SENATE STAFF ANALYSIS AND ECONOMIC IMPACT STATEMENT

(This document is based on the provisions contained in the legislation as of the latest date listed below.)

F	Prepared By: Trans	portation and Econo	omic Development	Appropriation	ns Committee
BILL:	CS/CS/SB 1542				
INTRODUCER:	Transportation and Economic Development Appropriations Committee, Communications and Public Utilities Committee and Senators Constantine and Argenziano				
SUBJECT:	Office of Public Counsel				
DATE:	April 4, 2006 REVISED:				
ANALYST		TAFF DIRECTOR	REFERENCE		ACTION
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I. Summary:

The bill authorizes the Public Counsel to:

- represent the state and its political subdivisions in their capacity as communications services and utility services consumers;
- receive, investigate, and take legal action upon complaints involving communications services not within the jurisdiction of the Public Service Commission; and
- appear before state and federal agencies to enhance terms and conditions of utility and communications services

The bill substantially amends section 350.0611 of the Florida Statutes.

II. Present Situation:

Section 350.0611, F.S., establishes the duties and powers of the Public Counsel. The Public Counsel provides legal representation for the people of the state in proceedings before the Public Service Commission and in proceedings before counties that regulate water utilities. The section gives the Public Counsel such powers as are necessary to carry out the duties of his or her office, including, but not limited to, the following specific powers:

• To petition the commission or the counties to commence any proceeding or action or to appear, in the name of the state or its citizens, in any proceeding or action before the commission or the counties and urge therein any position which he or she deems to be in

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the public interest, and to utilize in these actions all forms of discovery available to attorneys in civil actions generally;

- To have access to and use of all files, records, and data of the commission or the counties available to any other attorney representing parties in a proceeding before the commission or the counties;
- In any proceeding in which he or she has participated as a party, to seek review of any determination, finding, or order of the commission or the counties, or of any hearing examiner designated by the commission or the counties, in the name of the state or its citizens;
- To prepare and issue reports, recommendations, and proposed orders to the commission, the Governor, and the Legislature on any matter or subject within the jurisdiction of the commission, and to make such recommendations as he or she deems appropriate for legislation relative to commission procedures, rules, jurisdiction, personnel, and functions; and
- To appear before other state agencies, federal agencies, and state and federal courts in connection with matters under the jurisdiction of the commission, in the name of the state or its citizens.

III. Effect of Proposed Changes:

The bill amends s. 350.0611, F.S., on the duties and powers of the Public Counsel. The bill provides that the Public Counsel is to provide legal representation to the State of Florida and its political subdivisions in their capacity as consumers of communications services and utility services. It also provides that the Public Counsel is to appear before other state agencies, federal agencies, and state and federal courts in connection with matters under the jurisdiction of the commission on behalf of the State of Florida and its political subdivisions in their capacity as consumers of communications services and utility services.

The bill authorizes the Public Counsel to receive and investigate complaints on communications services¹ involving matters not within the jurisdiction of the Public Service Commission. Additionally, if the Public Counsel believes the practice forming the basis of the complaint constitutes an unfair or deceptive trade practice or other unlawful practice as defined in s.

¹ The bill defines "communications services" by cross-reference to s. 202.11(2), F.S., which defines this term as "the transmission, conveyance, or routing of voice, data, audio, video, or any other information or signals, including cable services, to a point, or between or among points, by or through any electronic, radio, satellite, cable, optical, microwave, or other medium or method now in existence or hereafter devised, regardless of the protocol used for such transmission or conveyance. The term includes such transmission, conveyance, or routing in which computer processing applications are used to act on the form, code, or protocol of the content for purposes of transmission, conveyance, or routing without regard to whether such service is referred to as voice-over-Internet-protocol services or is classified by the Federal Communications Commission as enhanced or value-added. The term does not include:

⁽a) Information services.

⁽b) Installation or maintenance of wiring or equipment on a customer's premises.

⁽c) The sale or rental of tangible personal property.

⁽d) The sale of advertising, including, but not limited to, directory advertising.

⁽e) Bad check charges.

⁽f) Late payment charges.

⁽g) Billing and collection services.

⁽h) Internet access service, electronic mail service, electronic bulletin board service, or similar on-line computer services."

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501.204, F.S.,² either standing on its own or when considered with other similar, actual practices or potentially systemic practices, the Public Counsel is authorized to appear in the name of the citizens of the State of Florida to petition the circuit court of Leon County, or any other circuit court of the state in which the practice was identified, to enjoin the practice as an unfair and deceptive trade practice, and to petition for a judgment for actual damages for aggrieved consumers, for civil penalties of not more than \$10,000 for each willful unfair and deceptive trade practice, and to recover attorney's fees and costs of investigation and court costs. The bill also provides a civil penalty of not more than \$15,000 for each willful unfair and deceptive trade practice involving a senior citizen or handicapped person. Any moneys collected under this subsection, other than moneys recovered for consumer damages, shall be deposited as received into the General Revenue Fund unallocated.

Finally, the bill authorizes the Public Counsel to appear before state and federal agencies in the name of the state or its citizens, and on behalf of the State of Florida and its political subdivisions in their capacity as consumers of communications services and utility services, for any purpose which in the discretion of the Public Counsel would enhance terms and conditions of utility and communications services afforded to the Citizens of the State of Florida or to the state or its political subdivisions as consumers or would lead to more affordable rates charged by utility and communications providers. The Public Counsel is also authorized to challenge any fee, tax or other assessment levied by any state or federal authority that the Public Counsel believes will have a substantial detrimental impact on the utility or communications services provided, or the price charged, to Florida Citizens or to the State of Florida as a consumer.

The bill takes effect upon becoming a law.

IV. Constitutional Issues:

A. Municipality/County Mandates Restrictions:

None.

B. Public Records/Open Meetings Issues:

None.

C. Trust Funds Restrictions:

None.

V. Economic Impact and Fiscal Note:

A. Tax/Fee Issues:

None.

² Section 501.204, F.S., provides that unfair methods of competition, unconscionable acts or practices, and unfair or deceptive acts or practices in the conduct of any trade or commerce are unlawful. It further provides that in construing this provision, due consideration and great weight are to be given to the interpretations of the Federal Trade Commission and the federal courts relating to s. 5(a)(1) of the Federal Trade Commission Act, 15 U.S.C. s. 45(a)(1) as of July 1, 2001.

BILL: CS/CS/SB 1542 Page 4 B. Private Sector Impact: None. C. Government Sector Impact: None. VI. **Technical Deficiencies:** None.

VII. **Related Issues:**

None.

This Senate staff analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.

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VIII. Summary of Amendments:

None.

This Senate staff analysis does not reflect the intent or official position of the bill's introducer or the Florida Senate.