30-348B-06

A bill to be entitled 2 An act relating to property and casualty insurance; transferring, renumbering, and 3 amending ss. 350.061, 350.0611, 350.0612, 4 5 350.0613, and 350.0614, F.S.; authorizing the 6 Public Counsel to represent the general public 7 before the Office of Insurance Regulation; including certain proceedings related to rules 8 and rate filings for residential property 9 10 insurance; authorizing the Public Counsel to have access to files of the office, to seek 11 12 review of orders of the office, to issue 13 reports, recommendations, and proposed orders to the office; specifying where the Public 14 Counsel shall maintain his or her office; 15 authorizing the Joint Legislative Auditing 16 17 Committee to authorize the Public Counsel to employ certain types of employees; requiring 18 the Office of Insurance Regulation to provide 19 copies of certain filings to the Public 20 21 Counsel; amending s. 112.3145, F.S.; conforming 22 a cross-reference; amending s. 215.559, F.S.; 23 revising the distribution of funds in the Hurricane Loss Mitigation Program; revising 2.4 provisions relating to a low-interest loan 25 program; amending s. 408.40, F.S.; conforming a 26 27 cross-reference; amending s. 624.319, F.S.; 2.8 authorizing the Public Counsel to have access 29 to certain confidential information held by the Department of Financial Services or the Office 30 of Insurance Regulation; amending s. 627.062, 31

1 F.S.; abolishing "use and file" rate filings; 2 amending s. 627.062, F.S.; deleting provisions 3 that allow an insurer to require arbitration of 4 a rate filing for property and casualty 5 insurance; amending s. 627.0629, F.S.; 6 requiring underwriting rules for homeowners' 7 insurance to be filed with and approved by the Office of Insurance Regulation; providing for 8 9 filing and approval provisions; amending s. 10 627.0651, F.S.; abolishing "use and file" rate filings; deleting reference to the filing of 11 12 specified underwriting rules for homeowners' 13 insurance; amending s. 627.311, F.S.; abolishing "use and file" rate filings; 14 amending s. 627.4025, F.S.; redefining the term 15 "hurricane coverage" to include coverage for 16 17 damage from wind-driven water; amending s. 627.4133, F.S.; prohibiting an insurer from 18 canceling or nonrenewing a residential property 19 insurance policy for certain reasons; amending 20 21 s. 627.4145, F.S.; increasing the minimum score 22 on the reading ease test for insurance 23 policies; creating s. 627.41494, F.S.; providing for consumer participation in review 2.4 of insurance rate changes; providing for public 25 inspection of rate filings; providing for 26 27 adoption of rules by the Financial Services 2.8 Commission; requiring insurers to pay costs of consumer advocacy groups under certain 29 30 circumstances; amending s. 627.701, F.S.; revising the hurricane deductibles that 31

1 insurers must offer for personal lines 2 residential property insurance policies; creating s. 627.70105, F.S.; requiring payment 3 4 of living expenses required due to 5 uninhabitability of insured property within a 6 specified time; providing an appropriation; 7 providing effective dates. 8 Be It Enacted by the Legislature of the State of Florida: 9 10 Section 1. This act may be cited as the "Homeowners' 11 12 Defense Act." Section 2. Section 350.061, Florida Statutes, is 13 transferred, renumbered as section 11.402, Florida Statutes, 14 and amended to read: 15 11.402 350.061 Public Counsel; appointment; oath; 16 17 restrictions on Public Counsel and his or her employees .--(1) The Committee on Public Service Commission 18 Oversight shall appoint a Public Counsel by majority vote of 19 the members of the committee to represent the general public 20 21 of Florida before the Florida Public Service Commission and 22 the Office of Insurance Regulation. The Public Counsel shall 23 be an attorney admitted to practice before the Florida Supreme Court and shall serve at the pleasure of the Committee on 2.4 Public Service Commission Oversight, subject to biennial 25 reconfirmation by the committee. The Public Counsel shall 26 27 perform his or her duties independently. Vacancies in the office shall be filled in the same manner as the original 29 appointment. 30

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- (2) The Public Counsel shall take and subscribe to the oath of office required of state officers by the State Constitution.
- Counsel shall actively engage in any other business or profession; serve as the representative of any political party or on any executive committee or other governing body thereof; serve as an executive, officer, or employee of any political party, committee, organization, or association; receive remuneration for activities on behalf of any candidate for public office; or engage on behalf of any candidate for public office in the solicitation of votes or other activities in behalf of such candidacy. Neither the Public Counsel nor any employee of the Public Counsel shall become a candidate for election to public office unless he or she shall first resign from his or her office or employment.

Section 3. Section 350.0611, Florida Statutes, is transferred, renumbered as section 11.403, Florida Statutes, and amended to read:

11.403 350.0611 Public Counsel; duties and powers.--It shall be the duty of the Public Counsel to provide legal representation for the people of the state in proceedings before the <u>Public Service</u> Commission and the Office of <u>Insurance Regulation</u> and in proceedings before counties pursuant to s. 367.171(8). The Public Counsel shall have such powers as are necessary to carry out the duties of his or her office, including, but not limited to, the following specific powers:

(1) To recommend to the <u>Public Service</u> Commission or the counties, by petition, the commencement of any proceeding or action or to appear, in the name of the state or its

citizens, in any proceeding or action before the commission or the counties.

- (2) To recommend to the Office of Insurance

 Regulation, by petition, the commencement of, and to appear in the name of the state or its citizens in, any proceeding or action before the office relating to:
 - (a) Rules governing residential property insurance; or
- (b) Rate filings for residential property insurance which, pursuant to standards determined by the office, request an average statewide rate increase of 10 percent or greater as compared to the current rates in effect or the rates in effect 12 months prior to the proposed effective date.

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The Public Counsel may not stay any final order of the Office of Insurance Regulation.

(3) To and urge in any proceeding or action to which he or she is a party therein any position that which he or she deems to be in the public interest, whether consistent or inconsistent with positions previously adopted by the commission, or the counties, or the office, and use utilize therein all forms of discovery available to attorneys in civil actions generally, subject to protective orders of the commission, or the counties, or the office, which shall be reviewable by summary procedure in the circuit courts of this state.÷

(4)(2) To have access to and use of all files, records, and data of the commission, or the counties, or the office available to any other attorney representing parties in a proceeding before the commission, or the office.

