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A bill to be entitled

2 An act relating to insurance representatives; amending s. 3 626.221, F.S.; providing an exemption from the required written examination to certain applicants for licensure as 4 a claims adjuster; amending s. 626.7851, F.S.; authorizing 5 6 certain programs to offer correspondence courses to 7 applicants for licensure as a life insurance agent; amending s. 626.8311, F.S.; authorizing certain programs 8 9 to offer correspondence courses to applicants for licensure as a health insurance agent; amending s. 10 626.747, F.S.; authorizing certain licensed agents to be 11 the agent in charge of branch locations under certain 12 circumstances; amending s. 626.865, F.S.; requiring public 13 adjusters to maintain their surety bond unimpaired for a 14 certain period; amending s. 626.869, F.S.; authorizing an 15 16 extension of time to complete continuing education requirements for public adjusters; amending s. 626.8698, 17 F.S.; designating the Department of Financial Services as 18 19 the appropriate agency responsible for disciplinary action against public adjusters; amending s. 626.921, F.S.; 20 providing that the department is responsible for approval 21 of the surplus lines agent manual; amending s. 626.9531, 22 F.S.; revising requirements for identification of 23 24 insurers, agents, and insurance contracts; specifying 25 absence of liability and prohibiting causes of action 26 against certain agents for insolvency of certain entities under certain circumstances; providing definitions; 27 amending s. 626.9611, F.S.; requiring that the department 28 Page 1 of 9

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and Financial Services Commission adopt rules prohibiting 29 30 the use of unfair and deceptive practices in the sale of insurance to members of the United States Armed Forces; 31 providing limitations; providing an appropriation; 32 providing effective dates. 33 34 35 Be It Enacted by the Legislature of the State of Florida: 36 37 Section 1. Paragraph (k) of subsection (2) of section 626.221, Florida Statutes, is amended to read: 38 626.221 Examination requirement; exemptions.--39

40 (2) However, no such examination shall be necessary in any41 of the following cases:

An applicant for license as an independent or company 42 (k) employee adjuster who has the designation of Accredited Claims 43 44 Adjuster (ACA) from a regionally accredited postsecondary institution in this state, Professional Claims Adjuster (PCA) 45 from the Professional Career Institute, Professional Property 46 47 Insurance Adjuster (PPIA) from the HurriClaim Training Academy, 48 Certified Professional Claims Adjuster (CPCA) from ALL LINES 49 Training, or Certified Claims Adjuster (CCA) from the 50 Association of Property and Casualty Claims Professionals whose curriculum has been approved by the department and whose 51 curriculum includes comprehensive analysis of basic property and 52 53 casualty lines of insurance and testing at least equal to that 54 of standard department testing for the all-lines adjuster license. The department shall adopt rules establishing standards 55 for the approval of curriculum. 56

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57 Section 2. Subsection (2) of section 626.7851, Florida 58 Statutes, is amended to read:

59 626.7851 Requirement as to knowledge, experience, or 60 instruction.--No applicant for a license as a life agent, except 61 for a chartered life underwriter (CLU), shall be qualified or 62 licensed unless within the 4 years immediately preceding the 63 date the application for a license is filed with the department 64 he or she has:

65 (2)Successfully completed a correspondence course in insurance, 3 hours of which shall be on the subject matter of 66 67 ethics, satisfactory to the department and regularly offered by accredited institutions of higher learning in this state or by 68 independent programs of study, approved by the department. 69 70 Courses must include instruction on the subject matter of 71 unauthorized entities engaging in the business of insurance, to 72 include the Florida Nonprofit Multiple-Employer Welfare Arrangement Act and the Employee Retirement Income Security Act, 73 74 29 U.S.C. ss. 1001 et seq., as it relates to the provision of 75 life insurance by employers to their employees and the 76 regulation thereof;

77 Section 3. Subsection (2) of section 626.8311, Florida78 Statutes, is amended to read:

79 626.8311 Requirement as to knowledge, experience, or 80 instruction.--No applicant for a license as a health agent, 81 except for a chartered life underwriter (CLU), shall be 82 qualified or licensed unless within the 4 years immediately 83 preceding the date the application for license is filed with the 84 department he or she has:

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85 Successfully completed a correspondence course in (2)86 insurance, 3 hours of which shall be on the subject matter of ethics, satisfactory to the department and regularly offered by 87 accredited institutions of higher learning in this state or by 88 independent programs of study, approved by the department. 89 90 Courses must include instruction on the subject matter of 91 unauthorized entities engaging in the business of insurance, to include the Florida Nonprofit Multiple-Employer Welfare 92 93 Arrangement Act and the Employee Retirement Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates to the provision of 94 95 health insurance by employers to their employees and the regulation thereof; 96

97 Section 4. Effective January 1, 2008, subsection (1) of
98 section 626.747, Florida Statutes, is amended to read:
99 626.747 Branch agencies.--

100 (1) (a) Each branch place of business established by an agent or agency, firm, corporation, or association shall be in 101 102 the active full-time charge of a licensed general lines agent or 103 life or health agent who is appointed to represent one or more insurers. Any agent or agency, firm, corporation, or association 104 105 which has established one or more branch places of business 106 shall be required to have at least one licensed general lines 107 agent who is appointed to represent one or more insurers at each location of the agency including its headquarters location. 108

(b) Notwithstanding paragraph (a), the licensed agent in
 charge of an insurance agency may also be the agent in charge of
 additional branch office locations of the agency if insurance
 activities requiring licensure as an insurance agent do not

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113 <u>occur at any location when the agent is not physically present</u> 114 <u>and unlicensed employees at the location do not engage in any</u> 115 <u>insurance activities requiring licensure as an insurance agent</u> 116 or customer service representative.

