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A bill to be entitled

An act relating to Medicaid Pharmaceutical and Therapeutics Committees; amending s. 409.91195, F.S.; renaming the Medicaid Pharmaceutical and Therapeutics Committee as the Adult Medicaid Pharmaceutical and Therapeutics Committee; revising the term and membership requirements of the committee; creating the Pediatric Medicaid Pharmaceutical and Therapeutics Committee within the Agency for Health Care Administration; providing for membership and terms; providing for duties and requirements of the committee; amending ss. 409.91196 and 409.912, F.S.; conforming references; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 409.91195, Florida Statutes, is amended to read:

409.91195 Medicaid Pharmaceutical and Therapeutics ~~Committees~~ ~~Committee~~.--There is created an Adult ~~a~~ Medicaid Pharmaceutical and Therapeutics Committee and a Pediatric Medicaid Pharmaceutical and Therapeutics Committee within the agency for the purpose of developing a Medicaid preferred drug list.

(1) (a) The Adult Medicaid Pharmaceutical and Therapeutics Committee shall be composed of 11 members appointed by the Governor. Four members shall be physicians, licensed under chapter 458; one member licensed under chapter 459; five members

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29 shall be pharmacists licensed under chapter 465; and one member
30 shall be a consumer representative. The members shall be
31 appointed to serve for terms of 2 years staggered from the date
32 of their appointment. Members may be appointed to more than one
33 term. The agency shall serve as staff for the committee and
34 assist them with all ministerial duties. The Governor shall
35 ensure that all at least some of the members of the committee,
36 except for the consumer representative member, represent
37 Medicaid participating physicians and pharmacies serving all
38 segments and diversity of the adult Medicaid population, and
39 have experience in either developing or practicing under a
40 preferred drug list. ~~At least~~ One of the members shall represent
41 the interests of pharmaceutical manufacturers.

42 (b) The Pediatric Medicaid Pharmaceutical and Therapeutics
43 Committee shall be composed of 11 members appointed by the
44 Governor. Four members shall be actively practicing board
45 certified pediatricians licensed under chapter 458; one member
46 shall be a physician licensed under chapter 459 actively
47 practicing pediatrics; five members shall be pharmacists
48 licensed under chapter 465, three of whom shall actively
49 practice in children's hospitals and related institutions; and
50 one member shall be a consumer representative. The physician
51 members shall include two general pediatric practitioners, a
52 pediatric subspecialist and a child psychiatrist, all of whom
53 shall maintain appropriate board certification. Three of the
54 physician members shall also have at least a 25-percent or
55 greater representation of Medicaid patients within their
56 practice. The members shall be appointed to serve terms of 2

57 years staggered from the date of their appointment. Members may
 58 be appointed to more than one term. The agency shall serve as
 59 staff for the committee and assist them with all ministerial
 60 duties. The Governor shall ensure that all of the members of the
 61 committee, except for the consumer representative member,
 62 represent Medicaid participating physicians and pharmacies
 63 serving all segments and diversity of the child Medicaid
 64 population and shall have experience in either developing or
 65 practicing under a preferred drug list. One of the pharmacy
 66 members shall represent the interests of pharmaceutical
 67 manufacturers.

68 (2) Committee members shall select a chairperson and a
 69 vice chairperson each year from the committee membership.

70 (3) Each ~~The~~ committee shall meet at least quarterly and
 71 may meet at other times at the discretion of the chairperson and
 72 members. The committees ~~committee~~ shall comply with rules
 73 adopted by the agency, including notice of any meeting of the
 74 committees ~~committee~~ pursuant to the requirements of the
 75 Administrative Procedure Act.

76 (4) Upon recommendation of the committees ~~committee~~, the
 77 agency shall adopt a preferred drug list as described in s.
 78 409.912(39). To the extent feasible, the committees ~~committee~~
 79 shall review all drug classes included on the preferred drug
 80 list every 12 months, and may recommend additions to and
 81 deletions from the preferred drug list, such that the preferred
 82 drug list provides for medically appropriate drug therapies for
 83 Medicaid patients which achieve cost savings contained in the
 84 General Appropriations Act.

85 (5) Except for antiretroviral drugs and drugs specifically
86 recommended by the committees to be exempt from prior
87 authorization, reimbursement of drugs not included on the
88 preferred drug list is subject to prior authorization.

89 (6) The agency shall publish and disseminate the preferred
90 drug list to all Medicaid providers in the state by Internet
91 posting on the agency's website or in other media.

92 (7) The committees ~~committee~~ shall ensure that interested
93 parties, including pharmaceutical manufacturers agreeing to
94 provide a supplemental rebate as outlined in this chapter, have
95 an opportunity to present public testimony to the committees
96 ~~committee~~ with information or evidence supporting inclusion of a
97 product on the preferred drug list. Such public testimony shall
98 occur prior to any recommendations made by the committees
99 ~~committee~~ for inclusion or exclusion from the preferred drug
100 list. Upon timely notice, the agency shall ensure that any drug
101 that has been approved or had any of its particular uses
102 approved by the United States Food and Drug Administration under
103 a priority review classification will be reviewed by the
104 committees ~~committee~~ at the next regularly scheduled meeting
105 following 3 months of distribution of the drug to the general
106 public.

107 (8) Each ~~The~~ committee shall develop its preferred drug
108 list recommendations by considering the clinical efficacy,
109 safety, and cost-effectiveness of a product.

110 (9) Upon timely notice, the agency shall ensure that any
111 therapeutic class of drugs which includes a drug that has been
112 removed from distribution to the public by its manufacturer or

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113 the United States Food and Drug Administration or has been
 114 required to carry a black box warning label by the United States
 115 Food and Drug Administration because of safety concerns is
 116 reviewed by each ~~the~~ committee at the next regularly scheduled
 117 meeting. After such review, each ~~the~~ committee must recommend
 118 whether to retain the therapeutic class of drugs or
 119 subcategories of drugs within a therapeutic class on the
 120 preferred drug list and whether to institute prior authorization
 121 requirements necessary to ensure patient safety.

122 (10) ~~Each The Medicaid Pharmaceutical and Therapeutics~~
 123 committee may also make recommendations to the agency regarding
 124 the prior authorization of any prescribed drug covered by
 125 Medicaid.

126 (11) Medicaid recipients may appeal agency preferred drug
 127 formulary decisions using the Medicaid fair hearing process
 128 administered by the Department of Children and Family Services.

129 Section 2. Subsection (2) of section 409.91196, Florida
 130 Statutes, is amended to read:

131 409.91196 Supplemental rebate agreements; public records
 132 and public meetings exemption.--

133 (2) That portion of a meeting of the Adult Medicaid
 134 Pharmaceutical and Therapeutics Committee or the Pediatric
 135 Medicaid Pharmaceutical and Therapeutics Committee at which the
 136 rebate amount, percent of rebate, manufacturer's pricing, or
 137 supplemental rebate, or other trade secrets as defined in s.
 138 688.002 that the agency has identified for use in negotiations,
 139 are discussed is exempt from s. 286.011 and s. 24(b), Art. I of
 140 the State Constitution. A record shall be made of each exempt

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141 portion of a meeting. Such record must include the times of
142 commencement and termination, all discussions and proceedings,
143 the names of all persons present at any time, and the names of
144 all persons speaking. No exempt portion of a meeting may be held
145 off the record.

146 Section 3. Section 409.912, Florida Statutes, is amended
147 to read:

148 409.912 Cost-effective purchasing of health care.--The
149 agency shall purchase goods and services for Medicaid recipients
150 in the most cost-effective manner consistent with the delivery
151 of quality medical care. To ensure that medical services are
152 effectively utilized, the agency may, in any case, require a
153 confirmation or second physician's opinion of the correct
154 diagnosis for purposes of authorizing future services under the
155 Medicaid program. This section does not restrict access to
156 emergency services or poststabilization care services as defined
157 in 42 C.F.R. part 438.114. Such confirmation or second opinion
158 shall be rendered in a manner approved by the agency. The agency
159 shall maximize the use of prepaid per capita and prepaid
160 aggregate fixed-sum basis services when appropriate and other
161 alternative service delivery and reimbursement methodologies,
162 including competitive bidding pursuant to s. 287.057, designed
163 to facilitate the cost-effective purchase of a case-managed
164 continuum of care. The agency shall also require providers to
165 minimize the exposure of recipients to the need for acute
166 inpatient, custodial, and other institutional care and the
167 inappropriate or unnecessary use of high-cost services. The
168 agency shall contract with a vendor to monitor and evaluate the

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169 clinical practice patterns of providers in order to identify
170 trends that are outside the normal practice patterns of a
171 provider's professional peers or the national guidelines of a
172 provider's professional association. The vendor must be able to
173 provide information and counseling to a provider whose practice
174 patterns are outside the norms, in consultation with the agency,
175 to improve patient care and reduce inappropriate utilization.
176 The agency may mandate prior authorization, drug therapy
177 management, or disease management participation for certain
178 populations of Medicaid beneficiaries, certain drug classes, or
179 particular drugs to prevent fraud, abuse, overuse, and possible
180 dangerous drug interactions. The Adult Medicaid Pharmaceutical
181 and Therapeutics Committee and the Pediatric Medicaid
182 Pharmaceutical and Therapeutics Committee shall make
183 recommendations to the agency on drugs for which prior
184 authorization is required. The agency shall inform the
185 committees ~~Pharmaceutical and Therapeutics Committee~~ of its
186 decisions regarding drugs subject to prior authorization. The
187 agency is authorized to limit the entities it contracts with or
188 enrolls as Medicaid providers by developing a provider network
189 through provider credentialing. The agency may competitively bid
190 single-source-provider contracts if procurement of goods or
191 services results in demonstrated cost savings to the state
192 without limiting access to care. The agency may limit its
193 network based on the assessment of beneficiary access to care,
194 provider availability, provider quality standards, time and
195 distance standards for access to care, the cultural competence
196 of the provider network, demographic characteristics of Medicaid

197 beneficiaries, practice and provider-to-beneficiary standards,
198 appointment wait times, beneficiary use of services, provider
199 turnover, provider profiling, provider licensure history,
200 previous program integrity investigations and findings, peer
201 review, provider Medicaid policy and billing compliance records,
202 clinical and medical record audits, and other factors. Providers
203 shall not be entitled to enrollment in the Medicaid provider
204 network. The agency shall determine instances in which allowing
205 Medicaid beneficiaries to purchase durable medical equipment and
206 other goods is less expensive to the Medicaid program than long-
207 term rental of the equipment or goods. The agency may establish
208 rules to facilitate purchases in lieu of long-term rentals in
209 order to protect against fraud and abuse in the Medicaid program
210 as defined in s. 409.913. The agency may seek federal waivers
211 necessary to administer these policies.

