1

A bill to be entitled

2 An act relating to procurement of contractual services by 3 a state agency; amending s. 287.057, F.S.; prohibiting a state agency from renewing or amending a contract for 4 5 outsourcing under certain conditions; requiring certain 6 qualifications for persons chosen to conduct negotiations 7 during specified procurements; requiring the Department of 8 Management Services to adopt rules governing those 9 qualifications; requiring that a specified statement be included in procurements of commodities and services which 10 prohibits contact between respondents and specified 11 employees of the executive and legislative branches; 12 creating s. 287.0571, F.S.; creating the Florida Efficient 13 Government Act; providing legislative intent; providing 14 that procurements of specified commodities and services 15 16 are not subject to the act; creating s. 287.05721, F.S.; providing definitions; creating s. 287.0573, F.S.; 17 creating the Council on Efficient Government within the 18 19 Department of Management Services; providing the purpose and membership of the council; providing duties and 20 responsibilities of the council; requiring the council to 21 review and issue advisory reports on certain state agency 22 procurements; requiring the department to employ adequate 23 24 number of staff; requiring the council to be headed by a director appointed by the Secretary of Management 25 26 Services; requiring state agencies to submit materials required by the council; creating s. 287.0574, F.S.; 27 providing requirements for certain business cases to 28 Page 1 of 26

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outsource by a state agency; requiring a state agency to 29 30 develop a business case that describes and analyzes a contractual services procurement under consideration; 31 providing that the business case is not subject to 32 challenge or protest under the Administrative Procedure 33 Act; providing required components of a business case; 34 35 providing contract requirements for an outsourcing procurement; amending s. 287.058, F.S.; providing that a 36 37 contract may not prohibit a contractor from lobbying the executive or legislative branches concerning specified 38 contract issues, within specified time lines; creating s. 39 287.074, F.S.; requiring that only public officers or 40 employees shall perform certain functions; prohibiting a 41 contractor from participating in the procurement of 42 contractual services by a state agency; repealing s. 43 44 14.203, F.S., which creates the State Council on Competitive Government and provides duties and authority 45 of the council; providing appropriations; providing that 46 47 certain state agencies are subject to the act; amending s. 48 119.071, F.S.; removing a cross-reference; clarifying the meaning of "commercial activity" to conform to the removal 49 of the reference; providing an effective date. 50 51

Be It Enacted by the Legislature of the State of Florida: 52

53

54 Section 1. Paragraph (a) of subsection (14) and paragraph (b) of subsection (17) of section 287.057, Florida Statutes, are 55 amended, and subsection (26) is added to that section, to read: 56 Page 2 of 26

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57 287.057 Procurement of commodities or contractual 58 services.--

(14) (a) Contracts for commodities or contractual services 59 60 may be renewed for a period that may not exceed 3 years or the term of the original contract, whichever period is longer. 61 Renewal of a contract for commodities or contractual services 62 63 shall be in writing and shall be subject to the same terms and conditions set forth in the initial contract. If the commodity 64 65 or contractual service is purchased as a result of the solicitation of bids, proposals, or replies, the price of the 66 67 commodity or contractual service to be renewed shall be specified in the bid, proposal, or reply. A renewal contract may 68 not include any compensation for costs associated with the 69 70 renewal. Renewals shall be contingent upon satisfactory 71 performance evaluations by the agency and subject to the 72 availability of funds. Exceptional purchase contracts pursuant to paragraphs (5)(a) and (c) may not be renewed. With the 73 74 exception of subsection (13), if a contract amendment results in a longer contract term or increased payments, a state agency may 75 76 not renew or amend a contract for the outsourcing of a service 77 or activity that has an original term value exceeding the sum of 78 \$10 million before submitting a written report concerning 79 contract performance to the Governor, the President of the Senate, and the Speaker of the House of Representatives at least 80 90 days before execution of the renewal or amendment. 81 For a contract in excess of the threshold amount 82 (17)provided in s. 287.017 for CATEGORY FOUR, the agency head shall 83 appoint: 84

