1

A bill to be entitled

2 An act relating to emergency communications systems; amending s. 365.171, F.S.; redesignating the emergency 3 telephone system as the "Florida Emergency Communications 4 Number E911 System"; providing legislative intent; 5 removing provisions relating to the collection of the 6 7 "911" fee and to the indemnification of local telephone companies; amending s. 365.172, F.S.; providing 8 9 legislative intent; revising definitions; providing for the Voice Communications Services Board; providing for 10 membership, duties, and responsibilities of the board; 11 providing for a voice communication services fee; 12 providing for rates and collection from consumers; 13 providing for the authorized use of the fees collected; 14 providing for indemnification and limitation of liability 15 16 for local exchange carriers; providing penalties for the misuse of the E911 system; providing an effective date. 17 18 19 Be It Enacted by the Legislature of the State of Florida: 20 Section 1. Section 365.171, Florida Statutes, is amended 21 to read: 22 365.171 Emergency communications telephone number E911 23 24 state plan. "911."--SHORT TITLE.--This section may be shall be known and 25 (1)26 cited as the "Florida Emergency Communications Number E911 State 27 Plan Telephone Act." LEGISLATIVE INTENT. -- It is the intent of the 28 (2) Page 1 of 53

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29	Legislature that the communications number "911" be the
30	designated emergency communications number. A public safety
31	agency may not advertise or otherwise promote the use of any
32	communications number for emergency response services other than
33	<u>"911."</u> It is <u>further</u> the intent of the Legislature to <del>establish</del>
34	and implement and continually update a cohesive statewide
35	emergency <u>communications</u> <del>telephone</del> number "911" plan <u>that</u> <del>which</del>
36	will provide <u>residents</u> <del>citizens</del> with rapid direct access to
37	public safety agencies by <u>accessing</u> dialing the telephone number
38	"911" with the objective of reducing the response time to
39	situations requiring law enforcement, fire, medical, rescue, and
40	other emergency services.
41	(3) DEFINITIONSAs used in this section, the term:
42	(a) "Office" means the Florida Enterprise Information
43	Technology Services Office or other office within the Department
44	of Management Services, as designated by the secretary of the
45	department State Technology Office.
46	(b) "Local government" means any city, county, or
47	political subdivision of the state and its agencies.
48	(c) "Public agency" means the state and any city, county,
49	city and county, municipal corporation, chartered organization,
50	public district, or public authority located in whole or in part
51	within this state which provides, or has authority to provide,
52	firefighting, law enforcement, ambulance, medical, or other
53	emergency services.
54	(d) "Public safety agency" means a functional division of
55	a public agency which provides firefighting, law enforcement,
56	medical, or other emergency services.
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57 (4) STATE PLAN.--The office shall develop, maintain, and 58 <u>implement appropriate modifications for</u> a statewide emergency 59 <u>communications E911</u> telephone number "911" system plan. The plan 60 shall provide for:

(a) The establishment of the public agency emergency
telephone communications requirements for each entity of local
government in the state.

(b) A system to meet specific local government
requirements. Such system shall include law enforcement,
firefighting, and emergency medical services and may include
other emergency services such as poison control, suicide
prevention, and emergency management services.

(c) Identification of the mutual aid agreements necessary
to obtain an effective E911 "911" system.

(d) A funding provision <u>that identifies</u> which shall
 identify the cost necessary to implement the <u>E911</u> "911" system.

73 (e) A firm implementation schedule which shall include the 74 installation of the "911" system in a local community within 24 75 months after the designated agency of the local government gives 76 a firm order to the telephone utility for a "911" system.

The office shall be responsible for the implementation and coordination of such plan. The office shall adopt any necessary rules and schedules related to public agencies for implementing and coordinating <u>the</u> such plan, pursuant to chapter 120. The public agency designated in the plan shall order such system within 6 months after publication date of the plan if the public agency is in receipt of funds appropriated by the Legislature Page 3 of 53

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85 for the implementation and maintenance of the "911" system. Any 96 jurisdiction which has utilized local funding as of July 1, 976, to begin the implementation of the state plan as set forth 90 in this section shall be eligible for at least a partial 90 available for such reimbursement.

91 (5) SYSTEM DIRECTOR. -- The director of the office or his or her designee is designated as the director of the statewide 92 93 emergency communications telephone number E911 "911" system and, for the purpose of carrying out the provisions of this section, 94 is authorized to coordinate the activities of the system with 95 state, county, local, and private agencies. The director is 96 authorized to employ no fewer not less than five persons, three 97 98 of whom shall will be at the professional level, one at the 99 secretarial level, and one to fill a fiscal position, for the 100 purpose of carrying out the provisions of this section. The director in implementing the system shall consult, cooperate, 101 and coordinate with local law enforcement agencies. 102

103 (6) REGIONAL SYSTEMS. -- Nothing in This section does not shall be construed to prohibit or discourage the formation of 104 105 multijurisdictional or regional systems; and any system 106 established pursuant to this section may include the jurisdiction, or any portion thereof, of more than one public 107 agency. It is the intent of the Legislature that E911 service be 108 available throughout the state. Expenditure by counties of the 109 E911 fee authorized and imposed under s. 365.172, should support 110 this intent to the greatest extent feasible within the context 111 of local service needs and fiscal capability. This section does 112

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113 <u>not prohibit two or more counties from establishing a combined</u> 114 <u>emergency E911 communications service by an interlocal agreement</u> 115 <u>and using the fees authorized and imposed by s. 365.172 for such</u> 116 combined E911 service.

(7) <u>TELECOMMUNICATIONS</u> <u>TELEPHONE</u> INDUSTRY
COORDINATION.--The office shall coordinate with the Florida
Public Service Commission which shall encourage the Florida
<u>telecommunications</u> <u>telephone</u> industry to activate facility
modification plans for a timely E911 <u>"911"</u> implementation.

(8) COIN TELEPHONES.--The Florida Public Service
 Commission shall establish rules to be followed by the
 <u>telecommunications companies</u> telephone utilities in this state
 designed toward encouraging the provision of coin-free dialing
 of <u>E911</u> "911" calls wherever economically practicable and in the
 public interest.

(9) SYSTEM APPROVAL.--No emergency <u>communications</u>
 telephone number <u>E911</u> "911" system shall be established and no
 present system shall be expanded without prior approval of the
 office.

(10) COMPLIANCE.--All public agencies shall assist the
office in their efforts to carry out the intent of this section,
and such agencies shall comply with the developed plan.

(11) EXISTING EMERGENCY TELEPHONE SERVICE. Any emergency telephone number established by any local government or state agency prior to July 1, 1974, using a number other than "911" shall be changed to "911" on the same implementation schedule provided in paragraph (4)(e).

140 (11) (12) FEDERAL ASSISTANCE.--The secretary of the office Page 5 of 53

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(13) "911" FEE.

141 or his or her designee may apply for and accept federal funding 142 assistance in the development and implementation of a statewide 143 emergency <u>communications</u> telephone number <u>E911</u> "911" system.

145 (a) Following approval by referendum as set forth in paragraph (b), or following approval by a majority vote of its 146 board of county commissioners, a county may impose a "911" fee 147 to be paid by the local exchange subscribers within its 148 149 boundaries served by the "911" service. Proceeds from the "911" fee shall be used only for "911" expenditures as set forth in 150 subparagraph 6. The manner of imposing and collecting said 151 152 payment shall be as follows:

153 1. At the request of the county subscribing to "911" 154 service, the telephone company shall, insofar as is practicable, 155 bill the "911" fee to the local exchange subscribers served by 156 the "911" service, on an individual access line basis, at a rate 157 not to exceed 50 cents per month per line (up to a maximum of 25 158 access lines per account bill rendered). However, the fee may 159 not be assessed on any pay telephone in this state. A county collecting the fee for the first time may collect the fee for no 160 161 longer than 36 months without initiating the acquisition of its 162 "911" equipment.

163 2. Fees collected by the telephone company pursuant to
164 subparagraph 1. shall be returned to the county, less the costs
165 of administration retained pursuant to paragraph (c). The county
166 shall provide a minimum of 90 days' written notice to the
167 telephone company prior to the collection of any "911" fees.
168 3. Any county that currently has an operational "911"
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169 system or that is actively pursuing the implementation of a 170 "911" system shall establish a fund to be used exclusively for receipt and expenditure of "911" fee revenues collected pursuant 171 172 to this section. All fees placed in said fund, and any interest 173 accrued thereupon, shall be used solely for "911" costs 174 described in subparagraph 6. The money collected and interest 175 earned in this fund shall be appropriated for "911" purposes by 176 the county commissioners and incorporated into the annual county 177 budget. Such fund shall be included within the financial audit 178 performed in accordance with s. 218.39. A report of the audit 179 shall be forwarded to the office within 60 days of its completion. A county may carry forward on an annual basis 180 181 unspent moneys in the fund for expenditures allowed by this 182 section, or it may reduce its fee. However, in no event shall a 183 county carry forward more than 10 percent of the "911" fee 184 billed for the prior year. The amount of moneys carried forward 185 each year may be accumulated in order to allow for capital 186 improvements described in this subsection. The carryover shall 187 be documented by resolution of the board of county commissioners expressing the purpose of the carryover or by an adopted capital 188 189 improvement program identifying projected expansion or 190 replacement expenditures for "911" equipment and service 191 features, or both. In no event shall the "911" fee carryover 192 surplus moneys be used for any purpose other than for the "911" equipment, service features, and installation charges authorized 193 in subparagraph 6. Nothing in this section shall prohibit a 194 county from using other sources of revenue for improvements, 195 replacements, or expansions of its "911" system. A county may 196 Page 7 of 53