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(5)(3) In any proceeding in which he or she has participated as a party, to seek review of any determination, finding, or order of the commission, or the counties, or the office, or of any hearing examiner designated by the commission, or the counties, or the office, in the name of the state or its citizens.

(6)(4) To prepare and issue reports, recommendations, and proposed orders to the commission or office, the Governor, and the Legislature on any matter or subject within the jurisdiction of the commission or office, and to make such recommendations as he or she deems appropriate for legislation relative to commission or office procedures, rules, jurisdiction, personnel, and functions.; and

(7)(5) To appear before other state agencies, federal agencies, and state and federal courts in connection with matters under the jurisdiction of the commission or office, in the name of the state or its citizens.

Section 4. Section 350.0612, Florida Statutes, is transferred, renumbered as section 11.404, Florida Statutes, and amended to read:

11.404 350.0612 Public Counsel; location.--The Public Counsel shall maintain his or her office in Leon County on the premises of the commission or, if suitable space there cannot be provided, at such other place convenient to the offices of the Public Services Commission or the Office of Insurance Regulation commissioners as will enable him or her to carry out expeditiously the duties and functions of his or her office.

Section 5. Section 350.0613, Florida Statutes, is transferred, renumbered as section 11.405, Florida Statutes, and amended to read:

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Legislature.

11.405 350.0613 Public Counsel; employees; receipt of pleadings. -- The Joint Legislative Auditing Committee may authorize the Public Counsel to employ clerical and technical assistants whose qualifications, duties, and responsibilities the committee shall from time to time prescribe. The committee may from time to time authorize retention of the services of additional attorneys, actuaries, economists, or experts to the extent that the best interests of the people of the state will be better served thereby, including the retention of expert witnesses and other technical personnel for participation in contested proceedings before the <u>Public Service</u> Commission or Office of Insurance Regulation. The commission shall furnish the Public Counsel with copies of the initial pleadings in all proceedings before the commission. The office shall furnish the Public Counsel with copies of all filings that relate to the jurisdiction of the Public Counsel pursuant to s. 11.403(2)., and If the Public Counsel intervenes as a party in any proceeding he or she shall be served with copies of all subsequent pleadings, exhibits, and prepared testimony, if used. Upon filing notice of intervention, the Public Counsel shall serve all interested parties with copies of such notice and all of his or her subsequent pleadings and exhibits. Section 6. Section 350.0614, Florida Statutes, is transferred, renumbered as section 11.406, Florida Statutes, and amended to read: 11.406 350.0614 Public Counsel; compensation and expenses. --(1) The salaries and expenses of the Public Counsel and his or her employees shall be allocated by the committee

only from moneys appropriated to the Public Counsel by the

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- (2) The Legislature declares and determines that the Public Counsel is under the legislative branch of government within the intention of the legislation as expressed in chapter 216, and no power shall be in the Executive Office of the Governor or its successor to release or withhold funds appropriated to it, but the same shall be available for expenditure as provided by law and the rules or decisions of the Committee on Public Service Commission Oversight.
- (3) Neither the Executive Office of the Governor nor the Department of Management Services or its successor shall have power to determine the number, or fix the compensation, of the employees of the Public Counsel or to exercise any manner of control over them.
- Section 7. Paragraph (b) of subsection (1) of section 112.3145, Florida Statutes, is amended to read:
- 112.3145 Disclosure of financial interests and clients represented before agencies.--
- (1) For purposes of this section, unless the context otherwise requires, the term:
 - (b) "Specified state employee" means:
- 1. Public counsel created by chapter <u>11</u> 350, an assistant state attorney, an assistant public defender, a full-time state employee who serves as counsel or assistant counsel to any state agency, the Deputy Chief Judge of Compensation Claims, a judge of compensation claims, an administrative law judge, or a hearing officer.
- 2. Any person employed in the office of the Governor or in the office of any member of the Cabinet if that person is exempt from the Career Service System, except persons employed in clerical, secretarial, or similar positions.

- 3. Each appointed secretary, assistant secretary, deputy secretary, executive director, assistant executive director, or deputy executive director of each state department, commission, board, or council; unless otherwise provided, the division director, assistant division director, deputy director, bureau chief, and assistant bureau chief of any state department or division; or any person having the power normally conferred upon such persons, by whatever title.
- 4. The superintendent or institute director of a state mental health institute established for training and research in the mental health field or the warden or director of any major state institution or facility established for corrections, training, treatment, or rehabilitation.
- 5. Business managers, purchasing agents having the power to make any purchase exceeding the threshold amount provided for in s. 287.017 for CATEGORY ONE, finance and accounting directors, personnel officers, or grants coordinators for any state agency.
- 6. Any person, other than a legislative assistant exempted by the presiding officer of the house by which the legislative assistant is employed, who is employed in the legislative branch of government, except persons employed in maintenance, clerical, secretarial, or similar positions.
- 7. Each employee of the Commission on Ethics.

 Section 8. Section 215.559, Florida Statutes, is amended to read:
 - 215.559 Hurricane Loss Mitigation Program. --
- (1) There is created a Hurricane Loss Mitigation

 Program. The Legislature shall annually appropriate \$10

 million of the moneys authorized for appropriation under s.

