A bill to be entitled 1 2 An act relating to recreational vehicle manufacturers, 3 distributors, dealers, and importers; creating s. 320.3201, F.S.; providing legislative intent; creating s. 4 320.3202, F.S.; providing definitions; creating s. 5 6 320.3203, F.S.; providing requirements for a 7 manufacturer/dealer agreement; requiring designation of the area of sales responsibility; providing conditions for 8 sales outside the dealer's area of sales responsibility; 9 creating s. 320.3205, F.S.; providing requirements and 10 procedures for termination, cancellation, or nonrenewal of 11 a manufacturer/dealer agreement by a manufacturer or a 12 dealer; providing for the repurchase by the manufacturer 13 of vehicles, accessories, parts and equipment, tools, 14 signage, and machinery; requiring notification of a 15 manufacturer when a dealer takes on an additional line-16 make; creating s. 320.3206, F.S.; providing for change in 17 ownership by a dealer; requiring notice to the 18 19 manufacturer; providing requirements for objection by the manufacturer; providing for a dealer to name a family 20 member as a successor in case of retirement, 21 incapacitation, or death of the dealer; providing 22 23 requirements for objection to the successor by the 24 manufacturer; creating s. 320.3207, F.S.; providing 25 requirements for warrantors, manufacturers, and dealers 26 with respect to warranty obligations; providing requirements for compensation of the dealer; authorizing 27 warranty audits by the warrantor; requiring cause for 28 Page 1 of 27

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hb1457-02-c2

denial of compensation; providing for disposition of 29 30 warranty claims; prohibiting certain acts by the warrantor and the dealer; requiring notice of certain pending suits; 31 creating s. 320.3208, F.S.; providing for inspection and 32 rejection of a recreational vehicle upon delivery to a 33 dealer; creating s. 320.3209, F.S.; prohibiting a 34 35 manufacturer or distributor from coercing a dealer to perform certain acts; creating s. 320.3210, F.S.; 36 37 providing for resolution when a dealer, manufacturer, 38 distributor, or warrantor is injured by another party's violation; authorizing civil action; providing for 39 mediation; providing for remedies; creating s. 320.3211, 40 F.S.; providing administrative and criminal penalties for 41 violations; providing for an administrative hearing to 42 contest a penalty imposed by the department; amending s. 43 44 320.8225, F.S.; providing licensure requirements for distributors and importers; providing for severability; 45 providing an effective date. 46 47 48 Be It Enacted by the Legislature of the State of Florida: 49 50 Section 1. Section 320.3201, Florida Statutes, is created to read: 51 320.3201 Legislative intent.--52 53 (1)It is the intent of the Legislature to protect the public health, safety, and welfare of the residents of the state 54 by regulating the relationship between recreational vehicle 55 dealers and manufacturers, maintaining competition, and 56 Page 2 of 27

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FLORIDA HOUSE OF REPRESENTATIVES	F	L	0	R		D	Α		Н	0	U	S	Е	0	F	F	२	Е	Ρ	R	Е	S	Е	Ν	Т	Α	Т	I	V	Е	S
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	CS/CS/HB 1457 2007
57	providing consumer protection and fair trade.
58	(2) It is the intent of the Legislature that the
59	provisions of ss. 320.3201-320.3211 be applied to
60	manufacturer/dealer agreements entered into on or after October
61	<u>1, 2007.</u>
62	Section 2. Section 320.3202, Florida Statutes, is created
63	to read:
64	320.3202 DefinitionsAs used in ss. 320.3201-320.3211,
65	the term:
66	(1) "Area of sales responsibility" means the geographical
67	area agreed to by the dealer and the manufacturer in the
68	manufacturer/dealer agreement within which the dealer has the
69	exclusive right to display or sell the manufacturer's new
70	recreational vehicles of a particular line-make.
71	(2) "Dealer" means any person, firm, corporation, or
72	business entity licensed or required to be licensed under s.
73	320.771.
74	(3) "Distributor" means any person, firm, corporation, or
75	business entity that purchases new recreational vehicles for
76	resale to dealers.
77	(4) "Factory campaign" means an effort on the part of a
78	warrantor to contact recreational vehicle owners or dealers in
79	order to address a part or equipment issue.
80	(5) "Family member" means a spouse, child, grandchild,
81	parent, sibling, niece, or nephew, or the spouse thereof.
82	(6) "Line-make" means a specific series of recreational
83	vehicle products that:
84	(a) Are identified by a common series trade name or
	Page 3 of 27

