Bill No. <u>SB 1722</u>

	CHAMBER ACTION Senate House						
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11	The Committee on Transportation (Baker) recommended the						
12	following amendment:						
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14	Senate Amendment (with title amendment)						
15	Delete everything after the enacting clause						
16							
17	and insert:						
18	Section 1. Subsection (25) of section 320.64, Florida						
19	Statutes, is amended, and subsection (37) is added to that						
20	section, to read:						
21	320.64 Denial, suspension, or revocation of license;						
22	groundsA license of a licensee under s. 320.61 may be						
23	denied, suspended, or revoked within the entire state or at						
24	any specific location or locations within the state at which						
25	the applicant or licensee engages or proposes to engage in						
26	business, upon proof that the section was violated with						
27	sufficient frequency to establish a pattern of wrongdoing, and						
28	a licensee or applicant shall be liable for claims and						
29	remedies provided in ss. 320.695 and 320.697 for any violation						
30	of any of the following provisions. A licensee is prohibited						
31	from committing the following acts:						
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COMMITTEE AMENDMENT

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### Barcode 453234

1 (25) The applicant or licensee has undertaken an audit of warranty payments or incentive payment previously paid to a 2 motor vehicle dealer in violation of this section or has 3 4 failed to comply with s. 320.696. An applicant or licensee may reasonably and periodically audit a motor vehicle dealer to 5 determine the validity of paid claims. Audit of warranty 6 7 payments shall only be for the 1-year period immediately following the date the claim was paid. Audit of incentive 8 payments shall only be for an 18-month period immediately 9 10 following the date the incentive was paid. An applicant or 11 licensee shall not deny a claim or charge a motor vehicle dealer back subsequent to the payment of the claim unless the 12 13 applicant or licensee can show that the claim was false or fraudulent or that the motor vehicle dealer failed to 14 15 substantially comply with the reasonable written and uniformly applied procedures of the applicant or licensee for such 16 repairs or incentives. An applicant or licensee may not charge 17 a motor vehicle dealer back subsequent to the payment of a 18 19 claim unless a representative of the applicant or licensee has met in person, by telephone, or by video teleconference with 20 21 an officer or employee of the dealer designated by the motor 22 vehicle dealer. At such meeting the applicant or licensee must have provided a detailed explanation, with supporting 23 24 documentation, as to the basis for each of the claims for which the applicant or licensee proposed to charge-back the 25 dealer and a written statement containing the basis upon which 26 the motor vehicle dealer was selected for audit or review. 27 Thereafter the applicant or licensee must have provided the 28 29 motor vehicle dealer's representative a reasonable period 30 after the meeting within which to respond to the proposed 31 charge-backs, said period to be commensurate with the volume 2 5:05 PM 03/19/07 s1722.tr20.ala

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1	of claims under consideration, but in no case less than 45							
2	days after such meeting. The applicant or licensee shall be							
3	prohibited from changing or altering the basis for each of the							
4	proposed charge-backs as presented to the motor vehicle							
5	dealer's representative following the conclusion of the audit,							
6	unless the applicant or licensee received new information							
7	affecting the basis for one or more charge-backs. If the							
8	applicant or licensee has claimed the existence of new							
9	information, the dealer must have been given the same right to							
10	a meeting and right to respond as when the charge-back was							
11	originally presented.							
12	(37) Notwithstanding the terms of any franchise							
13	agreement, the applicant or licensee has refused to allow,							
14	limited, or restricted a motor vehicle dealer from acquiring							
15	or adding a sales or service operation for another line-make							
16	of motor vehicles at the same or expanded facility at which							
17	the motor vehicle dealer currently operates a dealership							
18	unless the applicant or licensee can demonstrate that such							
19	refusal, limitation, or restriction is justified by							
20	consideration of reasonable facility and financial							
21	requirements and the dealer's performance for the existing							
22	line-make.							
23								
24	A motor vehicle dealer who can demonstrate that a violation							
25	of, or failure to comply with, any of the preceding provisions							
26	by an applicant or licensee will or can adversely and							
27	pecuniarily affect the complaining dealer, shall be entitled							
28	to pursue all of the remedies, procedures, and rights of							
29	recovery available under ss. 320.695 and 320.697.							
30	Section 2. Subsection (3) of section 320.641, Florida							
31	Statutes, is amended to read: 3							
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1	320.641 Discontinuations, cancellations, nonrenewals,								
2	modifications, and replacement of franchise agreements								
3	(3) Any motor vehicle dealer who receives a notice of								
4	intent to discontinue, cancel, not renew, modify, or replace								
5	may, within the 90-day notice period, file a petition or								
б	complaint for a determination of whether such action is an								
7	unfair or prohibited discontinuation, cancellation,								
8	nonrenewal, modification, or replacement. Agreements and								
9	certificates of appointment shall continue in effect until								
10	final determination of the issues raised in such petition or								
11	complaint by the motor vehicle dealer. A discontinuation,								
12	cancellation, or nonrenewal of a franchise agreement is unfair								
13	if it is not clearly permitted by the franchise agreement; is								
14	not undertaken in good faith; is not undertaken for good								
15	cause; or is based on an alleged breach of the franchise								
16	agreement which is not in fact a material and substantial								
17	breach; or, if the grounds relied upon for termination,								
18	cancellation, or nonrenewal have not been applied in a uniform								
19	and consistent manner by the licensee. <u>If the notice of</u>								
20	discontinuation, cancellation or non-renewal relates to an								
21	alleged failure of the new motor vehicle dealer's sales or								
22	service performance obligations under the franchise agreement,								
23	the new motor vehicle dealer must first be provided with at								
24	least 180 days to correct the alleged failure before a								
25	licensee may send the notice of discontinuation, cancellation								
26	or non-renewal. A modification or replacement is unfair if it								
27	is not clearly permitted by the franchise agreement; is not								
28	undertaken in good faith; or is not undertaken for good cause.								
29	The applicant or licensee shall have the burden of proof that								
30	such action is fair and not prohibited.								
31	Section 3. This act shall take effect July 1, 2007. $4$								
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1 And the title is amended as follows: 2 Delete everything before the enacting clause 3 4 5 and insert: б A bill to be entitled 7 An act relating to motor vehicle dealers; amending s. 320.64, F.S.; revising provisions 8 9 for grounds for denial, suspension, or revocation of license of a motor vehicle 10 manufacturer, factory branch, distributor, or 11 importer licensed by the Department of Highway 12 13 Safety and Motor Vehicles to enter into franchise agreements with dealers; prohibiting 14 15 certain charge-backs of warranty service 16 payments made to a dealer unless certain procedures are followed; revising such 17 procedures; prohibiting applicant or licensee 18 from refusing to allow, limiting, or 19 restricting a motor vehicle dealer acquisition 20 21 or addition of operations for another line-make 22 of motor vehicles without a showing that the acquisition or addition would impair the 23 2.4 dealer's ability to adequately sell or service such applicant's or licensee's motor vehicles; 25 amending s. 320.641, F.S.; revising procedures 26 27 for a determination that a discontinuation, cancellation, or nonrenewal of a franchise 28 29 agreement by the applicant or licensee is unfair; providing for a 180-day notice to cure 30 an alleged breach of the agreement; providing 31 5 03/19/07 s1722.tr20.a1a 5:05 PM

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