 215.555(7)(c) from the Florida Hurricane Catastrophe Fund to

the Department of Community Affairs for the purposes set forth 2 in this section. 3 (2)(a) One Seven million dollars in funds provided in subsection (1) shall be used for programs to improve the wind 4 resistance of residences and mobile homes, including loans, 5 6 subsidies, grants, demonstration projects, and direct assistance; cooperative programs with local governments and 8 the Federal Government; and other efforts to prevent or reduce 9 losses or reduce the cost of rebuilding after a disaster. (b) Six million dollars in funds provided in 10 subsection (1) shall be used for programs to improve the wind 11 12 resistance of residences to prevent or reduce losses or reduce the cost of rebuilding after a disaster. 13 (c) The department shall, with the funds authorized in 14 paragraphs (a) and (b), establish a program of low-interest 15 loans to qualified owners of residences and qualified owners 16 of mobile homes. For the purpose of this section, the term 18 "low-interest loan" means any direct loan or loan quarantee issued or backed by such authorized funds to a qualified owner 19 to finance efforts to prevent or reduce losses or reduce the 2.0 21 cost of rebuilding after a disaster with a requirement for repayment by the owner. Loans provided under this section 22 23 shall be made at a rate of up to 2 percent below the qualified loan rate as determined by the department. The terms and 2.4 conditions of the low-interest loan program, including loan 2.5 incentive provisions, and the qualifications required of 26 2.7 owners of residences and owners of mobile homes shall be 2.8 determined by the department. (d)(b) Three million dollars in funds provided in 29 subsection (1) shall be used to retrofit existing facilities 30

used as public hurricane shelters. The department must

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prioritize the use of these funds for projects included in the September 1, 2000, version of the Shelter Retrofit Report prepared in accordance with s. 252.385(3), and each annual report thereafter. The department must give funding priority to projects in regional planning council regions that have shelter deficits and to projects that maximize use of state funds.

(3) By the 2006 2007 fiscal year, the Department of Community Affairs shall develop a low interest loan program for homeowners and mobile home owners to retrofit their homes with fixtures or apply construction techniques that have been demonstrated to reduce the amount of damage or loss due to a hurricane. Funding for the program shall be used to subsidize or guaranty private sector loans for this purpose to qualified homeowners by financial institutions chartered by the state or Federal Government. The department may enter into contracts with financial institutions for this purpose. The department shall establish criteria for determining eligibility for the loans and selecting recipients, standards for retrofitting homes or mobile homes, limitations on loan subsidies and loan guaranties, and other terms and conditions of the program, which must be specified in the department's report to the Legislature on January 1, 2006, required by subsection (8). For the 2005 2006 fiscal year, the Department of Community Affairs may use up to \$1 million of the funds appropriated pursuant to paragraph (2)(a) to begin the low interest loan program as a pilot project in one or more counties. The Department of Financial Services, the Office of Financial Regulation, the Florida Housing Finance Corporation, and the Office of Tourism, Trade, and Economic Development shall assist the Department of Community Affairs in establishing the

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program and pilot project. The department may use up to 2.5 percent of the funds appropriated in any given fiscal year for administering the loan program. The department may adopt rules to implement the program.

(3)(4) Forty percent of the total appropriation in paragraph (2)(a) shall be used to inspect and improve tie-downs for mobile homes. Within 30 days after the effective date of that appropriation, the department shall contract with a public higher educational institution in this state which has previous experience in administering the programs set forth in this subsection to serve as the administrative entity and fiscal agent pursuant to s. 216.346 for the purpose of administering the programs set forth in this subsection in accordance with established policy and procedures. The administrative entity working with the advisory council set up under subsection (6) shall develop a list of mobile home parks and counties that may be eligible to participate in the tie-down program.

(4)(5) Of moneys provided to the Department of Community Affairs in paragraphs paragraph (2)(a) and (b), 10 percent shall be allocated to a Type I Center within the State University System dedicated to hurricane research. The Type I Center shall develop a preliminary work plan approved by the advisory council set forth in subsection(5)(6) to eliminate the state and local barriers to upgrading existing residences, mobile homes, and communities; research and develop a program for the recycling of existing older mobile homes; and support programs of research and development relating to hurricane loss reduction devices and techniques for site-built residences. The State University System also shall consult

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with the Department of Community Affairs and assist the department with the report required under subsection(7)(8).

(5)(6) The Department of Community Affairs shall develop the programs set forth in this section in consultation with an advisory council consisting of a representative designated by the Chief Financial Officer, a representative designated by the Florida Home Builders Association, a representative designated by the Florida Insurance Council, a representative designated by the Federation of Manufactured Home Owners, a representative designated by the Florida Association of Counties, and a representative designated by the Florida Manufactured Housing Association.

(6)(7) Moneys provided to the Department of Community Affairs under this section are intended to supplement other funding sources of the Department of Community Affairs and may not supplant other funding sources of the Department of Community Affairs.

(7)(8) On January 1st of each year, the Department of Community Affairs shall provide a full report and accounting of activities under this section and an evaluation of such activities to the Speaker of the House of Representatives, the President of the Senate, and the Majority and Minority Leaders of the House of Representatives and the Senate.

(8) (9) This section is repealed June 30, 2011.

Section 9. Subsection (1) of section 408.40, Florida Statutes, is amended to read:

408.40 Public Counsel.--

(1) Notwithstanding any other provisions of this chapter, the Public Counsel shall represent the public in any proceeding before the agency or its advisory panels in any administrative hearing conducted pursuant to chapter 120 or

before any other state and federal agencies and courts in any issue before the agency, any court, or any agency. With respect to any such proceeding, the Public Counsel is subject 3 to the provisions of and may use the powers granted to him or 4 her by ss. 11.402-11.406 ss. 350.061 350.0614. 5 6 Section 10. Paragraph (b) of subsection (3) of section 7 624.319, Florida Statutes, is amended to read: 8 624.319 Examination and investigation reports.--9 (3) 10 (b) Workpapers and other information held by the department or office, and workpapers and other information 11 received from another governmental entity or the National 13 Association of Insurance Commissioners, for the department's or office's use in the performance of its examination or 14 investigation duties pursuant to this section and ss. 624.316, 15 624.3161, 624.317, and 624.318 are confidential and exempt 16 17 from the provisions of s. 119.07(1) and s. 24(a), Art. I of 18 the State Constitution. This exemption applies to workpapers and other information held by the department or office before, 19 on, or after the effective date of this exemption. Such 20 21 confidential and exempt information may be disclosed to 22 another governmental entity, if disclosure is necessary for 23 the receiving entity to perform its duties and responsibilities, and may be disclosed to the National 2.4 Association of Insurance Commissioners. The Public Counsel 25 shall have access to such confidential and exempt information 26 27 pertaining to residential property insurance at any time. The 2.8 receiving governmental entity or the association must maintain 29 the confidential and exempt status of the information. information made confidential and exempt by this paragraph may 30

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long as the confidential and exempt status of such information is maintained. This paragraph is subject to the Open

Government Sunset Review Act of 1995 in accordance with s.

