## Florida Senate - 2007

By Senator Bennett

21-911-07

1	A bill to be entitled
2	An act relating to emergency communications
3	systems; amending s. 365.171, F.S.;
4	redesignating the emergency telephone system as
5	the "Florida Emergency Communications Number
6	E911 System"; providing legislative intent;
7	removing provisions relating to the collection
8	of the "911" fee and to the indemnification of
9	local telephone companies; amending s. 365.172,
10	F.S.; providing legislative intent; revising
11	definitions; providing for the Voice
12	Communications Services Board; providing for
13	membership, duties, and responsibilities of the
14	board; providing for a voice communication
15	services fee; providing for rates and
16	collection from consumers; providing for the
17	authorized use of the fees collected; providing
18	for indemnification and limitation of liability
19	for local exchange carriers; providing
20	penalties for the misuse of the E911 system;
21	providing an effective date.
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23	Be It Enacted by the Legislature of the State of Florida:
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25	Section 1. Section 365.171, Florida Statutes, is
26	amended to read:
27	365.171 Emergency <u>communications</u> telephone number <u>E911</u>
28	state plan. <del>"911."</del>
29	(1) SHORT TITLEThis section <u>may be</u> <del>shall be known</del>
30	and cited as the "Florida Emergency <u>Communications Number E911</u>
31	<u>State Plan</u> <del>Telephone</del> Act."
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1	(2) LEGISLATIVE INTENT <u>It is the intent of the</u>
2	Legislature that the communications number "911" be the
3	designated emergency communications number. A public safety
4	agency may not advertise or otherwise promote the use of any
5	communications number for emergency response services other
6	<u>than "911."</u> It is <u>further</u> the intent of the Legislature to
7	establish and implement and continually update a cohesive
8	statewide emergency <u>communications</u> <del>telephone</del> number "911" plan
9	<u>that</u> which will provide <u>residents</u> <del>citizens</del> with rapid direct
10	access to public safety agencies by <u>accessing</u> <del>dialing the</del>
11	telephone number "911" with the objective of reducing the
12	response time to situations requiring law enforcement, fire,
13	medical, rescue, and other emergency services.
14	(3) DEFINITIONSAs used in this section <u>, the term</u> :
15	(a) "Office" means the Florida Enterprise Information
16	Technology Services Office or other office within the
17	Department of Management Services, as designated by the
18	secretary of the department State Technology Office.
19	(b) "Local government" means any city, county, or
20	political subdivision of the state and its agencies.
21	(c) "Public agency" means the state and any city,
22	county, city and county, municipal corporation, chartered
23	organization, public district, or public authority located in
24	whole or in part within this state which provides, or has
25	authority to provide, firefighting, law enforcement,
26	ambulance, medical, or other emergency services.
27	(d) "Public safety agency" means a functional division
28	of a public agency which provides firefighting, law
29	enforcement, medical, or other emergency services.
30	(4) STATE PLANThe office shall develop, maintain,
31	and implement appropriate modifications for a statewide
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1 emergency communications E911 telephone number "911" system 2 plan. The plan shall provide for: 3 (a) The establishment of the public agency emergency 4 telephone communications requirements for each entity of local 5 government in the state. б (b) A system to meet specific local government 7 requirements. Such system shall include law enforcement, 8 firefighting, and emergency medical services and may include other emergency services such as poison control, suicide 9 10 prevention, and emergency management services. (c) Identification of the mutual aid agreements 11 12 necessary to obtain an effective E911-911-system. 13 (d) A funding provision that identifies which shall identify the cost necessary to implement the E911 "911" 14 15 system. 16 <u>A firm implementation schedule which shall include</u> (e)17 the installation of the "911" system in a local community 18 within 24 months after the designated agency <del>of the local</del> government gives a firm order to the telephone utility for a 19 <del>"911" system.</del> 20 21 22 The office shall be responsible for the implementation and 23 coordination of such plan. The office shall adopt any necessary rules and schedules related to public agencies for 2.4 implementing and coordinating the such plan, pursuant to 25 chapter 120. The public agency designated in the plan shall 26 27 order such system within 6 months after publication date of 2.8 the plan if the public agency is in receipt of funds 29 appropriated by the Legislature for the implementation and maintenance of the "911" system. Any jurisdiction which has 30 utilized local funding as of July 1, 1976, to begin the 31

1 implementation of the state plan as set forth in this section 2 shall be eligible for at least a partial reimbursement -of 3 direct cost when, and if, state funds are available for such 4 reimbursement. 5 (5) SYSTEM DIRECTOR. -- The director of the office or б his or her designee is designated as the director of the 7 statewide emergency communications telephone number E911"911" 8 system and, for the purpose of carrying out the provisions of this section, is authorized to coordinate the activities of 9 the system with state, county, local, and private agencies. 10 The director is authorized to employ <u>no fewer</u> not less than 11 12 five persons, three of whom shall will be at the professional 13 level, one at the secretarial level, and one to fill a fiscal position, for the purpose of carrying out the provisions of 14 this section. The director in implementing the system shall 15 16 consult, cooperate, and coordinate with local law enforcement 17 agencies. (6) REGIONAL SYSTEMS. -- Nothing in This section does 18 not shall be construed to prohibit or discourage the formation 19 of multijurisdictional or regional systems; and any system 20 21 established pursuant to this section may include the 22 jurisdiction, or any portion thereof, of more than one public 23 agency. It is the intent of the Legislature that E911 service be available throughout the state. Expenditure by counties of 2.4 the E911 fee authorized and imposed under s. 365.172, should 25 support this intent to the greatest extent feasible within the 26 27 context of local service needs and fiscal capability. This 2.8 section does not prohibit two or more counties from establishing a combined emergency E911 communications service 29 by an interlocal agreement and using the fees authorized and 30 imposed by s. 365.172 for such combined E911 service. 31

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(7) TELECOMMUNICATIONS TELEPHONE INDUSTRY 1 2 COORDINATION .-- The office shall coordinate with the Florida 3 Public Service Commission which shall encourage the Florida 4 telecommunications telephone industry to activate facility modification plans for a timely E911<del>"911"</del> implementation. 5 б (8) COIN TELEPHONES. -- The Florida Public Service 7 Commission shall establish rules to be followed by the telecommunications companies telephone utilities in this state 8 designed toward encouraging the provision of coin-free dialing 9 of E911"911" calls wherever economically practicable and in 10 the public interest. 11 12 (9) SYSTEM APPROVAL. -- No emergency communications 13 telephone number E911"911" system shall be established and no present system shall be expanded without prior approval of the 14 office. 15 (10) COMPLIANCE. -- All public agencies shall assist the 16 17 office in their efforts to carry out the intent of this section, and such agencies shall comply with the developed 18 plan. 19 20 (11) EXISTING EMERGENCY TELEPHONE SERVICE. Any 21 emergency telephone number established by any local government 22 or state agency prior to July 1, 1974, using a number other 23 than "911" shall be changed to "911" on the same implementation schedule provided in paragraph (4)(e). 2.4 25 (11)(12) FEDERAL ASSISTANCE. -- The secretary of the office or his or her designee may apply for and accept federal 26 27 funding assistance in the development and implementation of a 2.8 statewide emergency communications telephone number E911"911" 29 system. 30 (13) "911" FEE. 31

1 (a) Following approval by referendum as set forth in 2 paragraph (b), or following approval by a majority vote of its board of county commissioners, a county may impose a "911" fee 3 4 to be paid by the local exchange subscribers within its boundaries served by the "911" service. Proceeds from the 5 6 "911" fee shall be used only for "911" expenditures as set 7 forth in subparagraph 6. The manner of imposing and collecting said payment shall be as follows: 8 9 1. At the request of the county subscribing to "911" 10 service, the telephone company shall, insofar as is practicable, bill the "911" fee to the local exchange 11 subscribers served by the "911" service, on an individual 12 13 access line basis, at a rate not to exceed 50 cents per month per line (up to a maximum of 25 access lines per account bill 14 rendered). However, the fee may not be assessed on any pay 15 telephone in this state. A county collecting the fee for the 16 17 first time may collect the fee for no longer than 36 months without initiating the acquisition of its "911" equipment. 18 2. Fees collected by the telephone company pursuant to 19 20 subparagraph 1. shall be returned to the county, less the 21 costs of administration retained pursuant to paragraph (c). 2.2 The county shall provide a minimum of 90 days' written notice 23 to the telephone company prior to the collection of any "911" 2.4 fees. 25 3. Any county that currently has an operational "911" system or that is actively pursuing the implementation of a 26 27 "911" system shall establish a fund to be used exclusively for 2.8 receipt and expenditure of "911" fee revenues collected pursuant to this section. All fees placed in said fund, and 29 30 any interest accrued thereupon, shall be used solely for "911" costs described in subparagraph 6. The money collected and 31

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1 interest earned in this fund shall be appropriated for "911" 2 purposes by the county commissioners and incorporated into the annual county budget. Such fund shall be included within the 3 4 financial audit performed in accordance with s. 218.39. A report of the audit shall be forwarded to the office within 60 5 6 days of its completion. A county may carry forward on an annual basis unspent moneys in the fund for expenditures 7 allowed by this section, or it may reduce its fee. However, in 8 no event shall a county carry forward more than 10 percent of 9 10 the "911" fee billed for the prior year. The amount of moneys carried forward each year may be accumulated in order to allow 11 12 for capital improvements described in this subsection. The 13 carryover shall be documented by resolution of the board of county commissioners expressing the purpose of the carryover 14 or by an adopted capital improvement program identifying 15 projected expansion or replacement expenditures for "911" 16 17 equipment and service features, or both. In no event shall the 18 "911" fee carryover surplus moneys be used for any purpose other than for the "911" equipment, service features, and 19 20 installation charges authorized in subparagraph 6. Nothing in 21 this section shall prohibit a county from using other sources 2.2 of revenue for improvements, replacements, or expansions of 23 its "911" system. A county may increase its fee for purposes authorized in this section. However, in no case shall the fee 2.4 exceed 50 cents per month per line. All current "911" fees 25 shall be reported to the office within 30 days of the start of 26 each county's fiscal period. Any fee adjustment made by a 27 2.8 county shall be reported to the office. A county shall give 29 the telephone company a 90 day written notice of such fee 30 adjustment.

