Florida Senate - 2006

 ${\bf By}$ the Committees on Ways and Means; Governmental Oversight and Productivity; and Senator Argenziano

576-2137-06

1	A bill to be entitled
2	An act relating to procurement of contractual
3	services by a state agency; amending s.
4	287.057, F.S.; prohibiting a state agency from
5	renewing or amending a contract for outsourcing
6	under certain conditions; requiring certain
7	qualifications for persons chosen to conduct
8	negotiations during specified procurements;
9	requiring the department to adopt rules
10	governing those qualifications; requiring that
11	a specified statement be included in
12	procurements of commodities and services which
13	prohibits contact between respondents and
14	specified employees of the executive and
15	legislative branches; creating s. 287.0571,
16	F.S.; creating the Florida Efficient Government
17	Act; providing legislative intent; providing
18	that procurements of specified commodities and
19	services are not subject to the act; creating
20	s. 287.05721, F.S.; providing definitions;
21	creating s. 287.0573, F.S.; creating the
22	Council on Efficient Government; providing the
23	purpose and membership of the council;
24	providing duties and responsibilities of the
25	council; requiring the council to review and
26	issue advisory reports on certain state agency
27	procurements; requiring the department to
28	employ adequate number of staff; requiring the
29	Secretary of Management Services to appoint an
30	executive director; requiring state agencies to
31	submit materials required by the council;

1

1	creating s. 287.0574, F.S.; providing
2	requirements for certain business cases to
3	outsource by a state agency; requiring a state
4	agency to develop a business case that
5	describes and analyzes a contractual services
6	procurement under consideration; providing that
7	the business case is not subject to challenge
8	or protest under the Administrative Procedure
9	Act; providing required components of a
10	business case; providing contract requirements
11	for an outsourcing procurement; amending s.
12	287.058, F.S.; providing that a contract may
13	not prohibit a contractor from lobbying the
14	executive or legislative branches concerning
15	specified contract issues, within specified
16	time lines; creating s. 287.074, F.S.;
17	requiring that only public officers or
18	employees perform certain functions;
19	prohibiting a contractor from participating in
20	the procurement of contractual services by a
21	state agency; repealing s. 14.203, F.S.,
22	relating to the State Council on Competitive
23	Government; providing appropriations; providing
24	that certain state agencies are subject to the
25	act; amending s. 119.071, F.S.; deleting a
26	cross-reference; defining the term "commerical
27	activity" for purposes of a provision
28	authorizing the release of social security
29	numbers; providing an effective date.
30	
31	Be It Enacted by the Legislature of the State of Florida:
	2

1 Section 1. Paragraph (a) of subsection (14) and 2 paragraph (b) of subsection (17) of section 287.057, Florida Statutes, are amended, and subsection (26) is added to that 3 4 section, to read: 287.057 Procurement of commodities or contractual 5 б services.--7 (14)(a) Contracts for commodities or contractual 8 services may be renewed for a period that may not exceed 3 years or the term of the original contract, whichever period 9 is longer. Renewal of a contract for commodities or 10 contractual services shall be in writing and shall be subject 11 12 to the same terms and conditions set forth in the initial 13 contract. If the commodity or contractual service is purchased as a result of the solicitation of bids, proposals, or 14 replies, the price of the commodity or contractual service to 15 be renewed shall be specified in the bid, proposal, or reply. 16 17 A renewal contract may not include any compensation for costs 18 associated with the renewal. Renewals shall be contingent upon satisfactory performance evaluations by the agency and subject 19 to the availability of funds. Exceptional purchase contracts 20 21 pursuant to paragraphs (5)(a) and (c) may not be renewed. With 2.2 the exception of s. 287.057(13), if a contract amendment 23 results in a longer contract term or increased payments, a state agency may not renew or amend a contract for the 2.4 outsourcing of a service or activity that has an original term 25 value exceeding the sum of \$10 million before submitting a 26 27 written report concerning contract performance to the 2.8 Governor, the President of the Senate, and the Speaker of the House of Representatives at least 90 days before execution of 29 30 the renewal or amendment. 31

