2008

1	A bill to be entitled
2	An act relating to sellers of travel; amending s. 559.927,
3	F.S.; revising the definition of "prearranged travel,
4	tourist-related services, or tour-guide services";
5	defining "certifying party" and "terrorist state";
6	amending s. 559.928, F.S.; revising provisions relating to
7	registration as a seller of travel; revising registration
8	fees; revising conditions for denial of or refusal to
9	renew the registration of any seller of travel by the
10	Department of Agriculture and Consumer Services; creating
11	s. 559.9285, F.S.; requiring a seller of travel to
12	annually certify to the department the scope of its
13	business activities by filing a disclosure statement;
14	categorizing certifying parties; requiring the department
15	to specify by rule the form of certification; specifying
16	required certification information; amending s. 559.929,
17	F.S.; revising requirements with respect to the
18	performance bond which must accompany registration or an
19	application for registration as a seller of travel;
20	specifying amounts of bonds for certification categories;
21	eliminating alternative means of satisfying security
22	requirements; providing for priority of payment with
23	respect to such bonds; revising conditions under which the
24	department may annually waive the bond; precluding
25	specified certification categories from waiver of bond;
26	amending s. 559.9335, F.S.; providing that it is a
27	violation of the Florida Sellers of Travel Act to offer to
28	sell travel or provide any travel-related service to a
I	Page 1 of 16

29 purchaser traveling to or from any terrorist state without 30 disclosing such business activities in a certification filed with the department and to violate any state or 31 federal law restricting or prohibiting commerce with 32 terrorist states; amending s. 559.935, F.S.; revising 33 provisions which exempt certain sellers of travel and 34 35 affiliates thereof from specified registration, security, disclosure, and recordkeeping requirements; revising 36 37 conditions under which the department may revoke such 38 exemptions; amending s. 559.9355, F.S.; imposing an administrative fine for each act or omission directly or 39 indirectly pertaining to an offer to sell travel or 40 provide any travel-related service to purchasers traveling 41 to or from any terrorist state; amending s. 559.936, F.S.; 42 authorizing the department to seek a specified civil 43 44 penalty for each act or omission directly or indirectly pertaining to an offer to sell travel or provide any 45 travel-related service to a purchaser traveling to or from 46 47 any terrorist state; amending s. 559.937, F.S.; providing 48 a criminal penalty for a violation of the Florida Sellers of Travel Act which directly or indirectly pertains to an 49 offer to sell travel or provide any travel-related service 50 to a purchaser traveling to or from any terrorist state; 51 52 providing an effective date. 53

55

54

### Page 2 of 16

Be It Enacted by the Legislature of the State of Florida:

CODING: Words stricken are deletions; words underlined are additions.

56 Section 1. Subsections (2) through (5), (7) through (10), 57 and (11) of section 559.927, Florida Statutes, are renumbered as subsections (3) through (6), (8) through (11), and (13), 58 59 respectively, subsection (6) is renumbered as subsection (7) and 60 amended, and new subsections (2) and (12) are added to that section, to read: 61 62 559.927 Definitions.--For the purposes of this part, the 63 term: 64 (2) "Certifying party" means a seller of travel registering under s. 559.928 or a seller of travel who is exempt 65 66 under s. 559.935(2) or (3). "Prearranged travel, tourist-related services, or 67 (7) - (6)tour-guide services" includes, but is not limited to, car 68 rentals, lodging, transfers, and sightseeing tours and all other 69 70 such services which are reasonably related to air, sea, rail, 71 motor coach, or other medium of transportation, or accommodations for which a purchaser receives a premium or 72 contracts or pays prior to or after departure. These terms also 73 74 include services for which a purchaser, whose legal residence is outside the United States, contracts or pays prior to departure, 75 76 and any arrangement by which a purchaser prepays for, receives a 77 reservation or any other commitment to provide services prior to 78 departure for, or otherwise arranges for travel to or from a 79 terrorist state directly from Florida or through one or more intermediate states, countries, or nations. 80 81 (12)"Terrorist state" means any state, country, or nation 82 designated by the United States Department of State as a state 83 sponsor of terrorism.