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85 At least three persons to conduct negotiations during (b) 86 a competitive sealed reply procurement who collectively have 87 experience and knowledge in negotiating contracts, contract 88 procurement, and the program areas and service requirements for 89 which commodities or contractual services are sought. When the 90 value of a contract is in excess of \$1 million in any fiscal 91 year, at least one of the persons conducting negotiations must 92 be certified as a contract negotiator based upon rules adopted 93 by the Department of Management Services in order to ensure that 94 certified contract negotiators are knowledgeable about effective negotiation strategies, capable of successfully implementing 95 those strategies, and involved appropriately in the procurement 96 process. At a minimum, the rules must address the qualifications 97 98 required for certification, the method of certification, and the procedure for involving the certified negotiator. If the value 99 100 of a contract is in excess of \$10 million in any fiscal year, at least one of the persons conducting negotiations must be a 101 102 Project Management Professional, as certified by the Project 103 Management Institute. Each solicitation for the procurement of commodities 104 (26) 105 or contractual services shall include the following provision: 106 "Respondents to this solicitation or persons acting on their 107 behalf may not contact, between the release of the solicitation 108 and the execution of the resulting contract, any employee or

109 officer of the executive or legislative branch concerning any

110 aspect of this solicitation, except in writing to the

111 procurement officer or as provided in the solicitation

112 documents. Violation of this provision may be grounds for

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113	rejecting a response."
114	Section 2. Section 287.0571, Florida Statutes, is created
115	to read:
116	287.0571 Applicability of ss. 287.0571-287.0574
117	(1) Sections 287.0571-287.0574 may be cited as the
118	"Florida Efficient Government Act."
119	(2) It is the intent of the Legislature that each state
120	agency focus on its core mission and deliver services
121	effectively and efficiently by leveraging resources and
122	contracting with private-sector vendors whenever vendors can
123	more effectively and efficiently provide services and reduce the
124	cost of government.
125	(3) It is further the intent of the Legislature that
126	business cases to outsource be evaluated for feasibility, cost-
127	effectiveness, and efficiency before a state agency proceeds
128	with any outsourcing of services.
129	(4) Sections 287.0571-287.0574 do not apply to:
130	(a) A procurement of commodities and contractual services
131	listed in s. 287.057(5)(e), (f), and (g) and (22).
132	(b) A procurement of contractual services subject to s.
133	287.055.
134	(c) A contract in support of the planning, development,
135	implementation, operation, or maintenance of the road, bridge,
136	and public transportation construction program of the Department
137	of Transportation.
138	(d) A procurement of commodities or contractual services
139	which does not constitute an outsourcing of services or
140	activities.
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2006 141 Section 3. Section 287.05721, Florida Statutes, is created 142 to read: 287.05721 Definitions.--As used in ss. 287.0571-287.0574, 143 144 the term: 145 "Council" means the Council on Efficient Government. (1) 146 "Outsource" means the process of contracting with a (2) 147 vendor to provide a service as defined in s. 216.011(1)(f), in whole or in part, or an activity as defined in s. 148 149 216.011(1)(rr), while a state agency retains the responsibility 150 and accountability for the service or activity and there is a 151 transfer of management responsibility for the delivery of 152 resources and the performance of those resources. 153 Section 4. Section 287.0573, Florida Statutes, is created 154 to read: 155 287.0573 Council on Efficient Government; membership; 156 duties.--There is created a Council on Efficient Government 157 (1) 158 within the Department of Management Services to review, 159 evaluate, and issue advisory reports on business cases submitted 160 to the council as specified in this section. 161 The council shall consist of seven members appointed (2) by the Governor pursuant to s. 20.052 and confirmed by the 162 163 Senate: The Secretary of Management Services, who shall serve 164 (a) 165 as chair. (b) 166 A Cabinet member other than the Governor, or his or her senior management or executive staff designee. 167 (c) Two heads of executive branch agencies. 168 Page 6 of 26