119.15 and shall stand repealed on October 2, 2007, unless reviewed and saved from repeal through reenactment by the Legislature.

Section 11. Subsection (2) of section 627.062, Florida Statutes, is amended to read:

627.062 Rate standards.--

- (2) As to all such classes of insurance:
- (a) Insurers or rating organizations shall establish and use rates, rating schedules, or rating manuals to allow the insurer a reasonable rate of return on such classes of insurance written in this state. A copy of rates, rating schedules, rating manuals, premium credits or discount schedules, and surcharge schedules, and changes thereto, shall be filed with the office under one of the following procedures:

1. If the filing is made at least 90 days before the proposed effective date, and The filing may is not be implemented during the office's review of the filing and any proceeding and judicial review, then Such filing is shall be considered a "file and use" filing. In such case, The office shall finalize its review by issuance of a notice of intent to approve or a notice of intent to disapprove within 90 days after receipt of the filing. The notice of intent to approve and the notice of intent to disapprove constitute agency action for purposes of the Administrative Procedure Act.

Requests for supporting information, requests for mathematical or mechanical corrections, or notification to the insurer by the office of its preliminary findings shall not toll the

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90-day period during any such proceedings and subsequent judicial review. The rate shall be deemed approved if the office does not issue a notice of intent to approve or a notice of intent to disapprove within 90 days after receipt of the filing.

2. If the filing is not made in accordance with the provisions of subparagraph 1., such filing shall be made as soon as practicable, but no later than 30 days after the effective date, and shall be considered a "use and file" filing. An insurer making a "use and file" filing is potentially subject to an order by the office to return to policyholders portions of rates found to be excessive, as provided in paragraph (h).

- (b) Upon receiving a rate filing, the office shall review the rate filing to determine if a rate is excessive, inadequate, or unfairly discriminatory. In making that determination, the office shall, in accordance with generally accepted and reasonable actuarial techniques, consider the following factors:
- 1. Past and prospective loss experience within and without this state.
 - 2. Past and prospective expenses.
- 3. The degree of competition among insurers for the risk insured.
- 4. Investment income reasonably expected by the insurer, consistent with the insurer's investment practices, from investable premiums anticipated in the filing, plus any other expected income from currently invested assets representing the amount expected on unearned premium reserves and loss reserves. The commission may adopt rules utilizing reasonable techniques of actuarial science and economics to

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- specify the manner in which insurers shall calculate
 investment income attributable to such classes of insurance
 written in this state and the manner in which such investment
 income shall be used in the calculation of insurance rates.

 Such manner shall contemplate allowances for an underwriting
 profit factor and full consideration of investment income
 which produce a reasonable rate of return; however, investment
 income from invested surplus shall not be considered.
- 9 5. The reasonableness of the judgment reflected in the 10 filing.
- 6. Dividends, savings, or unabsorbed premium deposits allowed or returned to Florida policyholders, members, or subscribers.
 - 7. The adequacy of loss reserves.
 - 8. The cost of reinsurance.
 - 9. Trend factors, including trends in actual losses per insured unit for the insurer making the filing.
- 18 10. Conflagration and catastrophe hazards, if applicable.
- 20 11. A reasonable margin for underwriting profit and 21 contingencies.
 - 12. The cost of medical services, if applicable.
 - 13. Other relevant factors which impact upon the frequency or severity of claims or upon expenses.
 - (c) In the case of fire insurance rates, consideration shall be given to the availability of water supplies and the experience of the fire insurance business during a period of not less than the most recent 5-year period for which such experience is available.
 - (d) If conflagration or catastrophe hazards are given consideration by an insurer in its rates or rating plan,

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including surcharges and discounts, the insurer shall establish a reserve for that portion of the premium allocated to such hazard and shall maintain the premium in a catastrophe 3 reserve. Any removal of such premiums from the reserve for 4 purposes other than paying claims associated with a 5 catastrophe or purchasing reinsurance for catastrophes shall 7 be subject to approval of the office. Any ceding commission received by an insurer purchasing reinsurance for catastrophes shall be placed in the catastrophe reserve.

- (e) After consideration of the rate factors provided in paragraphs (b), (c), and (d), a rate may be found by the office to be excessive, inadequate, or unfairly discriminatory based upon the following standards:
- 1. Rates shall be deemed excessive if they are likely to produce a profit from Florida business that is unreasonably high in relation to the risk involved in the class of business or if expenses are unreasonably high in relation to services rendered.
- 2. Rates shall be deemed excessive if, among other things, the rate structure established by a stock insurance company provides for replenishment of surpluses from premiums, when the replenishment is attributable to investment losses.
- 3. Rates shall be deemed inadequate if they are clearly insufficient, together with the investment income attributable to them, to sustain projected losses and expenses in the class of business to which they apply.
- 4. A rating plan, including discounts, credits, or surcharges, shall be deemed unfairly discriminatory if it fails to clearly and equitably reflect consideration of the policyholder's participation in a risk management program adopted pursuant to s. 627.0625.

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- 5. A rate shall be deemed inadequate as to the premium charged to a risk or group of risks if discounts or credits are allowed which exceed a reasonable reflection of expense savings and reasonably expected loss experience from the risk or group of risks.
- 6. A rate shall be deemed unfairly discriminatory as to a risk or group of risks if the application of premium discounts, credits, or surcharges among such risks does not bear a reasonable relationship to the expected loss and expense experience among the various risks.
- (f) In reviewing a rate filing, the office may require the insurer to provide at the insurer's expense all information necessary to evaluate the condition of the company and the reasonableness of the filing according to the criteria enumerated in this section.
- (g) The office may at any time review a rate, rating schedule, rating manual, or rate change; the pertinent records of the insurer; and market conditions. If the office finds on a preliminary basis that a rate may be excessive, inadequate, or unfairly discriminatory, the office shall initiate proceedings to disapprove the rate and shall so notify the insurer. However, the office may not disapprove as excessive any rate for which it has given final approval or which has been deemed approved for a period of 1 year after the effective date of the filing unless the office finds that a material misrepresentation or material error was made by the insurer or was contained in the filing. Upon being so notified, the insurer or rating organization shall, within 60 days, file with the office all information which, in the belief of the insurer or organization, proves the reasonableness, adequacy, and fairness of the rate or rate

