By Senator Wise

5-1216-06 See HB

1	A bill to be entitled
2	An act relating to interpreters for the deaf
3	and hard of hearing; creating pt. XV of ch.
4	468, F.S.; creating s. 468.90, F.S.; providing
5	definitions; creating s. 468.901, F.S.;
6	creating the Board of Interpreters for the Deaf
7	and Hard of Hearing under the Department of
8	Health; providing for appointment,
9	qualifications, and terms of board members;
10	creating s. 468.902, F.S.; providing for board
11	headquarters; creating s. 468.903, F.S.;
12	requiring certain persons to be licensed or
13	hold a permit to practice; creating s. 468.904,
14	F.S.; providing for license and permit
15	application and renewal, reinstatement,
16	extension, suspension, and revocation;
17	providing rulemaking authority; creating s.
18	468.905, F.S.; providing for application,
19	examination, license, and permit fees; creating
20	s. 468.906, F.S.; providing restrictions on and
21	qualifications for licensure and permit
22	holding; providing for licensure and permit
23	types; creating s. 468.907, F.S.; providing for
24	surrender or seizure of suspended or revoked
25	licenses and permits; requiring payment of
26	certain fee upon reinstatement; prohibiting
27	practice under certain circumstances; creating
28	s. 468.908, F.S.; providing requirements for
29	inactive status; creating s. 468.909, F.S.;
30	providing continuing education requirements;
31	creating s. 468.910, F.S.; providing

1 requirements for submitting certain complaints; 2 requiring the board to compile certain complaint data; providing that disciplinary 3 4 proceedings shall be conducted under s. 5 456.073, F.S.; providing grounds for board 6 recommendation of revocation or suspension of 7 license or permit or other disciplinary action; 8 creating s. 468.911, F.S.; providing exemptions from regulation under the part; creating s. 9 10 468.912, F.S.; prohibiting certain acts; providing penalties; creating s. 468.913, F.S.; 11 12 establishing privilege for certain 13 conversations; providing for voluntary disclosure of certain privileged conservations; 14 creating s. 468.914, F.S.; providing rulemaking 15 authority; providing an effective date. 16 17 WHEREAS, the Legislature declares the practice of 18 manual or oral interpreting and transliterating services 19 affects the public health, safety, and welfare; therefore, the 20 21 licensure of these practices is necessary to ensure minimum 22 standards of competency and to provide the public with safe 23 and accurate manual or oral interpreting or transliterating services, and 2.4 WHEREAS, it is the intent of the Legislature to provide 25 for the regulation of persons in the state offering manual or 26 27 oral interpreting or transliterating services to individuals 2.8 who are deaf, hard of hearing, or dependent on the use of

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Be It Enacted by the Legislature of the State of Florida:

manual modes of communication, NOW, THEREFORE,

1	Section 1. Part XV of chapter 468, Florida Statutes,
2	consisting of sections 468.90, 468.901, 468.902, 468.903,
3	468.904, 468.905, 468.906, 468.907, 468.908, 468.909, 468.910,
4	468.911, 468.912, 468.913, and 468.914, is created to read:
5	<u>PART XV</u>
6	INTERPRETERS FOR DEAF AND HARD OF HEARING
7	468.90 DefinitionsAs used in this part, the term:
8	(1) "American Sign Language" means a fully developed
9	visual-gesture language with distinct grammar, syntax, and
10	symbols that is the primary language used by the deaf
11	community in the United States.
12	(2) "American Sign Language Proficiency Interview" or
13	"Sign Communication Proficiency Interview" means the
14	assessment of fluency in American Sign Language.
15	(3) "Board" means the Board of Interpreters for the
16	Deaf and Hard of Hearing.
17	(4) "Cued speech" means a phonetically based system to
18	enable spoken language to appear visually through the use of
19	hand shapes and specific locations in combination with natural
20	mouth movements to represent sounds of spoken language.
21	(5) "Deaf" means a nonfunctional sense of hearing for
22	the purpose of communication and whose primary means of
23	communication is visual. Unless otherwise specified, "deaf"
24	also means hard of hearing or deaf-blind.
25	(6) "Deaf-blind" means senses of hearing and sight
26	that are limited for the purpose of communication. A
27	deaf-blind person's primary means of communication is visual
28	or tactile.
29	(7) "Deaf interpreter" means a person who engages in
30	the practice of interpreting in a setting that requires two or
31	more interpreters in order to facilitate communication between