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2take any legal action to enforce collection of the "911" fee.3The telephone company shall provide quarterly to the county a4list of the names, addresses, and telephone numbers of any and5all subscribers who have identified to the telephone company6their refusal to pay the "911" fee.75. The county subscribing to "911" service shall8remain liable to the telephone company for any "911" service,9equipment, operation, or maintenance charge owed by the county10to the telephone service provider of "911" service or11equipment to any county within its certificated area.156. It is the intent of the Legislature that the "911"16fee authorized by this section to be imposed by counties will17not necessarily provide the total funding required for18establishing or providing the "911" service. For purposes of19this section, "911" service includes the functions of database10management, call taking, location verification, and call11transfer. The following costs directly attributable to the12establishment and/or provision of "911" service features, as defined13implementation, and maintenance of Public Safety Answering14point (PSAP) equipment and "911" service features, as defined15in the Florida Public Service Commission's lawfully approved19"911" and related tariffs and/or the acquisition,11including call answering equipment, call transfer equipment,12including call answering equipment, call tra	1	4. The telephone company shall have no obligation to
list of the names, addresses, and telephone numbers of any and all subscribers who have identified to the telephone company their refusal to pay the "911" fee. 5. The county subscribing to "911" service shall remain liable to the telephone company for any "911" service, equipment, operation, or maintenance charge owed by the county to the telephone company. As used in this paragraph, "telephone company" means an exchange telephone service provider of "911" service or equipment to any county within its certificated area. 6. It is the intent of the Legislature that the "911" fee authorized by this section to be imposed by counties will not necessarily provide the total funding required for establishing or providing the "911" service. For purposes of this section, "911" service includes the functions of database management, call taking, location verification, and call transfer. The following costs directly attributable to the establishment and/or provision of "911" service are eligible for expenditure of moneys derived from imposition of the "911" fee authorized by this section: the acquisition, implementation, and maintenance of Public Safety Answering Point (PSAP) equipment and "911" service features, as defined in the Florida Public Service Commission's lawfully approved "911" and related tariffs and/or the acquisition, installation, and maintenance of other "911" equipment, including call answering equipment, call transfer equipment,	2	take any legal action to enforce collection of the "911" fee.
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	29	installation, and maintenance of other "911" equipment,
31 ANI controllers, ALI controllers, ANI displays, ALI displays,	30	including call answering equipment, call transfer equipment,
	31	ANI controllers, ALI controllers, ANI displays, ALI displays,

station instruments, "911" telecommunications systems, 1 2 teleprinters, logging recorders, instant playback recorders, telephone devices for the deaf (TDD) used in the "911" system, 3 4 PSAP backup power systems, consoles, automatic call distributors, and interfaces (hardware and software) for 5 6 computer aided dispatch (CAD) systems; salary and associated 7 expenses for "911" call takers for that portion of their time spent taking and transferring "911" calls; salary and 8 9 associated expenses for a county to employ a full time 10 equivalent "911" coordinator position and a full time equivalent staff assistant position per county for the portion 11 12 of their time spent administrating the "911" system; training 13 costs for PSAP call takers in the proper methods and techniques used in taking and transferring "911" calls; and 14 expenses required to develop and maintain all information (ALI 15 and ANI databases and other information source repositories) 16 17 necessary to properly inform call takers as to location 18 address, type of emergency, and other information directly relevant to the "911" call taking and transferring function. 19 No wireless telephone service provider shall be required to 2.0 21 participate in any pilot project or to otherwise implement a 2.2 nonemergency "311" system or similar nonemergency system. The 23 "911" fee revenues shall not be used to pay for any item not listed, including, but not limited to, any capital or 2.4 25 operational costs for emergency responses which occur after the call transfer to the responding public safety entity and 26 the costs for constructing buildings, leasing buildings, 27 2.8 maintaining buildings, or renovating buildings, except for those building modifications necessary to maintain the 29 security and environmental integrity of the PSAP and "911" 30 31 equipment rooms.

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1	7. It is the goal of the Legislature that enhanced
2	"911" service be available throughout the state. Expenditure
3	by counties of the "911" fees authorized by this section
4	should support this goal to the greatest extent feasible
5	within the context of local service needs and fiscal
б	capability. Nothing in this section shall be construed to
7	prohibit two or more counties from establishing a combined
8	emergency "911" telephone service by interlocal agreement and
9	utilizing the "911" fees authorized by this section for such
10	combined "911" service.
11	(b) If a county elects to obtain approval of a "911"
12	fee by referendum, it shall arrange to place a question on the
13	ballot at the next regular or special election to be held
14	within the county, substantially as follows:
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16	I am in favor of the "911" emergency telephone
17	<del>system fee.</del>
18	I am against the "911" emergency telephone system
19	<del>fee.</del>
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21	If a majority of the electors voting on the question approve
22	the fee, it may be imposed by the county.
23	(c) Any county imposing a "911" fee in accordance with
24	the provisions of this subsection shall allow the telephone
25	company to retain as an administrative fee an amount equal to
26	<del>1 percent of the total "911" fee collected by the telephone</del>
27	company.
28	(14) INDEMNIFICATION AND LIMITATION OF LIABILITY. All
29	local governments are authorized to undertake to indemnify the
30	telephone company against liability in accordance with the
31	telephone company's lawfully filed tariffs. Regardless of any
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1 indemnification agreement, a telephone company or commercial 2 mobile radio service provider as defined in s. 364.02 shall 3 not be liable for damages resulting from or in connection with 4 service or identification of the telephone number, 5 or name associated with any person accessing "911" address. service, unless the telephone company or commercial radio б 7 service provider acted with malicious purpose or in a manner 8 exhibiting wanton and willful disregard of human rights, 9 safety, or property in providing such services. 10 (12) (15) CONFIDENTIALITY OF RECORDS. -- Any record, recording, or information, or portions thereof, obtained by a 11 12 public agency or a public safety agency for the purpose of 13 providing services in an emergency and which reveals the name, address, telephone number, or personal information about, or 14 information which may identify any person requesting emergency 15 service or reporting an emergency by accessing an emergency 16 17 communications E911 telephone number "911" system is 18 confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution, except that 19 such record or information may be disclosed to a public safety 20 21 agency. The exemption applies only to the name, address, 22 telephone number or personal information about, or information 23 which may identify any person requesting emergency services or reporting an emergency while such information is in the 2.4 custody of the public agency or public safety agency providing 25 emergency services. A telephone company or commercial mobile 26 27 radio service provider shall not be liable for damages to any 2.8 person resulting from or in connection with such telephone company's or commercial mobile radio service provider's 29 provision of any lawful assistance to any investigative or law 30 enforcement officer of the State of Florida or political 31

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subdivisions thereof, of the United States, or of any other 1 2 state or political subdivision thereof, in connection with any lawful investigation or other law enforcement activity by such 3 law enforcement officer unless the telephone company or 4 commercial mobile radio service provider acted in a wanton and 5 6 willful manner. 7 (16) FALSE "911" CALLS. Whoever accesses the number 8 "911" for the purpose of making a false alarm or complaint or reporting false information which could result in the 9 10 emergency response of any public safety agency is guilty of a misdemeanor of the first degree, punishable as provided in s. 11 12 775.082 or s. 775.083. 13 Section 2. Section 365.172, Florida Statutes, is amended to read: 14 15 365.172 Wireless Emergency communications telephone number "E911."--16 17 (1) SHORT TITLE. -- This section may be cited as the "Wireless Emergency Communications Number E911 Act." 18 (2) FINDINGS, PURPOSE, AND LEGISLATIVE INTENT.--The 19 Legislature finds and declares that: 20 21 (a) The mobile nature of wireless communications 2.2 service creates complexities for providing 911 emergency 23 services. (b) Wireless telephone service providers are required 2.4 by the Federal Communications Commission to provide wireless 25 enhanced 911 (E911) service in the form of automatic location 26 27 identification and automatic number identification pursuant to 2.8 the terms and conditions set forth in an order issued by the Federal Communications Commission. 29 30 (c) Wireless telephone service providers and counties that operate 911 and E911 systems require adequate funding to 31

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<del>state.</del>

recover the costs of designing, purchasing, installing, testing, and operating enhanced facilities, systems, and services necessary to comply with the requirements for E911 services mandated by the Federal Communications Commission and to maximize the availability of E911 services throughout this (d) The revenues generated by the E911 fee imposed under this section are required to fund the efforts of the counties, the Wireless 911 Board under the State Technology

9 10 Office, and commercial mobile radio service providers to improve the public health, safety, and welfare and serve a 11 12 public purpose by providing emergency telephone assistance 13 through wireless communications.

