11-730B-06

| 1 | A bill to be entitled |
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| 2 | An act relating to the Department of Elderly |
| 3 | Affairs; amending s. 20.41, F.S.; deleting |
| 4 | provisions relating to contracts by the |
| 5 | Department of Elderly Affairs with area |
| 6 | agencies on aging for certain services; |
| 7 | creating s. 430.011, F.S.; defining the terms |
| 8 | "department" and "secretary"; amending s. |
| 9 | 430.04, F.S.; deleting provisions relating to |
| 10 | the designation of an area agency on aging; |
| 11 | amending s. 430.05, F.S.; revising the |
| 12 | composition of the membership of the Department |
| 13 | of Elderly Affairs Advisory Council; amending |
| 14 | s. 430.071, F.S.; revising certain definitions |
| 15 | and defining the terms "homebound elderly |
| 16 | individual" and "RELIEF program"; providing |
| 17 | that RELIEF services may be delivered to a |
| 18 | homebound elderly individual in certain places; |
| 19 | providing criteria for eligibility to receive |
| 20 | respite services; authorizing the department to |
| 21 | give priority for services to persons who are |
| 22 | most in need of services in order to prevent |
| 23 | their institutionalization; authorizing the |
| 24 | department to adopt rules for the RELIEF |
| 25 | program; amending s. 430.101, F.S.; revising |
| 26 | provisions to conform to changes made by the |
| 27 | act; creating s. 430.103, F.S.; providing for |
| 28 | the administration of federal programs for the |
| 29 | aged; defining terms; providing for |
| 30 | responsibilities of the department and each |
| 31 | area agency on aging; authorizing the |

1 department to sanction an area agency under 2 certain specified circumstances; amending s. 3 430.201, F.S.; conforming a cross-reference; 4 amending s. 430.202, F.S.; requiring that the 5 community care for the elderly program be 6 operated through public or private agencies 7 that are not agencies of the state; amending s. 430.203, F.S.; redefining terms and adding a 8 9 definition for the term "case management"; 10 amending s. 430.204, F.S.; revising the responsibilities and duties of the department 11 12 in administering the 13 community-care-for-the-elderly program; directing the department to adopt rules; 14 requiring the department to contract with an 15 administering entity in each community care 16 17 service area; requiring the administrating 18 entity to designate a lead agency in the community care service area; providing duties 19 for administering entities; providing duties 20 21 for each lead agency; requiring a lead agency 22 to ensure that case management and core 23 services are available to clients in the community care service area; providing 2.4 eligibility criteria for case management and 25 core services; providing that certain abused 26 27 adults are entitled to primary consideration 2.8 for services; requiring training programs; directing eligible persons to the Medicaid 29 30 program in order to conserve funds of the community-care-for-the-elderly program; 31

1 authorizing the department to conduct certain 2 demonstration projects; creating s. 430.2043, 3 F.S.; providing procedures for the competitive 4 selection of a lead agency; providing for the 5 submission of proposals and the scoring of the 6 proposals; providing that the secretary may 7 waive the competitive-procurement process under specified circumstances; creating s. 430.2045, 8 9 F.S.; requiring the department to adopt rules 10 to administer the community-care-for-the-elderly program; 11 12 creating s. 430.2051, F.S.; requiring the 13 department and the Agency for Health Care Administration to create an integrated 14 long-term-care delivery system; providing for a 15 demonstration project; directing the department 16 17 to monitor the Alzheimer's Disease waiver 18 program; requiring the agency, in consultation with the department, to begin discussions with 19 the federal Centers for Medicare and Medicaid 20 21 Services regarding the inclusion of Medicare 22 into the integrated long-term-care system; 23 requiring the agency to provide the Governor, the President of the Senate, and the Speaker of 2.4 the House of Representatives a plan for 25 including Medicare in the integrated 26 27 long-term-care system; creating s. 430.5001, 2.8 F.S.; authorizing the department to adopt rules for the Alzheimer's Disease Initiative; 29 amending s. 430.502, F.S.; requiring 30 Alzheimer's respite provider organizations to 31

1 assess and collect service fees; requiring the 2 department to prepare a fee schedule; amending 3 ss. 430.602, 430.603, 430.604, and 430.606, 4 F.S.; conforming provisions to changes made by 5 the act; amending ss. 400.126, 420.36, 430.207, 6 430.504, and 430.705, F.S., conforming 7 cross-references; repealing ss. 430.205, 430.2053, and 430.503, F.S., relating to the 8 9 community care service system, aging resource 10 centers, and the Alzheimer's Disease Initiative; providing an effective date. 11 12 13 Be It Enacted by the Legislature of the State of Florida: 14 Section 1. Section 20.41, Florida Statutes, is amended 15 16 to read: 17 20.41 Department of Elderly Affairs.--There is created a Department of Elderly Affairs. 18 (1) The head of the department is the Secretary of 19 Elderly Affairs. The secretary must be appointed by the 20 21 Governor, subject to confirmation by the Senate. The secretary 22 serves at the pleasure of the Governor. The secretary shall 23 administer the affairs of the department and may employ assistants, professional staff, and other employees as 2.4 necessary to discharge the powers and duties of the 25 department. 26 27 (2) The department shall plan and administer its programs and services through planning and service areas as 29 designated by the department. 30 (2)(3) The department shall maintain its headquarters in Tallahassee. 31

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(3)(4) The department shall administer the State Long-Term Care Ombudsman Council, created by s. 400.0067, and the local long-term care ombudsman councils, created by s. 400.0069 and shall, as required by s. 712 of the federal Older Americans Act of 1965, ensure that both the state and local long-term care ombudsman councils operate in compliance with the Older Americans Act.

 $\underline{(4)(5)}$ The department shall be the state unit on aging as defined in the federal Older Americans Act of 1965, as amended, and shall exercise all responsibilities pursuant to that act.

of 1965, as amended, the department shall designate and contract with area agencies on aging in each of the department's planning and service areas. Area agencies on aging shall ensure a coordinated and integrated provision of long term care services to the elderly and shall ensure the provision of prevention and early intervention services. The department shall have overall responsibility for information system planning. The department shall ensure, through the development of equipment, software, data, and connectivity standards, the ability to share and integrate information collected and reported by the area agencies in support of their contracted obligations to the state.

(7) The department shall contract with the governing body, hereafter referred to as the "board," of an area agency on aging to fulfill programmatic and funding requirements. The board shall be responsible for the overall direction of the agency's programs and services and shall ensure that the agency is administered in accordance with the terms of its contract with the department, legal requirements, established

agency policy, and effective management principles. The board 2 shall also ensure the accountability of the agency to the 3 local communities included in the planning and service area of 4 the agency. 5 (8) The area agency on aging board shall, in consultation with the secretary, appoint a chief executive 7 officer, hereafter referred to as the "executive director," to 8 whom shall be delegated responsibility for agency management and for implementation of board policy, and who shall be 9 10 accountable for the agency's performance. (5)(9) Area agencies on aging and other administering 11 12 entities under contract with the department are subject to 13 chapter 119, relating to public records, and, when considering any contracts requiring the expenditure of funds, are subject 14 to ss. 286.011-286.012, relating to public meetings. 15 Section 2. Section 430.011, Florida Statutes, is 16 17 created to read: 18 430.011 Definitions. -- As used in this chapter, the term: 19 (1) "Department" means the Department of Elderly 20 21 Affairs. 22 (2) "Secretary" means the Secretary of Elderly 23 Affairs. Section 3. Subsection (2) of section 430.04, Florida 2.4 Statutes, is amended to read: 2.5 430.04 Duties and responsibilities of the Department 26 27 of Elderly Affairs. -- The Department of Elderly Affairs shall: 28 (2) Be responsible for ensuring that each entity with 29 whom it contracts area agency on aging operates in a manner to ensure that the elderly of this state receive the best 30 services possible. The department shall rescind designation of

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an area agency on aging or take intermediate measures against 2 the agency, including corrective action, unannounced special monitoring, temporary assumption of operation of one or more programs by the department, placement on probationary status, 5 imposing a moratorium on agency action, imposing financial penalties for nonperformance, or other administrative action pursuant to chapter 120, if the department finds that: (a) An intentional or negligent act of the agency has materially affected the health, welfare, or safety of clients, or substantially and negatively affected the operation of an aging services program. (b) The agency lacks financial stability sufficient to meet contractual obligations or that contractual funds have been misappropriated. (c) The agency has committed multiple or repeated violations of legal and regulatory requirements or department 16 standards. (d) The agency has failed to continue the provision or expansion of services after the declaration of a state of 19 emergency. (e) The agency has exceeded its authority or otherwise failed to adhere to the terms of its contract with the department or has exceeded its authority or otherwise failed to adhere to the provisions specifically provided by statute or rule adopted by the department. 26 (f) The agency has failed to properly determine client eligibility as defined by the department or efficiently manage program budgets. 29 (g) The agency has failed to implement and maintain a 30 department approved client grievance resolution procedure.

