

	CHAMBER ACTION	1
Senate		House
Comm: RCS 3/11/2008	•	
The Committee on Banking	g and Insurance	(Gaetz) recommended the
following <b>amendment:</b>		
Senate Amendment (		
Delete everything a and insert:	alter the enactri	lg clause
	tion (5) of cost	ion 624.501, Florida
Statutes, is amended to		1011 024.301, FIOLIUA
		ent, and miscellaneous
feesThe department, (		
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in advance, fees, licens	_	
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	ses, and miscella	aneous charges as
follows:	ses, and miscella	aneous charges as

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14	(5) All insurance representatives, application for
15	license, application for reinstatement of suspended license,
16	each filing, filing fee\$50.00
17	Section 2. Subsection (1) of section 626.015, Florida
18	Statutes, is amended to read:
19	626.015 DefinitionsAs used in this part:
20	<ul><li>(1) "Adjuster" means a public adjuster as defined in s.</li></ul>
20	626.854, public adjuster apprentice as defined in s. 626.8541,
22	independent adjuster as defined in s. 626.855, or company
23	employee adjuster as defined in s. 626.856.
24	Section 3. Paragraphs (c), (e), and (f) of subsection (2)
25	of section 626.221, Florida Statutes, are amended to read:
26	626.221 Examination requirement; exemptions
27	(2) However, no such examination shall be necessary in any
28	of the following cases:
29	(c) In the discretion of the department, an applicant for
30	reinstatement of license or appointment as an agent, customer
31	representative, <u>company employee adjuster,</u> or <u>independent</u>
32	adjuster whose license has been suspended within 4 years prior
33	to the date of application or written request for reinstatement.
34	(e) A person who has been licensed and appointed as <u>an</u> <del>a</del>
35	<del>public adjuster,</del> independent adjuster $_{m{ au}}$ or company <u>employee</u>
36	adjuster as to all property, casualty, and surety insurances,
37	may be licensed and appointed as a company <u>employee or</u> $ au$
38	independent, or public adjuster, as to these kinds of insurance,
39	without additional written examination if an application for
40	licensure is filed with the department within 48 months



41 following the date of cancellation or expiration of the prior 42 appointment.

(f) A person who has been licensed as <u>a company employee</u> or independent an adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for licensure is filed with the department within 48 months after cancellation or expiration of the prior license.

Section 4. Subsection (6) of section 626.241, Florida
Statutes, is amended to read:

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626.241 Scope of examination. --

53 In order to reflect the differences between adjusting (6) 54 claims for an insurer and adjusting claims for an insured, the 55 department shall create an examination for applicants seeking licensure as a public adjuster and a separate examination for 56 57 applicants seeking licensure as a company employee adjuster or 58 independent adjuster. Examinations given applicants for license 59 as an all-lines adjuster shall cover adjusting in all lines of insurance, other than life and annuity; or, in accordance with 60 61 the application for the license, the examination may be limited 62 to adjusting in:

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(a) Automobile physical damage insurance;

- 64 (b) Property and casualty insurance;
- 65 (c) Workers' compensation insurance; or
  - (d) Health insurance.

67 Section 5. Subsection (1) of section 626.641, Florida68 Statutes, is amended to read:

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69 626.641 Duration of suspension or revocation .--The department shall, in its order suspending a 70 (1) license or appointment or in its order suspending the 71 eligibility of a person to hold or apply for such license or 72 73 appointment, specify the period during which the suspension is 74 to be in effect; but such period shall not exceed 2 years. The 75 license, appointment, or eligibility shall remain suspended 76 during the period so specified, subject, however, to any 77 rescission or modification of the order by the department, or 78 modification or reversal thereof by the court, prior to 79 expiration of the suspension period. A license, appointment, or 80 eligibility that which has been suspended shall not be 81 reinstated except upon the filing and approval of an application for request for such reinstatement and, in the case of a second 82 83 suspension, completion of continuing education courses prescribed and approved by the department; but the department 84 85 shall not approve an application for grant such reinstatement if it finds that the circumstance or circumstances for which the 86 87 license, appointment, or eligibility was suspended still exist or are likely to recur. In addition, an application a request 88 89 for reinstatement is subject to denial and subject to a waiting period prior to approval on the same grounds that apply to 90 91 applications for licensure pursuant to ss. 626.207, 626.611, and 92 626.621, and 626.8698.

93 Section 6. Effective October 1, 2008, subsections (5), 94 (6), (7), (8), (9), (10), (11), (12), and (13) are added to 95 section 626.854, Florida Statutes, to read:

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96 626.854 "Public adjuster" defined; prohibitions.--The 97 Legislature finds that it is necessary for the protection of the 98 public to regulate public insurance adjusters and to prevent the 99 unauthorized practice of law.

