

587-946-06

1 A bill to be entitled  
2 An act relating to Medicaid fraud and abuse;  
3 creating s. 409.9135, F.S.; requiring that  
4 managed care organizations providing or  
5 arranging services for Medicaid recipients  
6 establish and maintain special investigative  
7 units; requiring each managed care organization  
8 to submit a plan for detecting and preventing  
9 fraud and abuse within the Medicaid program to  
10 the Agency for Health Care Administration;  
11 specifying requirements that must be met if a  
12 managed care organization contracts with  
13 another entity to conduct activities to detect  
14 and prevent fraud and abuse; authorizing the  
15 Office of the Inspector General in the agency  
16 to review records and determine compliance with  
17 the act; requiring managed care organizations  
18 to file a report with the Office of the  
19 Inspector General if a fraudulent or abusive  
20 act is suspected; specifying the information to  
21 be included in a report of suspected fraud or  
22 abuse; providing civil immunity to any person  
23 or entity that reports suspected fraud or abuse  
24 in good faith to the agency or a law  
25 enforcement entity; authorizing designated  
26 staff of a managed care organization to share  
27 information concerning suspected fraud or  
28 abuse; providing rulemaking authority;  
29 requiring the agency to create a system to  
30 validate information collected by a Medicaid  
31 encounter-data system; requiring that the

1 agency report on its efforts to coordinate  
2 anti-fraud and abuse systems related to managed  
3 care organizations to the Governor and the  
4 Legislature; providing an effective date.  
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6 Be It Enacted by the Legislature of the State of Florida:  
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8 Section 1. Section 409.9135, Florida Statutes, is  
9 created to read:

10 409.9135 Medicaid managed care organizations' special  
11 investigative units or contracts; plans to prevent or reduce  
12 fraud and abuse.--Each managed care organization that provides  
13 or arranges for the provision of health care services to  
14 Medicaid recipients under this chapter shall establish and  
15 maintain a special investigative unit to investigate  
16 fraudulent claims and other types of program abuse by  
17 recipients and service providers. A managed care organization  
18 may contract with another entity for the investigation of  
19 fraudulent claims and other types of program abuse by  
20 recipients and service providers. As used in this section, the  
21 terms "abuse," "fraud," and "overpayment" have the same  
22 meanings as in s. 409.913.

23 (1) Each managed care organization shall adopt a plan  
24 to prevent and reduce fraud and abuse and annually file that  
25 plan with the Office of the Inspector General in the agency  
26 for approval. The plan must include:

27 (a) A general description of the managed care  
28 organization's procedures for detecting and investigating  
29 possible acts of fraud, abuse, or overpayment;

30 (b) A description of the managed care organization's  
31 procedures for the mandatory reporting of possible acts of

1 fraud or abuse to the Office of the Inspector General in the  
2 agency;

3 (c) A description of the managed care organization's  
4 procedures for educating and training personnel on how to  
5 detect and prevent fraud, abuse, or overpayment;

6 (d) The name, address, telephone number, and fax  
7 number of the individual responsible for carrying out the  
8 plan;

9 (e) A description or chart outlining the  
10 organizational arrangement of the managed care organization's  
11 personnel who are responsible for investigating and reporting  
12 possible acts of fraud, abuse, or overpayment;

13 (f) A summary of the results of investigations of  
14 fraud, abuse, or overpayment which were conducted during the  
15 past year by the managed care organization's special  
16 investigative unit or its contractor; and

17 (g) Provisions for maintaining the confidentiality of  
18 any patient information that is relevant to an investigation  
19 of fraud, abuse, or overpayment.

20 (2) If a managed care organization contracts for the  
21 investigation of fraudulent claims and other types of program  
22 abuse by recipients or service providers, the managed care  
23 organization shall file the following with the Office of the  
24 Inspector General in the agency.

25 (a) A copy of the written contract between the managed  
26 care organization and the contracting entity;

27 (b) The names, addresses, telephone numbers, and fax  
28 numbers of the principals of the entity with which the managed  
29 care organization has contracted; and

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1           (c) A description of the qualifications of the  
2 principals of the entity with which the managed care  
3 organization has contracted.

4           (3) The Office of the Inspector General in the agency  
5 may review the records of a managed care organization in order  
6 to determine compliance with this section.

7           (4)(a) Upon detection of a potential or suspected  
8 fraudulent or abusive act by a provider or a recipient, the  
9 managed care organization shall file a report with the Office  
10 of the Inspector General in the agency. At a minimum, the  
11 report must contain the name of the provider or recipient, the  
12 provider's Medicaid billing number or tax identification  
13 number or the Medicaid recipient's identification number, and  
14 a description of the suspected fraudulent or abusive act.

15           (b) Upon receipt of the report, the Office of the  
16 Inspector General in the agency shall direct the report to the  
17 appropriate investigative unit, including the agency's Bureau  
18 of Program Integrity, the Medicaid Fraud Control Unit in the  
19 Office of the Attorney General, or the Department of Law  
20 Enforcement.