### Page 3 of 16

CODING: Words stricken are deletions; words underlined are additions.

84 Section 2. Subsections (1), (2), and (9) of section 85 559.928, Florida Statutes, are amended to read:

86

559.928 Registration.--

Each seller of travel shall annually register with the 87 (1)88 department, providing: its legal business or trade name, mailing address, and business locations; the full names, addresses, 89 90 telephone numbers, and social security numbers of its owners or 91 corporate officers and directors and the Florida agent of the 92 corporation; a statement whether it is a domestic or foreign 93 corporation, its state and date of incorporation, its charter 94 number, and, if a foreign corporation, the date it registered with the State of Florida, and occupational license where 95 applicable; the date on which a seller of travel registered its 96 97 fictitious name if the seller of travel is operating under a 98 fictitious or trade name; the name of all other corporations, 99 business entities, and trade names through which each owner of the seller of travel operated, was known, or did business as a 100 seller of travel within the preceding 5 years; a list of all 101 102 authorized independent agents, including the agent's trade name, full name, mailing address, business address, telephone numbers, 103 104 and social security number; the business location and address of 105 each branch office and full name and address of the manager or supervisor; the certification required under s. 559.9285; and 106 proof of purchase of adequate bond or establishment of a letter 107 of credit or certificate of deposit as required in this part. A 108 certificate evidencing proof of registration shall be issued by 109 the department and must be prominently displayed in the seller 110 of travel's primary place of business. 111

#### Page 4 of 16

CODING: Words stricken are deletions; words underlined are additions.

112 (2) (a) Registration fees shall be as follows: 113 1. Three hundred dollars <del>\$300</del> per year per registrant certifying its business activities under s. 559.9285(1)(a). 114 115 2. One thousand dollars per year per registrant certifying 116 its business activities under s. 559.9285(1)(b). 3. Twenty-five hundred dollars per year per registrant 117 118 certifying its business activities under s. 559.9285(1)(c). All amounts collected shall be deposited by the Chief 119 (b) 120 Financial Officer to the credit of the General Inspection Trust Fund of the Department of Agriculture and Consumer Services 121 122 pursuant to s. 570.20, for the sole purpose of administration of 123 this part. The department may deny or refuse to renew the 124 (9) 125 registration of any seller of travel based upon a determination that the seller of travel, or any of its directors, officers, 126 127 owners, or general partners: Has failed to meet the requirements for registration 128 (a) 129 as provided in this part; 130 (b) Has been convicted of a crime involving fraud, dishonest dealing, or any other violation punishable as a crime 131 132 under state or federal law or any other act of moral turpitude; (C) Has not satisfied a civil fine or penalty arising out 133 of any administrative or enforcement action brought by any 134 governmental agency or private person based upon conduct 135 involving fraud, dishonest dealing, or any violation of this 136 137 part; Has pending against her or him any criminal, (d) 138 administrative, or enforcement proceedings in any jurisdiction, 139 Page 5 of 16 CODING: Words stricken are deletions; words underlined are additions.

2008

140	based upon any violation of state or federal law <del>conduct</del>
141	involving fraud, dishonest dealing, or any other act of moral
142	turpitude; or
143	(e) Has had a judgment entered against her or him in any
144	action brought by the department or the Department of Legal
145	Affairs pursuant to ss. 501.201-501.213 or this part.
146	Section 3. Section 559.9285, Florida Statutes, is created
147	to read:
148	559.9285 Certification of business activities
149	(1) Each certifying party, as defined in s. 559.927(2):
150	(a) Which does not offer for sale, directly or indirectly,
151	at wholesale or retail, prearranged travel, tourist-related
152	services, or tour-guide services for individuals or groups to or
153	from any terrorist state;
154	(b) Which only offers for sale, directly or indirectly, at
155	wholesale or retail, prearranged travel, tourist-related
156	services, or tour-guide services for individuals or groups to or
157	from any terrorist state but engages in no other business
158	dealings or commerce with any terrorist state; or
159	(c) Which offers for sale, directly or indirectly, at
160	wholesale or retail, prearranged travel, tourist-related
161	services, or tour-guide services for individuals or groups to or
162	from any terrorist state and also engages in any other business
163	dealings or commerce with any terrorist state,
164	
165	shall annually certify its business activities by filing a
166	disclosure statement with the department that accurately
167	represents the scope of the seller's business activities
I	Page 6 of 16

