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A bill to be entitled

2 An act relating to agency inspectors general; amending s. 20.055, F.S.; providing definitions; requiring agency 3 4 inspectors general to comply with certain principles and standards; requiring an inspector general to submit 5 findings of an audit to specified persons or entities; 6 7 requiring agencies under the Governor to notify the Chief Inspector General of inspector general appointments and 8 9 terminations; prohibiting agency staff from preventing or 10 prohibiting the inspector general or director of auditing from initiating, carrying out, or completing any audit or 11 investigation; requiring audits to be conducted in 12 accordance with the current International Standards for 13 the Professional Practice of Internal Auditing; requiring 14 the inspector general of each state agency to report 15 certain written complaints to the Chief Inspector General; 16 requiring the Chief Inspector General to fulfill certain 17 duties and responsibilities; requiring a state agency to 18 19 reimburse legal fees and costs that are incurred by certain individuals and entities under certain conditions; 20 providing an effective date. 21 22 Be It Enacted by the Legislature of the State of Florida: 23 24 25 Section 1. Section 20.055, Florida Statutes, is amended to 26 read: 27 20.055 Agency inspectors general. --For the purposes of this section: 28 (1)

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29 "State agency" means each department created pursuant (a) 30 to this chapter, and also includes the Executive Office of the Governor, the Department of Military Affairs, the Fish and 31 Wildlife Conservation Commission, the Office of Insurance 32 Regulation of the Financial Services Commission, the Office of 33 Financial Regulation of the Financial Services Commission, the 34 Public Service Commission, the Board of Governors of the State 35 University System, and the state courts system. 36

37 (b) "Agency head" means a public official such as the 38 Governor, a Cabinet officer, a secretary as defined in s. 39 20.03(5), or an executive director as defined in s. 20.03(6). It also includes the chair of the Public Service Commission, the 40 Director of the Office of Insurance Regulation of the Financial 41 42 Services Commission, the Director of the Office of Financial Regulation of the Financial Services Commission, and the Chief 43 Justice of the State Supreme Court. The term does not include 44 the head of, or an officer of, a private entity operating as a 45 46 for-profit or not-for-profit entity.

47 (c) "Individuals substantially affected" means natural
48 persons who have established a real and sufficiently immediate
49 injury in fact due to the findings, conclusions, or

50 recommendations of a final report of a state agency inspector

51 general, who are the subject of the audit or investigation, and

52 who do not have or are not currently afforded an existing right

53 to an independent review process. Employees of the state,

54 including career service, probationary, other personal service,

55 <u>Selected Exempt Service, and Senior Management Service</u>

56 employees, are not covered by this definition. This definition

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57 also does not cover former employees of the state if the final 58 report of the state agency inspector general relates to matters 59 arising during a former employee's term of state employment. 60 (d) "Entities contracting with the state" means for-profit and not-for-profit organizations or businesses having a legal 61 existence, such as corporations or partnerships, as opposed to 62 natural persons, that have entered into a relationship with a 63 64 state agency as defined in paragraph (a) to provide for 65 consideration certain goods or services to the state agency or on behalf of the state agency. The relationship may be evidenced 66 67 by payment by warrant or purchasing card, contract, purchase order, provider agreement, or other such mutually agreed upon 68 69 relationship. 70 "Additional material relevant" means evidence (e) 71 submitted to the state agency inspector general prior to release 72 of the final report that likely would have affected the 73 investigative findings. Such evidence is not merely cumulative 74 of evidence considered by the state agency inspector general 75 and, to be relevant, must tend to prove or disprove the matters 76 at issue in the investigation. Newly discovered evidence may be 77 considered if it was discovered subsequent to the agency inspector general's final report and the agency inspector 78 79 general has affirmatively refused to reopen the investigation despite such evidence. Such evidence shall not have been 80 81 withheld from the state agency inspector general during the 82 original investigation. 83 (f) "Original investigation" means an official investigative review by a state agency inspector general of 84 Page 3 of 14

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85 <u>information relative to suspected violations of any law, rule,</u>
86 or agency policy resulting in written findings.

(2) The Office of Inspector General is hereby established
in each state agency to provide a central point for coordination
of and responsibility for activities that promote
accountability, integrity, and efficiency in government. It
shall be the duty and responsibility of each inspector general,
with respect to the state agency in which the office is
established, to:

94 (a) Advise in the development of performance measures,
95 standards, and procedures for the evaluation of state agency
96 programs.

