By Senator Baker

20-1351-07 See HB

1	A bill to be entitled
2	An act relating to motor vehicle dealers;
3	amending s. 320.64, F.S.; revising provisions
4	for grounds for denial, suspension, or
5	revocation of license of a motor vehicle
6	manufacturer, factory branch, distributor, or
7	importer licensed by the Department of Highway
8	Safety and Motor Vehicles to enter into
9	franchise agreements with dealers; prohibiting
10	certain charge-backs of warranty service
11	payments made to a dealer unless certain
12	procedures are followed; revising such
13	procedures; prohibiting applicant or licensee
14	from refusing to allow, limiting, or
15	restricting a motor vehicle dealer acquisition
16	or addition of operations for another line-make
17	of motor vehicles without a showing that the
18	acquisition or addition would impair the
19	dealer's ability to adequately sell or service
20	such applicant's or licensee's motor vehicles;
21	amending s. 320.641, F.S.; revising procedures
22	for a determination that a discontinuation,
23	cancellation, or nonrenewal of a franchise
24	agreement by the applicant or licensee is
25	unfair; providing for a 180-day notice to cure
26	an alleged breach of the agreement; providing
27	an effective date.
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29	Be It Enacted by the Legislature of the State of Florida:
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Section 1. Subsection (25) of section 320.64, Florida Statutes, is amended, and subsection (37) is added to that section, to read:

320.64 Denial, suspension, or revocation of license; grounds.—A license of a licensee under s. 320.61 may be denied, suspended, or revoked within the entire state or at any specific location or locations within the state at which the applicant or licensee engages or proposes to engage in business, upon proof that the section was violated with sufficient frequency to establish a pattern of wrongdoing, and a licensee or applicant shall be liable for claims and remedies provided in ss. 320.695 and 320.697 for any violation of any of the following provisions. A licensee is prohibited from committing the following acts:

(25) The applicant or licensee has undertaken an audit of warranty payments or incentive payment previously paid to a motor vehicle dealer in violation of this section or has failed to comply with s. 320.696. An applicant or licensee may reasonably and periodically audit a motor vehicle dealer to determine the validity of paid claims. Audit of warranty payments shall only be for the 1-year period immediately following the date the claim was paid. Audit of incentive payments shall only be for an 18-month period immediately following the date the incentive was paid. An applicant or licensee shall not deny a claim or charge a motor vehicle dealer back subsequent to the payment of the claim unless the applicant or licensee can show that the claim was false or fraudulent or that the motor vehicle dealer failed to substantially comply with the reasonable written and uniformly applied procedures of the applicant or licensee for such repairs or incentives. An applicant or licensee may not charge

a motor vehicle dealer back subsequent to the payment of the 2 claim unless a representative of the applicant or licensee has met in person at the dealership with an officer or employee of 3 4 the dealer designated by the motor vehicle dealer and explained in detail the basis for each of the proposed 5 6 charge-backs and thereafter given the motor vehicle dealer's 7 representative a reasonable opportunity at the meeting, and no 8 less than 30 days after such meeting, to explain the motor vehicle dealer's position relating to each of the proposed 9 10 charge-backs. The applicant or licensee shall be prohibited from changing or altering the basis for each of the proposed 11 12 charge-backs as presented to the motor vehicle dealer's 13 representative following the conclusion of the audit. In the event the motor vehicle dealer was selected for audit or 14 review on the basis that some or all of the motor vehicle 15 dealer's claims were viewed as excessive in comparison to 16 average, mean, or aggregate data accumulated by the applicant 18 or licensee, or in relation to claims submitted by a group of other motor vehicle dealers, the applicant or licensee shall, 19 at or prior to the meeting with the motor vehicle dealer's 2.0 21 representative, provide the dealer with a written statement 2.2 containing the basis or methodology upon which the motor 23 vehicle dealer was selected for audit or review. (37) Notwithstanding the terms of any franchise 2.4 agreement, the applicant or licensee has refused to allow, 2.5 limited, or restricted a motor vehicle dealer from acquiring 26 or adding a sales or service operation for another line-make 27 2.8 of motor vehicles at the same or expanded facility at which the motor vehicle dealer currently operates a dealership 29 unless the applicant or licensee can demonstrate that such 30 acquisition or addition will substantially impair the dealer's 31

ability to adequately sell or service such applicant's or licensee's motor vehicles.

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A motor vehicle dealer who can demonstrate that a violation of, or failure to comply with, any of the preceding provisions by an applicant or licensee will or can adversely and pecuniarily affect the complaining dealer, shall be entitled to pursue all of the remedies, procedures, and rights of recovery available under ss. 320.695 and 320.697.

Section 2. Subsection (3) of section 320.641, Florida Statutes, is amended to read:

320.641 Discontinuations, cancellations, nonrenewals, modifications, and replacement of franchise agreements.--

(3) Any motor vehicle dealer who receives a notice of intent to discontinue, cancel, not renew, modify, or replace may, within the 90-day notice period, file a petition or complaint for a determination of whether such action is an unfair or prohibited discontinuation, cancellation, nonrenewal, modification, or replacement. Agreements and certificates of appointment shall continue in effect until final determination of the issues raised in such petition or complaint by the motor vehicle dealer. A discontinuation, cancellation, or nonrenewal of a franchise agreement is unfair if it is not clearly permitted by the franchise agreement; is not undertaken in good faith; is not undertaken for good cause; or is based on an alleged breach of the franchise agreement for which the motor vehicle dealer was not given 180 days' notice to cure the alleged breach and which is not in fact a material and substantial breach \div orau if the grounds relied upon for termination, cancellation, or nonrenewal have not been applied in a uniform and consistent manner by the

licensee. A modification or replacement is unfair if it is not clearly permitted by the franchise agreement; is not undertaken in good faith; or is not undertaken for good cause. The applicant or licensee shall have the burden of proof that such action is fair and not prohibited. Section 3. This act shall take effect July 1, 2007.