(e) It is necessary and beneficial to levy a fee on 14 wireless services and to create the Wireless 911 Board to 15 administer fee proceeds as provided in this section. 16 17 (f) It is the intent of the Legislature to: 18 (a) 1. Establish and implement a comprehensive

statewide emergency telephone number system that will provide 19 users of voice communications services within the state 20 21 wireless telephone users with rapid direct access to public

22 safety agencies by dialing the telephone number "911." 23 (b)2. Provide funds to counties local governments to pay certain costs associated with their E911 or the cost of 2.4 25

installing and operating wireless 911 systems and to reimburse wireless telephone service providers for costs incurred to 26 27 provide 911 or E911 enhanced 911 services.

28 (c) 3. Levy a reasonable fee on users of voice communications services, unless otherwise provided in this 29 section, subscribers of wireless telephone service to 30 accomplish these purposes. 31

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1 (d) Provide for an E911 board to administer the fee, 2 with oversight by the office, in a manner that is 3 competitively and technologically neutral as to all voice 4 communications services providers. 5 (e) Ensure that the fee established is used б exclusively for recovery by wireless providers and by counties 7 of the costs associated with developing and maintaining E911 8 systems and networks in a manner that is competitively and technologically neutral as to all voice communications 9 10 services providers. 11 12 It is further the intent of the Legislature that the fee 13 authorized or imposed by this section not necessarily provide the total funding required for establishing or providing E911 14 15 <u>service.</u> (3) DEFINITIONS.--Only as used in this section and ss. 16 17 365.171, 365.173, and 365.174, the term: 18 (a) "Active prepaid wireless telephone" means a prepaid wireless telephone that has been used by the customer 19 during the month to complete a telephone call for which the 20 21 customer's card or balance was decremented. 22 (a)(b) "Answering point" means the public safety 23 agency that receives incoming 911 calls and dispatches appropriate public safety agencies to respond to the calls. 2.4 25 (b) "Authorized expenditures" means expenditures of the fee, as specified in subsection (9). 26 27 (c) "Automatic location identification" means the 2.8 capability of the E911 service which enables the automatic 29 display of information that defines the approximate geographic 30 location of the wireless telephone used to place a 911 call. 31

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1 (d) "Automatic number identification" means the 2 capability of the E911 service which enables the automatic 3 display of the 10-digit service number used to place a 911 4 call. 5 "Board" or E911 Board means the board of directors (e) б of the E911 Wireless 911 Board established in subsection (5). 7 (f) "Building permit review" means a review for 8 compliance with building construction standards adopted by the local government under chapter 553 and does not include a 9 review for compliance with land development regulations. 10 (q) "Collocation" means the situation when a second or 11 12 subsequent wireless provider uses an existing structure to 13 locate a second or subsequent antennae. The term includes the ground, platform, or roof installation of equipment 14 enclosures, cabinets, or buildings, and cables, brackets, and 15 16 other equipment associated with the location and operation of 17 the antennae. (h) "Designed service" means the configuration and 18 manner of deployment of service the wireless provider has 19 designed for an area as part of its network. 20 21 (i) "E911" is the designation for <u>an</u> a wireless 22 enhanced 911 system or wireless enhanced 911 service that is 23 an emergency telephone system or service that provides a subscriber with wireless 911 service and, in addition, directs 2.4 911 calls to appropriate public safety answering points by 25 selective routing based on the geographical location from 26 27 which the call originated, or as otherwise provided in the 2.8 state plan under s. 365.171, and that provides for automatic number identification and automatic location-identification 29 30 features. E911 service provided by a wireless provider means 31

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1 E911 as defined in the order in accordance with the 2 requirements of the order. 3 (j) "Existing structure" means a structure that exists at the time an application for permission to place antennae on 4 a structure is filed with a local government. The term 5 6 includes any structure that can structurally support the 7 attachment of antennae in compliance with applicable codes. 8 (k) "Fee" means the E911 fee authorized and imposed 9 under subsection (8). 10 (1) "Fund" means the Wireless Emergency Communications Number E911 Telephone System Fund established in s. 365.173 11 12 and maintained under this section for the purpose of 13 recovering the costs associated with providing 911 service or E911 service, including the costs of implementing the order. 14 The fund shall be seqregated into wireless and nonwireless 15 16 accounts. 17 (m) "Historic building, structure, site, object, or 18 district" means any building, structure, site, object, or district that has been officially designated as a historic 19 building, historic structure, historic site, historic object, 20 21 or historic district through a federal, state, or local 22 designation program. 23 (n) "Land development regulations" means any ordinance enacted by a local government for the regulation of any aspect 2.4 of development, including an ordinance governing zoning, 25 26 subdivisions, landscaping, tree protection, or signs, the 27 local government's comprehensive plan, or any other ordinance 2.8 concerning any aspect of the development of land. The term does not include any building construction standard adopted 29 30 under and in compliance with chapter 553. 31

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1 (o) "Local exchange carrier" means a "competitive 2 local exchange telecommunications company" or a "local exchange telecommunications company" as defined in s. 364.02. 3 (p) "Local government" means any municipality, county, 4 5 or political subdivision or agency of a municipality, county, 6 or political subdivision. 7 (q) "Medium county" means any county that has a population of 75,000 or more but less than 750,000. 8 9 (r) "Mobile telephone number" or "MTN" means the 10 telephone number assigned to a wireless telephone at the time of initial activation. 11 12 (s) "Nonwireless account" means the revenues to the 13 fund received from voice communications services providers other than wireless providers. 14 (t) (s) "Office" means the Florida Enterprise 15 Information Technology Services Office or other office within 16 the Department of Management Services, as designated by the 17 secretary of the department State Technology Office. 18 <u>(u)(t)</u> "Order" means: 19 1. The following orders and rules of the Federal 20 21 Communications Commission issued in FCC Docket No. 94-102: 22 a. Order adopted on June 12, 1996, with an effective 23 date of October 1, 1996, the amendments to s. 20.03 and the creation of s. 20.18 of Title 47 of the Code of Federal 2.4 Regulations adopted by the Federal Communications Commission 25 26 pursuant to such order. 27 b. Memorandum and Order No. FCC 97-402 adopted on 2.8 December 23, 1997. c. Order No. FCC DA 98-2323 adopted on November 13, 29 1998. 30 d. Order No. FCC 98-345 adopted December 31, 1998. 31

1 2. Orders and rules subsequently adopted by the 2 Federal Communications Commission relating to the provision of wireless E911 or 911 services, including Order Number 3 FCC-05-116, adopted May 19, 2005. 4 5 (v)(u) "Prepaid calling arrangements" has the same б meaning as defined in s. 212.05(1)(e) wireless telephone 7 service means wireless telephone service that is activated in 8 advance by payment for a finite dollar amount of service or 9 for a finite set of minutes that terminate either upon use by a customer and delivery by the wireless provider of an 10 11 agreed upon amount of service corresponding to the total 12 dollar amount paid in advance or within a certain period of 13 time following the initial purchase or activation, unless 14 additional payments are made. "Provider" or "wireless provider" means a person 15 (v)16 or entity who provides service and either: 17 Is subject to the requirements of the order; or 18 Elects to provide wireless 911 service or E911 service in this state. 19 (w) "Public agency" means the state and any 20 21 municipality, county, municipal corporation, or other 22 governmental entity, public district, or public authority 23 located in whole or in part within this state which provides, or has authority to provide, firefighting, law enforcement, 2.4 ambulance, medical, or other emergency services. 25 (x) "Public safety agency" means a functional division 26 27 of a public agency which provides firefighting, law 2.8 enforcement, medical, or other emergency services. (y) "Rural county" means any county that has a 29 30 population of fewer than 75,000. 31

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1	(z) "Service identifier" means the service number,
2	access line, or other unique subscriber identifier assigned to
3	a subscriber and established by the Federal Communications
4	Commission for purposes of routing calls.
5	(z) "Service" means "commercial mobile radio service"
6	as provided under ss. 3(27) and 332(d) of the Federal
7	Telecommunications Act of 1996, 47 U.S.C., ss. 151 et seq.,
8	and the Omnibus Budget Reconciliation Act of 1993, Pub. L. No.
9	103 66, August 10, 1993, 107 Stat. 312. The term "service"
10	includes the term "wireless" and service provided by any
11	wireless real time two way wire communication device,
12	including radio telephone communications used in cellular
13	telephone service; personal communications service; or the
14	functional or competitive equivalent of a radio telephone
15	communications line used in cellular telephone service, a
16	personal communications service, or a network radio access
17	line. The term does not include wireless providers that offer
18	mainly dispatch service in a more localized, noncellular
19	configuration; providers offering only data, one way, or
20	stored voice services on an interconnected basis; providers of
21	air to ground services; or public coast stations.
22	(aa) "Service number" means the unique 10 digit
23	wireless telephone number assigned to a service subscriber.
24	(bb) "Sufficient positive balance" means a dollar
25	amount greater than or equal to the monthly wireless surcharge
26	amount.
27	<u>(aa)<del>(cc)</del> "Tower" means any structure designed</u>
28	primarily to support a wireless provider's antennae.
29	(bb) "Voice communications services" means a service
30	that includes the transmission, conveyance, or routing of
31	real-time, two-way voice communications, to a point, or