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169 Three members from the private sector who, (d) 170 collectively, have experience with procurement, successfully increasing operational efficiency, and implementing complex 171 172 projects in the private-sector business environment. A private-173 sector member of the council may not at any time during his or 174 her appointment to the council be registered to lobby the 175 executive or legislative branch. 176 Within 45 days after the effective date of this (3) 177 section, the Governor shall appoint two private-sector members 178 and two state agency heads for terms of 1 year and one private-179 sector member and two agency heads for terms of 2 years. 180 Thereafter, each member shall be appointed for a term of 2 181 years. The private-sector members shall serve without 182 compensation, but are entitled to reimbursement for per diem and 183 travel expenses pursuant to s. 112.061. 184 (4) A state agency member of the council may not 185 participate in a council review of a business case to outsource 186 if his or her state agency is conducting the proposed 187 outsourcing. A private-sector member of the council may not 188 participate in a council review of a business case to outsource 189 if he or she has a business relationship with an entity that is 190 involved or could potentially be involved in the proposed 191 outsourcing. (5) A member of the council, except the Cabinet member, 192 may not delegate his or her membership to a designee. 193 194 (6) A quorum shall consist of at least four members, 195 including at least two private-sector members. 196 (7) Any vacancy on the council shall be filled in the same Page 7 of 26

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197	manner as the original appointment, and any member appointed to
198	fill a vacancy occurring for a reason other than the expiration
199	of a term shall serve only for the unexpired term of the
200	member's predecessor.
201	(8) The council shall:
202	(a) Employ a standard process for reviewing business cases
203	to outsource.
204	(b) Review and evaluate business cases to outsource as
205	requested by the Governor or the state agency head whose agency
206	is proposing to outsource or as required by ss. 287.0571-
207	287.0574 or by law.
208	(c) No later than 30 days before a state agency's issuance
209	of a solicitation of \$10 million or more, provide to the agency
210	conducting the procurement, the Governor, the President of the
211	Senate, and the Speaker of the House of Representatives an
212	advisory report for each business case reviewed and evaluated by
213	the council. The report must contain all versions of the
214	business case, an evaluation of the business case, any relevant
215	recommendations, and sufficient information to assist the state
216	agency proposing to outsource in determining whether the
217	business case to outsource should be included with the
218	legislative budget request.
219	(d) Recommend and implement standard processes for state
220	agency and council review, including the development of
221	templates for use by state agencies in submitting business cases
222	to the council, and evaluate state agency business cases to
223	outsource.
224	(e) Develop standards and best-practice procedures for use
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225 by state agencies in evaluating business cases to outsource. Recommend standards, processes, and guidelines for use 226 (f) 227 by state agencies in developing business cases to outsource. 228 Incorporate any lessons learned from outsourcing (q) 229 services and activities into council standards, procedures, and 230 guidelines, as appropriate, and identify and disseminate to agencies information regarding best practices in outsourcing 231 232 efforts. 233 (h) Develop, in consultation with the Agency for Workforce Innovation, guidelines for assisting state employees whose jobs 234 are eliminated as a result of outsourcing. 235 236 Identify and report yearly to the Legislature on (i) innovative methods of delivering government services which would 237 238 improve the efficiency, effectiveness, or competition in the delivery of government services, including, but not limited to, 239 240 enterprise-wide proposals. 241 (j) Report to the Legislature, yearly, on the outsourcing 242 efforts of each state agency. Such reporting shall include, but 243 need not be limited to, the number of outsourcing business cases and solicitations generated by each state agency, the number and 244 245 dollar value of outsourcing contracts by each state agency, and 246 the status of extensions, renewals, and amendments of state 247 agency outsourcing contracts. 248 (9) The council shall make available to the Governor and the Legislature minutes of all meetings, a summary report on 249 each proposal that describes funding options, including the need 250 for any budget amendments or new appropriations, and an annual 251 252 report of the activities and recommendations of the council.