	CS/CS/HB 1457 2007
85	trademark;
86	(b) Are targeted to a particular market segment, as
87	determined by their decor, features, equipment, size, weight,
88	and price range;
89	(c) Have lengths and interior floor plans that distinguish
90	the recreational vehicles from other recreational vehicles with
91	substantially the same decor, equipment, features, price, and
92	weight; and
93	(d) Belong to a single, distinct classification of
94	recreational vehicle product type having a substantial degree of
95	commonality in the construction of the chassis, frame, and body.
96	(7) "Manufacturer" means any person, firm, corporation, or
97	business entity that engages in the manufacturing of
98	recreational vehicles.
99	(8) "Manufacturer/dealer agreement" means a written
100	agreement or contract entered into between a manufacturer and a
101	dealer that fixes the rights and responsibilities of the parties
102	and pursuant to which the dealer sells new recreational
103	vehicles.
104	(9) "Proprietary part" means any part manufactured by or
105	for and sold exclusively by the manufacturer.
106	(10) "Recreational vehicle" means the category of motor
107	vehicle described in s. 320.01(1)(b).
108	(11) "Transient customer" means a customer who is
109	temporarily traveling through a dealer's area of sales
110	responsibility.
111	(12) "Warrantor" means any person, firm, corporation, or
112	business entity that gives a warranty in connection with a new
I	Page 4 of 27

FLORIDA HOUSE OF REPRESENTATIVES	F	L	0	R		D	Α	ŀ	Н	0	U	S	Е	0	F	R	Е	Р	R	Е	S	Е	Ν	Т	Α	Т		V	Е	S
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2007 113 recreational vehicle or parts, accessories, or components 114 thereof. The term does not include service contracts, mechanical 115 or other insurance, or extended warranties sold for separate consideration by a dealer or other person not controlled by a 116 117 manufacturer. Section 3. Section 320.3203, Florida Statutes, is created 118 119 to read: 120 320.3203 Requirement for a written manufacturer/dealer 121 agreement; area of sales responsibility. --(1) A manufacturer or distributor may not sell a 122 123 recreational vehicle in this state to or through a dealer 124 without having first entered into a manufacturer/dealer 125 agreement with a dealer which has been signed by both parties. 126 The manufacturer shall designate the area of sales (2) responsibility exclusively assigned to a dealer in the 127 128 manufacturer/dealer agreement and may not change such area or 129 contract with another dealer for sale of the same line-make in 130 the designated area during the duration of the agreement. 131 (3) The area of sales responsibility may not be reviewed 132 or changed until 1 year after the execution of the 133 manufacturer/dealer agreement. 134 (4) A motor vehicle dealer may not sell a new recreational vehicle in this state without having first entered into a 135 136 manufacturer/dealer agreement with a manufacturer or distributor and may not sell outside of the area of sales responsibility 137 138 designated in the agreement. Notwithstanding subsection (4), a dealer may sell 139 (5) 140 outside of its designated area of sales responsibility if the

Page 5 of 27

FLORIDA HOUSE OF REPRESENTATI	V E S
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141	dealer obtains a supplemental license pursuant to s. 320.771(7)
142	and meets any one of the following conditions:
143	(a) For sales of the same line-make within another
144	dealer's designated area of sales responsibility, the dealer
145	must obtain in advance of the off-premise sale a written
146	agreement signed by the dealer, the manufacturer of the
147	recreational vehicles to be sold at the off-premise sale, and
148	the dealer in whose designated area of sales responsibility the
149	off-premise sale will occur which:
150	1. Designates the line-make of the recreational vehicles
151	to be sold;
152	2. Sets forth the time period for the off-premise sale;
153	and
154	3. Affirmatively authorizes the sale of the same line-make
155	of the recreational vehicles.
156	(b) The off-premise sale is not located within any
157	dealer's designated area of sales responsibility and is in
158	conjunction with a public vehicle show.
159	(c) The off-premise sale is in conjunction with a public
160	vehicle show in which more than 35 dealers are participating and
161	the show is predominantly funded by manufacturers. For the
162	purposes of this subsection, the term "public vehicle show"
163	means an event sponsored by an organization approved under s.
164	501(c)(6) of the Internal Revenue Code which has the purpose of
165	promoting the welfare of the recreational vehicle industry and
166	is located at a site that:
167	1. Will be used to display and sell recreational vehicles;
168	2. Is not used for off-premise sales for more than 10 days

Page 6 of 27

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169	in a calendar year; and
170	3. Is not the location set forth on any dealer's license
171	as its place of business.
172	Section 4. Section 320.3205, Florida Statutes, is created
173	to read:
174	320.3205 Termination, cancellation, and nonrenewal of a
175	manufacturer/dealer agreement
176	(1) A manufacturer or distributor, directly or through any
177	officer, agent, or employee, may not terminate, cancel, or fail
178	to renew a manufacturer/dealer agreement without good cause,
179	and, upon renewal, may not require additional inventory stocking
180	requirements or increased retail sales targets in excess of the
181	market growth in the dealer's area of sales responsibility.
182	(a) The manufacturer or distributor has the burden of
183	showing good cause for terminating, canceling, or failing to
184	renew a manufacturer/dealer agreement with a dealer. For
185	purposes of determining whether there is good cause for the
186	proposed action, any of the following factors may be considered:
187	1. The extent of the affected dealer's penetration in the
188	relevant market area.
189	2. The nature and extent of the dealer's investment in its
190	business.
191	3. The adequacy of the dealer's service facilities,
192	equipment, parts, supplies, and personnel.
193	4. The effect of the proposed action on the community.
194	5. The extent and quality of the dealer's service under
195	recreational vehicle warranties.
196	6. The failure to follow agreed-upon procedures or
	Page 7 of 27

