possession; administrative penalties.--

(1)(a) Any person who conducts business in this state and maintains computerized data in a system that includes personal information shall provide notice of any breach of the security of the system, following a determination of the breach, to any resident of this state whose unencrypted personal information was, or is reasonably believed to have been, acquired by an unauthorized person. The notification shall be made without unreasonable delay, consistent with the legitimate needs of law enforcement, as provided in subsection

1 necessary to determine the presence, nature, and scope of the

(3) and paragraph (10)(a), or subject to any measures

breach and restore the reasonable integrity of the system. Notification must be made no later than 45 days following the 2 determination of the breach unless otherwise provided in this 3 4 section. 5 (b) Any person required to make notification under 6 paragraph (a) who fails to do so within 45 days following the 7 determination of a breach or receipt of notice from law 8 enforcement as provided in subsection (3) is liable for an administrative fine not to exceed \$500,000, as follows: 9 10 1. In the amount of \$1,000 for each day the breach goes undisclosed for up to 30 days and, thereafter, \$50,000 11 12 for each 30-day period or portion thereof for up to 180 days. 13 2. If notification is not made within 180 days, any person required to make notification under paragraph (a) who 14 fails to do so is subject to an administrative fine of up to 15 16 \$500,000. (c) The administrative sanctions for failure to notify 18 provided in this subsection shall not apply in the case of personal information in the custody of any governmental agency 19 or subdivision, unless that governmental agency or subdivision 2.0 21 has entered into a contract with a contractor or third-party 2.2 administrator to provide governmental services. In such case, 23 the contractor or third-party administrator shall be a person to whom the administrative sanctions provided in this 2.4 subsection would apply, although such contractor or 2.5 third-party administrator found in violation of the 26 27 notification requirements provided in this subsection would 2.8 not have an action for contribution or set-off available against the employing agency or subdivision. 29 30 (2)(a) Any person who maintains computerized data that includes personal information on behalf of another business

1	entity shall disclose to the business entity for which the
2	information is maintained any breach of the security of the
3	system as soon as practicable, but no later than 10 days
4	following the determination, if the personal information was,
5	or is reasonably believed to have been, acquired by an
6	unauthorized person. The person who maintains the data on
7	behalf of another business entity and the business entity on
8	whose behalf the data is maintained may agree who will provide
9	the notice, if any is required, as provided in paragraph
10	(1)(a), provided only a single notice for each breach of the
11	security of the system shall be required. If agreement
12	regarding notification cannot be reached, the person who has
13	the direct business relationship with the resident of this
14	state shall be subject to the provisions of paragraph (1)(a).
15	(b) Any person required to disclose to a business
16	entity under paragraph (a) who fails to do so within 10 days
17	after the determination of a breach or receipt of notification
18	from law enforcement as provided in subsection (3) is liable
19	for an administrative fine not to exceed \$500,000, as follows:
20	1. In the amount of \$1,000 for each day the breach
21	goes undisclosed for up to 30 days and, thereafter, \$50,000
22	for each 30-day period or portion thereof for up to 180 days.
23	2. If disclosure is not made within 180 days, any
24	person required to make disclosures under paragraph (a) who
25	fails to do so is subject to an administrative fine of up to
26	\$500,000.
27	(c) The administrative sanctions for nondisclosure
28	provided in this subsection shall not apply in the case of
29	personal information in the custody of any governmental agency
30	or subdivision unless that governmental agency or subdivision
31	has entered into a contract with a contractor or third-party

administrator to provide governmental services. In such case, 2 the contractor or third-party administrator shall be a person to whom the administrative sanctions provided in this 3 4 subsection would apply, although such contractor or 5 third-party administrator found in violation of the 6 nondisclosure restrictions in this subsection would not have 7 an action for contribution or set-off available against the 8 employing agency or subdivision. 9 (3) The notification required by this section may be 10 delayed upon a request by law enforcement if a law enforcement agency determines that the notification will impede a criminal 11 12 investigation. The notification time period required by this 13 section shall commence after the person receives notice from the law enforcement agency that the notification will not 14 compromise the investigation. 15 (4) For purposes of this section, the terms "breach" 16 and "breach of the security of the system" mean unlawful and unauthorized acquisition of computerized data that materially 18 compromises the security, confidentiality, or integrity of 19 personal information maintained by the person. Good faith 2.0 21 acquisition of personal information by an employee or agent of 2.2 the person is not a breach or breach of the security of the 23 system, provided the information is not used for a purpose 2.4 unrelated to the business or subject to further unauthorized 2.5 use. (5) For purposes of this section, the term "personal 26 2.7 information" means an individual's first name, first initial 2.8 and last name, or any middle name and last name, in

combination with any one or more of the following data

elements when the data elements are not encrypted:

(a) Social security number.

