Bill No. <u>CS for CS for SB 1980</u>

	CHAMBER ACTION <u>Senate</u> <u>House</u>
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4	05/05/2006 11:33 AM .
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11	Senators Garcia and Alexander moved the following amendment to
12	amendment (021596):
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14	Senate Amendment (with title amendment)
15	On page 41, line 5, through
16	page 68, line 29, delete those lines
17	
18	and insert: of operation and paragraph <u>(p)</u> (g) .
19	Notwithstanding any other provision of this subsection, the
20	aggregate amount of a regular assessment for a deficit
21	incurred in a particular calendar year shall be reduced by the
22	estimated amount to be received by the corporation from the
23	Citizens policyholder surcharge under subparagraph (c)11. and
24	the amount collected or estimated to be collected from the
25	assessment on Citizens policyholders pursuant to
26	sub-subparagraph i. Assessments levied by the corporation on
27	assessable insureds under sub-subparagraphs a. and b. shall be
28	collected by the surplus lines agent at the time the surplus
29	lines agent collects the surplus lines tax required by s.
30	626.932 and shall be paid to the Florida Surplus Lines Service
31	Office at the time the surplus lines agent pays the surplus 1
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lines tax to the Florida Surplus Lines Service Office. Upon
 receipt of regular assessments from surplus lines agents, the
 Florida Surplus Lines Service Office shall transfer the
 assessments directly to the corporation as determined by the
 corporation.

б d. Upon a determination by the board of governors that 7 a deficit in an account exceeds the amount that will be recovered through regular assessments under sub-subparagraph 8 a. or sub-subparagraph b., the board shall levy, after 9 10 verification by the office, emergency assessments, for as many 11 years as necessary to cover the deficits, to be collected by assessable insurers and the corporation and collected from 12 13 assessable insureds upon issuance or renewal of policies for subject lines of business, excluding National Flood Insurance 14 15 policies. The amount of the emergency assessment collected in a particular year shall be a uniform percentage of that year's 16 direct written premium for subject lines of business and all 17 accounts of the corporation, excluding National Flood 18 19 Insurance Program policy premiums, as annually determined by the board and verified by the office. The office shall verify 20 21 the arithmetic calculations involved in the board's 22 determination within 30 days after receipt of the information on which the determination was based. Notwithstanding any 23 24 other provision of law, the corporation and each assessable insurer that writes subject lines of business shall collect 25 emergency assessments from its policyholders without such 26 obligation being affected by any credit, limitation, 27 28 exemption, or deferment. Emergency assessments levied by the 29 corporation on assessable insureds shall be collected by the 30 surplus lines agent at the time the surplus lines agent 31 collects the surplus lines tax required by s. 626.932 and s1980c2c-40-j08 12:24 PM 05/04/06

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1 shall be paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to 2 the Florida Surplus Lines Service Office. The emergency 3 4 assessments so collected shall be transferred directly to the corporation on a periodic basis as determined by the 5 corporation and shall be held by the corporation solely in the 6 7 applicable account. The aggregate amount of emergency assessments levied for an account under this sub-subparagraph 8 in any calendar year may not exceed the greater of 10 percent 9 10 of the amount needed to cover the original deficit, plus 11 interest, fees, commissions, required reserves, and other costs associated with financing of the original deficit, or 10 12 13 percent of the aggregate statewide direct written premium for subject lines of business and for all accounts of the 14 15 corporation for the prior year, plus interest, fees, 16 commissions, required reserves, and other costs associated with financing the original deficit. 17 e. The corporation may pledge the proceeds of 18 19 assessments, projected recoveries from the Florida Hurricane 20 Catastrophe Fund, other insurance and reinsurance 21 recoverables, policyholder market equalization surcharges and 22 other surcharges, and other funds available to the corporation as the source of revenue for and to secure bonds issued under 23 24 paragraph(p) (g), bonds or other indebtedness issued under subparagraph (c)3., or lines of credit or other financing 25 mechanisms issued or created under this subsection, or to 26 retire any other debt incurred as a result of deficits or 27 events giving rise to deficits, or in any other way that the 28 29 board determines will efficiently recover such deficits. The purpose of the lines of credit or other financing mechanisms 30 is to provide additional resources to assist the corporation 31 3 s1980c2c-40-j08 12:24 PM 05/04/06

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1 in covering claims and expenses attributable to a catastrophe. As used in this subsection, the term "assessments" includes 2 regular assessments under sub-subparagraph a., 3 4 sub-subparagraph b., or subparagraph(p)1. (g)1. and emergency assessments under sub-subparagraph d. Emergency assessments 5 collected under sub-subparagraph d. are not part of an 6 7 insurer's rates, are not premium, and are not subject to premium tax, fees, or commissions; however, failure to pay the 8 emergency assessment shall be treated as failure to pay 9 10 premium. The emergency assessments under sub-subparagraph d. 11 shall continue as long as any bonds issued or other indebtedness incurred with respect to a deficit for which the 12 13 assessment was imposed remain outstanding, unless adequate provision has been made for the payment of such bonds or other 14 15 indebtedness pursuant to the documents governing such bonds or 16 other indebtedness. f. As used in this subsection, the term "subject lines 17 18 of business" means insurance written by assessable insurers or 19 procured by assessable insureds on real or personal property, as defined in s. 624.604, including insurance for fire, 20 industrial fire, allied lines, farmowners multiperil, 21 22 homeowners multiperil, commercial multiperil, and mobile homes, and including liability coverage on all such insurance, 23 2.4 but excluding inland marine as defined in s. 624.607(3) and excluding vehicle insurance as defined in s. 624.605(1) other 25 than insurance on mobile homes used as permanent dwellings. 26 q. The Florida Surplus Lines Service Office shall 27 28 determine annually the aggregate statewide written premium in 29 subject lines of business procured by assessable insureds and shall report that information to the corporation in a form and 30 31 at a time the corporation specifies to ensure that the 4 s1980c2c-40-j08 12:24 PM 05/04/06