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standards related to the overall operation of the dealership. 7. The dealer's performance under the terms of its manufacturer/dealer agreement. Except as otherwise provided in this section, a (b) manufacturer or distributor shall provide a dealer with at least 120 days' prior written notice of termination, cancellation, or nonrenewal of the manufacturer/dealer agreement. 1. The notice must state all reasons for the proposed termination, cancellation, or nonrenewal and must further state that if, within 30 days following receipt of the notice, the dealer provides to the manufacturer or distributor a written notice of intent to cure all claimed deficiencies, the dealer will then have 120 days following receipt of the notice to rectify the deficiencies. If the deficiencies are rectified within 120 days, the manufacturer's or distributor's notice is voided. If the dealer fails to provide the notice of intent to cure the deficiencies in the prescribed time period, the termination, cancellation, or nonrenewal takes effect 30 days after the dealer's receipt of the notice unless the dealer has new and untitled inventory on hand that may be disposed of pursuant to subsection (3). 2. The notice period may be reduced to 30 days if the grounds for termination, cancellation, or nonrenewal are due to: a. A dealer or one of its owners being convicted of, or entering a plea of nolo contendere to, a felony; b. The abandonment or closing of the business operations of the dealer for 10 consecutive business days unless the closing is due to an act of God, strike, labor difficulty, or

Page 8 of 27

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225	other cause over which the dealer has no control;
226	c. A significant misrepresentation by the dealer
227	materially affecting the business relationship; or
228	d. A suspension or revocation of the dealer's license, or
229	refusal to renew the dealer's license, by the department.
230	3. The notice provisions of this paragraph do not apply if
231	the reason for termination, cancellation, or nonrenewal is
232	insolvency, the occurrence of an assignment for the benefit of
233	creditors, or bankruptcy.
234	(2) A dealer may terminate, cancel, or not renew its
235	manufacturer/dealer agreement with a manufacturer or distributor
236	with or without cause at any time by giving 30 days' written
237	notice to the manufacturer. If the termination, cancellation, or
238	nonrenewal is for cause, the dealer has the burden of showing
239	good cause. Any of the following items shall be deemed good
240	cause for the proposed action by a dealer:
241	(a) A manufacturer being convicted of, or entering a plea
242	of nolo contendere to, a felony.
243	(b) The business operations of the manufacturer have been
244	abandoned or closed for 10 consecutive business days, unless the
245	closing is due to an act of God, strike, labor difficulty, or
246	other cause over which the manufacturer has no control.
247	(c) A significant misrepresentation by the manufacturer
248	materially affecting the business relationship.
249	(d) A material violation of ss. 320.3201-320.3211 which is
250	not cured within 30 days after written notice by the dealer.
251	(e) A declaration by the manufacturer of bankruptcy,
252	insolvency, or the occurrence of an assignment for the benefit
I	Page 9 of 27

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253	of creditors or bankruptcy.
254	(3) If the manufacturer/dealer agreement is terminated,
255	canceled, or not renewed by the manufacturer or distributor
256	without cause or by the dealer for cause, the manufacturer
257	shall, at the election of the dealer and within 45 days after
258	termination, cancellation, or nonrenewal, repurchase:
259	(a) All recreational vehicles that are classified as "new"
260	for titling purposes under s. 319.001(8), that were acquired
261	from the manufacturer or distributor, that have not been used,
262	except for demonstration purposes, and that have not been
263	altered or damaged, at 100 percent of the net invoice cost,
264	including transportation, less applicable rebates and discounts
265	to the dealer. If any of the vehicles repurchased is damaged,
266	the amount due to the dealer shall be reduced by the cost to
267	repair the damaged vehicle. Damage prior to delivery to the
268	dealer will not disqualify repurchase under this subsection;
269	(b) All undamaged accessories and proprietary parts sold
270	to the dealer for resale within the 12 months prior to
271	termination, cancellation, or nonrenewal, if accompanied by the
272	original invoice, at 105 percent of the original net price paid
273	to the manufacturer or distributor to compensate the dealer for
274	handling, packing, and shipping the parts; and
275	(c) Any properly functioning diagnostic equipment, special
276	tools, current signage, and other equipment and machinery at 100
277	percent of the dealer's net cost plus freight, destination,
278	delivery, and distribution charges and sales taxes, if any, if
279	it was purchased by the dealer within 5 years before
280	termination, cancellation, or nonrenewal and upon the
I	Page 10 of 27