(5) A public adjuster may not directly or indirectly through any other individual or entity solicit an insured or claimant by any means between the hours of 9 p.m. and 8 a.m.

(6) A public adjuster may not directly or indirectly
 through any other individual or entity engage in face-to-face or
 telephonic solicitation or enter into a contract with any
 insured or claimant under an insurance policy until at least 72
 hours after the occurrence of an event that may be the subject
 of a claim under the insurance policy unless contact is
 initiated by the insured or claimant.

(7) A client may cancel a public adjuster's contract to 110 adjust a claim without penalty or obligation within 3 business 111 112 days after the date on which the contract is executed or within 113 3 business days after the date on which the client has notified 114 the insurer of the claim, by phone or in writing, whichever is 115 later. The public adjuster shall disclose to the client his or her right to cancel the contract and advise the client that 116 117 notice of cancellation must be submitted in writing and sent by 118 certified mail, return receipt requested, or other form of 119 mailing which provides proof thereof, to the public adjuster at 120 the address specified in the contract. However, when the event 121 is a storm declared to be a hurricane by the National Hurricane 122 Center, this provision applies for a period of 14 business days.



123	(8) It is an unfair and deceptive insurance trade practice
124	pursuant to s. 626.9541 for a public adjuster or any other
125	person to circulate or disseminate any advertisement,
126	announcement, or statement containing any assertion,
127	representation, or statement with respect to the business of
128	insurance which is untrue, deceptive, or misleading.
129	(9) A public adjuster, a public adjuster apprentice, or
130	any person or entity acting on behalf of a public adjuster or
131	public adjuster apprentice may not give or offer to give a
132	monetary loan or advance to a client or prospective client.
133	(10) A public adjuster, public adjuster apprentice, or any
134	individual or entity acting on behalf of a public adjuster or
135	public adjuster apprentice may not give or offer to give,
136	directly or indirectly, any article of merchandise having a
137	value in excess of \$25 to any individual for the purpose of
138	advertising or as an inducement to entering into a contract with
139	a public adjuster.
140	(11) For any claim under a residential or commercial
141	residential property insurance policy, a public adjuster may not
142	charge, agree to, or accept any compensation, payment,
143	commission, fee, or other thing of value:
144	(a) Based on any claim payments for additional living
145	expenses;
146	(b) Based on the amount of a claim payment or payment
147	offer by the insurer which occurred before the date on which the
148	adjuster and the insured executed a contract with regard to the
149	<u>claim;</u>

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150	(c) Greater than 15 percent of the amount of an insurance
151	claim payment by the insurer for claims that do not arise out of
152	a storm declared to be a hurricane by the National Hurricane
153	Center; or
154	(d) Greater than 10 percent of the amount of an insurance
155	claim payment by the insurer for claims based on and made
156	subsequent to a storm declared to be a hurricane by the National
157	Hurricane Center; except that, if a public adjuster and an
158	insured execute a contract providing for the adjuster to reopen
159	or file a supplemental claim that seeks additional payments on
160	behalf of an insured or claimant for a claim that has been
161	previously paid or settled, the amount may be up to 15 percent
162	of the amount of the claim payments made by the insurer after
163	the date of the execution of the contract to reopen or file a
164	supplemental claim.
165	(12) If a public adjuster enters into a contract with an
166	insured or claimant to reopen a claim or to file a supplemental
167	claim that seeks additional payments for a claim that has been
168	previously paid or settled, the public adjuster may not base any
169	charge, compensation, payment, commission, or fee on the
170	previous settlement or previous claim payments.
171	(13) A public adjuster may not charge, agree to, or accept
172	any compensation, payment, commission, fee, or other thing of
173	value based on any full or partial insurance settlement or
174	insurance claim payment by the insurer, or any portion of any
175	payment by the insurer:
176	(a) Equal to more than 15 percent of the amount of any
177	full or partial insurance settlement or claim payment by the
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178	insurer. However, this paragraph does not apply to claims that
179	arise out of a storm declared to be a hurricane by the National
180	Hurricane Center.
181	(b) With regard to claims arising out of a storm declared
182	to be a hurricane by the National Hurricane Center:
183	1. Equal to more than 10 percent of the amount of any full
184	or partial insurance settlement or insurance claim payment by
185	the insurer on the initial claim; or
186	2. Equal to more than 15 percent of the amount of any full
187	or partial insurance settlement or insurance claim payment by
188	the insurer if a public adjuster reopens the initial claim or
189	files a supplemental claim that seeks additional payments on
190	behalf of an insured or claimant for a claim that has been
191	previously paid or settled.
192	Section 7. Section 626.8541, Florida Statutes, is created
193	to read:
194	626.8541 "Public adjuster apprentice" definedThe term
195	"public adjuster apprentice" means any individual who is
196	employed by a licensed and appointed all-lines public adjuster
197	in good standing with the department or a public adjusting firm
198	that employs at least one licensed and appointed all-lines
199	public adjuster in good standing with the department to assist
200	an all-lines public adjuster in conducting business under the
201	license and who satisfies the requirements of s. 626.8651.
202	Section 8. Subsection (1) of section 626.865, Florida
203	Statutes, is amended, and subsection (3) is added to that
204	section, to read:
205	626.865 Public adjuster's qualifications, bond