Section 5. Subsection (2) of section 626.865, FloridaStatutes, is amended to read:

119

626.865 Public adjuster's qualifications, bond.--

At the time of application for license as a public 120 (2)121 adjuster, the applicant shall file with the department a bond executed and issued by a surety insurer authorized to transact 122 123 such business in this state, in the amount of \$50,000, conditioned for the faithful performance of his or her duties as 124 a public adjuster under the license for which the applicant has 125 126 applied, and thereafter maintain the bond unimpaired throughout the existence of the license and for at least 1 year after 127 128 termination of the license for. The bond shall be in favor of the department and shall specifically authorize recovery by the 129 department of the damages sustained in case the licensee is 130 131 guilty of fraud or unfair practices in connection with his or her business as public adjuster. The aggregate liability of the 132 133 surety for all such damages shall in no event exceed the amount 134 of the bond. Such bond shall not be terminated unless at least 30 days' written notice is given to the licensee and filed with 135 136 the department.

137 Section 6. Paragraph (c) of subsection (4) of section138 626.869, Florida Statutes, is amended to read:

- 139 626.869 License, adjusters.--
- 140

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141	(c) The department shall adopt rules necessary to
142	implement and administer the continuing education requirements
143	of this subsection. For good cause shown, the department may
144	grant an extension of time during which the requirements imposed
145	by this section may be completed, but such extension of time may
146	not exceed 1 year.
147	Section 7. Subsection (1) of section 626.8698, Florida
148	Statutes, is amended to read:
149	626.8698 Disciplinary guidelines for public
150	adjustersThe department may deny, suspend, or revoke the
151	license of a public adjuster, and administer a fine not to
152	exceed \$5,000 per act, for any of the following:
153	(1) Violating any provision of this chapter or a rule or
154	order of the <u>department</u> office or commission;
155	Section 8. Paragraphs (a) and (c) of section 626.921,
156	Florida Statutes, are amended to read:
157	626.921 Florida Surplus Lines Service Office
158	(5)(a) The association shall submit to the office a plan
159	of operation, and any amendments thereto, to provide operating
160	procedures for the administration of the service office. The
161	plan of operation and any amendments thereto shall become
162	effective upon approval by order of the office. The association
163	shall submit to the department an agents' manual, and any
164	amendments thereto, which shall provide administrative
165	procedures that surplus lines insurance agents must follow with
166	respect to their duties to the service office. The manual shall
167	be prepared in cooperation with the department, and any changes,
168	updates, or amendments shall be submitted to the department
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169 before distribution. The manual shall be approved by order of 170 the department.

(c) All surplus lines agents licensed in this state mustcomply with the plan of operation and the agent's manual.

Section 9. Section 626.9531, Florida Statutes, is amendedto read:

175 626.9531 Identification of insurers, agents, and insurance 176 contracts.--

177 (1) Advertising materials and other communications developed by insurers, or other risk bearing entities authorized 178 under this code and approved by the office to do business in 179 180 this state, reqarding insurance products shall clearly indicate that the communication relates to insurance products. When 181 182 soliciting or selling insurance products, agents shall clearly indicate to prospective insureds that they are acting as 183 184 insurance agents with regard to insurance products and 185 identified insurers, or other risk bearing entities authorized 186 under this code and approved by the office to do business in 187 this state.

There shall be no liability on the part of, and no 188 (2) 189 cause of action of any nature shall arise against, any licensed 190 and appointed insurance agent for the insolvency of any risk 191 bearing entity when such entity has been duly authorized or approved by the office to do business in this state. However if 192 the licensed and appointed agent was a controlling producer, as 193 defined in s. 626.7491(2), of the risk bearing entity within 2 194 years preceding the insolvency, the agent is subject to penalty 195 196 as provided in s. 626.7491(8).

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197	(3) For the purposes of this section, the term "risk
198	bearing entity" means a reciprocal insurer as defined in s.
199	629.021, a commercial self-insurance fund as defined in s.
200	624.462, a group self-insurance fund as defined in s. 624.4621,
201	a local government self-insurance fund as defined in s.
202	624.4622, a self-insured public utility as defined in s.
203	624.46225, or an independent educational institution self-
204	insurance fund as defined in s. 624.4623. For the purposes of
205	this section, the term "risk bearing entity" does not include an
206	authorized insurer as defined in s. 624.09.
207	Section 10. Section 626.9611, Florida Statutes, is amended
208	to read:
209	626.9611 Rules
210	(1) The department or commission may, in accordance with
211	chapter 120, adopt reasonable rules as are necessary or proper
212	to identify specific methods of competition or acts or practices
213	which are prohibited by s. 626.9541 or s. 626.9551, but the
214	rules shall not enlarge upon or extend the provisions of ss.
215	626.9541 and 626.9551.
216	(2) The department and the commission shall, in accordance
217	with chapter 120, adopt rules to protect members of the United
218	States Armed Forces from dishonest or predatory insurance sales
219	practices by insurers and insurance agents. The rules shall
220	identify specific false, misleading, deceptive, or unfair
221	methods of competition, acts, or practices which are prohibited
222	by s. 626.9541 or s. 626.9551. The rules shall be based upon
223	model rules or model laws adopted by the National Association of
224	Insurance Commissioners which identify certain insurance
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225	practices involving the solicitation or sale of insurance and
226	annuities to members of the United States Armed Forces which are
227	false, misleading, deceptive, or unfair.
228	Section 11. For the 2007-2008 fiscal year, the sum of
229	\$132,000 in nonrecurring funds is appropriated from the
230	Insurance Regulatory Trust Fund to the Department of Financial
231	Services for computer system changes necessary to implement the
232	provisions of s. 626.747, Florida Statutes.
233	Section 12. Except as otherwise expressly provided in this
234	act, this act shall take effect July 1, 2007.

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