1	between or among points, by or through any electronic, radio,
2	<u>satellite, cable, optical, microwave, wireline, wireless, or</u>
3	other medium or method now in existence or hereafter devised,
4	regardless of the protocol used for such transmission or
5	conveyance, and that includes the ability to receive and
6	terminate voice calls to and from the public switched
7	telephone network. The term includes such transmission,
8	conveyance, or routing of voice communications services in
9	which computer processing applications are used to act on the
10	form, code, or protocol of the content for purposes of
11	transmission, conveyance, or routing without regard to whether
12	such service is referred to as voice-over-Internet-protocol
13	service or is classified by the Federal Communications
14	Commission as enhanced or value-added.
15	(cc) "Voice communications services provider" or
16	"provider" means any person or entity providing voice
17	communications services, except that the term does not include
18	any person or entity that resells voice communications service
19	and was assessed the fee by its resale supplier.
20	<u>(dd) "Wireless 911 system" or "wireless 911 service"</u>
21	means an emergency telephone system or service that provides a
22	subscriber with the ability to reach an answering point by
23	<u>dialing the digits "911."</u>
24	(ee) "Wireless account" means the revenues to the fund
25	received from a wireless provider.
26	<u>(ff)</u> (dd) "Wireless communications facility" means any
27	equipment or facility used to provide service and may include,
28	but is not limited to, antennae, towers, equipment enclosures,
29	cabling, antenna brackets, and other such equipment. Placing a
30	wireless communications facility on an existing structure does
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1 not cause the existing structure to become a wireless 2 communications facility. (qq) "Wireless provider" means a person who provides 3 4 wireless service and: 5 1. Is subject to the requirements of the order; or б Elects to provide wireless 911 service or E911 2. 7 service in this state. 8 (hh) "Wireless service" means "commercial mobile radio service" as provided under ss. 3(27) and 332(d) of the Federal 9 Telecommunications Act of 1996, 47 U.S.C., ss. 151 et seq., 10 and the Omnibus Budget Reconciliation Act of 1993, Pub. L. No. 11 103-66, August 10, 1993, 107 Stat. 312. The term includes 12 13 service provided by any wireless real-time two-way wire communication device, including radio-telephone communications 14 used in cellular telephone service; personal communications 15 service; or the functional or competitive equivalent of a 16 17 radio-telephone communications line used in cellular telephone 18 service, a personal communications service, or a network radio access line. The term does not include wireless providers that 19 offer mainly dispatch service in a more localized, noncellular 20 21 configuration; providers offering only data, one-way, or 2.2 stored-voice services on an interconnected basis; providers of 23 air-to-ground services; or public coast stations. (ee) "Wireless 911 system" or "wireless 911 service" 2.4 25 means an emergency telephone system or service that provides a 26 subscriber with the ability to reach an answering point by 27 dialing the digits "911." A wireless 911 system is 2.8 complementary to a wired 911 system as provided for in s. 365.171. 29 (4) POWERS AND DUTIES OF THE OFFICE.--The office shall 30 oversee the administration of the fee authorized and imposed 31

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1 on subscribers of voice communications services statewide E911 2 service under subsection (8). (5) THE E911 WIRELESS 911 BOARD.--3 (a) The E911 Wireless 911 Board is established to 4 administer, with oversight by the office, the fee imposed 5 6 under subsection (8), including receiving revenues derived 7 from the fee; distributing portions of the such revenues to 8 wireless providers, counties, and the office; accounting for receipts, distributions, and income derived by the funds 9 maintained in the fund; and providing annual reports to the 10 Governor and the Legislature for submission by the office on 11 12 amounts collected and expended, the purposes for which 13 expenditures have been made, and the status of wireless E911 service in this state. In order to advise and assist the 14 office in carrying out the purposes of this section, the 15 16 board, which shall have the power of a body corporate, has 17 shall have the powers enumerated in subsection (6). 18 (b) The board shall consist of <u>nine</u> seven members, one of whom must be the system director designated under s. 19 365.171(5), or his or her designee, who shall serve as the 20 21 chair of the board. The remaining eight six members of the 22 board shall be appointed by the Governor and must be composed 23 of four three county 911 coordinators recommended by the Florida Association of Counties, two local exchange carrier 2.4 members, one of which must be the local exchange carrier 25 having the greatest number of access lines in the state, and 26 27 two three members from the wireless telecommunications industry recommended by the Florida Telecommunications 2.8 Industry Association in consultation with the wireless 29 telecommunications industry. In recommending members from the 30 wireless telecommunications industry, consideration must be 31

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1	given to wireless providers who are not affiliated with local
2	exchange carriers. Not more than one member may be appointed
3	to represent any single provider on the board.
4	(c) The system director, <u>designated under s.</u>
5	<u>365.171(5),</u> or his or her designee, must be a permanent member
б	of the board. Each of the remaining <u>eight</u> <del>six</del> members of the
7	board shall be appointed to a 4-year term and may not be
8	appointed to more than two successive terms. However, for the
9	purpose of staggering terms, two of the original board members
10	shall be appointed to terms of 4 years, two shall be appointed
11	to terms of 3 years, and <u>four</u> $\frac{1}{1000}$ shall be appointed to terms
12	of 2 years, as designated by the Governor. A vacancy on the
13	board shall be filled in the same manner as the original
14	appointment.
15	(d) The first vacancy in a wireless provider
16	representative position occurring after July 1, 2007, must be
17	filled by appointment of a local exchange company
18	representative. Until the appointment is made, there shall be
19	only one local exchange company representative serving on the
20	board, notwithstanding any other provision to the contrary.
21	365.172 Wireless emergency telephone number "E911."
22	(6) AUTHORITY OF THE BOARD; ANNUAL REPORT
23	(a) The board shall:
24	1. Administer the E911 fee.
25	2. Implement, maintain, and oversee the fund.
26	3. Review and oversee the disbursement of the revenues
27	deposited into the fund as provided in s. 365.173.
28	a. The board may establish a schedule for implementing
29	wireless E911 service by service area, and prioritize
30	disbursements of revenues from the fund to providers and rural
31	counties as provided in <u>s. 365.173(2)(c)</u> <del>s. 365.173(2)(b)</del> and

1 (e) (c) pursuant to the schedule, in order to implement E911 services in the most efficient and cost-effective manner. 2 b. Revenues in the wireless account collected and 3 4 deposited into the fund for distribution as provided in s. 365.173(2)(b), but which have not been disbursed because sworn 5 6 invoices as required by <u>s. 365.173(2)(c)</u> <del>s. 365.173(2)(b)</del> have 7 not been submitted to the board, may be utilized by the board 8 as needed to provide grants to rural counties and loans to 9 medium and large counties for the purpose of upgrading E911 systems. The counties must use the funds only for capital 10 expenditures directly attributable to establishing and 11 12 provisioning an E911 service, which may include next 13 generation deployment. Grants provided to rural counties would be in addition to disbursements provided under s. 14 15 365.173(2)(c). Loans provided to medium counties shall be 16 based on county hardship criteria as determined and approved 17 by the board. Revenues utilized for this purpose shall be 18 fully repaid to the fund in a manner and under a timeframe as determined and approved by the board. The board shall take all 19 actions within its authority to ensure that county recipients 20 21 of such grants and loans use utilize these funds only for the 2.2 purpose under which they have been provided and may take any 23 actions within its authority to secure county repayment of grant and loan revenues upon determination that the funds were 2.4 25 not utilized for the purpose under which they were provided. c. The board shall reimburse all costs of a wireless 26 27 provider before taking any action to transfer additional 2.8 funds. 29 d. After taking the action required in this subparagraph, and in the event the board determines that the 30 revenues in the wireless account exceeds the amount needed to 31

1 reimburse wireless providers for costs to implement E911 2 services, the board may authorize the transfer to the counties of funds from the existing funds within the wireless account. 3 4 The board shall disburse the funds equitably to all counties pursuant to a timeframe and distribution methodology as 5 6 established by the board. 7 4. Review documentation submitted by wireless 8 providers which reflects current and projected funds derived from the E911 fee, and the expenses incurred and expected to 9 be incurred, in order to comply with the E911 service 10 requirements contained in the order for the purposes of: 11 12 a. Ensuring that wireless providers receive fair and 13 equitable distributions of funds from the fund. b. Ensuring that wireless providers are not provided 14 disbursements from the fund which exceed the costs of 15 providing E911 service, including the costs of complying with 16 17 the order. 18 c. Ascertaining the projected costs of compliance with the requirements of the order and projected collections of the 19 <del>E911</del> fee. 2.0 21 d. Implementing changes to the allocation percentages 22 or <u>adjusting</u> reducing the E911 fee under paragraph (8)(i) 23 <del>(8)(c)</del>. 5. Meet monthly in the most efficient and 2.4 cost-effective manner, including telephonically when 25 practical, for the business to be conducted, to review and 26 27 approve or reject, in whole or in part, applications submitted 2.8 by wireless providers for recovery of moneys deposited into the wireless account, and to authorize the transfer of, and 29 30 distribute, the fee allocation to the counties fund. 31