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1	(b) Driver's license number or Florida Identification
2	Card number.
3	(c) Account number, credit card number, or debit card
4	number, in combination with any required security code, access
5	code, or password that would permit access to an individual's
6	financial account.
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8	For purposes of this section, the term "personal information"
9	does not include publicly available information that is
10	lawfully made available to the general public from federal,
11	state, or local government records or widely distributed
12	media.
13	(6) For purposes of this section, notice may be
14	provided by one of the following methods:
15	(a) Written notice;
16	(b) Electronic notice, if the notice provided is
17	consistent with the provisions regarding electronic records
18	and signatures set forth in 15 U.S.C. s. 7001, or electronic
19	notice when the person or business providing the notice has a
20	valid e-mail address for the subject person and the subject
21	person has agreed to accept communications electronically; or
22	(c) Substitute notice, if the person demonstrates that
23	the cost of providing notice would exceed \$250,000, the
24	affected class of subject persons to be notified exceeds
25	500,000, or the person does not have sufficient contact
26	information. Substitute notice shall consist of all of the
27	following:
28	1. Electronic mail or e-mail notice when the person
29	has an electronic mail or e-mail address for the subject
30	persons.
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1	2. Conspicuous posting of the notice on the web page
2	of the person, if the person maintains a web page.
3	3. Notification to major statewide media.
4	(7) For purposes of this section, the term
5	"unauthorized person" means any person who does not have
6	permission from, or a password issued by, the person who
7	stores the computerized data to acquire such data, but does
8	not include any individual to whom the personal information
9	pertains.
10	(8) For purposes of this section, the term "person"
11	means a person as defined in s. 1.01(3). For purposes of this
12	section, the State of Florida, as well as any of its agencies
13	or political subdivisions, and any of the agencies of its
14	political subdivisions, constitutes a person.
15	(9) Notwithstanding subsection (6), a person who
16	maintains:
17	(a) The person's own notification procedures as part
18	of an information security or privacy policy for the treatment
19	of personal information, which procedures are otherwise
20	consistent with the timing requirements of this part; or
21	(b) A notification procedure pursuant to the rules,
22	regulations, procedures, or guidelines established by the
23	person's primary or functional federal regulator,
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25	shall be deemed to be in compliance with the notification
26	requirements of this section if the person notifies subject
27	persons in accordance with the person's policies or the rules,
28	regulations, procedures, or guidelines established by the
29	primary or functional federal regulator in the event of a
30	breach of security of the system.
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(10)(a) Notwithstanding subsection (2), notification 2 is not required if, after an appropriate investigation or after consultation with relevant federal, state, and local 3 4 agencies responsible for law enforcement, the person reasonably determines that the breach has not and will not 5 6 likely result in harm to the individuals whose personal 7 information has been acquired and accessed. Such a 8 <u>determination must be documented in writing and the</u> documentation must be maintained for 5 years. 9 10 (b) Any person required to document a failure to notify affected persons who fails to document the failure as 11 12 required in this subsection or who, if documentation was 13 created, fails to maintain the documentation for the full 5 years as required in this subsection is liable for an 14 administrative fine in the amount of up to \$50,000 for such 15 16 failure. 17 (c) The administrative sanctions outlined in this 18 subsection shall not apply in the case of personal information in the custody of any governmental agency or subdivision, 19 unless that governmental agency or subdivision has entered 2.0 21 into a contract with a contractor or third-party administrator to provide governmental services. In such case the contractor 2.2 23 or third-party administrator shall be a person to whom the administrative sanctions outlined in this subsection would 2.4 apply, although such contractor or third-party administrator 2.5 found in violation of the documentation and maintenance of 2.6 2.7 documentation requirements in this subsection would not have 2.8 an action for contribution or set-off available against the employing agency or subdivision. 29 30

1	(11) The Department of Legal Affairs may institute
2	proceedings to assess and collect the fines provided in this
3	section.
4	(12) In the event that a person discovers
5	circumstances requiring notification pursuant to this section
6	of more than 1,000 persons at one time, the person shall also
7	notify, without unreasonable delay, all consumer reporting
8	agencies that compile and maintain files on consumers on a
9	nationwide basis, as defined by 15 U.S.C. s. 1681a(p), of the
10	timing, distribution, and content of the notices.
11	Section 3. This act shall take effect July 1, 2005.
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13	STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN
14	COMMITTEE SUBSTITUTE FOR <u>CS/SB 978</u>
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16	This committee substitute differs from the committee
17	substitute as filed in that it:
18	 Changes the time frame in which a person who maintains computerized data that has been breached must disclose to
19	a business entity that there has been a breach from 72 hours to "as soon as practicable" but no later than 10
20	days;
21	 Adds a definition for "person" and provides that the definition for "personal information" does not include
22	publicly available information;
23	 Provides that notice may be provided by electronic notice when the person or business providing the notice has a
24	valid email address for the subject person as long as the subject person has agreed to accept communication
25	electronically; and
26	 Provides that when a person discovers a circumstance requiring notification to 1,000 or more people at one
27	time, the person must immediately notify all consumer reporting agencies that compile and maintain files on
28	consumers on a nationwide basis of the timing, distribution and content of the notices.
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