212 (1) The agency shall work with the Department of Children
213 and Family Services to ensure access of children and families in
214 the child protection system to needed and appropriate mental
215 health and substance abuse services.

216 (2) The agency may enter into agreements with appropriate
217 agents of other state agencies or of any agency of the Federal
218 Government and accept such duties in respect to social welfare
219 or public aid as may be necessary to implement the provisions of
220 Title XIX of the Social Security Act and ss. 409.901-409.920.

221 (3) The agency may contract with health maintenance
222 organizations certified pursuant to part I of chapter 641 for
223 the provision of services to recipients.

224 (4) The agency may contract with:

225 (a) An entity that provides no prepaid health care
 226 services other than Medicaid services under contract with the
 227 agency and which is owned and operated by a county, county
 228 health department, or county-owned and operated hospital to
 229 provide health care services on a prepaid or fixed-sum basis to
 230 recipients, which entity may provide such prepaid services
 231 either directly or through arrangements with other providers.
 232 Such prepaid health care services entities must be licensed
 233 under parts I and III of chapter 641. An entity recognized under
 234 this paragraph which demonstrates to the satisfaction of the
 235 Office of Insurance Regulation of the Financial Services
 236 Commission that it is backed by the full faith and credit of the
 237 county in which it is located may be exempted from s. 641.225.

238 (b) An entity that is providing comprehensive behavioral
 239 health care services to certain Medicaid recipients through a
 240 capitated, prepaid arrangement pursuant to the federal waiver
 241 provided for by s. 409.905(5). Such an entity must be licensed
 242 under chapter 624, chapter 636, or chapter 641 and must possess
 243 the clinical systems and operational competence to manage risk
 244 and provide comprehensive behavioral health care to Medicaid
 245 recipients. As used in this paragraph, the term "comprehensive
 246 behavioral health care services" means covered mental health and
 247 substance abuse treatment services that are available to
 248 Medicaid recipients. The secretary of the Department of Children
 249 and Family Services shall approve provisions of procurements
 250 related to children in the department's care or custody prior to
 251 enrolling such children in a prepaid behavioral health plan. Any
 252 contract awarded under this paragraph must be competitively

253 procured. In developing the behavioral health care prepaid plan
254 procurement document, the agency shall ensure that the
255 procurement document requires the contractor to develop and
256 implement a plan to ensure compliance with s. 394.4574 related
257 to services provided to residents of licensed assisted living
258 facilities that hold a limited mental health license. Except as
259 provided in subparagraph 8., and except in counties where the
260 Medicaid managed care pilot program is authorized pursuant to s.
261 409.91211, the agency shall seek federal approval to contract
262 with a single entity meeting these requirements to provide
263 comprehensive behavioral health care services to all Medicaid
264 recipients not enrolled in a Medicaid managed care plan
265 authorized under s. 409.91211 or a Medicaid health maintenance
266 organization in an AHCA area. In an AHCA area where the Medicaid
267 managed care pilot program is authorized pursuant to s.
268 409.91211 in one or more counties, the agency may procure a
269 contract with a single entity to serve the remaining counties as
270 an AHCA area or the remaining counties may be included with an
271 adjacent AHCA area and shall be subject to this paragraph. Each
272 entity must offer sufficient choice of providers in its network
273 to ensure recipient access to care and the opportunity to select
274 a provider with whom they are satisfied. The network shall
275 include all public mental health hospitals. To ensure unimpaired
276 access to behavioral health care services by Medicaid
277 recipients, all contracts issued pursuant to this paragraph
278 shall require 80 percent of the capitation paid to the managed
279 care plan, including health maintenance organizations, to be
280 expended for the provision of behavioral health care services.

281 In the event the managed care plan expends less than 80 percent
282 of the capitation paid pursuant to this paragraph for the
283 provision of behavioral health care services, the difference
284 shall be returned to the agency. The agency shall provide the
285 managed care plan with a certification letter indicating the
286 amount of capitation paid during each calendar year for the
287 provision of behavioral health care services pursuant to this
288 section. The agency may reimburse for substance abuse treatment
289 services on a fee-for-service basis until the agency finds that
290 adequate funds are available for capitated, prepaid
291 arrangements.

292 1. By January 1, 2001, the agency shall modify the
293 contracts with the entities providing comprehensive inpatient
294 and outpatient mental health care services to Medicaid
295 recipients in Hillsborough, Highlands, Hardee, Manatee, and Polk
296 Counties, to include substance abuse treatment services.

297 2. By July 1, 2003, the agency and the Department of
298 Children and Family Services shall execute a written agreement
299 that requires collaboration and joint development of all policy,
300 budgets, procurement documents, contracts, and monitoring plans
301 that have an impact on the state and Medicaid community mental
302 health and targeted case management programs.

303 3. Except as provided in subparagraph 8., by July 1, 2006,
304 the agency and the Department of Children and Family Services
305 shall contract with managed care entities in each AHCA area
306 except area 6 or arrange to provide comprehensive inpatient and
307 outpatient mental health and substance abuse services through
308 capitated prepaid arrangements to all Medicaid recipients who

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309 are eligible to participate in such plans under federal law and
310 regulation. In AHCA areas where eligible individuals number less
311 than 150,000, the agency shall contract with a single managed
312 care plan to provide comprehensive behavioral health services to
313 all recipients who are not enrolled in a Medicaid health
314 maintenance organization or a Medicaid capitated managed care
315 plan authorized under s. 409.91211. The agency may contract with
316 more than one comprehensive behavioral health provider to
317 provide care to recipients who are not enrolled in a Medicaid
318 capitated managed care plan authorized under s. 409.91211 or a
319 Medicaid health maintenance organization in AHCA areas where the
320 eligible population exceeds 150,000. In an AHCA area where the
321 Medicaid managed care pilot program is authorized pursuant to s.
322 409.91211 in one or more counties, the agency may procure a
323 contract with a single entity to serve the remaining counties as
324 an AHCA area or the remaining counties may be included with an
325 adjacent AHCA area and shall be subject to this paragraph.
326 Contracts for comprehensive behavioral health providers awarded
327 pursuant to this section shall be competitively procured. Both
328 for-profit and not-for-profit corporations shall be eligible to
329 compete. Managed care plans contracting with the agency under
330 subsection (3) shall provide and receive payment for the same
331 comprehensive behavioral health benefits as provided in AHCA
332 rules, including handbooks incorporated by reference. In AHCA
333 area 11, the agency shall contract with at least two
334 comprehensive behavioral health care providers to provide
335 behavioral health care to recipients in that area who are
336 enrolled in, or assigned to, the MediPass program. One of the

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337 behavioral health care contracts shall be with the existing
338 provider service network pilot project, as described in
339 paragraph (d), for the purpose of demonstrating the cost-
340 effectiveness of the provision of quality mental health services
341 through a public hospital-operated managed care model. Payment
342 shall be at an agreed-upon capitated rate to ensure cost
343 savings. Of the recipients in area 11 who are assigned to
344 MediPass under the provisions of s. 409.9122(2)(k), a minimum of
345 50,000 of those MediPass-enrolled recipients shall be assigned
346 to the existing provider service network in area 11 for their
347 behavioral care.

348 4. By October 1, 2003, the agency and the department shall
349 submit a plan to the Governor, the President of the Senate, and
350 the Speaker of the House of Representatives which provides for
351 the full implementation of capitated prepaid behavioral health
352 care in all areas of the state.

353 a. Implementation shall begin in 2003 in those AHCA areas
354 of the state where the agency is able to establish sufficient
355 capitation rates.

356 b. If the agency determines that the proposed capitation
357 rate in any area is insufficient to provide appropriate
358 services, the agency may adjust the capitation rate to ensure
359 that care will be available. The agency and the department may
360 use existing general revenue to address any additional required
361 match but may not over-obligate existing funds on an annualized
362 basis.

363 c. Subject to any limitations provided for in the General
364 Appropriations Act, the agency, in compliance with appropriate

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365 federal authorization, shall develop policies and procedures
366 that allow for certification of local and state funds.

367 5. Children residing in a statewide inpatient psychiatric
368 program, or in a Department of Juvenile Justice or a Department
369 of Children and Family Services residential program approved as
370 a Medicaid behavioral health overlay services provider shall not
371 be included in a behavioral health care prepaid health plan or
372 any other Medicaid managed care plan pursuant to this paragraph.

373 6. In converting to a prepaid system of delivery, the
374 agency shall in its procurement document require an entity
375 providing only comprehensive behavioral health care services to
376 prevent the displacement of indigent care patients by enrollees
377 in the Medicaid prepaid health plan providing behavioral health
378 care services from facilities receiving state funding to provide
379 indigent behavioral health care, to facilities licensed under
380 chapter 395 which do not receive state funding for indigent
381 behavioral health care, or reimburse the unsubsidized facility
382 for the cost of behavioral health care provided to the displaced
383 indigent care patient.

384 7. Traditional community mental health providers under
385 contract with the Department of Children and Family Services
386 pursuant to part IV of chapter 394, child welfare providers
387 under contract with the Department of Children and Family
388 Services in areas 1 and 6, and inpatient mental health providers
389 licensed pursuant to chapter 395 must be offered an opportunity
390 to accept or decline a contract to participate in any provider
391 network for prepaid behavioral health services.

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392 8. For fiscal year 2004-2005, all Medicaid eligible
393 children, except children in areas 1 and 6, whose cases are open
394 for child welfare services in the HomeSafeNet system, shall be
395 enrolled in MediPass or in Medicaid fee-for-service and all
396 their behavioral health care services including inpatient,
397 outpatient psychiatric, community mental health, and case
398 management shall be reimbursed on a fee-for-service basis.
399 Beginning July 1, 2005, such children, who are open for child
400 welfare services in the HomeSafeNet system, shall receive their
401 behavioral health care services through a specialty prepaid plan
402 operated by community-based lead agencies either through a
403 single agency or formal agreements among several agencies. The
404 specialty prepaid plan must result in savings to the state
405 comparable to savings achieved in other Medicaid managed care
406 and prepaid programs. Such plan must provide mechanisms to
407 maximize state and local revenues. The specialty prepaid plan
408 shall be developed by the agency and the Department of Children
409 and Family Services. The agency is authorized to seek any
410 federal waivers to implement this initiative.

411 (c) A federally qualified health center or an entity owned
412 by one or more federally qualified health centers or an entity
413 owned by other migrant and community health centers receiving
414 non-Medicaid financial support from the Federal Government to
415 provide health care services on a prepaid or fixed-sum basis to
416 recipients. A federally qualified health center or an entity
417 that is owned by one or more federally qualified health centers
418 and is reimbursed by the agency on a prepaid basis is exempt
419 from parts I and III of chapter 641, but must comply with the

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420 solvency requirements in s. 641.2261(2) and meet the appropriate
421 requirements governing financial reserve, quality assurance, and
422 patients' rights established by the agency.

