A bill to be entitled

1

2324

20

21

22

2526

2728

An act relating to resale of tickets; amending s. 817.36, F.S.; providing restrictions on the resale of event tickets by or benefiting a tax-exempt charitable organization; allowing a charitable organization as an original ticket issuer or seller to have the choice to prohibit ticket purchases for resale or to require contractual agreements with ticket resellers; requiring that a person or entity who offers to sell or resell over the Internet tickets to specified public entertainment or amusement events of any kind may not offer such tickets for sale until such tickets have first been offered for sale via an event-provider-authorized outlet or offering; providing exceptions; prohibiting use of computer software to circumvent a ticket seller's website security measures, access control systems, or other controls or measures used to ensure an equitable ticket-buying process; providing penalties; defining the term "software"; providing that a violation of this section is a violation of the Florida Deceptive and Unfair Trade Practices Act; providing for a civil penalty equal to treble the amount for which tickets were sold in violation of s. 817.36, F.S.; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 817.36, Florida Statutes, is amended to read:

Page 1 of 5

817.36 Resale of tickets.--

- (1) A person or entity who offers Whoever shall offer for resale or resells resell any ticket may only charge \$1 above the admission price charged therefor by the original ticket seller of the said ticket for the following transactions:
- (a) (1) Passage or accommodations on any common carrier in this state.; however, the provisions of This paragraph does subsection shall not apply to travel agencies that have an established place of business in this state, which place of business is required to pay state, county, and city occupational license taxes.
- (b)(2) Multiday or multievent tickets to a park or entertainment complex or to a concert, entertainment event, permanent exhibition, or recreational activity within such a park or complex, including an entertainment/resort complex as defined in s. 561.01(18).
- (c) Tickets for events sponsored by or benefiting a charitable organization exempt from taxation under s. 501(c)(3) of the Internal Revenue Code.
- $\underline{(d)1.(3)}$  Any tickets, other than the tickets in <u>paragraphs</u>  $\underline{(a), (b), and (c)}$  subsections  $\underline{(1)}$  and  $\underline{(2)}$ , that are resold or offered through an Internet website, unless such website is authorized by the original ticket seller or makes and posts the following guarantees and disclosures through Internet web pages on which are visibly posted, or links to web pages on which are posted, text to which a prospective purchaser is directed before completion of the resale transaction:

 $\underline{a.}$  (a) The website operator guarantees a full refund of the amount paid for the ticket, including any servicing, handling, or processing fees, if such fees are not disclosed, when:

(I) 1. The ticketed event is canceled;

- (II) 2. The purchaser is denied admission to the ticketed event, unless such denial is due to the action or omission of the purchaser;
- (III) 3. The ticket is not delivered to the purchaser in the manner requested and pursuant to any delivery guarantees made by the reseller and such failure results in the purchaser's inability to attend the ticketed event.
- $\underline{b.(b)}$  The website operator discloses that it is not the issuer, original seller, or reseller of the ticket or items and does not control the pricing of the ticket or items, which may be resold for more than their original value.
- 2.a. A person or entity who offers to sell or resell over the Internet tickets of admission to a live entertainment event, theater, musical performance, or place of public entertainment or amusement of any kind may not offer such tickets for sale until such tickets have first been offered for sale via an event-provider-authorized outlet or offering.
- b. An Internet portal or website may not allow any person or entity to offer for resale any ticket of admission to a live entertainment event, theater, musical performance, or place of public entertainment or amusement of any kind, unless and until such tickets have first been offered for sale via an event-provider-authorized outlet or offering.
  - c. This subparagraph does not apply to sporting or

athletic events.

3.a. A person or entity who intentionally uses or sells software to circumvent on a ticket seller's Internet website a security measure, an access control system, or any other control or measure that is used to ensure an equitable ticket-buying process commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

- b. As used in this subparagraph, the term "software" means computer programs that are primarily designed or produced for the purpose of interfering with the operation of any person or entity that sells, over the Internet, tickets of admission to a sporting event, theater, musical performance, or place of public entertainment or amusement of any kind.
- (2) (4) Nothing in This section does not authorize authorizes any individual or entity to sell or purchase tickets at any price on property where an event is being held without the prior express written consent of the owner of the property.
- (3) Any not-for-profit organization as an original ticket issuer or seller of tickets subject to paragraph (1)(c) shall have the choice to prohibit ticket purchases for the purposes of remarketing or reselling by any other person or firm or to require binding contractual agreements with registered ticket resellers for the purposes of purchasing, remarketing, or reselling the event or entertainment tickets.
- $\underline{(4)}$  (5) Any sales tax due for resales under this section shall be remitted to the Department of Revenue in accordance with s. 212.04.

(5) A person or entity who violates this section commits a
violation of ss. 501.201-501.213, the Florida Deceptive and
Unfair Trade Practices Act. A person or entity who resells a
ticket or tickets in violation of this section is liable to the
state for a civil penalty equal to treble the amount for which
the ticket or tickets were sold.
Section 2. This act shall take effect July 1, 2009.

111

112

113114

115

116117