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(1) The department shall issue a license to an applicant for a public adjuster's license upon determining that the applicant has paid the applicable fees specified in s. 624.501 and possesses the following qualifications:

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(a) Is a natural person at least 18 years of age.

(b) Is a United States citizen or legal alien who possesses work authorization from the United States Bureau of Citizenship and Immigration Services and a bona fide resident of this state.

(c) Is trustworthy and has such business reputation as would reasonably assure that the applicant will conduct his or her business as insurance adjuster fairly and in good faith and without detriment to the public.

(d)1. In the past 4 years has had 2 years of sufficient 219 experience involving the adjusting of damages or losses under 220 insurance contracts, other than life and annuity contracts, as a 221 222 licensed and appointed general lines insurance agent or as a 223 licensed and appointed all-lines or property and casualty 224 company employee adjuster or independent adjuster; , training, or 225 instruction concerning the adjusting of damages or losses under 226 insurance contracts, other than life and annuity contracts,

227 <u>2. Has successfully completed 12 semester hours or 18</u> 228 <u>quarter hours in courses on insurance, other than life and</u> 229 <u>annuity contracts, at an accredited institution of higher</u> 230 learning; or

3. Has completed 12 months of employment as a public adjuster apprentice in accordance with s. 626.8651.

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(e) Is sufficiently informed as to the terms and effects
of the provisions of those types of insurance contracts, and
possesses adequate knowledge of the laws of this state relating
to such contracts as to enable and qualify him or her to engage
in the business of insurance adjuster fairly and without injury
to the public or any member thereof with whom the applicant may
have business as a public adjuster.

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<u>(f)</u> Has passed <u>the</u> any required written examination.

The department may not issue a license as a public 241 (3) 242 adjuster to any individual who has not passed the examination for a public adjuster's license. Any individual who is applying 243 244 for reinstatement of a license after completion of a period of suspension and any individual who is applying for a new license 245 after termination, cancellation, revocation, or expiration of a 246 prior license as a public adjuster must pass the examination 247 required for licensure as a public adjuster after approval of 248 249 the application for reinstatement or for a new license 250 regardless of whether the applicant passed an examination prior to issuance of the license that was suspended, terminated, 251 252 cancelled, revoked, or expired. Section 9. Section 626.8651, Florida Statutes, is created 253

254 to read:

255 <u>626.8651</u> Public adjuster apprentice license; 256 <u>qualifications.--</u> 257 <u>(1)</u> If, upon the basis of a completed application for

258 <u>license as a public adjuster apprentice and such further inquiry</u> 259 <u>or investigation as the department may make concerning an</u> 260 applicant, the department is satisfied that the applicant is

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261	qualified and that all pertinent fees have been paid, it shall
262	approve the application.
263	(2) If, upon the basis of the completed application and
264	such further inquiry or investigation, the department finds the
265	applicant to be lacking in any one or more of the required
266	qualifications for licensure as a public adjuster apprentice,
267	the department shall deny the application and notify the
268	applicant, stating the grounds for denial.
269	(3) The department shall issue a license as a public
270	adjuster apprentice if the applicant meets the following
271	qualifications:
272	(a) The applicant is a natural person at least 18 years of
273	age.
274	(b) The applicant is a United States citizen or legal
275	alien who possesses work authorization from the United States
276	Bureau of Citizenship and Immigration Services and is a resident
277	of this state.
278	(c) The applicant is trustworthy and has such business
279	reputation as would reasonably assure that the applicant will
280	conduct business as a public adjuster apprentice fairly and in
281	good faith and without detriment to the public.
282	(d) The applicant has had sufficient experience, training,
283	or instruction concerning the adjusting of damages or losses
284	under insurance contracts, other than life and annuity
285	contracts, is sufficiently informed as to the terms and effects
286	of the provisions of those types of insurance contracts, and
287	possesses adequate knowledge of the laws of this state relating
288	to such contracts as to enable and qualify him or her to engage