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197 increase its fee for purposes authorized in this section. 198 However, in no case shall the fee exceed 50 cents per month per 199 line. All current "911" fees shall be reported to the office 200 within 30 days of the start of each county's fiscal period. Any 201 fee adjustment made by a county shall be reported to the office. 202 A county shall give the telephone company a 90-day written 203 notice of such fee adjustment. 204 4. The telephone company shall have no obligation to take 205 any legal action to enforce collection of the "911" fee. The 206 telephone company shall provide quarterly to the county a list of the names, addresses, and telephone numbers of any and all 207 subscribers who have identified to the telephone company their 208 refusal to pay the "911" fee. 209 210 5. The county subscribing to "911" service shall remain 211 liable to the telephone company for any "911" service, 212 equipment, operation, or maintenance charge owed by the county 213 to the telephone company. 214 215 As used in this paragraph, "telephone company" means an exchange telephone service provider of "911" service or equipment to any 216 217 county within its certificated area. 218 6. It is the intent of the Legislature that the "911" fee 219 authorized by this section to be imposed by counties will not necessarily provide the total funding required for establishing 220 or providing the "911" service. For purposes of this section, 221 "911" service includes the functions of database management, 222 call taking, location verification, and call transfer. The 223 following costs directly attributable to the establishment 224 Page 8 of 53

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and/or provision of "911" service are eligible for expenditure 225 226 of moneys derived from imposition of the "911" fee authorized by 227 this section: the acquisition, implementation, and maintenance 228 of Public Safety Answering Point (PSAP) equipment and "911" 229 service features, as defined in the Florida Public Service 230 Commission's lawfully approved "911" and related tariffs and/or 231 the acquisition, installation, and maintenance of other "911" equipment, including call answering equipment, call transfer 232 233 equipment, ANI controllers, ALI controllers, ANI displays, ALI 234 displays, station instruments, "911" telecommunications systems, teleprinters, logging recorders, instant playback recorders, 235 telephone devices for the deaf (TDD) used in the "911" system, 236 PSAP backup power systems, consoles, automatic call 237 238 distributors, and interfaces (hardware and software) for 239 computer aided dispatch (CAD) systems; salary and associated 240 expenses for "911" call takers for that portion of their time spent taking and transferring "911" calls; salary and associated 241 expenses for a county to employ a full time equivalent "911" 242 243 coordinator position and a full-time equivalent staff assistant position per county for the portion of their time spent 244 245 administrating the "911" system; training costs for PSAP call 246 takers in the proper methods and techniques used in taking and transferring "911" calls; and expenses required to develop and 247 maintain all information (ALI and ANI databases and other 248 249 information source repositories) necessary to properly inform 250 call takers as to location address, type of emergency, and other information directly relevant to the "911" call-taking and 251 transferring function. No wireless telephone service provider 252 Page 9 of 53

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253 shall be required to participate in any pilot project or to 254 otherwise implement a nonemergency "311" system or similar 255 nonemergency system. The "911" fee revenues shall not be used to 256 pay for any item not listed, including, but not limited to, any 257 capital or operational costs for emergency responses which occur 258 after the call transfer to the responding public safety entity 259 and the costs for constructing buildings, leasing buildings, 260 maintaining buildings, or renovating buildings, except for those 261 building modifications necessary to maintain the security and environmental integrity of the PSAP and "911" equipment rooms. 262 263 7. It is the goal of the Legislature that enhanced "911" 264 service be available throughout the state. Expenditure by counties of the "911" fees authorized by this section should 265 266 support this goal to the greatest extent feasible within the 267 context of local service needs and fiscal capability. Nothing in 268 this section shall be construed to prohibit two or more counties 269 from establishing a combined emergency "911" telephone service 270 by interlocal agreement and utilizing the "911" fees authorized 271 by this section for such combined "911" service. (b) If a county elects to obtain approval of a "911" fee 272 by referendum, it shall arrange to place a question on the 273 274 ballot at the next regular or special election to be held within the county, substantially as follows: 275 276 277 I am in favor of the "911" emergency telephone system 278 fee. - I am against the "911" emergency telephone system 279 280 fee.

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281 282 If a majority of the electors voting on the question approve the 283 fee, it may be imposed by the county. (c) Any county imposing a "911" fee in accordance with the 284 285 provisions of this subsection shall allow the telephone company 286 to retain as an administrative fee an amount equal to 1 percent 287 of the total "911" fee collected by the telephone company. (14) INDEMNIFICATION AND LIMITATION OF LIABILITY .-- All 288 289 local governments are authorized to undertake to indemnify the 290 telephone company against liability in accordance with the 291 telephone company's lawfully filed tariffs. Regardless of any indemnification agreement, a telephone company or commercial 292 293 mobile radio service provider as defined in s. 364.02 shall not 294 be liable for damages resulting from or in connection with "911" 295 service or identification of the telephone number, address, or 296 name associated with any person accessing "911" service, unless 297 the telephone company or commercial radio service provider acted 298 with malicious purpose or in a manner exhibiting wanton and 299 willful disregard of human rights, safety, or property in 300 providing such services. 301 (12) (15) CONFIDENTIALITY OF RECORDS. -- Any record, 302 recording, or information, or portions thereof, obtained by a public agency or a public safety agency for the purpose of 303

304 providing services in an emergency and which reveals the name, 305 address, telephone number, or personal information about, or 306 information which may identify any person requesting emergency 307 service or reporting an emergency by accessing an emergency 308 <u>communications E911</u> telephone number "911" system is

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309 confidential and exempt from the provisions of s. 119.07(1) and 310 s. 24(a), Art. I of the State Constitution, except that such 311 record or information may be disclosed to a public safety agency. The exemption applies only to the name, address, 312 313 telephone number or personal information about, or information which may identify any person requesting emergency services or 314 315 reporting an emergency while such information is in the custody of the public agency or public safety agency providing emergency 316 317 services. A telephone company or commercial mobile radio service provider shall not be liable for damages to any person resulting 318 319 from or in connection with such telephone company's or commercial mobile radio service provider's provision of any 320 lawful assistance to any investigative or law enforcement 321 322 officer of the State of Florida or political subdivisions thereof, of the United States, or of any other state or 323 324 political subdivision thereof, in connection with any lawful 325 investigation or other law enforcement activity by such law 326 enforcement officer unless the telephone company or commercial 327 mobile radio service provider acted in a wanton and willful 328 manner.

329 (16) FALSE "911" CALLS.--Whoever accesses the number "911" 330 for the purpose of making a false alarm or complaint or 331 reporting false information which could result in the emergency 332 response of any public safety agency is guilty of a misdemeanor 333 of the first degree, punishable as provided in s. 775.082 or s. 334 775.083.

335 Section 2. Section 365.172, Florida Statutes, is amended 336 to read:

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337 365.172 Wireless Emergency communications telephone number 338 "E911."--

339 (1) SHORT TITLE.--This section may be cited as the
 340 "Wireless Emergency Communications Number E911 Act."

341 (2) FINDINGS, PURPOSE, AND LEGISLATIVE INTENT.--The
 342 Legislature finds and declares that:

343 (a) The mobile nature of wireless communications service
 344 creates complexities for providing 911 emergency services.

345 (b) Wireless telephone service providers are required by
346 the Federal Communications Commission to provide wireless
347 enhanced 911 (E911) service in the form of automatic location
348 identification and automatic number identification pursuant to
349 the terms and conditions set forth in an order issued by the
350 Federal Communications Commission.

351 (c) Wireless telephone service providers and counties that 352 operate 911 and E911 systems require adequate funding to recover 353 the costs of designing, purchasing, installing, testing, and 354 operating enhanced facilities, systems, and services necessary 355 to comply with the requirements for E911 services mandated by 356 the Federal Communications Commission and to maximize the 357 availability of E911 services throughout this state.

358 (d) The revenues generated by the E911 fee imposed under 359 this section are required to fund the efforts of the counties, 360 the Wireless 911 Board under the State Technology Office, and 361 commercial mobile radio service providers to improve the public 362 health, safety, and welfare and serve a public purpose by 363 providing emergency telephone assistance through wireless 364 communications.