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Section 4. Section 430.05, Florida Statutes, is amended to read:

430.05 Department of Elderly Affairs Advisory Council.--

- (1) There is created the Department of Elderly Affairs Advisory Council which shall be located for administrative purposes in the Department of Elderly Affairs. It is the intent of the Legislature that the advisory council shall be an independent nonpartisan body and shall not be subject to the control, supervision, or direction by the department.
- (2) The council shall serve in an advisory capacity to the secretary of Elderly Affairs to assist the secretary in carrying out the purposes, duties, and responsibilities of the department, as specified in this chapter. The council may make recommendations to the secretary, the Governor, the Speaker of the House of Representatives, and the President of the Senate regarding organizational issues and additions or reductions in the department's duties and responsibilities.
- (3)(a) The advisory council shall be composed of members one member appointed by the Governor from each of the state's planning and service areas, which are designated in accordance with the Older Americans Act, two additional members appointed by the Governor, two members appointed by the President of the Senate, and two members appointed by the Speaker of the House of Representatives. The members shall be appointed in the following manner:
- 1. The Governor shall appoint one member from each planning and service area and two additional at-large members.

 Members appointed from a planning and service area must maintain their primary residence within the boundaries of the planning and service area that they represent. At-large

| 1 | members must maintain their primary residence in the state. |
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| 2 | The Governor shall ensure that a majority of his appointments |
| 3 | to the advisory council are 60 years of age or older and that |
| 4 | the membership has a balanced minority and gender |
| 5 | representation. shall select each appointment from a list of |
| 6 | three nominations submitted by the designated area agency on |
| 7 | aging in each planning and service area. Nominations |
| 8 | submitted by an area agency on aging shall be solicited from a |
| 9 | broad cross section of the public, private, and volunteer |
| 10 | sectors of each county in the respective planning and service |
| 11 | area. At least one of the three nominations submitted by an |
| 12 | area agency on aging shall be a person 60 years of age or |
| 13 | older. |
| 14 | 2. The Governor shall appoint two additional members, |
| 15 | one of whom shall be 60 years of age or older. |
| 16 | 2.3. The President of the Senate shall appoint two |
| 17 | members. Both appointees must maintain their primary residence |
| 18 | in the state, and at least one appointee must, one of whom |
| 19 | shall be 60 years of age or older. |
| 20 | 3.4. The Speaker of the House of Representatives shall |
| 21 | appoint two members. Both appointees must maintain their |
| 22 | primary residence in the state, and at least one appointee |
| 23 | must, one of whom shall be 60 years of age or older. |
| 24 | 5. The Governor shall ensure that a majority of the |
| 25 | members of the advisory council shall be 60 years of age or |
| 26 | older and that there shall be balanced minority and gender |
| 27 | representation. |
| 28 | 6. The Governor shall designate annually a member of |
| 29 | the advisory council to serve as chair. |
| 30 | 4.7. The secretary of Elderly Affairs shall serve as |
| 31 | an ex officio member of the advisory council. |

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- (b) Members shall be appointed to 3-year terms. A member may not serve more than two consecutive terms. in the following manner:
- the original appointment, except that when a vacancy occurs in a position occupied by a member representing a planning and service area, the department, after consulting with the board of the local area agency on aging from that planning and service area, shall submit to the Governor a list of recommended persons to fill the appointment. Nominations must be solicited from a cross-section of the public, private, and volunteer sectors of each county in the respective planning and service area after discussions with various local governments and service provider organizations.
- (d) The Governor shall appoint a chair to serve a 1-year term. The council may elect a vice chair from among its members to preside over the council in the absence of the chair.
- 1. In order to stagger the terms of office, one of the initial appointees of the President of the Senate shall be appointed to a 2 year term and one of the initial appointees of the Speaker of the House of Representatives shall be appointed to a 2 year term. Additionally, one third of the total initial appointees of the Governor shall be appointed to 1 year terms, one third shall be appointed to 2 year terms, and one third to 3 year terms. If the initial appointments of the Governor are not of a number divisible into thirds, and there results one additional appointee, that appointments of the Governor are not of a number divisible into thirds, and there results two additional appointees, one of the additional there results two additional appointees, one of the additional

appointees shall be appointed to a 1 year term and the other 2 appointee shall be appointed to a 2 year term. 3 2. Vacancies occurring during an appointee's initial 4 term shall be filled in the same manner as the initial 5 appointments, pursuant to subparagraph 1. After the terms referred to in subparagraph 1. have expired, members shall be 7 appointed to 3 year terms. (4) In order to enhance its understanding of the 8 various needs of the state's elderly population and to avoid 9 10 unnecessary duplication of effort, the advisory council shall identify any council, committee, task force, or similar group 11 12 that is statutorily mandated to represent the interest of older persons, and shall invite a member aged 60 years or 13 older, or a younger member if there are no members aged 60 14 years or older, from each identified group to serve as a 15 nonvoting ex officio member of the advisory council. 16 17 (4) The advisory council shall meet at the call of the chair or of a majority of its members least quarterly, or 18 more frequently as needed. 19 (5)(6) The department of Elderly Affairs shall provide 2.0 21 staff support to assist the advisory council in the performance of its duties. 23 (6)(7) Members of the advisory council shall receive no salary, but are entitled to reimbursement for travel and 2.4 per diem expenses, as provided in s. 112.061, while performing 2.5 their duties under this section. 26 27 Section 5. Section 430.071, Florida Statutes, is 2.8 amended to read: 430.071 Respite for elders living in everyday 29 30 families. --(1) As used in this section, the term: 31

| 1 | (a) "Family unit" means one or more individuals <u>who</u> |
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| 2 | share space within an enclosed single-family dwelling or other |
| 3 | space on the same property of a single-family homestead whose |
| 4 | primary residence is with a homebound elderly individual |
| 5 | specifically for the purpose of providing care for that |
| 6 | homebound elderly individual. The <u>individuals do</u> family does |
| 7 | not necessarily need to be related by blood or marriage to the |
| 8 | homebound elderly individual. |
| 9 | (b) "Homebound elderly individual" means an individual |
| 10 | 60 years of age or older who requires assistance to remain in |
| 11 | the home, and absent such assistance, would need to move to a |
| 12 | skilled nursing or assisted living facility. |
| 13 | (c) "RELIEF program" means the Respite for Elders |
| 14 | Living in Everyday Families program created under this |
| 15 | section. |
| 16 | $\frac{(d)}{(b)}$ "Respite" means $\frac{\text{temporary}}{(b)}$ in home assistance |
| 17 | for a homebound elderly individual from someone who is not a |
| 18 | member of the family unit, which allows the family unit the |
| 19 | ability to leave the homebound elderly individual for a period |
| 20 | of time. |
| 21 | $\underline{\text{(e)}(\text{c})}$ "Stipend" means an allotment of funds to enable |
| 22 | a diverse population of volunteers to provide services. The |
| 23 | stipend must be paid at an allotment of funds is for a maximum |
| 24 | hourly rate that <u>does</u> shall not exceed an amount equal to the |
| 25 | federal minimum wage. |
| 26 | (d) "Volunteer service system" means an organized |
| 27 | network of volunteers and agencies engaged in supporting |

(2) There is created within the department the

"Respite for Elders Living in Everyday Families" (RELIEF) 31 program. The RELIEF program shall will provide one-on-one or

28 volunteers to assist a family unit that requires respite.

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congregate in home respite services as that is an expansion of respite services that are is currently available through other programs, specifically including evening and weekend respite. The purpose of this service is to increase the ability of a family unit to continue to care for a homebound elderly individual by providing in home respite services beyond the basic provisions of current public programs.

- (3) Respite services under the RELIEF program may be provided in:
- (a) The family unit's dwelling or another location on the property of the family unit approved by the department; or
- (b) Another facility approved by the department if the homebound elderly individual returns to the family unit's dwelling or property at the conclusion of the respite service.
- (4)(3) Respite services shall be provided through a multigenerational corps of volunteers, volunteers who receive a stipend, and any other appropriate personnel as determined by the department.
- (a) Volunteers shall be screened, selected, trained, and registered according to standards developed by the Office of Volunteer and Community Services in the department of Elderly Affairs. These standards must be developed to ensure, at a minimum, the safety of a homebound elderly individual who will receive the respite service.
- (b) Volunteers may be recruited from a variety of sources, including, but not limited to, volunteer centers, religious organizations, college campuses, corporations, families, Retired Senior Volunteer Programs, Senior Companion Programs, and AmeriCorps Programs.
- (5)(a)(4) To receive assistance from the RELIEF program, the family unit must be assessed according to the

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following guidelines developed by the department to determine the need for respite services. This assessment must determine, at a minimum, that:

- 1. The family unit is caring for a homebound elderly individual who meets the standards for program eligibility; and
- 2.(a) The family unit is unable to pay for respite services without jeopardizing other basic needs, including, but not limited to, food, shelter, and medications.
- (b) The department may prioritize the order by which a family unit receives RELIEF program services with priority given first to those determined to be most in need of respite services in order to continue to care for the homebound elderly individual The homebound elderly individual for whom the family unit is caring is 60 years of age or older, requires assistance to remain in the home, and, without this assistance, would need to move to an assisted living facility or a nursing facility.
- (c)(5) A family unit that receives respite services from the RELIEF program is not excluded from receiving assistance from other governmental programs, but the department may take other assistance that the family unit is receiving into account when determining an order of priority for services under the RELIEF program.
- (6) The <u>department</u> Office of Volunteer and Community Services shall:
- (a) Systematically develop a volunteer service system in order to provide respite services under the RELIEF program. The office shall also Implement, monitor, and evaluate the delivery of respite services provided through the RELIEF under this program.