1	persons who are deaf or hard of hearing and those who are
2	hearing.
3	(8) "Department" means the Department of Health.
4	(9) "Educational interpreter" means an interpreter who
5	engages in the practice of interpreting in a prekindergarten
6	through grade 12 setting.
7	(10) "Educational Interpreter Evaluation" means the
8	test administered by the Florida Registry of Interpreters for
9	the Deaf, Inc., to assess the skills of educational
10	interpreters in the state and consists of three levels: Level
11	1, which is the lowest skill level; Level 2, which is the
12	intermediate skill level; and Level 3, which is the highest
13	skill level.
14	(11) "Educational Interpreter Performance Assessment"
15	means the assessment developed by staff members of Boys Town
16	National Research Hospital with partial support from the
17	National Institute of Health-National Institute on Deafness
18	and other Communication Disorders grant, D-60 DC00982.
19	(12) "Florida Registry of Interpreters for the Deaf,
20	Inc." means the state affiliate chapter of the national
21	Registry of Interpreters for the Deaf, Inc.
22	(13) "Hard of hearing" means a hearing loss that
23	results in the possible dependence on visual methods to
24	communicate.
25	(14) "Interpreter" means a person who engages in the
26	practice of interpreting for the deaf or hard of hearing and,
27	unless otherwise specified, means a person who engages in the
28	practice of transliterating.
29	(15) "Interpreter service consumer" means the person
30	for whom the interpreter facilitates communication.

(16) "Interpreting" means the process of providing
accessible communication between persons who are deaf or hard
of hearing and those who are hearing and includes, but is not
limited to, communication between American Sign Language and
English or other modalities that involve visual, gestural, and
tactile methods of communication.
(17) "Mentorship" means professional quidance by a
qualified practitioner, as provided by board rule, on a formal
or an informal basis.
(18) "Multilingual interpreting" means the act of
interpreting in a setting that requires not only skill in
English and American Sign Language, but also another language,
whether oral or signed, and cultural sensitivity and knowledge
of the parties involved.
(19) "National Association of the Deaf" means the
entity that certified sign language interpreters at a national
level, though the association no longer administers its
certification examination, and whose certifications consist of
Level III, Generalist; Level IV, Advanced; and Level V,
Master; and are recognized in the Registry of Interpreters for
the Deaf, Inc.
(20) "National Council on Interpreting" means the
joint council of the Registry of Interpreters for the Deaf,
Inc., and the National Association of the Deaf that issues a
National Interpreter Certification certifying sign language
interpreters at the national level.
interpreters at the national level.
interpreters at the national level. (21) "Oral interpreting" means facilitating a mode of

1	(22) "Quality Assurance Screening" means the
2	examination administered by the Florida Registry of
3	Interpreters for the Deaf, Inc., to monitor the progress of
4	uncertified apprentice interpreters in the state which
5	examination consists of three levels: Level I, Beginner
6	Apprentice; Level II, Intermediate Apprentice; and Level III,
7	Advanced Apprentice.
8	(23) "Registry of Interpreters for the Deaf, Inc.,"
9	means the entity that certifies sign language and oral
10	interpreters at the national level and that grants a
11	specialist certificate in the area of legal interpreting.
12	(24) "Sign language" means a continuum of
13	visual-qestural language and communication systems based on
14	hand signs and is not limited to American Sign language.
15	(25) "Student" or "intern" means a person enrolled in
16	a course of study or mentorship or an apprenticeship program
17	that leads to a certificate or degree at an accredited
18	institution or a license in interpreting.
19	(26) "Teaching, Education, and Certification Unit"
20	means the national organization that assesses and certifies
21	cued speech transliterators.
22	(27) "Transliterating" means the process of providing
23	accessible communication between persons who are deaf or hard
24	of hearing and those who are hearing primarily using a signed
25	mode of English and spoken English.
26	(28) "Transliterator" means a person who engages in
27	the practice of transliterating.
28	468.901 Board of Interpreters for the Deaf and Hard of
29	Hearing; membership, appointment, terms
30	(1) The Board of Interpreters for the Deaf and Hard of
31	Hearing is created within the Department of Health and