3

1 (17) For a contract in excess of the threshold amount 2 provided in s. 287.017 for CATEGORY FOUR, the agency head 3 shall appoint: 4 (b) At least three persons to conduct negotiations 5 during a competitive sealed reply procurement who collectively б have experience and knowledge in negotiating contracts, 7 contract procurement, and the program areas and service 8 requirements for which commodities or contractual services are sought. When the value of a contract is in excess of \$1 9 10 million in any fiscal year, at least one of the persons conducting negotiations must be certified as a contract 11 12 negotiator based upon rules adopted by the Department of Management Services in order to ensure that certified contract 13 negotiators are knowledgeable about effective negotiation 14 strategies, capable of successfully implementing those 15 strategies, and involved appropriately in the procurement 16 17 process. At a minimum, the rules must address the 18 gualifications required for certification, the method of certification, and the procedure for involving the certified 19 negotiator. If the value of a contract is in excess of \$10 20 21 million in any fiscal year, at least one of the persons 2.2 conducting negotiations must be a Project Management 23 Professional, as certified by the Project Management 2.4 Institute. 25 (26) Each solicitation for the procurement of commodities or contractual services shall include the 26 27 following provision: "Respondents to this solicitation or 2.8 persons acting on their behalf may not contact, between the release of the solicitation and the end of the 72-hour period 29 following the agency posting the notice of intended award, 30 excluding Saturdays, Sundays, and state holidays, any employee 31

1 or officer of the executive or legislative branch concerning any aspect of this solicitation, except in writing to the 2 procurement officer or as provided in the solicitation 3 4 documents. Violation of this provision may be grounds for 5 rejecting a response." б Section 2. Section 287.0571, Florida Statutes, is 7 created to read: 8 287.0571 Applicability of ss. 287.0571-287.0574.--9 (1) Sections 287.0571-287.0574 may be cited as the "Florida Efficient Government Act." 10 (2) It is the intent of the Legislature that each 11 12 state agency focus on its core mission and deliver services 13 effectively and efficiently by leveraging resources and contracting with private-sector vendors whenever vendors can 14 more effectively and efficiently provide services and reduce 15 16 the cost of government. 17 (3) It is further the intent of the Legislature that 18 business cases to outsource be evaluated for feasibility, cost-effectiveness, and efficiency before a state agency 19 proceeds with any outsourcing of services. 2.0 21 (4) Sections 287.0571-287.0574 do not apply to: 22 (a) A procurement of commodities and contractual 23 services listed in s. 287.057(5)(e), (f), and (g) and (22). (b) A procurement of contractual services subject to 2.4 <u>s. 287.055.</u> 25 (c) A contract in support of the planning, 26 27 development, implementation, operation, or maintenance of the 2.8 road, bridge, and public transportation construction program of the Department of Transportation. 29 30 31

5

1 (d) A procurement of commodities or contractual 2 services which does not constitute an outsourcing of services 3 or activities. 4 Section 3. Section 287.05721, Florida Statutes, is created to read: 5 б 287.05721 Definitions.--As used in ss. 7 287.0571-287.0574, the term: 8 (1) "Council" means the Council on Efficient 9 Government. 10 (2) "Outsource" means the process of contracting with a vendor to provide a service as defined in s. 216.011(1)(f), 11 12 in whole or in part, or an activity as defined in s. 13 216.011(1)(rr), while a state agency retains the responsibility and accountability for the service or activity 14 and there is a transfer of management responsibility for the 15 delivery of resources and the performance of those resources. 16 17 Section 4. Section 287.0573, Florida Statutes, is 18 created to read: 287.0573 Council on Efficient Government; membership; 19 duties.--20 21 (1) There is created a Council on Efficient Government 2.2 within the Department of Management Services to review, 23 evaluate, and issue advisory reports on business cases submitted to the council as specified in this section. 2.4 (2) The council shall consist of seven members 25 appointed by the Governor pursuant to s. 20.052: 26 27 (a) The Secretary of Management Services, who shall 2.8 serve as chair. 29 (b) A cabinet member other than the Governor, or his 30 or her senior management or executive staff designee. (c) Two heads of executive branch agencies. 31

б

1	(d) Three members from the private sector who are				
2	2 <u>subject to confirmation by the Senate and who, collectively,</u>				
3	have experience with procurement, successfully increasing				
4	operational efficiency, and implementing complex projects in				
5	the private-sector business environment. A private-sector				
б	6 member of the council may not at any time during his or her				
7	7 appointment to the council be registered to lobby the				
8	executive or legislative branch.				
9	(3) Within 45 days after the effective date of this				
10	section, the Governor shall appoint two private-sector members				
11	and one state agency head for terms of 1 year and one				
12	private-sector member and one agency head for terms of 2				
13	years. Thereafter, each member shall be appointed for a term				
14	of 2 years. The private-sector members shall serve without				
15	compensation, but are entitled to reimbursement for per diem				
16	and travel expenses pursuant to s. 112.061.				
17	(4) A member of the council may not participate in a				
18	council review of a business case to outsource if his or her				
19	state agency is conducting the proposed outsourcing or, in the				
20	case of a private-sector member, if he or she has a business				
21	relationship with an entity that is involved or could				
22	potentially be involved in the proposed outsourcing.				
23	(5) A member of the council, except the cabinet				
24	member, may not delegate his or her membership to a designee.				
25	(6) A quorum shall consist of at least four members,				
26	including at least two private-sector members.				
27	(7) Any vacancy on the council shall be filled in the				
28	same manner as the original appointment, and any member				
29	appointed to fill a vacancy occurring for a reason other than				
30	the expiration of a term shall serve only for the unexpired				
31	term of the member's predecessor.				

