

Amendment No. (for drafter's use only)

CHAMBER ACTION

Senate

House

1 Representative(s) Evers offered the following:

2
3 **Amendment**

4 Remove line 2648 through 2662 and insert:

5
6 (2) The Legislature finds that when the tax collectors of
7 the state contract with the department pursuant to s. 322.135,
8 Florida Statutes, to provide driver license services, in whole
9 or in part, they function as such an outsourced external service
10 provider. The department shall conduct this study with the
11 active participation of three tax collectors appointed by the
12 department, one from a county having a population of less than
13 50,000, one from a county having a population of more than
14 50,000 and less than 400,000, and one from a county having a
15 population of 400,000 or greater. As part of its study, the
16 department shall provide a description of the services to be

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17 outsourced. Types of issues for the department to consider must
18 include, but need not be limited to:

19 (a) A detailed description of the service to be outsourced
20 and a description and analysis of the department's current
21 performance of the service.

22 (b) A cost-benefit analysis describing the estimated
23 specific direct and indirect costs or savings; performance
24 improvements, including reduced wait times at driver license
25 offices; risks; and qualitative and quantitative benefits
26 involved in or resulting from outsourcing the service. The cost-
27 benefit analysis must include a detailed plan and timeline
28 identifying all actions that must be implemented to realize the
29 expected benefits. The current performance of the department
30 should include the service by the department through its offices
31 and the service provided by its existing outsourced contract tax
32 collectors through their offices. The cost-benefit study shall
33 also account for the additional responsibilities and work
34 functions added to the department and to its outsourced agents
35 and the tax collectors since the submission of the cost
36 determination and allocation task force report on January 1,
37 2002.