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1 6. Hire and retain employees, which may include an 2 independent executive director who shall possess experience in the area of telecommunications and emergency 911 issues, for 3 the purposes of performing the technical and administrative 4 functions for the board. 5 б 7. Make and enter into contracts, pursuant to chapter 7 287, and execute other instruments necessary or convenient for 8 the exercise of the powers and functions of the board. 9 8. Take all necessary and reasonable steps by July 1, 10 2000, to secure appropriate information and reports from providers and otherwise perform all of the functions that 11 12 would be performed by an independent accounting firm prior to 13 completing the request for proposals process under subsection  $14 \left( \frac{7}{.} \right)$ 8.9. Sue and be sued, and appear and defend in all 15 16 actions and proceedings, in its corporate name to the same 17 extent as a natural person. 18 9.10. Adopt, use, and alter a common corporate seal. 19 10.11. Elect or appoint the officers and agents that are required by the affairs of the board. 20 21 11.12. The board may adopt rules under ss. 120.536(1) 22 and 120.54 to implement this section and ss. 365.173 and 23 365.174. 12.13. Provide coordination, support, and technical 2.4 assistance to counties to promote the deployment of advanced 25 911 and E911 systems in the state. 26 27 13.14. Provide coordination and support for 2.8 educational opportunities related to E911 911 issues for the <u>E911</u> 911 community in this state. 29 30 14.15. Act as an advocate for issues related to E911 911 system functions, features, and operations to improve the 31 26

1 delivery of E911 911 services to the residents of and visitors 2 to this state. 15.16. Coordinate input from this state at national 3 forums and associations, to ensure that policies related to 4 E911 911 systems and services are consistent with the policies 5 6 of the E911 911 community in this state. 7 16.17. Work cooperatively with the system director 8 established in s. 365.171(5) to enhance the state of <u>E911</u> <del>911</del> services in this state and to provide unified leadership for 9 all E911 911 issues through planning and coordination. 10 17.18. Do all acts and things necessary or convenient 11 12 to carry out the powers granted in this section in a manner 13 that is competitively and technologically neutral as to all voice communications service providers, including but not 14 limited to, consideration of emerging technology and related 15 cost savings, while taking into account embedded costs in 16 17 current systems. 18 <u>18.19.</u> Have the authority to secure the services of an independent, private attorney via invitation to bid, request 19 for proposals, invitation to negotiate, or professional 20 contracts for legal services already established at the 21 22 Division of Purchasing of the Department of Management 23 Services. (b) Board members shall serve without compensation; 2.4 however, members are entitled to per diem and travel expenses 25 as provided in s. 112.061. 26 27 (c) By February 28 of each year, the board shall 2.8 prepare a report for submission by the office to the Governor, the President of the Senate, and the Speaker of the House of 29 Representatives which addresses for the immediately preceding 30 calendar year: reflects, for the immediately preceding 31 27

1 calendar year, the quarterly and annual receipts and 2 disbursements of moneys in the fund, the purposes for which disbursements of moneys from the fund have been made, and the 3 4 availability and status of implementation of E911 service in 5 this state. 6 (d) By February 28, 2001, the board shall undertake 7 and complete a study for submission by the office to the 8 Governor, the President of the Senate, and the Speaker of the 9 House of Representatives which addresses: 10 1. The <u>annual receipts including the</u> total amount of E911 fee revenues collected by each provider, the total 11 12 disbursements of money in the fund, including the amount of 13 fund-reimbursed expenses incurred by each wireless provider to comply with the order, and the amount of moneys on deposit in 14 the fund, all as of December 1, 2000. 15 2. Whether the amount of the E911 fee and the 16 17 allocation percentages set forth in s. 365.173 have been or should be adjusted to comply with the requirements of the 18 order, other provisions of this chapter, and, if so, a 19 recommended adjustment to the  $\frac{E911}{E911}$  fee. 2.0 21 3. Any other issues related to providing wireless E911 2.2 services. 23 4. The status of E911 services in this state. (7) REQUEST FOR PROPOSALS FOR INDEPENDENT ACCOUNTING 2.4 FIRM.--25 26 The board shall issue a request for proposals as (a) 27 provided in chapter 287 for the purpose of retaining an 2.8 independent accounting firm. The independent accounting firm shall perform all material administrative and accounting tasks 29 30 and functions required for administering the  $\pm 911$  fee. The 31

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1 request for proposals must include, but need not be limited 2 to: 3 1. A description of the scope and general requirements of the services requested. 4 5 2. A description of the specific accounting and 6 reporting services required for administering the fund, 7 including processing checks and distributing funds as directed 8 by the board under s. 365.173. 3. A description of information to be provided by the 9 proposer, including the proposer's background and 10 qualifications and the proposed cost of the services to be 11 12 provided. 13 (b) The board shall establish a committee to review requests for proposals which must include the statewide E911 14 911 system director designated under s. 365.171(5), or his or 15 her designee, and two members of the board, one of whom is a 16 17 county 911 coordinator and one of whom represents a voice 18 communications services provider the wireless telecommunications industry. The review committee shall review 19 the proposals received by the board and recommend an 20 21 independent accounting firm to the board for final selection. 22 By agreeing to serve on the review committee, each member of 23 the review committee shall verify that he or she does not have any interest or employment, directly or indirectly, with 2.4 potential proposers which conflicts in any manner or degree 25 with his or her performance on the committee. 26 27 (c) After July 1, 2004, the board may secure the 2.8 services of an independent accounting firm via invitation to bid, request for proposals, invitation to negotiate, or 29 professional contracts already established at the Division of 30 Purchasing, Department of Management Services, for certified 31 29

1 public accounting firms, or the board may hire and retain 2 professional accounting staff to accomplish these functions. (8) WIRELESS E911 FEE.--3 4 (a) Each voice communications services home service provider shall collect the a monthly fee described in this 5 б subsection imposed on each customer whose place of primary use 7 is within this state. Each provider, as part of its monthly billing process, shall bill the fee as follows. The fee may 8 not be assessed on any pay telephone in the state. 9 10 1. Each local exchange carrier shall bill the fee to the local exchange subscribers on a service-identifier basis, 11 up to a maximum of 25 access lines per account bill rendered. 12 13 2. Each wireless provider shall bill the fee to the subscribers on a per-service-identifier basis for service 14 identifiers whose primary place of use is within this state. 15 The fee may not be assessed on any prepaid calling arrangement 16 17 that is subject to s. 212.05(1)(e). 3. All voice communications services providers not 18 addressed under subparagraphs 1. and 2. shall bill the fee on 19 a per-service-identifier basis for service identifiers whose 20 21 primary place of use is within the state. 22 23 The provider may list the fee as a separate entry on each bill, in which case the fee must be identified as a fee for 2.4 E911 services. A provider shall remit the fee to the board 25 only if the fee is paid by the subscriber. If a provider 26 27 receives a partial payment for a monthly bill from a 2.8 subscriber, the amount received shall first be applied to the payment due the provider for providing voice communications 29 30 <u>service.</u> 31

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1 (b) A provider is not obligated to take any legal 2 action to enforce collection of the fees for which any subscriber is billed. A county subscribing to 911 service 3 4 remains liable to the person providing the 911 service or equipment for any 911 service, equipment, operation, or 5 6 maintenance charge owed by the county to the person. 7 (c) For purposes of this section, the state and local 8 governments are not subscribers customers. 9 (d) Each provider may retain 1 percent of the amount 10 of the fees collected as reimbursement for the administrative costs incurred by the provider to bill, collect, and remit the 11 12 fee. The remainder shall be delivered to the board and 13 deposited by the board into the fund. The board shall distribute the remainder pursuant to s. 365.173. 14 (e) Effective September 1, 2007, voice communications 15 services providers billing the fee to subscribers shall 16 17 deliver revenues from the fee to the board within 60 days after the end of the month in which the fee was billed, 18 together with a monthly report of the number of service 19 identifiers in each county. Each wireless provider and other 2.0 21 applicable provider identified in subparagraph (a)3. shall 2.2 report the number of service identifiers for subscribers whose 23 place of primary use is in each county. If a provider chooses to remit any fee amounts to the board before they are paid by 2.4 the subscribers, a provider may apply to the board for a 25 refund of, or may take a credit for, any such fees remitted to 26 27 the board which are not collected by the provider within 6 2.8 months following the month in which the fees are charged off for federal income tax purposes as bad debt. 29 30 (f) The rate of the fee may not exceed shall be 50 cents per month per each service identifier number, beginning 31

