

Bill No. PCS (565342) for SB 1974

Barcode 660906

CHAMBER ACTION

Senate

House

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Comm: RCS
03/29/2007 04:32 PM

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The Committee on Governmental Operations (Lawson) recommended
the following amendment:

Senate Amendment

On page 14, line 9, delete that line

and insert:

(d) A shared Customer Relationship Management system
that consolidates agency requirements for receiving, managing,
responding to, tracking and reporting on: telephone, e-mail,
personal and other communications received from citizens as
defined in 282.0041(x).