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change. The office shall issue a notice of intent to approve or a notice of intent to disapprove pursuant to the procedures of paragraph (a) within 90 days after receipt of the insurer's initial response. In such instances and in any administrative proceeding relating to the legality of the rate, the insurer or rating organization shall carry the burden of proof by a preponderance of the evidence to show that the rate is not excessive, inadequate, or unfairly discriminatory. After the office notifies an insurer that a rate may be excessive, inadequate, or unfairly discriminatory, unless the office withdraws the notification, the insurer shall not alter the rate except to conform with the office's notice until the earlier of 120 days after the date the notification was provided or 180 days after the date of the implementation of the rate. The office may, subject to chapter 120, disapprove without the 60-day notification any rate increase filed by an insurer within the prohibited time period or during the time that the legality of the increased rate is being contested.

(h) If In the event the office finds that a rate or rate change is excessive, inadequate, or unfairly discriminatory, the office shall issue an order of disapproval specifying that a new rate or rate schedule which responds to the findings of the office be filed by the insurer. The office shall further order, for any "use and file" filing made in accordance with subparagraph (a)2., that premiums charged each policyholder constituting the portion of the rate above that which was actuarially justified be returned to such policyholder in the form of a credit or refund. If the office finds that an insurer's rate or rate change is inadequate, the new rate or rate schedule filed with the office in response to such a finding shall be applicable only to new or renewal

business of the insurer written on or after the effective date of the responsive filing.

(i) Except as otherwise specifically provided in this chapter, the office shall not prohibit any insurer, including any residual market plan or joint underwriting association, from paying acquisition costs based on the full amount of premium, as defined in s. 627.403, applicable to any policy, or prohibit any such insurer from including the full amount of acquisition costs in a rate filing.

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The provisions of This subsection <u>does</u> shall not apply to workers' compensation and employer's liability insurance and to motor vehicle insurance.

Section 12. Effective upon this act becoming a law, subsection (6) of section 627.062, Florida Statutes, is amended to read:

627.062 Rate standards.--

(6)(a) After any action with respect to a rate filing that constitutes agency action for purposes of the Administrative Procedure Act, except for a rate filing for medical malpractice, an insurer may, in lieu of demanding a hearing under s. 120.57, require arbitration of the rate filing. Arbitration shall be conducted by a board of arbitrators consisting of an arbitrator selected by the office, an arbitrator selected by the insurer, and an arbitrator selected jointly by the other two arbitrators. Each arbitrator must be certified by the American Arbitration Association. A decision is valid only upon the affirmative vote of at least two of the arbitrators. No arbitrator may be an employee of any insurance regulator or regulatory body or of any insurer, regardless of whether or not the employing

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insurer does business in this state. The office and the insurer must treat the decision of the arbitrators as the final approval of a rate filing. Costs of arbitration shall be paid by the insurer.

(b) Arbitration under this subsection shall be conducted pursuant to the procedures specified in ss. 682.06 682.10. Either party may apply to the circuit court to vacate or modify the decision pursuant to s. 682.13 or s. 682.14. The commission shall adopt rules for arbitration under this subsection, which rules may not be inconsistent with the arbitration rules of the American Arbitration Association as of January 1, 1996.

(c) Upon initiation of the arbitration process, the insurer waives all rights to challenge the action of the office under the Administrative Procedure Act or any other provision of law; however, such rights are restored to the insurer if the arbitrators fail to render a decision within 90 days after initiation of the arbitration process.

Section 13. Section 627.0629, Florida Statutes, is amended to read:

627.0629 Residential property insurance; rate filings: underwriting rules.--

(1) Effective June 1, 2002, a rate filing for residential property insurance must include actuarially reasonable discounts, credits, or other rate differentials, or appropriate reductions in deductibles, for properties on which fixtures or construction techniques demonstrated to reduce the amount of loss in a windstorm have been installed or implemented. The fixtures or construction techniques shall include, but not be limited to, fixtures or construction techniques which enhance roof strength, roof covering

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performance, roof-to-wall strength,
wall-to-floor-to-foundation strength, opening protection, and
window, door, and skylight strength. Credits, discounts, or
other rate differentials for fixtures and construction
techniques which meet the minimum requirements of the Florida
Building Code must be included in the rate filing. All
insurance companies must make a rate filing which includes the
credits, discounts, or other rate differentials by February
28, 2003.

- (2)(a) A rate filing for residential property insurance made on or before the implementation of paragraph (b) may include rate factors that reflect the manner in which building code enforcement in a particular jurisdiction addresses the risk of wind damage; however, such a rate filing must also provide for variations from such rate factors on an individual basis based on an inspection of a particular structure by a licensed home inspector, which inspection may be at the cost of the insured.
- made more than 150 days after approval by the office of a building code rating factor plan submitted by a statewide rating organization shall include positive and negative rate factors that reflect the manner in which building code enforcement in a particular jurisdiction addresses risk of wind damage. The rate filing shall include variations from standard rate factors on an individual basis based on inspection of a particular structure by a licensed home inspector. If an inspection is requested by the insured, the insurer may require the insured to pay the reasonable cost of the inspection. This paragraph applies to structures

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constructed or renovated after the implementation of this paragraph.

- (c) The premium notice shall specify the amount by which the rate has been adjusted as a result of this subsection and shall also specify the maximum possible positive and negative adjustments that are approved for use by the insurer under this subsection.
- (3) A rate filing made on or after July 1, 1995, for mobile home owner's insurance must include appropriate discounts, credits, or other rate differentials for mobile homes constructed to comply with American Society of Civil Engineers Standard ANSI/ASCE 7-88, adopted by the United States Department of Housing and Urban Development on July 13, 1994, and that also comply with all applicable tie-down requirements provided by state law.
- and notice of hurricane insurance premiums will assist consumers by providing greater assurance that hurricane premiums are lawful and by providing more complete information regarding the components of property insurance premiums. Effective January 1, 1997, a rate filing for residential property insurance shall be separated into two components, rates for hurricane coverage and rates for all other coverages. A premium notice reflecting a rate implemented on the basis of such a filing shall separately indicate the premium for hurricane coverage and the premium for all other coverages.
- (5) In order to provide an appropriate transition period, an insurer may, in its sole discretion, implement an approved rate filing for residential property insurance over a period of years. An insurer electing to phase in its rate

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filing must provide an informational notice to the office setting out its schedule for implementation of the phased-in rate filing.