423 (d) A provider service network may be reimbursed on a fee-
424 for-service or prepaid basis. A provider service network which
425 is reimbursed by the agency on a prepaid basis shall be exempt
426 from parts I and III of chapter 641, but must comply with the
427 solvency requirements in s. 641.2261(2) and meet appropriate
428 financial reserve, quality assurance, and patient rights
429 requirements as established by the agency. Medicaid recipients
430 assigned to a provider service network shall be chosen equally
431 from those who would otherwise have been assigned to prepaid
432 plans and MediPass. The agency is authorized to seek federal
433 Medicaid waivers as necessary to implement the provisions of
434 this section. Any contract previously awarded to a provider
435 service network operated by a hospital pursuant to this
436 subsection shall remain in effect for a period of 3 years
437 following the current contract expiration date, regardless of
438 any contractual provisions to the contrary. A provider service
439 network is a network established or organized and operated by a
440 health care provider, or group of affiliated health care
441 providers, including minority physician networks and emergency
442 room diversion programs that meet the requirements of s.
443 409.91211, which provides a substantial proportion of the health
444 care items and services under a contract directly through the
445 provider or affiliated group of providers and may make
446 arrangements with physicians or other health care professionals,
447 health care institutions, or any combination of such individuals

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448 or institutions to assume all or part of the financial risk on a
449 prospective basis for the provision of basic health services by
450 the physicians, by other health professionals, or through the
451 institutions. The health care providers must have a controlling
452 interest in the governing body of the provider service network
453 organization.

454 (e) An entity that provides only comprehensive behavioral
455 health care services to certain Medicaid recipients through an
456 administrative services organization agreement. Such an entity
457 must possess the clinical systems and operational competence to
458 provide comprehensive health care to Medicaid recipients. As
459 used in this paragraph, the term "comprehensive behavioral
460 health care services" means covered mental health and substance
461 abuse treatment services that are available to Medicaid
462 recipients. Any contract awarded under this paragraph must be
463 competitively procured. The agency must ensure that Medicaid
464 recipients have available the choice of at least two managed
465 care plans for their behavioral health care services.

466 (f) An entity that provides in-home physician services to
467 test the cost-effectiveness of enhanced home-based medical care
468 to Medicaid recipients with degenerative neurological diseases
469 and other diseases or disabling conditions associated with high
470 costs to Medicaid. The program shall be designed to serve very
471 disabled persons and to reduce Medicaid reimbursed costs for
472 inpatient, outpatient, and emergency department services. The
473 agency shall contract with vendors on a risk-sharing basis.

474 (g) Children's provider networks that provide care
475 coordination and care management for Medicaid-eligible pediatric

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476 patients, primary care, authorization of specialty care, and
477 other urgent and emergency care through organized providers
478 designed to service Medicaid eligibles under age 18 and
479 pediatric emergency departments' diversion programs. The
480 networks shall provide after-hour operations, including evening
481 and weekend hours, to promote, when appropriate, the use of the
482 children's networks rather than hospital emergency departments.

483 (h) An entity authorized in s. 430.205 to contract with
484 the agency and the Department of Elderly Affairs to provide
485 health care and social services on a prepaid or fixed-sum basis
486 to elderly recipients. Such prepaid health care services
487 entities are exempt from the provisions of part I of chapter 641
488 for the first 3 years of operation. An entity recognized under
489 this paragraph that demonstrates to the satisfaction of the
490 Office of Insurance Regulation that it is backed by the full
491 faith and credit of one or more counties in which it operates
492 may be exempted from s. 641.225.

493 (i) A Children's Medical Services Network, as defined in
494 s. 391.021.

495 (5) By December 1, 2005, the Agency for Health Care
496 Administration, in partnership with the Department of Elderly
497 Affairs, shall create an integrated, fixed-payment delivery
498 system for Medicaid recipients who are 60 years of age or older.
499 The Agency for Health Care Administration shall implement the
500 integrated system initially on a pilot basis in two areas of the
501 state. In one of the areas enrollment shall be on a voluntary
502 basis. The program must transfer all Medicaid services for
503 eligible elderly individuals who choose to participate into an

504 integrated-care management model designed to serve Medicaid
505 recipients in the community. The program must combine all
506 funding for Medicaid services provided to individuals 60 years
507 of age or older into the integrated system, including funds for
508 Medicaid home and community-based waiver services; all Medicaid
509 services authorized in ss. 409.905 and 409.906, excluding funds
510 for Medicaid nursing home services unless the agency is able to
511 demonstrate how the integration of the funds will improve
512 coordinated care for these services in a less costly manner; and
513 Medicare coinsurance and deductibles for persons dually eligible
514 for Medicaid and Medicare as prescribed in s. 409.908(13).

515 (a) Individuals who are 60 years of age or older and
516 enrolled in the developmental disabilities waiver program, the
517 family and supported-living waiver program, the project AIDS
518 care waiver program, the traumatic brain injury and spinal cord
519 injury waiver program, the consumer-directed care waiver
520 program, and the program of all-inclusive care for the elderly
521 program, and residents of institutional care facilities for the
522 developmentally disabled, must be excluded from the integrated
523 system.

524 (b) The program must use a competitive procurement process
525 to select entities to operate the integrated system. Entities
526 eligible to submit bids include managed care organizations
527 licensed under chapter 641, including entities eligible to
528 participate in the nursing home diversion program, other
529 qualified providers as defined in s. 430.703(7), community care
530 for the elderly lead agencies, and other state-certified
531 community service networks that meet comparable standards as

532 defined by the agency, in consultation with the Department of
533 Elderly Affairs and the Office of Insurance Regulation, to be
534 financially solvent and able to take on financial risk for
535 managed care. Community service networks that are certified
536 pursuant to the comparable standards defined by the agency are
537 not required to be licensed under chapter 641.

538 (c) The agency must ensure that the capitation-rate-
539 setting methodology for the integrated system is actuarially
540 sound and reflects the intent to provide quality care in the
541 least restrictive setting. The agency must also require
542 integrated-system providers to develop a credentialing system
543 for service providers and to contract with all Gold Seal nursing
544 homes, where feasible, and exclude, where feasible, chronically
545 poor-performing facilities and providers as defined by the
546 agency. The integrated system must provide that if the recipient
547 resides in a noncontracted residential facility licensed under
548 chapter 400 or chapter 429 at the time the integrated system is
549 initiated, the recipient must be permitted to continue to reside
550 in the noncontracted facility as long as the recipient desires.
551 The integrated system must also provide that, in the absence of
552 a contract between the integrated-system provider and the
553 residential facility licensed under chapter 400 or chapter 429,
554 current Medicaid rates must prevail. The agency and the
555 Department of Elderly Affairs must jointly develop procedures to
556 manage the services provided through the integrated system in
557 order to ensure quality and recipient choice.

558 (d) Within 24 months after implementation, the Office of
559 Program Policy Analysis and Government Accountability, in

560 consultation with the Auditor General, shall comprehensively
561 evaluate the pilot project for the integrated, fixed-payment
562 delivery system for Medicaid recipients who are 60 years of age
563 or older. The evaluation must include assessments of cost
564 savings; consumer education, choice, and access to services;
565 coordination of care; and quality of care. The evaluation must
566 describe administrative or legal barriers to the implementation
567 and operation of the pilot program and include recommendations
568 regarding statewide expansion of the pilot program. The office
569 shall submit an evaluation report to the Governor, the President
570 of the Senate, and the Speaker of the House of Representatives
571 no later than June 30, 2008.

572 (e) The agency may seek federal waivers and adopt rules as
573 necessary to administer the integrated system. The agency must
574 receive specific authorization from the Legislature prior to
575 implementing the waiver for the integrated system.

576 (6) The agency may contract with any public or private
577 entity otherwise authorized by this section on a prepaid or
578 fixed-sum basis for the provision of health care services to
579 recipients. An entity may provide prepaid services to
580 recipients, either directly or through arrangements with other
581 entities, if each entity involved in providing services:

582 (a) Is organized primarily for the purpose of providing
583 health care or other services of the type regularly offered to
584 Medicaid recipients;

585 (b) Ensures that services meet the standards set by the
586 agency for quality, appropriateness, and timeliness;

587 (c) Makes provisions satisfactory to the agency for
588 insolvency protection and ensures that neither enrolled Medicaid
589 recipients nor the agency will be liable for the debts of the
590 entity;

591 (d) Submits to the agency, if a private entity, a
592 financial plan that the agency finds to be fiscally sound and
593 that provides for working capital in the form of cash or
594 equivalent liquid assets excluding revenues from Medicaid
595 premium payments equal to at least the first 3 months of
596 operating expenses or \$200,000, whichever is greater;

597 (e) Furnishes evidence satisfactory to the agency of
598 adequate liability insurance coverage or an adequate plan of
599 self-insurance to respond to claims for injuries arising out of
600 the furnishing of health care;

601 (f) Provides, through contract or otherwise, for periodic
602 review of its medical facilities and services, as required by
603 the agency; and

604 (g) Provides organizational, operational, financial, and
605 other information required by the agency.

606 (7) The agency may contract on a prepaid or fixed-sum
607 basis with any health insurer that:

608 (a) Pays for health care services provided to enrolled
609 Medicaid recipients in exchange for a premium payment paid by
610 the agency;

611 (b) Assumes the underwriting risk; and

612 (c) Is organized and licensed under applicable provisions
613 of the Florida Insurance Code and is currently in good standing
614 with the Office of Insurance Regulation.

615 (8) The agency may contract on a prepaid or fixed-sum
 616 basis with an exclusive provider organization to provide health
 617 care services to Medicaid recipients provided that the exclusive
 618 provider organization meets applicable managed care plan
 619 requirements in this section, ss. 409.9122, 409.9123, 409.9128,
 620 and 627.6472, and other applicable provisions of law.

621 (9) The Agency for Health Care Administration may provide
 622 cost-effective purchasing of chiropractic services on a fee-for-
 623 service basis to Medicaid recipients through arrangements with a
 624 statewide chiropractic preferred provider organization
 625 incorporated in this state as a not-for-profit corporation. The
 626 agency shall ensure that the benefit limits and prior
 627 authorization requirements in the current Medicaid program shall
 628 apply to the services provided by the chiropractic preferred
 629 provider organization.

