### Florida Senate - 2008

 $\mathbf{B}\mathbf{y}$  the Committee on Military Affairs and Domestic Security; and Senator Baker

583-05263-08

20081310c1

1	A bill to be entitled
2	An act relating to sellers of travel; amending s. 559.927,
3	F.S.; revising the definition of "prearranged travel,
4	tourist-related services, or tour-guide services";
5	defining "certifying party" and "terrorist state";
6	amending s. 559.928, F.S.; revising provisions relating to
7	registration as a seller of travel; revising registration
8	fees; creating s. 559.9285, F.S.; requiring a seller of
9	travel to annually certify to the Department of
10	Agriculture and Consumer Services the scope of its
11	business activities by filing a disclosure statement;
12	categorizing certifying parties; providing requirements of
13	a certifying party that changes its scope of business;
14	requiring such certifying party to provide the department
15	with appropriate bond; requiring the department to specify
16	by rule the form of certification; specifying required
17	certification information; amending s. 559.929, F.S.;
18	revising requirements with respect to the performance bond
19	that must accompany registration or an application for
20	registration as a seller of travel; specifying amounts of
21	bonds for certification categories; eliminating
22	alternative means of satisfying security requirements;
23	providing for priority of payment with respect to such
24	bonds; revising conditions under which the department may
25	annually waive the bond; precluding specified
26	certification categories from waiver of bond; amending s.
27	559.9335, F.S.; providing that it is a violation of the
28	Florida Sellers of Travel Act to offer to sell travel or
29	provide any travel-related service to a purchaser

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30 traveling to or within any terrorist state without 31 disclosing such business activities in a certification 32 filed with the department and to violate any state or 33 federal law restricting or prohibiting commerce with 34 terrorist states; amending s. 559.935, F.S.; revising 35 provisions that exempt certain sellers of travel and affiliates thereof from specified registration, security, 36 37 disclosure, and recordkeeping requirements; amending s. 38 559.9355, F.S.; imposing an administrative fine for each 39 act or omission in violation of the prohibited offer to 40 sell travel or provide any travel-related service to 41 purchasers traveling to or within any terrorist state 42 without disclosing such business activities in a 43 certification or in violation of any state or federal law 44 restricting or prohibiting commerce with terrorist states; 45 amending s. 559.936, F.S.; authorizing the department to seek a specified civil penalty for each act or omission in 46 violation of the prohibited offer to sell travel or 47 48 provide any travel-related service to purchasers traveling 49 to or within any terrorist state without disclosing such 50 business activities in a certification or in violation of 51 any state or federal law restricting or prohibiting 52 commerce with terrorist states; amending s. 559.937, F.S.; 53 providing a criminal penalty for a violation of the 54 Florida Sellers of Travel Act which directly or indirectly 55 pertains to an offer to sell travel or provide any travel-56 related service to a purchaser traveling to or within any 57 terrorist state; providing an effective date.

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59	Be It Enacted by the Legislature of the State of Florida:
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61	Section 1. Subsections (2) through (5), (7) through (10),
62	and (11) of section 559.927, Florida Statutes, are renumbered as
63	subsections (3) through (6), (8) through (11), and (13),
64	respectively, subsection (6) is renumbered as subsection (7) and
65	amended, and new subsections (2) and (12) are added to that
66	section, to read:
67	559.927 DefinitionsFor the purposes of this part, the
68	term:
69	(2) "Certifying party" means a seller of travel registering
70	under s. 559.928 or a seller of travel who is exempt under s.
71	559.935(2) or (3).
72	(7)(6) "Prearranged travel, tourist-related services, or
73	tour-guide services" includes, but is not limited to, car
74	rentals, lodging, transfers, and sightseeing tours and all other
75	such services which are reasonably related to air, sea, rail,
76	motor coach, or other medium of transportation, or accommodations
77	for which a purchaser receives a premium or contracts or pays
78	prior to or after departure. These terms also include services
79	for which a purchaser, whose legal residence is outside the
80	United States, contracts or pays prior to departure, and any
81	arrangement by which a purchaser prepays for, receives a
82	reservation or any other commitment to provide services prior to
83	departure for, or otherwise arranges for travel directly to a
84	terrorist state and which originates in Florida.
85	(12) "Terrorist state" means any state, country, or nation
86	designated by the United States Department of State as a state
87	sponsor of terrorism.