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(b) Develop an organized network of volunteers and agencies engaged in supporting volunteers in order to provide services under the RELIEF program.

(c)(b) Work collaboratively with local, state, and national organizations, including, but not limited to, the Florida Commission on Community Service, to promote the use of volunteers providing offering respite services under this program.

(d)(e) Encourage contributions and grants through public and private sources to promote the delivery of respite to assist family units providing care for homebound elderly individuals.

(7) The department may adopt rules to administer the RELIEF program.

Section 6. Section 430.101, Florida Statutes, is amended to read:

Administration of federal aging programs.—The department of Elderly Affairs is designated the state unit on aging under the federal Older Americans Act of 1965, as amended, and shall exercise all responsibilities under that act. The department is the state agency designated to handle all programs of the Federal Government relating to the aging, by virtue of funds appropriated through the Older Americans Act of 1965 and subsequent amendments, requiring actions within the state which are not the specific responsibility of another state agency under the provisions of federal or state law. Authority is hereby conferred on The department may to accept and use any funds in accordance with established state budgetary procedures which might become available pursuant to the purposes set out herein.

| 1 | Section 7. Section 430.103, Florida Statutes, is |
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| 2 | created to read: |
| 3 | 430.103 Administration of federal programs for the |
| 4 | aged |
| 5 | (1) DEFINITIONSAs used in this section, the term: |
| 6 | (a) "Agency" means an area agency on aging designated |
| 7 | by the department. |
| 8 | (b) "Area agency on aging" means a public or |
| 9 | not-for-profit private agency or office designated by the |
| 10 | department to coordinate and administer the federal programs |
| 11 | on aging and to provide, through contracting agencies, |
| 12 | services within a planning and service area. Entities under |
| 13 | contract with the department to serve as an area agency on |
| 14 | aging are not agencies, agents, or offices of state |
| 15 | <pre>government.</pre> |
| 16 | (c) "Board" means the governing body of an agency. |
| 17 | (d) "Executive director" means the chief executive |
| 18 | officer of an agency appointed by, and serving at the pleasure |
| 19 | of, the agency's board. |
| 20 | (e) "Planning and service area" means a geographic |
| 21 | service area designated by the department in which the federal |
| 22 | programs on aging are administered and services are delivered. |
| 23 | (2) DEPARTMENT RESPONSIBILITIES |
| 24 | (a) In accordance with the federal Older Americans Act |
| 25 | of 1965, as amended, the department shall: |
| 26 | 1. Apportion the state into one or more planning and |
| 27 | service areas. |
| 28 | 2. Administer programs and services of the Older |
| 29 | American Act through the planning and service areas. |
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| 1 | 3. Execute a contract with the board of each agency to |
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| 2 | administer services of the Older American Act within the |
| 3 | planning and service area that the agency serves. |
| 4 | (b) The department shall regularly monitor the |
| 5 | activities of each agency to ensure that each agency meets all |
| 6 | of the requirements of federal and state law and rule, as well |
| 7 | as departmental contracts and policies. |
| 8 | (c) The department shall adopt rules to administer and |
| 9 | oversee the programs authorized under this section. |
| 10 | (3) BOARD RESPONSIBILITIES |
| 11 | (a) The board of each agency shall: |
| 12 | 1. Be accountable for the performance of the agency. |
| 13 | 2. Be responsible for the overall direction of the |
| 14 | programs and services of the agency. |
| 15 | 3. Ensure that the agency is administered according to |
| 16 | the terms of its contract with the department, established |
| 17 | state and federal laws, rules, and policies, and effective |
| 18 | management and budgetary principles. |
| 19 | 4. Ensure the accountability of the agency to local |
| 20 | governments and local communities located within the planning |
| 21 | and service area that the agency serves. |
| 22 | (b) The board may appoint an executive director. It |
| 23 | may delegate to the director the responsibility for day-to-day |
| 24 | agency management and operation and for implementing board |
| 25 | policy. |
| 26 | (4) DEPARTMENTAL SANCTIONS AND PENALTIES |
| 27 | (a) The secretary shall rescind the designation of an |
| 28 | agency if the department determines that: |
| 29 | 1. An intentional or negligent act or omission by the |
| 30 | agency has materially affected the health, welfare, or safety |
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| 1 | of clients or substantially and negatively affected the |
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| 2 | operation of a program. |
| 3 | 2. The agency has exceeded its authority, has failed |
| 4 | to adhere to the terms of its contract with the department, or |
| 5 | has otherwise failed to adhere to the relevant laws or rules. |
| 6 | 3. The agency lacks financial stability sufficient to |
| 7 | meet contractual obligations or that contractual funds have |
| 8 | been misappropriated or mismanaged. |
| 9 | 4. The agency has committed violations of department |
| 10 | standards or policies. |
| 11 | 5. The agency has repeatedly failed to properly |
| 12 | determine client eliqibility under the laws, rules, or |
| 13 | department standards. |
| 14 | 6. The agency has failed to implement or maintain a |
| 15 | department-approved procedure to resolve client grievances. |
| 16 | 7. The agency has failed to continue to provide or |
| 17 | expand services after the declaration of a state of emergency. |
| 18 | (b)1. If the department determines that an agency has |
| 19 | committed a violation of law, rule, contract, or policy, |
| 20 | including those listed in paragraph (a), but the secretary |
| 21 | determines that intermediate corrective actions may resolve |
| 22 | the issue without rescinding the agency's designation, the |
| 23 | secretary may place the agency on probation and take |
| 24 | intermediate corrective actions. The secretary may not place |
| 25 | an agency on probation or take intermediate corrective actions |
| 26 | for a period of less than 30 days or more than 1 year. |
| 27 | 2. The secretary shall provide to the board a written |
| 28 | notice of probation. The notice must include the reasons for |
| 29 | placing the agency on probation, including the specific |
| 30 | violations committed by the agency, the length of the |
| 31 | probation being imposed, any specific conditions the agency |

| 1 | will be subject to while on probation, any actions required of |
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| 2 | the agency to rectify the violation, any actions the |
| 3 | department intends to take related to the probation, and any |
| 4 | other information relevant to the violation or probation. A |
| 5 | copy of the notice shall be provided to the Governor, the |
| 6 | President of the Senate, and the Speaker of the House of |
| 7 | Representatives. |
| 8 | 3. The secretary may impose, either singularly or in |
| 9 | conjunction with, any of the following intermediate corrective |
| 10 | actions: |
| 11 | a. Levying financial penalties against the agency |
| 12 | which the secretary determines are commensurate with the |
| 13 | seriousness of the violation. |
| 14 | b. Temporarily assuming the administration of one or |
| 15 | more programs on behalf of the agency or assigning these |
| 16 | administrative duties to another qualified entity, including |
| 17 | another designated area agency on aging. |
| 18 | c. Prohibiting the agency from taking specific actions |
| 19 | without first receiving departmental approval. |
| 20 | d. Conducting unannounced special monitoring of the |
| 21 | agency. |
| 22 | e. Taking any other punitive action allowable under |
| 23 | chapter 120. |
| 24 | 4. The secretary may terminate an agency's probation |
| 25 | before the date specified in the notice of probation. |
| 26 | 5. Upon terminating the probation, the secretary shall |
| 27 | determine whether the agency has taken sufficient actions |
| 28 | necessary to rectify the violations listed in the notice of |
| 29 | probation and whether the agency is capable of continuing to |
| 30 | serve as a designated area agency on aging. The secretary |
| 31 | shall submit to the board a written notice of his or her |

determination. A copy of the notice shall be provided to the Governor, the President of the Senate, and the Speaker of the 2 House of Representatives. 3 4 6. If the secretary determines that the agency has not made sufficient progress to correct the violations listed in 5 the notice of probation, the secretary shall rescind the 6 7 agency's designation. 7. The secretary shall rescind the designation of any 8 agency that has twice been placed on probation and that 9 10 commits a third violation within 5 years after the date the first probation was imposed. 11 12 Section 8. Section 430.201, Florida Statutes, is 13 amended to read: 430.201 Short title.--Sections <u>430.201-430.2045</u> 14 430.201 430.207 may be cited as the "Community Care for the 15 16 Elderly Act." Section 9. Section 430.202, Florida Statutes, is 18 amended to read: 19 430.202 Community care for the elderly; legislative intent.--The purpose of <u>ss. 430.201-430.2045</u> ss. 20 21 430.201 430.207 is to assist functionally impaired elderly 22 persons to live in living dignified and reasonably independent 23 lives in their own homes or in the homes of relatives or caregivers through the development, expansion, reorganization, 2.4 and coordination of various community-based services provided 2.5 and administered through public or private entities that are 26 27 not agencies or offices of state government. The Legislature 2.8 intends that a continuum of care be established so that 29 functionally impaired elderly persons age 60 and older may be

assured the least restrictive environment suitable to their

needs. The development of innovative approaches to program

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management, staff training, and service delivery which have an impact on cost-avoidance, cost-effectiveness, and program efficiency is encouraged.

