

By Senator Fasano

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A bill to be entitled
An act relating to the Department of Highway Safety and Motor Vehicles; directing the department to study the outsourcing of its driver's license services to a provider, in whole or in part, while retaining responsibility and accountability for the services; requiring that the department submit a report to the Governor and Legislature by a specified date; providing requirements for the department with respect to issues to be included in the study; requiring a cost-benefit analysis and a transition and implementation plan; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. (1) The Department of Highway Safety and Motor Vehicles shall study the outsourcing of its driver's license services and shall make recommendations to the Governor, the President of the Senate, and the Speaker of the House of Representatives by January 1, 2007. As used in this section, the term "outsourcing" means the process of contracting with an external service provider to provide a service, in whole or in part, while the department retains the responsibility and accountability for the service.

(2) As part of its study, the department shall provide a description of the services to be outsourced. Types of issues for the department to consider must include, but need not be limited to:

1 (a) A detailed description of the service to be
2 outsourced and a description and analysis of the department's
3 current performance of the service.

4 (b) A cost-benefit analysis describing the estimated
5 specific direct and indirect costs or savings; performance
6 improvements, including reducing wait times at driver's
7 license offices; risks; and qualitative and quantitative
8 benefits involved in or resulting from outsourcing the
9 service. The cost-benefit analysis must include a detailed
10 plan and timeline identifying all actions that must be
11 implemented to realize the expected benefits.

12 (c) A statement of the potential effect on applicable
13 federal, state, and local revenues and expenditures. The
14 statement must specifically describe the effect on general
15 revenue, trust funds, general revenue service charges, and
16 interest on trust funds, together with the potential direct or
17 indirect effect on federal funding and cost allocations.

18 (d) A plan to ensure compliance with public-records
19 law.

20 (e) A transition and implementation plan for
21 addressing changes in the number of department personnel,
22 affected business processes, and employee-transition issues.
23 Such a plan must also specify the mechanism for continuing the
24 operation of the service if the contractor fails to perform or
25 comply with the performance standards and provisions of the
26 contract. Within this plan, the department shall identify all
27 resources, including full-time equivalent positions, which are
28 subject to outsourcing.

29 Section 2. This act shall take effect upon becoming a
30 law.
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SENATE SUMMARY

Requires that the Department of Highway Safety and Motor Vehicles study the outsourcing of its driver's license services to a provider, in whole or in part, while retaining responsibility and accountability for the services. Requires that the department submit a report to the Governor and Legislature. Provides requirements for issues to be included in the study.