2007

A bill to be entitled 1 2 An act relating to nursing home facilities; amending s. 400.118, F.S.; revising provisions relating to frequency 3 of quality-of-care monitoring of specified facilities; 4 amending s. 400.141, F.S.; authorizing facilities with a 5 standard license to provide certified nursing assistant 6 7 training; authorizing the Agency for Health Care Administration to adopt rules for the training program; 8 9 amending s. 400.147, F.S.; revising a definition; revising reporting requirements under facility internal risk 10 management and quality assurance programs; amending s. 11 400.19, F.S.; providing conditions for scheduling surveys 12 when certain deficiencies are overturned; amending s. 13 400.195, F.S.; correcting a cross-reference; amending s. 14 400.23, F.S.; revising conditions for documentation of 15 16 compliance with staffing standards; providing an effective 17 date. 18 19 Be It Enacted by the Legislature of the State of Florida: 20 Section 1. Paragraph (a) of subsection (2) of section 21 400.118, Florida Statutes, is amended to read: 22 400.118 Quality assurance; early warning system; 23 24 monitoring; rapid response teams. --25 (2) (a) The agency shall establish within each district 26 office one or more quality-of-care monitors, based on the number of nursing facilities in the district, to monitor all nursing 27 facilities in the district on a regular, unannounced, aperiodic 28 Page 1 of 19

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29 basis, including nights, evenings, weekends, and holidays. 30 Quality-of-care monitors shall visit each nursing facility annually, shall visit each conditionally licensed nursing 31 facility at least quarterly, and shall visit other nursing 32 facilities as directed by the agency. However, upon request, the 33 agency shall conduct quarterly visits at a nursing facility that 34 is not conditionally licensed. The request shall be valid 35 through the current licensure period, and an extension may be 36 37 requested by the facility at the time of licensure renewal. Priority for additional monitoring visits shall be given to 38 nursing facilities with a history of resident care deficiencies. 39 Quality-of-care monitors shall be registered nurses who are 40 trained and experienced in nursing facility regulation, 41 standards of practice in long-term care, and evaluation of 42 43 patient care. Individuals in these positions shall not be 44 deployed by the agency as a part of the district survey team in the conduct of routine, scheduled surveys, but shall function 45 solely and independently as quality-of-care monitors. Quality-46 47 of-care monitors shall assess the overall quality of life in the nursing facility and shall assess specific conditions in the 48 49 facility directly related to resident care, including the 50 operations of internal quality improvement and risk management programs and adverse incident reports. The quality-of-care 51 monitor shall include in an assessment visit observation of the 52 care and services rendered to residents and formal and informal 53 54 interviews with residents, family members, facility staff, resident quests, volunteers, other regulatory staff, and 55

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56 representatives of a long-term care ombudsman council or Florida 57 advocacy council.

58 Section 2. Section 400.141, Florida Statutes, is amended 59 to read:

400.141 Administration and management of nursing home
facilities.--Every licensed facility shall comply with all
applicable standards and rules of the agency and shall:

63 (1) Be under the administrative direction and charge of a64 licensed administrator.

(2) Appoint a medical director licensed pursuant to
chapter 458 or chapter 459. The agency may establish by rule
more specific criteria for the appointment of a medical
director.

(3) Have available the regular, consultative, andemergency services of physicians licensed by the state.

71 (4)Provide for resident use of a community pharmacy as specified in s. 400.022(1)(q). Any other law to the contrary 72 notwithstanding, a registered pharmacist licensed in Florida, 73 74 that is under contract with a facility licensed under this chapter or chapter 429, shall repackage a nursing facility 75 76 resident's bulk prescription medication which has been packaged 77 by another pharmacist licensed in any state in the United States 78 into a unit dose system compatible with the system used by the 79 nursing facility, if the pharmacist is requested to offer such service. In order to be eligible for the repackaging, a resident 80 or the resident's spouse must receive prescription medication 81 benefits provided through a former employer as part of his or 82 her retirement benefits, a qualified pension plan as specified 83 Page 3 of 19