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253	(10) The department shall employ an adequate number of
254	staff who collectively possess significant expertise and
255	experience as required to carry out the responsibilities of this
256	act.
257	(11) The council shall be headed by a director appointed
258	by the secretary.
259	(12) Each state agency shall submit to the council all
260	information, documents, or other materials required by the
261	council or this chapter.
262	Section 5. Section 287.0574, Florida Statutes, is created
263	to read:
264	287.0574 Business cases to outsource; review and analysis;
265	requirements
266	(1) A business case to outsource having a projected cost
267	exceeding \$10 million in any fiscal year shall require:
268	(a) An initial business case analysis conducted by the
269	state agency and submitted to the council, the Governor, the
270	President of the Senate, and the Speaker of the House of
271	Representatives at least 60 days before a solicitation is
272	issued. The council shall evaluate the business case analysis
273	and submit the evaluation to the state agency, the Governor, the
274	President of the Senate, and the Speaker of the House of
275	Representatives when the business case evaluation is completed,
276	but at least 30 days before issuing a solicitation.
277	(b) A final business case analysis conducted by the state
278	agency and submitted after the conclusion of any negotiations,
279	at least 30 days before execution of a contract, to the council,
280	the Governor, the President of the Senate, and the Speaker of
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281 the House of Representatives. (2) A proposal to outsource having a projected cost that 282 283 ranges from \$1 million to \$10 million in any fiscal year shall 284 require: 285 An initial business case analysis conducted by the (a) 286 state agency and submission of the business case at least 30 287 days before issuing a solicitation to the council, the Governor, the President of the Senate, and the Speaker of the House of 288 289 Representatives. (b) A final business case analysis conducted by the state 290 291 agency and submitted after the conclusion of any negotiations, 292 at least 30 days before execution of a contract, to the council, 293 the Governor, the President of the Senate, and the Speaker of 294 the House of Representatives. 295 (3) A business case to outsource having a projected cost 296 that is less than \$1 million in any fiscal year shall require a 297 final business case analysis conducted by the state agency after 298 the conclusion of any negotiations and provided at least 30 days 299 before execution of a contract to the council. The council shall 300 provide such business cases in its annual report to the 301 Legislature. 302 For any proposed outsourcing, the state agency shall (4) 303 develop a business case that justifies the proposal to outsource. In order to reduce any administrative burden, the 304 council may allow a state agency to submit the business case in 305 306 the form required by the budget instructions issued pursuant to s. 216.023, augmented with additional information if necessary, 307 308 to ensure that the requirements of this section are met. The Page 11 of 26

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309	business case is not subject to challenge or protest pursuant to
310	chapter 120. The business case must include, but need not be
311	limited to:
312	(a) A detailed description of the service or activity for
313	which the outsourcing is proposed.
314	(b) A description and analysis of the state agency's
315	current performance, based on existing performance metrics if
316	the state agency is currently performing the service or
317	activity.
318	(c) The goals desired to be achieved through the proposed
319	outsourcing and the rationale for such goals.
320	(d) A citation to the existing or proposed legal authority
321	for outsourcing the service or activity.
322	(e) A description of available options for achieving the
323	goals.
324	(f) An analysis of the advantages and disadvantages of
325	each option, including, at a minimum, potential performance
326	improvements and risks.
327	(g) A description of the current market for the
328	contractual services that are under consideration for
329	outsourcing.
330	(h) A cost-benefit analysis documenting the direct and
331	indirect specific baseline costs, savings, and qualitative and
332	quantitative benefits involved in or resulting from the
333	implementation of the recommended option or options. Such
334	analysis must specify the schedule that, at a minimum, must be
335	adhered to in order to achieve the estimated savings. All
336	elements of cost must be clearly identified in the cost-benefit
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337	analysis, described in the business case, and supported by
338	applicable records and reports. The state agency head shall
339	attest that, based on the data and information underlying the
340	business case, to the best of his or her knowledge, all
341	projected costs, savings, and benefits are valid and achievable.
342	As used in this section, the term "cost" means the reasonable,
343	relevant, and verifiable cost, which may include, but is not
344	limited to, elements such as personnel, materials and supplies,
345	services, equipment, capital depreciation, rent, maintenance and
346	repairs, utilities, insurance, personnel travel, overhead, and
347	interim and final payments. The appropriate elements shall
348	depend on the nature of the specific initiative. As used in this
349	section, the term "savings" means the difference between the
350	direct and indirect actual annual baseline costs compared to the
351	projected annual cost for the contracted functions or
352	responsibilities in any succeeding state fiscal year during the
353	term of the contract.
354	(i) A description of differences among current state
355	agency policies and processes and, as appropriate, a discussion
356	of options for or a plan to standardize, consolidate, or revise
357	current policies and processes, if any, to reduce the
358	customization of any proposed solution that would otherwise be
359	required.
360	(j) A description of the specific performance standards
361	that must, at a minimum, be met to ensure adequate performance.
362	(k) The projected timeframe for key events from the
363	beginning of the procurement process through the expiration of a
364	contract.
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365	(1) A plan to ensure compliance with the public records
366	law.
367	(m) A specific and feasible contingency plan addressing
368	contractor nonperformance and a description of the tasks
369	involved in and costs required for its implementation.
370	(n) A state agency's transition plan for addressing
371	changes in the number of agency personnel, affected business
372	processes, employee transition issues, and communication with
373	affected stakeholders, such as agency clients and the public.
374	The transition plan must contain a reemployment and retraining
375	assistance plan for employees who are not retained by the state
376	agency or employed by the contractor.
377	(o) A plan for ensuring access by persons with
378	disabilities in compliance with applicable state and federal
379	law.
380	(p) A description of legislative and budgetary actions
381	necessary to accomplish the proposed outsourcing.
382	(5) In addition to the contract requirements provided in
383	s. 287.058, each contract resulting from an outsourcing must
384	include, but need not be limited to:
385	(a) A detailed scope of work which clearly specifies each
386	service or activity to be provided, including a description of
387	each deliverable that is quantifiable, measurable, and
388	verifiable.
389	(b) A service-level agreement describing all services to
390	be provided under the terms of the agreement, the state agency's
391	service requirements and performance objectives, and specific
392	responsibilities of the state agency and the contractor.