- (6) An insurer may not write a residential property insurance policy without providing windstorm coverage or hurricane coverage as defined in s. 627.4025. This subsection does not apply with respect to risks located in an area eligible for coverage under the high-risk account of the Citizens Property Insurance Corporation pursuant to s. 627.351(6).
- (7) Any rate filing that is based in whole or part on data from a computer model may not exceed 15 percent unless there is a public hearing.
- (8) An insurer may implement appropriate discounts or other rate differentials of up to 10 percent of the annual premium to mobile home owners who provide to the insurer evidence of a current inspection of tie-downs for the mobile home, certifying that the tie-downs have been properly installed and are in good condition.
- (9) EVALUATION OF RESIDENTIAL PROPERTY STRUCTURAL SOUNDNESS.--
- (a) It is the intent of the Legislature to provide a program whereby homeowners may obtain an evaluation of the wind resistance of their homes with respect to preventing damage from hurricanes, together with a recommendation of reasonable steps that may be taken to upgrade their homes to better withstand hurricane force winds.
- (b) To the extent that funds are provided for this purpose in the General Appropriations Act, the Legislature hereby authorizes the establishment of a program to be

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administered by the Citizens Property Insurance Corporation for homeowners insured in the high-risk account.

- (c) The program shall provide grants to homeowners, for the purpose of providing homeowner applicants with funds to conduct an evaluation of the integrity of their homes with respect to withstanding hurricane force winds, recommendations to retrofit the homes to better withstand damage from such winds, and the estimated cost to make the recommended retrofits.
- establish by rule standards to govern the quality of the evaluation, the quality of the recommendations for retrofitting, the eligibility of the persons conducting the evaluation, and the selection of applicants under the program. In establishing the rule, the Department of Community Affairs shall consult with the advisory committee to minimize the possibility of fraud or abuse in the evaluation and retrofitting process, and to ensure that funds spent by homeowners acting on the recommendations achieve positive results.
- (e) The Citizens Property Insurance Corporation shall identify areas of this state with the greatest wind risk to residential properties and recommend annually to the Department of Community Affairs priority target areas for such evaluations and inclusion with the associated residential construction mitigation program.
- (10) A property insurance rate filing that includes any adjustments related to premiums paid to the Florida Hurricane Catastrophe Fund must include a complete calculation of the insurer's catastrophe load, and the information in the

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filing may not be limited solely to recovery of moneys paid to the fund.

not contained in rating manuals shall be filed with the office. All underwriting rules for homeowners' insurance must be approved by the office and be reasonable and comply with applicable provisions of law. The filing and form-approval provisions under s. 627.410 apply to the filing and approval of underwriting rules for homeowners' insurance.

Section 14. Subsections (1), (11), and (13) of section 627.0651, Florida Statutes, are amended to read:

627.0651 Making and use of rates for motor vehicle insurance.--

(1) Insurers shall establish and use rates, rating schedules, or rating manuals to allow the insurer a reasonable rate of return on motor vehicle insurance written in this state. A copy of rates, rating schedules, and rating manuals, and changes therein, shall be filed with the office under one of the following procedures:

(a) If the filing is made at least 60 days before the proposed effective date. and The filing may is not be implemented during the office's review of the filing and any proceeding and judicial review. Such filing is shall be considered a "file and use" filing. In such case, the office shall initiate proceedings to disapprove the rate and so notify the insurer or shall finalize its review within 60 days after receipt of the filing. Notification to the insurer by the office of its preliminary findings shall toll the 60-day period during any such proceedings and subsequent judicial review. The rate shall be deemed approved if the office does

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not issue notice to the insurer of its preliminary findings within 60 days after the filing.

(b) If the filing is not made in accordance with the provisions of paragraph (a), such filing shall be made as soon as practicable, but no later than 30 days after the effective date, and shall be considered a "use and file" filing. An insurer making a "use and file" filing is potentially subject to an order by the office to return to policyholders portions of rates found to be excessive, as provided in subsection (11).

rate change is excessive, inadequate, or unfairly discriminatory, the office shall issue an order of disapproval specifying that a new rate or rate schedule which responds to the findings of the office be filed by the insurer. The office shall further order for any "use and file" filing made in accordance with paragraph (1)(b), that premiums charged each policyholder constituting the portion of the rate above that which was actuarially justified be returned to such policyholder in the form of a credit or refund. If the office finds that an insurer's rate or rate change is inadequate, the new rate or rate schedule filed with the office in response to such a finding shall be applicable only to new or renewal business of the insurer written on or after the effective date of the responsive filing.

(13)(a) Underwriting rules not contained in rating manuals shall be filed for private passenger automobile insurance and homeowners' insurance.

(b) The submission of rates, rating schedules, and rating manuals to the office by a licensed rating organization of which an insurer is a member or subscriber will be

sufficient compliance with this subsection for any insurer maintaining membership or subscribership in such organization, to the extent that the insurer uses the rates, rating 3 schedules, and rating manuals of such organization. All such information shall be available for public inspection, upon 5 receipt by the office, during usual business hours. 7 Section 15. Paragraph (e) of subsection (5) of section 8 627.311, Florida Statutes, is amended to read: 627.311 Joint underwriters and joint reinsurers; 9 10 public records and public meetings exemptions .--(5) 11 12 (e) The plan shall establish and use its rates and 13 rating plans, and the plan may establish and use changes in rating plans at any time, but no more frequently than two 14 times per any rating class for any calendar year. By December 15 1, 1993, and December 1 of each year thereafter, except as 16 provided in subparagraph (c)22., the board shall establish and 18 use actuarially sound rates for use by the plan to assure that the plan is self-funding while those rates are in effect. Such 19 rates and rating plans must be filed with the office as 20 21 provided in s. 627.062(2)(a) within 30 calendar days after their effective dates, and shall be considered a "use and 22 23 file" filing. Any disapproval by the office must have an effective date that is at least 60 days from the date of 2.4 25 disapproval of the rates and rating plan and must have 26 prospective effect only. The plan may not be subject to any 27 order by the office to return to policyholders any portion of 2.8 the rates disapproved by the office. The office may not 29 disapprove any rates or rating plans unless it demonstrates that such rates and rating plans are excessive, inadequate, or 30

unfairly discriminatory.

