

	CHAMBER ACTION		
Senate		House	
Comm: RCS 4/8/2008	• • •		

The Committee on Health and Human Services Appropriations (Rich) recommended the following **amendment**:

Senate Amendment (with directory and title amendments) Delete line(s) 236-263

and insert:

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Section 5. Subsections (2), (4), and (7) of section 39.201, Florida Statutes, are amended to read:

39.201 Mandatory reports of child abuse, abandonment, or neglect; mandatory reports of death; central abuse hotline.--

(2) (a) Each report of known or suspected child abuse, abandonment, or neglect by a parent, legal custodian, caregiver, or other person responsible for the child's welfare as defined in this chapter, except those solely under s. 827.04(3), and each report that a child is in need of supervision and care and has no parent, legal custodian, or responsible adult relative immediately known and available to provide supervision and care

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18 shall be made immediately to the department's central abuse hotline. Such reports may be made on the single statewide toll-19 20 free telephone number or by fax or e-mail. Personnel at the 21 department's central abuse hotline shall determine if the report 22 received meets the statutory definition of child abuse, 23 abandonment, or neglect. Any report meeting one of these 24 definitions shall be accepted for the protective investigation pursuant to part III of this chapter. 25

(b) If the report is of an instance of known or suspected child abuse by someone other than a parent, legal custodian, caregiver, or other person responsible for the child's welfare as defined in this chapter, the call <u>or report</u> shall be immediately electronically transferred to the appropriate county sheriff's office by the central abuse hotline.

32 (c) If the report is of an instance of known or suspected 33 child abuse, abandonment, or neglect that occurred out of state 34 and the alleged perpetrator and the child alleged to be a victim 35 live out of state, the central abuse hotline <u>may shall</u> not accept 36 the call <u>or report</u> for investigation, but shall transfer the 37 information on the report to the appropriate state.

(d) If the report is of an instance of known or suspected 38 child abuse involving impregnation of a child under 16 years of 39 40 age by a person 21 years of age or older solely under s. 41 827.04(3), the report shall be made immediately to the 42 appropriate county sheriff's office or other appropriate law enforcement agency. If the report is of an instance of known or 43 suspected child abuse solely under s. 827.04(3), the reporting 44 45 provisions of this subsection do not apply to health care professionals or other persons who provide medical or counseling 46

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47 services to pregnant children when such reporting would interfere48 with the provision of medical services.

49 (e) Reports involving known or suspected institutional
50 child abuse or neglect shall be made and received in the same
51 manner as all other reports made pursuant to this section.

(f) Reports involving a known or suspected juvenile sexual offender or a child who has exhibited inappropriate sexual behavior shall be made and received by the department.

55 1. The department shall determine the age of the alleged 56 juvenile sexual offender, if known.

57 If When the alleged juvenile sexual offender is 12 years 2. 58 of age or younger, the central abuse hotline shall immediately 59 electronically transfer the call or report to the appropriate law enforcement agency office. The department shall conduct an 60 assessment and assist the family in receiving appropriate 61 services pursuant to s. 39.307, and send a written report of the 62 63 allegation to the appropriate county sheriff's office within 48 64 hours after the initial report is made to the central abuse 65 hotline.

3. <u>If</u> When the alleged juvenile sexual offender is 13 years of age or older, the <u>central abuse hotline</u> department shall immediately electronically transfer the call <u>or report</u> to the appropriate county sheriff's office by the central abuse hotline, and send a written report to the appropriate county sheriff's office within 48 hours after the initial report to the central abuse hotline.

(g) Reports involving abandoned newborn infants as described in s. 383.50 shall be made and received by the department.

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76 If the report is of an abandoned newborn infant as 1. 77 described in s. 383.50 and there is no indication of abuse, 78 neglect, or abandonment other than that necessarily entailed in 79 the infant having been left at a hospital, emergency medical services station, or fire station, the department shall provide 80 81 to the caller the name of a licensed child-placing agency on a rotating basis from a list of licensed child-placing agencies 82 eligible and required to accept physical custody of and to place 83 84 newborn infants left at a hospital, emergency medical services 85 station, or fire station. The report may shall not be considered a report of abuse, neglect, or abandonment solely because the 86 87 infant has been left at a hospital, emergency medical services 88 station, or fire station pursuant to s. 383.50.

If the call, fax, or e-mail in<u>cludes</u> caller reports 89 2. indications of abuse or neglect beyond that necessarily entailed 90 in the infant having been left at a hospital, emergency medical 91 services station, or fire station, the report shall be considered 92 93 as a report of abuse, neglect, or abandonment and is shall be 94 subject to the requirements of s. 39.395 and all other relevant provisions of this chapter, notwithstanding any provisions of 95 96 chapter 383.