Page 10 of 27

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FLORIDA HOUSE OF REPRESENTATIVE	F	L	0	R		D	А	ŀ	-	0	U	S	Е	0	F	R	E	ΕP	R	Е	S	Е	Ν	Т	Α	Т		V	Е	S
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281	manufacturer's or distributor's request and can no longer be
282	used in the normal course of the dealer's ongoing business.
283	
284	The manufacturer or distributor shall pay the dealer within 30
285	days after receipt of the returned items.
286	(4) When taking on an additional line-make of recreational
287	vehicle, a dealer shall notify in writing any manufacturer with
288	whom the dealer has a manufacturer/dealer agreement of the same
289	line-make at least 30 days prior to entering into a
290	manufacturer/dealer agreement with the manufacturer of the
291	additional line-make.
292	Section 5. Section 320.3206, Florida Statutes, is created
293	to read:
294	320.3206 Transfer of ownership; family succession
295	(1) If a dealer desires to make a change in ownership by
296	the sale of the business assets, stock transfer, or otherwise,
296 297	the sale of the business assets, stock transfer, or otherwise, the dealer shall give the manufacturer or distributor written
297	the dealer shall give the manufacturer or distributor written
297 298	the dealer shall give the manufacturer or distributor written notice at least 10 business days before the closing, including
297 298 299	the dealer shall give the manufacturer or distributor written notice at least 10 business days before the closing, including all supporting documentation as may be reasonably required by
297 298 299 300	the dealer shall give the manufacturer or distributor written notice at least 10 business days before the closing, including all supporting documentation as may be reasonably required by the manufacturer or distributor to determine if an objection to
297 298 299 300 301	the dealer shall give the manufacturer or distributor written notice at least 10 business days before the closing, including all supporting documentation as may be reasonably required by the manufacturer or distributor to determine if an objection to the sale may be made. In the absence of a breach by the selling
297 298 299 300 301 302	the dealer shall give the manufacturer or distributor written notice at least 10 business days before the closing, including all supporting documentation as may be reasonably required by the manufacturer or distributor to determine if an objection to the sale may be made. In the absence of a breach by the selling dealer of its dealer agreement or this chapter, the manufacturer
297 298 299 300 301 302 303	the dealer shall give the manufacturer or distributor written notice at least 10 business days before the closing, including all supporting documentation as may be reasonably required by the manufacturer or distributor to determine if an objection to the sale may be made. In the absence of a breach by the selling dealer of its dealer agreement or this chapter, the manufacturer or distributor shall not object to the proposed change in
297 298 299 300 301 302 303 304	the dealer shall give the manufacturer or distributor written notice at least 10 business days before the closing, including all supporting documentation as may be reasonably required by the manufacturer or distributor to determine if an objection to the sale may be made. In the absence of a breach by the selling dealer of its dealer agreement or this chapter, the manufacturer or distributor shall not object to the proposed change in ownership unless the prospective transferee:
297 298 299 300 301 302 303 304 305	the dealer shall give the manufacturer or distributor written notice at least 10 business days before the closing, including all supporting documentation as may be reasonably required by the manufacturer or distributor to determine if an objection to the sale may be made. In the absence of a breach by the selling dealer of its dealer agreement or this chapter, the manufacturer or distributor shall not object to the proposed change in ownership unless the prospective transferee: (a) Has previously been terminated by the manufacturer for

Page 11 of 27

309	(c) Lacks any license required by law;
310	(d) Does not have an active line of credit sufficient to
311	purchase a manufacturer's product; or
312	(e) Has undergone in the last 10 years bankruptcy,
313	insolvency, a general assignment for the benefit of creditors,
314	or the appointment of a receiver, trustee, or conservator to
315	take possession of the transferee's business or property.
316	(2) If the manufacturer or distributor objects to a
317	proposed change of ownership, the manufacturer or distributor
318	shall give written notice of its reasons to the dealer within 7
319	business days after receipt of the dealer's notification and
320	complete documentation. The manufacturer or distributor has the
321	burden of proof with regard to its objection. If the
322	manufacturer or distributor does not give timely notice of its
323	objection, the change or sale shall be deemed approved.
324	(3)(a) It is unlawful for a manufacturer or distributor to
325	fail to provide a dealer an opportunity to designate, in
326	writing, a family member as a successor to the dealership in the
327	event of the death, incapacity, or retirement of the dealer. It
328	is unlawful to prevent or refuse to honor the succession to a
329	dealership by a family member of the deceased, incapacitated, or
330	retired dealer unless the manufacturer or distributor has
331	provided to the dealer written notice of its objections within
332	30 days after receipt of the dealer's modification of the
333	dealer's succession plan. In the absence of a breach of the
334	dealer agreement, the manufacturer may object to the succession
335	for the following reasons only:
336	1. Conviction of the successor of a felony or any crime of
I	Page 12 of 27

Page 12 of 27

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	CS/CS/HB 1457 2007
337	fraud, deceit, or moral turpitude;
338	2. Bankruptcy or insolvency of the successor during the
339	past 10 years;
340	3. Prior termination by the manufacturer of the successor
341	for breach of a dealer agreement;
342	4. The lack of an active line of credit for the successor
343	sufficient to purchase the manufacturer's product; or
344	5. The lack of any license for the successor required by
345	law.
346	(b) The manufacturer or distributor has the burden of
347	proof regarding its objection. However, a family member may not
348	succeed to a dealership if the succession involves, without the
349	manufacturer's or distributor's consent, a relocation of the
350	business or an alteration of the terms and conditions of the
351	manufacturer/dealer agreement.
352	Section 6. Section 320.3207, Florida Statutes, is created
353	to read:
354	320.3207 Warranty obligations
355	(1) Each warrantor shall:
356	(a) Specify in writing to each of its dealer obligations,
357	if any, for preparation, delivery, and warranty service on its
358	products;
359	(b) Compensate the dealer for warranty service required of
360	the dealer by the warrantor; and
361	(c) Provide the dealer the schedule of compensation to be
362	paid and the time allowances for the performance of any work and
363	service.
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Page 13 of 27