97 (b) Assess the reliability and validity of the information 98 provided by the state agency on performance measures and 99 standards, and make recommendations for improvement, if 100 necessary, prior to submission of those measures and standards 101 to the Executive Office of the Governor pursuant to s. 102 216.0166(1).

103 (c) Review the actions taken by the state agency to
104 improve program performance and meet program standards and make
105 recommendations for improvement, if necessary.

(d) Provide direction for, supervise, and coordinate audits, investigations, and management reviews relating to the programs and operations of the state agency, except that when the inspector general does not possess the qualifications specified in subsection (4), the director of auditing shall conduct such audits.

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(e) Conduct, supervise, or coordinate other activities

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113 carried out or financed by that state agency for the purpose of 114 promoting economy and efficiency in the administration of, or 115 preventing and detecting fraud and abuse in, its programs and 116 operations.

(f) Keep such agency head informed concerning fraud, abuses, and deficiencies relating to programs and operations administered or financed by the state agency, recommend corrective action concerning fraud, abuses, and deficiencies, and report on the progress made in implementing corrective action.

(g) Ensure effective coordination and cooperation between
the Auditor General, federal auditors, and other governmental
bodies with a view toward avoiding duplication.

(h) Review, as appropriate, rules relating to the programs
and operations of such state agency and make recommendations
concerning their impact.

(i) Ensure that an appropriate balance is maintained
between audit, investigative, and other accountability
activities.

(j) Comply with the General Principles and Standards for
 Offices of Inspector General as published and revised by the
 Association of Inspectors General.

(3) (a) The inspector general shall be appointed by the
agency head. For agencies under the direction of the Governor,
the appointment shall be made after notifying the Governor <u>and</u>
<u>the Chief Inspector General</u> in writing, at least 7 days prior to
an offer of employment, of the agency head's intention to hire
the inspector general.

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(b) Each inspector general shall report to and be under
the general supervision of the agency head and shall not be
subject to supervision by any other employee of the state
agency. The inspector general shall be appointed without regard
to political affiliation.

(C) An inspector general may be removed from office by the 146 agency head. For agencies under the direction of the Governor, 147 the agency head shall notify the Governor and the Chief 148 149 Inspector General, in writing, of the intention to terminate the 150 inspector general at least 7 days prior to the removal. For 151 state agencies under the direction of the Governor and Cabinet, the agency head shall notify the Governor and Cabinet in writing 152 of the intention to terminate the inspector general at least 7 153 154 days prior to the removal.

(d) The agency head <u>or agency staff</u> shall not prevent or prohibit the inspector general or director of auditing from initiating, carrying out, or completing any audit or investigation.

(4) To ensure that state agency audits are performed in
accordance with applicable auditing standards, the inspector
general or the director of auditing within the inspector
general's office shall possess the following qualifications:

(a) A bachelor's degree from an accredited college or
university with a major in accounting, or with a major in
business which includes five courses in accounting, and 5 years
of experience as an internal auditor or independent postauditor,
electronic data processing auditor, accountant, or any
combination thereof. The experience shall at a minimum consist

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169 of audits of units of government or private business170 enterprises, operating for profit or not for profit; or

(b) A master's degree in accounting, business administration, or public administration from an accredited college or university and 4 years of experience as required in paragraph (a); or

(c) A certified public accountant license issued pursuant
to chapter 473 or a certified internal audit certificate issued
by the Institute of Internal Auditors or earned by examination,
and 4 years of experience as required in paragraph (a).

179 (5)In carrying out the auditing duties and responsibilities of this act, each inspector general shall 180 review and evaluate internal controls necessary to ensure the 181 182 fiscal accountability of the state agency. The inspector general shall conduct financial, compliance, electronic data processing, 183 184 and performance audits of the agency and prepare audit reports 185 of his or her findings. The scope and assignment of the audits 186 shall be determined by the inspector general; however, the agency head may at any time direct the inspector general to 187 188 perform an audit of a special program, function, or 189 organizational unit. The performance of the audit shall be under the direction of the inspector general, except that if the 190 inspector general does not possess the qualifications specified 191 in subsection (4), the director of auditing shall perform the 192 functions listed in this subsection. 193

(a) Such audits shall be conducted in accordance with the
 current <u>International</u> Standards for the Professional Practice of
 Internal Auditing as and subsequent Internal Auditing Standards

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197 or Statements on Internal Auditing Standards published by the 198 Institute of Internal Auditors, Inc., or, where appropriate, in 199 accordance with generally accepted governmental auditing 200 standards. All audit reports issued by internal audit staff 201 shall include a statement that the audit was conducted pursuant 202 to the appropriate standards.