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in s. 4972 of the Internal Revenue Code, a federal retirement 84 85 program as specified under 5 C.F.R. s. 831, or a long-term care policy as defined in s. 627.9404(1). A pharmacist who correctly 86 87 repackages and relabels the medication and the nursing facility which correctly administers such repackaged medication under the 88 provisions of this subsection shall not be held liable in any 89 90 civil or administrative action arising from the repackaging. In order to be eligible for the repackaging, a nursing facility 91 92 resident for whom the medication is to be repackaged shall sign an informed consent form provided by the facility which includes 93 an explanation of the repackaging process and which notifies the 94 resident of the immunities from liability provided herein. A 95 pharmacist who repackages and relabels prescription medications, 96 97 as authorized under this subsection, may charge a reasonable fee 98 for costs resulting from the implementation of this provision.

99 (5) Provide for the access of the facility residents to dental and other health-related services, recreational services, 100 rehabilitative services, and social work services appropriate to 101 102 their needs and conditions and not directly furnished by the licensee. When a geriatric outpatient nurse clinic is conducted 103 104 in accordance with rules adopted by the agency, outpatients 105 attending such clinic shall not be counted as part of the general resident population of the nursing home facility, nor 106 shall the nursing staff of the geriatric outpatient clinic be 107 counted as part of the nursing staff of the facility, until the 108 outpatient clinic load exceeds 15 a day. 109

(6) Be allowed and encouraged by the agency to provide other needed services under certain conditions. If the facility Page 4 of 19

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112 has a standard licensure status, and has had no class I or class 113 II deficiencies during the past 2 years or has been awarded a 114 Gold Seal under the program established in s. 400.235, it may be encouraged by the agency to provide services, including, but not 115 116 limited to, respite and adult day services, which enable 117 individuals to move in and out of the facility. A facility is 118 not subject to any additional licensure requirements for providing these services. Respite care may be offered to persons 119 120 in need of short-term or temporary nursing home services. 121 Respite care must be provided in accordance with this part and 122 rules adopted by the agency. However, the agency shall, by rule, adopt modified requirements for resident assessment, resident 123 care plans, resident contracts, physician orders, and other 124 125 provisions, as appropriate, for short-term or temporary nursing 126 home services. The agency shall allow for shared programming and 127 staff in a facility which meets minimum standards and offers services pursuant to this subsection, but, if the facility is 128 cited for deficiencies in patient care, may require additional 129 130 staff and programs appropriate to the needs of service recipients. A person who receives respite care may not be 131 132 counted as a resident of the facility for purposes of the facility's licensed capacity unless that person receives 24-hour 133 respite care. A person receiving either respite care for 24 134 hours or longer or adult day services must be included when 135 calculating minimum staffing for the facility. Any costs and 136 revenues generated by a nursing home facility from 137 nonresidential programs or services shall be excluded from the 138

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139 calculations of Medicaid per diems for nursing home140 institutional care reimbursement.

If the facility has a standard license or is a Gold 141 (7)142 Seal facility, exceeds the minimum required hours of licensed 143 nursing and certified nursing assistant direct care per resident 144 per day, and is part of a continuing care facility licensed 145 under chapter 651 or a retirement community that offers other services pursuant to part III of this chapter or part I or part 146 147 III of chapter 429 on a single campus, be allowed to share programming and staff. At the time of inspection and in the 148 semiannual report required pursuant to subsection (15), a 149 continuing care facility or retirement community that uses this 150 option must demonstrate through staffing records that minimum 151 152 staffing requirements for the facility were met. Licensed nurses 153 and certified nursing assistants who work in the nursing home 154 facility may be used to provide services elsewhere on campus if 155 the facility exceeds the minimum number of direct care hours 156 required per resident per day and the total number of residents 157 receiving direct care services from a licensed nurse or a certified nursing assistant does not cause the facility to 158 159 violate the staffing ratios required under s. 400.23(3)(a). 160 Compliance with the minimum staffing ratios shall be based on 161 total number of residents receiving direct care services, regardless of where they reside on campus. If the facility 162 receives a conditional license, it may not share staff until the 163 conditional license status ends. This subsection does not 164 restrict the agency's authority under federal or state law to 165 require additional staff if a facility is cited for deficiencies 166 Page 6 of 19

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167 in care which are caused by an insufficient number of certified 168 nursing assistants or licensed nurses. The agency may adopt 169 rules for the documentation necessary to determine compliance 170 with this provision.