Section 16. Paragraph (a) of subsection (2) of section 2 627.4025, Florida Statutes, is amended to read: 627.4025 Residential coverage and hurricane coverage 3 4 defined.--5 (2) As used in policies providing residential 6 coverage: 7 "Hurricane coverage" is coverage for loss or 8 damage caused by the peril of windstorm during a hurricane. The term includes ensuing damage to the interior of a 9 building, or to property inside a building, caused by rain, 10 snow, sleet, hail, sand, or dust if the direct force of the 11 12 windstorm first damages the building, causing an opening 13 through which rain, snow, sleet, hail, sand, or dust enters and causes damage. The term also includes coverage for damage 14 to the interior of a building, or to property inside a 15 building, which is caused by wind-driven water entering the 16 17 building during a hurricane. 18 Section 17. Effective upon this act becoming a law, subsection (7) is added to section 627.4133, Florida Statutes, 19 to read: 2.0 21 627.4133 Notice of cancellation, nonrenewal, or 22 renewal premium. --23 (7) An insurer may not cancel or nonrenew a residential property insurance policy for any reason other 2.4 than a fraudulent act by the policyholder with respect to that 25 or any other policy, for a policyholder who has been 26 27 continuously insured with that insurer or with an insurer 2.8 within the same insurance group for 3 years or longer. Section 18. Subsection (1) of section 627.4145, 29 30 Florida Statutes, is amended to read: 627.4145 Readable language in insurance policies.--31

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- (a) The text achieves a minimum score of $\underline{50}$ $\underline{45}$ on the Flesch reading ease test as computed in subsection (5) or an equivalent score on any other test comparable in result and approved by the office;
- (b) It uses layout and spacing which separate the paragraphs from each other and from the border of the paper;
- (c) It has section titles that are captioned in boldfaced type or that otherwise stand out significantly from the text;
- (d) It avoids the use of unnecessarily long, complicated, or obscure words, sentences, paragraphs, or constructions;
- (e) The style, arrangement, and overall appearance of the policy give no undue prominence to any portion of the text of the policy or to any endorsements or riders; and
- (f) It contains a table of contents or an index of the principal sections of the policy, if the policy has more than 3,000 words or more than three pages.

Section 19. Section 627.41494, Florida Statutes, is created to read:

627.41494 Consumer participation in rate review. --

(1) Upon the filing of a proposed rate change for residential property insurance by an insurer under s. 627.062, which filing would, pursuant to standards determined by the office, result in an average statewide increase of 10 percent or more as compared to the rates in effect at that time or the rates in effect 12 months prior to the proposed effective

1	date, the insurer shall mail notice of such filing to each of
2	its policyholders or members.
3	(2) The rate filing shall be available for public
4	inspection. If any policyholder or member requests the office
5	within 30 days after the mailing of such notification pursuant
6	to subsection (1) to hold a hearing, the office shall hold a
7	hearing within 30 days after such request. Any consumer
8	advocacy group or the Public Counsel under chapter 11 may
9	participate in such hearing, and the commission may adopt
10	rules governing such participation.
11	(3) For purposes of this section, the term "consumer
12	advocacy group" means an organization with a membership of at
13	least 1,000 individuals, the purpose of which is to represent
14	the best interests of the public in matters relating, but not
15	limited, to insurance rate filings before the office. The
16	consumer advocacy group may:
17	(a) Appear in any proceeding or action before the
18	department or office or appear in any proceeding before the
18 19	department or office or appear in any proceeding before the Division of Administrative Hearings relating to rate filings
19	Division of Administrative Hearings relating to rate filings
19 20	Division of Administrative Hearings relating to rate filings subject to subsection (1).
19 20 21	Division of Administrative Hearings relating to rate filings subject to subsection (1). (b) Have access to and use of all files, records, and
19 20 21 22	Division of Administrative Hearings relating to rate filings subject to subsection (1). (b) Have access to and use of all files, records, and data of the office relating to such rate filings.
19 20 21 22 23	Division of Administrative Hearings relating to rate filings subject to subsection (1). (b) Have access to and use of all files, records, and data of the office relating to such rate filings. (c) Examine such rate and form filings submitted to
19 20 21 22 23 24	Division of Administrative Hearings relating to rate filings subject to subsection (1). (b) Have access to and use of all files, records, and data of the office relating to such rate filings. (c) Examine such rate and form filings submitted to the office.
19 20 21 22 23 24 25	Division of Administrative Hearings relating to rate filings subject to subsection (1). (b) Have access to and use of all files, records, and data of the office relating to such rate filings. (c) Examine such rate and form filings submitted to the office. (d) Recommend to the office any position deemed by the
19 20 21 22 23 24 25 26	Division of Administrative Hearings relating to rate filings subject to subsection (1). (b) Have access to and use of all files, records, and data of the office relating to such rate filings. (c) Examine such rate and form filings submitted to the office. (d) Recommend to the office any position deemed by the group to be in the best interest of the public in matters
19 20 21 22 23 24 25 26 27	Division of Administrative Hearings relating to rate filings subject to subsection (1). (b) Have access to and use of all files, records, and data of the office relating to such rate filings. (c) Examine such rate and form filings submitted to the office. (d) Recommend to the office any position deemed by the group to be in the best interest of the public in matters