Florida Senate - 2006 576-2137-06

1	(8) The council shall:			
2	(a) Employ a standard process for reviewing business			
3	cases to outsource.			
4	(b) Review and evaluate business cases to outsource as			
5	requested by the Governor or the state agency head whose			
6	agency is proposing to outsource or as required by ss.			
7	<u>287.0571-287.0574 or by law.</u>			
8	<u>(c) No later than 30 days before a state agency's</u>			
9	issuance of a solicitation of \$10 million or more, provide to			
10	the agency conducting the procurement, the Governor, the			
11	President of the Senate, and the Speaker of the House of			
12	Representatives an advisory report for each business case			
13	reviewed and evaluated by the council. The report must contain			
14	all versions of the business case, an evaluation of the			
15	business case, any relevant recommendations, and sufficient			
16	information to assist the state agency proposing to outsource			
17	in determining whether the business case to outsource should			
18	be included with the legislative budget request.			
19	(d) Recommend and implement standard processes for			
20	state agency and council review and evaluate state agency			
21	business cases to outsource, including templates for use by			
22	state agencies in submitting business cases to the council.			
23	(e) Develop standards and best-practice procedures for			
24	use by state agencies in evaluating business cases to			
25	outsource.			
26	(f) Recommend standards, processes, and quidelines for			
27	use by state agencies in developing business cases to			
28	outsource.			
29	(q) Incorporate any lessons learned from outsourcing			
30	services and activities into council standards, procedures,			
31	and quidelines, as appropriate, and identify and disseminate			

1 to agencies information regarding best practices in 2 outsourcing efforts. (h) Develop, in consultation with the Agency for 3 4 Workforce Innovation, quidelines for assisting state employees 5 whose jobs are eliminated as a result of outsourcing. б (9) The council shall identify and report yearly to 7 the Legislature on: (a) Innovative methods of delivering government 8 services which would improve the efficiency, effectiveness, or 9 10 competition in the delivery of government services, including, but not limited to, enterprise-wide proposals. 11 12 (b) Outsourcing efforts of each state agency which 13 shall include, but not be limited to, the number of outsourcing business cases and solicitations, the number and 14 dollar value of outsourcing contracts, an explanation of 15 agency progress on achieving the cost-benefit analysis 16 17 schedule as required by s. 287.0574(4)(h), and the status of 18 extensions, renewals, and amendments of outsourcing contracts. (10) The department shall employ an adequate number of 19 staff who collectively possess significant expertise and 20 21 experience as required to carry out the responsibilities of 22 this act. 23 (11) The Secretary of Management Services shall 2.4 <u>appoint an executive director.</u> (12) Each state agency shall submit to the council all 25 information, documents, or other materials required by the 26 27 council or this chapter. 2.8 Section 5. Section 287.0574, Florida Statutes, is 29 created to read: 30 287.0574 Business cases to outsource; review and analysis; requirements. --31

9

1	(1) A business case to outsource having a projected				
2	2 cost exceeding \$10 million in any fiscal year shall require:				
3	(a) An initial business case analysis conducted by the				
4	state agency and submitted to the council, the Governor, the				
5	President of the Senate, and the Speaker of the House of				
б	Representatives at least 60 days before a solicitation is				
7	issued. The council shall evaluate the business case analysis				
8	and submit an advisory report to the state agency, the				
9	Governor, the President of the Senate, and the Speaker of the				
10	House of Representatives when the advisory report is				
11	completed, but at least 30 days before the agency issues the				
12	solicitation.				
13	(b) A final business case analysis conducted by the				
14	state agency and submitted after the conclusion of any				
15	negotiations, at least 30 days before execution of a contract,				
16	to the council, the Governor, the President of the Senate, and				
17	the Speaker of the House of Representatives.				
18	(2) A proposal to outsource having a projected cost				
19	that ranges from \$1 million to \$10 million in any fiscal year				
20	shall require:				
21	(a) An initial business case analysis conducted by the				
22	state agency and submission of the business case, at least 30				
23	days before issuing a solicitation, to the council, the				
24	Governor, the President of the Senate, and the Speaker of the				
25	House of Representatives.				
26	(b) A final business case analysis conducted by the				
27	state agency and submitted after the conclusion of any				
28	negotiations, at least 30 days before execution of a contract,				
29	to the center, the council, the Governor, the President of the				
30	Senate, and the Speaker of the House of Representatives.				
31					

