

1                                   A bill to be entitled  
 2           An act relating to pest control call centers; creating s.  
 3           482.072, F.S.; authorizing the Department of Agriculture  
 4           and Consumer Services to issue a permit to a qualified  
 5           pest control business to operate a telephone call center  
 6           to serve its business locations; requiring applications  
 7           for permits; requiring annual renewal; establishing  
 8           maximum fees for issuance and renewal of a permit;  
 9           requiring the department to prescribe and furnish  
 10          application forms and to establish fees; providing grounds  
 11          for denial of a permit; providing exemption from  
 12          requirement for pest control employee identification cards  
 13          for call center personnel meeting certain requirements;  
 14          providing an effective date.

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 16   Be It Enacted by the Legislature of the State of Florida:

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 18           Section 1.   Section 482.072, Florida Statutes, is created  
 19   to read:

20           482.072 Telephone call centers; permits.--

21           (1) The department may issue a permit to a qualified pest  
 22           control business to operate a telephone call center to serve one  
 23           or more of its business locations licensed under this chapter.  
 24           The telephone call center may be operated within or outside of  
 25           the state.

26           (2) (a) Before operating a telephone call center serving  
 27           any Florida business locations, pest control businesses must  
 28           apply to the department for a permit, which permit may be

29 renewed annually. Application forms shall be prescribed and  
30 furnished by the department.

31 (b) The department shall establish a fee for the issuance  
32 and renewal of a permit, which may not be more than \$250. After  
33 a grace period, not exceeding 30 calendar days following the  
34 anniversary renewal date, the department shall assess a late  
35 renewal charge of \$50 that must be paid in addition to the  
36 renewal fee.

37 (c) Unless timely renewed, a permit automatically expires  
38 60 calendar days after the anniversary renewal date. After the  
39 expiration date, a permit may be reinstated only upon  
40 application and payment of the issuance fee and the late renewal  
41 fee.

42 (d) The department may deny the issuance of a telephone  
43 call center permit to any applicant or refuse to renew the  
44 permit of any licensee if the department finds that the  
45 applicant or licensee or any of its directors, officers, owners,  
46 or general partners are or were directors, officers, owners, or  
47 general partners of a pest control business that meets the  
48 conditions of s. 482.071(2)(g).

49 (e) Persons providing telephone call center services for a  
50 pest control business permitted under this section are exempt  
51 from the provisions of s. 482.091; provided, however, the  
52 performance of any inspection, treatment, application, execution  
53 of a contract, or acceptance of remuneration may be performed  
54 only by an identification cardholder employed by the licensee.

55 Section 2. This act shall take effect upon becoming a law.