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289 in business as a public adjuster apprentice fairly and without 290 injury to the public. The department may adopt rules that 291 establish standards for the experience, training, or instruction 292 requirements. (4) (a) The application must be accompanied by an affidavit 293 294 verifying proposed employment and the applicant's 295 trustworthiness and qualifications on a form prescribed by the 296 department and executed by the proposed employer. The proposed 297 employer must be a licensed and appointed public adjuster in 298 good standing with the department or a public adjuster firm that 299 employs at least one licensed and appointed public adjuster in 300 good standing with the department. 301 (b) All applicable license fees, as prescribed in s. 302 624.501, must be paid in full before issuance of the license. 303 (5) At the time of application for license as a public adjuster apprentice, the applicant shall file with the 304 305 department a bond executed and issued by a surety insurer 306 authorized to transact such business in this state, in the amount of \$50,000, conditioned for the faithful performance of 307 308 his or her duties as a public adjuster apprentice under the 309 license for which the applicant has applied, and thereafter 310 maintain the bond unimpaired throughout the existence of the 311 license and for at least 1 year after termination of the 312 license. The bond shall be in favor of the department and shall 313 specifically authorize recovery by the department of the damages 314 sustained in case the licensee is guilty of fraud or unfair 315 practices in connection with his or her business as a public 316 adjuster apprentice. The aggregate liability of the surety for

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317	all such damages may not exceed the amount of the bond, and the
318	bond may not be terminated by the issuing insurer unless written
319	notice of at least 30 days is given to the licensee and filed
320	with the department.
321	(6) A public adjuster apprentice must complete at a
322	minimum 100 hours of employment per month for 12 months of
323	employment under the supervision of a licensed and appointed
324	all-lines public adjuster in order to qualify for licensure as a
325	public adjuster. The department may adopt rules that establish
326	standards for the employment requirements.
327	(7) The supervising public adjuster is responsible and
328	accountable for the acts of a public adjuster apprentice which
329	are related to transacting business as a public adjuster
330	apprentice.
331	(8) The apprentice license is effective for 18 months
332	unless it expires due to lack of maintaining an appointment; is
333	surrendered by the licensee; is terminated, suspended, or
334	revoked by the department; or is cancelled by the department
335	upon issuance of a public adjuster license. The department may
336	not issue a public adjuster apprentice license to any individual
337	who has held such a license in this state within 2 years after
338	expiration, surrender, termination, revocation, or cancellation
339	of the license.
339 340	of the license. (9) After completing the requirements for employment as a
340	(9) After completing the requirements for employment as a
340 341	(9) After completing the requirements for employment as a public adjuster apprentice, the licensee may file an application

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345	that the employment of the public adjuster apprentice meets the
346	requirements of this section.
347	(10) A public adjuster apprentice licensed under this
348	section may not perform any of the functions for which a public
349	adjuster's license is required after expiration of the public
350	adjuster apprentice license without having obtained a public
351	adjuster license.
352	(11) A public adjuster apprentice has the same authority
353	as the licensed public adjuster or public adjusting firm that
354	employs the apprentice except that an apprentice may not execute
355	contracts for the services of a public adjuster or public
356	adjusting firm and may not solicit contracts for the services
357	except under the direct supervision and guidance of the
358	supervisory public adjuster. An individual may not be, act as,
359	or hold himself or herself out to be a public adjuster
360	apprentice unless the individual is licensed and holds a current
361	appointment by a licensed public all-lines adjuster or a public
362	adjusting firm that employs a licensed all-lines public
363	adjuster.
364	Section 10. Effective October 1, 2008, section 626.869,
365	Florida Statutes, is amended to read:
366	626.869 License, adjusters; continuing education
367	(1) An applicant for a license as an adjuster may qualify
368	and his or her license when issued may cover adjusting in any
369	one of the following classes of insurance:
370	(a) All lines of insurance except life and annuities.
371	(b) Motor vehicle physical damage insurance.
372	(c) Property and casualty insurance.
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- 373 (d) Workers' compensation insurance.
- 374

(e) Health insurance.

(2) All individuals who on October 1, 1990, hold an 375 376 adjuster's license and appointment limited to fire and allied 377 lines, including marine or casualty or boiler and machinery, may 378 remain licensed and appointed under the limited license and may 379 renew their appointment, but no license or appointment which has 380 been terminated, not renewed, suspended, or revoked shall be 381 reinstated, and no new or additional licenses or appointments 382 shall be issued.