FLORIDA HOUSE OF REPRESENTATIVES	F	L	0	R		D	Α		Н	0	U	S	Е	0	F	R		E	Р	R	Е	S	Е	Ν	Т	Α	Т		V	Е	S
----------------------------------	---	---	---	---	--	---	---	--	---	---	---	---	---	---	---	---	--	---	---	---	---	---	---	---	---	---	---	--	---	---	---

2008

168	according to the criteria provided in either paragraph (a),
169	paragraph (b), or paragraph (c).
170	(2) The department shall specify by rule the form of each
171	certification under this section, which shall include the
172	following information:
173	(a) The legal name, any trade names or fictitious names,
174	mailing address, physical address, telephone number or numbers,
175	fax number or numbers, all Internet and electronic contact
176	information, and registration number, if applicable, of the
177	certifying party.
178	(b) Each terrorist state with which the certifying party
179	engages in any business or commerce.
180	(c) Each intermediate state, country, or nation through
181	which the certifying party engages in any business or commerce
182	with any terrorist state.
183	(d) The legal name, any trade names or fictitious names,
184	mailing address, physical address, telephone number or numbers,
185	fax number or numbers, and all Internet and electronic contact
186	information of every other entity with which the certifying
187	party engages in business or commerce that is related in any way
188	to the certifying party's business or commerce with any
189	terrorist state.
190	(e) The type of all prearranged travel, tourist-related
191	services, or tour-guide services the certifying party offers for
192	sale to individuals or groups traveling to, from, or within any
193	terrorist state and the frequency with which such services are
194	offered.

# Page 7 of 16

195 Section 4. Section 559.929, Florida Statutes, is amended 196 to read:

197

559.929 Security requirements.--

(1) An application must be accompanied by a performance
bond in an amount set by the department <u>under paragraph (a)</u>,
<u>paragraph (b)</u>, or paragraph (c) not to exceed \$25,000, or in the
amount of \$50,000 if the seller of travel is offering vacation
certificates. The surety on such bond shall be a surety company
authorized to do business in the state.

204 <u>(a) Each seller of travel which certifies its business</u> 205 <u>activities under s. 559.9285(1)(a) shall provide a performance</u> 206 <u>bond in an amount not to exceed \$25,000, or in the amount of</u> 207 <u>\$50,000 if the seller of travel is offering vacation</u> 208 certificates.

209 (b) Each seller of travel which certifies its business 210 activities under s. 559.9285(1)(b) shall provide a performance 211 bond in an amount not to exceed \$100,000, or in the amount of 212 \$150,000 if the seller of travel is offering vacation 213 certificates.

(c) Each seller of travel which certifies its business activities under s. 559.9285(1)(c) shall provide a performance bond in an amount not to exceed \$250,000, or in the amount of \$300,000 if the seller of travel is offering vacation certificates.
(2) In lieu of the performance bond required in this part, a registrant or applicant for registration may establish a

221 certificate of deposit or an irrevocable letter of credit in a

222 Florida banking institution in the amount of the performance

Page 8 of 16

CODING: Words stricken are deletions; words underlined are additions.

223 bond. The department shall be the beneficiary to this 224 certificate of deposit, and the original shall be filed with the 225 department. Any such letter of credit shall provide that the 226 issuer will give the department not less than 120 days written 227 notice prior to terminating or refusing to renew the letter of 228 credit.