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365	(e) It is necessary and beneficial to levy a fee on
366	- wireless services and to create the Wireless 911 Board to
367	administer fee proceeds as provided in this section.
368	(f) It is the intent of the Legislature to:
369	(a) <del>1.</del> Establish and implement a comprehensive statewide
370	emergency telephone number system that will provide users of
371	voice communications services within the state wireless
372	telephone users with rapid direct access to public safety
373	agencies by dialing the telephone number "911."
374	(b) <del>2.</del> Provide funds to <u>counties</u> <del>local governments</del> to pay
375	certain costs associated with their E911 or the cost of
376	installing and operating wireless 911 systems and to reimburse
377	wireless telephone service providers for costs incurred to
378	provide 911 or <u>E911</u> <del>enhanced 911</del> services.
379	(c) <del>3.</del> Levy a reasonable fee on <u>users of voice</u>
380	communications services, unless otherwise provided in this
381	section, subscribers of wireless telephone service to accomplish
382	these purposes.
383	(d) Provide for an E911 board to administer the fee, with
384	oversight by the office, in a manner that is competitively and
385	technologically neutral as to all voice communications services
386	providers.
387	(e) Ensure that the fee established is used exclusively
388	for recovery by wireless providers and by counties of the costs
389	associated with developing and maintaining E911 systems and
390	networks in a manner that is competitively and technologically
391	neutral as to all voice communications services providers. It is
392	further the intent of the Legislature that the fee authorized or
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393 imposed by this section not necessarily provide the total 394 funding required for establishing or providing E911 service. 395 (3) DEFINITIONS. -- Only as used in this section and ss. 396 365.171, 365.173, and 365.174, the term: 397 (a) "Active prepaid wireless telephone" means a prepaid 398 wireless telephone that has been used by the customer during the 399 month to complete a telephone call for which the customer's card 400 or balance was decremented. 401 (a) (b) "Answering point" means the public safety agency that receives incoming 911 calls and dispatches appropriate 402 403 public safety agencies to respond to the calls. "Authorized expenditures" means expenditures of the 404 (b) fee, as specified in subsection (9). 405 406 (C) "Automatic location identification" means the capability of the E911 service which enables the automatic 407 408 display of information that defines the approximate geographic 409 location of the wireless telephone used to place a 911 call. 410 (d) "Automatic number identification" means the capability 411 of the E911 service which enables the automatic display of the 10-digit service number used to place a 911 call. 412 413 (e) "Board" or E911 Board means the board of directors of the E911 Wireless 911 Board established in subsection (5). 414 (f) "Building permit review" means a review for compliance 415 with building construction standards adopted by the local 416 government under chapter 553 and does not include a review for 417 compliance with land development regulations. 418 "Collocation" means the situation when a second or 419 (q) subsequent wireless provider uses an existing structure to 420 Page 15 of 53

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421 locate a second or subsequent antennae. The term includes the 422 ground, platform, or roof installation of equipment enclosures, 423 cabinets, or buildings, and cables, brackets, and other 424 equipment associated with the location and operation of the 425 antennae.

(h) "Designed service" means the configuration and manner
of deployment of service the wireless provider has designed for
an area as part of its network.

429 (i) "E911" is the designation for an a wireless enhanced 911 system or wireless enhanced 911 service that is an emergency 430 telephone system or service that provides a subscriber with 431 wireless 911 service and, in addition, directs 911 calls to 432 appropriate public safety answering points by selective routing 433 434 based on the geographical location from which the call 435 originated, or as otherwise provided in the state plan under s. 436 365.171, and that provides for automatic number identification and automatic location-identification features. E911 service 437 provided by a wireless provider means E911 as defined in the 438 439 order in accordance with the requirements of the order.

(j) "Existing structure" means a structure that exists at the time an application for permission to place antennae on a structure is filed with a local government. The term includes any structure that can structurally support the attachment of antennae in compliance with applicable codes.

(k) "Fee" means the E911 fee <u>authorized and</u> imposed under
subsection (8).

 (1) "Fund" means the Wireless Emergency <u>Communications</u>
 <u>Number E911</u> Telephone System Fund established in s. 365.173 and Page 16 of 53

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maintained under this section for the purpose of recovering the
costs associated with providing 911 service or E911 service,
including the costs of implementing the order. <u>The fund shall be</u>
segregated into wireless and nonwireless accounts.

(m) "Historic building, structure, site, object, or district" means any building, structure, site, object, or district that has been officially designated as a historic building, historic structure, historic site, historic object, or historic district through a federal, state, or local designation program.

459 (n) "Land development regulations" means any ordinance enacted by a local government for the regulation of any aspect 460 of development, including an ordinance governing zoning, 461 462 subdivisions, landscaping, tree protection, or signs, the local government's comprehensive plan, or any other ordinance 463 464 concerning any aspect of the development of land. The term does 465 not include any building construction standard adopted under and 466 in compliance with chapter 553.

467 (o) "Local exchange carrier" means a "competitive local
468 exchange telecommunications company" or a "local exchange
469 telecommunications company" as defined in s. 364.02.

(p) "Local government" means any municipality, county, or
political subdivision or agency of a municipality, county, or
political subdivision.

473 (q) "Medium county" means any county that has a population474 of 75,000 or more but less than 750,000.

475 (r) "Mobile telephone number" or "MTN" means the telephone 476 number assigned to a wireless telephone at the time of initial Page 17 of 53

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477 activation. (s) "Nonwireless account" means the revenues to the fund 478 received from voice communications services providers other than 479 480 wireless providers. 481 (t) (s) "Office" means the Florida Enterprise Information 482 Technology Services Office or other office within the Department 483 of Management Services, as designated by the secretary of the department State Technology Office. 484 485 (u) (t) "Order" means: The following orders and rules of the Federal 486 1. Communications Commission issued in FCC Docket No. 94-102: 487 Order adopted on June 12, 1996, with an effective date 488 a. of October 1, 1996, the amendments to s. 20.03 and the creation 489 490 of s. 20.18 of Title 47 of the Code of Federal Regulations 491 adopted by the Federal Communications Commission pursuant to 492 such order. Memorandum and Order No. FCC 97-402 adopted on December 493 b. 494 23, 1997. 495 c. Order No. FCC DA 98-2323 adopted on November 13, 1998. Order No. FCC 98-345 adopted December 31, 1998. 496 d. 497 Orders and rules subsequently adopted by the Federal 2. 498 Communications Commission relating to the provision of wireless E911 or 911 services, including Order Number FCC-05-116, adopted 499 500 May 19, 2005. (v) (u) "Prepaid calling arrangements" has the same meaning 501 as defined in s. 212.05(1)(e) wireless telephone service means 502 wireless telephone service that is activated in advance by 503 504 payment for a finite dollar amount of service or for a finite Page 18 of 53

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505 set of minutes that terminate either upon use by a customer and 506 delivery by the wireless provider of an agreed-upon amount of 507 service corresponding to the total dollar amount paid in advance 508 or within a certain period of time following the initial 509 purchase or activation, unless additional payments are made. 510 (v) "Provider" or "wireless provider" means a person or 511 entity who provides service and either: 1. Is subject to the requirements of the order; or 512 513 2. Elects to provide wireless 911 service or E911 service in this state. 514 515 (w) "Public agency" means the state and any municipality, county, municipal corporation, or other governmental entity, 516 public district, or public authority located in whole or in part 517 518 within this state which provides, or has authority to provide, 519 firefighting, law enforcement, ambulance, medical, or other 520 emergency services. 521 "Public safety agency" means a functional division of  $(\mathbf{x})$ 522 a public agency which provides firefighting, law enforcement, 523 medical, or other emergency services. "Rural county" means any county that has a population 524  $(\mathbf{y})$ 525 of fewer than 75,000. 526 "Service identifier" means the service number, access (z) line, or other unique subscriber identifier assigned to a 527 subscriber and established by the Federal Communications 528 529 Commission for purposes of routing calls. (z) "Service" means "commercial mobile radio service" as 530 provided under ss. 3(27) and 332(d) of the Federal 531 Telecommunications Act of 1996, 47 U.S.C., ss. 151 et seq., and 532 Page 19 of 53

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533 the Omnibus Budget Reconciliation Act of 1993, Pub. L. No. 103 534 66, August 10, 1993, 107 Stat. 312. The term "service" includes the term "wireless" and service provided by any wireless real-535 536 time two way wire communication device, including radio 537 telephone communications used in cellular telephone service; 538 personal communications service; or the functional or 539 competitive equivalent of a radio telephone communications line 540 used in cellular telephone service, a personal communications 541 service, or a network radio access line. The term does not 542 include wireless providers that offer mainly dispatch service in 543 a more localized, noncellular configuration; providers offering only data, one way, or stored voice services on an 544 545 interconnected basis; providers of air-to-ground services; or 546 public coast stations. 547 (aa) "Service number" means the unique 10 digit wireless 548 telephone number assigned to a service subscriber. 549 (bb) "Sufficient positive balance" means a dollar amount 550 greater than or equal to the monthly wireless surcharge amount. 551 (aa) (cc) "Tower" means any structure designed primarily to 552 support a wireless provider's antennae. "Voice communications services" means a service that 553 (bb) includes the transmission, conveyance, or routing of real-time, 554 555 two-way voice communications, to a point, or between or among 556 points, by or through any electronic, radio, satellite, cable, optical, microwave, wireline, wireless, or other medium or 557 method now in existence or hereafter devised, regardless of the 558 protocol used for such transmission or conveyance, and that 559 560 includes the ability to receive and terminate voice calls to and

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561 from the public switched telephone network. The term includes 562 such transmission, conveyance, or routing of voice 563 communications services in which computer processing 564 applications are used to act on the form, code, or protocol of 565 the content for purposes of transmission, conveyance, or routing 566 without regard to whether such service is referred to as voice-567 over-Internet-protocol service or is classified by the Federal 568 Communications Commission as enhanced or value-added. (CC) 569 "Voice communications services provider" or "provider" means any person or entity providing voice 570 communications services, except that the term does not include 571 572 any person or entity that resells voice communications service 573 and was assessed the fee by its resale supplier. 574 (dd) "Wireless 911 system" or "wireless 911 service" means an emergency telephone system or service that provides a 575 576 subscriber with the ability to reach an answering point by 577 dialing the digits "911." 578 "Wireless account" means the revenues to the fund (ee) 579 received from a wireless provider. 580 "Wireless communications facility" means any (ff)<del>(dd)</del> 581 equipment or facility used to provide service and may include, 582 but is not limited to, antennae, towers, equipment enclosures, 583 cabling, antenna brackets, and other such equipment. Placing a 584 wireless communications facility on an existing structure does not cause the existing structure to become a wireless 585 communications facility. 586 "Wireless provider" means a person who provides 587 (qq) 588 wireless service and: Page 21 of 53