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365 The schedule of compensation must include reasonable compensation for diagnostic work as well as warranty labor. 366 367 Time allowances for the diagnosis and performance of (2) warranty labor must be reasonable for the work to be performed. 368 369 The compensation of a dealer for warranty labor may not be less 370 than the lowest retail labor rates actually charged by the 371 dealer for like nonwarranty labor as long as such rates are 372 reasonable. The warrantor shall reimburse the dealer for warranty 373 (3) parts at actual wholesale cost plus a minimum 30-percent 374 handling charge and the cost, if any, of freight to return 375 376 warranty parts to the warrantor. Warranty audits of dealer records may be conducted by 377 (4) 378 the warrantor on a reasonable basis, and dealer claims for warranty compensation may not be denied except for cause, such 379 380 as performance of nonwarranty repairs, material noncompliance 381 with the warrantor's published policies and procedures, lack of 382 material documentation, fraud, or misrepresentation. 383 (5) The dealer shall submit warranty claims within 45 days 384 after completing work. 385 The dealer shall notify the warrantor verbally or in (6) 386 writing if the dealer is unable to perform material or 387 repetitive warranty repairs as soon as is reasonably possible. 388 The warrantor shall disapprove warranty claims in (7) writing within 45 days after the date of submission by the 389 dealer in the manner and form prescribed by the warrantor. 390 391 Claims not specifically disapproved in writing within 45 days 392 shall be construed to be approved and must be paid within 60

Page 14 of 27

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393	days.
394	(8) It is a violation of ss. 320.3201-320.3211 for any
395	warrantor to:
396	(a) Fail to perform any of its warranty obligations with
397	respect to its warranted products;
398	(b) Fail to include, in written notices of factory
399	campaigns to recreational vehicle owners and dealers, the
400	expected date by which necessary parts and equipment, including
401	tires and chassis or chassis parts, will be available to dealers
402	to perform the campaign work. The warrantor may ship parts to
403	the dealer to effect the campaign work, and, if such parts are
404	in excess of the dealer's requirements, the dealer may return
405	unused parts to the warrantor for credit after completion of the
406	campaign;
407	(c) Fail to compensate any of its dealers for authorized
407 408	(c) Fail to compensate any of its dealers for authorized repairs effected by the dealer of merchandise damaged in
408	repairs effected by the dealer of merchandise damaged in
408 409	repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is
408 409 410	repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is designated by the warrantor, factory branch, distributor, or
408 409 410 411	repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is designated by the warrantor, factory branch, distributor, or distributor branch;
408 409 410 411 412	repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is designated by the warrantor, factory branch, distributor, or distributor branch; (d) Fail to compensate any of its dealers for authorized
408 409 410 411 412 413	repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is designated by the warrantor, factory branch, distributor, or distributor branch; (d) Fail to compensate any of its dealers for authorized warranty service in accordance with the schedule of compensation
408 409 410 411 412 413 414	repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is designated by the warrantor, factory branch, distributor, or distributor branch; (d) Fail to compensate any of its dealers for authorized warranty service in accordance with the schedule of compensation provided to the dealer pursuant to this section if performed in
408 409 410 411 412 413 414 415	repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is designated by the warrantor, factory branch, distributor, or distributor branch; (d) Fail to compensate any of its dealers for authorized warranty service in accordance with the schedule of compensation provided to the dealer pursuant to this section if performed in a timely and competent manner;
408 409 410 411 412 413 414 415 416	repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is designated by the warrantor, factory branch, distributor, or distributor branch; (d) Fail to compensate any of its dealers for authorized warranty service in accordance with the schedule of compensation provided to the dealer pursuant to this section if performed in a timely and competent manner; (e) Intentionally misrepresent in any way to purchasers of
408 409 410 411 412 413 414 415 416 417	repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is designated by the warrantor, factory branch, distributor, or distributor branch; (d) Fail to compensate any of its dealers for authorized warranty service in accordance with the schedule of compensation provided to the dealer pursuant to this section if performed in a timely and competent manner; (e) Intentionally misrepresent in any way to purchasers of recreational vehicles that warranties with respect to the
408 409 410 411 412 413 414 415 416 417 418	<pre>repairs effected by the dealer of merchandise damaged in manufacture or transit to the dealer, if the carrier is designated by the warrantor, factory branch, distributor, or distributor branch;</pre>