630 (10) The agency shall not contract on a prepaid or fixed-
 631 sum basis for Medicaid services with an entity which knows or
 632 reasonably should know that any officer, director, agent,
 633 managing employee, or owner of stock or beneficial interest in
 634 excess of 5 percent common or preferred stock, or the entity
 635 itself, has been found guilty of, regardless of adjudication, or
 636 entered a plea of nolo contendere, or guilty, to:

- 637 (a) Fraud;
- 638 (b) Violation of federal or state antitrust statutes,
 639 including those proscribing price fixing between competitors and
 640 the allocation of customers among competitors;
- 641 (c) Commission of a felony involving embezzlement, theft,
 642 forgery, income tax evasion, bribery, falsification or

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643 destruction of records, making false statements, receiving
644 stolen property, making false claims, or obstruction of justice;
645 or

646 (d) Any crime in any jurisdiction which directly relates
647 to the provision of health services on a prepaid or fixed-sum
648 basis.

649 (11) The agency, after notifying the Legislature, may
650 apply for waivers of applicable federal laws and regulations as
651 necessary to implement more appropriate systems of health care
652 for Medicaid recipients and reduce the cost of the Medicaid
653 program to the state and federal governments and shall implement
654 such programs, after legislative approval, within a reasonable
655 period of time after federal approval. These programs must be
656 designed primarily to reduce the need for inpatient care,
657 custodial care and other long-term or institutional care, and
658 other high-cost services. Prior to seeking legislative approval
659 of such a waiver as authorized by this subsection, the agency
660 shall provide notice and an opportunity for public comment.
661 Notice shall be provided to all persons who have made requests
662 of the agency for advance notice and shall be published in the
663 Florida Administrative Weekly not less than 28 days prior to the
664 intended action.

665 (12) The agency shall establish a postpayment utilization
666 control program designed to identify recipients who may
667 inappropriately overuse or underuse Medicaid services and shall
668 provide methods to correct such misuse.

669 (13) The agency shall develop and provide coordinated
670 systems of care for Medicaid recipients and may contract with

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671 public or private entities to develop and administer such
672 systems of care among public and private health care providers
673 in a given geographic area.

674 (14) (a) The agency shall operate or contract for the
675 operation of utilization management and incentive systems
676 designed to encourage cost-effective use services.

677 (b) The agency shall develop a procedure for determining
678 whether health care providers and service vendors can provide
679 the Medicaid program using a business case that demonstrates
680 whether a particular good or service can offset the cost of
681 providing the good or service in an alternative setting or
682 through other means and therefore should receive a higher
683 reimbursement. The business case must include, but need not be
684 limited to:

685 1. A detailed description of the good or service to be
686 provided, a description and analysis of the agency's current
687 performance of the service, and a rationale documenting how
688 providing the service in an alternative setting would be in the
689 best interest of the state, the agency, and its clients.

690 2. A cost-benefit analysis documenting the estimated
691 specific direct and indirect costs, savings, performance
692 improvements, risks, and qualitative and quantitative benefits
693 involved in or resulting from providing the service. The cost-
694 benefit analysis must include a detailed plan and timeline
695 identifying all actions that must be implemented to realize
696 expected benefits. The Secretary of Health Care Administration
697 shall verify that all costs, savings, and benefits are valid and
698 achievable.

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699 (c) If the agency determines that the increased
700 reimbursement is cost-effective, the agency shall recommend a
701 change in the reimbursement schedule for that particular good or
702 service. If, within 12 months after implementing any rate change
703 under this procedure, the agency determines that costs were not
704 offset by the increased reimbursement schedule, the agency may
705 revert to the former reimbursement schedule for the particular
706 good or service.

707 (15) (a) The agency shall operate the Comprehensive
708 Assessment and Review for Long-Term Care Services (CARES)
709 nursing facility preadmission screening program to ensure that
710 Medicaid payment for nursing facility care is made only for
711 individuals whose conditions require such care and to ensure
712 that long-term care services are provided in the setting most
713 appropriate to the needs of the person and in the most
714 economical manner possible. The CARES program shall also ensure
715 that individuals participating in Medicaid home and community-
716 based waiver programs meet criteria for those programs,
717 consistent with approved federal waivers.

718 (b) The agency shall operate the CARES program through an
719 interagency agreement with the Department of Elderly Affairs.
720 The agency, in consultation with the Department of Elderly
721 Affairs, may contract for any function or activity of the CARES
722 program, including any function or activity required by 42
723 C.F.R. part 483.20, relating to preadmission screening and
724 resident review.

725 (c) Prior to making payment for nursing facility services
726 for a Medicaid recipient, the agency must verify that the

727 nursing facility preadmission screening program has determined
728 that the individual requires nursing facility care and that the
729 individual cannot be safely served in community-based programs.
730 The nursing facility preadmission screening program shall refer
731 a Medicaid recipient to a community-based program if the
732 individual could be safely served at a lower cost and the
733 recipient chooses to participate in such program. For
734 individuals whose nursing home stay is initially funded by
735 Medicare and Medicare coverage is being terminated for lack of
736 progress towards rehabilitation, CARES staff shall consult with
737 the person making the determination of progress toward
738 rehabilitation to ensure that the recipient is not being
739 inappropriately disqualified from Medicare coverage. If, in
740 their professional judgment, CARES staff believes that a
741 Medicare beneficiary is still making progress toward
742 rehabilitation, they may assist the Medicare beneficiary with an
743 appeal of the disqualification from Medicare coverage. The use
744 of CARES teams to review Medicare denials for coverage under
745 this section is authorized only if it is determined that such
746 reviews qualify for federal matching funds through Medicaid. The
747 agency shall seek or amend federal waivers as necessary to
748 implement this section.

749 (d) For the purpose of initiating immediate prescreening
750 and diversion assistance for individuals residing in nursing
751 homes and in order to make families aware of alternative long-
752 term care resources so that they may choose a more cost-
753 effective setting for long-term placement, CARES staff shall
754 conduct an assessment and review of a sample of individuals

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755 whose nursing home stay is expected to exceed 20 days,
756 regardless of the initial funding source for the nursing home
757 placement. CARES staff shall provide counseling and referral
758 services to these individuals regarding choosing appropriate
759 long-term care alternatives. This paragraph does not apply to
760 continuing care facilities licensed under chapter 651 or to
761 retirement communities that provide a combination of nursing
762 home, independent living, and other long-term care services.

763 (e) By January 15 of each year, the agency shall submit a
764 report to the Legislature describing the operations of the CARES
765 program. The report must describe:

- 766 1. Rate of diversion to community alternative programs;
- 767 2. CARES program staffing needs to achieve additional
768 diversions;
- 769 3. Reasons the program is unable to place individuals in
770 less restrictive settings when such individuals desired such
771 services and could have been served in such settings;
- 772 4. Barriers to appropriate placement, including barriers
773 due to policies or operations of other agencies or state-funded
774 programs; and
- 775 5. Statutory changes necessary to ensure that individuals
776 in need of long-term care services receive care in the least
777 restrictive environment.

778 (f) The Department of Elderly Affairs shall track
779 individuals over time who are assessed under the CARES program
780 and who are diverted from nursing home placement. By January 15
781 of each year, the department shall submit to the Legislature a

782 longitudinal study of the individuals who are diverted from
783 nursing home placement. The study must include:

784 1. The demographic characteristics of the individuals
785 assessed and diverted from nursing home placement, including,
786 but not limited to, age, race, gender, frailty, caregiver
787 status, living arrangements, and geographic location;

788 2. A summary of community services provided to individuals
789 for 1 year after assessment and diversion;

790 3. A summary of inpatient hospital admissions for
791 individuals who have been diverted; and

792 4. A summary of the length of time between diversion and
793 subsequent entry into a nursing home or death.

794 (g) By July 1, 2005, the department and the Agency for
795 Health Care Administration shall report to the President of the
796 Senate and the Speaker of the House of Representatives regarding
797 the impact to the state of modifying level-of-care criteria to
798 eliminate the Intermediate II level of care.

799 (16)(a) The agency shall identify health care utilization
800 and price patterns within the Medicaid program which are not
801 cost-effective or medically appropriate and assess the
802 effectiveness of new or alternate methods of providing and
803 monitoring service, and may implement such methods as it
804 considers appropriate. Such methods may include disease
805 management initiatives, an integrated and systematic approach
806 for managing the health care needs of recipients who are at risk
807 of or diagnosed with a specific disease by using best practices,
808 prevention strategies, clinical-practice improvement, clinical
809 interventions and protocols, outcomes research, information

810 technology, and other tools and resources to reduce overall
811 costs and improve measurable outcomes.

812 (b) The responsibility of the agency under this subsection
813 shall include the development of capabilities to identify actual
814 and optimal practice patterns; patient and provider educational
815 initiatives; methods for determining patient compliance with
816 prescribed treatments; fraud, waste, and abuse prevention and
817 detection programs; and beneficiary case management programs.

818 1. The practice pattern identification program shall
819 evaluate practitioner prescribing patterns based on national and
820 regional practice guidelines, comparing practitioners to their
821 peer groups. The agency and its Drug Utilization Review Board
822 shall consult with the Department of Health and a panel of
823 practicing health care professionals consisting of the
824 following: the Speaker of the House of Representatives and the
825 President of the Senate shall each appoint three physicians
826 licensed under chapter 458 or chapter 459; and the Governor
827 shall appoint two pharmacists licensed under chapter 465 and one
828 dentist licensed under chapter 466 who is an oral surgeon. Terms
829 of the panel members shall expire at the discretion of the
830 appointing official. The advisory panel shall be responsible for
831 evaluating treatment guidelines and recommending ways to
832 incorporate their use in the practice pattern identification
833 program. Practitioners who are prescribing inappropriately or
834 inefficiently, as determined by the agency, may have their
835 prescribing of certain drugs subject to prior authorization or
836 may be terminated from all participation in the Medicaid
837 program.

838 2. The agency shall also develop educational interventions
839 designed to promote the proper use of medications by providers
840 and beneficiaries.

841 3. The agency shall implement a pharmacy fraud, waste, and
842 abuse initiative that may include a surety bond or letter of
843 credit requirement for participating pharmacies, enhanced
844 provider auditing practices, the use of additional fraud and
845 abuse software, recipient management programs for beneficiaries
846 inappropriately using their benefits, and other steps that will
847 eliminate provider and recipient fraud, waste, and abuse. The
848 initiative shall address enforcement efforts to reduce the
849 number and use of counterfeit prescriptions.

850 4. By September 30, 2002, the agency shall contract with
851 an entity in the state to implement a wireless handheld clinical
852 pharmacology drug information database for practitioners. The
853 initiative shall be designed to enhance the agency's efforts to
854 reduce fraud, abuse, and errors in the prescription drug benefit
855 program and to otherwise further the intent of this paragraph.