383 (3) The applicant's application for license shall specify 384 which of the foregoing classes of business the application for 385 license is to cover.

386 (4) (a) Any individual holding a license as a company employee adjuster or independent adjuster for 24 consecutive 387 months or longer must, beginning in his or her birth month and 388 389 every 2 years thereafter, have completed 24 hours of courses, 2 390 hours of which relate to ethics, in subjects designed to inform 391 the licensee regarding the current insurance laws of this state, 392 so as to enable him or her to engage in business as an insurance 393 adjuster fairly and without injury to the public and to adjust all claims in accordance with the policy or contract and the 394 395 laws of this state.

(b) Any individual holding a license as a public adjuster for 24 consecutive months or longer, beginning in their birth month and every 2 years thereafter, must have completed 24 hours of courses, 2 hours of which relate to ethics, in subjects designed to inform the licensee regarding the current laws of

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401 this state pertaining to all lines of insurance other than life 402 and annuities, the current laws of this state pertaining to the 403 duties and responsibilities of public adjusters as set forth in this part, and the current rules of the department which are 404 405 applicable to public adjusters and standard or representative 406 policy forms used by insurers, other than forms for life 407 insurance and annuities, so as to enable him or her to engage in 408 business as an adjuster fairly and without injury to the public 409 and to adjust all claims in accordance with the policy or 410 contract and laws of this state. In order to receive credit for 411 continuing education courses, public adjusters must take courses 412 that are specifically designed for public adjusters and approved 413 by the department.

(c) The department shall adopt rules necessary to implement and administer the continuing education requirements of this subsection. For good cause shown, the department may grant an extension of time during which the requirements imposed by this section may be completed, but such extension of time may not exceed 1 year.

(d) A nonresident adjuster who has met the continuing
education requirement of his or her home state and whose home
state gives credit to a resident of this state on the same basis
satisfies the continuing education requirement of this state. A
nonresident agent whose home state does not have a continuing
education requirement equivalent to our state must meet the
continuing education requirement of this state.

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427 (5) The regulation of continuing education for licensees,
428 course providers, instructors, school officials, and monitor
429 groups shall be as provided for in s. 626.2816.

430 Section 11. Effective October 1, 2008, section 626.8698,431 Florida Statutes, is amended to read:

626.8698 Disciplinary guidelines for public adjusters and
public adjuster apprentices.--The department may deny, suspend,
or revoke the license of a public adjuster <u>or public adjuster</u>
apprentice, and administer a fine not to exceed \$5,000 per act,
for any of the following:

(1) Violating any provision of this chapter or a rule ororder of the department;

439 (2) Receiving payment or anything of value as a result of440 an unfair or deceptive practice;

(3) Receiving or accepting any fee, kickback, or other thing of value pursuant to any agreement or understanding, oral or otherwise; entering into a split-fee arrangement with another person who is not a public adjuster; or being otherwise paid or accepting payment for services that have not been performed;

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(4) Violating s. 316.066 or s. 817.234;

(5) Soliciting or otherwise taking advantage of a person
who is vulnerable, emotional, or otherwise upset as the result
of a trauma, accident, or other similar occurrence; or

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(6) Violating any ethical rule of the department.

451 Section 12. Subsection (4) is added to section 626.870,
452 Florida Statutes, to read:

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626.870 Application for license.--

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454	(4) A license, appointment, or eligibility that has been
455	suspended may not be reinstated except upon the filing and
456	approval of an application for reinstatement in accordance with
457	s. 626.641. In addition, for reinstatement of a public
458	adjuster's license, appointment, or eligibility, the individual
459	must pass the public adjuster licensing examination. An
460	application for reinstatement must be accompanied by any
461	applicable examination fee. Successful completion of the
462	examination does not entitle the applicant to have a license
463	reinstated. The application is subject to denial pursuant to ss.
464	626.207, 626.611, 626.621, and 626.8698. If the department
465	approves an application for reinstatement, the applicant shall
466	be notified that the license will be reinstated upon payment by
467	the applicant of the reinstatement fee contained in s.
468	624.501(15).
469	Section 13. Paragraphs (b) and (e) of subsection (1) and
470	paragraphs (b) and (c) of subsection (2) of section 626.8732,
471	Florida Statutes, are amended, and subsection (6) is added to
472	that section, to read:
473	626.8732 Nonresident public adjuster's qualifications,
474	bond
475	(1) The department shall, upon application therefor, issue
476	a license to an applicant for a nonresident public adjuster's
477	license upon determining that the applicant has paid the