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421 any manner related to the manufacture of the recreational 422 vehicle. (9) It is a violation of ss. 320.3201-320.3211 for any 423 424 dealer to: 425 (a) Fail to perform predelivery inspection functions, as 426 specified by the warrantor, in a competent and timely manner; 427 (b) Fail to perform warranty service work authorized by the warrantor in a reasonably competent and timely manner on any 428 429 transient customer's vehicle of the same line-make; or 430 (c) Misrepresent the terms of any warranty. 431 (10) Notwithstanding the terms of any manufacturer/dealer 432 agreement, it is a violation of ss. 320.3201-320.3211 for: (a) A warrantor to fail to indemnify and hold harmless its 433 434 dealer against any losses or damages to the extent such losses or damages are caused by the negligence or willful misconduct of 435 436 the warrantor. The dealer may not be denied indemnification for 437 failing to discover, disclose, or remedy a defect in the design 438 or manufacturing of the recreational vehicle. The dealer shall 439 provide to the warrantor a copy of any suit in which allegations 440 are made that come within this subsection within 10 days after 441 receiving such suit. 442 (b) A dealer to fail to indemnify and hold harmless its 443 warrantor against any losses or damages to the extent such 444 losses or damages are caused by the negligence or willful misconduct of the dealer. The warrantor shall provide to the 445 dealer a copy of any suit in which allegations are made that 446 447 come within this subsection within 10 days after receiving such 448 suit.

Page 16 of 27

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449 Section 7. Section 320.3208, Florida Statutes, is created 450 to read:

<u>320.3208</u> Inspection and rejection by the dealer.- (1) Whenever a new recreational vehicle is damaged prior
 to transit to the dealer or is damaged in transit to the dealer
 when the carrier or means of transportation has been selected by
 the manufacturer or distributor, the dealer shall notify the
 manufacturer or distributor of the damage within the timeframe
 specified in the manufacturer/dealer agreement and:

458 (a) Request from the manufacturer or distributor
 459 authorization to replace the components, parts, and accessories
 460 damaged or otherwise correct the damage; or

461 (b) Reject the vehicle within the timeframe set forth in 462 subsection (3).

464 If the manufacturer or distributor refuses or fails to authorize 465 repair of such damage within 10 days after receipt of 466 notification or if the dealer rejects the recreational vehicle 467 because of damage, ownership of the new recreational vehicle 468 reverts to the manufacturer or distributor.

469 (2) The dealer shall exercise due care in custody of the 470 damaged recreational vehicle, but the dealer shall have no other 471 obligations, financial or otherwise, with respect to that 472 recreational vehicle.

473 (3) The timeframe for inspection and rejection by the
474 dealer must be part of the manufacturer/dealer agreement and may
475 not be less than 2 business days after the physical delivery of

476 the recreational vehicle.

Page 17 of 27

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477	(4) Any recreational vehicle that has, at the time of
478	delivery to the dealer, an unreasonable amount of miles on its
479	odometer, as determined by the dealer, may be subject to
480	rejection by the dealer and reversion of the vehicle to the
481	manufacturer or distributor. In no instance shall a dealer deem
482	an amount less than the distance between the dealer and the
483	manufacturer's factory or a distributor's point of distribution,
484	plus 100 miles, as unreasonable.
485	Section 8. Section 320.3209, Florida Statutes, is created
486	to read:
487	320.3209 Coercion of dealer prohibited
488	(1) A manufacturer or distributor may not coerce or
489	attempt to coerce a dealer to:
490	(a) Purchase a product that the dealer did not order;
491	(b) Enter into an agreement with the manufacturer or
492	distributor;
493	(c) Take any action that is unfair or unreasonable to the
494	dealer; or
495	(d) Enter into an agreement that requires the dealer to
496	submit its disputes to binding arbitration or otherwise waive
497	rights or responsibilities provided under ss. 320.3201-320.3211.
498	(2) As used in this section, the term "coerce" includes,
499	but is not limited to, threatening to terminate, cancel, or not
500	renew a manufacturer/dealer agreement without good cause or
501	threatening to withhold product lines or delay product delivery
502	as an inducement to amending the manufacturer/dealer agreement.
503	Section 9. Section 320.3210, Florida Statutes, is created
504	to read:
1	Page 18 of 27

Page 18 of 27

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505	320.3210 Civil dispute resolution; mediation; relief
506	(1) A dealer, manufacturer, distributor, or warrantor
507	injured by another party's violation of ss. 320.3201-320.3211
508	may bring a civil action in circuit court to recover actual
509	damages. The court shall award attorney's fees and costs to the
510	prevailing party in such action. Venue for any civil action
511	authorized by this section must exclusively be in the county in
512	which the dealership is located. In an action involving more
513	than one dealer, venue may be in any county in which a dealer
514	who is party to the action is located.
515	(2) Before bringing suit under this section, the party
516	bringing suit for an alleged violation shall serve a written
517	demand for mediation upon the offending party.
518	(a) The demand for mediation shall be served upon the
519	offending party via certified mail at the address stated within
520	the agreement between the parties. In the event of a civil
521	action between two dealers, the demand must be mailed to the
522	address on the dealer's license filed with the department.
523	(b) The demand for mediation must contain a brief
524	statement of the dispute and the relief sought by the party
525	filing the demand.
526	(c) Within 20 days after the date a demand for mediation
527	is served, the parties shall mutually select an independent
528	certified mediator and meet with the mediator for the purpose of
529	attempting to resolve the dispute. The meeting place must be in
530	this state in a location selected by the mediator. The mediator
531	may extend the date of the meeting for good cause shown by
532	either party or upon stipulation of both parties.
I	Page 10 of 27