21           (5) In the absence of fraud or bad faith, a person or  
22 managed care organization is not subject to civil liability  
23 for libel, slander, or any other relevant tort for filing a  
24 report, without malice, or furnishing other information,  
25 without malice, which is required by this section or required  
26 by the agency under the authority granted in this section, and  
27 no civil cause of action of any nature shall arise against  
28 such person or managed care organization for:

29           (a) Any information relating to suspected fraudulent  
30 or abusive acts, or persons suspected of engaging in such  
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1 acts, which is furnished to or received from law enforcement  
2 officials, their agents, or employees;

3 (b) Any information relating to suspected fraudulent  
4 or abusive acts, or persons suspected of engaging in such  
5 acts, which is furnished to or received from other persons  
6 subject to the provisions of this chapter;

7 (c) Any such information furnished in reports to the  
8 agency, the Office of the Attorney General, the Department of  
9 Law Enforcement, or any other local, state, or federal law  
10 enforcement officials or their agents or employees; or

11 (d) Other actions taken in cooperation with any of the  
12 agencies or individuals specified in this subsection in the  
13 lawful investigation of suspected fraudulent or abusive acts.

14 (6) In addition to the immunity granted in subsection  
15 (5), persons identified as designated employees or contractors  
16 whose responsibilities include the investigation and  
17 disposition of claims relating to suspected fraudulent or  
18 abusive acts may share information relating to persons  
19 suspected of committing fraudulent or abusive acts with other  
20 designated employees or contractors of the same or other  
21 managed care organizations whose responsibilities include the  
22 investigation and disposition of claims relating to fraudulent  
23 or abusive acts; however, the agency must have been given  
24 written notice of the names and job titles of such designated  
25 employees or contractors before the designated employees or  
26 contractors share information. Unless the designated employees  
27 or contractors of the managed care organizations act in bad  
28 faith or in reckless disregard for the rights of any recipient  
29 or provider, the managed care organization and its designated  
30 employees or contractors are not civilly liable for libel,  
31 slander, or any other relevant tort, and a civil action does

1 not arise against the managed care organization or its  
2 designated employees or contractors for any information  
3 related to suspected fraudulent or abusive acts which is  
4 provided to another managed care organization. The qualified  
5 immunity against civil liability conferred on any managed care  
6 organization or its designated employees or contractors shall  
7 be forfeited with respect to the publication of any defamatory  
8 information or its exchange with third persons who are not  
9 expressly authorized by this subsection to share in such  
10 information.

11 (7) This section does not abrogate or modify in any  
12 way any common-law or statutory privilege or immunity  
13 heretofore enjoyed by any person.

14 (8) The agency may adopt rules as necessary to  
15 administer this section.

16 Section 2. The Agency for Health Care Administration  
17 shall develop and implement a methodology to validate the  
18 information that is collected by any encounter-data-reporting  
19 system and used for tracking the services provided to Medicaid  
20 recipients through managed care organizations. This validation  
21 methodology shall assess whether the encounter-data-reporting  
22 system accurately reflects:

23 (1) The demographic characteristics of the patient.

24 (2) The principal, secondary, and tertiary diagnosis.

25 (3) The procedure performed.

26 (4) The date and location where the procedure was  
27 performed.

28 (5) The payment for the procedure, if any.

29 (6) If applicable, the health care practitioner's  
30 universal identification number.

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1           (7) If the health care practitioner rendering the  
2 service is a dependent practitioner, the modifiers appropriate  
3 to indicate that the service was delivered by the dependent  
4 practitioner.

5           (8) Prescription drugs for each type of patient  
6 encounter.

7           (9) Appropriate information related to health care  
8 costs and utilization from managed care plans.

9           Section 3. The Agency for Health Care Administration  
10 shall report to the Governor, the President of the Senate, and  
11 the Speaker of the House of Representatives by November 1,  
12 2006, on how the agency is coordinating its internal  
13 anti-fraud and abuse-prevention and detection systems as they  
14 apply to managed care organizations. This report must include  
15 a description of how information is coordinated and shared  
16 among managed care organizations, the agency, and other  
17 governmental entities that are responsible for preventing,  
18 detecting, and prosecuting Medicaid provider and recipient  
19 fraud or abuse.

20           Section 4. This act shall take effect July 1, 2006.  
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SENATE SUMMARY

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3 Requires managed care organizations that provide or  
4 arrange services for Medicaid recipients to establish and  
5 maintain special investigative units. Requires managed  
6 care organizations to submit plans for detecting and  
7 preventing fraud and abuse to the Agency for Health Care  
8 Administration. Provides for the Office of the Inspector  
9 General in the agency to review records and determine  
10 compliance with the act. Requires managed care  
11 organizations to report fraud and abuse to the Office of  
12 the Inspector General. Provides that a person or entity  
13 that reports suspected fraud or abuse in good faith to  
14 the agency or a law enforcement entity is immune from  
15 civil liability. Authorizes the sharing of information  
16 concerning suspected fraud or abuse. Authorizes the  
17 agency to adopt rules. Requires that the agency create a  
18 system to validate information collected by systems for  
19 reporting encounter data concerning Medicaid recipients.  
20 Requires that the agency report to the Governor and the  
21 Legislature.  
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