

I	CHAMBER ACTION
	Senate . House
	Comm: RCS
1	The Committee on Banking and Insurance (Lawson) recommended the
2	following amendment:
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4	Senate Amendment (with title amendment)
5	Delete everything after the enacting clause
6	and insert:
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8	Section 1. Subsection (1) of section 628.4615, Florida
9	Statutes, is amended to read:
0	628.4615 Specialty insurers; acquisition of controlling
.1	stock, ownership interest, assets, or control; merger or
2	consolidation
3	(1) For the purposes of this section, the term "specialty
L4	insurer" means any person holding a license or certificate of
L5	authority as:
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16 (a) A motor vehicle service agreement company authorized to issue motor vehicle service agreements as those terms are defined 17 18 in s. 634.011 s. 634.011(7) and (8); 19 20 (b) A home warranty association authorized to issue "home 21 warranties" as those terms are defined in s. 634.301(3) and (4); 22 (c) A service warranty association authorized to issue "service warranties" as those terms are defined in s. 634.401(13) 23 24 and (14); 25 (d) A prepaid limited health service organization authorized to issue prepaid limited health service contracts, as 26 27 those terms are defined in chapter 636; 28 (e) An authorized health maintenance organization operating pursuant to s. 641.21; 29 (f) An authorized prepaid health clinic operating pursuant 30 to s. 641.405; 31 32 (g) A legal expense insurance corporation authorized to 33 engage in a legal expense insurance business pursuant to s. 34 642.021; A provider which is licensed to operate a facility 35 (h) which undertakes to provide continuing care as those terms are 36 defined in s. 651.011(2), (4), (5), and (6); 37 (i) A multiple-employer welfare arrangement operating 38 pursuant to ss. 624.436-624.446; 39 40 (j) A premium finance company authorized to finance insurance premiums pursuant to s. 627.828; or 41 42 (k) A corporation authorized to accept donor annuity 43 agreements pursuant to s. 627.481. 44 Section 2. Present subsections (7) through (16) of section 45 634.011, Florida Statutes, are renumbered as subsections (8) Page 2 of 7

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46	through (17), respectively, and a new subsection (7) is added to
47	that section, to read:
48	634.011 DefinitionsAs used in this part, the term:
49	(7) "Motor vehicle manufacturer" means an entity that:
50	(a) Manufactures or produces motor vehicles and sells motor
51	vehicles under its own name or label;
52	(b) Is a subsidiary of an entity that manufactures or
53	produces motor vehicles; or
54	(c) Is a corporation that owns 100 percent of an entity
55	that manufactures or produces motor vehicles.
56	Section 3. Subsection (12) is added to section 634.041,
57	Florida Statutes, to read:
58	634.041 Qualifications for licenseTo qualify for and
59	hold a license to issue service agreements in this state, a
60	service agreement company must be in compliance with this part,
61	with applicable rules of the commission, with related sections of
62	the Florida Insurance Code, and with its charter powers and must
63	comply with the following:
64	(12) A motor vehicle manufacturer complying with the
65	provisions of this part must be an entity formed under the laws
66	of this state or of another state or district of the United
67	States and need comply only with subsections (2) and (10). A
68	motor vehicle manufacturer need not submit fingerprints,
69	background information, or biographical statements for any
70	individual except those serving as officers or directors of the
71	applicant entity. A motor vehicle manufacturer need not comply
72	with s. 634.081(5). Motor vehicle manufacturers are subject to
73	all other applicable provisions of this part.
74	Section 4. Subsection (6) is added to section 634.137,
75	Florida Statutes, to read:



76 634.137 Financial and statistical reporting requirements.--77 (6) The office shall develop by rule an abbreviated form 78 for motor vehicle manufacturers to use in submitting statistical 79 reporting of sales of service agreements in this state in lieu of 80 the financial reports required in subsections (1) and (2). 81 Section 5. Subsection (5) of section 634.271, Florida 82 Statutes, is amended to read: 634.271 Civil remedy.--83 84 (5) The penalty provisions in ss. 520.12 and 521.006, as 85 well as the statutory penalty in subsection (1), do not apply to any violation of this part or chapters 520 and 521 relating to or 86 87 in connection with the sale or failure to disclose in a retail 88 installment contract or lease, prior to April 23, 2002, of a vehicle protection product, or contract or agreement that 89 provides for payment of vehicle protection expenses, as defined 90 in s. 634.011(8)(b)1. s. 634.011(7)(b)1., so long as the sale of 91 92 such product, contract, or agreement was otherwise disclosed to 93 the consumer in writing at the time of the purchase or lease. 94 However, in the event of a violation for which such statutory penalties do not apply, the court shall award actual damages and 95 96 costs, including reasonable attorney's fees. Nothing in this 97 subsection shall be construed to require the application of the 98 referenced statutory penalty provisions where this subsection is 99 not applicable. 100 Section 6. Subsection (2) of section 634.4165, Florida