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589 Is subject to the requirements of the order; or 1. 590 2. Elects to provide wireless 911 service or E911 service 591 in this state. 592 "Wireless service" means "commercial mobile radio (hh) 593 service" as provided under ss. 3(27) and 332(d) of the Federal 594 Telecommunications Act of 1996, 47 U.S.C., ss. 151 et seq., and 595 the Omnibus Budget Reconciliation Act of 1993, Pub. L. No. 103-596 66, August 10, 1993, 107 Stat. 312. The term includes service 597 provided by any wireless real-time two-way wire communication 598 device, including radio-telephone communications used in 599 cellular telephone service; personal communications service; or 600 the functional or competitive equivalent of a radio-telephone 601 communications line used in cellular telephone service, a 602 personal communications service, or a network radio access line. 603 The term does not include wireless providers that offer mainly 604 dispatch service in a more localized, noncellular configuration; 605 providers offering only data, one-way, or stored-voice services 606 on an interconnected basis; providers of air-to-ground services; 607 or public coast stations. 608 (ee) "Wireless 911 system" or "wireless 911 service" means 609 an emergency telephone system or service that provides a 610 subscriber with the ability to reach an answering point by 611 dialing the digits "911." A wireless 911 system is complementary 612 to a wired 911 system as provided for in s. 365.171. POWERS AND DUTIES OF THE OFFICE. -- The office shall 613 (4)oversee the administration of the fee authorized and imposed on 614 subscribers of voice communications services statewide E911 615 service under subsection (8). 616

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617

(5) THE E911 WIRELESS 911 BOARD.--

618 (a) The E911 Wireless 911 Board is established to administer, with oversight by the office, the fee imposed under 619 subsection (8), including receiving revenues derived from the 620 621 fee; distributing portions of the such revenues to wireless 622 providers, counties, and the office; accounting for receipts, 623 distributions, and income derived by the funds maintained in the fund; and providing annual reports to the Governor and the 624 625 Legislature for submission by the office on amounts collected and expended, the purposes for which expenditures have been 626 made, and the status of wireless E911 service in this state. In 627 order to advise and assist the office in carrying out the 628 purposes of this section, the board, which shall have the power 629 630 of a body corporate, has shall have the powers enumerated in subsection (6). 631

632 (b) The board shall consist of nine seven members, one of whom must be the system director designated under s. 365.171(5), 633 634 or his or her designee, who shall serve as the chair of the 635 board. The remaining eight six members of the board shall be appointed by the Governor and must be composed of four three 636 637 county 911 coordinators recommended by the Florida Association 638 of Counties, two local exchange carrier members, one of which 639 must be the local exchange carrier having the greatest number of access lines in the state, and two three members from the 640 wireless telecommunications industry recommended by the Florida 641 Telecommunications Industry Association in consultation with the 642 wireless telecommunications industry. In recommending members 643 from the wireless telecommunications industry, consideration 644

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645 must be given to wireless providers who are not affiliated with 646 local exchange carriers. Not more than one member may be 647 appointed to represent any single provider on the board. The system director, designated under s. 365.171(5), 648 (C) 649 or his or her designee, must be a permanent member of the board. 650 Each of the remaining eight six members of the board shall be 651 appointed to a 4-year term and may not be appointed to more than 652 two successive terms. However, for the purpose of staggering 653 terms, two of the original board members shall be appointed to 654 terms of 4 years, two shall be appointed to terms of 3 years, 655 and four two shall be appointed to terms of 2 years, as 656 designated by the Governor. A vacancy on the board shall be filled in the same manner as the original appointment. 657 658 The first vacancy in a wireless provider (d) representative position occurring after July 1, 2007, must be 659 660 filled by appointment of a local exchange company 661 representative. Until the appointment is made, there shall be 662 only one local exchange company representative serving on the 663 board, notwithstanding any other provision to the contrary. 664 AUTHORITY OF THE BOARD; ANNUAL REPORT .--(6) 665 (a) The board shall: 666 Administer the E911 fee. 1. 667 Implement, maintain, and oversee the fund. 2. Review and oversee the disbursement of the revenues 668 3. deposited into the fund as provided in s. 365.173. 669 The board may establish a schedule for implementing 670 a. wireless E911 service by service area, and prioritize 671 disbursements of revenues from the fund to providers and rural 672 Page 24 of 53

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673 counties as provided in s. 365.173(2)(c) <del>s. 365.173(2)(b)</del> and 674 (e) (c) pursuant to the schedule, in order to implement E911 675 services in the most efficient and cost-effective manner. 676 Revenues in the wireless account collected and b. 677 deposited into the fund for distribution as provided in s. 678 365.173(2)(b), but which have not been disbursed because sworn invoices as required by s. 365.173(2)(c) s. 365.173(2)(b) have 679 not been submitted to the board, may be utilized by the board as 680 681 needed to provide grants to rural counties and loans to medium 682 and large counties for the purpose of upgrading E911 systems. 683 The counties must use the funds only for capital expenditures directly attributable to establishing and provisioning an E911 684 service, which may include next generation deployment. Grants 685 686 provided to rural counties would be in addition to disbursements 687 provided under s. 365.173(2)(c). Loans provided to medium 688 counties shall be based on county hardship criteria as 689 determined and approved by the board. Revenues utilized for this 690 purpose shall be fully repaid to the fund in a manner and under 691 a timeframe as determined and approved by the board. The board 692 shall take all actions within its authority to ensure that 693 county recipients of such grants and loans use utilize these 694 funds only for the purpose under which they have been provided 695 and may take any actions within its authority to secure county repayment of grant and loan revenues upon determination that the 696 funds were not utilized for the purpose under which they were 697 698 provided.

699 <u>c. The board shall reimburse all costs of a wireless</u>
 700 <u>provider before taking any action to transfer additional funds.</u>
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701	d. After taking the action required in this subparagraph,
702	and in the event the board determines that the revenues in the
703	wireless account exceeds the amount needed to reimburse wireless
704	providers for costs to implement E911 services, the board may
705	authorize the transfer to the counties of funds from the
706	existing funds within the wireless account. The board shall
707	disburse the funds equitably to all counties pursuant to a
708	timeframe and distribution methodology as established by the
709	board.
710	4. Review documentation submitted by wireless providers
711	which reflects current and projected funds derived from the $rac{ extsf{E911}}{ extsf{E911}}$
712	fee, and the expenses incurred and expected to be incurred, in
713	order to comply with the E911 service requirements contained in
714	the order for the purposes of:
715	a. Ensuring that wireless providers receive fair and
716	equitable distributions of funds from the fund.
717	b. Ensuring that wireless providers are not provided
718	disbursements from the fund which exceed the costs of providing
719	E911 service, including the costs of complying with the order.
720	c. Ascertaining the projected costs of compliance with the
721	requirements of the order and projected collections of the $rac{12911}{1}$
722	fee.
723	d. Implementing changes to the allocation percentages or
724	adjusting reducing the E911 fee under paragraph (8)(i) (8)(c).
725	5. Meet monthly in the most efficient and cost-effective
726	manner, including telephonically when practical, for the
727	business to be conducted, to review and approve or reject, in
728	whole or in part, applications submitted by <u>wireless</u> providers
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for recovery of moneys deposited into the <u>wireless account</u>, and to authorize the transfer of, and distribute, the fee allocation to the counties <del>fund</del>.

6. Hire and retain employees, which may include an
independent executive director who shall possess experience in
the area of telecommunications and emergency 911 issues, for the
purposes of performing the technical and administrative
functions for the board.

737 7. Make and enter into contracts, pursuant to chapter 287,
738 and execute other instruments necessary or convenient for the
739 exercise of the powers and functions of the board.

740 8. Take all necessary and reasonable steps by July 1,
741 2000, to secure appropriate information and reports from
742 providers and otherwise perform all of the functions that would
743 be performed by an independent accounting firm prior to
744 completing the request-for-proposals process under subsection
745 (7).

746 <u>8.9.</u> Sue and be sued, and appear and defend in all actions
747 and proceedings, in its corporate name to the same extent as a
748 natural person.

749 <u>9.10.</u> Adopt, use, and alter a common corporate seal.
 750 <u>10.11.</u> Elect or appoint the officers and agents that are
 751 required by the affairs of the board.

11.12.The board may adopt rules under ss. 120.536(1) and120.54 to implement this section and ss. 365.173 and 365.174.

12.13. Provide coordination, support, and technical
assistance to counties to promote the deployment of advanced 911
and E911 systems in the state.

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757 <u>13.14.</u> Provide coordination and support for educational 758 opportunities related to <u>E911</u> <del>911</del> issues for the <u>E911</u> <del>911</del> 759 community in this state.

760 <u>14.15.</u> Act as an advocate for issues related to <u>E911</u> <del>911</del> 761 system functions, features, and operations to improve the 762 delivery of <u>E911</u> <del>911</del> services to the residents of and visitors 763 to this state.

