2007

1	A bill to be entitled
2	An act relating to a review under the Open Government
3	Sunset Review Act; amending s. 624.23, F.S., which
4	provides an exemption from public records requirements for
5	personal financial and health information held by the
6	Department of Financial Services or the Office of
7	Insurance Regulation relating to a consumer's complaint or
8	inquiry regarding a matter or activity regulated under the
9	Florida Insurance Code; revising the exemption; expanding
10	the exemption to include personal financial and health
11	information held by the department or the office relating
12	to a consumer's complaint or inquiry regarding a matter or
13	activity regulated by the Employee Assistance and
14	Ombudsman Office within the Department of Financial
15	Services; providing for future legislative review and
16	repeal of the exemption; providing a statement of public
17	necessity; providing an effective date.
18	
19	Be It Enacted by the Legislature of the State of Florida:
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21	Section 1. Section 624.23, Florida Statutes, is amended to
22	read:
23	624.23 Public records exemption
24	(1) As used in this section, the term:
25	(a) "Consumer" means:
26	1. A prospective purchaser, purchaser, or beneficiary of,
27	or applicant for, any product or service regulated under the
28	Florida Insurance Code, and a family member or dependent of a
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29 consumer. 2. An employee seeking assistance from the Employee 30 Assistance and Ombudsman Office under s. 440.191. 31 "Personal financial and health information" means: 32 (b) A consumer's personal health condition, disease, or 33 1. 34 injury; 35 2. The existence, nature, source, or amount of a 36 consumer's personal income or expenses; 37 3. Records of or relating to a consumer's personal 38 financial transactions of any kind; The existence, identification, nature, or value of a 39 4. consumer's assets, liabilities, or net worth; 40 5. A history of a consumer's personal medical diagnosis or 41 42 treatment; 43 6. The existence or content of any individual coverage 44 under, or status of a consumer's beneficial interest in, any 45 insurance policy or annuity contract; or The existence, identification, nature, or value of a 46 7. 47 consumer's interest in any insurance policy, annuity contract, or trust. All bank account numbers and debit, charge, and credit 48 49 card numbers, and all other 50 Personal financial and health information of a (2) 51 consumer held by the department or office or their service providers or agents, relating to a consumer's complaint or 52 inquiry regarding a matter or activity regulated under the 53 Florida Insurance Code or s. 440.191 is, are confidential and 54 exempt from s. 119.07(1) and s. 24(a), Art. I of the State 55 Constitution. For the purpose of this section, the term 56 Page 2 of 5

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57 "consumer" includes but is not limited to a prospective 58 purchaser, purchaser, or beneficiary of, or applicant for, any 59 product or service regulated under the Florida Insurance Code, 60 and a family member or dependent of a consumer, a subscriber under a group policy, or a policyholder. This information shall 61 be redacted from records that contain nonexempt information 62 63 prior to disclosure. This exemption applies to personal financial and health information made confidential and exempt by 64 65 this section held by the department or office or their service providers or agents before, on, or after the effective date of 66 67 this exemption. Such confidential and exempt information may be 68 (3) disclosed to: 69 70 Another governmental entity, if disclosure is (a) 71 necessary for the receiving entity to perform its duties and 72 responsibilities; r and may be disclosed to The National Association of Insurance Commissioners. 73 (b) The receiving governmental entity and the association must 74 75 maintain the confidential and exempt status of such information. The information made confidential and exempt by this section may 76 77 be used in a criminal, civil, or administrative proceeding so long as the confidential and exempt status of such information 78 79 is maintained. This exemption does not include the name and 80 address of an inquirer or complainant to the department or office or the name of an insurer or other regulated entity which 81 82 is the subject of the inquiry or complaint. This section is subject to the Open Government Sunset 83 (4) Review Act of 1995 in accordance with s. 119.15 and shall stand 84 Page 3 of 5

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repealed on October 2, <u>2012</u> 2007, unless reviewed and saved from
repeal through reenactment by the Legislature.

87 Section 2. The Legislature finds that the protection of a 88 person's sensitive financial and health information is a public 89 necessity and that every individual has an expectation of and a right to privacy in all matters concerning his or her financial 90 91 interests. Disclosure of financial information can create the opportunity for theft or fraud, thereby jeopardizing an 92 93 individual's financial security. It is the finding of the 94 Legislature that limiting the disclosure of personal financial 95 information should extend to personal financial information held by the Department of Financial Services or the Office of 96 97 Insurance Regulation as a result of a consumer's complaint or 98 inquiry regarding a matter or activity regulated under the 99 Florida Insurance Code or by the Employee Assistance and 100 Ombudsman Office. It is the finding of the Legislature that 101 making such information confidential and exempt from public 102 records requirements is necessary in order to protect the 103 financial interests of the individuals to whom that information 104 pertains, since such information could be used for fraudulent or 105 other illegal purposes, including identity theft, and could 106 result in substantial financial harm. The Legislature further 107 finds that matters of personal health are traditionally private 108 and confidential concerns between the patient and health care provider. The private and confidential nature of personal health 109 110 matters pervades both the public and private health care sectors. Moreover, public disclosure of personal health 111 information could have a negative effect on a person's business 112

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113	and personal relationships and could also result in detrimental
114	financial consequences. It is the finding of the Legislature
115	that limiting the disclosure of personal health information
116	should extend to personal health information held by the
117	Department of Financial Services or the Office of Insurance
118	Regulation as a result of a consumer's complaint or inquiry
119	regarding a matter or activity regulated under the Florida
120	Insurance Code or by the Employee Assistance and Ombudsman
121	Office. It is the finding of the Legislature that making such
122	information confidential and exempt from public records
123	requirements is necessary in order to protect the personal and
124	financial interests and privacy rights of the individuals to
125	whom that information pertains. It is therefore the finding of
126	the Legislature that it is a public necessity that personal
127	financial and health information held by the Department of
128	Financial Services or the Office of Insurance Regulation
129	relating to a consumer's complaint or inquiry regarding a matter
130	or activity regulated under the Florida Insurance Code or by the
131	Employee Assistance and Ombudsman Office be held confidential
132	and exempt from s. 119.07(1), Florida Statutes, and s. 24(a),
133	Art. I of the State Constitution.
134	Section 3. This act shall take effect October 1, 2007.

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