1	initially shall consist of seven members appointed by the
2	Governor and confirmed by the Senate, as follows:
3	(a) Three members shall meet the qualifications set
4	forth in this part to be eliqible to become fully licensed
5	interpreters, one of whom must be a practicing educational
6	interpreter, and the three members shall be appointed from a
7	list of nine individuals recommended by the Florida Registry
8	of Interpreters for the Deaf, Inc.
9	(b) One member shall be a deaf or hard of hearing
10	interpreter who meets the qualifications set forth in this
11	part to be eliqible to hold a permit, provisional license, or
12	license, and shall be appointed from a list of three
13	individuals recommended by the Florida Registry of
14	Interpreters for the Deaf, Inc.
15	(c) Two members shall be deaf or hard of hearing, one
16	of whom must use American Sign Language as a primary mode of
17	communication, and shall be appointed from a list of six
18	individuals recommended by the Florida Coordinating Council on
19	Deaf and Hard of Hearing.
20	(d) One member shall be a private citizen who is
21	hearing and who does not hold a license or permit to interpret
22	for the deaf or hard of hearing.
23	(2) Members appointed after the initial appointments
24	shall be licensed or hold a permit for which the initial
25	appointees were eligible pursuant to paragraphs (1)(a) and
26	<u>(b).</u>
27	(3) Members of the board shall be appointed for terms
28	of 4 years, except that:
29	(a) Of the members initially appointed under paragraph
30	(1)(a), one member shall serve a term of 2 years and one
31	member shall serve a term of 3 years.

1	(b) The member initially appointed under paragraph
2	(1)(b) shall serve a term of 1 year.
3	(c) Of the members initially appointed under paragraph
4	(1)(c), one member shall serve a term of 3 years.
5	(4) No member may serve more than two consecutive
6	terms.
7	(5) All provisions of chapter 456 relating to the
8	activities of regulatory boards under the Department of Health
9	shall apply to the board.
10	468.902 Board headquarters The board shall maintain
11	its official headquarters in Tallahassee.
12	468.903 Authority to practice Any person who
13	receives remuneration as an interpreter, represents himself or
14	herself as an interpreter, or conveys the impression of or
15	assumes the identity of an interpreter must be licensed or
16	hold a permit in accordance with the provisions of this part.
17	468.904 Application and renewal, reinstatement,
18	extension, suspension, and revocation process
19	(1) The board shall adopt by rule procedures necessary
20	to implement the requirements for license and permit
21	application, license renewal, license reinstatement, permit
22	extension, license and permit suspension and revocation, and
23	continuing education requirements.
24	(2) An application for a license or permit and license
25	or permit renewal shall be submitted to the board.
26	(3) An application shall include, but not be limited
27	to:
28	(a) Proof of issuance of a valid recognized
29	<pre>credential.</pre>
30	(b) A recent passport or other official photograph of
31	the applicant.

1	(c) Payment of the required nonrefundable application
2	fee.
3	(4) The board shall adopt by rule procedures for
4	handling incomplete applications.
5	(5) Each license or permit must be renewed no later
6	than March 1 of each year.
7	(6) An application for license renewal or permit
8	extension shall be submitted annually to the board and shall
9	include, but not be limited to, the following:
10	(a) Proof of issuance of a valid recognized
11	<u>credential.</u>
12	(b) Proof of completion of the required continuing
13	education, if applicable.
14	(c) The renewal or extension fee, including the late
15	fee, if appropriate.
16	(7) The board shall approve the issuance of a license
17	or permit, a renewal of the license, or an extension of a
18	permit upon its determination that the credentials and
19	documents are complete.
20	(8) An application for reinstatement of a suspended
21	license or permit shall include, but not be limited to, the
22	following:
23	(a) Proof of license credentials.
24	(b) The nonrefundable application fee.
25	(c) A written request including the appropriateness of
26	reinstatement.
27	(d) Proof of completion of continuing education, as
28	applicable.
29	(9) An application for reinstatement of a revoked
30	license or permit must include, but not be limited to, the
31	following:

1	(a) Proof of license credentials.
2	(b) The nonrefundable application fee.
3	(c) A written request including the appropriateness of
4	reinstatement.
5	(d) Proof of completion of continuing education, as
6	applicable.
7	(10) Upon a majority vote of the board to deny a
8	license or permit application, license renewal, license
9	reinstatement, or permit extension, the board shall notify the
10	applicant of the reasons for the denial in writing no later
11	than 30 calendar days after the board's action.
12	(11) A person who is issued a license or permit under
13	this part and who is acting as an interpreter shall display
14	the license or permit to a client or an interpreter service
15	consumer upon request.
16	(12) A person who is issued a license or permit under
17	this part shall notify the board of any change in his or her
18	address no later than 30 days after the change.
19	468.905 FeesThe board shall establish by rule the
20	fees to be paid, as follows:
21	(1) Application fee, not to exceed \$35.
22	(2) Examination fee, not to exceed \$100, which is
23	refundable if the applicant is found to be ineligible to take
24	the examination.
25	(3) Reexamination fee, not to exceed \$100.
26	(4) Initial license or permit fee, not to exceed \$150.
27	(5) Annual license renewal fee, not to exceed \$150.
28	(6) Permit extension fee, not to exceed \$50.
29	(7) License reinstatement application fee, not to
30	exceed \$70.
31	468.906 License and permit; qualifications

1	(1) RESTRICTIONSA license or permit may not be
2	issued under this part to:
3	(a) Any person convicted of a felony.
4	(b) Any person who has not received a high school
5	diploma or its equivalent.
6	(c) Any person who is not 18 years of age or older.
7	(2) INTERPRETER OR TRANSLITERATOR LICENSE An
8	applicant must hold one or more of the following valid
9	certifications or degrees to be eligible for licensure as an
10	interpreter or transliterator:
11	(a) A Registry of Interpreters for the Deaf, Inc.,
12	certification, except that oral certification shall be
13	recognized to provide oral transliteration services only.
14	(b) A National Association of the Deaf Certification,
15	Level IV or Level V.
16	(c) A National Interpreting Council certification.
17	(d) A Teaching, Education, Certification Unit
18	Transliteration Skills certification, which shall be
19	recognized for a transliteration license to provide only cued
20	speech transliteration services.
21	(e) An associate of arts degree or an associate of
22	science degree held by an interpreter certified on or after
23	January 1, 2010.
24	(f) A bachelor of arts degree or a bachelor of science
25	degree held by an interpreter certified on or after January 1,
26	<u>2012.</u>
27	(3) PROVISIONAL LICENSE
28	(a) An applicant must have successfully completed one
29	or more of the following assessments to be eliqible for
30	provisional licensure:
31	

1	1. Florida Registry of Interpreters for the Deaf,
2	Inc., Quality Assurance Screening, Level II or Level III.
3	2. Florida Registry of Interpreters for the Deaf,
4	Inc., Educational Interpreter Evaluation, Level II or Level
5	III.
6	3. National Association of the Deaf, Level III.
7	4. Educational Interpreter Performance Assessment,
8	Level IV or Level V.
9	5. Teaching, Education, Certification Unit Cued
10	American English Competency Screening, Level 3.3 to 4.0,
11	except the assessment shall be recognized for a provisional
12	license to provide only cued speech transliteration services.
13	(b) An applicant for a deaf interpreter's provisional
14	license must have received a passing score on the Certified
15	Deaf Interpreter written examination and received a superior
16	or advanced plus rating on the Sign Communication Proficiency
17	Interview or the American Sign Language Proficiency Interview
18	assessment.
19	(c) The provisional license is active for not more
20	than 5 years after the date of issuance, except that the board
21	may issue a 1-year extension. The board shall not issue more
22	than one extension of a provisional license.
23	(4) TEMPORARY LICENSE An interpreter temporarily
24	residing in the state who meets the criteria for licensure
25	under this part may hold a temporary license for a period not
26	to exceed 6 months after the date of issuance of the temporary
27	license. An interpreter may hold only one temporary license in
28	a calendar year.
29	(5) SPECIAL LIMITED LICENSE
30	(a) The board shall have the authority, upon
31	presentation of satisfactory proof of competency and under