1	August 1, 1999. The fee shall apply uniformly and be imposed
2	throughout the state, except for those counties that, before
3	July 1, 2007, had adopted an ordinance establishing a fee less
4	than 50 cents per month per access line. In those counties,
5	the ordinance-established fee shall apply until the board
б	makes the adjustment on or after September 1, 2008. The board
7	shall adjust the level of the fee for all such counties to the
8	uniform statewide fee level. The board may not adjust the fee
9	to the uniform statewide fee level before September 1, 2008.
10	(q) It is the intent of the Legislature that all
11	revenue from the fee be used as specified in s.
12	<u>365.173(2)(a)-(e).</u>
13	(h) No later than September 1, 2007, the board shall
14	set the allocation percentages for distribution of the fund as
15	provided in s. 365.173. When setting the percentages and
16	contemplating any adjustments to the fee, the board shall
17	consider the following:
18	1. The revenues currently allocated for wireless
19	service provider costs for implementing E911 service and
20	projected costs for implementing E911 service, including
21	recurring costs for Phase I and Phase II;
22	2. The appropriate level of funding needed to fund the
23	rural grant program provided for in paragraph (6)(b); and
24	3. The need to fund statewide and county programs or
25	initiatives to assist large and medium counties with systems
26	that would reduce their overall costs.
27	(b) The fee is established to ensure full recovery for
28	providers and for counties, over a reasonable period, of the
29	costs associated with developing and maintaining an E911
30	system on a technologically and competitively neutral basis.
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1	(i)(c) After July 1, 2001, The board may adjust the
2	allocation percentages <u>or adjust</u> <del>provided in s. 365.173 or</del>
3	<del>reduce</del> the amount of the fee, or both, if necessary to ensure
4	full cost recovery or prevent overrecovery of costs incurred
5	in the provision of E911 service, including costs incurred or
6	projected to be incurred to comply with the order. Any new
7	allocation percentages or reduced or increased fee may not be
8	adjusted for 1 year. The fee may not exceed 50 cents per month
9	per each service <u>identifier</u> <del>number</del> . <u>The board-established fee,</u>
10	and any board-adjustment of the fee, shall be uniform
11	throughout the state, except for the counties identified in
12	paragraph (f). No less than 90 days before the effective date
13	of any adjustment to the fee, the board shall provide written
14	notice of the adjusted fee amount and effective date to each
15	voice communications services provider from which the board is
16	then receiving the fee.
17	<u>(j)(d)</u> State and local taxes do not apply to the fee.
18	<u>(k)(e)</u> A local government may not levy <u>the fee or</u> any
19	additional fee on wireless providers or subscribers for the
20	provision of E911 service.
21	(1) For purposes of this section, the definitions
22	contained in s. 202.11 and the provisions of s. 202.155 apply
23	in the same manner and to the same extent as the definitions
24	and provisions apply to the taxes levied under chapter 202 on
25	mobile communications services.
26	(9) AUTHORIZED EXPENDITURES OF E911 FEE
27	(a) For purposes of this section, E911 service
28	includes the functions of database management, call taking,
29	location verification, and call transfer.
30	(b) All costs directly attributable to the
31	establishment or provision of E911 service and contracting for
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1	E911 services are eligible for expenditure of moneys derived
2	from imposition of the fee authorized by this section. These
3	costs include the acquisition, implementation, and maintenance
4	of Public Safety Answering Point (PSAP) equipment and E911
5	service features, as defined in the Public Service
б	Commission's lawfully approved 911 and E911 and related
7	tariffs or the acquisition, installation, and maintenance of
8	other E911 equipment, including call answering equipment, call
9	transfer equipment, ANI controllers, ALI controllers, ANI
10	<u>displays, ALI displays, station instruments, E911</u>
11	telecommunications systems, visual call information and
12	storage devices, recording equipment, telephone devices for
13	the hearing impaired used in the E911 system, PSAP backup
14	power systems, consoles, automatic call distributors, and
15	interfaces, including hardware and software, for
16	computer-aided dispatch (CAD) systems, integrated CAD systems
17	for that portion of the systems used for E911 call taking,
18	network clocks, salary and associated expenses for E911 call
19	takers for that portion of their time spent taking and
20	transferring E911 calls, salary and associated expenses for a
21	county to employ a full-time equivalent E911 coordinator
22	position and a full-time equivalent staff assistant position
23	per county for the portion of their time spent administrating
24	the E911 system, training costs for PSAP call takers in the
25	proper methods and techniques used in taking and transferring
26	E911 calls, costs to train and educate PSAP employees and
27	other public safety agency employees regarding E911 service or
28	E911 equipment; emergency notification systems, and expenses
29	required to develop and maintain all information, including
30	ALI and ANI databases and other information source
31	repositories, necessary to properly inform calltakers as to

1	location address, type of emergency, and other information
2	directly relevant to the E911 call-taking and transferring
3	function. Moneys derived from the fee may also be used for
4	emergency and disaster recovery mobile E911 PSAPs, next
5	generation E911 network services, next generation E911
6	database services, next-generation E911 equipment, and
7	wireless E911 routing systems.
8	(c) The moneys may not be used to pay for any item not
9	listed in this subsection, including, but not limited to, any
10	capital or operational costs for emergency responses which
11	occur after the call transfer to the responding public safety
12	entity and the costs for constructing, leasing, maintaining,
13	or renovating buildings, except for those building
14	modifications necessary to maintain the security and
15	environmental integrity of the PSAP and E911 equipment rooms.
16	(d) A wireless provider is not required to participate
17	in any pilot project or to otherwise implement a nonemergency
18	"311" system or similar nonemergency system.
19	(10) LIABILITY OF COUNTIES A county subscribing to
20	911 service remains liable to the local exchange carrier for
21	any 911 service, equipment, operation, or maintenance charge
22	owed by the county to the local exchange carrier. As used in
23	this subsection, the term "local exchange carrier" means a
24	local exchange telecommunications service provider of 911
25	service or equipment to any county within its certificated
26	area.
27	(11) INDEMNIFICATION AND LIMITATION OF
28	LIABILITYLocal governments are authorized to undertake to
29	indemnify local exchange carriers against liability in
30	accordance with the lawfully filed tariffs of the company.
31	Notwithstanding an indemnification agreement, a voice
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1	communications services provider is not liable for damages
2	resulting from or in connection with 911 or E911 service, or
3	the address or name associated with any person accessing 911
4	or E911 service, unless the voice communications services
5	provider acted with malicious purpose or in a manner
б	exhibiting wanton and willful disregard of the rights, safety,
7	or property of a person when providing such services. A voice
8	communications services provider is not liable for damages to
9	any person resulting from or in connection with the provider's
10	provision of any lawful assistance to any investigative or law
11	enforcement officer of the United States, this state, or a
12	political subdivision thereof, or of any other state or
13	political subdivision thereof, in connection with any lawful
14	investigation or other law enforcement activity by such law
15	enforcement officer.
16	(9) MANAGEMENT OF FUNDS.
17	(a) Each provider, as a part of its monthly billing
18	process, shall collect the fee imposed under subsection (8).
19	The provider may list the fee as a separate entry on each
20	bill, in which case the fee must be identified as a fee for
21	$\pm 911$ services. A provider shall remit the fee only if the fee
22	is paid by the subscriber. If a provider receives a partial
23	payment for a monthly bill from a subscriber, the amount
24	received shall first be applied to the payment due the
25	provider for the provision of telecommunications service.
26	(b) In the case of prepaid wireless telephone service,
27	the monthly wireless 911 surcharge imposed by subsection (8)
28	shall be remitted based upon each prepaid wireless telephone
29	associated with this state, for each wireless service customer
30	that has a sufficient positive balance as of the last day of
31	each month. The surcharge shall be remitted in any manner
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1 consistent with the wireless provider's existing operating or 2 technological abilities, such as customer address, location associated with the MTN, or reasonable allocation method based 3 4 upon other comparable relevant data. The surcharge amount or an equivalent number of minutes may be reduced from the 5 6 prepaid subscriber's account since a direct billing may not be 7 possible. However, collection of the wireless 911 surcharge in 8 the manner of a reduction of value or minutes from the prepaid subscriber's account does not constitute a reduction in the 9 10 sales price for purposes of taxes that are collected at the 11 point of sale. 12 (c) A provider is not obligated to take any legal 13 action to enforce collection of the fees for which any subscriber is billed. The provider shall provide to the board 14 each quarter a list of the names, addresses, and service 15 numbers of all subscribers who have indicated to the provider 16 17 their refusal to pay the fee. 18 (d) Each provider may retain 1 percent of the amount of the fees collected as reimbursement for the administrative 19 20 costs incurred by the provider to bill, collect, and remit the 21 fee. The remainder shall be delivered to the board and 2.2 deposited in the fund. The board shall distribute the 23 remainder pursuant to s. 365.173. (e) Each provider shall deliver revenues from the fee 2.4 25 to the board within 60 days after the end of the month in which the fee was billed, together with a monthly report of 26 27 the number of wireless customers whose place of primary use is 2.8 in each county. A provider may apply to the board for a refund of, or may take a credit for, any fees remitted to the board 29 which are not collected by the provider within 6 months 30 following the month in which the fees are charged off for 31