10

1	(3) A business case to outsource having a projected					
2	2 cost that is less than \$1 million in any fiscal year shall					
3	require a final business case analysis conducted by the state					
4	agency after the conclusion of any negotiations and provided					
5	at least 30 days before execution of a contract to the					
б	6 <u>council. The council shall provide such business cases in it</u>					
7	annual report to the Legislature.					
8	(4) For any proposed outsourcing, the state agency					
9	shall develop a business case that justifies the proposal to					
10	outsource. In order to reduce any administrative burden, the					
11	council may allow a state agency to submit the business case					
12	in the form required by the budget instructions issued					
13	pursuant to s. 216.023(4)(a)11., augmented with additional					
14	information if necessary, to ensure that the requirements of					
15	this section are met. The business case is not subject to					
16	challenge or protest pursuant to chapter 120. The business					
17	case must include, but need not be limited to:					
18	(a) A detailed description of the service or activity					
19	for which the outsourcing is proposed.					
20	(b) A description and analysis of the state agency's					
21	current performance, based on existing performance metrics if					
22	the state agency is currently performing the service or					
23	activity.					
24	(c) The goals desired to be achieved through the					
25	proposed outsourcing and the rationale for such goals.					
26	(d) A citation to the existing or proposed legal					
27	authority for outsourcing the service or activity.					
28	(e) A description of available options for achieving					
29	the goals. If state employees are currently performing the					
30	service or activity, at least one option involving maintaining					
31	state provision of the service or activity shall be included.					
	11					

1 (f) An analysis of the advantages and disadvantages of each option, including, at a minimum, potential performance 2 3 improvements and risks. 4 (q) A description of the current market for the contractual services that are under consideration for 5 6 outsourcing. 7 (h) A cost-benefit analysis documenting the direct and 8 indirect specific baseline costs, savings, and qualitative and quantitative benefits involved in or resulting from the 9 10 implementation of the recommended option or options. Such analysis must specify the schedule that, at a minimum, must be 11 12 adhered to in order to achieve the estimated savings. All 13 elements of cost must be clearly identified in the cost-benefit analysis, described in the business case, and 14 supported by applicable records and reports. The state agency 15 head shall attest that, based on the data and information 16 17 underlying the business case, to the best of his or her 18 knowledge, all projected costs, savings, and benefits are valid and achievable. As used in this section, the term "cost" 19 means the reasonable, relevant, and verifiable cost, which may 2.0 21 include, but is not limited to, elements such as personnel, materials and supplies, services, equipment, capital 2.2 23 depreciation, rent, maintenance and repairs, utilities, insurance, personnel travel, overhead, and interim and final 2.4 payments. The appropriate elements shall depend on the nature 25 of the specific initiative. As used in this section, the term 26 27 "savings" means the difference between the direct and indirect 2.8 actual annual baseline costs compared to the projected annual cost for the contracted functions or responsibilities in any 29 30 succeeding state fiscal year during the term of the contract. 31

12

1 (i) A description of differences among current state 2 agency policies and processes and, as appropriate, a 3 discussion of options for or a plan to standardize, consolidate, or revise current policies and processes, if any, 4 5 to reduce the customization of any proposed solution that 6 would otherwise be required. 7 (j) A description of the specific performance 8 standards that must, at a minimum, be met to ensure adequate 9 performance. 10 (k) The projected timeframe for key events from the beginning of the procurement process through the expiration of 11 12 a contract. 13 (1) A plan to ensure compliance with the public-records law. 14 (m) A specific and feasible contingency plan 15 addressing contractor nonperformance and a description of the 16 17 tasks involved in and costs required for its implementation. 18 (n) A state agency's transition plan for addressing changes in the number of agency personnel, affected business 19 processes, employee transition issues, and communication with 20 21 affected stakeholders, such as agency clients and the public. The transition plan must contain a reemployment and retraining 2.2 23 assistance plan for employees who are not retained by the state agency or employed by the contractor. 2.4 (o) A plan for ensuring access by persons with 25 disabilities in compliance with applicable state and federal 26 27 law. 2.8 (p) A description of legislative and budgetary actions 29 necessary to accomplish the proposed outsourcing. 30 (5) In addition to the contract requirements provided in s. 287.058, each contract for a proposed outsourcing, 31