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1	corporation can meet the requirements of this subsection and
2	the corporation's financing obligations.
3	h. The Florida Surplus Lines Service Office shall
4	verify the proper application by surplus lines agents of
5	assessment percentages for regular assessments and emergency
6	assessments levied under this subparagraph on assessable
7	insureds and shall assist the corporation in ensuring the
8	accurate, timely collection and payment of assessments by
9	surplus lines agents as required by the corporation.
10	i. If a deficit is incurred in any account, the board
11	of governors shall levy an immediate assessment against the
12	premium of each nonhomestead property policyholder in all
13	accounts of the corporation, as a uniform percentage of the
14	premium of the policy of up to 50 percent of such premium,
15	which funds shall be used to offset the deficit. If this
16	assessment is insufficient to eliminate the deficit, the board
17	of governors shall levy an additional assessment against all
18	policyholders of the corporation, which shall be collected at
19	the time of issuance or renewal of a policy, as a uniform
20	percentage of the premium for the policy of up to 50 percent
21	of such premium, which funds shall be used to further offset
22	the deficit.
23	j. The board of governors shall maintain separate
24	accounting records that consolidate data for nonhomestead
25	properties, including, but not limited to, number of policies,
26	insured values, premiums written, and losses. The board of
27	governors shall annually report to the office and the
28	Legislature a summary of such data.
29	(c) The plan of operation of the corporation:
30	1. Must provide for adoption of residential property
31	and casualty insurance policy forms and commercial residential 5
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1	and nonresidential property insurance forms, which forms must
2	be approved by the office prior to use. The corporation shall
3	adopt the following policy forms:
4	a. Standard personal lines policy forms that are
5	comprehensive multiperil policies providing full coverage of a
6	residential property equivalent to the coverage provided in
7	the private insurance market under an HO-3, HO-4, or HO-6
8	policy.
9	b. Basic personal lines policy forms that are policies
10	similar to an HO-8 policy or a dwelling fire policy that
11	provide coverage meeting the requirements of the secondary
12	mortgage market, but which coverage is more limited than the
13	coverage under a standard policy.
14	c. Commercial lines residential policy forms that are
15	generally similar to the basic perils of full coverage
16	obtainable for commercial residential structures in the
17	admitted voluntary market.
18	d. Personal lines and commercial lines residential
19	property insurance forms that cover the peril of wind only.
20	The forms are applicable only to residential properties
21	located in areas eligible for coverage under the high-risk
22	account referred to in sub-subparagraph (b)2.a.
23	e. Commercial lines nonresidential property insurance
24	forms that cover the peril of wind only. The forms are
25	applicable only to nonresidential properties located in areas
26	eligible for coverage under the high-risk account referred to
27	in sub-subparagraph (b)2.a.
28	f. The corporation may adopt variations of the policy
29	forms listed in sub-subparagraphs ae. that contain more
30	restrictive coverage.
31	2.a. Must provide that the corporation adopt a program
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1 in which the corporation and authorized insurers enter into 2 quota share primary insurance agreements for hurricane 3 coverage, as defined in s. 627.4025(2)(a), for eligible risks, 4 and adopt property insurance forms for eligible risks which 5 cover the peril of wind only. As used in this subsection, the 6 term:

7 "Quota share primary insurance" means an (I) arrangement in which the primary hurricane coverage of an 8 eligible risk is provided in specified percentages by the 9 10 corporation and an authorized insurer. The corporation and 11 authorized insurer are each solely responsible for a specified percentage of hurricane coverage of an eligible risk as set 12 13 forth in a quota share primary insurance agreement between the corporation and an authorized insurer and the insurance 14 15 contract. The responsibility of the corporation or authorized insurer to pay its specified percentage of hurricane losses of 16 an eligible risk, as set forth in the quota share primary 17 insurance agreement, may not be altered by the inability of 18 19 the other party to the agreement to pay its specified 20 percentage of hurricane losses. Eligible risks that are provided hurricane coverage through a quota share primary 21 22 insurance arrangement must be provided policy forms that set forth the obligations of the corporation and authorized 23 2.4 insurer under the arrangement, clearly specify the percentages of quota share primary insurance provided by the corporation 25 and authorized insurer, and conspicuously and clearly state 26 that neither the authorized insurer nor the corporation may be 27 28 held responsible beyond its specified percentage of coverage 29 of hurricane losses. 30 (II) "Eligible risks" means personal lines residential

31 and commercial lines residential risks that meet the 7 12:24 PM 05/04/06 s1980c2c-40-j08

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1	underwriting criteria of the corporation and are located in
2	areas that were eligible for coverage by the Florida Windstorm
3	Underwriting Association on January 1, 2002.
4	b. The corporation may enter into quota share primary
5	insurance agreements with authorized insurers at corporation
6	coverage levels of 90 percent and 50 percent.
7	c. If the corporation determines that additional
8	coverage levels are necessary to maximize participation in
9	quota share primary insurance agreements by authorized
10	insurers, the corporation may establish additional coverage
11	levels. However, the corporation's quota share primary
12	insurance coverage level may not exceed 90 percent.
13	d. Any quota share primary insurance agreement entered
14	into between an authorized insurer and the corporation must
15	provide for a uniform specified percentage of coverage of
16	hurricane losses, by county or territory as set forth by the
17	corporation board, for all eligible risks of the authorized
18	insurer covered under the quota share primary insurance
19	agreement.
20	e. Any quota share primary insurance agreement entered
21	into between an authorized insurer and the corporation is
22	subject to review and approval by the office. However, such
23	agreement shall be authorized only as to insurance contracts
24	entered into between an authorized insurer and an insured who
25	is already insured by the corporation for wind coverage.
26	f. For all eligible risks covered under quota share
27	primary insurance agreements, the exposure and coverage levels
28	for both the corporation and authorized insurers shall be
29	reported by the corporation to the Florida Hurricane
30	Catastrophe Fund. For all policies of eligible risks covered
31	under quota share primary insurance agreements, the 8
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1 corporation and the authorized insurer shall maintain complete 2 and accurate records for the purpose of exposure and loss 3 reimbursement audits as required by Florida Hurricane 4 Catastrophe Fund rules. The corporation and the authorized 5 insurer shall each maintain duplicate copies of policy 6 declaration pages and supporting claims documents.