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<ul> <li>393 (c) Associated costs, specific payment terms and payment</li> <li>394 schedules, including incentive and financial disincentive</li> <li>395 provisions, and criteria governing payment.</li> </ul>
provisions, and criteria governing payment.
(d) A clear and specific transition implementation
397 <u>schedule that will be implemented in order to complete all</u>
398 required activities needed to transfer the service or activity
399 from the state agency to the contractor and operate the service
400 <u>or activity successfully.</u>
401 (e) Clear and specific identification of all required
402 <u>performance standards, which must include, at a minimum:</u>
403 <u>1. Detailed measurable acceptance criteria for each</u>
404 deliverable and service to be provided to the state agency under
405 the terms of the contract for outsourcing which document the
406 required performance level.
407 2. A method for monitoring and reporting progress in
408 achieving specified performance standards and levels.
409 <u>3. The sanctions or disincentives that shall be imposed</u>
410 for nonperformance by the contractor or state agency.
411 (f) A requirement that the contractor maintain adequate
412 accounting records that comply with all applicable federal and
413 state laws and generally accepted accounting principles.
414 (g) A requirement authorizing state access to and audit of
415 all records related to the contract or any responsibilities or
416 <u>functions under the contract for state audit and legislative</u>
417 <u>oversight purposes.</u>
(h) A requirement for service organization audits in
419 accordance with professional auditing standards, if appropriate.
420 (i) A requirement that the contractor interview and
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421 consider for employment with the contractor each displaced state 422 employee who is interested in such employment. 423 (j) A contingency plan that describes the mechanism for continuing the operation of the service or activity if the 424 425 contractor fails to perform and comply with the performance 426 standards and levels of the contract and the contract is 427 terminated. Section 6. Subsection (6) is added to section 287.058, 428 429 Florida Statutes, to read: 430 287.058 Contract document.--431 (6) A contract may not prohibit a contractor from lobbying the executive or legislative branch concerning the scope of 432 services, performance, term, or compensation regarding any 433 434 contract to which the contractor and a state agency are parties, after contract execution and during the contract term. The 435 436 provisions of this subsection are supplemental to the provisions 437 of ss. 11.062 and 216.347 and any other law prohibiting the use 438 of state funds for lobbying purposes. 439 Section 7. Section 287.074, Florida Statutes, is created 440 to read: 441 287.074 Prohibited actions by contractor personnel.--442 (1) Only a public officer or a public employee upon whom the public officer has delegated authority shall, consistent 443 444 with law, take actions, including, but not limited to: (a) Selecting state employees; 445 (b) Approving position descriptions, performance 446 447 standards, or salary adjustments for state employees; and (c) Hiring, promoting, disciplining, demoting, and 448 Page 16 of 26