229 (2) (2) (3) The bond, letter of credit, or certificate of deposit shall be in favor of the department for the use and 230 231 benefit of any traveler who is injured by the fraud, misrepresentation, breach of contract, financial failure, or 232 233 violation of any provision of this part by the seller of travel. Such liability may be enforced either by proceeding in an 234 administrative action as specified in subsection (3) (4) or by 235 236 filing a judicial suit at law in a court of competent jurisdiction. However, in such court suit the bond, letter of 237 238 credit, or certificate of deposit posted with the department shall not be amenable or subject to any judgment or other legal 239 240 process issuing out of or from such court in connection with 241 such lawsuit, but such bond, letter of credit, or certificate of deposit shall be amenable to and enforceable only by and through 242 243 administrative proceedings before the department. It is the 244 intent of the Legislature that such bond, letter of credit, or certificate of deposit shall be applicable and liable only for 245 the payment of claims duly adjudicated by order of the 246 department. The bond, letter of credit, or certificate of 247 deposit shall be open to successive claims, but the aggregate 248 amount may not exceed the amount of the bond, letter of credit, 249 or certificate of deposit. In addition to the foregoing, a bond 250 Page 9 of 16

CODING: Words stricken are deletions; words underlined are additions.

FLORIDA HOUSE OF REPRESENTATIVES	F	L	0	R		D	Α	H		0	U	S	Е	0	F	F	2	Е	Ρ	R	Е	S	Е	Ν	Т	Α	Т	I	V	Е	S
----------------------------------	---	---	---	---	--	---	---	---	--	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---

2008

251	provided by a registrant or applicant for registration which
252	certifies its business activities under s. 559.9285(1)(b) or (c)
253	shall be in favor of the department, with payment in the
254	following order of priority:
255	(a) All expenses for prosecuting the registrant or
256	applicant in any administrative or civil action, including fees
257	for attorneys and other professionals, court costs or other
258	costs of the proceedings, and all other expenses incidental to
259	the action.
260	(b) All costs and expenses of investigation prior to the
261	commencement of an administrative or civil action.
262	(c) Any unpaid administrative fine imposed by final order
263	or any unpaid civil penalty imposed by final judgment.
264	(d) Damages or compensation for any traveler injured as
265	provided in this subsection.
266	(3) (4) Any traveler may file a claim against the bond,
267	letter of credit, or certificate of deposit which shall be made
268	in writing to the department within 120 days after an alleged
269	injury has occurred or is discovered to have occurred. The
270	proceedings shall be held in accordance with ss. 120.569 and
271	120.57.
272	(4) (5) In any situation in which the seller of travel is
273	currently the subject of an administrative, civil, or criminal
274	action by either the department, the Department of Legal
275	Affairs, or the state attorney concerning compliance with this
276	part, the right to proceed against the bond <del>, letter of credit,</del>
277	or certificate of deposit, as provided in subsection $(3)(4)$ ,

# Page 10 of 16

278 shall be suspended until after any enforcement action becomes 279 final.

(5) (5) (6) The department may waive the bond, letter of 280 281 credit, or certificate of deposit requirement on an annual basis 282 if the seller of travel has had 5 or more consecutive years of 283 experience as a seller of travel in Florida in compliance with 284 this part, has not had any civil, criminal, or administrative 285 action instituted against the seller of travel in the vacation 286 and travel business by any governmental agency or any action 287 involving fraud, theft, misappropriation of property, or 288 violation of any statute pertaining to business or commerce with any terrorist state, moral turpitude, and has a satisfactory 289 290 consumer complaint history with the department, and certifies 291 its business activities under s. 559.9285. Such waiver may be revoked if the seller of travel violates any provision of this 292 293 part. A seller of travel which certifies its business activities 294 under ss. 559.9285(1)(b) or (c) shall not be entitled to the 295 waiver provided in this subsection.