Audit workpapers and reports shall be public records 203 (b) to the extent that they do not include information which has 204 205 been made confidential and exempt from the provisions of s. 206 119.07(1) pursuant to law. However, when the inspector general 207 or a member of the staff receives from an individual a complaint or information that falls within the definition provided in s. 208 209 112.3187(5), the name or identity of the individual shall not be 210 disclosed to anyone else without the written consent of the 211 individual, unless the inspector general determines that such 212 disclosure is unavoidable during the course of the audit or 213 investigation.

(c) The inspector general and the staff shall have access
to any records, data, and other information of the state agency
he or she deems necessary to carry out his or her duties. The
inspector general is also authorized to request such information
or assistance as may be necessary from the state agency or from
any federal, state, or local government entity.

(d) At the conclusion of each audit, the inspector general
shall submit preliminary findings and recommendations to the
person responsible for supervision of the program function or
operational unit who shall respond to any adverse findings
within 20 working days after receipt of the tentative findings.

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225 Such response and the inspector general's rebuttal to the 226 response shall be included in the final audit report.

(e) At the conclusion of an audit in which the results of
the audit are published and disbursed and the subject of the
audit is a specific, singular entity contracting with the state,
the inspector general shall submit findings to the subject who
shall respond to any adverse findings within 20 working days.
Such response and the inspector general's rebuttal to the
response, if any, shall be included in the final audit report.

234 <u>(f)(e)</u> The inspector general shall submit the final report 235 to the agency head and to the Auditor General.

236 (g) (f) The Auditor General, in connection with the 237 independent postaudit of the same agency pursuant to s. 11.45, 238 shall give appropriate consideration to internal audit reports and the resolution of findings therein. The Legislative Auditing 239 240 Committee may inquire into the reasons or justifications for 241 failure of the agency head to correct the deficiencies reported 242 in internal audits that are also reported by the Auditor General 243 and shall take appropriate action.

244 (h) (g) The inspector general shall monitor the 245 implementation of the state agency's response to any report on the state agency issued by the Auditor General or by the Office 246 of Program Policy Analysis and Government Accountability. No 247 later than 6 months after the Auditor General or the Office of 248 249 Program Policy Analysis and Government Accountability publishes 250 a report on the state agency, the inspector general shall 251 provide a written response to the agency head on the status of corrective actions taken. The Inspector General shall file a 252

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253 copy of such response with the Legislative Auditing Committee.

254 (i) (h) The inspector general shall develop long-term and 255 annual audit plans based on the findings of periodic risk assessments. The plan, where appropriate, should include 256 257 postaudit samplings of payments and accounts. The plan shall show the individual audits to be conducted during each year and 258 related resources to be devoted to the respective audits. The 259 Chief Financial Officer, to assist in fulfilling the 260 261 responsibilities for examining, auditing, and settling accounts, 262 claims, and demands pursuant to s. 17.03(1), and examining, 263 auditing, adjusting, and settling accounts pursuant to s. 17.04, 264 may utilize audits performed by the inspectors general and internal auditors. For state agencies under the Governor, the 265 266 audit plans shall be submitted to the Governor's Chief Inspector 267 General. The plan shall be submitted to the agency head for 268 approval. A copy of the approved plan shall be submitted to the 269 Auditor General.

(6) In carrying out the investigative duties and
responsibilities specified in this section, each inspector
general shall initiate, conduct, supervise, and coordinate
investigations designed to detect, deter, prevent, and eradicate
fraud, waste, mismanagement, misconduct, and other abuses in
state government. For these purposes, each <u>inspector general</u>
state agency shall:

(a) Receive complaints and coordinate all activities of
the agency as required by the Whistle-blower's Act pursuant to
ss. 112.3187-112.31895.

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(b) Receive and consider the complaints which do not meet

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the criteria for an investigation under the Whistle-blower's Act and conduct, supervise, or coordinate such inquiries, investigations, or reviews as the inspector general deems appropriate.

