A bill to be entitled 1 2 An act relating to civil remedies; amending s. 624.155, 3 F.S.; limiting actions against an insurer to insureds; specifying a duty to cooperate with an insurer in 4 asserting a demand for settlement; specifying certain 5 activities as a defense in certain actions; revising 6 7 certain time periods relating to notices in certain 8 actions; revising notice requirements; providing for 9 preemption of specified civil remedies; specifying effect of certain judgments; specifying a criterion for burden of 10 proof in actions against an insurer; limiting insurer 11 liability for failure to pay policy limits under certain 12 circumstances; authorizing parties to request certain 13 court orders relating to unnecessary delay; providing 14 requirements for amending witness lists; limiting 15 16 admissibility of certain evidence; specifying considerations for a trier of fact in certain actions; 17 providing construction relating to assigning causes of 18 19 action; providing an effective date.

2021

Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsections (1), (3), and (8) of section 624.155, Florida Statutes, are amended, and subsections (10), (11), (12), and (13) are added to that section, to read: 624.155 Civil remedy.--

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(1) An insured Any person may bring a civil action against an insurer when such person is damaged:

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29 (a) By a violation of any of the following provisions by 30 the insurer:

- 1. Section 626.9541(1)(i), (o), or (x);
- 32 2. Section 626.9551;

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- 3. Section 626.9705;
- 4. Section 626.9706;
  - 5. Section 626.9707; or
- 6. Section 627.7283.
  - (b) By the commission of any of the following acts by the insurer:
  - 1. Not attempting in good faith to settle claims when, under all the circumstances, it could and should have done so, had it acted fairly and honestly toward its insured and with due regard for her or his interests and the interests of all other policyholders. However, both the insured and any person asserting any demand for such settlement owes a similar duty to the insurer to cooperate fully with the insurer, and it shall be a defense to any action under this section if the court finds that the insured or other person demanding settlement:
  - <u>a. Failed to cooperate fully in facilitating the</u>
    settlement;
  - b. Imposed or adhered to time limits or other conditions on settlement without at that time demonstrating to the insurer valid reasons that such time limits or other conditions were reasonable and necessary and that such reasons were totally unrelated to the possibility of obtaining damages under this section; or

c. Lacked authority to make the demand or to accept the amount demanded in full settlement of all claims, including liens, arising from the occurrence;

- 2. Making claims payments to insureds or beneficiaries not accompanied by a statement setting forth the coverage under which payments are being made; or
- 3. Except as to liability coverages, failing to promptly settle claims, when the obligation to settle a claim has become reasonably clear, under one portion of the insurance policy coverage in order to influence settlements under other portions of the insurance policy coverage.

Notwithstanding the provisions of the above to the contrary, a person pursuing a remedy under this section need not prove that such act was committed or performed with such frequency as to indicate a general business practice.

- (3)(a) As a condition precedent to bringing an action under this section, the department and the authorized insurer must have been given 90 60 days' written notice of the violation. If the department returns a notice for lack of specificity, the 90-day 60-day time period shall not begin until a proper notice is filed.
- (b) The notice shall be on a form provided by the department and shall state with specificity the following information, and such other information as the department may require:

1. The statutory provision, including the specific language of the statute, which the authorized insurer allegedly violated.

- 2. The <u>specific</u> facts and circumstances giving rise to the violation, including facts and circumstances pertinent to each factor stated in subsection (10) and the identity of all parties who have made claims against the insured for the occurrence giving rise to the claim and any documentation pertaining to such claims.
  - 3. The name of any individual involved in the violation.
- 4. Reference to specific policy <u>coverage and</u> language that is relevant to the violation, if any. If the person bringing the civil action is a third party claimant, she or he shall not be required to reference the specific policy language if the authorized insurer has not provided a copy of the policy to the third party claimant pursuant to written request.
- 5. A statement that the notice is given in order to perfect the right to pursue the civil remedy authorized by this section.
- 6. A detailed description of the specific dollar amounts that are due and unpaid under each available coverage and how such amounts are calculated and of any other actions requested to cure the violation.
- (c) Within 30 20 days of receipt of the notice, the department shall may return any notice that does not provide the specific information required by this section, and the department shall indicate the specific deficiencies contained in the notice. A determination by the department to return a notice

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for lack of specificity shall be exempt from the requirements of chapter 120.