Section 5. Subsection (2) of section 559.9335, Florida Statutes, is amended, subsections (22), (23), and (24) are renumbered as subsections (24), (25), and (26), respectively, and new subsections (22) and (23) are added to that section, to read:

301 559.9335 Violations.--It is a violation of this part for 302 any person:

303 (2) To conduct business as a seller of travel without an
 304 annual purchase of a performance bond or establishment of a

#### Page 11 of 16

CODING: Words stricken are deletions; words underlined are additions.

hb0671-00

305 letter of credit or certificate of deposit in the amount set by 306 the department unless exempt pursuant to s. 559.935. To offer to sell travel or provide any travel-related 307 (22)308 service to purchasers traveling to or from any terrorist state 309 without disclosing such business activities in a certification 310 filed under ss. 559.9285(1)(b) or (c). 311 (23) To violate any state or federal law restricting or 312 prohibiting commerce with terrorist states. 313 Section 6. Subsections (2), (3), and (4) of section 559.935, Florida Statutes, are amended to read: 314 315 559.935 Exemptions.--Sections 559.928, 559.929, 559.9295, 559.931, and 316 (2) 559.932 shall not apply to: 317 318 Sellers of travel directly issuing airline tickets who (a) 319 have contracted with the Airlines Reporting Corporation for the 320 most recent consecutive 3 years or more under the same ownership and control, and who do not offer vacation certificates, and who 321 322 annually certify their business activities under s. 323 559.9285(1)(a); <del>or</del> Sellers of travel offering vacation certificates who 324 (b) 325 have contracted with the Airlines Reporting Corporation for the most recent consecutive 5 years or more under the same ownership 326 and control and who annually certify their business activities 327 328 under s. 559.9285(1)(a). 329 330 This exemption does not apply to sellers of travel certifying their business activities under ss. 559.9285(1)(b) or (c). 331

### Page 12 of 16

CODING: Words stricken are deletions; words underlined are additions.

(3) Sections 559.928, 559.929, 559.9295, 559.931, and
559.932 shall also not apply to a seller of travel that is an
affiliate of an entity exempt pursuant to subsection (2) subject
to the following conditions:

(a) In the event the department finds the affiliate does
not have a satisfactory consumer complaint history or the
affiliate fails to respond to a consumer complaint within 30
days, the related seller of travel exempt pursuant to subsection
(2) shall be liable for the actions of the affiliate, subject to
the remedies provided in ss. 559.9355 and 559.936.

(b) In the event the department is unable to locate an
affiliate, the related seller of travel exempt pursuant to
subsection (2) shall be fully liable for the actions of the
affiliate, subject to the remedies provided in ss. 559.9355 and
559.936.

347 (C) In order to obtain an exemption under this subsection, the affiliate shall file an affidavit of exemption on a form 348 349 prescribed by the department and shall certify its business 350 activities under s. 559.9285(1)(a). The affidavit of exemption shall be executed by a person who exercises identical control 351 352 over the seller of travel exempt pursuant to subsection (2) and 353 the affiliate. Failure to file an affidavit of exemption or certification under s. 559.9285(1)(a) prior to engaging in 354 seller of travel activities shall subject the affiliate to the 355 remedies provided in ss. 559.9355 and 559.936. 356

357 (d) Revocation by the department of an exemption provided358 to a seller of travel under subsection (2) shall constitute

#### Page 13 of 16

CODING: Words stricken are deletions; words underlined are additions.