Section 10. Section 430.203, Florida Statutes, is amended to read:

430.203 Community care for the elderly; definitions.--As used in $\underline{ss.}$ 430.201-430.2045 $\underline{ss.}$ 430.201 430.207, the term:

- means a public or nonprofit private entity agency or office designated by the department to coordinate and administer the department's programs and to provide, through contracting agencies, services within a community care planning and service area. Local governments or other entities under contract with the department to serve as administering entities are not agencies, agents, or offices of state government An area agency on aging serves as both the advocate and the visible focal point in its planning and service area to foster the development of comprehensive and coordinated service systems to serve older individuals.
- (2) "Community care service area" means a <u>geographic</u> area designated by the department for the purposes of organizing the local provision of community-care-for-the-elderly case management and core services service area within a planning and service area.
- (3) "Community care service <u>network</u> system" means a service network <u>that is organized to provide various and</u>

 necessary case management and core services through a

 multitude of entities to comprising a variety of

 home delivered services, day care services, and other basic

 services, hereinafter referred to as "core services," for

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functionally impaired elderly persons residing within the

boundaries of the community care service area. The network is

under the direction of which are provided by or through a

single lead agency. The Its purpose of the network is to

provide a continuum of care encompassing a full range of

preventive, maintenance, and restorative services for

functionally impaired elderly persons to prevent unnecessary

institutionalization.

- of activities that include planning, arranging for, and coordinating community-based services for an eliqible client of the community-care-for-the-elderly program. Case management includes intake and referral services, travel time related to the client's case, a comprehensive client assessment, development of an individualized care plan with planned client outcomes, and followup contacts for the purpose of monitoring the client's situation and assuring timely, effective delivery of services. "Contracting agency" means an area agency on aging, a lead agency, or any other agency contracting to provide program administration or to provide services.
- (5) "Core services" means a variety of home-delivered services, day care services, personal care services, and other basic services that are provided to functionally impaired elderly persons may be provided by several entities. Core services are those services that are required most needed to assist a functionally impaired elderly person to live in his or her own home or in the home of a relative or caregiver.

 Without receiving core services, the individual would likely be required to move to a more institutionalized care setting.

 For the purposes of ss. 430.201-430.2045, case management is considered as a separate service and is not a core service

prevent unnecessary institutionalization. The area agency on 2 aging shall not directly provide core services. 3 - "Department" means the Department of Elderly 4 Affairs. 5 (6)(7) "Functionally impaired elderly person" means 6 any person, 60 years of age or older, having physical or mental limitations that restrict individual ability to perform the normal activities of daily living and that impede 8 individual capacity to live independently in his or her own 9 10 home or in the home of a relative or caregiver without receiving the provision of core services. Functional 11 12 impairment shall be determined through a functional assessment 13 administered to each applicant for community care for the elderly core services. The functional 14 15 assessment shall be developed by the department. 16 (8) "Health maintenance services" means those routine 17 health services that are necessary to help maintain the health 18 a functionally impaired elderly person, but that are limited to medical therapeutic services, nonmedical prevention 19 services, personal care services, home health aide services, 2.0 21 home nursing services, and emergency response systems. 22 (7)(9) "Lead agency" means an agency designated at 23 least once every 3 years by an administering entity under s. 2.4 430.204 area agency on aging as the result of a request for 2.5 proposal process to be in place no later than the state fiscal year 1996 1997. A lead agency directs the activities of the 26 27 community care service network within the boundaries of the 2.8 community care service area that the agency is designated to serve. A lead agency is not an agency, agent, or office of 29 30 state government. 31

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delivered.

(a) The quidelines for the request for proposal must 2 be developed by the department in consultation with the area agencies on aging. Such guidelines must include requirements 3 4 for the assurance of quality and cost efficiency of services, minimum personnel standards, and employee benefits. 5 6 (b) The area agency on aging, in consultation with the 7 department, shall exempt from the competitive bid process any 8 contract with a provider who meets or exceeds established 9 minimum standards, as determined by the department. 10 (c) In each community care service system the lead agency must be given the authority and responsibility to 11 12 coordinate some or all of the services, either directly or 13 through subcontracts, for functionally impaired elderly persons. These services must include case management, 14 15 homemaker and chore services, respite care, adult day care, personal care services, home delivered meals, counseling, 16 information and referral, and emergency home repair services. 18 The lead agency must compile community care statistics and monitor, when applicable, subcontracts with agencies providing 19 2.0 core services. 21 (8)(10) "Personal care services" means services to 2.2 assist with bathing, dressing, ambulation, housekeeping, 23 supervision, emotional security, eating, supervision of self-administered medications, and assistance in securing 2.4 health care from appropriate sources. Personal care services 2.5 does not include medical services. 26 (11) "Planning and service area" means a geographic 27 2.8 service area established by the department, in which the

programs of the department are administered and services are

| 1 | (12) "State Plan on Aging" means the service plan |
|----|--|
| 2 | developed by the department which evaluates service needs of |
| 3 | the elderly, identifies priority services and target client |
| 4 | groups, provides for periodic evaluation of activities and |
| 5 | services funded under the plan, and provides for |
| 6 | administration of funds available through the federal Older |
| 7 | Americans Act. The state plan on aging must be based upon area |
| 8 | plans on aging developed by the area agencies on aging in |
| 9 | order that the priorities and conditions of local communities |
| 10 | are taken into consideration. |
| 11 | Section 11. Section 430.204, Florida Statutes, is |
| 12 | amended to read: |
| 13 | 430.204 Community-care-for-the-elderly program core |
| 14 | services; departmental powers and duties |
| 15 | (1) <u>In order to administer the</u> |
| 16 | community-care-for-the-elderly program, the department shall: |
| 17 | (a) Designate community care service areas to organize |
| 18 | and provide community-care-for-the-elderly case management and |
| 19 | core services to functionally impaired elderly persons in |
| 20 | local communities throughout the state. |
| 21 | (b) Ensure that there exists in each county, as |
| 22 | defined in s. 125.011, more than one but not more than three |
| 23 | community care service networks. |
| 24 | (c) Designate one or more geographic service areas in |
| 25 | the state which may include one or more community care service |
| 26 | areas, the purpose of which is to set the boundaries within |
| 27 | which a designated administering entity shall have |
| 28 | administration and oversight authority through contract with |
| 29 | the department. |
| 30 | (d) Contract with an administering entity or entities |
| 31 | to fund, administer, and oversee the delivery of community |

| 1 | care for the elderly case management and core services to |
|----|--|
| 2 | functionally impaired elderly persons residing in each |
| 3 | designated community care service area in the state. The |
| 4 | department may serve as the administering entity for one or |
| 5 | more community care service areas. |
| 6 | (e) Regularly monitor each administering entity to |
| 7 | ensure that it is meeting all federal and state laws and rules |
| 8 | and departmental contracts and policies. |
| 9 | (f) Adopt rules to: |
| 10 | 1. Define each core service to be provided through the |
| 11 | program. |
| 12 | 2. Establish quality assurance standards for the |
| 13 | delivery of case management and core services. |
| 14 | 3. Establish standards that entities must meet in |
| 15 | order to be eligible to serve as an administering entity and |
| 16 | establish procedures by which to designate the entity. |
| 17 | 4. Establish standards for an entity to be eliqible to |
| 18 | serve as a lead agency. |
| 19 | 5. Establish standards for an entity to be eligible to |
| 20 | provide core services. |
| 21 | 6. Draft procedures for terminating a contract with an |
| 22 | administering entity that violates the law, a rule, or its |
| 23 | contract with the department and procedures for transferring |
| 24 | administrative duties to another administering entity. Each |
| 25 | procedure must ensure the minimum adversity for the clients of |
| 26 | the program. |
| 27 | 7. Draft procedures that an administering entity or |
| 28 | lead agency must follow in order to sanction a provider for |
| 29 | noncompliance with state or federal laws, rules, department |
| 30 | policies, or contract requirements. |