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449	dismissing a state employee.
450	(2) Only a public officer shall, consistent with law,
451	commission and appoint state officers.
452	Section 8. <u>A contractor, as defined in chapter 287,</u>
453	Florida Statutes, or its employees, agents, or subcontractors,
454	may not knowingly participate, through decision, approval,
455	disapproval, or preparation of any part of a purchase request,
456	investigation, or audit, in the procurement of commodities or
457	contractual services by a state agency from an entity in which
458	the contractor, or its employees, agents, or subcontractors, has
459	a material interest.
460	Section 9. <u>Section 14.203, Florida Statutes, is repealed.</u>
461	Section 10. For the 2006-2007 fiscal year, the sum of
462	\$1.25 million in recurring funds from the General Revenue Fund
463	in a qualified expenditure category is appropriated and 10 full-
464	time equivalent positions are authorized to the Department of
465	Management Services to carry out the activities of the Council
466	on Efficient Government as provided in this act.
467	Section 11. The Department of Management Services may
468	implement a program to train state agency employees who are
469	involved in managing outsourcings as Project Management
470	Professionals, as certified by the Project Management Institute.
471	For the 2006-2007 fiscal year, the sum of \$500,000 in recurring
472	funds from the General Revenue Fund is appropriated to the
473	Department of Management Services to implement this program. The
474	Department of Management Services, in consultation with entities
475	subject to this act, shall identify personnel to participate in
476	this training based on requested need and ensure that each
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477 agency is represented. The Department of Management Services may 478 remit payment for this training on behalf of all participating 479 personnel. 480 Section 12. Notwithstanding any law to the contrary, a 481 state agency under the individual control of the Attorney 482 General, the Chief Financial Officer, or the Commissioner of 483 Agriculture are subject to this act. Section 13. Paragraph (a) of subsection (5) of section 484 485 119.071, Florida Statutes, is amended to read: 486 119.071 General exemptions from inspection or copying of 487 public records. --488 OTHER PERSONAL INFORMATION. --(5) The Legislature acknowledges that the social 489 (a)1. 490 security number was never intended to be used for business 491 purposes but was intended to be used solely for the 492 administration of the federal Social Security System. The 493 Legislature is further aware that over time this unique numeric 494 identifier has been used extensively for identity verification 495 purposes and other legitimate consensual purposes. The 496 Legislature is also cognizant of the fact that the social 497 security number can be used as a tool to perpetuate fraud 498 against a person and to acquire sensitive personal, financial, 499 medical, and familial information, the release of which could 500 cause great financial or personal harm to an individual. The Legislature intends to monitor the commercial use of social 501 security numbers held by state agencies in order to maintain a 502 503 balanced public policy.



2. An agency shall not collect an individual's social Page 18 of 26

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505 security number unless authorized by law to do so or unless the 506 collection of the social security number is otherwise imperative 507 for the performance of that agency's duties and responsibilities 508 as prescribed by law. Social security numbers collected by an 509 agency must be relevant to the purpose for which collected and 510 shall not be collected until and unless the need for social 511 security numbers has been clearly documented. An agency that 512 collects social security numbers shall also segregate that 513 number on a separate page from the rest of the record, or as 514 otherwise appropriate, in order that the social security number 515 be more easily redacted, if required, pursuant to a public records request. An agency collecting a person's social security 516 number shall, upon that person's request, at the time of or 517 518 prior to the actual collection of the social security number by 519 that agency, provide that person with a statement of the purpose 520 or purposes for which the social security number is being 521 collected and used. Social security numbers collected by an 522 agency shall not be used by that agency for any purpose other 523 than the purpose stated. Social security numbers collected by an agency prior to May 13, 2002, shall be reviewed for compliance 524 525 with this subparagraph. If the collection of a social security 526 number prior to May 13, 2002, is found to be unwarranted, the 527 agency shall immediately discontinue the collection of social security numbers for that purpose. 528

529 3. Effective October 1, 2002, all social security numbers
530 held by an agency are confidential and exempt from s. 119.07(1)
531 and s. 24(a), Art. I of the State Constitution. This exemption
532 applies to all social security numbers held by an agency before,
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533 on, or after the effective date of this exemption.

