Florida Senate - 2007

 $\ensuremath{\textbf{By}}$ the Committee on Banking and Insurance; and Senator Aronberg

597-2470-07

1	A bill to be entitled
2	An act relating to insurance representatives;
3	amending s. 626.221, F.S.; providing an
4	exemption from the required written examination
5	to certain applicants for licensure as a claims
6	adjuster; amending s. 626.7851, F.S.;
7	authorizing certain programs to offer
8	correspondence courses to applicants for
9	licensure as a life insurance agent; amending
10	s. 626.8311, F.S.; authorizing certain programs
11	to offer correspondence courses to applicants
12	for licensure as a health insurance agent;
13	amending s. 626.747, F.S.; authorizing certain
14	licensed agents to be the agent in charge of
15	branch locations under certain circumstances;
16	amending s. 626.865, F.S.; requiring public
17	adjusters to maintain their surety bond
18	unimpaired for a certain period; amending s.
19	626.869, F.S.; authorizing an extension of time
20	to complete continuing education requirements
21	for public adjusters; amending s. 626.8698,
22	F.S.; designating the Department of Financial
23	Services as the appropriate agency responsible
24	for disciplinary action against public
25	adjusters; amending s. 626.921, F.S.; providing
26	that the department is responsible for approval
27	of the surplus lines agent manual; amending s.
28	626.9611, F.S.; requiring that the department
29	adopt rules prohibiting the use of unfair and
30	deceptive practices in the sale of insurance to
31	members of the United States Armed Forces;

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1 providing limitations; providing an 2 appropriation; providing effective dates. 3 Be It Enacted by the Legislature of the State of Florida: 4 5 6 Section 1. Paragraph (k) of subsection (2) of section 7 626.221, Florida Statutes, is amended to read: 8 626.221 Examination requirement; exemptions .--9 (2) However, no such examination shall be necessary in any of the following cases: 10 (k) An applicant for license as an independent or 11 12 company employee adjuster who has the designation of 13 Accredited Claims Adjuster (ACA) from a regionally accredited postsecondary institution in this state, Professional Claims 14 Adjuster (PCA) from the Professional Career Institute, 15 Professional Property Insurance Adjuster (PPIA) from the 16 17 HurriClaim Training Academy, or Certified Claims Adjuster (CCA) from the Association of Property and Casualty Claims 18 Professionals whose curriculum has been approved by the 19 department and whose curriculum includes comprehensive 20 21 analysis of basic property and casualty lines of insurance and 22 testing at least equal to that of standard department testing 23 for the all-lines adjuster license. The department shall adopt rules establishing standards for the approval of curriculum. 2.4 Section 2. Section 626.7851, Florida Statutes, is 25 amended to read: 26 27 626.7851 Requirement as to knowledge, experience, or 2.8 instruction. -- No applicant for a license as a life agent, except for a chartered life underwriter (CLU), shall be 29 30 qualified or licensed unless within the 4 years immediately 31

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preceding the date the application for a license is filed with 1 2 the department he or she has: 3 (1) Successfully completed 40 hours of classroom 4 courses in insurance, 3 hours of which shall be on the subject matter of ethics, satisfactory to the department at a school 5 6 or college, or extension division thereof, or other authorized 7 course of study, approved by the department. Courses must 8 include instruction on the subject matter of unauthorized entities engaging in the business of insurance, to include the 9 Florida Nonprofit Multiple-Employer Welfare Arrangement Act 10 and the Employee Retirement Income Security Act, 29 U.S.C. ss. 11 12 1001 et seq., as it relates to the provision of life insurance 13 by employers to their employees and the regulation thereof; (2) Successfully completed a correspondence course in 14 insurance, 3 hours of which shall be on the subject matter of 15 ethics, satisfactory to the department and regularly offered 16 17 by accredited institutions of higher learning in this state or 18 by independent programs of study, approved by the department. Courses must include instruction on the subject matter of 19 unauthorized entities engaging in the business of insurance, 20 21 to include the Florida Nonprofit Multiple-Employer Welfare 22 Arrangement Act and the Employee Retirement Income Security 23 Act, 29 U.S.C. ss. 1001 et seq., as it relates to the provision of life insurance by employers to their employees 2.4 and the regulation thereof; 25 (3) Held an active license in life, or life and 26 27 health, insurance in another state. This provision may not be 2.8 utilized unless the other state grants reciprocal treatment to licensees formerly licensed in Florida; or 29 30 (4) Been employed by the department or office for at least 1 year, full time in life or life and health insurance 31 3

