By Senator Bennett

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A bill to be entitled An act relating to event tickets; amending s. 817.357, F.S.; providing that it is a violation of the Florida Deceptive and Unfair Trade Practices Act for any person to knowingly purchase from the original ticket seller a quantity of tickets to an event which exceeds the maximum ticket limit quantity posted by or on behalf of the original ticket seller at the point of original sale or printed on the tickets themselves with intent to resell such tickets; providing that it is a violation of the Florida Deceptive and Unfair Trade Practices Act for an original ticket seller to knowingly withhold, restrict, or otherwise prevent the availability of any tickets to the public with the intent to manipulate ticket prices for events at certain venues; providing that it is a violation of the Florida Deceptive and Unfair Trade Practices Act for an original ticket seller to knowingly refuse to post on a publicly available Internet website certain information in connection with the sale, allocation, or distribution of tickets to every event at certain venues within a specified period; providing that it is a violation of the Florida Deceptive and Unfair Trade Practices Act for a person to knowingly make available for sale on a ticket exchange or auction website any tickets to events at certain venues which were not first made available for sale to the public for a specified period, or attempt to restrict by any means the resale of such tickets as a condition of purchase or retention of such

tickets or any contractual rights associated therewith;

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providing that it is a violation of the Florida Deceptive and Unfair Trade Practices Act for any operator of a place of entertainment to deny access to a ticket holder who possesses a resold ticket solely because that ticket was resold; amending s. 817.36, F.S.; providing a civil penalty for violations of state law regarding the resale of tickets; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 817.357, Florida Statutes, is amended to read:

817.357 Purchase of tickets.--<u>It is a violation of ss.</u>
501.201-501.213, the Florida Deceptive and Unfair Trade Practices
Act, for any person:

(1) Whoever Knowingly to purchase purchases from the original ticket seller a quantity of tickets to an event which exceeds the maximum ticket limit quantity posted by or on behalf of the original ticket seller at the point of original sale or printed on the tickets themselves with intent and intends to resell such tickets violates ss. 501.201-501.213, the Florida Deceptive and Unfair Trade Practices Act. A person or firm is not liable under this section with respect to tickets for which that person or firm is the original ticket seller. For purposes of this section, the term "original ticket seller" means the issuer of such ticket or a person or firm who provides distribution services or ticket sales services under a contract with such issuer.

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(2) Who is an original ticket seller knowingly to withhold, restrict, or otherwise prevent the availability of any tickets to the general public during the original ticket sale with the intent to manipulate ticket prices for an event at a venue that directly or indirectly receives public funds. This subsection does not include tickets sold, allocated, or distributed to fan clubs, the promoter of the event, the performer, or the agents of the promoter or performer.

- (3) Who is an original ticket seller knowingly to refuse to post on a publicly available Internet website, no later than 5 calendar days before the date of original public sale and continue posting until the conclusion of the event, the following information in connection with the sale, allocation, or distribution of tickets to every event at a venue that directly or indirectly receives public funds for which he or she is the original ticket seller:
- (a) The number of tickets offered for sale to the general public at each price level;
- (b) The number of tickets allocated or distributed to the original ticket seller or its agents at each price level;
- (c) The number of tickets sold, allocated, or distributed to fan clubs at each price level; and
- (d) The number of tickets sold, allocated, or distributed to the event promoter, performer, or the agents of the promoter or performer at each price level.
- (4) Knowingly to make available for sale on a ticket exchange or auction website any tickets that were not first made available for sale to the general public for a period of no less

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than 36 hours for an event at a venue directly or indirectly receiving public funds.

- (5) Knowingly to offer for sale any tickets or packages for events at a venue directly or indirectly receiving public funds and attempt to restrict by any means the resale of any tickets or packages as a condition of purchase, as a condition to retain such tickets or season ticket package agreement, or as a condition to retain any contractual rights to purchase future tickets.
- (6) Who is an operator of a place of entertainment to deny access to a ticket holder who possesses a resold ticket to an event based solely on the grounds that such ticket has been resold.
- Section 2. Section 817.36, Florida Statutes, is amended to read:
 - 817.36 Resale of tickets.--
- (1) Whoever shall offer for resale or resell any ticket may only charge \$1 above the admission price charged therefor by the original ticket seller of said ticket for the following transactions:
- (a) (1) Passage or accommodations on any common carrier in this state; however, the provisions of this paragraph does subsection shall not apply to travel agencies that have an established place of business in this state, which place of business is required to pay state, county, and city occupational license taxes.
- (b)(2) Multiday or multievent tickets to a park or entertainment complex or to a concert, entertainment event, permanent exhibition, or recreational activity within such a park

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or complex, including an entertainment/resort complex as defined in s. 561.01(18).

- (c) (3) Any tickets, other than the tickets described in paragraphs (a) and (b), which subsections (1) and (2), that are resold or offered through an Internet website, unless such website is authorized by the original ticket seller or makes and posts the following guarantees and disclosures through Internet web pages on which are visibly posted, or links to web pages on which are posted, text to which a prospective purchaser is directed before completion of the resale transaction:
- $\frac{1.(a)}{a}$ The website operator guarantees a full refund of the amount paid for the ticket including any servicing, handling, or processing fees, if such fees are not disclosed, when:
 - a.1. The ticketed event is canceled;
- $\underline{\text{b.2.}}$ The purchaser is denied admission to the ticketed event, unless such denial is due to the action or omission of the purchaser;
- $\underline{\text{c.3.}}$ The ticket is not delivered to the purchaser in the manner requested and pursuant to any delivery guarantees made by the reseller and such failure results in the purchaser's inability to attend the ticketed event.
- $\frac{2.(b)}{}$ The website operator discloses that it is not the issuer, original seller, or reseller of the ticket or items and does not control the pricing of the ticket or items, which may be resold for more than their original value.
- (2) (4) Nothing in This section does not authorize authorizes any individual or entity to sell or purchase tickets at any price on property where an event is being held without the prior express written consent of the owner of the property.

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 $\underline{\text{(3)}}$ Any sales tax due for resales under this section shall be remitted to the Department of Revenue in accordance with s. 212.04.

(4) A person who sells a ticket in violation of this section is liable to the state for a civil penalty equal to three times the gross amount received by the violator for each ticket sold in violation of this section, not to exceed \$3,000 per violation.

Section 3. This act shall take effect July 1, 2008.