15.16. Coordinate input from this state at national forums
and associations, to ensure that policies related to E911 911
systems and services are consistent with the policies of the
E911 911 community in this state.

16.17. Work cooperatively with the system director
established in s. 365.171(5) to enhance the state of E911 911
services in this state and to provide unified leadership for all
E911 911 issues through planning and coordination.

772 <u>17.18.</u> Do all acts and things necessary or convenient to 773 carry out the powers granted in this section <u>in a manner that is</u> 774 <u>competitively and technologically neutral as to all voice</u> 775 <u>communications service providers</u>, including but not limited to, 776 consideration of emerging technology and related cost savings<u>,</u> 777 while taking into account embedded costs in current systems.

18.19. Have the authority to secure the services of an
independent, private attorney via invitation to bid, request for
proposals, invitation to negotiate, or professional contracts
for legal services already established at the Division of
Purchasing of the Department of Management Services.

(b) Board members shall serve without compensation;
 however, members are entitled to per diem and travel expenses as
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785 provided in s. 112.061.

By February 28 of each year, the board shall prepare a 786 (C) 787 report for submission by the office to the Governor, the President of the Senate, and the Speaker of the House of 788 789 Representatives which addresses for the immediately preceding 790 calendar year: reflects, for the immediately preceding calendar 791 year, the quarterly and annual receipts and disbursements of 792 moneys in the fund, the purposes for which disbursements of 793 moneys from the fund have been made, and the availability and status of implementation of E911 service in this state. 794

795 (d) By February 28, 2001, the board shall undertake and
796 complete a study for submission by the office to the Governor,
797 the President of the Senate, and the Speaker of the House of
798 Representatives which addresses:

1. The <u>annual receipts including the</u> total amount of <del>E911</del> fee revenues collected by each provider, the total <u>disbursements</u> of money in the fund, including the amount of <u>fund-reimbursed</u> expenses incurred by each <u>wireless</u> provider to comply with the order, and the amount of moneys on deposit in the fund, <u>all as</u> of <u>December 1, 2000</u>.

2. Whether the amount of the E911 fee and the allocation percentages set forth in s. 365.173 <u>have been or</u> should be adjusted to comply with the requirements of the order, <u>other</u> <u>provisions of this chapter</u>, and, <del>if so,</del> a recommended adjustment to the E911 fee.

810 3. Any other issues related to providing wireless E911
811 services.

812

4. The status of E911 services in this state.

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813 (7) REQUEST FOR PROPOSALS FOR INDEPENDENT ACCOUNTING
814 FIRM.--

(a) The board shall issue a request for proposals as
provided in chapter 287 for the purpose of retaining an
independent accounting firm. The independent accounting firm
shall perform all material administrative and accounting tasks
and functions required for administering the E911 fee. The
request for proposals must include, but need not be limited to:

821 1. A description of the scope and general requirements of822 the services requested.

2. A description of the specific accounting and reporting
services required for administering the fund, including
processing checks and distributing funds as directed by the
board under s. 365.173.

3. A description of information to be provided by the
proposer, including the proposer's background and qualifications
and the proposed cost of the services to be provided.

830 (b) The board shall establish a committee to review 831 requests for proposals which must include the statewide E911 911 system director designated under s. 365.171(5), or his or her 832 833 designee, and two members of the board, one of whom is a county 834 911 coordinator and one of whom represents a voice 835 communications services provider the wireless telecommunications industry. The review committee shall review the proposals 836 received by the board and recommend an independent accounting 837 firm to the board for final selection. By agreeing to serve on 838 the review committee, each member of the review committee shall 839 verify that he or she does not have any interest or employment, 840 Page 30 of 53

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841 directly or indirectly, with potential proposers which conflicts 842 in any manner or degree with his or her performance on the 843 committee.

(c) After July 1, 2004, the board may secure the services
of an independent accounting firm via invitation to bid, request
for proposals, invitation to negotiate, or professional
contracts already established at the Division of Purchasing,
Department of Management Services, for certified public
accounting firms, or the board may hire and retain professional
accounting staff to accomplish these functions.

851

(8) WIRELESS E911 FEE.--

(a) Each <u>voice communications service</u> home service
provider shall collect <u>the</u> a monthly fee <u>described in this</u>
<u>subsection</u> imposed on each customer whose place of primary use
is within this state. Each provider, as part of its monthly
<u>billing process</u>, shall bill the fee as follows. The fee may not
be assessed on any pay telephone in the state.

858 <u>1. Each local exchange carrier shall bill the fee to the</u>
 859 <u>local exchange subscribers on a service-identifier basis, up to</u>
 860 <u>a maximum of 25 access lines per account bill rendered.</u>

2. Each wireless provider shall bill the fee to the
subscribers on a per-service-identifier basis for service
identifiers whose primary place of use is within this state. The
fee may not be assessed on any prepaid calling arrangement that
is subject to s. 212.05(1)(e).

8663. All voice communications services providers not867addressed under subparagraphs 1. and 2. shall bill the fee on a868per-service-identifier basis for service identifiers whose

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869 primary place of use is within the state. 870 871 The provider may list the fee as a separate entry on each bill, 872 in which case the fee must be identified as a fee for E911 873 services. A provider shall remit the fee to the board only if 874 the fee is paid by the subscriber. If a provider receives a 875 partial payment for a monthly bill from a subscriber, the amount 876 received shall first be applied to the payment due the provider 877 for providing voice communications service. 878 (b) A provider is not obligated to take any legal action 879 to enforce collection of the fees for which any subscriber is 880 billed. A county subscribing to 911 service remains liable to 881 the person providing the 911 service or equipment for any 911 882 service, equipment, operation, or maintenance charge owed by the 883 county to the person. 884 (C) For purposes of this section, the state and local 885 governments are not subscribers customers. 886 Each provider may retain 1 percent of the amount of (d) 887 the fees collected as reimbursement for the administrative costs 888 incurred by the provider to bill, collect, and remit the fee. 889 The remainder shall be delivered to the board and deposited by 890 the board into the fund. The board shall distribute the 891 remainder pursuant to s. 365.173. (e) Effective September 1, 2007, voice communications 892 services providers billing the fee to subscribers shall deliver 893 894 revenues from the fee to the board within 60 days after the end 895 of the month in which the fee was billed, together with a 896 monthly report of the number of service identifiers in each

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897	county. Each wireless provider and other applicable provider
898	identified in subparagraph (a)3. shall report the number of
899	service identifiers for subscribers whose place of primary use
900	is in each county. If a provider chooses to remit any fee
901	amounts to the board before they are paid by the subscribers, a
902	provider may apply to the board for a refund of, or may take a
903	credit for, any such fees remitted to the board which are not
904	collected by the provider within 6 months following the month in
905	which the fees are charged off for federal income tax purposes
906	as bad debt.
907	(f) The rate of the fee may not exceed shall be 50 cents
908	per month per each service <u>identifier</u> <del>number, beginning August</del>
909	<del>1, 1999</del> . The fee shall apply uniformly and be imposed throughout
910	the state, except for those counties that, before July 1, 2007,
911	had adopted an ordinance establishing a fee less than 50 cents
912	per month per access line. In those counties, the ordinance-
913	established fee shall apply until the board makes the adjustment
914	on or after September 1, 2008. The board shall adjust the level
915	of the fee for all such counties to the uniform statewide fee
916	level. The board may not adjust the fee to the uniform statewide
917	fee level before September 1, 2008.
918	(g) It is the intent of the Legislature that all revenue
919	from the fee be used as specified in s. 365.173(2)(a)-(e).
920	(h) No later than September 1, 2007, the board shall set
921	the allocation percentages for distribution of the fund as
922	provided in s. 365.173. When setting the percentages and
923	contemplating any adjustments to the fee, the board shall
924	consider the following:
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925 The revenues currently allocated for wireless service 1. 926 provider costs for implementing E911 service and projected costs 927 for implementing E911 service, including recurring costs for Phase I and Phase II; 928 929 The appropriate level of funding needed to fund the 2. 930 rural grant program provided for in paragraph (6)(b); and 931 The need to fund statewide and county programs or 3. 932 initiatives to assist large and medium counties with systems 933 that would reduce their overall costs. (b) The fee is established to ensure full recovery for 934 providers and for counties, over a reasonable period, of the 935 936 costs associated with developing and maintaining an E911 system 937 on a technologically and competitively neutral basis. 938 (i) (c) After July 1, 2001, The board may adjust the allocation percentages or adjust provided in s. 365.173 or 939 reduce the amount of the fee, or both, if necessary to ensure 940 941 full cost recovery or prevent overrecovery of costs incurred in 942 the provision of E911 service, including costs incurred or 943 projected to be incurred to comply with the order. Any new allocation percentages or reduced or increased fee may not be 944 945 adjusted for 1 year. The fee may not exceed 50 cents per month 946 per each service identifier number. The board-established fee, and any board-adjustment of the fee, shall be uniform throughout 947 948 the state, except for the counties identified in paragraph (f). No less than 90 days before the effective date of any adjustment 949 950 to the fee, the board shall provide written notice of the adjusted fee amount and effective date to each voice 951 952 communications services provider from which the board is then