(8) Maintain the facility premises and equipment andconduct its operations in a safe and sanitary manner.

173 (9) If the licensee furnishes food service, provide a wholesome and nourishing diet sufficient to meet generally 174 175 accepted standards of proper nutrition for its residents and 176 provide such therapeutic diets as may be prescribed by attending 177 physicians. In making rules to implement this subsection, the agency shall be quided by standards recommended by nationally 178 recognized professional groups and associations with knowledge 179 180 of dietetics.

Keep full records of resident admissions and 181 (10)182 discharges; medical and general health status, including medical records, personal and social history, and identity and address 183 184 of next of kin or other persons who may have responsibility for 185 the affairs of the residents; and individual resident care plans including, but not limited to, prescribed services, service 186 187 frequency and duration, and service goals. The records shall be 188 open to inspection by the agency.

(11) Keep such fiscal records of its operations and
 conditions as may be necessary to provide information pursuant
 to this part.

(12) Furnish copies of personnel records for employees
affiliated with such facility, to any other facility licensed by
this state requesting this information pursuant to this part.

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Such information contained in the records may include, but is not limited to, disciplinary matters and any reason for termination. Any facility releasing such records pursuant to this part shall be considered to be acting in good faith and may not be held liable for information contained in such records, absent a showing that the facility maliciously falsified such records.

Publicly display a poster provided by the agency 202 (13)containing the names, addresses, and telephone numbers for the 203 204 state's abuse hotline, the State Long-Term Care Ombudsman, the 205 Agency for Health Care Administration consumer hotline, the Advocacy Center for Persons with Disabilities, the Florida 206 Statewide Advocacy Council, and the Medicaid Fraud Control Unit, 207 208 with a clear description of the assistance to be expected from 209 each.

(14) Submit to the agency the information specified in s.
400.071(2)(e) for a management company within 30 days after the
effective date of the management agreement.

(15) Submit semiannually to the agency, or more frequently if requested by the agency, information regarding facility staff-to-resident ratios, staff turnover, and staff stability, including information regarding certified nursing assistants, licensed nurses, the director of nursing, and the facility administrator. For purposes of this reporting:

(a) Staff-to-resident ratios must be reported in the
categories specified in s. 400.23(3)(a) and applicable rules.
The ratio must be reported as an average for the most recent
calendar quarter.

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223 Staff turnover must be reported for the most recent (b) 224 12-month period ending on the last workday of the most recent 225 calendar quarter prior to the date the information is submitted. 226 The turnover rate must be computed quarterly, with the annual 227 rate being the cumulative sum of the quarterly rates. The turnover rate is the total number of terminations or separations 228 229 experienced during the guarter, excluding any employee 230 terminated during a probationary period of 3 months or less, 231 divided by the total number of staff employed at the end of the 232 period for which the rate is computed, and expressed as a 233 percentage.

(c) The formula for determining staff stability is the
total number of employees that have been employed for more than
12 months, divided by the total number of employees employed at
the end of the most recent calendar quarter, and expressed as a
percentage.

A nursing facility that has failed to comply with 239 (d) state minimum-staffing requirements for 2 consecutive days is 240 241 prohibited from accepting new admissions until the facility has achieved the minimum-staffing requirements for a period of 6 242 243 consecutive days. For the purposes of this paragraph, any person 244 who was a resident of the facility and was absent from the 245 facility for the purpose of receiving medical care at a separate location or was on a leave of absence is not considered a new 246 admission. Failure to impose such an admissions moratorium 247 constitutes a class II deficiency. 248

(e) A nursing facility which does not have a conditional license may be cited for failure to comply with the standards in Page 9 of 19

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s. 400.23(3)(a)1.a. only if it has failed to meet those
standards on 2 consecutive days or if it has failed to meet at
least 97 percent of those standards on any one day.

(f) A facility which has a conditional license must be in compliance with the standards in s. 400.23(3)(a) at all times.

Nothing in this section shall limit the agency's ability to impose a deficiency or take other actions if a facility does not have enough staff to meet the residents' needs.