g. The corporation board shall establish in its plan
of operation standards for quota share agreements which ensure
that there is no discriminatory application among insurers as
to the terms of quota share agreements, pricing of quota share
agreements, incentive provisions if any, and consideration
paid for servicing policies or adjusting claims.

13 h. The quota share primary insurance agreement between the corporation and an authorized insurer must set forth the 14 15 specific terms under which coverage is provided, including, 16 but not limited to, the sale and servicing of policies issued under the agreement by the insurance agent of the authorized 17 insurer producing the business, the reporting of information 18 19 concerning eligible risks, the payment of premium to the 20 corporation, and arrangements for the adjustment and payment 21 of hurricane claims incurred on eligible risks by the claims 22 adjuster and personnel of the authorized insurer. Entering into a quota sharing insurance agreement between the 23 24 corporation and an authorized insurer shall be voluntary and at the discretion of the authorized insurer. 25

3. May provide that the corporation may employ or 26 otherwise contract with individuals or other entities to 27 provide administrative or professional services that may be 28 29 appropriate to effectuate the plan. The corporation shall have the power to borrow funds, by issuing bonds or by incurring 30 31 other indebtedness, and shall have other powers reasonably 9 s1980c2c-40-j08 12:24 PM 05/04/06

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1 necessary to effectuate the requirements of this subsection, including, without limitation, the power to issue bonds and 2 incur other indebtedness in order to refinance outstanding 3 4 bonds or other indebtedness. The corporation may, but is not required to, seek judicial validation of its bonds or other 5 indebtedness under chapter 75. The corporation may issue bonds 6 7 or incur other indebtedness, or have bonds issued on its behalf by a unit of local government pursuant to subparagraph 8 (g)2., in the absence of a hurricane or other weather-related 9 event, upon a determination by the corporation, subject to 10 11 approval by the office, that such action would enable it to efficiently meet the financial obligations of the corporation 12 13 and that such financings are reasonably necessary to effectuate the requirements of this subsection. The 14 15 corporation is authorized to take all actions needed to facilitate tax-free status for any such bonds or indebtedness, 16 including formation of trusts or other affiliated entities. 17 18 The corporation shall have the authority to pledge 19 assessments, projected recoveries from the Florida Hurricane 20 Catastrophe Fund, other reinsurance recoverables, market equalization and other surcharges, and other funds available 21 22 to the corporation as security for bonds or other indebtedness. In recognition of s. 10, Art. I of the State 23 24 Constitution, prohibiting the impairment of obligations of contracts, it is the intent of the Legislature that no action 25 be taken whose purpose is to impair any bond indenture or 26 financing agreement or any revenue source committed by 27 28 contract to such bond or other indebtedness. 29 4.a. Must require that the corporation operate subject to the supervision and approval of a board of governors 30 31 consisting of 8 individuals who are residents of this state, 10 s1980c2c-40-j08 12:24 PM 05/04/06

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1 from different geographical areas of this state. The Governor, the Chief Financial Officer, the President of the Senate, and 2 the Speaker of the House of Representatives shall each appoint 3 4 two members of the board, effective August 1, 2005. At least one of the two members appointed by each appointing officer 5 must have demonstrated expertise in insurance. The Chief 6 7 Financial Officer shall designate one of the appointees as chair. All board members serve at the pleasure of the 8 appointing officer. All board members, including the chair, 9 10 must be appointed to serve for 3-year terms beginning annually 11 on a date designated by the plan. Any board vacancy shall be filled for the unexpired term by the appointing officer. The 12 13 Chief Financial Officer shall appoint a technical advisory group to provide information and advice to the board of 14 15 governors in connection with the board's duties under this subsection. The executive director and senior managers of the 16 corporation shall be engaged by the board, as recommended by 17 18 the Chief Financial Officer, and serve at the pleasure of the 19 board. Any executive director appointed on or after July 1, 2006, is subject to confirmation by the Senate. The executive 20 director is responsible for employing other staff as the 21 22 corporation may require, subject to review and concurrence by 23 the board and the Chief Financial Officer. 2.4 b. The board shall create a Market Accountability Advisory Committee to assist the corporation in developing 25 awareness of its rates and its customer and agent service 26 levels in relationship to the voluntary market insurers 27 writing similar coverage. The members of the advisory 28 29 committee shall consist of the following 11 persons, one of whom must be elected chair by the members of the committee: 30 31 four representatives, one appointed by the Florida Association 11 12:24 PM 05/04/06 s1980c2c-40-j08