856 5. By April 1, 2006, the agency shall contract with an
857 entity to design a database of clinical utilization information
858 or electronic medical records for Medicaid providers. This
859 system must be web-based and allow providers to review on a
860 real-time basis the utilization of Medicaid services, including,
861 but not limited to, physician office visits, inpatient and
862 outpatient hospitalizations, laboratory and pathology services,
863 radiological and other imaging services, dental care, and
864 patterns of dispensing prescription drugs in order to coordinate
865 care and identify potential fraud and abuse.

866 6. The agency may apply for any federal waivers needed to
867 administer this paragraph.

868 (17) An entity contracting on a prepaid or fixed-sum basis
869 shall, in addition to meeting any applicable statutory surplus
870 requirements, also maintain at all times in the form of cash,
871 investments that mature in less than 180 days allowable as
872 admitted assets by the Office of Insurance Regulation, and
873 restricted funds or deposits controlled by the agency or the
874 Office of Insurance Regulation, a surplus amount equal to one-
875 and-one-half times the entity's monthly Medicaid prepaid
876 revenues. As used in this subsection, the term "surplus" means
877 the entity's total assets minus total liabilities. If an
878 entity's surplus falls below an amount equal to one-and-one-half
879 times the entity's monthly Medicaid prepaid revenues, the agency
880 shall prohibit the entity from engaging in marketing and
881 preenrollment activities, shall cease to process new
882 enrollments, and shall not renew the entity's contract until the
883 required balance is achieved. The requirements of this
884 subsection do not apply:

885 (a) Where a public entity agrees to fund any deficit
886 incurred by the contracting entity; or

887 (b) Where the entity's performance and obligations are
888 guaranteed in writing by a guaranteeing organization which:

889 1. Has been in operation for at least 5 years and has
890 assets in excess of \$50 million; or

891 2. Submits a written guarantee acceptable to the agency
892 which is irrevocable during the term of the contracting entity's
893 contract with the agency and, upon termination of the contract,

894 until the agency receives proof of satisfaction of all
895 outstanding obligations incurred under the contract.

896 (18) (a) The agency may require an entity contracting on a
897 prepaid or fixed-sum basis to establish a restricted insolvency
898 protection account with a federally guaranteed financial
899 institution licensed to do business in this state. The entity
900 shall deposit into that account 5 percent of the capitation
901 payments made by the agency each month until a maximum total of
902 2 percent of the total current contract amount is reached. The
903 restricted insolvency protection account may be drawn upon with
904 the authorized signatures of two persons designated by the
905 entity and two representatives of the agency. If the agency
906 finds that the entity is insolvent, the agency may draw upon the
907 account solely with the two authorized signatures of
908 representatives of the agency, and the funds may be disbursed to
909 meet financial obligations incurred by the entity under the
910 prepaid contract. If the contract is terminated, expired, or not
911 continued, the account balance must be released by the agency to
912 the entity upon receipt of proof of satisfaction of all
913 outstanding obligations incurred under this contract.

914 (b) The agency may waive the insolvency protection account
915 requirement in writing when evidence is on file with the agency
916 of adequate insolvency insurance and reinsurance that will
917 protect enrollees if the entity becomes unable to meet its
918 obligations.

919 (19) An entity that contracts with the agency on a prepaid
920 or fixed-sum basis for the provision of Medicaid services shall
921 reimburse any hospital or physician that is outside the entity's

922 authorized geographic service area as specified in its contract
923 with the agency, and that provides services authorized by the
924 entity to its members, at a rate negotiated with the hospital or
925 physician for the provision of services or according to the
926 lesser of the following:

927 (a) The usual and customary charges made to the general
928 public by the hospital or physician; or

929 (b) The Florida Medicaid reimbursement rate established
930 for the hospital or physician.

931 (20) When a merger or acquisition of a Medicaid prepaid
932 contractor has been approved by the Office of Insurance
933 Regulation pursuant to s. 628.4615, the agency shall approve the
934 assignment or transfer of the appropriate Medicaid prepaid
935 contract upon request of the surviving entity of the merger or
936 acquisition if the contractor and the other entity have been in
937 good standing with the agency for the most recent 12-month
938 period, unless the agency determines that the assignment or
939 transfer would be detrimental to the Medicaid recipients or the
940 Medicaid program. To be in good standing, an entity must not
941 have failed accreditation or committed any material violation of
942 the requirements of s. 641.52 and must meet the Medicaid
943 contract requirements. For purposes of this section, a merger or
944 acquisition means a change in controlling interest of an entity,
945 including an asset or stock purchase.

946 (21) Any entity contracting with the agency pursuant to
947 this section to provide health care services to Medicaid
948 recipients is prohibited from engaging in any of the following
949 practices or activities:

950 (a) Practices that are discriminatory, including, but not
 951 limited to, attempts to discourage participation on the basis of
 952 actual or perceived health status.

953 (b) Activities that could mislead or confuse recipients,
 954 or misrepresent the organization, its marketing representatives,
 955 or the agency. Violations of this paragraph include, but are not
 956 limited to:

957 1. False or misleading claims that marketing
 958 representatives are employees or representatives of the state or
 959 county, or of anyone other than the entity or the organization
 960 by whom they are reimbursed.

961 2. False or misleading claims that the entity is
 962 recommended or endorsed by any state or county agency, or by any
 963 other organization which has not certified its endorsement in
 964 writing to the entity.

965 3. False or misleading claims that the state or county
 966 recommends that a Medicaid recipient enroll with an entity.

967 4. Claims that a Medicaid recipient will lose benefits
 968 under the Medicaid program, or any other health or welfare
 969 benefits to which the recipient is legally entitled, if the
 970 recipient does not enroll with the entity.

971 (c) Granting or offering of any monetary or other valuable
 972 consideration for enrollment, except as authorized by subsection
 973 (24).

974 (d) Door-to-door solicitation of recipients who have not
 975 contacted the entity or who have not invited the entity to make
 976 a presentation.

977 (e) Solicitation of Medicaid recipients by marketing
 978 representatives stationed in state offices unless approved and
 979 supervised by the agency or its agent and approved by the
 980 affected state agency when solicitation occurs in an office of
 981 the state agency. The agency shall ensure that marketing
 982 representatives stationed in state offices shall market their
 983 managed care plans to Medicaid recipients only in designated
 984 areas and in such a way as to not interfere with the recipients'
 985 activities in the state office.

986 (f) Enrollment of Medicaid recipients.

987 (22) The agency may impose a fine for a violation of this
 988 section or the contract with the agency by a person or entity
 989 that is under contract with the agency. With respect to any
 990 nonwillful violation, such fine shall not exceed \$2,500 per
 991 violation. In no event shall such fine exceed an aggregate
 992 amount of \$10,000 for all nonwillful violations arising out of
 993 the same action. With respect to any knowing and willful
 994 violation of this section or the contract with the agency, the
 995 agency may impose a fine upon the entity in an amount not to
 996 exceed \$20,000 for each such violation. In no event shall such
 997 fine exceed an aggregate amount of \$100,000 for all knowing and
 998 willful violations arising out of the same action.

999 (23) A health maintenance organization or a person or
 1000 entity exempt from chapter 641 that is under contract with the
 1001 agency for the provision of health care services to Medicaid
 1002 recipients may not use or distribute marketing materials used to
 1003 solicit Medicaid recipients, unless such materials have been
 1004 approved by the agency. The provisions of this subsection do not

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1005 apply to general advertising and marketing materials used by a
1006 health maintenance organization to solicit both non-Medicaid
1007 subscribers and Medicaid recipients.

1008 (24) Upon approval by the agency, health maintenance
1009 organizations and persons or entities exempt from chapter 641
1010 that are under contract with the agency for the provision of
1011 health care services to Medicaid recipients may be permitted
1012 within the capitation rate to provide additional health benefits
1013 that the agency has found are of high quality, are practicably
1014 available, provide reasonable value to the recipient, and are
1015 provided at no additional cost to the state.

1016 (25) The agency shall utilize the statewide health
1017 maintenance organization complaint hotline for the purpose of
1018 investigating and resolving Medicaid and prepaid health plan
1019 complaints, maintaining a record of complaints and confirmed
1020 problems, and receiving disenrollment requests made by
1021 recipients.

1022 (26) The agency shall require the publication of the
1023 health maintenance organization's and the prepaid health plan's
1024 consumer services telephone numbers and the "800" telephone
1025 number of the statewide health maintenance organization
1026 complaint hotline on each Medicaid identification card issued by
1027 a health maintenance organization or prepaid health plan
1028 contracting with the agency to serve Medicaid recipients and on
1029 each subscriber handbook issued to a Medicaid recipient.

1030 (27) The agency shall establish a health care quality
1031 improvement system for those entities contracting with the
1032 agency pursuant to this section, incorporating all the standards

1033 and guidelines developed by the Medicaid Bureau of the Health
 1034 Care Financing Administration as a part of the quality assurance
 1035 reform initiative. The system shall include, but need not be
 1036 limited to, the following:

1037 (a) Guidelines for internal quality assurance programs,
 1038 including standards for:

- 1039 1. Written quality assurance program descriptions.
- 1040 2. Responsibilities of the governing body for monitoring,
 1041 evaluating, and making improvements to care.
- 1042 3. An active quality assurance committee.
- 1043 4. Quality assurance program supervision.
- 1044 5. Requiring the program to have adequate resources to
 1045 effectively carry out its specified activities.
- 1046 6. Provider participation in the quality assurance
 1047 program.
- 1048 7. Delegation of quality assurance program activities.
- 1049 8. Credentialing and recredentialing.
- 1050 9. Enrollee rights and responsibilities.
- 1051 10. Availability and accessibility to services and care.
- 1052 11. Ambulatory care facilities.
- 1053 12. Accessibility and availability of medical records, as
 1054 well as proper recordkeeping and process for record review.
- 1055 13. Utilization review.
- 1056 14. A continuity of care system.
- 1057 15. Quality assurance program documentation.
- 1058 16. Coordination of quality assurance activity with other
 1059 management activity.

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1060 17. Delivering care to pregnant women and infants; to
1061 elderly and disabled recipients, especially those who are at
1062 risk of institutional placement; to persons with developmental
1063 disabilities; and to adults who have chronic, high-cost medical
1064 conditions.

1065 (b) Guidelines which require the entities to conduct
1066 quality-of-care studies which:

1067 1. Target specific conditions and specific health service
1068 delivery issues for focused monitoring and evaluation.

1069 2. Use clinical care standards or practice guidelines to
1070 objectively evaluate the care the entity delivers or fails to
1071 deliver for the targeted clinical conditions and health services
1072 delivery issues.

1073 3. Use quality indicators derived from the clinical care
1074 standards or practice guidelines to screen and monitor care and
1075 services delivered.