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- (d) No action shall lie if, within  $\underline{90}$  60 days after filing notice, the damages are paid or the circumstances giving rise to the violation are corrected.
- (e) The authorized insurer that is the recipient of a notice filed pursuant to this section shall report to the department on the disposition of the alleged violation.
- (f) The applicable statute of limitations for an action under this section shall be tolled for a period of 65 days by the mailing of the notice required by this subsection or the mailing of a subsequent notice required by this subsection.
- The civil remedy specified in this section preempts all does not preempt any other remedies and causes remedy or cause of action for extra-contractual damages for failure to settle under an insurance contract provided for pursuant to any other statute or pursuant to the common law of this state. Any person may obtain a judgment under either the common law remedy of bad faith or this statutory remedy, but shall not be entitled to a judgment under both remedies. This section shall not be construed to create a common-law cause of action. The damages recoverable pursuant to this section shall include, but not exceed, those actual damages which are a reasonably foreseeable result of a specified violation of this section by the authorized insurer and may include an award or judgment in an amount that exceeds the policy limits. The rendition of a judgment against a liability insured shall not raise any presumption or inference that the violation will foreseeably

result in actual damages, except to the extent it is proven that the insured has or is reasonably expected to have assets from which such judgment is expected to be paid. The satisfaction of a judgment rendered against an insurer pursuant to this subsection shall operate as the satisfaction of the underlying judgment against the insured.

- (10) In all actions against an insurer relating to failure to settle claims for liability insurance coverage, the burden of proof shall be clear and convincing evidence of an unreasonable refusal to settle.
- (a) An insurer shall not be held liable for failure to pay its policy limits if the insurer tenders its policy limits by the earlier of:
- 1. The 210th day after service of the complaint in the negligence action upon the insured. The time period specified in this subparagraph shall be extended by an additional 60 days if the court finds in the action for a violation of this section that, at any time during such period and after the 150th day after service of the complaint in the underlying liability action, the claimant provided new information not previously provided to the insurer relating to the identity or testimony of any material witnesses or the identity of any additional claimants or defendants if such disclosure materially alters the risk to the insured of an excess judgment; or
- 2. The 60th day after the conclusion of all of the following:
- a. Depositions of all claimants named in the complaint or amended complaint.

b. Depositions of all defendants named in the complaint or amended complaint, including, in the case of a corporate defendant, deposition of a designated representative.

- c. Depositions of all of the claimants' expert witnesses.
- d. The initial disclosure of witnesses and production of documents.

When there are multiple claimants seeking compensation from the same insured or multiple insureds or when there is a single claimant seeking compensation from multiple insureds for damages arising from the same occurrence, which compensation in the aggregate exceeds policy limits, the insurer of the insured or insureds shall not be held liable for extra-contractual damages for failure to pay its policy limits if the insurer makes a written offer of its policy limits within the timeframe set forth in this subsection to all known potential claimants in exchange for releases of all claims against all insureds or tenders such limits to the court for apportionment to the claimants.

(b) Either party may request that the court enter an order finding that the other party has unnecessarily or inappropriately delayed any of the events specified in subparagraph (a)2. If the court finds that the claimant was responsible for such unnecessary or inappropriate delay, subparagraph (a)1. shall not apply to the insurer's tendering of policy limits. If the court finds that the defendant or insurer was responsible for such unnecessary or inappropriate delay, subparagraph (a)2. shall not apply to the insurer's tendering of

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194 policy limits.

(c) If any party to an action alleging liability for acts covered by liability insurance amends its witness list after service of the complaint in such action, that party shall provide a copy of the amended witness list to the insurer of the defendant.

- (d) The time limits specified in this subsection shall not be admissible as evidence that the insurer acted in violation of this section.
- (11) When an insurer does not tender its policy limits to settle a liability insurance claim under subsection (10), the trier of fact, in determining whether an insurer has acted in violation of this section, shall consider only:
- (a) The insurer's willingness to negotiate with the claimant in anticipation of settlement.
- (b) The propriety of the insurer's methods of investigating and evaluating the claim.
- (c) Whether the insurer timely informed the insured of an offer to settle within the limits of coverage, the right to retain personal counsel, and the risk of litigation.
- (d) Whether the insured denied liability or requested that the case be defended after the insurer fully advised the insured as to the facts and risks.
- (e) Whether the claimant imposed any condition, other than the tender of the policy limits, on the settlement of the claim.
- (f) Whether the claimant provided all relevant information to the insurer on a timely basis.

(g) Whether and when other defendants in the case settled or were dismissed from the case.

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- (h) Whether there were multiple claimants seeking, in the aggregate, compensation in excess of policy limits from the defendant or the defendant's insurer.
- (i) Whether the insured or claimant misrepresented material facts to the insurer or made material omissions of fact to the insurer.
- (j) Other matters that constitute defenses or limitations to actions or damages that are specified in this section.
- (12) An insurer that tenders policy limits shall be entitled to a release of its insured if the claimant accepts the tender.
- (13) Nothing in this section shall be construed to prohibit an insured from assigning the cause of action to an injured third-party claimant for the insurer's failure to act fairly and honestly towards its insured and with due regard for the insured's interest.
- Section 2. This act shall take effect upon becoming a law.