1	rules adopted by the board, to issue a special limited license
2	to an individual who demonstrates competency in a specialized
3	area for which no formal, generally recognized evaluation
4	exists. Specialized areas associated with the practice of
5	interpreting include, but are not limited to, interpreting for
6	the deaf-blind, multilingual interpreting, and certain nonsign
7	modalities.
8	(b) Special limited licenses shall be granted until
9	formal, generally recognized evaluative methods for these
10	modalities are instituted.
11	(c) Special limited licenses shall state the
12	limitations as to the specialized area for which the licensee
13	demonstrates competency.
14	(d) Licenses issued under this subsection are subject
15	to the provisions of this part and the rules adopted by the
16	board, except an applicant shall not be required to
17	demonstrate any knowledge or expertise in any communication
18	modality other than the one the applicant claims as the area
19	of his or her specialty.
20	(e) The board shall establish by rule separate
21	educational requirements for specific modalities to determine
22	the competency claimed by the applicant for a special limited
23	license.
24	(f) The board shall adopt rules regarding the
25	development and implementation of criteria and licensure
26	standards for interpreters specializing in deaf-blind
27	communication.
28	(q) Special limited licenses shall be recognized only
29	for the area of special competency specified on the license.
30	(6) PERMIT

1	(a) An applicant for a permit must have successfully
2	passed one of the following assessments to be eliqible to hold
3	a permit under this subsection:
4	1. Florida Registry of Interpreters for the Deaf,
5	Inc., Quality Assurance Screening, Level I.
6	2. Florida Registry of Interpreters for the Deaf,
7	Inc., Educational Interpreter Evaluation, Level I.
8	3. Educational Interpreter Performance Assessment,
9	Level III.
10	(b) An applicant must have successfully completed 20
11	documented hours of interpreter training, of which 16 hours
12	must be certified specific, and must have attained a superior
13	or advanced plus rating on the Sign Communication Proficiency
14	Interview or the American Sign Language Proficiency Interview
	assessment.
15	
16	(c) A permit may not be held for more than 2 years
	(c) A permit may not be held for more than 2 years following the date of issuance, except the board may approve a
16	
16 17	following the date of issuance, except the board may approve a
16 17 18	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more
16 17 18	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more than one extension of a permit.
16 17 18 19	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more than one extension of a permit. (d) Deaf interpreters must submit an audiogram or
16 17 18 19 20	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more than one extension of a permit. (d) Deaf interpreters must submit an audiogram or audiological report with proof of hearing loss.
16 17 18 19 20 21	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more than one extension of a permit. (d) Deaf interpreters must submit an audiogram or audiological report with proof of hearing loss. (7) REGISTERED PERMITA registered permit shall be
116 117 118 119 220 221 222 223	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more than one extension of a permit. (d) Deaf interpreters must submit an audiogram or audiological report with proof of hearing loss. (7) REGISTERED PERMITA registered permit shall be issued not later than July 1, 2008. Any interpreter who
116 117 118 119 20 221 222 23	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more than one extension of a permit. (d) Deaf interpreters must submit an audiogram or audiological report with proof of hearing loss. (7) REGISTERED PERMITA registered permit shall be issued not later than July 1, 2008. Any interpreter who provides interpreter services prior to the date of enactment
16 17 18 19 20 21 22 23 24	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more than one extension of a permit. (d) Deaf interpreters must submit an audiogram or audiological report with proof of hearing loss. (7) REGISTERED PERMITA registered permit shall be issued not later than July 1, 2008. Any interpreter who provides interpreter services prior to the date of enactment of this part, who does not meet the requirements of this part,
16 17 18 19 20 21 22 23 24 25 26	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more than one extension of a permit. (d) Deaf interpreters must submit an audiogram or audiological report with proof of hearing loss. (7) REGISTERED PERMITA registered permit shall be issued not later than July 1, 2008. Any interpreter who provides interpreter services prior to the date of enactment of this part, who does not meet the requirements of this part, and who has registered with the department not later than 60
16 17 118 119 220 221 222 223 224 225 226 227	following the date of issuance, except the board may approve a 1-year extension of the permit. The board shall not issue more than one extension of a permit. (d) Deaf interpreters must submit an audiogram or audiological report with proof of hearing loss. (7) REGISTERED PERMITA registered permit shall be issued not later than July 1, 2008. Any interpreter who provides interpreter services prior to the date of enactment of this part, who does not meet the requirements of this part, and who has registered with the department not later than 60 calendar days after the date of enactment of this part, shall