| 1 | 8. Draft procedures that an administering entity or |
|----|--|
| 2 | <pre>lead agency must follow in order to:</pre> |
| 3 | a. Terminate a contract with a lead agency or service |
| 4 | provider that violates the law, a rule, or its contract, or |
| 5 | that otherwise fails to meet the standards necessary to |
| 6 | continue providing services; and |
| 7 | b. Transfer the responsibility for services to another |
| 8 | qualified lead agency or service provider while causing |
| 9 | minimal disruption to the program's clients. |
| 10 | (2)(a) Each administering entity in the state shall |
| 11 | designate one lead agency for each community care service area |
| 12 | within the boundaries of the geographic area it serves. Lead |
| 13 | agencies shall be designated at least once every 3 years by |
| 14 | means of the competitive selection process under s. 430.2043. |
| 15 | (b) An administering entity must regularly monitor |
| 16 | each lead agency with which it has a contract to ensure that |
| 17 | the lead agency is meeting all federal and state laws and |
| 18 | rules, departmental policies, and contract requirements. |
| 19 | (c) An administering entity may not provide case |
| 20 | management or core services to clients of the |
| 21 | community-care-for-the-elderly program unless the department |
| 22 | determines that special circumstances exist which warrant the |
| 23 | temporary provision of those services by an administering |
| 24 | entity. |
| 25 | (a) The department shall fund, through each area |
| 26 | agency on aging, at least one community care service system |
| 27 | the primary purpose of which is the prevention of unnecessary |
| 28 | institutionalization of functionally impaired elderly persons |
| 29 | through the provision of community based core services. |
| 30 | Whenever feasible, an area agency on aging shall be the |
| 31 | contracting agency of preference to engage only in the |

planning and funding of community care for the elderly core 2 services for functionally impaired elderly persons. (b) The department shall fund, through each area 3 4 agency on aging in each county as defined in s. 125.011(1), 5 more than one community care service system the primary 6 purpose of which is the prevention of unnecessary 7 institutionalization of functionally impaired elderly persons 8 through the provision of community based core services. 9 (3)(2) Each lead agency shall organize a community 10 care service network for its community care service area. The lead agency shall coordinate the activities of the individual 11 12 contracting agencies within the network. All existing 13 community resources available to functionally impaired elderly persons shall be coordinated into the a community care service 14 network system to provide a continuum of care for these to 15 16 such persons as their needs change. Additional services may be 17 provided, but may not be funded from the 18 community-care-for-the-elderly core service funds appropriated by the Legislature. Agencies providing services with these 19 funds contracting with the department shall ensure that all 2.0 21 other <u>local</u> funding sources available have been used <u>before</u> 22 using prior to utilizing community-care-for-the-elderly funds. 23 The department, administering entities, and other entities 2.4 agencies contracting with the department may accept gifts and 2.5 grants in order to provide services within a community care service area may accept grants and gifts in order to expand 26 27 those services to additional clients or to new service areas. 2.8 (4)(a) The lead agency shall ensure that case management and core services are available for all clients 29 enrolled in the program within its community care service area 30

and that, when feasible, policies, procedures, and contracts

| 1 | are in place to offer prospective and current clients an |
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| 2 | unbiased choice of care providers within the service network. |
| 3 | (b) In each community care service network, the lead |
| 4 | agency shall provide case-management services. Core services |
| 5 | may be provided by any public or private entity, including the |
| 6 | lead agency, if the entity meets the requirements of paragraph |
| 7 | (c) and the standards adopted by rule of the department for |
| 8 | service providers. |
| 9 | (c) The administering entity shall ensure that: |
| 10 | 1. Whenever feasible, functionally impaired elderly |
| 11 | persons are provided with a choice of care providers within a |
| 12 | community care service network; and |
| 13 | 2. The entities under contract to provide core |
| 14 | services within the network are the most cost-effective |
| 15 | providers available to serve the community care service area. |
| 16 | The administering entity shall ensure that providers meet |
| 17 | standards for client safety, satisfaction, and quality |
| 18 | assurance by requiring each lead agency to competitively |
| 19 | select core service providers to create its service network. |
| 20 | The administering entity may not allow a lead agency to |
| 21 | provide a core service if the agency does not meet the |
| 22 | requirements of this subparagraph for that service. |
| 23 | (d) The lead agency must compile statistics on |
| 24 | community care and monitor, when applicable, subcontracts with |
| 25 | agencies providing core services within its network. |
| 26 | (5)(a) A person who has been classified as a |
| 27 | functionally impaired elderly person is eligible to receive |
| 28 | case management and those core services that the person |
| 29 | requires to prevent or delay the person's movement to a more |
| 30 | institutionalized care setting. Eliqibility for |
| 31 | community-care-for-the-elderly services does not entitle a |

| 1 | person to each core service available under the program. The |
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| 2 | department shall adopt a rule specifying the criteria that |
| 3 | will ensure that a person's plan of care is commensurate with |
| 4 | his or her care needs specifically in order to prevent or |
| 5 | delay movement to a more institutionalized care setting. |
| 6 | (b) Functional impairment shall be determined through |
| 7 | a functional assessment administered to each applicant seeking |
| 8 | community-care-for-the-elderly services. The functional |
| 9 | assessment instrument shall be developed by the department. |
| 10 | (c)1. The department shall determine an order of |
| 11 | prioritization for all functionally impaired elderly persons |
| 12 | seeking community-care-for-the-elderly services which is based |
| 13 | on the frailty level of the applicant and the applicant's |
| 14 | likelihood of institutional placement if he or she does not |
| 15 | receive program services. After determining the applicant's |
| 16 | frailty level and likelihood of institutional placement, if |
| 17 | the list of potential recipients requires further |
| 18 | prioritization, the department shall consider the applicant's |
| 19 | ability to pay for similar services. Those who are less able |
| 20 | to pay for services must receive higher priority than those |
| 21 | who are better able to pay for the services. An applicant's |
| 22 | ability to pay may be determined by using the applicant's |
| 23 | self-declared statement of income and expenses. |
| 24 | 2. Administering entities, lead agencies, and service |
| 25 | providers may not provide services to a client using |
| 26 | community-care-for-the-elderly funds if the individual is not |
| 27 | within a priority category established by the criteria of this |
| 28 | paragraph. |
| 29 | 3. The department may temporarily waive the |
| 30 | requirements of this paragraph if the secretary determines |

31 that an emergency situation exists.

(d) Notwithstanding paragraph (c), a person who is 60 2 years of age or older and who is determined by a protective investigation to be a vulnerable adult in need of services 3 4 under s. 415.104(3), or to be a victim of abuse, neglect, or exploitation who is in need of immediate services in order to 5 6 prevent further harm, and who is referred by the adult 7 protective services program, shall be given primary 8 consideration for receiving community-care-for-the-elderly core services. As used in this paragraph, the term "primary 9 10 consideration" means that an assessment and services must start within 72 hours after the person is referred to the 11 12 department or as established in accordance with department 13 contracts by local protocols developed between department service providers and the adult protective services program. 14 (6) A preservice and in-service training program for 15 community-care-for-the-elderly service providers and staff 16 shall be designed and implemented to help ensure the delivery 18 of quality services. The department shall adopt a rule specifying the training standards and requirements for service 19 providers and staff. Training must be sufficient to ensure 2.0 21 that quality services are provided to clients and that 2.2 appropriate skills are developed to conduct the program. 23 (7) The use of volunteers shall be maximized to provide a range of services for the functionally impaired 2.4 2.5 elderly persons person. The department shall provide or 26 arrange for the provision of training and supervision of 27 volunteers to ensure the delivery of quality services. The 2.8 department or contracting agency may provide, or it may require administering entities, lead agencies, or service 29 providers under contract to provide, appropriate insurance 30 coverage to protect volunteers from personal liability while 31

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acting within the scope of their volunteer assignments under a community care service area. The coverage may also include excess automobile liability protection.

(4) The department or contracting agency shall contract for the provision of the core services required by a community care service area.

(8)(5) Lead agencies and entities under contract with a lead agency providing Entities contracting to provide core services under ss. 430.201-430.0245 ss. 430.201 430.207 must provide a minimum of 10 percent of the funding necessary for the support of the program's operation project operations. In-kind contributions, including whether materials, commodities, transportation, office space, other types of facilities, or personal services, and contributions of money or services from functionally impaired elderly persons may be evaluated and counted as part or all of the required local funding.

<u>(9)(6)</u> Whenever When possible, services shall be provided to elderly persons under the Florida Plan for Medical Assistance under Title XIX of the Social Security Act in place of using community-care-for-the-elderly funds. This subsection does not prevent the temporary delivery of services to elderly persons who are awaiting determination of eliqibility under the Medicaid program. However, if a functionally impaired elderly person receiving community-care-for-the-elderly core services is determined to be eliqible for substantially similar services under the Medicaid program, the person must be transferred immediately to the Medicaid program. Obtained under:

(a) The Florida Plan for Medical Assistance under Title XIX of the Social Security Act; or

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1 (b) The State Plan on Aging under the Older Americans
2 Act.