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1 of Insurance Agents, one by the Florida Association of Insurance and Financial Advisors, one by the Professional 2 Insurance Agents of Florida, and one by the Latin American 3 4 Association of Insurance Agencies; three representatives appointed by the insurers with the three highest voluntary 5 market share of residential property insurance business in the 6 7 state; one representative from the Office of Insurance Regulation; one consumer appointed by the board who is insured 8 by the corporation at the time of appointment to the 9 10 committee; one representative appointed by the Florida 11 Association of Realtors; and one representative appointed by the Florida Bankers Association. All members must serve for 12 3-year terms and may serve for consecutive terms. The 13 committee shall report to the corporation at each board 14 15 meeting on insurance market issues which may include rates and 16 rate competition with the voluntary market; service, including policy issuance, claims processing, and general responsiveness 17 to policyholders, applicants, and agents; and matters relating 18 19 to depopulation. 20 5. Must provide a procedure for determining the eligibility of a risk for coverage, as follows: 21 22 a. Subject to the provisions of s. 627.3517, with respect to personal lines residential risks, if the risk is 23 24 offered coverage from an authorized insurer at the insurer's approved rate under either a standard policy including wind 25 coverage or, if consistent with the insurer's underwriting 26 rules as filed with the office, a basic policy including wind 27 28 coverage, the risk is not eligible for any policy issued by 29 the corporation. If the risk is not able to obtain any such 30 offer, the risk is eligible for either a standard policy 31 including wind coverage or a basic policy including wind 12 s1980c2c-40-j08 12:24 PM 05/04/06

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1 coverage issued by the corporation; however, if the risk could not be insured under a standard policy including wind coverage 2 regardless of market conditions, the risk shall be eligible 3 4 for a basic policy including wind coverage unless rejected under subparagraph 8. The corporation shall determine the type 5 of policy to be provided on the basis of objective standards 6 7 specified in the underwriting manual and based on generally accepted underwriting practices. 8

(I) If the risk accepts an offer of coverage through 9 10 the market assistance plan or an offer of coverage through a 11 mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 12 13 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the 14 15 corporation is not currently appointed by the insurer, the 16 insurer shall:

17 (A) Pay to the producing agent of record of the 18 policy, for the first year, an amount that is the greater of 19 the insurer's usual and customary commission for the type of 20 policy written or a fee equal to the usual and customary 21 commission of the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

27

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-subparagraph (A).

31 (II) When the corporation enters into a contractual 13 12:24 PM 05/04/06 s1980c2c-40-j08

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1	agreement for a take-out plan, the producing agent of record
2	of the corporation policy is entitled to retain any unearned
3	commission on the policy, and the insurer shall:
4	(A) Pay to the producing agent of record of the
5	corporation policy, for the first year, an amount that is the
6	greater of the insurer's usual and customary commission for
7	the type of policy written or a fee equal to the usual and
8	customary commission of the corporation; or
9	(B) Offer to allow the producing agent of record of
10	the corporation policy to continue servicing the policy for a
11	period of not less than 1 year and offer to pay the agent the
12	greater of the insurer's or the corporation's usual and
13	customary commission for the type of policy written.
14	
15	If the producing agent is unwilling or unable to accept
16	appointment, the new insurer shall pay the agent in accordance
17	with sub-sub-subparagraph (A).
18	b. With respect to commercial lines residential risks,
19	if the risk is offered coverage under a policy including wind
20	coverage from an authorized insurer at its approved rate, the
21	risk is not eligible for any policy issued by the corporation.
22	If the risk is not able to obtain any such offer, the risk is
23	eligible for a policy including wind coverage issued by the
24	corporation.
25	(I) If the risk accepts an offer of coverage through
26	the market assistance plan or an offer of coverage through a
27	mechanism established by the corporation before a policy is
28	issued to the risk by the corporation or during the first 30
29	days of coverage by the corporation, and the producing agent
30	who submitted the application to the plan or the corporation
31	is not currently appointed by the insurer, the insurer shall: 14
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1	(A) Pay to the producing agent of record of the
2	policy, for the first year, an amount that is the greater of
3	the insurer's usual and customary commission for the type of
4	policy written or a fee equal to the usual and customary
5	commission of the corporation; or
б	(B) Offer to allow the producing agent of record of
7	the policy to continue servicing the policy for a period of
8	not less than 1 year and offer to pay the agent the greater of
9	the insurer's or the corporation's usual and customary
10	commission for the type of policy written.
11	
12	If the producing agent is unwilling or unable to accept
13	appointment, the new insurer shall pay the agent in accordance
14	with sub-sub-subparagraph (A).
15	(II) When the corporation enters into a contractual
16	agreement for a take-out plan, the producing agent of record
17	of the corporation policy is entitled to retain any unearned
18	commission on the policy, and the insurer shall:
19	(A) Pay to the producing agent of record of the
20	corporation policy, for the first year, an amount that is the
21	greater of the insurer's usual and customary commission for
22	the type of policy written or a fee equal to the usual and
23	customary commission of the corporation; or
24	(B) Offer to allow the producing agent of record of
25	the corporation policy to continue servicing the policy for a
26	period of not less than 1 year and offer to pay the agent the
27	greater of the insurer's or the corporation's usual and
28	customary commission for the type of policy written.
29	
30	If the producing agent is unwilling or unable to accept
31	appointment, the new insurer shall pay the agent in accordance
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1 with sub-sub-subparagraph (A). 6. Must provide by July 1, 2007, that an application 2 for coverage for a new policy is subject to a waiting period 3 4 of 10 days before coverage is effective, during which time the corporation shall make such application available for review 5 by general lines agents and authorized property and casualty 6 7 insurers. The board may approve exceptions that allow for coverage to be effective before the end of the 10-day waiting 8 period, for coverage issued in conjunction with a real estate 9 10 closing, and for such other exceptions as the board determines 11 are necessary to prevent lapses in coverage. 7.6. Must include rules for classifications of risks 12 13 and rates therefor. 8.7. Must provide that if premium and investment 14 15 income for an account attributable to a particular calendar year are in excess of projected losses and expenses for the 16 account attributable to that year, such excess shall be held 17 18 in surplus in the account. Such surplus shall be available to 19 defray deficits in that account as to future years and shall 20 be used for that purpose prior to assessing assessable insurers and assessable insureds as to any calendar year. 21 22 9.8. Must provide objective criteria and procedures to be uniformly applied for all applicants in determining whether 23 2.4 an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and 25 procedures, the following shall be considered: 26 a. Whether the likelihood of a loss for the individual 27 28 risk is substantially higher than for other risks of the same 29 class; and 30 b. Whether the uncertainty associated with the 31 individual risk is such that an appropriate premium cannot be 16 12:24 PM 05/04/06 s1980c2c-40-j08