enactment of this part shall comply with the licensing or 2 permitting requirements under this part. (8) TEMPORARY PERMIT. --3 4 (a) A person from another state, whether or not he or 5 she holds a valid interpreter's credential from that state, 6 may hold a temporary permit for a period not to exceed 6 months after the date of issuance of the temporary permit. 8 (b) A person who holds a temporary permit must submit proof of having applied to the department, no later than 60 9 10 days after the date of issuance of the temporary permit, for one of the following: 11 12 1. Licensure. 13 2. Temporary licensure. 3. Provisional licensure. 14 4. Permit. 15 Special limited license. 16 17 (c) A person may hold only one temporary permit. 18 468.907 Suspended or revoked license or permit. --(1) A license or permit suspended or revoked by the 19 2.0 board is subject to immediate expiration and surrender to the 21 department. 22 (2) The department has the right to immediately seize 23 a suspended or revoked license or permit. (3) The licensee or permitholder shall pay the 2.4 reinstatement fee if the suspended or revoked license is 2.5 reinstated by the board. 26 27 (4) A renewed license or permit shall not entitle the 2.8 licensee or permitholder to engage in the practice of interpreting until the suspension or revocation period has 29 ended or is otherwise removed by the board and the right to 30 practice is restored by the board. 31

468.908 Inactive status. -- Any interpreter who notifies 2 the board on forms prescribed by board rule may place his or her license on inactive status and shall be exempt from 3 4 payment of renewal fees until he or she applies for 5 reinstatement and the reinstatement is approved by the board 6 and a license is issued. 7 (1) Any interpreter who requests reinstatement from 8 inactive status shall pay the reinstatement fee and shall meet 9 the requirements for reinstatement as determined by board 10 rule. (2) Any interpreter whose license is inactive shall 11 12 not practice in the state. 13 (3) Any interpreter who practices interpreting while his or her license is on inactive status shall be considered 14 practicing without a license and is subject to disciplinary 15 16 action. (4) An interpreter may submit a request for inactive 18 status for up to 2 years, after which the inactive interpreter 19 may petition the board for an extension of an inactive status 2.0 as determined by board rule. 21 468.909 Continuing education. --2.2 (1) A licensed interpreter shall annually submit proof 23 of current certification and indicate his or her compliance or noncompliance with the requirements of the Registry of 2.4 Interpreters for the Deaf, Inc., Certification Maintenance 2.5 26 Program. 27 (2) A licensed Teaching, Education, and Certification 2.8 Unit cued speech transliterator shall submit proof of successful completion of 2.0 units of continuing education 29 30 during the preceding 12 months ending March 15 of each year.

(3) A provisional licensed interpreter shall annually 2 submit proof of completion of 2.0 units of continuing education during the preceding 12 months ending March 15 of 3 4 each year, which also shall indicate compliance with the Registry of Interpreters for the Deaf, Inc., in the Associate 5 6 Continuing Education Training program. 7 (4) Registered permitholders shall annually submit proof of successful completion of 2.0 units of continuing 8 9 education during the preceding 12 months ending March 15 of 10 the year in which application is made. (5) Each licensee and permitholder is responsible for 11 maintaining records of successful completion of the continuing 12 13 education required by this subsection and transmitting a copy of the record to the board. 14 468.910 Complaint process; grievances. --15 (1) Complaints regarding dishonorable, unethical, or 16 unprofessional conduct of an interpreter or transliterator shall be submitted to the board in writing or by videotape 18 with a completed complaint form not later than 1 calendar year 19 after the occurrence of the alleged violation. 2.0 21 (2) Complaints shall be compiled by the board and 2.2 shall include, but are not limited to: 23 (a) The name of the licensee. The name of the complainant. 2.4 (b) (c) The date of the alleged violation. 2.5 (d) The date of the complaint. 2.6 27 (e) A brief statement detailing the nature of the 2.8 complaint. (f) The final disposition of the complaint. 29 30