Page 19 of 27

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533	(d) The service of a demand for mediation under this
534	subsection stays the time for the filing of any complaint,
535	petition, protest, or action under ss. 320.3201-320.3211 until
536	representatives of both parties have met with a mutually
537	selected mediator for the purpose of attempting to resolve the
538	dispute. If a complaint, petition, protest, or action is filed
539	before that meeting, the court shall enter an order suspending
540	the proceeding or action until the meeting has occurred and may,
541	upon written stipulation of all parties to the proceeding or
542	action that they wish to continue to mediate under this
543	subsection, enter an order suspending the proceeding or action
544	for as long a period as the court considers appropriate. A
545	suspension order issued under this paragraph may be revoked by
546	the court.
547	(e) The parties to the mediation shall bear their own
548	costs for attorney's fees and divide equally the cost of the
549	mediator.
550	(3) In addition to the remedies provided in this section
551	and notwithstanding the existence of any additional remedy at
552	law, a dealer or manufacturer may apply to a circuit court for
553	the grant, upon a hearing and for cause shown, of a temporary or
554	permanent injunction, or both, restraining any person from
555	acting as a dealer, manufacturer, distributor, or importer
556	without being properly licensed pursuant to this chapter, from
557	violating or continuing to violate any of the provisions of ss.
558	320.3201-320.3211, or from failing or refusing to comply with
559	the requirements of ss. 320.3201-320.3211. Such injunction shall
560	be issued without bond. A single act in violation of s. 320.3203

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561 is sufficient to authorize the issuance of an injunction. Section 10. Section 320.3211, Florida Statutes, is created 562 563 to read: 564 320.3211 Penalties.--565 The department may suspend or revoke any license (1) issued under s. 320.771 upon a finding that the dealer, 566 manufacturer, distributor, or importer violated any provision of 567 ss. 320.3201-320.3211. The department may impose, levy, and 568 collect by legal process fines, in an amount not to exceed 569 \$1,000 for each violation, against any person if it finds that 570 such person has violated any provision of ss. 320.3201-320.3211. 571 572 Such person is entitled to an administrative hearing pursuant to 573 chapter 120 to contest the action or fine levied, or about to be 574 levied, against the person. (2) In addition to the civil and administrative remedies, 575 576 a person who violates any provision of ss. 320.3201-320.3211 577 commits a misdemeanor of the second degree, punishable as 578 provided in s. 775.082 or s. 775.083. 579 Section 11. Section 320.8225, Florida Statutes, is amended 580 to read: 581 320.8225 Mobile home and recreational vehicle 582 manufacturer, distributor, and importer license manufacturer's 583 license.--LICENSE REQUIRED. -- Any person who engages in the 584 (1) business of a mobile home manufacturer or a recreational vehicle 585 manufacturer, distributor, or importer in this state, or who 586 manufactures mobile homes or recreational vehicles out of state 587 588 which are ultimately offered for sale in this state, shall Page 21 of 27

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hb1457-02-c2

obtain annually a license for each factory location in this state and for each factory location out of state which manufactures mobile homes or recreational vehicles for sale in this state, prior to distributing <u>or importing</u> mobile homes or recreational vehicles for sale in this state.

594 APPLICATION. -- The application for a license must shall (2) 595 be in the form prescribed by the department and shall contain 596 sufficient information to disclose the identity, location, and 597 responsibility of the applicant. The application must shall also include a copy of the warranty and a complete statement of any 598 599 service agreement or policy to be utilized by the applicant, any information relating to the applicant's solvency and financial 600 standing, and any other pertinent matter commensurate with 601 602 safeguarding the public. The department may prescribe an abbreviated application for renewal of a license if the licensee 603 604 has had previously filed an initial application pursuant to this 605 section. The application for renewal must shall include any 606 information necessary to make bring current the information 607 required in the initial application.

FEES.--Upon submitting an making initial application, 608 (3) 609 the applicant shall pay to the department a fee of \$300. Upon 610 submitting a making renewal application, the applicant shall pay to the department a fee of \$100. Any applicant for renewal who 611 fails has failed to submit his or her renewal application by 612 October 1 shall pay a renewal application fee equal to the 613 original application fee. No fee is refundable. All fees must 614 shall be deposited into the General Revenue Fund. 615 NONRESIDENT. -- Any person applying for a license who is 616 (4)

Page 22 of 27

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617 not a resident of this state <u>must designate</u> shall have
618 designated an agent for service of process pursuant to s.
619 48.181.

620

(5) REQUIREMENT OF ASSURANCE. --

621 Annually, prior to the receipt of a license to (a) 622 manufacture mobile homes, the applicant or licensee shall submit 623 a surety bond, cash bond, or letter of credit from a financial institution, or a proper continuation certificate, sufficient to 624 625 assure satisfaction of claims against the licensee for failure 626 to comply with appropriate code standards, failure to provide 627 warranty service, or violation of any provisions of this section. The amount of the surety bond, cash bond, or letter of 628 credit must shall be \$50,000. Only one surety bond, cash bond, 629 630 or letter of credit shall be required for each manufacturer, 631 regardless of the number of factory locations. The surety bond, 632 cash bond, or letter of credit must shall be to the department, in favor of any retail customer who suffers a shall suffer loss 633 634 arising out of noncompliance with code standards or failure to 635 honor or provide warranty service. The department may shall have the right to disapprove any bond or letter of credit that does 636 637 not provide assurance as provided in this section.