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1 determined. 2 The acceptance or rejection of a risk by the corporation shall 3 4 be construed as the private placement of insurance, and the provisions of chapter 120 shall not apply. 5 10.9. Must provide that the corporation shall make its 6 7 best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss 8 as determined by the board of governors. 9 10 11.10. Must provide that in the event of regular 11 deficit assessments under sub-subparagraph (b)3.a. or sub-subparagraph (b)3.b., in the personal lines account, the 12 13 commercial lines residential account, or the high-risk account, the corporation shall levy upon corporation 14 15 policyholders in its next rate filing, or by a separate rate filing solely for this purpose, a <u>Citizens policyholder</u> market 16 equalization surcharge arising from a regular assessment in 17 18 such account in a percentage equal to the total amount of such 19 regular assessments divided by the aggregate statewide direct 20 written premium for subject lines of business for the prior calendar year. For purposes of calculating the Citizens 21 22 policyholder surcharge to be levied under this subparagraph, the total amount of the regular assessment to which this 23 2.4 surcharge is related shall be determined as set forth in subparagraph (b)3., without deducting the estimated Citizens 25 policyholder surcharge. Citizens policyholder Market 2.6 equalization surcharges under this subparagraph are not 27 28 considered premium and are not subject to commissions, fees, 29 or premium taxes; however, failure to pay a market 30 equalization surcharge shall be treated as failure to pay 31 premium. 17 s1980c2c-40-j08 12:24 PM 05/04/06

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1	<u>12.11.</u> The policies issued by the corporation must
2	provide that, if the corporation or the market assistance plan
3	obtains an offer from an authorized insurer to cover the risk
4	at its approved rates, the risk is no longer eligible for
5	renewal through the corporation.
6	13.12. Corporation policies and applications must
7	include a notice that the corporation policy could, under this
8	section, be replaced with a policy issued by an authorized
9	insurer that does not provide coverage identical to the
10	coverage provided by the corporation. The notice shall also
11	specify that acceptance of corporation coverage creates a
12	conclusive presumption that the applicant or policyholder is
13	aware of this potential.
14	<u>14.13.</u> May establish, subject to approval by the
15	office, different eligibility requirements and operational
16	procedures for any line or type of coverage for any specified
17	county or area if the board determines that such changes to
18	the eligibility requirements and operational procedures are
19	justified due to the voluntary market being sufficiently
20	stable and competitive in such area or for such line or type
21	of coverage and that consumers who, in good faith, are unable
22	to obtain insurance through the voluntary market through
23	ordinary methods would continue to have access to coverage
24	from the corporation. When coverage is sought in connection
25	with a real property transfer, such requirements and
26	procedures shall not provide for an effective date of coverage
27	later than the date of the closing of the transfer as
28	established by the transferor, the transferee, and, if
29	applicable, the lender.
30	<u>15.14.</u> Must provide that, with respect to the
31	high-risk account, any assessable insurer with a surplus as to 18
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1	policyholders of \$25 million or less writing 25 percent or
2	more of its total countrywide property insurance premiums in
3	this state may petition the office, within the first 90 days
4	of each calendar year, to qualify as a limited apportionment
5	company. <u>A regular assessment levied by the corporation on a</u>
6	limited apportionment company for a deficit incurred by the
7	corporation for the high-risk account in 2006 or thereafter
8	may be paid to the corporation on a monthly basis as the
9	assessments are collected by the limited apportionment company
10	from its insureds pursuant to s. 627.3512, but the regular
11	assessment must be paid in full within 12 months after being
12	levied by the corporation. In no event shall a limited
13	apportionment company be required to participate in the
14	portion of any assessment, within the high-risk account,
15	pursuant to sub-subparagraph (b)3.a. or sub-subparagraph
16	(b)3.b. in the aggregate which exceeds \$50 million after
17	payment of available high-risk account funds in any calendar
18	year. However, A limited apportionment company shall collect
19	from its policyholders any emergency assessment imposed under
20	sub-subparagraph (b)3.d. The plan shall provide that, if the
21	office determines that any regular assessment will result in
22	an impairment of the surplus of a limited apportionment
23	company, the office may direct that all or part of such
24	assessment be deferred as provided in subparagraph (g)4.
25	However, there shall be no limitation or deferment of an
26	emergency assessment to be collected from policyholders under
27	sub-subparagraph (b)3.d.
28	<u>16.15.</u> Must provide that the corporation appoint as
29	its licensed agents only those agents who also hold an
30	appointment as defined in s. 626.015(3) with an insurer who at
31	the time of the agent's initial appointment by the corporation 19
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1	is authorized to write and is actually writing personal lines
2	residential property coverage, commercial residential property
3	coverage, or commercial nonresidential property coverage
4	within the state.
5	17. Must provide, by July 1, 2007, a premium payment
6	plan option to its policyholders which allows for quarterly
7	and semiannual payment of premiums.
8	18. Must provide, effective July 1, 2007, that the
9	corporation contract with each insurer providing the non-wind
10	coverage for risks insured by the corporation in the high-risk
11	account, requiring that the insurer provide claims-adjusting
12	services for the wind coverage provided by the corporation for
13	such risks. An insurer is required to enter into this contract
14	as a condition of providing non-wind coverage for a risk that
15	is insured by the corporation in the high-risk account unless
16	the board finds, after a hearing, that the insurer is not
17	capable of providing adjusting services at an acceptable level
18	of quality to corporation policyholders. The terms and
19	conditions of such contracts must be substantially the same as
20	the contracts that the corporation executed with insurers
21	under the "adjust-your-own" program in 2006, except as may be
22	mutually agreed to by the parties and except for such changes
23	that the board determines are necessary to ensure that claims
24	are adjusted appropriately. The corporation shall provide a
25	process for neutral arbitration of any dispute between the
26	corporation and the insurer regarding the terms of the
27	contract. The corporation shall review and monitor the
28	performance of insurers under these contracts.
29	19. Must limit coverage on mobile homes or
30	manufactured homes built prior to 1994 to actual cash value of
31	the dwelling rather than replacement costs of the dwelling. 20
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1	(d)1. All prospective employees for senior management
2	positions, as defined by the plan of operation, are subject to
3	background checks as a prerequisite for employment. The office
4	shall conduct background checks on such prospective employees
5	pursuant to ss. 624.404(3), 624.34, and 628.261.
6	2. On or before July 1 of each year, employees of the
7	corporation are required to sign and submit a statement
8	attesting that they do not have a conflict of interest, as
9	defined in part III of chapter 112. As a condition of
10	employment, all prospective employees are required to sign and
11	submit to the corporation a conflict-of-interest statement.
12	3. Senior managers and members of the board of
13	governors are subject to the provisions of part III of chapter
14	112, including, but not limited to, the code of ethics and
15	public disclosure and reporting of financial interests,
16	pursuant to s. 112.3145. Senior managers and board members are
17	also required to file such disclosures with the Office of
18	Insurance Regulation. The executive director of the
19	corporation or his or her designee shall notify each newly
20	appointed and existing appointed member of the board of
21	governors and senior managers of their duty to comply with the
22	reporting requirements of part III of chapter 112. At least
23	quarterly, the executive director or his or her designee shall
24	submit to the Commission on Ethics a list of names of the
25	senior managers and members of the board of governors that are
26	subject to the public disclosure requirements under s.
27	<u>112.3145.</u>
28	4. Notwithstanding s. 112.3148 or s. 112.3149, or any
29	other provision of law, an employee or board member may not
30	knowingly accept, directly or indirectly, any gift or
31	<u>expenditure from a person or entity, or an employee or</u>
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1	representative of such person or entity, that has a
2	contractual relationship with the corporation or who is under
3	consideration for a contract. An employee or board member that
4	fails to comply with this subparagraph is subject to penalties
5	provided under ss. 112.317 and 112.3173.
б	5. Any senior manager of the corporation who is
7	employed on or after January 1, 2007, regardless of the date
8	of hire, who subsequently retires or terminates employment is
9	prohibited from representing another person or entity before
10	the corporation for 2 years after retirement or termination of
11	employment from the corporation.
12	6. Any employee of the corporation who is employed on
13	or after January 1, 2007, regardless of the date of hire, who
14	subsequently retires or terminates employment is prohibited
15	from having any employment or contractual relationship for 2
16	years with an insurer that has received a take-out bonus from
17	the corporation.
18	(e) Purchases that equal or exceed \$2,500, but are
19	less than \$25,000, shall be made by receipt of written quotes,
20	written record of telephone quotes, or informal bids, whenever
21	practical. The procurement of goods or services valued at or
22	over \$25,000 shall be subject to competitive solicitation,
23	except in situations where the goods or services are provided
24	by a sole source or are deemed an emergency purchase; the
25	services are exempted from competitive solicitation
26	requirements under s. 287.057(5)(f); or the procurement of
27	services is subject to s. 627.3513. Justification for the
28	sole-sourcing or emergency procurement must be documented.
29	Contracts for goods or services valued at or over \$100,000 are
30	subject to approval by the board.
31	(f) The board shall determine whether it is more 22