1	(3) The department shall acknowledge all complaints in
2	writing no later than 10 business days after receipt of the
3	complaint.
4	(4) Disciplinary proceedings shall be conducted
5	pursuant to s. 456.073.
6	(5) The board may recommend to the department the
7	revocation or suspension of a license or permit, or such
8	disciplinary action as the board deems appropriate, for
9	conduct that may result in or from, but not limited to:
10	(a) Obtaining or attempting to obtain a license under
11	this part through bribery, misrepresentation, concealment of
12	material fact, or fraudulent misrepresentation.
13	(b) Having been found quilty of fraud,
14	misrepresentation, concealment, or material misstatement of
15	fact or deceit in connection with providing interpreter or
16	transliterator services.
17	(c) Having violated any standard of professional or
18	ethical conduct adopted by board rule.
19	(d) Having been found quilty of unprofessional
20	conduct, including, but not limited to:
21	1. Making a false or fraudulent statement in any
22	document connected with the practice of interpreting or
23	transliterating.
24	2. Willfully violating a privileged communication.
25	3. Willfully violating confidentiality.
26	4. Knowingly performing an act that aids or assists an
27	unlicensed person to practice interpreting or transliterating
28	in violation of this part.
29	5. Practicing interpreting or transliterating under a
30	false or assumed name.
31	

1	6. Advertising for the practice of interpreting or
2	transliterating in a deceptive or unethical manner.
3	7. Performing as an interpreter or transliterator
4	while intoxicated or under the influence of illegal drugs.
5	8. Committing repeated violations of any of the rules
6	of the board or provisions of this part.
7	9. Committing repeated acts of gross misconduct in the
8	practice of interpreting or transliterating.
9	10. Demonstrating a pattern of practice or other
10	behavior that demonstrates incapacity or incompetence to
11	practice under this part.
12	(e) Having violated any lawful order or any provision
13	of the part or the rules adopted thereunder.
14	(f) Aiding or assisting another person in violating
15	any provision of this part or any rule adopted thereunder.
16	468.911 Exemptions The following interpreters or
17	transliterators are exempt from this part:
18	(1) An interpreter or transliterator who provides
19	interpreting services solely at a worship service or religious
20	ceremony conducted by a religious organization or for
21	educational purposes for a religious entity or
22	religious-affiliated school that does not receive public
23	moneys, except this exemption does not apply to settings that
24	require compliance with the Americans with Disabilities Act.
25	(2) An interpreter or transliterator who provides
26	interpreting services during an emergency. For purposes of
27	this subsection, "emergency" means a situation in which, after
28	documented attempts to obtain the services of a licensed
29	interpreter, an individual who is deaf or hard of hearing
30	determines that the delay in obtaining a licensed interpreter
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might lead to injury or loss to the individual requiring 2 services, provided: (a) The services of a licensed interpreter must 3 4 continue to be sought during the emergency in which the 5 unlicensed interpreter is providing interpreting services. 6 (b) An interpreter is acting under the Good Samaritan 7 Act, as determined by board rule. 8 (3) An interpreter who is not a resident of this state 9 and who: 10 (a) Is registered in this state, for a period not to exceed 30 nonconsecutive calendar days in a calendar year, to 11 engage in interpreting, including, but not limited to, 12 13 conference interpreting, video-relay interpreting, or interpreting while on a cruise vessel, and who may or may not 14 hold a valid credential from another state, except that: 15 The nonresident interpreter must provide proof to 16 the board of having submitted an application for a license or 18 permit before the expiration of his or her registration. 19 2. Interpreting services provided during a declared 2.0 national or state emergency will not be included in the 30-day 21 registration restriction. 22 (b) Practices under the authority of the board and 23 this part. (4) Any person who provides interpreting services pro 2.4 bono or for remuneration under circumstances that do not allow 2.5 for the fulfillment of the provisions for licensure or 26 2.7 permitting under this part and in circumstances under which 2.8 the services of a qualified interpreter are not required under the provisions of the federal Americans with Disabilities Act 29 of 1990, section 504 of the Rehabilitation Act of 1973, the 30 Individuals with Disabilities Education Improvement Act of