1 federal income tax purposes as bad debt. The board may waive 2 the requirement that the fees and number of customers whose place of primary use is in each county be submitted to the 3 4 board each month and authorize a provider to submit the fees and number of customers guarterly if the provider demonstrates 5 6 that such waiver is necessary and justified. 7 (f) For purposes of this section, the definitions contained in s. 202.11 and the provisions of s. 202.155 apply 8 9 in the same manner and to the same extent as such definitions 10 and provisions apply to the taxes levied pursuant to chapter 202 on mobile communications services. 11 12 (q) As used in this subsection, the term "provider" 13 includes any person or entity that resells wireless service and was not assessed the fee by its resale supplier. 14 15 (10) PROVISION OF SERVICES. In accordance with the 16 order, a provider is not required to provide E911 service 17 until: 18 (a)The provider receives a request in writing for such service from the county 911 coordinator and the affected 19 20 answering point is capable of receiving and using the data 21 elements associated with the service. 22 <del>(b)</del> Funds are available under s. 365.173(2)(b). 23 (c) The local exchange carrier is able to support the E911 system. 2.4 25 (d) The service area has been scheduled for 26 implementation of E911 service by the board pursuant to 27 subparagraph (6)(a)3. If a county's 911 coordinator requests 2.8 E911 service from a provider, the coordinator shall also request E911 service from all other providers in the area in a 29 30 nondiscriminatory and fair manner. 31

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1 (12)(11) FACILITATING E911 SERVICE IMPLEMENTATION.--To 2 balance the public need for reliable E911 services through reliable wireless systems and the public interest served by 3 governmental zoning and land development regulations and 4 notwithstanding any other law or local ordinance to the 5 6 contrary, the following standards shall apply to a local 7 government's actions, as a regulatory body, in the regulation 8 of the placement, construction, or modification of a wireless communications facility. This subsection shall not, however, 9 be construed to waive or alter the provisions of s. 286.011 or 10 s. 286.0115. For the purposes of this subsection only, "local 11 12 government" shall mean any municipality or county and any 13 agency of a municipality or county only. The term "local government" does not, however, include any airport, as defined 14 by s. 330.27(2), even if it is owned or controlled by or 15 16 through a municipality, county, or agency of a municipality or 17 county. Further, notwithstanding anything in this section to 18 the contrary, this subsection does not apply to or control a local government's actions as a property or structure owner in 19 the use of any property or structure owned by such entity for 20 21 the placement, construction, or modification of wireless 22 communications facilities. In the use of property or 23 structures owned by the local government, however, a local government may not use its regulatory authority so as to avoid 2.4 compliance with, or in a manner that does not advance, the 25 26 provisions of this subsection. 27 (a) Collocation among wireless providers is encouraged 28 by the state. 1.a. Collocations on towers, including nonconforming 29 towers, that meet the requirements in sub-subparagraphs 30 (I), (II), and (III), are subject to only building permit 31

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1	review, which may include a review for compliance with this
2	subparagraph. Such collocations are not subject to any design
3	or placement requirements of the local government's land
4	development regulations in effect at the time of the
5	collocation that are more restrictive than those in effect at
6	the time of the initial antennae placement approval, to any
7	other portion of the land development regulations, or to
8	public hearing review. This sub-subparagraph shall not
9	preclude a public hearing for any appeal of the decision on
10	the collocation application.
11	(I) The collocation does not increase the height of
12	the tower to which the antennae are to be attached, measured
13	to the highest point of any part of the tower or any existing
14	antenna attached to the tower;
15	(II) The collocation does not increase the ground
16	space area, commonly known as the compound, approved in the
17	site plan for equipment enclosures and ancillary facilities;
18	and
19	(III) The collocation consists of antennae, equipment
20	enclosures, and ancillary facilities that are of a design and
21	configuration consistent with all applicable regulations,
22	restrictions, or conditions, if any, applied to the initial
23	antennae placed on the tower and to its accompanying equipment
24	enclosures and ancillary facilities and, if applicable,
25	applied to the tower supporting the antennae. Such regulations
26	may include the design and aesthetic requirements, but not
27	procedural requirements, other than those authorized by this
28	section, of the local government's land development
29	regulations in effect at the time the initial antennae
30	placement was approved.
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1	b. Except for a historic building, structure, site,
2	object, or district, or a tower included in sub-subparagraph
3	a., collocations on all other existing structures that meet
4	the requirements in sub-sub-subparagraphs (I)-(IV) shall be
5	subject to no more than building permit review, and an
б	administrative review for compliance with this subparagraph.
7	Such collocations are not subject to any portion of the local
8	government's land development regulations not addressed
9	herein, or to public hearing review. This sub-subparagraph
10	shall not preclude a public hearing for any appeal of the
11	decision on the collocation application.
12	(I) The collocation does not increase the height of
13	the existing structure to which the antennae are to be
14	attached, measured to the highest point of any part of the
15	structure or any existing antenna attached to the structure;
16	(II) The collocation does not increase the ground
17	space area, otherwise known as the compound, if any, approved
18	in the site plan for equipment enclosures and ancillary
19	facilities;
20	(III) The collocation consists of antennae, equipment
21	enclosures, and ancillary facilities that are of a design and
22	configuration consistent with any applicable structural or
23	aesthetic design requirements and any requirements for
24	location on the structure, but not prohibitions or
25	restrictions on the placement of additional collocations on
26	the existing structure or procedural requirements, other than
27	those authorized by this section, of the local government's
28	land development regulations in effect at the time of the
29	collocation application; and
30	(IV) The collocation consists of antennae, equipment
31	enclosures, and ancillary facilities that are of a design and
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1 configuration consistent with all applicable restrictions or 2 conditions, if any, that do not conflict with sub-subparagraph (III) and were applied to the initial 3 antennae placed on the structure and to its accompanying 4 equipment enclosures and ancillary facilities and, if 5 6 applicable, applied to the structure supporting the antennae. 7 c. Regulations, restrictions, conditions, or permits 8 of the local government, acting in its regulatory capacity, that limit the number of collocations or require review 9 10 processes inconsistent with this subsection shall not apply to collocations addressed in this subparagraph. 11 12 d. If only a portion of the collocation does not meet 13 the requirements of this subparagraph, such as an increase in the height of the proposed antennae over the existing 14 structure height or a proposal to expand the ground space 15 approved in the site plan for the equipment enclosure, where 16 17 all other portions of the collocation meet the requirements of 18 this subparagraph, that portion of the collocation only may be reviewed under the local government's regulations applicable 19 to an initial placement of that portion of the facility, 20 21 including, but not limited to, its land development 22 regulations, and within the review timeframes of subparagraph 23 (d)2., and the rest of the collocation shall be reviewed in accordance with this subparagraph. A collocation proposal 2.4 under this subparagraph that increases the ground space area, 25 otherwise known as the compound, approved in the original site 26 27 plan for equipment enclosures and ancillary facilities by no 2.8 more than a cumulative amount of 400 square feet or 50 percent of the original compound size, whichever is greater, shall, 29 however, require no more than administrative review for 30 compliance with the local government's regulations, including, 31

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but not limited to, land development regulations review, and building permit review, with no public hearing review. This sub-subparagraph shall not preclude a public hearing for any appeal of the decision on the collocation application. 2. If a collocation does not meet the requirements of subparagraph 1., the local government may review the application under the local government's regulations, including, but not limited to, land development regulations, applicable to the placement of initial antennae and their accompanying equipment enclosure and ancillary facilities. 3. If a collocation meets the requirements of subparagraph 1., the collocation shall not be considered a modification to an existing structure or an impermissible modification of a nonconforming structure. 4. The owner of the existing tower on which the

15 proposed antennae are to be collocated shall remain 16 17 responsible for compliance with any applicable condition or 18 requirement of a permit or agreement, or any applicable condition or requirement of the land development regulations 19 to which the existing tower had to comply at the time the 20 21 tower was permitted, including any aesthetic requirements, 22 provided the condition or requirement is not inconsistent with 23 this paragraph.

5. An existing tower, including a nonconforming tower, 2.4 may be structurally modified in order to permit collocation or 25 may be replaced through no more than administrative review and 26 27 building permit review, and is not subject to public hearing 2.8 review, if the overall height of the tower is not increased and, if a replacement, the replacement tower is a monopole 29 30 tower or, if the existing tower is a camouflaged tower, the replacement tower is a like-camouflaged tower. This 31

CODING: Words stricken are deletions; words underlined are additions.