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953	receiving the fee.
954	<u>(j)</u> State and local taxes do not apply to the fee.
955	(k) (e) A local government may not levy the fee or any
956	additional fee on wireless providers or subscribers for the
957	provision of E911 service.
958	(1) For purposes of this section, the definitions
959	contained in s. 202.11 and the provisions of s. 202.155 apply in
960	the same manner and to the same extent as the definitions and
961	provisions apply to the taxes levied under chapter 202 on mobile
962	communications services.
963	(9) AUTHORIZED EXPENDITURES OF E911 FEE
964	(a) For purposes of this section, E911 service includes
965	the functions of database management, call taking, location
966	verification, and call transfer.
967	(b) All costs directly attributable to the establishment
967 968	(b) All costs directly attributable to the establishment or provision of E911 service and contracting for E911 services
968	or provision of E911 service and contracting for E911 services
968 969	or provision of E911 service and contracting for E911 services are eligible for expenditure of moneys derived from imposition
968 969 970	or provision of E911 service and contracting for E911 services are eligible for expenditure of moneys derived from imposition of the fee authorized by this section. These costs include the
968 969 970 971	or provision of E911 service and contracting for E911 services are eligible for expenditure of moneys derived from imposition of the fee authorized by this section. These costs include the acquisition, implementation, and maintenance of Public Safety
968 969 970 971 972	or provision of E911 service and contracting for E911 services are eligible for expenditure of moneys derived from imposition of the fee authorized by this section. These costs include the acquisition, implementation, and maintenance of Public Safety Answering Point (PSAP) equipment and E911 service features, as
968 969 970 971 972 973	or provision of E911 service and contracting for E911 services are eligible for expenditure of moneys derived from imposition of the fee authorized by this section. These costs include the acquisition, implementation, and maintenance of Public Safety Answering Point (PSAP) equipment and E911 service features, as defined in the Public Service Commission's lawfully approved 911
968 969 970 971 972 973 974	or provision of E911 service and contracting for E911 services are eligible for expenditure of moneys derived from imposition of the fee authorized by this section. These costs include the acquisition, implementation, and maintenance of Public Safety Answering Point (PSAP) equipment and E911 service features, as defined in the Public Service Commission's lawfully approved 911 and E911 and related tariffs or the acquisition, installation,
968 969 970 971 972 973 974 975	or provision of E911 service and contracting for E911 services are eligible for expenditure of moneys derived from imposition of the fee authorized by this section. These costs include the acquisition, implementation, and maintenance of Public Safety Answering Point (PSAP) equipment and E911 service features, as defined in the Public Service Commission's lawfully approved 911 and E911 and related tariffs or the acquisition, installation, and maintenance of other E911 equipment, including call
968 969 970 971 972 973 974 975 976	or provision of E911 service and contracting for E911 services are eligible for expenditure of moneys derived from imposition of the fee authorized by this section. These costs include the acquisition, implementation, and maintenance of Public Safety Answering Point (PSAP) equipment and E911 service features, as defined in the Public Service Commission's lawfully approved 911 and E911 and related tariffs or the acquisition, installation, and maintenance of other E911 equipment, including call answering equipment, call transfer equipment, ANI controllers,
968 969 970 971 972 973 974 975 976 977	or provision of E911 service and contracting for E911 services are eligible for expenditure of moneys derived from imposition of the fee authorized by this section. These costs include the acquisition, implementation, and maintenance of Public Safety Answering Point (PSAP) equipment and E911 service features, as defined in the Public Service Commission's lawfully approved 911 and E911 and related tariffs or the acquisition, installation, and maintenance of other E911 equipment, including call answering equipment, call transfer equipment, ANI controllers, ALI controllers, ANI displays, ALI displays, station

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981 backup power systems, consoles, automatic call distributors, and 982 interfaces, including hardware and software, for computer-aided 983 dispatch (CAD) systems, integrated CAD systems for that portion 984 of the systems used for E911 call taking, network clocks, salary 985 and associated expenses for E911 call takers for that portion of 986 their time spent taking and transferring E911 calls, salary and 987 associated expenses for a county to employ a full-time 988 equivalent E911 coordinator position and a full-time equivalent 989 staff assistant position per county for the portion of their 990 time spent administrating the E911 system, training costs for 991 PSAP call takers in the proper methods and techniques used in 992 taking and transferring E911 calls, costs to train and educate 993 PSAP employees and other public safety agency employees 994 regarding E911 service or E911 equipment; emergency notification 995 systems, and expenses required to develop and maintain all 996 information, including ALI and ANI databases and other 997 information source repositories, necessary to properly inform 998 calltakers as to location address, type of emergency, and other 999 information directly relevant to the E911 call-taking and 1000 transferring function. Moneys derived from the fee may also be 1001 used for emergency and disaster recovery mobile E911 PSAPs, next 1002 generation E911 network services, next generation E911 database 1003 services, next-generation E911 equipment, and wireless E911 1004 routing systems. The moneys may not be used to pay for any item not 1005 (C) listed in this subsection, including, but not limited to, any 1006 capital or operational costs for emergency responses which occur 1007 1008 after the call transfer to the responding public safety entity

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1009	and the costs for constructing, leasing, maintaining, or
1010	renovating buildings, except for those building modifications
1011	necessary to maintain the security and environmental integrity
1012	of the PSAP and E911 equipment rooms.
1013	(d) A wireless provider is not required to participate in
1014	any pilot project or to otherwise implement a nonemergency "311"
1015	system or similar nonemergency system.
1016	(10) LIABILITY OF COUNTIES A county subscribing to 911
1017	service remains liable to the local exchange carrier for any 911
1018	service, equipment, operation, or maintenance charge owed by the
1019	county to the local exchange carrier. As used in this
1020	subsection, the term "local exchange carrier" means a local
1021	exchange telecommunications service provider of 911 service or
1022	equipment to any county within its certificated area.
1023	(11) INDEMNIFICATION AND LIMITATION OF LIABILITYLocal
1024	governments are authorized to undertake to indemnify local
1025	exchange carriers against liability in accordance with the
1026	lawfully filed tariffs of the company. Notwithstanding an
1027	indemnification agreement, a voice communications services
1028	provider is not liable for damages resulting from or in
1029	connection with 911 or E911 service, or the address or name
1030	associated with any person accessing 911 or E911 service, unless
1031	the voice communications services provider acted with malicious
1032	purpose or in a manner exhibiting wanton and willful disregard
1033	of the rights, safety, or property of a person when providing
1034	such services. A voice communications services provider is not
1035	liable for damages to any person resulting from or in connection
1036	with the provider's provision of any lawful assistance to any
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1037 investigative or law enforcement officer of the United States, 1038 this state, or a political subdivision thereof, or of any other 1039 state or political subdivision thereof, in connection with any 1040 lawful investigation or other law enforcement activity by such 1041 law enforcement officer.

1042

(9) MANAGEMENT OF FUNDS. -

1043 (a) Each provider, as a part of its monthly billing process, shall collect the fee imposed under subsection (8). The 1044 1045 provider may list the fee as a separate entry on each bill, in which case the fee must be identified as a fee for E911 1046 1047 services. A provider shall remit the fee only if the fee is paid 1048 by the subscriber. If a provider receives a partial payment for a monthly bill from a subscriber, the amount received shall 1049 1050 first be applied to the payment due the provider for the provision of telecommunications service. 1051

1052 (b) In the case of prepaid wireless telephone service, the 1053 monthly wireless 911 surcharge imposed by subsection (8) shall 1054 be remitted based upon each prepaid wireless telephone associated with this state, for each wireless service customer 1055 1056 that has a sufficient positive balance as of the last day of 1057 each month. The surcharge shall be remitted in any manner 1058 consistent with the wireless provider's existing operating or 1059 technological abilities, such as customer address, location 1060 associated with the MTN, or reasonable allocation method based upon other comparable relevant data. The surcharge amount or an 1061 equivalent number of minutes may be reduced from the prepaid 1062 subscriber's account since a direct billing may not be possible. 1063 1064 However, collection of the wireless 911 surcharge in the manner Page 38 of 53

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of a reduction of value or minutes from the prepaid subscriber's 1065 account does not constitute a reduction in the sales price for 1066 1067 purposes of taxes that are collected at the point of sale. 1068 (c) A provider is not obligated to take any legal action 1069 to enforce collection of the fees for which any subscriber is 1070 billed. The provider shall provide to the board each quarter a 1071 list of the names, addresses, and service numbers of all subscribers who have indicated to the provider their refusal to 1072 1073 pay the fee. 1074 (d) Each provider may retain 1 percent of the amount of the fees collected as reimbursement for the administrative costs 1075 incurred by the provider to bill, collect, and remit the fee. 1076 1077 The remainder shall be delivered to the board and deposited in 1078 the fund. The board shall distribute the remainder pursuant to 1079 <del>s. 365.173.</del> 1080 (e) Each provider shall deliver revenues from the fee to the board within 60 days after the end of the month in which the 1081 fee was billed, together with a monthly report of the number of 1082 1083 wireless customers whose place of primary use is in each county. A provider may apply to the board for a refund of, or may take a 1084 1085 credit for, any fees remitted to the board which are not collected by the provider within 6 months following the month in 1086 which the fees are charged off for federal income tax purposes 1087 1088 as bad debt. The board may waive the requirement that the fees 1089 and number of customers whose place of primary use is in each 1090 county be submitted to the board each month and authorize a provider to submit the fees and number of customers quarterly if 1091 the provider demonstrates that such waiver is necessary and 1092 Page 39 of 53

