A bill to be entitled

An act relating to the Career Service System; amending s. 110.227, F.S.; revising requirements for disciplining an employee; revising which employees may be suspended or dismissed only for cause; revising criteria for certain rules and procedures for the suspension, reduction in pay, transfer, layoff, demotion, and dismissal of employees in the career service; revising provisions relating to the applicability of layoff procedures; providing that the grievance process shall be available to all career service employees; increasing the amounts of time in which to submit grievances and respond to grievances; revising what written decisions of the agency shall be the final authority for all grievances at the Step Two level; authorizing certain Step Two grievances to be submitted to the Department of Management Services; revising notice requirements; providing for the removal and placement of certain career service employees serving a probationary period; authorizing certain employees to appeal to the Public Employees Relations Commission; increasing the amount of time in which the employee must file an appeal; revising procedures applicable to appeals filed with the commission; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 110.227, Florida Statutes, is amended to read:

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110.227 Suspensions, dismissals, reductions in pay, demotions, layoffs, transfers, and grievances.--

- (1) Any employee who has permanent status in the Career Service System by satisfactorily completing completed at least a 1-year probationary period in a career service his or her current position and has subsequently been continuously employed thereafter in a career service position may be suspended or dismissed only for cause. Cause shall include, but is not limited to, poor performance, negligence, inefficiency or inability to perform assigned duties, insubordination, violation of the provisions of law or agency rules, conduct unbecoming a public employee, misconduct, habitual drug abuse, or conviction of any crime. The agency head shall ensure that all employees of the agency have reasonable access to the agency's personnel manual.
- (2) (a) The department shall establish rules and procedures for the suspension, reduction in pay, transfer, layoff, demotion, and dismissal of employees in the career service. Except with regard to law enforcement or correctional officers, firefighters, or professional health care providers, rules regarding layoff procedures shall not include any system whereby a career service employee with greater seniority has the option of selecting a different position not being eliminated, but either vacant or already occupied by an employee of less seniority, and taking that position, commonly referred to as "bumping."
- $\underline{\text{(b)}}$ For the implementation of layoffs as defined in s. $\underline{\text{110.107}}$, the department shall develop rules requiring $\underline{\text{retention}}$

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of the agency's employees based upon objective measures of length of service, that consideration be given to comparative merit, demonstrated skills, and the employee's experience. Such rules shall be approved by the Administration Commission before prior to their adoption by the department.

- (3) (a) With regard to law enforcement or correctional officers, firefighters, or professional health care providers, and all other career service employees who have achieved permanent status in the Career Service System by satisfactorily completing a probationary period of at least 1 year and been continuously employed as a career service employee thereafter, when a layoff becomes necessary, such layoff shall be conducted within the competitive area identified by the agency head and approved by the Department of Management Services. Such competitive area shall be established taking into consideration the similarity of work; the organizational unit, which may be by agency, department, division, bureau, or other organizational unit; and the commuting area for the work affected.
- (b) With regard to law enforcement or correctional officers, firefighters, or professional health care providers, and all other career service employees who have achieved permanent status in the Career Service System by satisfactorily completing a probationary period of at least 1 year and been continuously employed as a career service employee thereafter, layoff procedures shall be developed to establish the relative merit and fitness of employees and shall include a formula for uniform application among all employees in the competitive area, taking into consideration the type of appointment, the length of

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service, and the evaluations of the employee's performance within the last 5 years of employment.

- (4) A grievance process shall be available to career service employees who have satisfactorily completed at least a 1-year probationary period in their current positions. A grievance is defined as the dissatisfaction that occurs when an employee believes that any condition affecting the employee is unjust, inequitable, or a hindrance to effective operation. Claims of discrimination and sexual harassment or claims related to suspensions, reductions in pay, demotions, and dismissals are not subject to the career service grievance process. The following procedures shall apply to any grievance filed pursuant to this subsection, except that all timeframes may be extended in writing by mutual agreement:
- (a) Step One.--The employee may submit a signed, written grievance on a form provided by the agency to his or her supervisor within 14 7 calendar days following the occurrence of the event giving rise to the grievance. The supervisor must meet with the employee to discuss the grievance within and provide a written response to the employee 7 5 business days following receipt of the grievance.
- (b) Step Two.--If the employee is dissatisfied with the response of his or her supervisor, the employee may submit the written grievance to the agency head or his or her designee within 7 2 business days following receipt of the supervisor's written response. The agency head or his or her designee must meet with the employee to discuss the grievance within 5 business days following receipt of the grievance. The agency

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head or his or her designee must respond in writing to the employee within 5 business days following the meeting. The written decision of the agency head shall be the final authority for all grievances filed pursuant to this subsection not involving an allegation of the agency's failure to comply with the provisions of the Personnel Rules and Regulations. A claim of a violation of the provisions of the Personnel Rules and Regulations entitles the employee to pursue review of the filed grievance through the Department of Management Services if the employee is dissatisfied with the agency head's or his or her designee's decision. Such grievances may not be appealed beyond Step Two.