2004, the No Child Left Behind Act of 2001, or the regulations 2 adopted thereunder. 3 (5) A student or intern interpreter who: 4 (a) Is enrolled in a course of study or mentorship 5 program leading to a certificate, degree, or licensure in 6 interpreting, provided that the student or intern engages only 7 in activities and services that constitute a part of a supervised plan of study that clearly designates him or her as 8 9 a student or an intern. 10 (b) Interprets in the presence of a qualified supervising mentor. The qualified supervising mentor must be: 11 12 A fully licensed interpreter or transliterator with 13 a minimum of 5 years of interpreting experience or an instructor in an interpreter training program who has three 14 letters of recommendation from individuals already approved as 15 mentors; or 16 2. A deaf mentor meeting the requirements for a 18 provisional license. 468.912 Illegal acts; penalties. -- Any person who 19 2.0 attempts to practice interpreting or transliterating for 21 remuneration or on a voluntary basis for an interpreter service consumer without first having obtained a valid license 2.2 23 or permit, who knowingly files false information with the board for the purpose of obtaining a license or permit, or who 2.4 otherwise violates this part commits a misdemeanor of the 2.5 first degree, punishable as provided in s. 775.082 or s. 26 2.7 775.083. Violations include, but are not limited to: 2.8 (1) Obtaining or attempting to obtain a license or permit by means of fraud, bribery, misrepresentation, or 29 30 concealment of material facts.

1	(2) Knowingly performing an act that in any way aids
2	or assists an unlicensed person or a person who does not hold
3	a valid permit to practice interpreting or transliterating.
4	(3) Interpreting or transliterating under a false or
5	assumed name.
6	(4) Using the name or title of "licensed interpreter"
7	or any other name or title which implies that he or she is
8	licensed or holds a permit under this part.
9	(5) Knowingly concealing information relating to the
10	enforcement of this part or rules adopted thereunder.
11	(6) Using or attempting to use a license or permit
12	that is suspended or revoked.
13	(7) Employing any individual who is not licensed or
14	permitted under this part for the purpose of providing
15	interpreter services to an interpreter services consumer.
16	(8) Knowingly allowing a student or intern interpreter
17	to provide interpreting services without direct supervision as
18	provided under this part.
19	(9) Presenting the license or permit of another person
20	as his or her own license.
21	(10) Allowing the use of his or her license or permit
22	by another person.
23	(11) Advertising professional services in a false or
24	misleading manner.
25	468.913 Privileged communications
26	(1) An interpreter who interprets or transliterates a
27	conversation between a person who can hear and a deaf person
28	is deemed a conduit for the conversation and may not disclose
29	or be compelled to disclose by subpoena the contents of the
30	conversation that he or she interpreted without the written
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1	consent of all of the persons to whom he or she provided the
2	interpreting service.
3	(2) All communications that are recognized by law as
4	privileged shall remain privileged when an interpreter is used
5	to facilitate the communication.
6	(3) The disclosure of the contents of a privileged
7	conversation may be voluntarily disclosed when:
8	(a) An interpreter services consumer waives the
9	privilege by bringing public charges against the licensee.
10	(b) A communication reveals the intended commission of
11	a crime or harmful act and disclosure of the communication is
12	judged necessary by the licensed interpreter to protect any
13	persons from a clear, imminent risk of serious mental or
14	physical harm or injury or to forestall a serious threat to
15	the public safety.
16	(4) Nothing shall prohibit a licensed interpreter from
17	voluntarily testifying in court hearings concerning matters of
18	adoption, child abuse, or child neglect or other matters
19	pertaining to children, except as provided under the federal
20	Abused and Neglected Child Reporting Act.
21	(5) An educational interpreter may disclose pertinent
22	information to those directly responsible for the child's
23	educational program or to the members of the Individual
24	Education Plan Team.
25	468.914 Rulemaking authority
26	(1) The board is authorized to adopt rules pursuant to
27	ss. 120.536(1) and 120.54 to implement the provisions of this
28	part conferring duties upon the board.
29	(2) In addition to the rulemaking requirements
30	provided in this part, the board shall adopt rules, pertaining
31	to, but not limited to:

1	(a) A code of professional conduct for licensees.
2	(b) Performance requirements, including education and
3	examination standards for interpreters.
4	(c) Continuing education requirements.
5	(d) Appropriate and acceptable testing tools to
6	evaluate interpreters.
7	(e) Fee schedules authorized under s. 468.906.
8	(f) Procedures for acceptance of funds from federal
9	and private sources to be used for the purposes of this part.
10	Section 2. This act shall take effect July 1, 2006.
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