1 pursuant to s. 287.0574, must include, but need not be limited 2 to, the following contractual provisions: (a) A scope-of-work provision that clearly specifies 3 4 each service or deliverable to be provided, including a 5 description of each deliverable or activity that is 6 quantifiable, measurable, and verifiable. This provision must 7 include a clause that states if a particular service or 8 deliverable is inadvertently omitted or not clearly specified but determined to be operationally necessary and verified to 9 10 have been performed by the agency within the 12 months before the execution of the contract, such service or deliverable 11 12 will be provided by the contractor through the identified 13 contract-amendment process. (b) A service-level-agreement provision describing all 14 services to be provided under the terms of the agreement, the 15 16 state agency's service requirements and performance 17 objectives, specific responsibilities of the state agency and 18 the contractor, and the process for amending any portion of the service-level agreement. Each service-level agreement must 19 contain an exclusivity clause that allows the state agency to 2.0 21 retain the right to perform the service or activity, directly 2.2 or with another contractor, if service levels are not being 23 achieved. (c) A provision that identifies all associated costs, 2.4 specific payment terms, and payment schedules, including 25 provisions governing incentives and financial disincentives 26 27 and criteria governing payment. 2.8 (d) A provision that identifies a clear and specific transition plan that will be implemented in order to complete 29 all required activities needed to transfer the service or 30 31

14

1 activity from the state agency to the contractor and operate 2 the service or activity successfully. (e) A performance-standards provision that identifies 3 4 all required performance standards, which must include, at a 5 minimum: б 1. Detailed and measurable acceptance criteria for 7 each deliverable and service to be provided to the state 8 agency under the terms of the contract which document the required performance_level. 9 10 2. A method for monitoring and reporting progress in achieving specified performance standards and levels. 11 12 The sanctions or disincentives that shall be 3. 13 imposed for nonperformance by the contractor or state agency. (f) A provision that requires the contractor and its 14 subcontractors to maintain adequate accounting records that 15 comply with all applicable federal and state laws and 16 17 generally accepted accounting principles. 18 (q) A provision that authorizes the state agency to have access to and to audit all records related to the 19 20 contract and subcontracts, or any responsibilities or 21 functions under the contract and subcontracts, for purposes of legislative oversight, and a requirement for audits by a 2.2 23 service organization in accordance with professional auditing standards, if appropriate. 2.4 (h) A provision that requires the contractor to 25 interview and consider for employment with the contractor each 26 27 displaced state employee who is interested in such employment. 2.8 (i) A contingency-plan provision that describes the mechanism for continuing the operation of the service or 29 activity, including transferring the service or activity back 30 to the state agency or successor contractor if the contractor 31

1 fails to perform and comply with the performance standards and 2 levels of the contract and the contract is terminated. (j) A provision that requires the contractor and its 3 4 subcontractors to comply with public-records laws, specifically to: 5 б 1. Keep and maintain the public records that 7 ordinarily and necessarily would be required by the state 8 agency in order to perform the service or activity. 9 Provide the public with access to such public 2. 10 records on the same terms and conditions that the state agency would provide the records and at a cost that does not exceed 11 12 that provided in chapter 119 or as otherwise provided by law. 13 3. Ensure that records that are exempt or records that are confidential and exempt are not disclosed except as 14 15 authorized by law. Meet all requirements for retaining records and 16 4. 17 transfer to the state agency, at no cost, all public records 18 in possession of the contractor upon termination of the contract and destroy any duplicate public records that are 19 exempt or confidential and exempt. All records stored 2.0 21 electronically must be provided to the state agency in a 2.2 format that is compatible with the information technology 23 systems of the state agency. (k) A provision that specifies the ownership of 2.4 intellectual property and any rights of the state agency to 25 use, modify, reproduce, or disseminate the intellectual 26 27 property if the contract involves the development or creation 2.8 of such intellectual property. This paragraph does not provide the specific authority needed by an agency to obtain a 29 30 copyright or trademark. 31

16

1 (1) A provision that states that the agency retains 2 the right, in its sole discretion, to co-negotiate any third-party or subcontractor contracts, excluding any terms 3 4 relating to financial compensation. 5 (m) If applicable, a provision that allows the agency б to purchase from the contractor, at its depreciated value, 7 assets used by the contractor in the performance of the 8 contract. If assets have not depreciated, the agency shall retain the right to negotiate to purchase at an agreed-upon 9 10 <u>cost.</u> Section 6. Subsection (6) is added to section 287.058, 11 12 Florida Statutes, to read: 13 287.058 Contract document.--(6) A contract may not prohibit a contractor from 14 lobbying the executive or legislative branch concerning the 15 scope of services, performance, term, or compensation 16 17 regarding any contract to which the contractor and a state 18 agency are parties, after contract execution and during the contract term. The provisions of this subsection are 19 supplemental to the provisions of ss. 11.062 and 216.347 and 2.0 21 any other law prohibiting the use of state funds for lobbying 22 purposes. 23 Section 7. Section 287.074, Florida Statutes, is 2.4 created to read: 287.074 Prohibited actions by contractor personnel.--25 (1) Only a public officer or a public employee upon 26 27 whom the public officer has delegated authority shall, 2.8 consistent with law, take actions, including, but not limited 29 to: 30 (a) Selecting state employees; 31