1 regulatory matters and who was not terminated for cause, and 2 application for examination is made within 90 days after the date of termination of his or her employment with the 3 department or office. 4 5 Section 3. Section 626.8311, Florida Statutes, is б amended to read: 7 626.8311 Requirement as to knowledge, experience, or 8 instruction .-- No applicant for a license as a health agent, except for a chartered life underwriter (CLU), shall be 9 qualified or licensed unless within the 4 years immediately 10 preceding the date the application for license is filed with 11 12 the department he or she has: 13 (1) Successfully completed 40 hours of classroom courses in insurance, 3 hours of which shall be on the subject 14 matter of ethics, satisfactory to the department at a school 15 or college, or extension division thereof, or other authorized 16 17 course of study, approved by the department. Courses must include instruction on the subject matter of unauthorized 18 entities engaging in the business of insurance, to include the 19 Florida Nonprofit Multiple-Employer Welfare Arrangement Act 20 21 and the Employee Retirement Income Security Act, 29 U.S.C. ss. 22 1001 et seq., as it relates to the provision of health 23 insurance by employers to their employees and the regulation thereof; 2.4 (2) Successfully completed a correspondence course in 25 insurance, 3 hours of which shall be on the subject matter of 26 27 ethics, satisfactory to the department and regularly offered 2.8 by accredited institutions of higher learning in this state or by independent programs of study, approved by the department. 29 Courses must include instruction on the subject matter of 30 unauthorized entities engaging in the business of insurance, 31 4

1 to include the Florida Nonprofit Multiple-Employer Welfare 2 Arrangement Act and the Employee Retirement Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates to the 3 provision of health insurance by employers to their employees 4 and the regulation thereof; 5 б (3) Held an active license in health, or life and 7 health, insurance in another state. This provision may not be 8 utilized unless the other state grants reciprocal treatment to licensees formerly licensed in Florida; or 9 (4) Been employed by the department or office for at 10 least 1 year, full time in health insurance regulatory matters 11 12 and who was not terminated for cause, and application for 13 examination is made within 90 days after the date of termination of his or her employment with the department or 14 office. 15 Section 4. Effective January 1, 2008, subsection (1) 16 17 of section 626.747, Florida Statutes, is amended to read: 18 626.747 Branch agencies.--(1)(a) Each branch place of business established by an 19 agent or agency, firm, corporation, or association shall be in 20 21 the active full-time charge of a licensed general lines agent 22 or life or health agent who is appointed to represent one or 23 more insurers. Any agent or agency, firm, corporation, or association which has established one or more branch places of 2.4 business shall be required to have at least one licensed 25 general lines agent who is appointed to represent one or more 26 27 insurers at each location of the agency including its 2.8 headquarters location. (b) Notwithstanding paragraph (a), the licensed agent 29 30 in charge of an insurance agency may also be the agent in charge of additional branch office locations of the agency if 31

insurance activities requiring licensure as an insurance agent 1 2 do not occur at any location when the agent is not physically present and unlicensed employees at the location do not engage 3 4 in any insurance activities requiring licensure as an insurance agent or customer service representative. 5 б Section 5. Subsection (2) of section 626.865, Florida 7 Statutes, is amended to read: 626.865 Public adjuster's qualifications, bond .--8 (2) At the time of application for license as a public 9 adjuster, the applicant shall file with the department a bond 10 executed and issued by a surety insurer authorized to transact 11 12 such business in this state, in the amount of \$50,000, 13 conditioned for the faithful performance of his or her duties as a public adjuster under the license for which the applicant 14 has applied, and thereafter maintain the bond unimpaired 15 throughout the existence of the license and for at least 1 16 17 year after termination of the license for. The bond shall be 18 in favor of the department and shall specifically authorize recovery by the department of the damages sustained in case 19 the licensee is guilty of fraud or unfair practices in 20 21 connection with his or her business as public adjuster. The 22 aggregate liability of the surety for all such damages shall 23 in no event exceed the amount of the bond. Such bond shall not be terminated unless at least 30 days' written notice is 2.4 given to the licensee and filed with the department. 25 Section 6. Paragraph (c) of subsection (4) of section 26 27 626.869, Florida Statutes, is amended to read: 2.8 626.869 License, adjusters.--29 (4) 30 (c) The department shall adopt rules necessary to implement and administer the continuing education requirements 31 6