An A career service employee who has permanent (5)(a) status in the Career Service System satisfactorily completed at least a 1 year probationary period in his or her current position and who is subject to a lay off, suspension, reduction in pay, demotion, involuntary transfer of more than 50 miles by highway, or dismissal shall receive written notice of such action at least 10 days prior to the date such action is to be taken. Subsequent to such notice, and prior to the date the action is to be taken, the affected employee shall be given an opportunity to appear before the agency or official taking the action to answer orally and in writing the charges against him or her. The notice to the employee required by this paragraph may be delivered to the employee personally or may be sent by certified mail with return receipt requested. Such actions shall be appealable to the Public Employees Relations Commission as provided in subsection (6). Written notice of any such appeal

shall be filed by the employee with the commission within 21 14 calendar days after the date on which the notice of <u>lay off</u>, suspension, reduction in pay, demotion, <u>involuntary transfer of more than 50 miles by highway</u>, or dismissal is received by the employee.

- (b) A career service employee who has previously attained permanent status in the Career Service System, but is serving a probationary period in a position to which he or she has been promoted, may be removed from that promotional position at any time during the probationary period without a showing of cause but must be returned to his or her former position or occupational group and occupational level from which he or she was promoted, provided that the position is available. If the position is unavailable, then the agency should make every effort to retain the employee, subject to the provisions of paragraph (2)(a).
- (c) (b) In extraordinary situations such as when the retention of a career service employee who has permanent status in the Career Service System satisfactorily completed at least a least a least property are probationary period in his or her current position would result in damage to state property, would be detrimental to the best interest of the state, or would result in injury to the employee, a fellow employee, or some other person, such employee may be suspended or dismissed without 10 days' prior notice, provided that written or oral notice of such action, evidence of the reasons therefor, and an opportunity to rebut the charges are furnished to the employee prior to such dismissal or suspension. Such notice may be delivered to the employee

personally or may be sent by certified mail with return receipt requested. Agency compliance with the foregoing procedure requiring notice, evidence, and an opportunity for rebuttal must be substantiated. Any employee who is suspended or dismissed pursuant to the provisions of this paragraph may appeal to the Public Employees Relations Commission as provided in subsection (6). Written notice of any such appeal shall be filed with the commission by the employee within 21 14 days after the date on which the notice of suspension, reduction in pay, demotion, or dismissal is received by the employee.

- (6) The following procedures shall apply to appeals filed pursuant to subsection (5) with the Public Employees Relations Commission, hereinafter referred to as the commission:
- (a) The commission must conduct a hearing within 60 30 calendar days following the filing of a notice of appeal. No extension of time for the hearing may exceed 30 calendar days, absent exceptional circumstances, and no extension of time may be granted without the consent of all parties. Discovery may be granted only upon the showing of extraordinary circumstances. A party requesting discovery shall demonstrate a substantial need for the information requested and an inability to obtain relevant information by other means. Except where inconsistent with the requirements of this subsection, the provisions of s. 447.503(4) and (5) and chapter 120 apply to proceedings held pursuant to this subsection.
- (b) A person may represent himself or herself in proceedings before the commission or may be represented by legal

counsel or by any individual who qualifies as a representative pursuant to rules adopted by the commission.

- (c) If the commission finds that cause did not exist for the agency action, the commission shall reverse the decision of the agency head and the employee shall be reinstated with or without back pay. If the commission finds that just cause existed for the agency action, the commission shall consider mitigation of the discipline for any appropriate cause or affirm the decision of the agency head. The commission may not reduce the penalty imposed by the agency head, except in the case of law enforcement or correctional officers, firefighters, and professional health care providers, and all other career service employees who have achieved permanent status in the Career Service System by satisfactorily completing a probationary period of at least 1 year and been continuously employed as a career service employee thereafter, if the commission makes specific written findings of mitigation.
- (d) A recommended order shall be issued by the hearing officer within 30 days following the hearing. Exceptions to the recommended order shall be filed within 15 5 business days after the recommended order is issued. The final order shall be filed by the commission no later than 30 calendar days after the hearing or after the filing of exceptions or oral arguments if granted.
- (e) Final orders issued by the commission pursuant to paragraph (d) shall be reviewable as provided in s. 447.504.
- (7) Other than for law enforcement or correctional officers, firefighters, and professional health care providers,

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and all other career service employees who have achieved
permanent status in the Career Service System by satisfactorily
completing a probationary period of at least 1 year and being
continuously employed as a career service employee thereafter,
each suspension, dismissal, demotion, or reduction in pay must
be reviewed without consideration of any other case or set of
facts.

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Section 2. This act shall take effect January 1, 2009.