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88 Section 2. Subsections (1) and (2) of section 559.928,
89 Florida Statutes, are amended to read:

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559.928 Registration.--

91 Each seller of travel shall annually register with the (1)92 department, providing: its legal business or trade name, mailing address, and business locations; the full names, addresses, and 93 94 telephone numbers, and social security numbers of its owners or 95 corporate officers and directors and the Florida agent of the 96 corporation; a statement whether it is a domestic or foreign 97 corporation, its state and date of incorporation, its charter number, and, if a foreign corporation, the date it registered 98 99 with the State of Florida, and occupational license where 100 applicable; the date on which a seller of travel registered its fictitious name if the seller of travel is operating under a 101 102 fictitious or trade name; the name of all other corporations, 103 business entities, and trade names through which each owner of 104 the seller of travel operated, was known, or did business as a 105 seller of travel within the preceding 5 years; a list of all authorized independent agents, including the agent's trade name, 106 107 full name, mailing address, business address, and telephone 108 numbers, and social security number; the business location and 109 address of each branch office and full name and address of the 110 manager or supervisor; the certification required under s. 111 559.9285; and proof of purchase of adequate bond or establishment 112 of a letter of credit or certificate of deposit as required in this part. A certificate evidencing proof of registration shall 113 114 be issued by the department and must be prominently displayed in 115 the seller of travel's primary place of business.

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(2) (a) Registration fees shall be as follows:

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117	1. Three hundred dollars <del>\$300</del> per year per registrant
118	certifying its business activities under s. 559.9285(1)(a).
119	2. One thousand dollars per year per registrant certifying
120	its business activities under s. 559.9285(1)(b).
121	3. Twenty-five hundred dollars per year per registrant
122	certifying its business activities under s. 559.9285(1)(c).
123	(b) All amounts collected shall be deposited by the Chief
124	Financial Officer to the credit of the General Inspection Trust
125	Fund of the Department of Agriculture and Consumer Services
126	pursuant to s. 570.20, for the sole purpose of administration of
127	this part.
128	Section 3. Section 559.9285, Florida Statutes, is created
129	to read:
130	559.9285 Certification of business activities
131	(1) Each certifying party, as defined in s. 559.927(2):
132	(a) Which does not offer for sale, directly or indirectly,
133	at wholesale or retail, prearranged travel, tourist-related
134	services, or tour-guide services for individuals or groups to or
135	within any terrorist state;
136	(b) Which offers for sale, directly or indirectly, at
137	wholesale or retail, only prearranged travel, tourist-related
138	services, or tour-guide services for individuals or groups to or
139	within any terrorist state but engages in no other business
140	dealings or commerce with any terrorist state; or
141	(c) Which offers for sale, directly or indirectly, at
142	wholesale or retail, prearranged travel, tourist-related
143	services, or tour-guide services for individuals or groups to or
144	within any terrorist state and also engages in any other business
145	dealings or commerce with any terrorist state,

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147	shall annually certify its business activities by filing a
148	disclosure statement with the department that accurately
149	represents the scope of the seller's business activities
150	according to the criteria provided in paragraph (a), paragraph
151	(b), or paragraph (c).
152	(2)(a) If a certifying party changes the scope of the
153	business activities certified pursuant to subsection (1), the
154	certifying party shall file the following with the department no
155	later than 15 days following the change in activities:
156	1. An amended certificate pursuant to subsection (1); and
157	2. The applicable registration fee pursuant to s. 559.928.
158	(b) Within 15 days after filing the amended certificate,
159	the certifying party shall provide the department with a bond in
160	the proper amount for the certified business activity pursuant to
161	<u>s. 559.929.</u>
162	(3) The department shall specify by rule the form of each
163	certification under this section, which shall include the
164	following information:
165	(a) The legal name, any trade names or fictitious names,
166	mailing address, physical address, telephone number or numbers,
167	facsimile number or numbers, all Internet and electronic contact
168	information, and registration number, if applicable, of the
169	certifying party.
170	(b) Each terrorist state with which the certifying party
171	engages in any business or commerce.
172	(c) Each intermediate state, country, or nation through
173	which the certifying party engages in any business or commerce
174	with any terrorist state.