(10)(7) Funds appropriated for the community care for the elderly program must be used only for the provision of community-care-for-the-elderly core services, case management, and directly related expenditures. The department may provide advance funding for the community-care-for-the-elderly program.

(11)(8) Provider agencies are responsible for the collection of fees for services in accordance with rules adopted by the department. Provider agencies shall assess fees for services rendered in accordance with those rules. To help pay for services received through the community-care-for-the-elderly program from community care for the elderly, a functionally impaired elderly person shall be assessed a fee based on the person's an overall ability to pay for core services without jeopardizing the person's ability to pay for other basic living necessities such as expenses for food, living space, medications, and other similar life-sustaining expenditures. The fee to be assessed shall be fixed according to a schedule established by the department in cooperation with area agencies, lead agencies, and service providers.

(12)(9) The department shall evaluate the delivery of services within community care service areas and recommend legislative and administrative action as necessary. The department shall analyze Accurate analysis of the costs and benefits associated with the establishment and operation of the program programs as determined through a uniform cost accounting and reporting system designed shall be maintained to provide an assessment of the ability of these programs to:

| 1 | (a) Reduce the rate of inappropriate entry and |
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| 2 | placement of functionally impaired elderly persons into more |
| 3 | restrictive care settings in institutions; and |
| 4 | (b) Reduce the use of institutional services and |
| 5 | facilities <u>.</u> ; and |
| 6 | (c) Recommend legislative and administrative action. |
| 7 | (13) Notwithstanding other provisions of this section, |
| 8 | the department may conduct or contract for demonstration |
| 9 | projects to determine the desirability of new concepts of |
| 10 | organization, administration, or service delivery which are |
| 11 | designed to prevent the institutionalization of functionally |
| 12 | impaired elderly persons. The department shall evaluate the |
| 13 | cost-avoidance features of the demonstration projects, the |
| 14 | ability of the projects to reduce the rate of placing |
| 15 | functionally impaired elderly persons into institutions, and |
| 16 | the impact of the projects on the use of institutional |
| 17 | services and facilities. |
| 18 | Section 12. Section 430.2043, Florida Statutes, is |
| 19 | created to read: |
| 20 | 430.2043 Competitive selection of lead agencies and |
| 21 | core service providers |
| 22 | (1) An entity may be designated as a lead agency for a |
| 23 | community care service area under the |
| 24 | community-care-for-the-elderly program only after examining |
| 25 | and impartially scoring competitive sealed proposals. An |
| 26 | administering entity must follow the procedures set forth in |
| 27 | this section when conducting the competitive-procurement |
| 28 | process. |
| 29 | (a) A request for proposals shall be made available |
| 30 | simultaneously to all prospective vendors using multiple |
| 31 | written or recorded advertisements through such mediums as |

| 1 | newspapers, television, Internet websites, e-mail, and other |
|----|--|
| 2 | community advertisements. The request for proposals must |
| 3 | <pre>include:</pre> |
| 4 | 1. A statement of the commodities or contractual |
| 5 | services sought; |
| 6 | 2. The latest possible time and date for the receipt |
| 7 | of a proposal and the location to which the proposal must be |
| 8 | sent in order to be considered; |
| 9 | 3. The time, date, and location of the public opening |
| 10 | of all proposals; |
| 11 | 4. A listing of the names and professional titles of |
| 12 | each member and alternate member of the review committee; |
| 13 | 5. The grievance procedure for any vendor wishing to |
| 14 | file a bid protest relating to the impartiality or legality of |
| 15 | the competitive selection or scoring process; and |
| 16 | 6. All contractual terms and conditions applicable to |
| 17 | the procurement, including the criteria, which must include, |
| 18 | but need not be limited to, cost-effectiveness, quality, |
| 19 | variety of services offered, and geographic service area to be |
| 20 | served, which criteria shall be scored and used to determine |
| 21 | the most advantageous proposal. |
| 22 | (b) Cost-effectiveness and maximizing the number of |
| 23 | clients served using available funds each year shall count for |
| 24 | not less than 80 percent of the total possible score for each |
| 25 | proposal, and the relative importance of the other evaluation |
| 26 | criteria shall be indicated in the initial request for |
| 27 | proposals. Failure to include any measuring criteria in the |
| 28 | initial request for proposals prohibits that criteria from |
| 29 | being used in determining the most advantageous proposal, |
| 30 | unless the administering entity discontinues the |
| 31 | competitive-selection process before any scoring takes place |

and reissues the request for proposals. Once scoring the 2 proposals has begun, the selection process must continue to completion and a contract must be awarded, pending the outcome 3 of a bid protest. 4 5 (c) The administering agency shall publicly notice and 6 conduct, not less than 15 days before the final date for 7 receipt of all proposals, a conference for purposes of 8 ensuring that each prospective interested vendor fully understands the solicitation requirements. The vendors shall 9 10 be accorded fair and equal treatment in posing and receiving responses to their questions during the conference. The 11 12 administering entity shall publicly notice in writing, not 13 less than 10 days before the date for receipt of all proposals, the questions and answers for each inquiry posed by 14 a prospective vendor during the conference. 15 (d) The governing board of the administering entity 16 17 or, if no governing board exists, the chief executive officer, 18 shall appoint an impartial review committee consisting of an odd number of no fewer than five members to evaluate all 19 2.0 proposals. Two alternate members shall also be appointed. The 21 review committee members must collectively have experience and 2.2 knowledge in the program areas and service requirements for 23 the commodities or contractual services being sought. More than 50 percent of the review committee's composition must be 2.4 persons who have no working or personal relationship or 2.5 affiliation with the administering entity or any likely 26 2.7 prospective bidder, but such persons may be employees of other 2.8 administrating entities in the state. 29 (e) The administering entity shall conduct, at the time and place noted in the initial request for proposals, a 30 public opening of all bids where members of the review

committee will be presented with all proposals. During the 2 public bid-opening meeting, once all bids have been opened but before any member of the review committee inspects a proposal, 3 4 each member must sign an attestation that he or she has no conflict of interest or working or personal relationship with 5 6 any of the vendors that submitted proposals. If a member of 7 the review committee, upon learning the names of the vendors 8 that submitted bids, determines that he or she has a conflict of interest with a vendor that submitted a proposal, the 9 10 member shall be dismissed from his or her scoring duties and the first alternate shall take his or her place on the 11 12 committee. The administering entity may reschedule the date of 13 the public opening of all bids from the date noted in the initial request for proposals by publicly noticing the new 14 date not less than 10 days before the date of the rescheduled 15 16 meeting. 17 (f) Scoring of proposals shall be conducted only by 18 those members of the review committee who are appointed and noted in the initial request for proposals. Alternates may not 19 2.0 score proposals unless a committee member was determined to 21 have a conflict of interest. Each committee member shall review and score all submitted proposals. Scoring shall be 2.2 23 conducted in an independent, unbiased manner for the sole purpose of choosing the most advantageous proposal for the 2.4 program's enrollees through the scoring methodology described 2.5 in the initial request for proposals. Scoring of proposals 26 27 need not occur in a public meeting; however, scoring pages, 2.8 member notes pertaining to the scoring, final scores, and other similar documentation shall all be available for public 29 inspection following an award. Members of the review committee 30 may not discuss with each other the proposals until an award 31

has been made. The chief executive officer of the administering agency, in the presence of at least two 2 unrelated witnesses who are not employees of the agency, shall 3 4 collect all final scoring pages from the review committee and shall determine the proposal that received the highest 5 6 cumulative score by summing each vendor's total score awarded 7 by each committee member. (q) The designation of lead agency and the 8 corresponding contract shall be awarded to the responsible and 9 10 responsive vendor whose proposal receives the highest cumulative score from the review committee. The administering 11 12 entity shall submit in writing to its board of directors, with 13 a copy to the secretary, a statement supporting the basis on which the award was made. 14 (h) The administering entity must establish, before 15 advertising its request for proposals, an agreement with an 16 experienced mediator who has no conflict of interest with the 18 procurement process, the administering entity, or any likely respondents to the proposal. The mediator must agree to 19 impartially consider the arguments of any bidder who is not 2.0 21 awarded the contract as the lead agency but who timely filed a 2.2 proposal in a bid protest directed to the impartiality or 23 legality of the selection procedures or scoring process. The mediator must adhere to the quidelines for a bid protest set 2.4 out in the initial request for proposals. The mediator must 2.5 also consider any information provided by the administering 26 27 entity and the review committee to refute or substantiate the 2.8 claims of the protestor. After reviewing the facts of the protest and the selection process, the mediator shall report 29 whether the procurement process was conducted substantially 30