477 license upon determining that the applicant has paid the478 applicable license fees required under s. 624.501 and:

(b) Has passed to the satisfaction of the department awritten Florida public adjuster's examination of the scope

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481	prescribed in s. 626.241(6) <del>; however, the requirement for such</del>
482	an examination does not apply to any of the following:
483	1. An applicant who is licensed as a resident public
484	adjuster in his or her state of residence, when that state
485	requires the passing of a written examination in order to obtain
486	the license and a reciprocal agreement with the appropriate
487	official of that state has been entered into by the department;
488	<del>Or</del>
489	2. An applicant who is licensed as a nonresident public
490	adjuster in a state other than his or her state of residence
491	when the state of licensure requires the passing of a written
492	examination in order to obtain the license and a reciprocal
493	agreement with the appropriate official of the state of
494	licensure has been entered into by the department.
495	(e) Has been licensed and employed as a public adjuster in
495 496	(e) Has <u>been licensed and employed as a public adjuster in</u> the applicant's state of residence on a continual basis for the
496	the applicant's state of residence on a continual basis for the
496 497	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not
496 497 498	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not issue licenses to individuals who act as public adjusters, the
496 497 498 499	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not issue licenses to individuals who act as public adjusters, the applicant has been licensed and employed as a resident insurance
496 497 498 499 500	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not issue licenses to individuals who act as public adjusters, the applicant has been licensed and employed as a resident insurance company or independent adjuster, insurance agent, insurance
496 497 498 499 500 501	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not issue licenses to individuals who act as public adjusters, the applicant has been licensed and employed as a resident insurance company or independent adjuster, insurance agent, insurance broker, or other insurance representative in his or her state of
496 497 498 499 500 501 502	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not issue licenses to individuals who act as public adjusters, the applicant has been licensed and employed as a resident insurance company or independent adjuster, insurance agent, insurance broker, or other insurance representative in his or her state of residence or any other state on a continual basis for the past 3
496 497 498 499 500 501 502 503	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not issue licenses to individuals who act as public adjusters, the applicant has been licensed and employed as a resident insurance company or independent adjuster, insurance agent, insurance broker, or other insurance representative in his or her state of residence or any other state on a continual basis for the past 3 years. This paragraph does not apply to individuals who are
496 497 498 499 500 501 502 503 504	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not issue licenses to individuals who act as public adjusters, the applicant has been licensed and employed as a resident insurance company or independent adjuster, insurance agent, insurance broker, or other insurance representative in his or her state of residence or any other state on a continual basis for the past 3 years. This paragraph does not apply to individuals who are licensed to transact only life insurance and annuity business
496 497 498 499 500 501 502 503 504 505	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not issue licenses to individuals who act as public adjusters, the applicant has been licensed and employed as a resident insurance company or independent adjuster, insurance agent, insurance broker, or other insurance representative in his or her state of residence or any other state on a continual basis for the past 3 years. This paragraph does not apply to individuals who are licensed to transact only life insurance and annuity business had sufficient experience, training, or instruction concerning
496 497 498 499 500 501 502 503 504 505 506	the applicant's state of residence on a continual basis for the past 3 years, or, if the applicant's state of residence does not issue licenses to individuals who act as public adjusters, the applicant has been licensed and employed as a resident insurance company or independent adjuster, insurance agent, insurance broker, or other insurance representative in his or her state of residence or any other state on a continual basis for the past 3 years. This paragraph does not apply to individuals who are licensed to transact only life insurance and annuity business had sufficient experience, training, or instruction concerning the adjusting of damages or losses under insurance contracts,

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509 insurance contracts; and possesses adequate knowledge of the 510 laws of this state relating to such contracts as to enable and 511 qualify him or her to engage in the business of insurance 512 adjuster fairly and without injury to the public or any member 513 thereof with whom he or she may have business as a public 514 adjuster.

515 (2) The applicant shall furnish the following with his or 516 her application:

517 If currently licensed as a resident public adjuster in (b) 518 the applicant's state of residence, a certificate or letter of 519 authorization from the licensing authority of the applicant's 520 state of residence, stating that the applicant holds a current 521 or comparable license to act as a public adjuster and has held the license continuously for the past 3 years. The certificate 522 523 or letter of authorization must be signed by the insurance 524 commissioner or his or her deputy or the appropriate licensing 525 official and must disclose whether the adjuster has ever had any license or eligibility to hold any license declined, denied, 526 527 suspended, revoked, or placed on probation or whether an administrative fine or penalty has been levied against the 528 529 adjuster and, if so, the reason for the action.