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1093 justified. 1094 (f) For purposes of this section, the definitions 1095 contained in s. 202.11 and the provisions of s. 202.155 apply in 1096 the same manner and to the same extent as such definitions and 1097 provisions apply to the taxes levied pursuant to chapter 202 on 1098 mobile communications services. 1099 (q) As used in this subsection, the term "provider" 1100 includes any person or entity that resells wireless service and 1101 was not assessed the fee by its resale supplier. 1102 (10) PROVISION OF SERVICES. -- In accordance with the order, 1103 a provider is not required to provide E911 service until: The provider receives a request in writing for such 1104 <del>(a)</del> 1105 service from the county 911 coordinator and the affected 1106 answering point is capable of receiving and using the data elements associated with the service. 1107 1108 (b) Funds are available under s. 365.173(2)(b). 1109 (c) The local exchange carrier is able to support the E911 1110 system. 1111 (d) The service area has been scheduled for implementation 1112 of E911 service by the board pursuant to subparagraph (6)(a)3. 1113 If a county's 911 coordinator requests E911 service from a provider, the coordinator shall also request E911 service from 1114 all other providers in the area in a nondiscriminatory and fair 1115 1116 manner. 1117 (12) (11) FACILITATING E911 SERVICE IMPLEMENTATION.--To 1118 balance the public need for reliable E911 services through reliable wireless systems and the public interest served by 1119 governmental zoning and land development regulations and 1120 Page 40 of 53

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1121 notwithstanding any other law or local ordinance to the 1122 contrary, the following standards shall apply to a local government's actions, as a regulatory body, in the regulation of 1123 the placement, construction, or modification of a wireless 1124 communications facility. This subsection shall not, however, be 1125 construed to waive or alter the provisions of s. 286.011 or s. 1126 1127 286.0115. For the purposes of this subsection only, "local government" shall mean any municipality or county and any agency 1128 1129 of a municipality or county only. The term "local government" 1130 does not, however, include any airport, as defined by s. 1131 330.27(2), even if it is owned or controlled by or through a municipality, county, or agency of a municipality or county. 1132 Further, notwithstanding anything in this section to the 1133 1134 contrary, this subsection does not apply to or control a local 1135 government's actions as a property or structure owner in the use 1136 of any property or structure owned by such entity for the placement, construction, or modification of wireless 1137 communications facilities. In the use of property or structures 1138 1139 owned by the local government, however, a local government may not use its regulatory authority so as to avoid compliance with, 1140 1141 or in a manner that does not advance, the provisions of this subsection. 1142

(a) Collocation among wireless providers is encouraged bythe state.

1145 1.a. Collocations on towers, including nonconforming 1146 towers, that meet the requirements in sub-sub-subparagraphs (I), 1147 (II), and (III), are subject to only building permit review, 1148 which may include a review for compliance with this

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1149 subparagraph. Such collocations are not subject to any design or 1150 placement requirements of the local government's land 1151 development regulations in effect at the time of the collocation 1152 that are more restrictive than those in effect at the time of the initial antennae placement approval, to any other portion of 1153 the land development regulations, or to public hearing review. 1154 1155 This sub-subparagraph shall not preclude a public hearing for any appeal of the decision on the collocation application. 1156

(I) The collocation does not increase the height of the tower to which the antennae are to be attached, measured to the highest point of any part of the tower or any existing antenna attached to the tower;

(II) The collocation does not increase the ground space area, commonly known as the compound, approved in the site plan for equipment enclosures and ancillary facilities; and

1164 (III)The collocation consists of antennae, equipment enclosures, and ancillary facilities that are of a design and 1165 configuration consistent with all applicable regulations, 1166 1167 restrictions, or conditions, if any, applied to the initial antennae placed on the tower and to its accompanying equipment 1168 1169 enclosures and ancillary facilities and, if applicable, applied to the tower supporting the antennae. Such regulations may 1170 include the design and aesthetic requirements, but not 1171 procedural requirements, other than those authorized by this 1172 section, of the local government's land development regulations 1173 1174 in effect at the time the initial antennae placement was 1175 approved.

1176

b. Except for a historic building, structure, site, Page 42 of 53

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1177 object, or district, or a tower included in sub-subparagraph a., 1178 collocations on all other existing structures that meet the 1179 requirements in sub-sub-subparagraphs (I)-(IV) shall be subject to no more than building permit review, and an administrative 1180 review for compliance with this subparagraph. Such collocations 1181 are not subject to any portion of the local government's land 1182 1183 development regulations not addressed herein, or to public hearing review. This sub-subparagraph shall not preclude a 1184 1185 public hearing for any appeal of the decision on the collocation application. 1186

(I) The collocation does not increase the height of the existing structure to which the antennae are to be attached, measured to the highest point of any part of the structure or any existing antenna attached to the structure;

(II) The collocation does not increase the ground space area, otherwise known as the compound, if any, approved in the site plan for equipment enclosures and ancillary facilities;

The collocation consists of antennae, equipment 1194 (III) 1195 enclosures, and ancillary facilities that are of a design and configuration consistent with any applicable structural or 1196 1197 aesthetic design requirements and any requirements for location on the structure, but not prohibitions or restrictions on the 1198 placement of additional collocations on the existing structure 1199 or procedural requirements, other than those authorized by this 1200 section, of the local government's land development regulations 1201 1202 in effect at the time of the collocation application; and

(IV) The collocation consists of antennae, equipment enclosures, and ancillary facilities that are of a design and Page 43 of 53

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1205 configuration consistent with all applicable restrictions or 1206 conditions, if any, that do not conflict with sub-sub-1207 subparagraph (III) and were applied to the initial antennae 1208 placed on the structure and to its accompanying equipment 1209 enclosures and ancillary facilities and, if applicable, applied 1210 to the structure supporting the antennae.

1211 c. Regulations, restrictions, conditions, or permits of 1212 the local government, acting in its regulatory capacity, that 1213 limit the number of collocations or require review processes 1214 inconsistent with this subsection shall not apply to 1215 collocations addressed in this subparagraph.

If only a portion of the collocation does not meet the 1216 d. 1217 requirements of this subparagraph, such as an increase in the height of the proposed antennae over the existing structure 1218 1219 height or a proposal to expand the ground space approved in the 1220 site plan for the equipment enclosure, where all other portions of the collocation meet the requirements of this subparagraph, 1221 that portion of the collocation only may be reviewed under the 1222 1223 local government's regulations applicable to an initial placement of that portion of the facility, including, but not 1224 1225 limited to, its land development regulations, and within the review timeframes of subparagraph (d)2., and the rest of the 1226 collocation shall be reviewed in accordance with this 1227 subparagraph. A collocation proposal under this subparagraph 1228 1229 that increases the ground space area, otherwise known as the compound, approved in the original site plan for equipment 1230 enclosures and ancillary facilities by no more than a cumulative 1231 amount of 400 square feet or 50 percent of the original compound 1232 Page 44 of 53

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size, whichever is greater, shall, however, require no more than administrative review for compliance with the local government's regulations, including, but not limited to, land development regulations review, and building permit review, with no public hearing review. This sub-subparagraph shall not preclude a public hearing for any appeal of the decision on the collocation application.

1240 2. If a collocation does not meet the requirements of 1241 subparagraph 1., the local government may review the application 1242 under the local government's regulations, including, but not 1243 limited to, land development regulations, applicable to the 1244 placement of initial antennae and their accompanying equipment 1245 enclosure and ancillary facilities.

1246 3. If a collocation meets the requirements of subparagraph
1247 1., the collocation shall not be considered a modification to an
1248 existing structure or an impermissible modification of a
1249 nonconforming structure.

1250 The owner of the existing tower on which the proposed 4. 1251 antennae are to be collocated shall remain responsible for compliance with any applicable condition or requirement of a 1252 1253 permit or agreement, or any applicable condition or requirement 1254 of the land development regulations to which the existing tower had to comply at the time the tower was permitted, including any 1255 aesthetic requirements, provided the condition or requirement is 1256 not inconsistent with this paragraph. 1257

12585. An existing tower, including a nonconforming tower, may1259be structurally modified in order to permit collocation or may1260be replaced through no more than administrative review and

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building permit review, and is not subject to public hearing review, if the overall height of the tower is not increased and, if a replacement, the replacement tower is a monopole tower or, if the existing tower is a camouflaged tower, the replacement tower is a like-camouflaged tower. This subparagraph shall not preclude a public hearing for any appeal of the decision on the application.

A local government's land development and 1268 (b)1. construction regulations for wireless communications facilities 1269 1270 and the local government's review of an application for the 1271 placement, construction, or modification of a wireless 1272 communications facility shall only address land development or zoning issues. In such local government regulations or review, 1273 1274 the local government may not require information on or evaluate 1275 a wireless provider's business decisions about its service, 1276 customer demand for its service, or quality of its service to or 1277 from a particular area or site, unless the wireless provider 1278 voluntarily offers this information to the local government. In 1279 such local government regulations or review, a local government may not require information on or evaluate the wireless 1280 1281 provider's designed service unless the information or materials are directly related to an identified land development or zoning 1282 issue or unless the wireless provider voluntarily offers the 1283 information. Information or materials directly related to an 1284 1285 identified land development or zoning issue may include, but are 1286 not limited to, evidence that no existing structure can reasonably be used for the antennae placement instead of the 1287 construction of a new tower, that residential areas cannot be 1288 Page 46 of 53

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1289 served from outside the residential area, as addressed in 1290 subparagraph 3., or that the proposed height of a new tower or initial antennae placement or a proposed height increase of a 1291 1292 modified tower, replacement tower, or collocation is necessary 1293 to provide the provider's designed service. Nothing in this paragraph shall limit the local government from reviewing any 1294 1295 applicable land development or zoning issue addressed in its adopted regulations that does not conflict with this section, 1296 1297 including, but not limited to, aesthetics, landscaping, land use 1298 based location priorities, structural design, and setbacks.