fairly, openly, and impartially. If the mediator determines

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| 1 | that the process was flawed by some act or omission by the |
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| 2 | administering entity or review committee which substantially |
| 3 | affected the outcome of the selection process in a negative |
| 4 | manner, the administering entity shall dismiss the award and |
| 5 | conduct a new selection process. |
| 6 | (2) An entity shall be designated as a core service |
| 7 | provider within a community care service network only after a |
| 8 | process of examining and impartially scoring competitive |
| 9 | sealed proposals. An administering entity or lead agency must |
| 10 | conduct a competitive-procurement process substantially |
| 11 | similar to the process described in subsection (1). |
| 12 | (3) The secretary may waive in writing the |
| 13 | competitive-procurement process described in this section for |
| 14 | a period of 180 days and may approve an award of a contract by |
| 15 | the administrative entity using a noncompetitive process if |
| 16 | the secretary determines that there is an immediate danger to |
| 17 | the public health, safety, or welfare or a substantial loss to |
| 18 | the state and that emergency action is required. |
| 19 | Section 13. Section 430.2045, Florida Statutes, is |
| 20 | created to read: |
| 21 | 430.2045 Rules The department may adopt rules to |
| 22 | administer the community-care-for-the-elderly program. |
| 23 | Section 14. Section 430.2051, Florida Statutes, is |
| 24 | created to read: |
| 25 | 430.2051 Integrated long-term-care delivery |
| 26 | system Notwithstanding other requirements of this chapter, |
| 27 | the department and the Agency for Health Care Administration |
| 28 | shall develop an integrated long-term-care delivery system. |
| 29 | (1) The duties of the integrated system shall include |
| 30 | organizing and administering service delivery for the elderly, |
| 31 | obtaining contracts for services with providers in each |

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- service area, monitoring the quality of services provided,

 determining levels of need and disability for payment

 purposes, and other activities determined necessary by the

 department and the agency in order to operate an integrated

 system.
 - (2) The agency and the department shall reimburse providers for case management services on a capitated basis and develop uniform standards for case management within the Aged and Disabled Adult Medicaid waiver program. The coordination of acute and chronic medical services for individuals may be included in the capitated rate for case-management services. The agency, in consultation with the department, shall adopt any rules necessary to comply with or administer these requirements.
 - (3) The Legislature finds that preservation of the historic aging network of lead agencies is essential to the well-being of the elderly population in this state. The Legislature finds that this state's aging network constitutes a system of essential community providers which should be nurtured and assisted to develop systems of operations which allow the gradual assumption of responsibility and financial risk for managing a client through the entire continuum of long-term-care services within the area that the lead agency is currently serving and which allow lead agency providers to develop managed systems of service delivery.
 - (a) The department, in consultation with the agency, shall develop a demonstration project in which existing community-care-for-the-elderly lead agencies are assisted in transferring their business model and the service-delivery system within their current community care service area to enable assumption, over a period of time, of the full risk as

| 1 | a contractor in operating a community diversion pilot project |
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| 2 | that provides long-term-care services in the areas of |
| 3 | operation. |
| 4 | (b) In the demonstration area, a |
| 5 | community-care-for-the-elderly lead agency shall be reimbursed |
| 6 | initially on a prepaid or fixed-sum basis for all home and |
| 7 | community-based services provided under the long-term-care |
| 8 | community diversion pilot project. By the end of the third |
| 9 | year of operation, the lead agency shall be reimbursed on a |
| 10 | prepaid or fixed-sum basis for all services under the |
| 11 | long-term-care community diversion pilot project. |
| 12 | (c) During the first year of operation, the |
| 13 | department, in consultation with the agency, may place |
| 14 | providers at risk to provide nursing home services for the |
| 15 | enrolled individuals who are participating in the |
| 16 | demonstration project. During the 3-year development period, |
| 17 | the agency and the department may limit the level of custodial |
| 18 | nursing home risk that the administering entities assume. |
| 19 | Under risk-sharing arrangements, during the first 3 years of |
| 20 | operation, the department, in consultation with the agency, |
| 21 | may reimburse the administering entity for the cost of |
| 22 | providing nursing home care for Medicaid-eligible participants |
| 23 | who have been permanently placed and remain in a nursing home |
| 24 | for more than 1 year, or may disenroll such participants from |
| 25 | the demonstration project. |
| 26 | (d) The agency, in consultation with the department, |
| 27 | shall develop reimbursement rates based on the federally |
| 28 | approved, actuarially certified rate methodology for the |
| 29 | long-term-care community diversion pilot project. |
| 30 | (e) The department, in consultation with the agency, |
| 31 | shall ensure that the entity or entities receiving prepaid or |

section.

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fixed-sum reimbursement are assisted in developing internal 2 management and financial control systems necessary to manage the risk associated with providing services under a prepaid or 3 4 fixed-sum rate system. 5 (f) If the department and the agency share the risk of 6 custodial nursing home placement, payment rates during the 7 first 3 years of operation shall be set at not more than 100 8 percent of the costs to the agency and the department of providing equivalent services to the population within the 9 10 area of the pilot project for the year prior to the year in which the pilot project is implemented, adjusted forward to 11 12 account for inflation and policy changes in the Medicaid 13 program. (q) The department shall select through a 14 competitive-procurement process no more than three designated 15 community-care-for-the-elderly lead agencies to participate in 16 a pilot project. Community-care-for-the-elderly lead agencies 18 that have operated for a period of at least 20 years, that provide Medicare-certified services to elders, and that have 19 developed a system of service provision by health care 2.0 21 volunteers shall be given priority consideration in the selection of the pilot project providers if the lead agencies 2.2 23 meet the minimum requirements specified in the competitive 2.4 procurement. (h) The agency and the department may adopt rules and 2.5 shall execute interagency agreements necessary to comply with 26 or administer this section. 27 2.8 (i) The department and the agency shall seek federal waivers necessary to implement the requirements of this 29 30

| 1 | (j) The department shall conduct or contract for an |
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| 2 | evaluation of the demonstration project. The department shall |
| 3 | submit the evaluation to the Governor and the Legislature by |
| 4 | January 1, 2007. The evaluation must address the effectiveness |
| 5 | of the pilot project in providing a comprehensive system of |
| 6 | appropriate and high-quality, long-term-care services to |
| 7 | elders in the least restrictive setting and make |
| 8 | recommendations on expanding the project to other parts of the |
| 9 | state. This paragraph is subject to an appropriation by the |
| 10 | Legislature. |
| 11 | (4) The agency, in consultation with the department, |
| 12 | shall work with the fiscal agent for the Medicaid program to |
| 13 | develop a service utilization reporting system that operates |
| 14 | through the fiscal agent for the capitated plans. |
| 15 | (5) The department, in consultation with the agency, |
| 16 | shall integrate the database systems for the Comprehensive |
| 17 | Assessment and Review for Long-Term Care Services (CARES) |
| 18 | program and the Client Information and Referral Tracking |
| 19 | System (CIRTS) into a single operating assessment information |
| 20 | system by October 30, 2006. |
| 21 | (6) During the 2006-2007 fiscal year: |
| 22 | (a) The agency, in consultation with the department, |
| 23 | shall evaluate the Alzheimer's Disease waiver program and the |
| 24 | Adult Day Health Care waiver program to assess whether |
| 25 | providing limited intensive services through these waiver |
| 26 | programs produces better outcomes for individuals than |
| 27 | providing those services through the fee-for-service or |
| 28 | capitated programs that provide a larger array of services. |
| 29 | (b) The agency, in consultation with the department, |
| 30 | shall begin discussions with the federal Centers for Medicare |
| 31 | and Medicaid Services regarding the inclusion of Medicare into |