(c) Report expeditiously to the Department of Law
Enforcement or other law enforcement agencies, as appropriate,
whenever the inspector general has reasonable grounds to believe
there has been a violation of criminal law.

(d) Conduct investigations and other inquiries free of
actual or perceived impairment to the independence of the
inspector general or the inspector general's office. This shall
include freedom from any interference with investigations and
timely access to records and other sources of information.

294 (e) At the conclusion of each investigation in which the 295 subject of the investigation is a specific entity contracting 296 with the state or an individual substantially affected by the findings, conclusions, and recommendations, the inspector 297 298 general shall, consistent with chapter 119, submit findings to 299 the subject who shall respond to any adverse findings within 10 300 days. Such response and the inspector general's rebuttal to the 301 response, if any, shall be included in the final investigative 302 report.

303 <u>(f)(e)</u> Submit in a timely fashion final reports on 304 investigations conducted by the inspector general to the agency 305 head, except for whistle-blower's investigations, which shall be 306 conducted and reported pursuant to s. 112.3189.

307 (7) Each inspector general shall, not later than September308 30 of each year, prepare an annual report summarizing the

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activities of the office during the immediately preceding state
fiscal year. The final report shall be furnished to the agency
head. Such report shall include, but need not be limited to:

312 (a) A description of activities relating to the313 development, assessment, and validation of performance measures.

(b) A description of significant abuses and deficiencies
relating to the administration of programs and operations of the
agency disclosed by investigations, audits, reviews, or other
activities during the reporting period.

318 (c) A description of the recommendations for corrective 319 action made by the inspector general during the reporting period 320 with respect to significant problems, abuses, or deficiencies 321 identified.

322 (d) The identification of each significant recommendation
323 described in previous annual reports on which corrective action
324 has not been completed.

325 (e) A summary of each audit and investigation completed326 during the reporting period.

The inspector general in each agency under the 327 (8) 328 Governor's jurisdiction shall timely report to the Chief 329 Inspector General all written complaints received concerning the duties and responsibilities outlined in this section or any 330 331 misconduct alleged related to the office of the inspector 332 general or its employees. (9) For agencies under the Governor's jurisdiction, the 333 Chief Inspector General in the Executive Office of the Governor, 334 335 as defined in s. 14.32, shall: Receive and consider all complaints against offices of 336 (a)

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337 inspectors general or their employees and conduct, supervise, or coordinate such inquiries, investigations, or reviews as the 338 339 Chief Inspector General considers appropriate. Develop policies and procedures for reviewing 340 (b) complaints against a state agency office of inspector general or 341 its employees, including, but not limited to, complaints 342 regarding misconduct, failure to properly follow professional 343 standards, or any other violation of agency policy, rule, or law 344 345 which is consistent with the definitions in this section and s. 346 14.32. The policies and procedures must identify exemptions from this process, including, but not limited to, whistle-blower 347 investigations conducted in accordance with ss. 112.3187-348 112.31895. These policies and procedures must afford entities 349 350 contracting with state agencies, and individuals substantially 351 affected by the findings, conclusions, and recommendations, a 352 meaningful opportunity to express their complaint and present 353 additional material relevant to the original investigation. 354 Policies and procedures specified herein are not subject to 355 rulemaking under chapter 120. 356 (c) Distribute the report of any investigation conducted 357 or supervised by the Chief Inspector General to the office of 358 the inspector general of the state agency, the agency head of 359 the subject's employing agency, and the person that filed the complaint against the office of inspector general of the state 360 361 agency or its employees. (10) If a state agency inspector general's reported 362 363 adverse findings regarding entities contracting with state 364 agencies and individuals substantially affected by the findings,

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| 365 | conclusions, and recommendations are determined to be not |
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| 366 | substantially justified after an informal evidentiary hearing by |
| 367 | a hearing master selected by agreement of the state agency and |
| 368 | the Chief Inspector General, the agency shall reimburse |
| 369 | reasonable legal fees and costs not to exceed \$50,000 |
| 370 | specifically associated with filing and pursuing the complaints, |
| 371 | which are incurred by the entities contracting with state |
| 372 | agencies and individuals substantially affected by the findings, |
| 373 | conclusions, and recommendations. |
| 374 | (11) (8) Each agency inspector general shall, to the extent |
| 375 | both necessary and practicable, include on his or her staff |
| 376 | individuals with electronic data processing auditing experience. |
| 377 | Section 2. This act shall take effect July 1, 2008. |

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