1076 (c) Guidelines for external quality review of each
1077 contractor which require: focused studies of patterns of care;
1078 individual care review in specific situations; and followup
1079 activities on previous pattern-of-care study findings and
1080 individual-care-review findings. In designing the external
1081 quality review function and determining how it is to operate as
1082 part of the state's overall quality improvement system, the
1083 agency shall construct its external quality review organization
1084 and entity contracts to address each of the following:

1085 1. Delineating the role of the external quality review
1086 organization.

1087 2. Length of the external quality review organization
1088 contract with the state.

1089 3. Participation of the contracting entities in designing
1090 external quality review organization review activities.

1091 4. Potential variation in the type of clinical conditions
1092 and health services delivery issues to be studied at each plan.

1093 5. Determining the number of focused pattern-of-care
1094 studies to be conducted for each plan.

1095 6. Methods for implementing focused studies.

1096 7. Individual care review.

1097 8. Followup activities.

1098 (28) In order to ensure that children receive health care
1099 services for which an entity has already been compensated, an
1100 entity contracting with the agency pursuant to this section
1101 shall achieve an annual Early and Periodic Screening, Diagnosis,
1102 and Treatment (EPSDT) Service screening rate of at least 60
1103 percent for those recipients continuously enrolled for at least
1104 8 months. The agency shall develop a method by which the EPSDT
1105 screening rate shall be calculated. For any entity which does
1106 not achieve the annual 60 percent rate, the entity must submit a
1107 corrective action plan for the agency's approval. If the entity
1108 does not meet the standard established in the corrective action
1109 plan during the specified timeframe, the agency is authorized to
1110 impose appropriate contract sanctions. At least annually, the
1111 agency shall publicly release the EPSDT Services screening rates
1112 of each entity it has contracted with on a prepaid basis to
1113 serve Medicaid recipients.

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1114 (29) The agency shall perform enrollments and
1115 disenrollments for Medicaid recipients who are eligible for
1116 MediPass or managed care plans. Notwithstanding the prohibition
1117 contained in paragraph (21)(f), managed care plans may perform
1118 preenrollments of Medicaid recipients under the supervision of
1119 the agency or its agents. For the purposes of this section,
1120 "preenrollment" means the provision of marketing and educational
1121 materials to a Medicaid recipient and assistance in completing
1122 the application forms, but shall not include actual enrollment
1123 into a managed care plan. An application for enrollment shall
1124 not be deemed complete until the agency or its agent verifies
1125 that the recipient made an informed, voluntary choice. The
1126 agency, in cooperation with the Department of Children and
1127 Family Services, may test new marketing initiatives to inform
1128 Medicaid recipients about their managed care options at selected
1129 sites. The agency shall report to the Legislature on the
1130 effectiveness of such initiatives. The agency may contract with
1131 a third party to perform managed care plan and MediPass
1132 enrollment and disenrollment services for Medicaid recipients
1133 and is authorized to adopt rules to implement such services. The
1134 agency may adjust the capitation rate only to cover the costs of
1135 a third-party enrollment and disenrollment contract, and for
1136 agency supervision and management of the managed care plan
1137 enrollment and disenrollment contract.

1138 (30) Any lists of providers made available to Medicaid
1139 recipients, MediPass enrollees, or managed care plan enrollees
1140 shall be arranged alphabetically showing the provider's name and
1141 specialty and, separately, by specialty in alphabetical order.

1142 (31) The agency shall establish an enhanced managed care
 1143 quality assurance oversight function, to include at least the
 1144 following components:

1145 (a) At least quarterly analysis and followup, including
 1146 sanctions as appropriate, of managed care participant
 1147 utilization of services.

1148 (b) At least quarterly analysis and followup, including
 1149 sanctions as appropriate, of quality findings of the Medicaid
 1150 peer review organization and other external quality assurance
 1151 programs.

1152 (c) At least quarterly analysis and followup, including
 1153 sanctions as appropriate, of the fiscal viability of managed
 1154 care plans.

1155 (d) At least quarterly analysis and followup, including
 1156 sanctions as appropriate, of managed care participant
 1157 satisfaction and disenrollment surveys.

1158 (e) The agency shall conduct regular and ongoing Medicaid
 1159 recipient satisfaction surveys.

1160
 1161 The analyses and followup activities conducted by the agency
 1162 under its enhanced managed care quality assurance oversight
 1163 function shall not duplicate the activities of accreditation
 1164 reviewers for entities regulated under part III of chapter 641,
 1165 but may include a review of the finding of such reviewers.

1166 (32) Each managed care plan that is under contract with
 1167 the agency to provide health care services to Medicaid
 1168 recipients shall annually conduct a background check with the
 1169 Florida Department of Law Enforcement of all persons with

1170 ownership interest of 5 percent or more or executive management
 1171 responsibility for the managed care plan and shall submit to the
 1172 agency information concerning any such person who has been found
 1173 guilty of, regardless of adjudication, or has entered a plea of
 1174 nolo contendere or guilty to, any of the offenses listed in s.
 1175 435.03.

1176 (33) The agency shall, by rule, develop a process whereby
 1177 a Medicaid managed care plan enrollee who wishes to enter
 1178 hospice care may be disenrolled from the managed care plan
 1179 within 24 hours after contacting the agency regarding such
 1180 request. The agency rule shall include a methodology for the
 1181 agency to recoup managed care plan payments on a pro rata basis
 1182 if payment has been made for the enrollment month when
 1183 disenrollment occurs.

1184 (34) The agency and entities that contract with the agency
 1185 to provide health care services to Medicaid recipients under
 1186 this section or ss. 409.91211 and 409.9122 must comply with the
 1187 provisions of s. 641.513 in providing emergency services and
 1188 care to Medicaid recipients and MediPass recipients. Where
 1189 feasible, safe, and cost-effective, the agency shall encourage
 1190 hospitals, emergency medical services providers, and other
 1191 public and private health care providers to work together in
 1192 their local communities to enter into agreements or arrangements
 1193 to ensure access to alternatives to emergency services and care
 1194 for those Medicaid recipients who need nonemergent care. The
 1195 agency shall coordinate with hospitals, emergency medical
 1196 services providers, private health plans, capitated managed care
 1197 networks as established in s. 409.91211, and other public and

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1198 private health care providers to implement the provisions of ss.
 1199 395.1041(7), 409.91255(3)(g), 627.6405, and 641.31097 to develop
 1200 and implement emergency department diversion programs for
 1201 Medicaid recipients.

1202 (35) All entities providing health care services to
 1203 Medicaid recipients shall make available, and encourage all
 1204 pregnant women and mothers with infants to receive, and provide
 1205 documentation in the medical records to reflect, the following:

1206 (a) Healthy Start prenatal or infant screening.

1207 (b) Healthy Start care coordination, when screening or
 1208 other factors indicate need.

1209 (c) Healthy Start enhanced services in accordance with the
 1210 prenatal or infant screening results.

1211 (d) Immunizations in accordance with recommendations of
 1212 the Advisory Committee on Immunization Practices of the United
 1213 States Public Health Service and the American Academy of
 1214 Pediatrics, as appropriate.

1215 (e) Counseling and services for family planning to all
 1216 women and their partners.

1217 (f) A scheduled postpartum visit for the purpose of
 1218 voluntary family planning, to include discussion of all methods
 1219 of contraception, as appropriate.

1220 (g) Referral to the Special Supplemental Nutrition Program
 1221 for Women, Infants, and Children (WIC).

1222 (36) Any entity that provides Medicaid prepaid health plan
 1223 services shall ensure the appropriate coordination of health
 1224 care services with an assisted living facility in cases where a
 1225 Medicaid recipient is both a member of the entity's prepaid

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1226 health plan and a resident of the assisted living facility. If
 1227 the entity is at risk for Medicaid targeted case management and
 1228 behavioral health services, the entity shall inform the assisted
 1229 living facility of the procedures to follow should an emergent
 1230 condition arise.

1231 (37) The agency may seek and implement federal waivers
 1232 necessary to provide for cost-effective purchasing of home
 1233 health services, private duty nursing services, transportation,
 1234 independent laboratory services, and durable medical equipment
 1235 and supplies through competitive bidding pursuant to s. 287.057.
 1236 The agency may request appropriate waivers from the federal
 1237 Health Care Financing Administration in order to competitively
 1238 bid such services. The agency may exclude providers not selected
 1239 through the bidding process from the Medicaid provider network.

1240 (38) The agency shall enter into agreements with not-for-
 1241 profit organizations based in this state for the purpose of
 1242 providing vision screening.

1243 (39)(a) The agency shall implement a Medicaid prescribed-
 1244 drug spending-control program that includes the following
 1245 components:

1246 1. A Medicaid preferred drug list, which shall be a
 1247 listing of cost-effective therapeutic options recommended by the
 1248 Adult Medicaid Pharmaceutical Pharmacy and Therapeutics
 1249 Committee and the Pediatric Medicaid Pharmaceutical and
 1250 Therapeutics Committee established pursuant to s. 409.91195 and
 1251 adopted by the agency for each therapeutic class on the
 1252 preferred drug list. At the discretion of the committees
 1253 ~~committee~~, and when feasible, the preferred drug list should

1254 include at least two products in a therapeutic class. The agency
 1255 may post the preferred drug list and updates to the preferred
 1256 drug list on an Internet website without following the
 1257 rulemaking procedures of chapter 120. Antiretroviral agents are
 1258 excluded from the preferred drug list. The agency shall also
 1259 limit the amount of a prescribed drug dispensed to no more than
 1260 a 34-day supply unless the drug products' smallest marketed
 1261 package is greater than a 34-day supply, or the drug is
 1262 determined by the agency to be a maintenance drug in which case
 1263 a 100-day maximum supply may be authorized. The agency is
 1264 authorized to seek any federal waivers necessary to implement
 1265 these cost-control programs and to continue participation in the
 1266 federal Medicaid rebate program, or alternatively to negotiate
 1267 state-only manufacturer rebates. The agency may adopt rules to
 1268 implement this subparagraph. The agency shall continue to
 1269 provide unlimited contraceptive drugs and items. The agency must
 1270 establish procedures to ensure that:

1271 a. There will be a response to a request for prior
 1272 consultation by telephone or other telecommunication device
 1273 within 24 hours after receipt of a request for prior
 1274 consultation; and

1275 b. A 72-hour supply of the drug prescribed will be
 1276 provided in an emergency or when the agency does not provide a
 1277 response within 24 hours as required by sub-subparagraph a.

1278 2. Reimbursement to pharmacies for Medicaid prescribed
 1279 drugs shall be set at the lesser of: the average wholesale price
 1280 (AWP) minus 15.4 percent, the wholesaler acquisition cost (WAC)
 1281 plus 5.75 percent, the federal upper limit (FUL), the state

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1282 maximum allowable cost (SMAC), or the usual and customary (UAC)
1283 charge billed by the provider.