| 1 | the integrated long-term-care system. By December 31, 2006, |
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| 2 | the agency shall provide to the Governor, the President of the |
| 3 | Senate, and the Speaker of the House of Representatives a plan |
| 4 | for including Medicare in the integrated long-term-care |
| 5 | system. |
| 6 | Section 15. Section 430.207, Florida Statutes, is |
| 7 | amended to read: |
| 8 | 430.207 Confidentiality of informationInformation |
| 9 | about functionally impaired elderly persons who receive |
| 10 | services under <u>ss. 430.201-430.2045</u> ss. 430.201 430.206 which |
| 11 | is received through files, reports, inspections, or otherwise, |
| 12 | by the department or by authorized departmental employees, by |
| 13 | persons who volunteer services, or by persons who provide |
| 14 | services to functionally impaired elderly persons under <u>ss.</u> |
| 15 | 430.201-430.2045 ss. 430.201 430.206 through contracts with |
| 16 | the department is confidential and exempt from the provisions |
| 17 | of s. 119.07(1). Such information may not be disclosed |
| 18 | publicly in such a manner as to identify a functionally |
| 19 | impaired elderly person, unless that person or his or her |
| 20 | legal guardian provides written consent. |
| 21 | Section 16. Section 430.5001, Florida Statutes, is |
| 22 | created to read: |
| 23 | 430.5001 Alzheimer's disease initiative; short title; |
| 24 | rule authority |
| 25 | (1) Sections 430.5001-430.504 may be cited as the |
| 26 | "Alzheimer's Disease Initiative." |
| 27 | (2) The department may adopt rules necessary to |
| 28 | administer the programs created under ss. 430.5001-430.504. |
| 29 | Section 17. Subsection (5) of section 430.502, Florida |
| 30 | Statutes, is amended to read: |
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430.502 Alzheimer's disease; memory disorder clinics 2 and day care and respite care programs. --3 (5) Pursuant to s. 287.057, the department of Elderly 4 Affairs shall contract for the provision of respite care. All funds appropriated for the provision of respite care shall be 5 distributed annually by the department to each funded county according to an allocation formula. In developing the formula, 8 the department shall consider the number and proportion of the county population of individuals who are 75 years of age and 9 older. Each respite care program shall be used as a resource 10 for research and statistical data by the memory disorder 11 12 clinics established in this section part. In consultation with 13 the memory disorder clinics, the department shall specify the information to be provided by the respite care programs for 14 research purposes. Respite provider organizations shall assess 15 and collect fees for services according to rules adopted by 16 17 the department. To help pay for services received through the 18 Alzheimer's Disease Initiative, a functionally impaired elderly person shall be assessed a fee based on the person's 19 ability to pay for those services without jeopardizing the 20 21 person's ability to pay the expenses for other basic living 22 necessities. The fee to be assessed shall be fixed in a 23 schedule to be prepared by the department. Services of specified value may be accepted in lieu of a fee. The fee 2.4 schedule shall be developed in cooperation with the 25 26 Alzheimer's Disease Advisory Committee and updated as 27 necessary. 2.8 Section 18. Section 430.504, Florida Statutes, is amended to read: 29 430.504 Confidentiality of information. -- Information 30

or s. 430.503 which is received through files, reports, inspections, or otherwise, by the department or by authorized 3 departmental employees, by persons who volunteer services, or by persons who provide services to clients of programs created 4 or funded under s. 430.501 or s. 430.502(5) s. 430.503 through 5 contracts with the department is confidential and exempt from the provisions of s. 119.07(1). Such information may not be 8 disclosed publicly in such a manner as to identify a person who receives services under s. 430.501 or \underline{s} . 430.502(5) \underline{s} . 9 430.503, unless that person or that person's legal guardian 10 11 provides written consent. 12 Section 19. Section 430.602, Florida Statutes, is 13 amended to read: 430.602 Home care for the elderly; definitions.--As 14 used in ss. 430.601-430.606: 15 16 (1) "Department" means the Department of Elderly 17 Affairs. 18 (1) "Elderly person" means any person 60 years of age or older over who is currently a resident of this state 19 and has an intent to remain in this state. 20 21 (2)(3) "Home care for the elderly" means a full-time 22 family-type living arrangement, in a private home, under which 23 a person or group of persons provides, on a nonprofit basis, basic services of maintenance and supervision, and any 2.4 necessary specialized services as may be needed, for three or 25 26 fewer elderly persons. Section 20. Section 430.603, Florida Statutes, is 27 2.8 amended to read: 430.603 Home care for the elderly; rules.--There is 29 created within the department the home care for the elderly 30

minimum standards and procedures for the provision of home 2 care for the elderly and for the approval of persons seeking 3 to provide this such care. Any person who is approved to provide care, goods, or services for an elderly person shall 4 5 be eligible for the subsidy payments described in s. 430.605. 6 However, the cost of administration and subsidy payments made 7 under the home care for the elderly program must not exceed 8 the amount specifically be operated within the funds appropriated by the Legislature for the program each year. 9 10 Section 21. Section 430.604, Florida Statutes, is amended to read: 11 12 430.604 Department determination of inability to 13 provide home care. -- If a person who is providing or plans to provide home care under ss. 430.601 430.606 is found by the 14 department, or its designee, to be unable to provide this 15 care, the department must notify the person seeking to provide 16 home care of this determination, and the person is immediately 18 ineliqible to receive not eligible for subsidy payments under the program ss. 430.601 430.606. 19 Section 22. Section 430.606, Florida Statutes, is 20 21 amended to read: 22 430.606 Eligibility for services. -- The criteria for 23 determining eligibility for the home care for the elderly this program shall be substantially similar to the criteria used to 2.4 determine eligibility for nursing home care under the Medicaid 25 institutional care program of the state. 26 27 Section 23. Paragraph (c) of subsection (2) of section 2.8 430.705, Florida Statutes, is amended to read: 29 430.705 Implementation of the long-term care community 30 diversion pilot projects. --31 (2)

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entities selected to provide services to the pilot projects authorized under <u>s. 430.2051(3)</u> <u>s. 430.205(6)(b)2</u>. The department, in consultation with the agency, shall develop by rule minimum financial solvency and reporting standards for these providers that are reflective of the amount of risk the provider will assume under the pilot project. The standards adopted by rule shall ensure safety for the pilot project enrollees and financial protection for the state in the event of a provider's inability to continue providing services to the project.

Section 24. Sections 430.205, 430.2053, and 430.503, Florida Statutes, are repealed.

Section 25. Subsection (12) of section 400.126, Florida Statutes, is amended to read:

400.126 Receivership proceedings.--

the agency and the Department of Elderly Affairs shall coordinate an assessment of each resident in the facility by the Comprehensive Assessment and Review for Long-Term-Care (CARES) Program for the purpose of evaluating each resident's need for the level of care provided in a nursing facility and the potential for providing such care in alternative settings. If the CARES assessment determines that a resident could be cared for in a less restrictive setting or does not meet the criteria for skilled or intermediate care in a nursing home, the department and agency shall refer the resident for such care, as is appropriate for the resident. Residents referred under pursuant to this subsection shall be given primary consideration for receiving services under the community care for the elderly program in the same manner as persons

classified to receive such services under s. 430.204(5) 2 pursuant to s. 430.205. 3 Section 26. Paragraph (c) of subsection (3) of section 4 420.36, Florida Statutes, is amended to read: 5 420.36 Low-income Emergency Home Repair 6 Program. -- There is established within the Department of 7 Community Affairs the Low-income Emergency Home Repair Program 8 to assist low-income persons, especially the elderly and physically disabled, in making emergency repairs which 9 10 directly affect their health and safety. (3) 11 12 (c) Each grantee shall be required to provide an 13 in-kind or cash match of at least 20 percent of the funds granted. Grantees and subgrantees are shall be encouraged to 14 use community resources to provide the such match, including 15 family, church, and neighborhood volunteers and materials 16 provided by local groups and businesses. Grantees shall coordinate with local governments through their community 18 development block grant entitlement programs and other housing 19 programs, local housing partnerships, and agencies under 20 21 contract to a lead agency for the provisions of services under 22 the Community Care for the Elderly Act, ss. 430.201-430.2045 23 ss. 430.201 430.207. Section 27. This act shall take effect July 1, 2006. 2.4 25 26 27 28 29 30 31

2 SENATE SUMMARY 3 Revises the composition of the membership of the Department of Elderly Affairs Advisory Council. Provides that RELIEF services may be delivered to a homebound 4 elderly individual in certain places. Sets forth criteria 5 to be eligible to receive respite services. Authorizes the department to give priority for services to persons who are most in need of services to prevent 6 institutionalization of the person. Describes the 7 responsibilities of the department and each area agency on aging. Authorizes the department to sanction an area 8 agency under certain specified circumstances. Requiring that the community-care-for-the-elderly-program be operated through public or private agencies that are not 9 agencies of the state. Requires the department to 10 contract with an administering entity in each community care service area. Requires the administrating entity to designate a lead agency in the community care service 11 area. Provides duties for administering entities and lead agencies. Requires a lead agency to ensure that case management and core services are available to clients in 12 13 the community care service area. Provides eligibility criteria for case management and core services. Provides 14 that certain abused adults are entitled to primary consideration for services. Directs eligible persons to 15 the Medicaid program in order to conserve community-care-for-the-elderly program funds. Provides for the submission of proposals and the scoring of 16 competitive proposals. Provides that the secretary may 17 waive the competitive-procurement process under specified circumstances. Requires the department and the Agency for 18 Health Care Administration to create an integrated long-term-care delivery system. Provides for a demonstration project. Directs the department to monitor 19 the Alzheimer's disease waiver program. Requires the 2.0 agency, in consultation with the department, to begin discussions with the federal Centers for Medicare and Medicaid Services regarding the inclusion of Medicare 21 into the integrated long-term-care system. Requires each 2.2 Alzheimer's respite provider organization to assess and collect service fees. Requires the department to prepare 23 a fee schedule. 2.4 25 26 27 28 29 30 31