(16) Report monthly the number of vacant beds in the
facility which are available for resident occupancy on the day
the information is reported.

Notify a licensed physician when a resident exhibits 263 (17)264 signs of dementia or cognitive impairment or has a change of condition in order to rule out the presence of an underlying 265 266 physiological condition that may be contributing to such 267 dementia or impairment. The notification must occur within 30 268 days after the acknowledgment of such signs by facility staff. 269 If an underlying condition is determined to exist, the facility 270 shall arrange, with the appropriate health care provider, the 271 necessary care and services to treat the condition.

(18) If the facility implements a dining and hospitality attendant program, ensure that the program is developed and implemented under the supervision of the facility director of nursing. A licensed nurse, licensed speech or occupational therapist, or a registered dietitian must conduct training of dining and hospitality attendants. A person employed by a

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278 facility as a dining and hospitality attendant must perform279 tasks under the direct supervision of a licensed nurse.

(19) Report to the agency any filing for bankruptcy
protection by the facility or its parent corporation,
divestiture or spin-off of its assets, or corporate
reorganization within 30 days after the completion of such
activity.

(20) Maintain general and professional liability insurance coverage that is in force at all times. In lieu of general and professional liability insurance coverage, a state-designated teaching nursing home and its affiliated assisted living facilities created under s. 430.80 may demonstrate proof of financial responsibility as provided in s. 430.80(3)(h).

291 (21)Maintain in the medical record for each resident a daily chart of certified nursing assistant services provided to 292 293 the resident. The certified nursing assistant who is caring for 294 the resident must complete this record by the end of his or her 295 shift. This record must indicate assistance with activities of 296 daily living, assistance with eating, and assistance with 297 drinking, and must record each offering of nutrition and 298 hydration for those residents whose plan of care or assessment 299 indicates a risk for malnutrition or dehydration.

300 (22) Before November 30 of each year, subject to the
301 availability of an adequate supply of the necessary vaccine,
302 provide for immunizations against influenza viruses to all its
303 consenting residents in accordance with the recommendations of
304 the United States Centers for Disease Control and Prevention,
305 subject to exemptions for medical contraindications and

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306 religious or personal beliefs. Subject to these exemptions, any 307 consenting person who becomes a resident of the facility after November 30 but before March 31 of the following year must be 308 309 immunized within 5 working days after becoming a resident. 310 Immunization shall not be provided to any resident who provides 311 documentation that he or she has been immunized as required by 312 this subsection. This subsection does not prohibit a resident from receiving the immunization from his or her personal 313 314 physician if he or she so chooses. A resident who chooses to 315 receive the immunization from his or her personal physician 316 shall provide proof of immunization to the facility. The agency may adopt and enforce any rules necessary to comply with or 317 implement this subsection. 318

319 (23)Assess all residents for eligibility for pneumococcal 320 polysaccharide vaccination (PPV) and vaccinate residents when 321 indicated within 60 days after the effective date of this act in 322 accordance with the recommendations of the United States Centers 323 for Disease Control and Prevention, subject to exemptions for 324 medical contraindications and religious or personal beliefs. Residents admitted after the effective date of this act shall be 325 326 assessed within 5 working days of admission and, when indicated, 327 vaccinated within 60 days in accordance with the recommendations of the United States Centers for Disease Control and Prevention, 328 subject to exemptions for medical contraindications and 329 religious or personal beliefs. Immunization shall not be 330 provided to any resident who provides documentation that he or 331 she has been immunized as required by this subsection. This 332 subsection does not prohibit a resident from receiving the 333 Page 12 of 19

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immunization from his or her personal physician if he or she so chooses. A resident who chooses to receive the immunization from his or her personal physician shall provide proof of immunization to the facility. The agency may adopt and enforce any rules necessary to comply with or implement this subsection.

339 (24) Annually encourage and promote to its employees the
340 benefits associated with immunizations against influenza viruses
341 in accordance with the recommendations of the United States
342 Centers for Disease Control and Prevention. The agency may adopt
343 and enforce any rules necessary to comply with or implement this
344 subsection.