1299 2. Any setback or distance separation required of a tower 1300 may not exceed the minimum distance necessary, as determined by 1301 the local government, to satisfy the structural safety or 1302 aesthetic concerns that are to be protected by the setback or 1303 distance separation.

1304 3. A local government may exclude the placement of wireless communications facilities in a residential area or 1305 residential zoning district but only in a manner that does not 1306 1307 constitute an actual or effective prohibition of the provider's service in that residential area or zoning district. If a 1308 1309 wireless provider demonstrates to the satisfaction of the local government that the provider cannot reasonably provide its 1310 service to the residential area or zone from outside the 1311 1312 residential area or zone, the municipality or county and provider shall cooperate to determine an appropriate location 1313 1314 for a wireless communications facility of an appropriate design within the residential area or zone. The local government may 1315 require that the wireless provider reimburse the reasonable 1316 Page 47 of 53

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1317 costs incurred by the local government for this cooperative1318 determination. An application for such cooperative determination1319 shall not be considered an application under paragraph (d).

1320 A local government may impose a reasonable fee on 4. applications to place, construct, or modify a wireless 1321 communications facility only if a similar fee is imposed on 1322 1323 applicants seeking other similar types of zoning, land use, or building permit review. A local government may impose fees for 1324 1325 the review of applications for wireless communications 1326 facilities by consultants or experts who conduct code compliance 1327 review for the local government but any fee is limited to specifically identified reasonable expenses incurred in the 1328 1329 review. A local government may impose reasonable surety 1330 requirements to ensure the removal of wireless communications 1331 facilities that are no longer being used.

1332 5. A local government may impose design requirements, such as requirements for designing towers to support collocation or 1333 aesthetic requirements, except as otherwise limited in this 1334 1335 section, but shall not impose or require information on compliance with building code type standards for the 1336 1337 construction or modification of wireless communications facilities beyond those adopted by the local government under 1338 chapter 553 and that apply to all similar types of construction. 1339

1340 (c) Local governments may not require wireless providers
1341 to provide evidence of a wireless communications facility's
1342 compliance with federal regulations, except evidence of
1343 compliance with applicable Federal Aviation Administration
1344 requirements under 14 C.F.R. s. 77, as amended, and evidence of
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1345 proper Federal Communications Commission licensure, or other 1346 evidence of Federal Communications Commission authorized 1347 spectrum use, but may request the Federal Communications 1348 Commission to provide information as to a wireless provider's 1349 compliance with federal regulations, as authorized by federal 1350 law.

1351 (d)1. A local government shall grant or deny each properly 1352 completed application for a collocation under subparagraph (a)1. 1353 based on the application's compliance with the local 1354 government's applicable regulations, as provided for in 1355 subparagraph (a)1. and consistent with this subsection, and within the normal timeframe for a similar building permit review 1356 but in no case later than 45 business days after the date the 1357 1358 application is determined to be properly completed in accordance 1359 with this paragraph.

1360 2. A local government shall grant or deny each properly completed application for any other wireless communications 1361 facility based on the application's compliance with the local 1362 1363 government's applicable regulations, including but not limited to land development regulations, consistent with this subsection 1364 1365 and within the normal timeframe for a similar type review but in no case later than 90 business days after the date the 1366 application is determined to be properly completed in accordance 1367 1368 with this paragraph.

1369 3.a. An application is deemed submitted or resubmitted on 1370 the date the application is received by the local government. If 1371 the local government does not notify the applicant in writing 1372 that the application is not completed in compliance with the Page 49 of 53

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1373 local government's regulations within 20 business days after the 1374 date the application is initially submitted or additional information resubmitted, the application is deemed, for 1375 1376 administrative purposes only, to be properly completed and properly submitted. However, the determination shall not be 1377 deemed as an approval of the application. If the application is 1378 1379 not completed in compliance with the local government's regulations, the local government shall so notify the applicant 1380 1381 in writing and the notification must indicate with specificity 1382 any deficiencies in the required documents or deficiencies in 1383 the content of the required documents which, if cured, make the application properly completed. Upon resubmission of information 1384 to cure the stated deficiencies, the local government shall 1385 1386 notify the applicant, in writing, within the normal timeframes of review, but in no case longer than 20 business days after the 1387 1388 additional information is submitted, of any remaining deficiencies that must be cured. Deficiencies in document type 1389 or content not specified by the local government do not make the 1390 1391 application incomplete. Notwithstanding this sub-subparagraph, if a specified deficiency is not properly cured when the 1392 1393 applicant resubmits its application to comply with the notice of 1394 deficiencies, the local government may continue to request the information until such time as the specified deficiency is 1395 1396 cured. The local government may establish reasonable timeframes within which the required information to cure the application 1397 deficiency is to be provided or the application will be 1398 considered withdrawn or closed. 1399 1400

b. If the local government fails to grant or deny a Page 50 of 53

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1401 properly completed application for a wireless communications 1402 facility within the timeframes set forth in this paragraph, the 1403 application shall be deemed automatically approved and the 1404 applicant may proceed with placement of the facilities without 1405 interference or penalty. The timeframes specified in 1406 subparagraph 2. may be extended only to the extent that the 1407 application has not been granted or denied because the local government's procedures generally applicable to all other 1408 1409 similar types of applications require action by the governing 1410 body and such action has not taken place within the timeframes 1411 specified in subparagraph 2. Under such circumstances, the local government must act to either grant or deny the application at 1412 1413 its next regularly scheduled meeting or, otherwise, the 1414 application is deemed to be automatically approved.

To be effective, a waiver of the timeframes set forth 1415 с. 1416 in this paragraph must be voluntarily agreed to by the applicant and the local government. A local government may request, but 1417 not require, a waiver of the timeframes by the applicant, except 1418 1419 that, with respect to a specific application, a one-time waiver may be required in the case of a declared local, state, or 1420 1421 federal emergency that directly affects the administration of all permitting activities of the local government. 1422

(e) The replacement of or modification to a wireless
communications facility, except a tower, that results in a
wireless communications facility not readily discernibly
different in size, type, and appearance when viewed from ground
level from surrounding properties, and the replacement or
modification of equipment that is not visible from surrounding
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1429 properties, all as reasonably determined by the local 1430 government, are subject to no more than applicable building 1431 permit review.

(f) Any other law to the contrary notwithstanding, the 1432 Department of Management Services shall negotiate, in the name 1433 of the state, leases for wireless communications facilities that 1434 1435 provide access to state government-owned property not acquired for transportation purposes, and the Department of 1436 1437 Transportation shall negotiate, in the name of the state, leases for wireless communications facilities that provide access to 1438 property acquired for state rights-of-way. On property acquired 1439 for transportation purposes, leases shall be granted in 1440 accordance with s. 337.251. On other state government-owned 1441 1442 property, leases shall be granted on a space available, first-1443 come, first-served basis. Payments required by state government 1444 under a lease must be reasonable and must reflect the market rate for the use of the state government-owned property. The 1445 Department of Management Services and the Department of 1446 1447 Transportation are authorized to adopt rules for the terms and conditions and granting of any such leases. 1448

1449 If any person adversely affected by any action, or (q) 1450 failure to act, or regulation, or requirement of a local government in the review or regulation of the wireless 1451 1452 communication facilities files an appeal or brings an 1453 appropriate action in a court or venue of competent 1454 jurisdiction, following the exhaustion of all administrative 1455 remedies, the matter shall be considered on an expedited basis. (13) (12) MISUSE OF WIRELESS 911 OR E911 SYSTEM; 1456

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1457 PENALTY.--E911 service must be used solely for emergency communications by the public. Any person who accesses the number 1458 911 for the purpose of making a false alarm or complaint or 1459 1460 reporting false information that could result in the emergency 1461 response of any public safety agency; any person who knowingly 1462 uses or attempts to use such service for a purpose other than 1463 obtaining public safety assistance; - or any person who knowingly uses or attempts to use such service in an effort to avoid any 1464 1465 charge for service, commits a misdemeanor of the first degree, 1466 punishable as provided in s. 775.082 or s. 775.083. After being 1467 convicted of unauthorized use of such service four times, a person who continues to engage in such unauthorized use commits 1468 a felony of the third degree, punishable as provided in s. 1469 775.082, s. 775.083, or s. 775.084. In addition, if the value of 1470 1471 the service or the service charge obtained in a manner 1472 prohibited by this subsection exceeds \$100, the person 1473 committing the offense commits a felony of the third degree, 1474 punishable as provided in s. 775.082, s. 775.083, or s. 775.084. 1475  $(14) \frac{(13)}{(13)}$ STATE LAW NOT PREEMPTED. -- This section and ss. 365.173 and 365.174 do not alter any state law that otherwise 1476

1477 regulates voice communications services providers of

- 1478 telecommunications service.
- 1479

Section 3. This act shall take effect upon becoming a law.

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