1 (b) Approving position descriptions, performance 2 standards, or salary adjustments for state employees; and 3 (c) Hiring, promoting, disciplining, demoting, and <u>dismissing a state employee.</u> 4 5 (2) Only a public officer shall, consistent with law, б commission and appoint state officers. 7 Section 8. <u>A contractor, as defined in chapter 287,</u> 8 Florida Statutes, or its employees, agents, or subcontractors, may not knowingly participate, through decision, approval, 9 10 disapproval, or preparation of any part of a purchase request, investigation, or audit, in the procurement of commodities or 11 12 contractual services by a state agency from an entity in which 13 the contractor, or its employees, agents, or subcontractors, has a material interest. 14 Section 9. <u>Section 14.203</u>, Florida Statutes, is 15 16 repealed. 17 Section 10. For the 2006-2007 fiscal year, the sum of 18 \$1.25 million in recurring funds from the General Revenue Fund in a qualified expenditure category is appropriated and 10 19 full-time equivalent positions are authorized to the 2.0 21 Department of Management Services to carry out the activities 2.2 of the Council on Efficient Government as provided in this 23 act. Section 11. The Department of Management Services may 2.4 implement a program to train state agency employees who are 25 involved in managing outsourcings as Project Management 26 27 Professionals, as certified by the Project Management 2.8 Institute. For the 2006-2007 fiscal year, the sum of \$500,000 in recurring funds from the General Revenue Fund is 29 appropriated to the Department of Management Services to 30 implement this program. The Department of Management Services, 31

1 in consultation with entities subject to this act, shall 2 identify personnel to participate in this training based on requested need and ensure that each agency is represented. The 3 4 Department of Management Services may remit payment for this training on behalf of all participating personnel. 5 б Section 12. Notwithstanding any law to the contrary, a 7 state agency under the individual control of the Attorney General, the Chief Financial Officer, or the Commissioner of 8 Agriculture is subject to this act. 9 10 Section 13. Paragraph (a) of subsection (5) of section 119.071, Florida Statutes, is amended to read: 11 12 119.071 General exemptions from inspection or copying 13 of public records. --(5) OTHER PERSONAL INFORMATION. --14 (a)1. The Legislature acknowledges that the social 15 security number was never intended to be used for business 16 17 purposes but was intended to be used solely for the administration of the federal Social Security System. The 18 Legislature is further aware that over time this unique 19 numeric identifier has been used extensively for identity 20 21 verification purposes and other legitimate consensual 22 purposes. The Legislature is also cognizant of the fact that 23 the social security number can be used as a tool to perpetuate fraud against a person and to acquire sensitive personal, 2.4 financial, medical, and familial information, the release of 25 26 which could cause great financial or personal harm to an 27 individual. The Legislature intends to monitor the commercial 2.8 use of social security numbers held by state agencies in order 29 to maintain a balanced public policy. 30 2. An agency shall not collect an individual's social security number unless authorized by law to do so or unless 31

1 the collection of the social security number is otherwise 2 imperative for the performance of that agency's duties and responsibilities as prescribed by law. Social security numbers 3 collected by an agency must be relevant to the purpose for 4 which collected and shall not be collected until and unless 5 6 the need for social security numbers has been clearly 7 documented. An agency that collects social security numbers 8 shall also segregate that number on a separate page from the rest of the record, or as otherwise appropriate, in order that 9 the social security number be more easily redacted, if 10 required, pursuant to a public records request. An agency 11 12 collecting a person's social security number shall, upon that 13 person's request, at the time of or prior to the actual collection of the social security number by that agency, 14 provide that person with a statement of the purpose or 15 purposes for which the social security number is being 16 17 collected and used. Social security numbers collected by an 18 agency shall not be used by that agency for any purpose other than the purpose stated. Social security numbers collected by 19 an agency prior to May 13, 2002, shall be reviewed for 20 21 compliance with this subparagraph. If the collection of a 22 social security number prior to May 13, 2002, is found to be 23 unwarranted, the agency shall immediately discontinue the collection of social security numbers for that purpose. 2.4 3. Effective October 1, 2002, all social security 25 numbers held by an agency are confidential and exempt from s. 26 119.07(1) and s. 24(a), Art. I of the State Constitution. This 27 2.8 exemption applies to all social security numbers held by an agency before, on, or after the effective date of this 29 30 exemption. 31