1 of this subsection. For good cause shown, the department may 2 grant an extension of time during which the requirements imposed by this section may be completed, but such extension 3 of time may not exceed 1 year. 4 5 Section 7. Section 626.8698, Florida Statutes, is б amended to read: 7 626.8698 Disciplinary guidelines for public 8 adjusters. -- The department may deny, suspend, or revoke the license of a public adjuster, and administer a fine not to 9 exceed \$5,000 per act, for any of the following: 10 (1) Violating any provision of this chapter or a rule 11 12 or order of the department office or commission; 13 (2) Receiving payment or anything of value as a result of an unfair or deceptive practice; 14 (3) Receiving or accepting any fee, kickback, or other 15 thing of value pursuant to any agreement or understanding, 16 17 oral or otherwise; entering into a split-fee arrangement with 18 another person who is not a public adjuster; or being otherwise paid or accepting payment for services that have not 19 been performed; 20 21 (4) Violating s. 316.066 or s. 817.234; 22 (5) Soliciting or otherwise taking advantage of a 23 person who is vulnerable, emotional, or otherwise upset as the result of a trauma, accident, or other similar occurrence; or 2.4 (6) Violating any ethical rule of the department. 25 Section 8. Paragraphs (a) and (c) of section 626.921, 26 27 Florida Statutes, are amended to read: 2.8 626.921 Florida Surplus Lines Service Office.--(5)(a) The association shall submit to the office a 29 plan of operation, and any amendments thereto, to provide 30 operating procedures for the administration of the service 31

1	office. The plan of operation and any amendments thereto shall		
2	become effective upon approval by order of the office. The		
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6	with respect to their duties to the service office. The manual		
7	shall be prepared in cooperation with the department, and any		
8	changes, updates, or amendments shall be submitted to the		
9	department before distribution. The manual shall be approved		
10	by order of the department.		
11	(c) All surplus lines agents licensed in this state		
12	must comply with the plan of operation and the agent's manual.		
13	Section 9. Section 626.9611, Florida Statutes, is		
14	amended to read:		
15	626.9611 Rules		
16	(1) The department or commission may, in accordance		
17	with chapter 120, adopt reasonable rules as are necessary or		
18	proper to identify specific methods of competition or acts or		
19	practices which are prohibited by s. 626.9541 or s. 626.9551,		
20	but the rules shall not enlarge upon or extend the provisions		
21	of ss. 626.9541 and 626.9551.		
22	(2) The department and the commission shall, in		
23	accordance with chapter 120, adopt rules to protect members of		
24	the United States Armed Forces from dishonest or predatory		
25	insurance sales practices by insurers and insurance agents.		
26	The rules shall identify specific false, misleading,		
27	deceptive, or unfair methods of competition, acts, or		
28	practices which are prohibited by s. 626.9541 or s. 626.9551.		
29	The rules shall be based upon model rules or model laws		
30	adopted by the National Association of Insurance Commissioners		
31	which identify certain insurance practices involving the		
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solicitation or sale of insurance and annuities to members of the United States Armed Forces which are false, misleading, deceptive, or unfair. Section 10. For the 2007-2008 fiscal year, the sum of \$132,000 in nonrecurring funds is appropriated from the Insurance Regulatory Trust Fund to the Department of Financial Services for computer system changes necessary to implement the provisions of s. 626.747, Florida Statutes. Section 11. Except as otherwise expressly provided in this act, this act shall take effect July 1, 2007.

CS for SB 2702

1		STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR
2 3		<u>Senate Bill 2702</u>
4	The	committee substitute provides the following changes:
-	1.	Allows an insurance agent to be in charge of more than
6		one agency location.
7	2.	Requires the Department of Financial Services (DFS) and the Financial Services Commission to adopt rules to
8		protect service members of the United States Armed Forces from dishonest and predatory insurance sales practices by insurers and insurance agents.
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10	5.	Allows correspondence courses to be approved by the DFS for satisfying the pre-licensing education requirements for obtaining a life or health insurance agent license.
11	4.	Specifies that the surety bond required for a public
12		adjuster must be maintained continuously and until one year after termination of the license.
13 14	5.	Provides that the current exemptions from taking the examination for an adjuster's license for persons who
15		complete certain educational programs apply to persons who are applying for an independent adjuster or company
16		employee adjuster license (and, therefore, do not apply to applicants for a public adjuster licensee).
17	б.	Allows the DFS to extend the deadline for up to one year for an insurance adjuster to meet continuing education
18		requirements, for good cause.
19	7.	Clarifies that the agent manual of the Florida Surplus Lines Service Office must be approved by the DFS.
20	8.	Provides an appropiation of \$132,000 to the DFS from the
21	- •	Insurance Regulatory Trust fund to make necessary computer system changes to comply with the bill's
22 23		provisions.
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