hb0671-00

	HB 671 2008
359	automatic revocation by law of an exemption obtained by an
360	affiliate under the subsection.
361	(e) This subsection shall not apply to:
362	1. An affiliate that independently qualifies for another
363	exemption under this section <del>s. 559.935</del> .
364	2. An affiliate that sells, or offers for sale, vacation
365	certificates.
366	3. An affiliate that certifies its business activities
367	under s. 559.9285(1)(b) or (c).
368	(f) For purposes of this section, an "affiliate" means an
369	entity that meets the following:
370	1. The entity has the identical ownership as the seller of
371	travel that is exempt under subsection (2).
372	2. The ownership controlling the seller of travel that is
373	exempt under subsection (2) also exercises identical control
374	over the entity.
375	3. The owners of the affiliate hold the identical
376	percentage of voting shares as they hold in the seller of travel
377	that is exempt under subsection (2).
378	(4) The department may revoke the exemption provided in
379	subsection (2) or subsection (3) if the department finds $\underline{that}$
380	the seller of travel does not have a satisfactory consumer
381	complaint history, has been convicted of a crime involving
382	fraud, theft, misappropriation of property, <u>or</u> deceptive or
383	unfair trade practices, <u>has been in violation of any statute</u>
384	pertaining to business or commerce with any terrorist state, <del>or</del>
385	moral turpitude, or has not complied with the terms of any order
386	or settlement agreement arising out of an administrative or
I	Page 14 of 16

CODING: Words stricken are deletions; words underlined are additions.

hb0671-00

FLORIDA HOUSE OF REPRESENTATIVES	F	L	0	R		D	Α	Н	C	) (	U	S	Е	0	F	R	Е	Р	R	Е	S	Е	Ν	Т	Α	Т		V	Е	S
----------------------------------	---	---	---	---	--	---	---	---	---	-----	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	--	---	---	---

2008

enforcement action brought by a governmental agency or private
person based on conduct involving fraud, theft, misappropriation
of property, deceptive or unfair trade practices, or <u>a violation</u>
of any statute pertaining to business or commerce with any
<u>terrorist state</u> <del>moral turpitude</del> .
Section 7. Section 559.9355, Florida Statutes, is amended
to read:
559.9355 Administrative remedies; penalties
(1) The department may enter an order doing one or more of
the following if the department finds that a person has violated
or is operating in violation of any of the provisions of this
part or the rules or orders issued thereunder:
(a) Issuing a notice of noncompliance pursuant to s.
120.695.
(b) Imposing an administrative fine not to exceed \$5,000
for each act or omission.
(c) Imposing an administrative fine not to exceed \$10,000
for each act or omission directly or indirectly pertaining to an
offer to sell travel or provide any travel-related service to
purchasers traveling to or from any terrorist state.
(d) (c) Directing that the person cease and desist
specified activities.
<u>(e)</u> (d) Refusing to register or canceling or suspending a
registration.
<u>(f)</u> Placing the registrant on probation for a period of
time, subject to such conditions as the department may specify.
<u>(g)<del>(f)</del></u> Canceling an exemption granted under s. 559.935.

# Page 15 of 16

FLORIDA HOUSE OF REPRESENTATIV	E S	
--------------------------------	-----	--

414	(2) The administrative proceedings which could result in
415	the entry of an order imposing any of the penalties specified in
416	subsection (1) are governed by chapter 120.
417	(3) The department has the authority to adopt rules
418	pursuant to chapter 120 to implement this section and ss.
419	559.928, 559.929, 559.934, and 559.935.
420	Section 8. Subsections (3) through (6) of section 559.936,
421	Florida Statutes, are renumbered as subsections (4) through (7),
422	respectively, and a new subsection (3) is added to that section,
423	to read:
424	559.936 Civil penalties; remedies
425	(3) The department may seek a civil penalty of up to
426	\$10,000 for each act or omission directly or indirectly
427	pertaining to an offer to sell travel or provide any travel-
428	related service to a purchaser traveling to or from any
429	terrorist state.
430	Section 9. Section 559.937, Florida Statutes, is amended
431	to read:
432	559.937 Criminal penalties Any person or business that
433	which violates this part:
434	(1) Commits a misdemeanor of the first degree, punishable
435	as provided in s. 775.082 or s. 775.083.
436	(2) Which violation directly or indirectly pertains to an
437	offer to sell travel or provide any travel-related service to a
438	purchaser traveling to or from any terrorist state, commits a
439	felony of the third degree, punishable as provided in s. 775.082
440	or s. 775.083.
441	Section 10. This act shall take effect July 1, 2008.
I	Page 16 of 16

CODING: Words stricken are deletions; words underlined are additions.