20

1 4. Social security numbers may be disclosed to another 2 governmental entity or its agents, employees, or contractors if disclosure is necessary for the receiving entity to perform 3 its duties and responsibilities. The receiving governmental 4 entity and its agents, employees, and contractors shall 5 6 maintain the confidential and exempt status of such numbers. 7 5. An agency shall not deny a commercial entity 8 engaged in the performance of a commercial activity, which, for purposes of this paragraph, means an activity that 9 10 provides a product or service that is available from a private source, as defined in s. 14.203 or its agents, employees, or 11 12 contractors access to social security numbers, provided the 13 social security numbers will be used only in the normal course of business for legitimate business purposes, and provided the 14 commercial entity makes a written request for social security 15 numbers, verified as provided in s. 92.525, legibly signed by 16 17 an authorized officer, employee, or agent of the commercial entity. The verified written request must contain the 18 commercial entity's name, business mailing and location 19 addresses, business telephone number, and a statement of the 20 21 specific purposes for which it needs the social security 22 numbers and how the social security numbers will be used in 23 the normal course of business for legitimate business purposes. The aggregate of these requests shall serve as the 2.4 basis for the agency report required in subparagraph 8. An 25 26 agency may request any other information reasonably necessary 27 to verify the identity of the entity requesting the social 2.8 security numbers and the specific purposes for which such numbers will be used; however, an agency has no duty to 29 inquire beyond the information contained in the verified 30 written request. A legitimate business purpose includes 31

21

1 verification of the accuracy of personal information received by a commercial entity in the normal course of its business; 2 use in a civil, criminal, or administrative proceeding; use 3 for insurance purposes; use in law enforcement and 4 investigation of crimes; use in identifying and preventing 5 6 fraud; use in matching, verifying, or retrieving information; 7 and use in research activities. A legitimate business purpose 8 does not include the display or bulk sale of social security numbers to the general public or the distribution of such 9 numbers to any customer that is not identifiable by the 10 distributor. 11 12 6. Any person who makes a false representation in 13 order to obtain a social security number pursuant to this paragraph, or any person who willfully and knowingly violates 14 this paragraph, commits a felony of the third degree, 15 punishable as provided in s. 775.082 or s. 775.083. Any public 16 17 officer who violates this paragraph is guilty of a noncriminal infraction, punishable by a fine not exceeding \$500. A 18 commercial entity that provides access to public records 19 containing social security numbers in accordance with this 20 21 paragraph is not subject to the penalty provisions of this 22 subparagraph. 23 7.a. On or after October 1, 2002, a person preparing or filing a document to be recorded in the official records by 24 the county recorder as provided for in chapter 28 may not 25 26 include any person's social security number in that document, 27 unless otherwise expressly required by law. If a social 2.8 security number is or has been included in a document

29 presented to the county recorder for recording in the official 30 records of the county before, on, or after October 1, 2002, it 31

22

may be made available as part of the official record available 1 2 for public inspection and copying. 3 b. Any person, or his or her attorney or legal guardian, has the right to request that a county recorder 4 remove, from an image or copy of an official record placed on 5 6 a county recorder's publicly available Internet website or a 7 publicly available Internet website used by a county recorder 8 to display public records or otherwise made electronically available to the general public by such recorder, his or her 9 social security number contained in that official record. Such 10 request must be made in writing, legibly signed by the 11 12 requester and delivered by mail, facsimile, or electronic 13 transmission, or delivered in person, to the county recorder. The request must specify the identification page number that 14 contains the social security number to be redacted. The county 15 recorder has no duty to inquire beyond the written request to 16 17 verify the identity of a person requesting redaction. A fee shall not be charged for the redaction of a social security 18 number pursuant to such request. 19 20 c. A county recorder shall immediately and 21 conspicuously post signs throughout his or her offices for 22 public viewing and shall immediately and conspicuously post, 23 on any Internet website or remote electronic site made available by the county recorder and used for the ordering or 2.4 display of official records or images or copies of official 25 26 records, a notice stating, in substantially similar form, the 27 following: 2.8 (I) On or after October 1, 2002, any person preparing or filing a document for recordation in the official records 29 may not include a social security number in such document, 30 unless required by law. 31

