

CHAMBER ACTION

1 The Transportation Committee recommends the following:

2
3 **Council/Committee Substitute**

4 Remove the entire bill and insert:

5 A bill to be entitled

6 An act relating to driver license services; directing the
7 Department of Highway Safety and Motor Vehicles to study
8 outsourcing its driver license services; providing a
9 definition; requiring that the department submit a report
10 to the Governor and Legislature by a specified date;
11 providing requirements for the department with respect to
12 issues to be included in the study; requiring a cost-
13 benefit analysis and a transition and implementation plan;
14 amending s. 318.15, F.S.; providing for the collection of
15 certain service charges by authorized driver's license
16 agents; amending s. 322.02, F.S.; revising legislative
17 intent provisions to include references to county
18 constitutional officers providing driver license services;
19 amending s. 322.135, F.S.; authorizing the department to
20 contract with any county constitutional officer for driver
21 license services in certain counties; providing an
22 effective date.
23

24 Be It Enacted by the Legislature of the State of Florida:

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26 Section 1. (1) The Department of Highway Safety and Motor
27 Vehicles shall study the outsourcing of its driver license
28 services and shall make recommendations to the Governor, the
29 President of the Senate, and the Speaker of the House of
30 Representatives by January 1, 2007. As used in this section, the
31 term "outsourcing" means the process of contracting with an
32 external service provider or other governmental agency to
33 provide a service, in whole or in part, while the department
34 retains the responsibility and accountability for the service.

35 (2) As part of its study, the department shall provide a
36 description of the services to be outsourced. Types of issues
37 for the department to consider must include, but need not be
38 limited to:

39 (a) A detailed description of the service to be outsourced
40 and a description and analysis of the department's current
41 performance of the service.

42 (b) A cost-benefit analysis describing the estimated
43 specific direct and indirect costs or savings; performance
44 improvements, including reducing wait times at driver license
45 offices; risks; and qualitative and quantitative benefits
46 involved in or resulting from outsourcing the service. The cost-
47 benefit analysis must include a detailed plan and timeline
48 identifying all actions that must be implemented to realize the
49 expected benefits.

50 (c) A statement of the potential effect on applicable
51 federal, state, and local revenues and expenditures. The

52 statement must specifically describe the effect on general
 53 revenue, trust funds, general revenue service charges, and
 54 interest on trust funds, together with the potential direct or
 55 indirect effect on federal funding and cost allocations.

56 (d) A plan to ensure compliance with public records law.

57 (e) A transition and implementation plan for addressing
 58 changes in the number of department personnel, affected business
 59 processes, and employee-transition issues. Such a plan must also
 60 specify the mechanism for continuing the operation of the
 61 service if the contractor fails to perform or comply with the
 62 performance standards and provisions of the contract. Within
 63 this plan, the department shall identify all resources,
 64 including full-time equivalent positions, which are subject to
 65 outsourcing.

66 Section 2. Subsection (2) of section 318.15, Florida
 67 Statutes, is amended to read:

68 318.15 Failure to comply with civil penalty or to appear;
 69 penalty.--

70 (2) After suspension of the driver's license and privilege
 71 to drive of a person under subsection (1), the license and
 72 privilege may not be reinstated until the person complies with
 73 all obligations and penalties imposed on him or her under s.
 74 318.18 and presents to a driver license office a certificate of
 75 compliance issued by the court, together with a nonrefundable
 76 service charge of up to \$47.50 imposed under s. 322.29, or
 77 presents a certificate of compliance and pays the aforementioned
 78 service charge of up to \$47.50 to the clerk of the court or a
 79 driver licensing agent authorized in s. 322.135, ~~tax collector~~

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80 clearing such suspension. Of the charge collected by the clerk
81 of the court or a driver licensing agent ~~the tax collector~~, \$10
82 shall be remitted to the Department of Revenue to be deposited
83 into the Highway Safety Operating Trust Fund. Such person shall
84 also be in compliance with requirements of chapter 322 prior to
85 reinstatement.

86 Section 3. Subsection (1) of section 322.02, Florida
87 Statutes, is amended to read:

88 322.02 Legislative intent; administration.--

89 (1) The Legislature finds that over the past several years
90 the department and individual county tax collectors have entered
91 into contracts for the delivery of full and limited driver
92 license services where such contractual relationships best
93 served the public interest through state administration and
94 enforcement and local government implementation. It is the
95 intent of the Legislature that future interests and processes
96 for developing and expanding the department's relationship with
97 tax collectors and other county constitutional officers through
98 contractual relationships for the delivery of driver license
99 services be achieved through the provisions of this chapter,
100 thereby serving best the public interest considering
101 accountability, cost-effectiveness, efficiency, responsiveness,
102 and high-quality service to the drivers in Florida.

103 Section 4. Subsection (10) is added to section 322.135,
104 Florida Statutes, to read:

105 322.135 Driver's license agents.--

106 (10) The department may contract with any county
107 constitutional officer to provide driver license services in the

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108 same manner as provided in this section in a county in which the
109 tax collector is not elected or elects not to provide driver
110 license services.

111 Section 5. This act shall take effect upon becoming a law.