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175	(d) The legal name, any trade names or fictitious names,
176	mailing address, physical address, telephone number or numbers,
177	facsimile number or numbers, and all Internet and electronic
178	contact information of every other entity with which the
179	certifying party engages in business or commerce that is related
180	in any way to the certifying party's business or commerce with
181	any terrorist state.
182	(e) The type of all prearranged travel, tourist-related
183	services, or tour-guide services the certifying party offers for
184	sale to individuals or groups traveling to, from, or within any
185	terrorist state and the frequency with which such services are
186	offered.
187	Section 4. Section 559.929, Florida Statutes, is amended to
188	read:
189	559.929 Security requirements
190	(1) An application must be accompanied by a performance
191	bond in an amount set by the department under paragraph (a),
192	paragraph (b), or paragraph (c) <del>not to exceed \$25,000, or in the</del>
193	amount of \$50,000 if the seller of travel is offering vacation
194	certificates. The surety on such bond shall be a surety company
195	authorized to do business in the state.
196	(a) Each seller of travel that certifies its business
197	activities under s. 559.9285(1)(a) shall provide a performance
198	bond in an amount not to exceed \$25,000, or in the amount of
199	\$50,000 if the seller of travel is offering vacation
200	certificates.
201	(b) Each seller of travel that certifies its business
202	activities under s. 559.9285(1)(b) shall provide a performance
203	bond in an amount not to exceed \$100,000, or in the amount of

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583-05263-08 20081310c1 204 \$150,000 if the seller of travel is offering vacation 205 certificates. 206 (c) Each seller of travel that certifies its business activities under s. 559.9285(1)(c) shall provide a performance 207 bond in an amount not to exceed \$250,000, or in the amount of 208 209 \$300,000 if the seller of travel is offering vacation 210 certificates. 211 (2) In lieu of the performance bond required in this part, 212 a registrant or applicant for registration may establish a 213 certificate of deposit or an irrevocable letter of credit in a 214 Florida banking institution in the amount of the performance 215 bond. The department shall be the beneficiary to this certificate 216 of deposit, and the original shall be filed with the department. 217 Any such letter of credit shall provide that the issuer will give 218 the department not less than 120 days written notice prior to 219 terminating or refusing to renew the letter of credit. 220 (2) (3) The bond, letter of credit, or certificate of 221 deposit shall be in favor of the department for the use and 222 benefit of any traveler who is injured by the fraud, misrepresentation, breach of contract, financial failure, or 223 224 violation of any provision of this part by the seller of travel. 225 Such liability may be enforced either by proceeding in an 226 administrative action as specified in subsection (3) (4) or by 227 filing a judicial suit at law in a court of competent 228 jurisdiction. However, in such court suit the bond, letter of 229 credit, or certificate of deposit posted with the department 230 shall not be amenable or subject to any judgment or other legal 231 process issuing out of or from such court in connection with such 232 lawsuit, but such bond, letter of credit, or certificate of

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deposit shall be amenable to and enforceable only by and through 233 234 administrative proceedings before the department. It is the 235 intent of the Legislature that such bond, letter of credit, or 236 certificate of deposit shall be applicable and liable only for 237 the payment of claims duly adjudicated by order of the 238 department. The bond, letter of credit, or certificate of deposit 239 shall be open to successive claims, but the aggregate amount may 240 not exceed the amount of the bond, letter of credit, or 241 certificate of deposit. In addition to the foregoing, a bond 242 provided by a registrant or applicant for registration which 243 certifies its business activities under s. 559.9285(1)(b) or (c) 244 shall be in favor of the department, with payment in the 245 following order of priority: 246 (a) All expenses for prosecuting the registrant or

247 <u>applicant in any administrative or civil action under this part,</u> 248 <u>including fees for attorneys and other professionals, court costs</u> 249 <u>or other costs of the proceedings, and all other expenses</u> 250 <u>incidental to the action.</u>

251 (b) All costs and expenses of investigation prior to the 252 commencement of an administrative or civil action under this 253 part.

254 <u>(c) Any unpaid administrative fine imposed by final order</u> 255 <u>or any unpaid civil penalty imposed by final judgment under this</u> 256 <u>part.</u>

257 (d) Damages or compensation for any traveler injured as 258 provided in this subsection.