23

Florida Senate - 2006 576-2137-06

1 (II) Any person has a right to request a county 2 recorder to remove, from an image or copy of an official record placed on a county recorder's publicly available 3 Internet website or on a publicly available Internet website 4 used by a county recorder to display public records or 5 6 otherwise made electronically available to the general public, 7 any social security number contained in an official record. 8 Such request must be made in writing and delivered by mail, 9 facsimile, or electronic transmission, or delivered in person, to the county recorder. The request must specify the 10 identification page number that contains the social security 11 12 number to be redacted. No fee will be charged for the 13 redaction of a social security number pursuant to such a 14 request. d. Until January 1, 2007, if a social security number, 15 made confidential and exempt pursuant to this paragraph, or a 16 17 complete bank account, debit, charge, or credit card number 18 made exempt pursuant to paragraph (b) is or has been included in a court file, such number may be included as part of the 19 court record available for public inspection and copying 20 21 unless redaction is requested by the holder of such number, or 22 by the holder's attorney or legal guardian, in a signed, 23 legibly written request specifying the case name, case number, document heading, and page number. The request must be 2.4 delivered by mail, facsimile, electronic transmission, or in 25 26 person to the clerk of the circuit court. The clerk of the 27 circuit court does not have a duty to inquire beyond the 2.8 written request to verify the identity of a person requesting redaction. A fee may not be charged for the redaction of a 29 social security number or a bank account, debit, charge, or 30 credit card number pursuant to such request. 31

24

Florida Senate - 2006 576-2137-06

1 e. Any person who prepares or files a document to be 2 recorded in the official records by the county recorder as provided in chapter 28 may not include a person's social 3 security number or complete bank account, debit, charge, or 4 5 credit card number in that document unless otherwise expressly 6 required by law. Until January 1, 2007, if a social security 7 number or a complete bank account, debit, charge, or credit 8 card number is or has been included in a document presented to the county recorder for recording in the official records of 9 the county, such number may be made available as part of the 10 official record available for public inspection and copying. 11 12 Any person, or his or her attorney or legal guardian, may 13 request that a county recorder remove from an image or copy of an official record placed on a county recorder's publicly 14 available Internet website, or a publicly available Internet 15 website used by a county recorder to display public records 16 17 outside the office or otherwise made electronically available 18 outside the county recorder's office to the general public, his or her social security number or complete account, debit, 19 charge, or credit card number contained in that official 20 21 record. Such request must be legibly written, signed by the 22 requester, and delivered by mail, facsimile, electronic 23 transmission, or in person to the county recorder. The request must specify the identification page number of the document 2.4 that contains the number to be redacted. The county recorder 25 26 does not have a duty to inquire beyond the written request to 27 verify the identity of a person requesting redaction. A fee 2.8 may not be charged for redacting such numbers. f. Subparagraphs 2. and 3. do not apply to the clerks 29 30 of the court or the county recorder with respect to circuit court records and official records. 31

25

q. On January 1, 2007, and thereafter, the clerk of 1 2 the circuit court and the county recorder must keep complete bank account, debit, charge, and credit card numbers exempt as 3 provided for in paragraph (b), and must keep social security 4 numbers confidential and exempt as provided for in 5 6 subparagraph 3., without any person having to request 7 redaction. 8. Beginning January 31, 2004, and each January 31 8 thereafter, every agency must file a report with the Secretary 9 10 of State, the President of the Senate, and the Speaker of the House of Representatives listing the identity of all 11 12 commercial entities that have requested social security 13 numbers during the preceding calendar year and the specific purpose or purposes stated by each commercial entity regarding 14 its need for social security numbers. If no disclosure 15 requests were made, the agency shall so indicate. 16 17 9. Any affected person may petition the circuit court for an order directing compliance with this paragraph. 18 10. This paragraph does not supersede any other 19 applicable public records exemptions existing prior to May 13, 20 21 2002, or created thereafter. 22 11. This paragraph is subject to the Open Government 23 Sunset Review Act in accordance with s. 119.15 and shall stand repealed October 2, 2007, unless reviewed and saved from 2.4 repeal through reenactment by the Legislature. 25 Section 14. This act shall take effect upon becoming a 26 27 law. 28 29 30 31

Florida Senate - 2006 576-2137-06

CS for CS for SB 2518

1		STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR
2 3		<u>CS/Senate Bill 2518</u>
	mb e	armittee substitute for OD 2510.
4	The	committee substitute for SB 2518:
5 6	the time pe and the end agency post	Changes the "cone of silence" period for contracting to the time period between the release of the solicitation and the end of the 72 hour protest window after the
7		agency posts its notice of intended award. The change means an awarded vendor can communicate with the agency
8		after the protest period and before execution of the contract.
9		Changes the language concerning the appointment of the
10		executive director to clarify that the executive director does not direct the entire council.
11		Places a definition for "commercial activity" within the provisions of s. 119.071, F.S., rather than relying on a
12		cross-reference for that definition.
13		
14		
15		
16 17		
1 / 18		
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		
29		
30		
31		