1284 3. The agency shall develop and implement a process for
1285 managing the drug therapies of Medicaid recipients who are using
1286 significant numbers of prescribed drugs each month. The
1287 management process may include, but is not limited to,
1288 comprehensive, physician-directed medical-record reviews, claims
1289 analyses, and case evaluations to determine the medical
1290 necessity and appropriateness of a patient's treatment plan and
1291 drug therapies. The agency may contract with a private
1292 organization to provide drug-program-management services. The
1293 Medicaid drug benefit management program shall include
1294 initiatives to manage drug therapies for HIV/AIDS patients,
1295 patients using 20 or more unique prescriptions in a 180-day
1296 period, and the top 1,000 patients in annual spending. The
1297 agency shall enroll any Medicaid recipient in the drug benefit
1298 management program if he or she meets the specifications of this
1299 provision and is not enrolled in a Medicaid health maintenance
1300 organization.

1301 4. The agency may limit the size of its pharmacy network
1302 based on need, competitive bidding, price negotiations,
1303 credentialing, or similar criteria. The agency shall give
1304 special consideration to rural areas in determining the size and
1305 location of pharmacies included in the Medicaid pharmacy
1306 network. A pharmacy credentialing process may include criteria
1307 such as a pharmacy's full-service status, location, size,
1308 patient educational programs, patient consultation, disease
1309 management services, and other characteristics. The agency may

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1310 impose a moratorium on Medicaid pharmacy enrollment when it is
1311 determined that it has a sufficient number of Medicaid-
1312 participating providers. The agency must allow dispensing
1313 practitioners to participate as a part of the Medicaid pharmacy
1314 network regardless of the practitioner's proximity to any other
1315 entity that is dispensing prescription drugs under the Medicaid
1316 program. A dispensing practitioner must meet all credentialing
1317 requirements applicable to his or her practice, as determined by
1318 the agency.

1319 5. The agency shall develop and implement a program that
1320 requires Medicaid practitioners who prescribe drugs to use a
1321 counterfeit-proof prescription pad for Medicaid prescriptions.
1322 The agency shall require the use of standardized counterfeit-
1323 proof prescription pads by Medicaid-participating prescribers or
1324 prescribers who write prescriptions for Medicaid recipients. The
1325 agency may implement the program in targeted geographic areas or
1326 statewide.

1327 6. The agency may enter into arrangements that require
1328 manufacturers of generic drugs prescribed to Medicaid recipients
1329 to provide rebates of at least 15.1 percent of the average
1330 manufacturer price for the manufacturer's generic products.
1331 These arrangements shall require that if a generic-drug
1332 manufacturer pays federal rebates for Medicaid-reimbursed drugs
1333 at a level below 15.1 percent, the manufacturer must provide a
1334 supplemental rebate to the state in an amount necessary to
1335 achieve a 15.1-percent rebate level.

1336 7. The agency may establish a preferred drug list as
1337 described in this subsection, and, pursuant to the establishment

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1338 of such preferred drug list, it is authorized to negotiate
1339 supplemental rebates from manufacturers that are in addition to
1340 those required by Title XIX of the Social Security Act and at no
1341 less than 14 percent of the average manufacturer price as
1342 defined in 42 U.S.C. s. 1936 on the last day of a quarter unless
1343 the federal or supplemental rebate, or both, equals or exceeds
1344 29 percent. There is no upper limit on the supplemental rebates
1345 the agency may negotiate. The agency may determine that specific
1346 products, brand-name or generic, are competitive at lower rebate
1347 percentages. Agreement to pay the minimum supplemental rebate
1348 percentage will guarantee a manufacturer that the Adult Medicaid
1349 Pharmaceutical and Therapeutics Committee or the Pediatric
1350 Medicaid Pharmaceutical and Therapeutics Committee will consider
1351 a product for inclusion on the preferred drug list. However, a
1352 pharmaceutical manufacturer is not guaranteed placement on the
1353 preferred drug list by simply paying the minimum supplemental
1354 rebate. Agency decisions will be made on the clinical efficacy
1355 of a drug and recommendations of the Adult Medicaid
1356 Pharmaceutical and Therapeutics Committee and the Pediatric
1357 Medicaid Pharmaceutical and Therapeutics Committee, as well as
1358 the price of competing products minus federal and state rebates.
1359 The agency is authorized to contract with an outside agency or
1360 contractor to conduct negotiations for supplemental rebates. For
1361 the purposes of this section, the term "supplemental rebates"
1362 means cash rebates. Effective July 1, 2004, value-added programs
1363 as a substitution for supplemental rebates are prohibited. The
1364 agency is authorized to seek any federal waivers to implement
1365 this initiative.

1366 8. The Agency for Health Care Administration shall expand
 1367 home delivery of pharmacy products. To assist Medicaid patients
 1368 in securing their prescriptions and reduce program costs, the
 1369 agency shall expand its current mail-order-pharmacy diabetes-
 1370 supply program to include all generic and brand-name drugs used
 1371 by Medicaid patients with diabetes. Medicaid recipients in the
 1372 current program may obtain nondiabetes drugs on a voluntary
 1373 basis. This initiative is limited to the geographic area covered
 1374 by the current contract. The agency may seek and implement any
 1375 federal waivers necessary to implement this subparagraph.

1376 9. The agency shall limit to one dose per month any drug
 1377 prescribed to treat erectile dysfunction.

1378 10.a. The agency may implement a Medicaid behavioral drug
 1379 management system. The agency may contract with a vendor that
 1380 has experience in operating behavioral drug management systems
 1381 to implement this program. The agency is authorized to seek
 1382 federal waivers to implement this program.

1383 b. The agency, in conjunction with the Department of
 1384 Children and Family Services, may implement the Medicaid
 1385 behavioral drug management system that is designed to improve
 1386 the quality of care and behavioral health prescribing practices
 1387 based on best practice guidelines, improve patient adherence to
 1388 medication plans, reduce clinical risk, and lower prescribed
 1389 drug costs and the rate of inappropriate spending on Medicaid
 1390 behavioral drugs. The program may include the following
 1391 elements:

1392 (I) Provide for the development and adoption of best
 1393 practice guidelines for behavioral health-related drugs such as

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1394 antipsychotics, antidepressants, and medications for treating
 1395 bipolar disorders and other behavioral conditions; translate
 1396 them into practice; review behavioral health prescribers and
 1397 compare their prescribing patterns to a number of indicators
 1398 that are based on national standards; and determine deviations
 1399 from best practice guidelines.

1400 (II) Implement processes for providing feedback to and
 1401 educating prescribers using best practice educational materials
 1402 and peer-to-peer consultation.

1403 (III) Assess Medicaid beneficiaries who are outliers in
 1404 their use of behavioral health drugs with regard to the numbers
 1405 and types of drugs taken, drug dosages, combination drug
 1406 therapies, and other indicators of improper use of behavioral
 1407 health drugs.

1408 (IV) Alert prescribers to patients who fail to refill
 1409 prescriptions in a timely fashion, are prescribed multiple same-
 1410 class behavioral health drugs, and may have other potential
 1411 medication problems.

1412 (V) Track spending trends for behavioral health drugs and
 1413 deviation from best practice guidelines.

1414 (VI) Use educational and technological approaches to
 1415 promote best practices, educate consumers, and train prescribers
 1416 in the use of practice guidelines.

1417 (VII) Disseminate electronic and published materials.

1418 (VIII) Hold statewide and regional conferences.

1419 (IX) Implement a disease management program with a model
 1420 quality-based medication component for severely mentally ill

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1421 individuals and emotionally disturbed children who are high
1422 users of care.

1423 11.a. The agency shall implement a Medicaid prescription
1424 drug management system. The agency may contract with a vendor
1425 that has experience in operating prescription drug management
1426 systems in order to implement this system. Any management system
1427 that is implemented in accordance with this subparagraph must
1428 rely on cooperation between physicians and pharmacists to
1429 determine appropriate practice patterns and clinical guidelines
1430 to improve the prescribing, dispensing, and use of drugs in the
1431 Medicaid program. The agency may seek federal waivers to
1432 implement this program.

1433 b. The drug management system must be designed to improve
1434 the quality of care and prescribing practices based on best
1435 practice guidelines, improve patient adherence to medication
1436 plans, reduce clinical risk, and lower prescribed drug costs and
1437 the rate of inappropriate spending on Medicaid prescription
1438 drugs. The program must:

1439 (I) Provide for the development and adoption of best
1440 practice guidelines for the prescribing and use of drugs in the
1441 Medicaid program, including translating best practice guidelines
1442 into practice; reviewing prescriber patterns and comparing them
1443 to indicators that are based on national standards and practice
1444 patterns of clinical peers in their community, statewide, and
1445 nationally; and determine deviations from best practice
1446 guidelines.

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1447 (II) Implement processes for providing feedback to and
1448 educating prescribers using best practice educational materials
1449 and peer-to-peer consultation.

1450 (III) Assess Medicaid recipients who are outliers in their
1451 use of a single or multiple prescription drugs with regard to
1452 the numbers and types of drugs taken, drug dosages, combination
1453 drug therapies, and other indicators of improper use of
1454 prescription drugs.

1455 (IV) Alert prescribers to patients who fail to refill
1456 prescriptions in a timely fashion, are prescribed multiple drugs
1457 that may be redundant or contraindicated, or may have other
1458 potential medication problems.

1459 (V) Track spending trends for prescription drugs and
1460 deviation from best practice guidelines.

1461 (VI) Use educational and technological approaches to
1462 promote best practices, educate consumers, and train prescribers
1463 in the use of practice guidelines.

1464 (VII) Disseminate electronic and published materials.

1465 (VIII) Hold statewide and regional conferences.

1466 (IX) Implement disease management programs in cooperation
1467 with physicians and pharmacists, along with a model quality-
1468 based medication component for individuals having chronic
1469 medical conditions.

1470 12. The agency is authorized to contract for drug rebate
1471 administration, including, but not limited to, calculating
1472 rebate amounts, invoicing manufacturers, negotiating disputes
1473 with manufacturers, and maintaining a database of rebate
1474 collections.

1475 13. The agency may specify the preferred daily dosing form
 1476 or strength for the purpose of promoting best practices with
 1477 regard to the prescribing of certain drugs as specified in the
 1478 General Appropriations Act and ensuring cost-effective
 1479 prescribing practices.

1480 14. The agency may require prior authorization for
 1481 Medicaid-covered prescribed drugs. The agency may, but is not
 1482 required to, prior-authorize the use of a product:

- 1483 a. For an indication not approved in labeling;
- 1484 b. To comply with certain clinical guidelines; or
- 1485 c. If the product has the potential for overuse, misuse,
 1486 or abuse.