Annually, prior to the receipt of a license to 638 (b) 639 manufacture, distribute, or import recreational vehicles, the applicant or licensee shall submit a surety bond, or a proper 640 continuation certificate, sufficient to assure satisfaction of 641 claims against the licensee for failure to comply with 642 appropriate code standards, failure to provide warranty service, 643 or violation of any provisions of this section. The amount of 644 Page 23 of 27

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hb1457-02-c2

645 the surety bond <u>must</u> shall be \$10,000 per year. The surety bond 646 <u>must</u> shall be to the department, in favor of any retail customer 647 who <u>suffers</u> shall suffer loss arising out of noncompliance with 648 code standards or failure to honor or provide warranty service. 649 The department <u>may</u> shall have the right to disapprove any bond 650 <u>that</u> which does not provide assurance as provided in this 651 section.

(c) The department shall adopt rules pursuant to chapter
120 relating to consistent with this section in providing
assurance of satisfaction of claims <u>under this section</u>.

(d) The department shall, upon denial, suspension, or
revocation of any license, notify the surety company of the
licensee, in writing, that the license has been denied,
suspended, or revoked and shall state the reason for such
denial, suspension, or revocation.

(e) Any surety company <u>that</u> which pays any claim against
the bond of any licensee shall notify the department, in
writing, that it has paid such a claim and shall state the
amount of the claim.

(f) Any surety company <u>that</u> which cancels the bond of any
licensee shall notify the department, in writing, of such
cancellation, giving reason for the cancellation.

667 (6) LICENSE YEAR.--A license issued to a mobile home
668 <u>manufacturer</u> or <u>a</u> recreational vehicle manufacturer,
669 <u>distributor, or importer</u> entitles the licensee to conduct the
670 business of a mobile home or recreational vehicle manufacturer
671 for a period of 1 year from October 1 preceding the date of
672 issuance.

Page 24 of 27

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hb1457-02-c2

673 (7) DENIAL OF LICENSE.--The department may deny a mobile
674 home <u>manufacturer</u> or <u>a</u> recreational vehicle <u>manufacturer</u>,
675 <u>distributor</u>, or importer <u>manufacturer's</u> license on the ground
676 that:

677 (a) The applicant has made a material misstatement in his678 or her application for a license.

(b) The applicant has failed to comply with any applicableprovision of this chapter.

681

(c) The applicant has failed to provide warranty service.

(d) The applicant or one or more of his or her principals
or agents has violated any law, rule, or regulation relating to
the manufacture or sale of mobile homes or recreational
vehicles.

(e) The department has proof of <u>the</u> unfitness of theapplicant.

(f) The applicant or licensee has engaged in previous
conduct in any state which would have been a ground for
revocation or suspension of a license in this state.

(g) The applicant or licensee has violated any provision
of the provisions of the National Mobile Home Construction and
Safety Standards Act of 1974 or any related rule or regulation
adopted by of the Department of Housing and Urban Development
promulgated thereunder.

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697 Upon denial of a license, the department shall notify the 698 applicant within 10 days, stating in writing its grounds for 699 denial. The applicant is entitled to <u>an administrative</u> a public 700 hearing and may request that such hearing be held within 45 days Page 25 of 27

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hb1457-02-c2

of denial of the license. All proceedings <u>must</u> shall be pursuant
to chapter 120.

REVOCATION OR SUSPENSION OF LICENSE. -- The department 703 (8) 704 shall suspend or, in the case of a subsequent offense, shall 705 revoke any license upon a finding that the licensee violated any 706 provision of this chapter or any other law of this state 707 regarding the manufacture, warranty, or sale of mobile homes or 708 recreational vehicles. The department may reinstate the license 709 if it When any license has been revoked or suspended by the 710 department, it may be reinstated if the department finds that 711 the former licensee has complied with all applicable 712 requirements of this chapter and an application for a license is refiled pursuant to this section. 713

714 (9) CIVIL PENALTIES; PROCEDURE. -- In addition to the 715 exercise of other powers provided in this section, The 716 department is authorized to assess, impose, levy, and collect by 717 legal process a civil penalty, in an amount not to exceed \$1,000 718 for each violation, against any licensee if it finds that a 719 licensee has violated any provision of this section or has 720 violated any other law of this state having to do with dealing 721 in motor vehicles. A Any licensee is shall be entitled to a 722 hearing pursuant to chapter 120 should the licensee wish to contest the fine levied, or about to be levied, upon him or her. 723

Section 12. <u>If any provision of this act or the</u> <u>application thereof to any person or circumstance is held</u> <u>invalid, the invalidity does not affect other provisions or</u> <u>applications of the act which can be given effect without the</u> invalid provision or application and, to this end, the

Page 26 of 27

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- 729 provisions of this act are severable.
- 730 Section 13. This act shall take effect October 1, 2007.

Page 27 of 27