4. Social security numbers may be disclosed to another governmental entity or its agents, employees, or contractors if disclosure is necessary for the receiving entity to perform its duties and responsibilities. The receiving governmental entity and its agents, employees, and contractors shall maintain the confidential and exempt status of such numbers.

540 An agency shall not deny a commercial entity engaged in 5. 541 the performance of a commercial activity, which, for purposes of 542 this section, means an activity that provides a product or 543 service that is available from a private source, as defined in s. 14.203 or its agents, employees, or contractors access to 544 social security numbers, provided the social security numbers 545 546 will be used only in the normal course of business for 547 legitimate business purposes, and provided the commercial entity 548 makes a written request for social security numbers, verified as 549 provided in s. 92.525, legibly signed by an authorized officer, 550 employee, or agent of the commercial entity. The verified 551 written request must contain the commercial entity's name, 552 business mailing and location addresses, business telephone 553 number, and a statement of the specific purposes for which it 554 needs the social security numbers and how the social security 555 numbers will be used in the normal course of business for 556 legitimate business purposes. The aggregate of these requests shall serve as the basis for the agency report required in 557 subparagraph 8. An agency may request any other information 558 reasonably necessary to verify the identity of the entity 559 requesting the social security numbers and the specific purposes 560 Page 20 of 26

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561 for which such numbers will be used; however, an agency has no 562 duty to inquire beyond the information contained in the verified written request. A legitimate business purpose includes 563 verification of the accuracy of personal information received by 564 565 a commercial entity in the normal course of its business; use in 566 a civil, criminal, or administrative proceeding; use for 567 insurance purposes; use in law enforcement and investigation of 568 crimes; use in identifying and preventing fraud; use in 569 matching, verifying, or retrieving information; and use in research activities. A legitimate business purpose does not 570 include the display or bulk sale of social security numbers to 571 572 the general public or the distribution of such numbers to any customer that is not identifiable by the distributor. 573

574 6. Any person who makes a false representation in order to 575 obtain a social security number pursuant to this paragraph, or 576 any person who willfully and knowingly violates this paragraph, 577 commits a felony of the third degree, punishable as provided in 578 s. 775.082 or s. 775.083. Any public officer who violates this 579 paragraph is guilty of a noncriminal infraction, punishable by a fine not exceeding \$500. A commercial entity that provides 580 581 access to public records containing social security numbers in 582 accordance with this paragraph is not subject to the penalty 583 provisions of this subparagraph.

584 7.a. On or after October 1, 2002, a person preparing or 585 filing a document to be recorded in the official records by the 586 county recorder as provided for in chapter 28 may not include 587 any person's social security number in that document, unless 588 otherwise expressly required by law. If a social security number Page 21 of 26

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is or has been included in a document presented to the county recorder for recording in the official records of the county before, on, or after October 1, 2002, it may be made available as part of the official record available for public inspection and copying.

594 Any person, or his or her attorney or legal quardian, b. 595 has the right to request that a county recorder remove, from an 596 image or copy of an official record placed on a county 597 recorder's publicly available Internet website or a publicly available Internet website used by a county recorder to display 598 public records or otherwise made electronically available to the 599 600 general public by such recorder, his or her social security number contained in that official record. Such request must be 601 602 made in writing, legibly signed by the requester and delivered by mail, facsimile, or electronic transmission, or delivered in 603 604 person, to the county recorder. The request must specify the 605 identification page number that contains the social security 606 number to be redacted. The county recorder has no duty to 607 inquire beyond the written request to verify the identity of a person requesting redaction. A fee shall not be charged for the 608 609 redaction of a social security number pursuant to such request.

c. A county recorder shall immediately and conspicuously
post signs throughout his or her offices for public viewing and
shall immediately and conspicuously post, on any Internet
website or remote electronic site made available by the county
recorder and used for the ordering or display of official
records or images or copies of official records, a notice
stating, in substantially similar form, the following:

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(I) On or after October 1, 2002, any person preparing or filing a document for recordation in the official records may not include a social security number in such document, unless required by law.