1487
 1488 The agency may require the prescribing professional to provide
 1489 information about the rationale and supporting medical evidence
 1490 for the use of a drug. The agency may post prior authorization
 1491 criteria and protocol and updates to the list of drugs that are
 1492 subject to prior authorization on an Internet website without
 1493 amending its rule or engaging in additional rulemaking.

1494 15. The agency, in conjunction with the committees
 1495 ~~Pharmaceutical and Therapeutics Committee~~, may require age-
 1496 related prior authorizations for certain prescribed drugs. The
 1497 agency may preauthorize the use of a drug for a recipient who
 1498 may not meet the age requirement or may exceed the length of
 1499 therapy for use of this product as recommended by the
 1500 manufacturer and approved by the Food and Drug Administration.
 1501 Prior authorization may require the prescribing professional to

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1502 provide information about the rationale and supporting medical
1503 evidence for the use of a drug.

1504 16. The agency shall implement a step-therapy prior
1505 authorization approval process for medications excluded from the
1506 preferred drug list. Medications listed on the preferred drug
1507 list must be used within the previous 12 months prior to the
1508 alternative medications that are not listed. The step-therapy
1509 prior authorization may require the prescriber to use the
1510 medications of a similar drug class or for a similar medical
1511 indication unless contraindicated in the Food and Drug
1512 Administration labeling. The trial period between the specified
1513 steps may vary according to the medical indication. The step-
1514 therapy approval process shall be developed in accordance with
1515 the committees ~~committee~~ as stated in s. 409.91195(7) and (8). A
1516 drug product may be approved without meeting the step-therapy
1517 prior authorization criteria if the prescribing physician
1518 provides the agency with additional written medical or clinical
1519 documentation that the product is medically necessary because:

1520 a. There is not a drug on the preferred drug list to treat
1521 the disease or medical condition which is an acceptable clinical
1522 alternative;

1523 b. The alternatives have been ineffective in the treatment
1524 of the beneficiary's disease; or

1525 c. Based on historic evidence and known characteristics of
1526 the patient and the drug, the drug is likely to be ineffective,
1527 or the number of doses have been ineffective.

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1529 The agency shall work with the physician to determine the best
 1530 alternative for the patient. The agency may adopt rules waiving
 1531 the requirements for written clinical documentation for specific
 1532 drugs in limited clinical situations.

1533 17. The agency shall implement a return and reuse program
 1534 for drugs dispensed by pharmacies to institutional recipients,
 1535 which includes payment of a \$5 restocking fee for the
 1536 implementation and operation of the program. The return and
 1537 reuse program shall be implemented electronically and in a
 1538 manner that promotes efficiency. The program must permit a
 1539 pharmacy to exclude drugs from the program if it is not
 1540 practical or cost-effective for the drug to be included and must
 1541 provide for the return to inventory of drugs that cannot be
 1542 credited or returned in a cost-effective manner. The agency
 1543 shall determine if the program has reduced the amount of
 1544 Medicaid prescription drugs which are destroyed on an annual
 1545 basis and if there are additional ways to ensure more
 1546 prescription drugs are not destroyed which could safely be
 1547 reused. The agency's conclusion and recommendations shall be
 1548 reported to the Legislature by December 1, 2005.

1549 (40) Notwithstanding the provisions of chapter 287, the
 1550 agency may, at its discretion, renew a contract or contracts for
 1551 fiscal intermediary services one or more times for such periods
 1552 as the agency may decide; however, all such renewals may not
 1553 combine to exceed a total period longer than the term of the
 1554 original contract.

1555 (41) The agency shall provide for the development of a
 1556 demonstration project by establishment in Miami-Dade County of a

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1557 long-term-care facility licensed pursuant to chapter 395 to
1558 improve access to health care for a predominantly minority,
1559 medically underserved, and medically complex population and to
1560 evaluate alternatives to nursing home care and general acute
1561 care for such population. Such project is to be located in a
1562 health care condominium and colocated with licensed facilities
1563 providing a continuum of care. The establishment of this project
1564 is not subject to the provisions of s. 408.036 or s. 408.039.

1565 (42) The agency shall develop and implement a utilization
1566 management program for Medicaid-eligible recipients for the
1567 management of occupational, physical, respiratory, and speech
1568 therapies. The agency shall establish a utilization program that
1569 may require prior authorization in order to ensure medically
1570 necessary and cost-effective treatments. The program shall be
1571 operated in accordance with a federally approved waiver program
1572 or state plan amendment. The agency may seek a federal waiver or
1573 state plan amendment to implement this program. The agency may
1574 also competitively procure these services from an outside vendor
1575 on a regional or statewide basis.

1576 (43) The agency may contract on a prepaid or fixed-sum
1577 basis with appropriately licensed prepaid dental health plans to
1578 provide dental services.

1579 (44) The Agency for Health Care Administration shall
1580 ensure that any Medicaid managed care plan as defined in s.
1581 409.9122(2)(f), whether paid on a capitated basis or a shared
1582 savings basis, is cost-effective. For purposes of this
1583 subsection, the term "cost-effective" means that a network's
1584 per-member, per-month costs to the state, including, but not

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1585 limited to, fee-for-service costs, administrative costs, and
1586 case-management fees, if any, must be no greater than the
1587 state's costs associated with contracts for Medicaid services
1588 established under subsection (3), which may be adjusted for
1589 health status. The agency shall conduct actuarially sound
1590 adjustments for health status in order to ensure such cost-
1591 effectiveness and shall publish the results on its Internet
1592 website and submit the results annually to the Governor, the
1593 President of the Senate, and the Speaker of the House of
1594 Representatives no later than December 31 of each year.
1595 Contracts established pursuant to this subsection which are not
1596 cost-effective may not be renewed.

1597 (45) Subject to the availability of funds, the agency
1598 shall mandate a recipient's participation in a provider lock-in
1599 program, when appropriate, if a recipient is found by the agency
1600 to have used Medicaid goods or services at a frequency or amount
1601 not medically necessary, limiting the receipt of goods or
1602 services to medically necessary providers after the 21-day
1603 appeal process has ended, for a period of not less than 1 year.
1604 The lock-in programs shall include, but are not limited to,
1605 pharmacies, medical doctors, and infusion clinics. The
1606 limitation does not apply to emergency services and care
1607 provided to the recipient in a hospital emergency department.
1608 The agency shall seek any federal waivers necessary to implement
1609 this subsection. The agency shall adopt any rules necessary to
1610 comply with or administer this subsection.

1611 (46) The agency shall seek a federal waiver for permission
1612 to terminate the eligibility of a Medicaid recipient who has

1613 | been found to have committed fraud, through judicial or
1614 | administrative determination, two times in a period of 5 years.

1615 | (47) The agency shall conduct a study of available
1616 | electronic systems for the purpose of verifying the identity and
1617 | eligibility of a Medicaid recipient. The agency shall recommend
1618 | to the Legislature a plan to implement an electronic
1619 | verification system for Medicaid recipients by January 31, 2005.

1620 | (48) A provider is not entitled to enrollment in the
1621 | Medicaid provider network. The agency may implement a Medicaid
1622 | fee-for-service provider network controls, including, but not
1623 | limited to, competitive procurement and provider credentialing.
1624 | If a credentialing process is used, the agency may limit its
1625 | provider network based upon the following considerations:
1626 | beneficiary access to care, provider availability, provider
1627 | quality standards and quality assurance processes, cultural
1628 | competency, demographic characteristics of beneficiaries,
1629 | practice standards, service wait times, provider turnover,
1630 | provider licensure and accreditation history, program integrity
1631 | history, peer review, Medicaid policy and billing compliance
1632 | records, clinical and medical record audit findings, and such
1633 | other areas that are considered necessary by the agency to
1634 | ensure the integrity of the program.

1635 | (49) The agency shall contract with established minority
1636 | physician networks that provide services to historically
1637 | underserved minority patients. The networks must provide cost-
1638 | effective Medicaid services, comply with the requirements to be
1639 | a MediPass provider, and provide their primary care physicians
1640 | with access to data and other management tools necessary to

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1641 assist them in ensuring the appropriate use of services,
1642 including inpatient hospital services and pharmaceuticals.

1643 (a) The agency shall provide for the development and
1644 expansion of minority physician networks in each service area to
1645 provide services to Medicaid recipients who are eligible to
1646 participate under federal law and rules.

1647 (b) The agency shall reimburse each minority physician
1648 network as a fee-for-service provider, including the case
1649 management fee for primary care, if any, or as a capitated rate
1650 provider for Medicaid services. Any savings shall be shared with
1651 the minority physician networks pursuant to the contract.

1652 (c) For purposes of this subsection, the term "cost-
1653 effective" means that a network's per-member, per-month costs to
1654 the state, including, but not limited to, fee-for-service costs,
1655 administrative costs, and case-management fees, if any, must be
1656 no greater than the state's costs associated with contracts for
1657 Medicaid services established under subsection (3), which shall
1658 be actuarially adjusted for case mix, model, and service area.
1659 The agency shall conduct actuarially sound audits adjusted for
1660 case mix and model in order to ensure such cost-effectiveness
1661 and shall publish the audit results on its Internet website and
1662 submit the audit results annually to the Governor, the President
1663 of the Senate, and the Speaker of the House of Representatives
1664 no later than December 31. Contracts established pursuant to
1665 this subsection which are not cost-effective may not be renewed.

1666 (d) The agency may apply for any federal waivers needed to
1667 implement this subsection.

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1668 (50) To the extent permitted by federal law and as allowed
1669 under s. 409.906, the agency shall provide reimbursement for
1670 emergency mental health care services for Medicaid recipients in
1671 crisis stabilization facilities licensed under s. 394.875 as
1672 long as those services are less expensive than the same services
1673 provided in a hospital setting.

1674 (51) The agency shall work with the Agency for Persons
1675 with Disabilities to develop a home and community-based waiver
1676 to serve children and adults who are diagnosed with familial
1677 dysautonomia or Riley-Day syndrome caused by a mutation of the
1678 IKBKAP gene on chromosome 9. The agency shall seek federal
1679 waiver approval and implement the approved waiver subject to the
1680 availability of funds and any limitations provided in the
1681 General Appropriations Act. The agency may adopt rules to
1682 implement this waiver program.

1683 (52) The agency shall implement a program of all-inclusive
1684 care for children. The program of all-inclusive care for
1685 children shall be established to provide in-home hospice-like
1686 support services to children diagnosed with a life-threatening
1687 illness and enrolled in the Children's Medical Services network
1688 to reduce hospitalizations as appropriate. The agency, in
1689 consultation with the Department of Health, may implement the
1690 program of all-inclusive care for children after obtaining
1691 approval from the Centers for Medicare and Medicaid Services.

1692 Section 4. This act shall take effect July 1, 2007.