97 (h) Hotline counselors shall receive periodic training in 98 encouraging reporters to provide their names when reporting abuse, abandonment, or neglect. Callers shall be advised of the 99 100 confidentiality provisions of s. 39.202. The department shall secure and install electronic equipment that automatically 101 provides to the hotline the number from which the call or fax is 102 103 placed, or the Internet protocol (IP) address from which the e-104 mail report is received. This number or address shall be entered into the report of abuse, abandonment, or neglect and become a 105

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106 part of the record of the report, but shall enjoy the same 107 confidentiality as provided to the identity of the <u>reporter</u> 108 caller pursuant to s. 39.202.

109 The department shall voice-record all incoming or (i) 110 outgoing calls that are received or placed by the central abuse 111 hotline and shall maintain an electronic copy of each fax or e-112 mail that relates which relate to suspected or known child abuse, 113 neglect, or abandonment. The recording or electronic copy of each 114 fax and e-mail shall become a part of the record of the report 115 but, notwithstanding s. 39.202, shall be released in full only to law enforcement agencies and state attorneys for the purpose of 116 117 investigating and prosecuting criminal charges pursuant to s. 118 39.205, or to employees of the department for the purpose of investigating and seeking administrative penalties pursuant to s. 119 120 39.206. Nothing in This paragraph does not shall prohibit the use 121 of the recordings or electronic copies of faxes or e-mails by 122 hotline staff for quality assurance and training.

123 (4) The department shall establish and maintain a central 124 abuse hotline to receive all reports made pursuant to this section in writing, by fax or e-mail, or through a single 125 126 statewide toll-free telephone number, which any person may use to 127 report known or suspected child abuse, abandonment, or neglect at 128 any hour of the day or night, any day of the week. The central 129 abuse hotline shall be operated in such a manner as to enable the 130 department to:

(a) Immediately identify and locate prior reports or cases
of child abuse, abandonment, or neglect through <u>the use</u>
utilization of the department's automated tracking system.

(b) Monitor and evaluate the effectiveness of thedepartment's program for reporting and investigating suspected

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abuse, abandonment, or neglect of children through thedevelopment and analysis of statistical and other information.

(c) Track critical steps in the investigative process to
ensure compliance with all requirements for any report of abuse,
abandonment, or neglect.

(d) Maintain and produce aggregate statistical reports monitoring patterns of child abuse, child abandonment, and child neglect. The department shall collect and analyze child-on-child sexual abuse reports and include the information in aggregate statistical reports.

(e) Serve as a resource for the evaluation, management, and
planning of preventive and remedial services for children who
have been subject to abuse, abandonment, or neglect.

(f) Initiate and enter into agreements with other states for the purpose of gathering and sharing information contained in reports on child maltreatment to further enhance programs for the protection of children.

153 (7) On an ongoing basis, the department's quality assurance 154 program shall review calls and reports to the hotline involving 155 three or more unaccepted reports on a single child, where 156 jurisdiction applies, in order to detect such things as 157 harassment and situations that warrant an investigation because 158 of the frequency or variety of the source of the reports. The 159 Program Director for Family Safety may refer a case for 160 investigation when it is determined, as a result of this review, that an investigation may be warranted. 161

Section 6. Subsections (1) and (16) of section 39.301,Florida Statutes, are amended to read:

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39.301 Initiation of protective investigations.--

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165 (1) Upon receiving a an oral or written report of known or suspected child abuse, abandonment, or neglect, or that a child 166 167 is in need of supervision and care and has no parent, legal custodian, or responsible adult relative immediately known and 168 169 available to provide supervision and care, the central abuse 170 hotline shall determine if the report requires an immediate 171 onsite protective investigation. For reports requiring an 172 immediate onsite protective investigation, the central abuse 173 hotline shall immediately notify the department's designated 174 children and families district staff responsible for protective 175 investigations to ensure that an onsite investigation is promptly 176 initiated. For reports not requiring an immediate onsite 177 protective investigation, the central abuse hotline shall notify 178 the department's designated children and families district staff 179 responsible for protective investigations in sufficient time to allow for an investigation. At the time of notification of 180 181 district staff with respect to the report, the central abuse 182 hotline shall also provide information to district staff on any 183 previous report concerning a subject of the present report or any pertinent information relative to the present report or any noted 184 185 earlier reports. 186 187 And the title is amended as follows: 188 Delete line(s) 18-21 189 and insert: department is missing; amending s. 39.201, F.S.; revising 190 191 provisions relating to reporting child abuse, abandonment, 192 or neglect to the central abuse hotline to allow for 193 reports by fax or e-mail; amending s. 39.301, F.S.;

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COMMITTEE AMENDMENT

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194 conforming provisions to changes made by the act; providing certain

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