31 <u>otherwise available pursuant to law.</u>

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(4) The office shall order the insurer to pay the 2 reasonable costs of the consumer advocacy group if the office determines that the consumer advocacy group made a relevant 4 and substantial contribution to the final order on the rate filing. In determining the reasonable costs the insurer shall 5 pay the consumer advocacy group, the office shall consider, among other things, the time, labor, fees, and expenses incurred by the advocacy group. Section 20. Effective upon this act becoming a law, 10 subsection (3) of section 627.701, Florida Statutes, is amended to read: 11 12 627.701 Liability of insureds; coinsurance; deductibles.--(3)(a) A policy of residential property insurance shall include a deductible amount applicable to hurricane 15 losses no lower than \$500 and no higher than $5 \frac{2}{2}$ percent of 16 the policy dwelling limits with respect to personal lines 18 residential risks, and no higher than 3 percent of the policy limits with respect to commercial lines residential risks; however, if a risk was covered on August 24, 1992, under a 21 policy having a higher deductible than the deductibles allowed 22 by this paragraph, a policy covering such risk may include a 23 deductible no higher than the deductible in effect on August 24, 1992. Notwithstanding the other provisions of this paragraph, a personal lines residential policy covering a risk 2.5 valued at \$50,000 or less may include a deductible amount 26 attributable to hurricane losses no lower than \$250, and a 2.8 personal lines residential policy covering a risk valued at \$100,000 or more may include a deductible amount attributable 29 to hurricane losses no higher than 10 percent of the policy

limits unless subject to a higher deductible on August 24,

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1992; however, no maximum deductible is required with respect to a personal lines residential policy covering a risk valued 2 at more than \$500,000. An insurer may require a higher 3 deductible, provided such deductible is the same as or similar 4 to a deductible program lawfully in effect on June 14, 1995. 5 6 In addition to the deductible amounts authorized by this 7 paragraph, an insurer may also offer policies with a copayment 8 provision under which, after exhaustion of the deductible, the policyholder is responsible for 10 percent of the next \$10,000 9 of insured hurricane losses. 10

(b)1. Except as otherwise provided in this paragraph, prior to issuing a personal lines residential property insurance policy on or after March January 1, 2006, or prior to the first renewal of a residential property insurance policy on or after March January 1, 2006, the insurer must offer alternative deductible amounts applicable to hurricane losses equal to \$500, <u>1 percent</u>, 2 percent, 5 percent, and 10 percent of the policy dwelling limits, but it need not offer a deductible expressed as a percentage when that unless the specific percentage deductible is less than \$500. The written notice of the offer shall specify the hurricane or wind deductible to be applied in the event that the applicant or policyholder fails to affirmatively choose a hurricane deductible. The insurer must provide such policyholder with notice of the availability of the deductible amounts specified in this paragraph in a form approved by the office in conjunction with each renewal of the policy. The failure to provide such notice constitutes a violation of this code but does not affect the coverage provided under the policy.

2. This paragraph does not apply with respect to a deductible program lawfully in effect on June 14, 1995, or to

any similar deductible program, if the deductible program 2 requires a minimum deductible amount of no less than 1 2 percent of the policy limits. 3 3. With respect to a policy covering a risk with 4 5 dwelling limits of at least \$100,000, but less than \$250,000, 6 the insurer may, in lieu of offering a policy with a \$500 7 hurricane or wind deductible as required by subparagraph 1., 8 offer a policy that the insurer guarantees it will not 9 nonrenew for reasons of reducing hurricane loss for one 10 renewal period and that contains up to a 2 percent hurricane or wind deductible as required by subparagraph 1. 11 12 3. 4. With respect to a policy covering a risk with 13 dwelling limits of \$250,000 or more, the insurer need not offer the \$500 hurricane deductible as required by 14 subparagraph 1., but must, except as otherwise provided in 15 this subsection, offer the other hurricane deductibles as 16 required by subparagraph 1. Section 21. Section 627.70105, Florida Statutes, is 18 created to read: 19 627.70105 Hurricane coverage; additional 2.0 21 requirement. -- Each insurance contract providing hurricane coverage must include a provision that, if insured residential 2.2 23 property becomes uninhabitable due to damage from a hurricane and the insurer is liable for living expenses of the insured 2.4 while the covered property remains uninhabitable, initial 2.5 living expense payments must be delivered to the insured no 26 27 later than 48 hours after a claim therefor is made with the 2.8 insurer. Section 22. The sum of \$50 million is appropriated for 29 30 fiscal year 2006-2007 on a nonrecurring basis from the General Revenue Fund to the Department of Community Affairs in the

special appropriation category "Residential Hurricane 2 Mitigation Low-Interest Loan Program" for low-interest loans 3 to qualified owners of residences and qualified owners of 4 mobile homes to finance efforts to improve the wind resistance 5 of residences to prevent or reduce losses or reduce the cost 6 of rebuilding after a disaster with a requirement of repayment by the owner, as provided in section 7. These funds shall be 8 subject to the release provisions of chapter 216, Florida Statutes. Up to 0.5 percent of this appropriation may be used 9 by the department for administration of the loan program. 10 11 Section 23. Except as otherwise expressly provided in 12 this act, this act shall take effect July 1, 2006. 13 14 15 SENATE SUMMARY 16 Authorizes the Public Counsel to represent the general public before the Office of Insurance Regulation and 17 prescribes the Public Counsel's access to certain records. Provides an additional breakdown for the 18 distribution of Hurricane Loss Mitigation Fund moneys between programs relating to mobile homes and programs relating to residences and creates a program of 19 low-interest loans to further the purposes of the fund. Deletes provisions relating to arbitration of rate 2.0 filings. Includes coverage for damage from wind-driven water in the definition of "hurricane coverage." 21 Prohibits cancellation or nonrenewal of residential property insurance by an insurer who has insured the 22 property for 3 years or longer for any reason except a 23 fraudulent act by the policyholder. Providing for notice to policyholders of rate increases that exceed a 2.4 threshold amount. Provides for participation by consumer advocacy groups, as defined, in the ratemaking process. 25 Revises guidelines relating to deductibles. Requires the Office of Insurance Regulation to approve underwriting 26 rules for homeowners' insurance not contained in rating manuals. Requires timely payment of living expenses necessitated by uninhabitability of damaged residential property. Provides an appropriation to the Department of 2.7 2.8 Community Affairs for a residential hurricane mitigation low-interest loan program and deletes a low-interest loan 29 program for retrofitting homes and mobile homes for hurricane damage mitigation. Abolishes "use and file" 30 rate filings.