(c) If the applicant's state of residence does not require licensure as a public adjuster and the applicant has been licensed as a resident insurance adjuster, agent, broker, or other insurance representative in his or her state of residence or any other state within the past 3 years, a certificate or letter of authorization from the licensing authority stating that the applicant holds or has held a license to act as such an

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537 insurance adjuster, agent, or other insurance representative and 538 has held the license continuously for the past 3 years. The certificate or letter of authorization must be signed by the 539 540 insurance commissioner or his or her deputy or the appropriate licensing official and must disclose whether or not the 541 542 adjuster, agent, or other insurance representative has ever had 543 any license or eligibility to hold any license declined, denied, 544 suspended, revoked, or placed on probation or whether an 545 administrative fine or penalty has been levied against the 546 adjuster and, if so, the reason for the action.

547 (6) If available, the department shall verify the
548 nonresident applicant's licensing status through the producer
549 database maintained by the National Association of Insurance
550 Commissioners or its affiliates or subsidiaries.

551 Section 14. Effective October 1, 2008, section 626.8796, 552 Florida Statutes, is created to read:

553 <u>626.8796</u> Public adjuster contracts; fraud statement.--All 554 <u>contracts for public adjuster services must be in writing and</u> 555 <u>must prominently display the following statement on the first</u> 556 <u>page of the contract: "Any person who knowingly and with intent</u> 557 <u>to injure, defraud, or deceive any insurer files a statement of</u> 558 <u>claim or proof of loss containing any false, incomplete, or</u> 559 <u>misleading information commits a felony of the third degree."</u>

560 Section 15. Effective October 1, 2008, section 626.8797, 561 Florida Statutes, is created to read:

562 <u>626.8797 Public adjusters; proof of loss</u> 563 <u>certification.--If an insurance policy requires an insured or</u> 564 claimant to file a written proof of loss containing an estimate

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565	of the costs to repair or replace damaged property, a public
566	adjuster under contract to adjust the claim for the insured or
567	claimant must affirm, under oath given by a notary public, the
568	proof of loss by signing the following statement: "I,, do
569	solemnly, sincerely, and truly declare and affirm that I have
570	reviewed the estimate of the cost of repair or replacement of
571	damaged property as set forth in this proof of loss, in my best
572	judgment the estimated costs are reasonable, and, to the best of
573	my knowledge, the proof of loss does not contain any false,
574	incomplete, or misleading information." If this statement is not
575	printed on the proof-of-loss form, the adjuster shall add the
576	statement to the form or attach a separate page containing the
577	signed statement to the form. Pursuant to s. 817.234, any person
578	who, with the intent to injure, defraud, or deceive any insurer,
579	prepares, presents, or causes to be presented a proof of loss in
580	support of a claim under an insurance policy knowing that the
581	proof of loss contains any false, incomplete, or misleading
582	information concerning any fact or thing material to the claim,
583	commits a felony of the third degree, punishable as provided in
584	s. 775.082, s. 775.803, or s. 775.084.
585	Section 16. Except as otherwise expressly provided in this
586	act and except for this section, which shall take effect October
587	1, 2008, this act shall take effect January 1, 2009.
588	
589	========== TITLE AMENDMENT ====================================
590	And the title is amended as follows:
591	Delete everything before the enacting clause

591Delete everything before the enacting clause592and insert:

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593	A bill to be entitled
594	An act relating to insurance adjusters; amending s.
595	624.501, F.S.; providing for filing fees for an
596	application for reinstatement of a suspended license;
597	amending s. 626.015, F.S.; redefining the term "adjuster"
598	to include a public adjuster apprentice; amending s.
599	626.221, F.S.; providing that certain company employee
600	adjusters and independent adjusters seeking reinstatement
601	of a suspended license are not required to take an
602	examination; amending s. 626.241, F.S.; requiring that the
603	Department of Financial Services create an examination for
604	applicants seeking licensure as a public adjuster and a
605	separate examination for applicants seeking licensure as a
606	company employee adjuster or independent adjuster;
607	amending s. 626.641, F.S.; providing that a suspended
608	license may not be reinstated unless the individual
609	seeking reinstatement files an application for
610	reinstatement which is subsequently approved by the
611	department; prohibiting the department from approving such
612	an application under certain circumstances; amending s.
613	626.854, F.S.; prohibiting a public adjuster from
614	soliciting or entering into a contract with any insured or
615	claimant under an insurance policy for a specified period
616	after the occurrence of an event that may be the subject
617	of a claim; providing an exception; providing that a
618	public adjuster's contract to adjust a claim may be
619	canceled by the client without penalty within a specified
620	period after the execution of the contract; requiring that