345

Every facility with a standard license Facilities that have been 346 347 awarded a Gold Seal under the program established in s. 400.235 348 may develop a plan to provide certified nursing assistant 349 training as prescribed by federal regulations and state rules 350 and may apply to the agency for approval of its their program. 351 The agency may adopt rules regarding the approval, suspension, 352 and termination of a certified nursing assistant training program provided by such facility. 353

354 Section 3. Subsections (9) through (15) of section 355 400.147, Florida Statutes, are renumbered as subsections (8) 356 through (14), respectively, and paragraph (e) of subsection (5), 357 subsection (7), and present subsection (8) of that section are 358 amended to read:

359 400.147 Internal risk management and quality assurance 360 program.--

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361 (5) For purposes of reporting to the agency under this362 section, the term "adverse incident" means:

363 (e) An event that is reported to law enforcement <u>for</u>
 364 <u>investigation</u>.

365 The facility shall initiate an investigation and (7)(a) 366 shall notify the agency within 1 business day after the risk 367 manager or his or her designee has received a report pursuant to 368 paragraph (1)(d). The notification must be made in writing and be provided electronically, by facsimile device or overnight 369 mail delivery. The notification must include information 370 regarding the identity of the affected resident, the type of 371 372 adverse incident, the initiation of an investigation by the facility, and whether the events causing or resulting in the 373 374 adverse incident represent a potential risk to any other 375 resident. The notification is confidential as provided by law and is not discoverable or admissible in any civil or 376 377 administrative action, except in disciplinary proceedings by the 378 agency or the appropriate regulatory board. The agency may 379 investigate, as it deems appropriate, any such incident and prescribe measures that must or may be taken in response to the 380 381 incident. The agency shall review each incident and determine 382 whether it potentially involved conduct by the health care 383 professional who is subject to disciplinary action, in which case the provisions of s. 456.073 shall apply. 384

385 <u>(b) (8) (a)</u> Each facility shall complete the investigation 386 and submit an adverse incident report to the agency for each 387 adverse incident within 15 calendar days after its occurrence. 388 If, after a complete investigation, the risk manager determines Page 14 of 19

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that the incident was not an adverse incident as defined in subsection (5), the facility shall include this information in the report. The agency shall develop a form for reporting this information.

393 <u>(c)(b)</u> The information reported to the agency pursuant to 394 paragraph <u>(b) that</u> (a) which relates to persons licensed under 395 chapter 458, chapter 459, chapter 461, or chapter 466 shall be 396 reviewed by the agency. The agency shall determine whether any 397 of the incidents potentially involved conduct by a health care 398 professional who is subject to disciplinary action, in which 399 case the provisions of s. 456.073 shall apply.

400 <u>(d)(c)</u> The report submitted to the agency must also 401 contain the name of the risk manager of the facility.

402 (e) (d) The adverse incident report is confidential as
403 provided by law and is not discoverable or admissible in any
404 civil or administrative action, except in disciplinary
405 proceedings by the agency or the appropriate regulatory board.

406 Section 4. Subsection (3) of section 400.19, Florida 407 Statutes, is amended to read:

408

400.19 Right of entry and inspection.--

409 The agency shall every 15 months conduct at least one (3) unannounced inspection to determine compliance by the licensee 410 with statutes, and with rules promulgated under the provisions 411 of those statutes, governing minimum standards of construction, 412 quality and adequacy of care, and rights of residents. The 413 survey shall be conducted every 6 months for the next 2-year 414 period if the facility has been cited for a class I deficiency, 415 has been cited for two or more class II deficiencies arising 416

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417 from separate surveys or investigations within a 60-day period, 418 or has had three or more substantiated complaints within a 6month period, each resulting in at least one class I or class II 419 420 deficiency. In addition to any other fees or fines in this part, 421 the agency shall assess a fine for each facility that is subject 422 to the 6-month survey cycle. The fine for the 2-year period 423 shall be \$6,000, one-half to be paid at the completion of each survey. The agency may adjust this fine by the change in the 424 425 Consumer Price Index, based on the 12 months immediately 426 preceding the increase, to cover the cost of the additional 427 surveys. In the event such deficiencies are overturned as the result of administrative action but additional surveys have 428 429 already been conducted pursuant to this section, the most recent 430 survey shall be considered a licensure survey for purposes of future survey scheduling. The agency shall verify through 431 432 subsequent inspection that any deficiency identified during the annual inspection is corrected. However, the agency may verify 433 434 the correction of a class III or class IV deficiency unrelated 435 to resident rights or resident care without reinspecting the facility if adequate written documentation has been received 436 437 from the facility, which provides assurance that the deficiency has been corrected. The giving or causing to be given of advance 438 439 notice of such unannounced inspections by an employee of the agency to any unauthorized person shall constitute cause for 440 suspension of not fewer than 5 working days according to the 441 442 provisions of chapter 110.