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1	cost-effective and in the best interests of the corporation to
2	use legal services provided by in-house attorneys employed by
3	the corporation rather than contracting with outside counsel.
4	In making such determination, the board shall document its
5	findings and shall consider: the expertise needed; whether
6	time commitments exceed in-house staff resources; whether
7	local representation is needed; the travel, lodging and other
8	costs associated with in-house representation; and such other
9	factors that the board determines are relevant.
10	(g) The corporation may not retain a lobbyist to
11	represent it before the legislative branch or executive
12	branch. However, full-time employees of the corporation may
13	register as lobbyists and represent the corporation before the
14	legislative branch or executive branch.
15	(h)1. The Office of the Internal Auditor is
16	established within the corporation to provide a central point
17	for coordination of and responsibility for activities that
18	promote accountability, integrity, and efficiency to the
19	policyholders and to the taxpayers of this state. The internal
20	auditor shall be appointed by the board of governors, shall
21	report to and be under the general supervision of the board of
22	governors, and is not subject to supervision by any employee
23	of the corporation. Administrative staff and support shall be
24	provided by the corporation. The internal auditor shall be
25	appointed without regard to political affiliation. It is the
26	duty and responsibility of the internal auditor to:
27	a. Provide direction for, supervise, conduct, and
28	coordinate audits, investigations, and management reviews
29	relating to the programs and operations of the corporation.
30	b. Conduct, supervise, or coordinate other activities
31	carried out or financed by the corporation for the purpose of
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1 promoting efficiency in the administration of, or preventing and detecting fraud, abuse, and mismanagement in, its programs 2 and operations. 3 4 c. Submit final audit reports, reviews, or investigative reports to the board of governors, the executive 5 б director, the members of the Financial Services Commission, 7 and the President of the Senate and the Speaker of the House of Representatives. 8 9 d. Keep the board of governors informed concerning 10 fraud, abuses, and internal control deficiencies relating to 11 programs and operations administered or financed by the corporation, recommend corrective action, and report on the 12 13 progress made in implementing corrective action. e. Report expeditiously to the Department of Law 14 15 Enforcement or other law enforcement agencies, as appropriate, 16 whenever the internal auditor has reasonable grounds to believe there has been a violation of criminal law. 17 2. On or before February 15, the internal auditor 18 19 shall prepare an annual report evaluating the effectiveness of the internal controls of the corporation and providing 20 21 recommendations for corrective action, if necessary, and 22 summarizing the audits, reviews, and investigations conducted by the office during the preceding fiscal year. The final 23 2.4 report shall be furnished to the board of governors and the executive director, the President of the Senate, the Speaker 25 of the House of Representatives, and the Financial Services 2.6 27 Commission. (i) All records of the corporation, except as 28 29 otherwise provided by law, are subject to the record retention 30 requirements of s. 119.021. (j)1. The corporation shall establish and maintain a 31 24 12:24 PM 05/04/06 s1980c2c-40-j08