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1 subparagraph shall not preclude a public hearing for any 2 appeal of the decision on the application. 3 (b)1. A local government's land development and 4 construction regulations for wireless communications facilities and the local government's review of an application 5 6 for the placement, construction, or modification of a wireless 7 communications facility shall only address land development or zoning issues. In such local government regulations or review, 8 9 the local government may not require information on or evaluate a wireless provider's business decisions about its 10 service, customer demand for its service, or quality of its 11 12 service to or from a particular area or site, unless the 13 wireless provider voluntarily offers this information to the local government. In such local government regulations or 14 review, a local government may not require information on or 15 evaluate the wireless provider's designed service unless the 16 17 information or materials are directly related to an identified 18 land development or zoning issue or unless the wireless provider voluntarily offers the information. Information or 19 materials directly related to an identified land development 20 or zoning issue may include, but are not limited to, evidence 21 22 that no existing structure can reasonably be used for the 23 antennae placement instead of the construction of a new tower, that residential areas cannot be served from outside the 2.4 residential area, as addressed in subparagraph 3., or that the 25 26 proposed height of a new tower or initial antennae placement 27 or a proposed height increase of a modified tower, replacement 2.8 tower, or collocation is necessary to provide the provider's 29 designed service. Nothing in this paragraph shall limit the local government from reviewing any applicable land 30 development or zoning issue addressed in its adopted 31

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1 regulations that does not conflict with this section, 2 including, but not limited to, aesthetics, landscaping, land use based location priorities, structural design, and 3 setbacks. 4 5 2. Any setback or distance separation required of a 6 tower may not exceed the minimum distance necessary, as 7 determined by the local government, to satisfy the structural 8 safety or aesthetic concerns that are to be protected by the 9 setback or distance separation. 10 3. A local government may exclude the placement of wireless communications facilities in a residential area or 11 12 residential zoning district but only in a manner that does not 13 constitute an actual or effective prohibition of the provider's service in that residential area or zoning 14 district. If a wireless provider demonstrates to the 15 satisfaction of the local government that the provider cannot 16 17 reasonably provide its service to the residential area or zone 18 from outside the residential area or zone, the municipality or county and provider shall cooperate to determine an 19 appropriate location for a wireless communications facility of 20 21 an appropriate design within the residential area or zone. The 22 local government may require that the wireless provider 23 reimburse the reasonable costs incurred by the local government for this cooperative determination. An application 2.4 for such cooperative determination shall not be considered an 25 application under paragraph (d). 26 27 4. A local government may impose a reasonable fee on 2.8 applications to place, construct, or modify a wireless communications facility only if a similar fee is imposed on 29 applicants seeking other similar types of zoning, land use, or 30 building permit review. A local government may impose fees for 31

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1 the review of applications for wireless communications 2 facilities by consultants or experts who conduct code compliance review for the local government but any fee is 3 limited to specifically identified reasonable expenses 4 incurred in the review. A local government may impose 5 6 reasonable surety requirements to ensure the removal of 7 wireless communications facilities that are no longer being 8 used. 9 5. A local government may impose design requirements, such as requirements for designing towers to support 10 collocation or aesthetic requirements, except as otherwise 11 12 limited in this section, but shall not impose or require 13 information on compliance with building code type standards for the construction or modification of wireless 14 communications facilities beyond those adopted by the local 15 government under chapter 553 and that apply to all similar 16 17 types of construction. 18 (c) Local governments may not require wireless providers to provide evidence of a wireless communications 19 facility's compliance with federal regulations, except 20 21 evidence of compliance with applicable Federal Aviation 22 Administration requirements under 14 C.F.R. s. 77, as amended, 23 and evidence of proper Federal Communications Commission licensure, or other evidence of Federal Communications 2.4 Commission authorized spectrum use, but may request the 25 26 Federal Communications Commission to provide information as to 27 a wireless provider's compliance with federal regulations, as 2.8 authorized by federal law. (d)1. A local government shall grant or deny each 29 properly completed application for a collocation under 30 subparagraph (a)1. based on the application's compliance with 31

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1 the local government's applicable regulations, as provided for
2 in subparagraph (a)1. and consistent with this subsection, and
3 within the normal timeframe for a similar building permit
4 review but in no case later than 45 business days after the
5 date the application is determined to be properly completed in
6 accordance with this paragraph.
7 2. A local government shall grant or deny each

8 properly completed application for any other wireless communications facility based on the application's compliance 9 with the local government's applicable regulations, including 10 but not limited to land development regulations, consistent 11 12 with this subsection and within the normal timeframe for a 13 similar type review but in no case later than 90 business days after the date the application is determined to be properly 14 completed in accordance with this paragraph. 15

3.a. An application is deemed submitted or resubmitted 16 17 on the date the application is received by the local government. If the local government does not notify the 18 applicant in writing that the application is not completed in 19 compliance with the local government's regulations within 20 20 21 business days after the date the application is initially 22 submitted or additional information resubmitted, the 23 application is deemed, for administrative purposes only, to be properly completed and properly submitted. However, the 2.4 determination shall not be deemed as an approval of the 25 application. If the application is not completed in compliance 26 27 with the local government's regulations, the local government 2.8 shall so notify the applicant in writing and the notification 29 must indicate with specificity any deficiencies in the required documents or deficiencies in the content of the 30 required documents which, if cured, make the application 31

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2 the stated deficiencies, the local government shall notify the applicant, in writing, within the normal timeframes of review, 3 but in no case longer than 20 business days after the 4 additional information is submitted, of any remaining 5 6 deficiencies that must be cured. Deficiencies in document type 7 or content not specified by the local government do not make 8 the application incomplete. Notwithstanding this sub-subparagraph, if a specified deficiency is not properly 9 cured when the applicant resubmits its application to comply 10 with the notice of deficiencies, the local government may 11 12 continue to request the information until such time as the 13 specified deficiency is cured. The local government may establish reasonable timeframes within which the required 14 information to cure the application deficiency is to be 15 16 provided or the application will be considered withdrawn or 17 closed. b. If the local government fails to grant or deny a 18 properly completed application for a wireless communications 19 facility within the timeframes set forth in this paragraph, 20 21 the application shall be deemed automatically approved and the 22 applicant may proceed with placement of the facilities without 23 interference or penalty. The timeframes specified in subparagraph 2. may be extended only to the extent that the 2.4 application has not been granted or denied because the local 25 government's procedures generally applicable to all other 26 27 similar types of applications require action by the governing 2.8 body and such action has not taken place within the timeframes specified in subparagraph 2. Under such circumstances, the 29 local government must act to either grant or deny the 30 application at its next regularly scheduled meeting or, 31

properly completed. Upon resubmission of information to cure

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1 otherwise, the application is deemed to be automatically 2 approved. 3 c. To be effective, a waiver of the timeframes set 4 forth in this paragraph must be voluntarily agreed to by the applicant and the local government. A local government may 5 6 request, but not require, a waiver of the timeframes by the 7 applicant, except that, with respect to a specific 8 application, a one-time waiver may be required in the case of 9 a declared local, state, or federal emergency that directly affects the administration of all permitting activities of the 10 11 local government. 12 (e) The replacement of or modification to a wireless 13 communications facility, except a tower, that results in a wireless communications facility not readily discernibly 14 different in size, type, and appearance when viewed from 15 ground level from surrounding properties, and the replacement 16 17 or modification of equipment that is not visible from 18 surrounding properties, all as reasonably determined by the local government, are subject to no more than applicable 19 building permit review. 20 21 (f) Any other law to the contrary notwithstanding, the 22 Department of Management Services shall negotiate, in the name 23 of the state, leases for wireless communications facilities that provide access to state government-owned property not 2.4 acquired for transportation purposes, and the Department of 25 Transportation shall negotiate, in the name of the state, 26 27 leases for wireless communications facilities that provide 2.8 access to property acquired for state rights-of-way. On 29 property acquired for transportation purposes, leases shall be granted in accordance with s. 337.251. On other state 30 government-owned property, leases shall be granted on a space 31

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1 available, first-come, first-served basis. Payments required 2 by state government under a lease must be reasonable and must reflect the market rate for the use of the state 3 government-owned property. The Department of Management 4 5 Services and the Department of Transportation are authorized 6 to adopt rules for the terms and conditions and granting of 7 any such leases. 8 (g) If any person adversely affected by any action, or 9 failure to act, or regulation, or requirement of a local government in the review or regulation of the wireless 10 communication facilities files an appeal or brings an 11 12 appropriate action in a court or venue of competent 13 jurisdiction, following the exhaustion of all administrative remedies, the matter shall be considered on an expedited 14 15 basis. (13)<del>(12)</del> MISUSE OF WIRELESS 911 OR E911 SYSTEM; 16 17 PENALTY.--E911 service must be used solely for emergency 18 communications by the public. Any person who accesses the number 911 for the purpose of making a false alarm or 19 complaint or reporting false information that could result in 2.0 21 the emergency response of any public safety agency; any person 22 who knowingly uses or attempts to use such service for a 23 purpose other than obtaining public safety assistance;  $\overline{}$  or any person who knowingly uses or attempts to use such service in 2.4 an effort to avoid any charge for service, commits a 25 26 misdemeanor of the first degree, punishable as provided in s. 27 775.082 or s. 775.083. After being convicted of unauthorized 2.8 use of such service four times, a person who continues to 29 engage in such unauthorized use commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or 30 s. 775.084. In addition, if the value of the service or the 31

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1	service charge obtained in a manner prohibited by this
2	subsection exceeds \$100, the person committing the offense
3	commits a felony of the third degree, punishable as provided
4	in s. 775.082, s. 775.083, or s. 775.084.
5	(14)(13) STATE LAW NOT PREEMPTEDThis section and
6	ss. 365.173 and 365.174 do not alter any state law that
7	otherwise regulates <u>voice communications services</u> providers <del>of</del>
8	telecommunications service.
9	Section 3. This act shall take effect upon becoming a
10	law.
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12	* * * * * * * * * * * * * * * * * * * *
13	SENATE SUMMARY
14	Redesignates the emergency telephone system as the "Florida Emergency Communications Number 911 System."
15	Removes provisions relating to the collection of the "911" fee and to the indemnification of local telephone
16	companies. Revises definitions. Provides for the "Voice Communications Services Board." Provides for membership,
17	duties, and responsibilities of the board. Provides for a voice communication services fee. Provides for rates and
18	collection from consumers. Authorizes the permissible uses of the fees collected. Provides for indemnification
19	and limitation of liability for local exchange carriers. Provides penalties for the misuse of the E911 system.
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