259 <u>(3)(4)</u> Any traveler may file a claim against the bond, 260 letter of credit, or certificate of deposit which shall be made 261 in writing to the department within 120 days after an alleged

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262 injury has occurred or is discovered to have occurred. The 263 proceedings shall be held in accordance with ss. 120.569 and 264 120.57.

(4) (5) In any situation in which the seller of travel is currently the subject of an administrative, civil, or criminal action by either the department, the Department of Legal Affairs, or the state attorney concerning compliance with this part, the right to proceed against the bond, letter of credit, or certificate of deposit, as provided in subsection (3) (4), shall be suspended until after any enforcement action becomes final.

272 (5) (6) The department may waive the bond, letter of credit, 273 or certificate of deposit requirement on an annual basis if the 274 seller of travel has had 5 or more consecutive years of 275 experience as a seller of travel in Florida in compliance with 276 this part, has not had any civil, criminal, or administrative 277 action instituted against the seller of travel in the vacation 278 and travel business by any governmental agency or any action 279 involving fraud, theft, misappropriation of property, violation 280 of any statute pertaining to business or commerce with any 281 terrorist state, or moral turpitude, and has a satisfactory 282 consumer complaint history with the department, and certifies its 283 business activities under s. 559.9285. Such waiver may be revoked 284 if the seller of travel violates any provision of this part. A 285 seller of travel that certifies its business activities under s. 286 559.9285(1)(b) or (c) is not entitled to the waiver provided in 287 this subsection.

288 Section 5. Subsection (2) of section 559.9335, Florida 289 Statutes, is amended, subsections (22), (23), and (24) are 290 renumbered as subsections (24), (25), and (26), respectively, and

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291	new subsections (22) and (23) are added to that section, to read:
292	559.9335 ViolationsIt is a violation of this part for
293	any person:
294	(2) To conduct business as a seller of travel without an
295	annual purchase of a performance bond <del>or establishment of a</del>
296	letter of credit or certificate of deposit in the amount set by
297	the department unless exempt pursuant to s. 559.935.
298	(22) To offer to sell travel or provide any travel-related
299	service to purchasers traveling to or within any terrorist state
300	without disclosing such business activities in a certification
301	filed under s. 559.9285(1)(b) or (c).
302	(23) To violate any state or federal law restricting or
303	prohibiting commerce with terrorist states.
304	Section 6. Subsections (2), (3), and (4) of section
305	559.935, Florida Statutes, are amended to read:
306	559.935 Exemptions
307	(2) Sections 559.928, 559.929, 559.9295, 559.931, and
308	559.932 shall not apply to:
309	(a) Sellers of travel directly issuing airline tickets who
310	have contracted with the Airlines Reporting Corporation for the
311	most recent consecutive 3 years or more under the same ownership
312	and control and who do not offer vacation certificates, and who
313	annually certify their business activities under s.
314	<u>559.9285(1)(a)</u> ; <del>or</del>
315	(b) Sellers of travel offering vacation certificates who
316	have contracted with the Airlines Reporting Corporation for the
317	most recent consecutive 5 years or more under the same ownership
318	and control and who annually certify their business activities
319	<u>under s. 559.9285(1)(a)</u> .

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320 321 This exemption does not apply to sellers of travel certifying 322 their business activities under s. 559.9285(1)(b) or (c). 323 Sections 559.928, 559.929, 559.9295, 559.931, and (3) 324 559.932 shall also not apply to a seller of travel that is an 325 affiliate of an entity exempt pursuant to subsection (2) subject 326 to the following conditions: 327 (a) In the event the department finds the affiliate does 328 not have a satisfactory consumer complaint history or the 329 affiliate fails to respond to a consumer complaint within 30 330 days, the related seller of travel exempt pursuant to subsection 331 (2) shall be liable for the actions of the affiliate, subject to 332 the remedies provided in ss. 559.9355 and 559.936. 333 (b) In the event the department is unable to locate an 334 affiliate, the related seller of travel exempt pursuant to 335 subsection (2) shall be fully liable for the actions of the 336 affiliate, subject to the remedies provided in ss. 559.9355 and 337 559.936. 338 (C) In order to obtain an exemption under this subsection, 339 the affiliate shall file an affidavit of exemption on a form 340 prescribed by the department and shall certify its business 341 activities under s. 559.9285(1)(a). The affidavit of exemption 342 shall be executed by a person who exercises identical control 343 over the seller of travel exempt pursuant to subsection (2) and 344 the affiliate. Failure to file an affidavit of exemption or 345 certification under s. 559.9285(1)(a) prior to engaging in seller 346 of travel activities shall subject the affiliate to the remedies 347 provided in ss. 559.9355 and 559.936. 348 (d) Revocation by the department of an exemption provided