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1	unit or division to investigate possible fraudulent claims by					
2	insureds or by persons making claims for services or repairs					
3	against policies held by insureds; or it may contract with					
4	others to investigate possible fraudulent claims for services					
5	or repairs against policies held by the corporation pursuant					
б	to s. 626.9891. The corporation must comply with reporting					
7	requirements of s. 626.9891. An employee of the corporation					
8	shall notify the Division of Insurance Fraud within 48 hours					
9	after having information that would lead a reasonable person					
10	to suspect that fraud may have been committed by any employee					
11	of the corporation.					
12	2. The corporation shall establish a unit or division					
13	responsible for receiving and responding to consumer					
14	complaints, which unit or division is the sole responsibility					
15	of a senior manager of the corporation.					
16	(k) The office shall conduct a comprehensive market					
17	conduct examination of the corporation every 2 years to					
18	determine compliance with its plan of operation and internal					
19	operations procedures. The first market conduct examination					
20	report shall be submitted to the President of the Senate and					
21	the Speaker of the House of Representatives no later than					
22	February 1, 2009. Subsequent reports shall be submitted on or					
23	before February 1 every 2 years thereafter.					
24	(1) The Auditor General shall conduct an operational					
25	audit of the corporations every 3 years to evaluate					
26	management's performance in administering laws, policies, and					
27	procedures governing the operations of the corporation in an					
28	efficient and effective manner. The scope of the review shall					
29	include, but is not limited to, evaluating claims handling,					
30	customer service, take-out programs and bonuses, financing					
31	arrangements, procurement of goods and services, internal					
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1	controls, and the internal audit function. The initial audit					
2	must be completed by February 1, 2009.					
3	<u>(m)(d)</u> 1. <u>a.</u> It is the intent of the Legislature that					
4	the Rates for coverage provided by the corporation <u>shall</u> be					
5	actuarially sound and not competitive with approved rates					
6	charged in the admitted voluntary market, so that the					
7	corporation functions as a residual market mechanism to					
8	provide insurance only when the insurance cannot be procured					
9	in the voluntary market. Rates shall include an appropriate					
10	catastrophe loading factor that reflects the actual					
11	catastrophic exposure of the corporation. For policies issued					
12	or renewed on or after March 1, 2007, a rate is deemed					
13	inadequate if the rate, including investment income, is not					
14	sufficient to provide for the procurement of coverage under					
15	the Florida Hurricane Catastrophe Fund and private reinsurance					
16	costs, whether or not reinsurance is procured, and to pay all					
17	claims and expenses reasonably expected to result from a					
18	100-year probable maximum loss event without resort to any					
19	regular or emergency assessments, long-term debt, state					
20	revenues, or other funding sources.					
21	b. It is the intent of the Legislature to reaffirm the					
22	requirement of rate adequacy in the residual market.					
23	Recognizing that rates may comply with the intent expressed in					
24	sub-subparagraph a. and yet be inadequate and recognizing the					
25	public need to limit subsidies within the residual market, it					
26	is the further intent of the Legislature to establish					
27	statutory standards for rate adequacy. Such standards are					
28	intended to supplement the standard specified in s.					
29	627.062(2)(e)3., providing that rates are inadequate if they					
30	are clearly insufficient to sustain projected losses and					
31	expenses in the class of business to which they apply.					
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1	2. For each county, the average rates of the					
2	corporation for each line of business for personal lines					
3	residential policies excluding rates for wind-only policies					
4	shall be no lower than the average rates charged by the					
5	insurer that had the highest average rate in that county among					
6	the 20 insurers with the greatest total direct written premium					
7	in the state for that line of business in the preceding year,					
8	except that with respect to mobile home coverages, the average					
9	rates of the corporation shall be no lower than the average					
10	rates charged by the insurer that had the highest average rate					
11	in that county among the 5 insurers with the greatest total					
12	written premium for mobile home owner's policies in the state					
13	in the preceding year.					
14	3. Rates for personal lines residential wind-only					
15	policies must be actuarially sound and not competitive with					
16	approved rates charged by authorized insurers. If the filing					
17	under this subparagraph is made at least 90 days before the					
18	proposed effective date and the filing is not implemented					
19	during the office's review of the filing and any proceeding					
20	and judicial review, such filing shall be considered a file					
21	and use filing. In such case, the office shall finalize its					
22	review by issuance of a notice of intent to approve or a					
23	notice of intent to disapprove within 90 days after receipt of					
24	the filing. The notice of intent to approve and the notice of					
25	intent to disapprove constitute agency action for purposes of					
26	the Administrative Procedure Act. Requests for supporting					
27	information, requests for mathematical or mechanical					
28	corrections, or notification to the insurer by the office of					
29	its preliminary findings shall not toll the 90-day period					
30	during any such proceedings and subsequent judicial review.					
31	The rate shall be deemed approved if the office does not issue					
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1 a notice of intent to approve or a notice of intent to disapprove within 90 days after receipt of the filing. 2 Corporation rate manuals shall include a rate surcharge for 3 4 seasonal occupancy. To ensure that personal lines residential wind-only rates are not competitive with approved rates 5 charged by authorized insurers, the corporation, in 6 7 conjunction with the office, shall develop a wind-only ratemaking methodology, which methodology shall be contained 8 in each rate filing made by the corporation with the office. 9 10 If the office determines that the wind-only rates or rating 11 factors filed by the corporation fail to comply with the wind-only ratemaking methodology provided for in this 12 13 subsection, it shall so notify the corporation and require the corporation to amend its rates or rating factors to come into 14 15 compliance within 90 days of notice from the office. 16 4. The requirements of paragraph (m) that rates not be competitive with approved rates charged by authorized insurers 17 18 do not apply in a county or area for which the office 19 determines that no authorized insurer is offering coverage. 20 The corporation shall amend its rates or rating factors for 21 the affected county or area in conjunction with its next rate 22 filing after such determination is made. 5.4. For the purposes of establishing a pilot program 23 2.4 to evaluate issues relating to the availability and affordability of insurance in an area where historically there 25 has been little market competition, the provisions of 26 subparagraph 2. do not apply to coverage provided by the 27 corporation in Monroe County if the office determines that a 28 29 reasonable degree of competition does not exist for personal lines residential policies. The provisions of subparagraph 3. 30 31 do not apply to coverage provided by the corporation in Monroe 28 s1980c2c-40-j08 12:24 PM 05/04/06