443 Section 5. Paragraph (d) of subsection (1) of section 444 400.195, Florida Statutes, is amended to read:

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400.195 Agency reporting requirements. --

For the period beginning June 30, 2001, and ending 446 (1)June 30, 2005, the Agency for Health Care Administration shall 447 448 provide a report to the Governor, the President of the Senate, 449 and the Speaker of the House of Representatives with respect to 450 nursing homes. The first report shall be submitted no later than 451 December 30, 2002, and subsequent reports shall be submitted every 6 months thereafter. The report shall identify facilities 452 453 based on their ownership characteristics, size, business structure, for-profit or not-for-profit status, and any other 454 characteristics the agency determines useful in analyzing the 455 varied sequents of the nursing home industry and shall report: 456

(d) Information regarding deficiencies cited, including
information used to develop the Nursing Home Guide WATCH LIST
pursuant to s. 400.191, and applicable rules, a summary of data
generated on nursing homes by Centers for Medicare and Medicaid
Services Nursing Home Quality Information Project, and
information collected pursuant to s. 400.147<u>(8)</u>(9), relating to
litigation.

464 Section 6. Paragraph (a) of subsection (3) of section 465 400.23, Florida Statutes, is amended to read:

466 400.23 Rules; evaluation and deficiencies; licensure 467 status.--

(3) (a)1. The agency shall adopt rules providing minimum
staffing requirements for nursing homes. These requirements
shall include, for each nursing home facility:

 a. A minimum certified nursing assistant staffing of 2.6
 hours of direct care per resident per day beginning January 1, Page 17 of 19

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473 2003, and increasing to 2.7 hours of direct care per resident 474 per day beginning January 1, 2007. Beginning January 1, 2002, no 475 facility shall staff below one certified nursing assistant per 476 20 residents, and a minimum licensed nursing staffing of 1.0 477 hour of direct care per resident per day but never below one 478 licensed nurse per 40 residents.

b. Beginning January 1, 2007, a minimum weekly average
certified nursing assistant staffing of 2.9 hours of direct care
per resident per day. For the purpose of this sub-subparagraph,
a week is defined as Sunday through Saturday.

2. Nursing assistants employed under s. 400.211(2) may be
included in computing the staffing ratio for certified nursing
assistants only if their job responsibilities include only
nursing-assistant-related duties.

3. Each nursing home must document compliance with
staffing standards as required under this paragraph and post
daily the names of staff on duty for the benefit of facility
residents and the public. <u>Compliance with federal posting</u>
<u>requirements shall satisfy the posting requirements of this</u>

492 <u>subparagraph</u>.

493 The agency shall recognize the use of licensed nurses 4. 494 for compliance with minimum staffing requirements for certified nursing assistants, provided that the facility otherwise meets 495 the minimum staffing requirements for licensed nurses and that 496 the licensed nurses are performing the duties of a certified 497 nursing assistant. Unless otherwise approved by the agency, 498 licensed nurses counted toward the minimum staffing requirements 499 for certified nursing assistants must exclusively perform the 500 Page 18 of 19

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501 duties of a certified nursing assistant for the entire shift and 502 not also be counted toward the minimum staffing requirements for 503 licensed nurses. If the agency approved a facility's request to use a licensed nurse to perform both licensed nursing and 504 505 certified nursing assistant duties, the facility must allocate 506 the amount of staff time specifically spent on certified nursing 507 assistant duties for the purpose of documenting compliance with 508 minimum staffing requirements for certified and licensed nursing 509 staff. In no event may the hours of a licensed nurse with dual job responsibilities be counted twice. 510

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Section 7. This act shall take effect July 1, 2007.

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