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583-05263-08 20081310c1 to a seller of travel under subsection (2) shall constitute 349 350 automatic revocation by law of an exemption obtained by an 351 affiliate under the subsection. 352 (e) This subsection shall not apply to: 353 1. An affiliate that independently qualifies for another 354 exemption under this section s. 559.935. 355 An affiliate that sells, or offers for sale, vacation 2. 356 certificates. 357 3. An affiliate that certifies its business activities 358 under s. 559.9285(1)(b) or (c). 359 (f) For purposes of this section, an "affiliate" means an 360 entity that meets the following: The entity has the identical ownership as the seller of 361 1. 362 travel that is exempt under subsection (2). 363 2. The ownership controlling the seller of travel that is 364 exempt under subsection (2) also exercises identical control over 365 the entity. 366 The owners of the affiliate hold the identical 3. 367 percentage of voting shares as they hold in the seller of travel 368 that is exempt under subsection (2). 369 (4) The department may revoke the exemption provided in 370 subsection (2) or subsection (3) if the department finds that the 371 seller of travel does not have a satisfactory consumer complaint 372 history, has been convicted of a crime involving fraud, theft, 373 misappropriation of property, deceptive or unfair trade 374 practices, or moral turpitude, or has not complied with the terms 375 of any order or settlement agreement arising out of an 376 administrative or enforcement action brought by a governmental 377 agency or private person based on conduct involving fraud, theft,

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583-05263-08 20081310c1 misappropriation of property, deceptive or unfair trade 378 379 practices, or moral turpitude. 380 Section 7. Section 559.9355, Florida Statutes, is amended 381 to read: 559.9355 Administrative remedies; penalties.--382 383 (1)The department may enter an order doing one or more of 384 the following if the department finds that a person has violated 385 or is operating in violation of any of the provisions of this part or the rules or orders issued thereunder: 386 387 (a) Issuing a notice of noncompliance pursuant to s. 120.695. 388 389 (b) Imposing an administrative fine not to exceed \$5,000 390 for each act or omission. 391 (c) Imposing an administrative fine not to exceed \$10,000 392 for each act or omission in violation of s. 559.9335(22) or (23). 393 (d) (c) Directing that the person cease and desist specified activities. 394 395 (e) (d) Refusing to register or canceling or suspending a 396 registration. 397 (f) (e) Placing the registrant on probation for a period of 398 time, subject to such conditions as the department may specify. 399 (g) (f) Canceling an exemption granted under s. 559.935. 400 (2) The administrative proceedings which could result in 401 the entry of an order imposing any of the penalties specified in 402 subsection (1) are governed by chapter 120. 403 The department has the authority to adopt rules (3) 404 pursuant to chapter 120 to implement this section and ss. 559.928, 559.929, 559.934, and 559.935. 405 406 Section 8. Subsections (3) through (6) of section 559.936,

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407	Florida Statutes, are renumbered as subsections (4) through (7),
408	respectively, and a new subsection (3) is added to that section,
409	to read:
410	559.936 Civil penalties; remedies
411	(3) The department may seek a civil penalty of up to
412	\$10,000 for each act or omission in violation of s. 559.9335(22)
413	<u>or (23).</u>
414	Section 9. Section 559.937, Florida Statutes, is amended to
415	read:
416	559.937 Criminal penaltiesAny person or business that
417	which violates this part:
418	(1) Commits a misdemeanor of the first degree, punishable
419	as provided in s. 775.082 or s. 775.083.
420	(2) Which violation directly or indirectly pertains to an
421	offer to sell travel or provide any travel-related service to a
422	purchaser traveling to or within any terrorist state, commits a
423	felony of the third degree, punishable as provided in s. 775.082
424	<u>or s. 775.083.</u>
425	Section 10. This act shall take effect July 1, 2008.
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