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1 County if the office determines that a reasonable degree of competition does not exist for personal lines residential 2 policies in the area of that county which is eligible for 3 4 wind-only coverage. In this county, the rates for personal lines residential coverage shall be actuarially sound and not 5 excessive, inadequate, or unfairly discriminatory and are 6 7 subject to the other provisions of the paragraph and s. 627.062. The commission shall adopt rules establishing the 8 criteria for determining whether a reasonable degree of 9 10 competition exists for personal lines residential policies in 11 Monroe County. By March 1, 2006, the office shall submit a report to the Legislature providing an evaluation of the 12 13 implementation of the pilot program affecting Monroe County. 6.5. Rates for commercial lines coverage shall not be 14 15 subject to the requirements of subparagraph 2., but shall be 16 subject to all other requirements of this paragraph and s. 627.062. 17 18 7.6. Nothing in this paragraph shall require or allow

19 the corporation to adopt a rate that is inadequate under s.
20 627.062.

21 8.7. The corporation shall certify to the office at 22 least twice annually that its personal lines rates comply with the requirements of subparagraphs 1., and 2., and 3. If any 23 24 adjustment in the rates or rating factors of the corporation is necessary to ensure such compliance, the corporation shall 25 make and implement such adjustments and file its revised rates 26 and rating factors with the office. If the office thereafter 27 determines that the revised rates and rating factors fail to 28 29 comply with the provisions of subparagraphs 1., and 2., and 3., it shall notify the corporation and require the 30 31 corporation to amend its rates or rating factors in 29 s1980c2c-40-j08 12:24 PM 05/04/06

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1 conjunction with its next rate filing. The office must notify the corporation by electronic means of any rate filing it 2 approves for any insurer among the insurers referred to in 3 4 subparagraph 2. 5 б 7 And the title is amended as follows: 8 9 On page 132, line 8, through page 134, line 4, delete those lines 10 11 and insert: 12 certain circumstances; authorizing the board of 13 governors of the corporation to levy an 14 15 assessment if certain deficits occur; providing 16 accounting requirements; authorizing the corporation to adopt policy forms that contain 17 more restrictive coverage; requiring the 18 executive director of the corporation to be 19 20 confirmed by the Senate; deleting authority of 21 the Chief Financial Officer to review corporate 22 employees; prescribing a 10-day waiting period for applications for coverage for a new policy; 23 2.4 authorizing exceptions; redesignating the market equalization surcharge as a Citizens 25 policyholder surcharge and providing for its 26 calculation; prescribing an additional 27 surcharge on deficit assessments for certain 28 29 nonhomestead property; revising the liability of limited apportionment companies for regular 30 31 assessments; providing for optional payment 30 s1980c2c-40-j08 05/04/06 12:24 PM

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1	plans; requiring insurers to provide				
2	claims-adjusting services for certain wind				
3	coverage in certain circumstances; requiring				
4	the corporation to limit coverage on certain				
5	mobile homes; requiring prospective senior				
6	management employees of the corporation to				
7	successfully pass a background check; requiring				
8	employees of the corporation to sign annually a				
9	statement that they have no conflict of				
10	interest; providing that senior managers and				
11	members of the board of governors are subject				
12	to the code of ethics and must file financial				
13	disclosure; prohibiting employees and members				
14	of the board of governors from accepting gifts				
15	or expenditures from a persons or entity, or				
16	employee thereof, which has or is under				
17	consideration for a contract with the				
18	corporation; providing penalties; providing a				
19	limitation on senior managers' representation				
20	of persons before the corporation after				
21	retirement or termination of employment and on				
22	employment with an insurer that has received a				
23	take-out bonus; prescribing guidelines for				
24	purchases of goods and services; providing				
25	guidelines on use of outside counsel;				
26	prohibiting the corporation from retaining a				
27	lobbyist; authorizing full-time employees to				
28	register and engage in lobbying; creating the				
29	Office of Internal Auditor and prescribing its				
30	duties; providing record-retention				
31	requirements; requiring establishment of a unit 31				
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1		or division to inve	stigate claims invo	lving			
2	possible fraud against the corporation and						
3	another to receive and respond to consumer						
4	complaints; requiring employees of the						
5	corporation to report suspected fraud;						
б	requiring a periodic comprehensive market						
7	conduct examination of the corporation;						
8	requiring periodic operational audits of the						
9	corporation by the Auditor General; prescribing						
10		elements to be incl	uded in such audits	;			
11	providing requirements for the office with						
12		respect to rate fil	ings; specifying				
13		circumstances under	which a rate is dee	emed			
14	inadequate; providing a rate						
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