101 Statutes, is amended to read:

102 634.4165 Office records required.--As a minimum requirement 103 for permanent office records, each licensed service warranty 104 association shall maintain:



105 (2) A detailed warranty register of warranties in force, by 106 unique identifier. The register shall include the unique 107 identifier, date of issue, issuing sales representative, name of 108 warranty holder and the  $\overline{r}$  location of the property to the extent 109 the name and address have been furnished by the warranty holder, 110 warranty period, gross premium, commission to sales representative, and net premium. Associations not collecting the 111 112 name and address of the warranty holder at the time of sale must 113 provide another method for warranty holders to provide such 114 information, such as Internet registration, return postcard, or 115 other means acceptable to the office. 116 Section 7. Subsection (5) of section 634.436, Florida 117 Statutes, is amended to read: 634.436 Unfair methods of competition and unfair or 118 deceptive acts or practices defined. -- The following methods, 119 acts, or practices are defined as unfair methods of competition 120 121 and unfair or deceptive acts or practices: 122 (5) UNFAIR CLAIM SETTLEMENT PRACTICES.--123 (a) Attempting to settle claims on the basis of an application or any other material document which was altered 124 125 without notice to, or knowledge or consent of, the warranty holder; 126 127 (b) Making a material misrepresentation to the warranty 128 holder for the purpose and with the intent of effecting 129 settlement of such claims, loss, or damage under such contract on 130 less favorable terms than those provided in, and contemplated by, such contract; or 131 132 (c) Committing or performing with such frequency as to

indicate a general business practice any of the following
practices:

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135	1. Failure properly to investigate claims;
136	2. Misrepresentation of pertinent facts or contract
137	provisions relating to coverages at issue;
138	3. Failure to acknowledge and act promptly upon
139	communications with respect to claims;
140	4. Denial of claims without conducting reasonable
141	investigations based upon available information;
142	5. Failure to affirm or deny coverage of claims upon
143	written request of the warranty holder within a reasonable time
144	after proof-of-loss statements have been completed; or
145	6. Failure to promptly provide a reasonable explanation to
146	the warranty holder of the basis in the contract in relation to
147	the facts or applicable law for denial of a claim or for the
148	offer of a compromise settlement: or-
149	(d) Denying a claim solely on the basis that the
150	association was not able to confirm that the warranty holder in
151	fact purchased a service warranty because the association did not
152	obtain the name and address as set forth in s. 634.4165(2).
153	Section 8. This act shall take effect upon becoming a law.
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156	And the title is amended as follows:
157	Delete everything before the enacting clause
158	and insert:
159	A bill to be entitled
160	An act relating to motor vehicle warranty associations;
161	amending s. 628.4615, F.S., relating to specialty
162	insurers; conforming a cross-reference to changes made by
163	the act; amending s. 634.011, F.S.; defining the term
164	"motor vehicle manufacturer" for purposes of part I of ch.
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165 634, F.S.; amending s. 634.041, F.S.; exempting motor 166 vehicle manufacturers applying for licensure as service 167 agreement companies from certain licensing requirements 168 and limitations on claims liabilities; amending s. 169 634.137, F.S.; authorizing the Office of Insurance 170 Regulation to develop an abbreviated form for statistical reporting of sales of service agreements by motor vehicle 171 172manufacturers in lieu of certain other financial reports; 173 amending s. 634.271, F.S.; conforming a cross-reference; 174 amending s. 634.4165, F.S.; requiring warranty service 175 associations that do not collect the names and addresses 176 of warranty holders at the time of sale to provide an 177 alternative method for warranty holders to provide such 178 information; amending s. 634.436, F.S.; prohibiting 179 warranty service associations that do not collect the names and addresses of warranty holders from denying a 180 181 warranty holder's claim on the basis that the association 182 cannot confirm that the warranty holder in fact purchased 183 the warranty; providing an effective date.