621 (II)Any person has a right to request a county recorder 622 to remove, from an image or copy of an official record placed on 623 a county recorder's publicly available Internet website or on a publicly available Internet website used by a county recorder to 624 625 display public records or otherwise made electronically available to the general public, any social security number 626 627 contained in an official record. Such request must be made in writing and delivered by mail, facsimile, or electronic 628 transmission, or delivered in person, to the county recorder. 629 630 The request must specify the identification page number that 631 contains the social security number to be redacted. No fee will 632 be charged for the redaction of a social security number 633 pursuant to such a request.

634 Until January 1, 2007, if a social security number, d. 635 made confidential and exempt pursuant to this paragraph, or a complete bank account, debit, charge, or credit card number made 636 637 exempt pursuant to paragraph (b) is or has been included in a 638 court file, such number may be included as part of the court 639 record available for public inspection and copying unless redaction is requested by the holder of such number, or by the 640 holder's attorney or legal guardian, in a signed, legibly 641 written request specifying the case name, case number, document 642 heading, and page number. The request must be delivered by mail, 643 facsimile, electronic transmission, or in person to the clerk of 644

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645 the circuit court. The clerk of the circuit court does not have 646 a duty to inquire beyond the written request to verify the 647 identity of a person requesting redaction. A fee may not be 648 charged for the redaction of a social security number or a bank 649 account, debit, charge, or credit card number pursuant to such 650 request.

651 Any person who prepares or files a document to be e. 652 recorded in the official records by the county recorder as 653 provided in chapter 28 may not include a person's social 654 security number or complete bank account, debit, charge, or 655 credit card number in that document unless otherwise expressly 656 required by law. Until January 1, 2007, if a social security number or a complete bank account, debit, charge, or credit card 657 658 number is or has been included in a document presented to the 659 county recorder for recording in the official records of the 660 county, such number may be made available as part of the official record available for public inspection and copying. Any 661 662 person, or his or her attorney or legal quardian, may request 663 that a county recorder remove from an image or copy of an 664 official record placed on a county recorder's publicly available 665 Internet website, or a publicly available Internet website used 666 by a county recorder to display public records outside the 667 office or otherwise made electronically available outside the county recorder's office to the general public, his or her 668 social security number or complete account, debit, charge, or 669 credit card number contained in that official record. Such 670 request must be legibly written, signed by the requester, and 671 delivered by mail, facsimile, electronic transmission, or in 672

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673 person to the county recorder. The request must specify the 674 identification page number of the document that contains the 675 number to be redacted. The county recorder does not have a duty 676 to inquire beyond the written request to verify the identity of 677 a person requesting redaction. A fee may not be charged for 678 redacting such numbers.

f. Subparagraphs 2. and 3. do not apply to the clerks of
the court or the county recorder with respect to circuit court
records and official records.

g. On January 1, 2007, and thereafter, the clerk of the
circuit court and the county recorder must keep complete bank
account, debit, charge, and credit card numbers exempt as
provided for in paragraph (b), and must keep social security
numbers confidential and exempt as provided for in subparagraph
3., without any person having to request redaction.

688 8. Beginning January 31, 2004, and each January 31 thereafter, every agency must file a report with the Secretary 689 690 of State, the President of the Senate, and the Speaker of the 691 House of Representatives listing the identity of all commercial entities that have requested social security numbers during the 692 693 preceding calendar year and the specific purpose or purposes 694 stated by each commercial entity regarding its need for social 695 security numbers. If no disclosure requests were made, the agency shall so indicate. 696

697 9. Any affected person may petition the circuit court for698 an order directing compliance with this paragraph.

69910. This paragraph does not supersede any other applicable700public records exemptions existing prior to May 13, 2002, or

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701 created thereafter.

This paragraph is subject to the Open Government 702 11. 703 Sunset Review Act in accordance with s. 119.15 and shall stand repealed October 2, 2007, unless reviewed and saved from repeal through reenactment by the Legislature.

706 Section 14. This act shall take effect upon becoming a 707 law.

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