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621 a public adjuster disclose to a client his or her right to 622 cancel a contract by specified means; prohibiting a public 623 adjuster, apprentice, or his or her agent from giving or 624 offering a monetary loan or an article in excess of a 625 specified value to a client or prospective client; 626 providing that a public adjuster may not charge, agree to, 627 or accept a fee, payment, commission, or any compensation 628 based on any claim payments for additional living expenses 629 or based on the amount of a claim payment or payment offer 630 by the insurer which occurred before the date on which the 631 adjuster and insured executed a contract with regard to 632 the claim; providing restrictions on the fees and 633 compensation that may be charged or accepted by a public adjuster with regard to claims involving residential or 634 635 commercial policies that do or do not arise from 636 hurricanes; prohibiting a public adjuster from basing any charge, fee, payment, commission, or compensation relating 637 to a supplemental claim on the corresponding previous 638 639 settlement or claim payment; limiting the amount of 640 compensation that may be charged, agreed to, or accepted 641 by a public adjuster to a specified amount; providing an 642 exception; providing that it is an unfair and deceptive 643 insurance trade practice for a public adjuster or any other person to circulate or disseminate any 644 645 advertisement, announcement, or statement containing any 646 assertion, representation, or statement with respect to 647 the business of insurance which is untrue, deceptive, or 648 misleading; creating s. 626.8541, F.S.; defining the term

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649 "public adjuster apprentice"; amending s. 626.865, F.S.; 650 providing qualifications that an applicant must possess 651 before the issuance of a license by the department; 652 requiring that certain persons applying for a license 653 after the completion of a period of suspension, 654 termination, cancellation, revocation, or expiration must 655 pass the examination required for licensure as a public 656 adjuster; creating s. 626.8651, F.S.; providing 657 requirements for licensure as a public adjuster 658 apprentice; requiring that the department approve an 659 application under certain circumstances; requiring that 660 the department deny an application under certain 661 circumstances; requiring that an application be 662 accompanied by an affidavit verifying certain information; 663 requiring that all license fees be paid before the 664 department issues a license; requiring the applicant to 665 file a bond in a specified amount in favor of the 666 department; providing for termination of the bond; 667 requiring that the apprentice's work be supervised by a licensed adjuster in good standing; authorizing the 668 669 department to adopt rules governing employment 670 requirements; providing that the supervising adjuster is 671 responsible for the acts of the apprentice; providing a 672 period of effectiveness for an apprentice license; 673 providing that an individual licensed as an apprentice may 674 file an application for licensure as a public adjuster 675 after a specified period of employment as an apprentice; 676 requiring that a sworn affidavit containing certain

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677 information accompany such application; prohibiting an apprentice from performing any functions for which a 678 679 license is required after the expiration of his or her 680 license for apprenticeship without first obtaining a 681 license to work as a public adjuster; limiting the 682 authority of a public adjuster apprentice; amending s. 683 626.869, F.S.; providing for continuing education for 684 company employee adjusters, independent adjusters, and 685 public adjusters; providing for the satisfaction of 686 continuing education requirements for nonresident 687 adjusters; amending s. 626.8698, F.S.; providing 688 disciplinary guidelines for public adjusters and public 689 adjuster apprentices; amending s. 626.870, F.S.; providing 690 requirements for the reinstatement of a suspended license, 691 an appointment, or eligibility; providing for the 692 notification of denial or approval of an application for 693 reinstatement; amending s. 626.8732, F.S.; revising 694 requirements for licensure as a nonresident public 695 adjuster; providing exceptions to such requirements; requiring that an applicant for licensure as a nonresident 696 697 public adjuster provide certain information with his or 698 her application; requiring that the department verify the 699 nonresident applicant's licensing status; creating ss. 700 626.8796 and 626.8797, F.S.; requiring that all contracts 701 for services by a public adjuster be in writing and 702 contain a specified statement regarding fraud; providing that any person who knowingly and with intent to injure, 703 704 defraud, or deceive any insurer or who files a statement

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705 of claim or proof of loss containing any false, 706 incomplete, or misleading information commits a felony of 707 the third degree; providing a statement that must be signed by a public adjuster for claims under a policy 708 requiring the filing of a written proof of loss containing 709 710 an estimate of the costs to repair or replace damaged 711 property; providing that it is a felony of the third 712 degree for any person who, with the intent to injure, 713 defraud, or deceive any insurer, prepares, presents, or 714 causes to be presented a proof of loss in support of a 715 claim under an insurance policy knowing that the proof of 716 loss contains any false, incomplete, or misleading 717 information concerning any fact or thing material to the 718 claim; providing effective dates.

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