A bill to be entitled 1 2 An act relating to the confidential records of children 3 and vulnerable adults; creating s. 39.00145, F.S.; 4 requiring that the case file of a child under the 5 supervision or in the custody of the Department of 6 Children and Family Services be maintained in a complete 7 and accurate manner; specifying who has access to the case 8 file and records in the file; providing sanctions and 9 penalties for specified failure to provide records in a 10 case file or failure to provide access within a reasonable time; authorizing the court to directly release the 11 child's records to certain entities; providing that 12 entities that have access to confidential information 13 14 concerning a child may share it with other entities that 15 provide services benefiting children; amending s. 39.202, 16 F.S.; limiting the public records exemption provided for reports relating to child abandonment, abuse, or neglect 17 to personal identifying information in the reports; 18 19 revising the list of persons or entities that have access 20 to such information; authorizing the secretary of the 21 department to release certain records in the public 22 domain; amending s. 415.107, F.S.; limiting the public 23 records exemption provided for reports relating to adult 24 abuse, neglect, or exploitation to personal identifying 25 information in the reports; revising the list of persons 26 or entities that have access to such information; 27 authorizing the secretary of the department to release 28 certain records in the public domain; amending ss. 39.01

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and 39.201, F.S.; conforming cross-references; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 39.00145, Florida Statutes, is created to read:

39.00145 Records concerning children.--The case file of every child under the supervision of or in the custody of the department, the department's authorized agents, or providers contracting with the department, including community-based care lead agencies and their subcontracted providers, must be maintained in a complete and accurate manner. Such file must contain the child's case plan required under part VIII of this chapter and the full name and street address of all shelters, foster parents, group homes, treatment facilities, or locations where the child is placed.

- (1) Notwithstanding any other provision of this chapter, all records in a child's case file must be made available for inspection without cost to the child who is the subject of the case file and the child's caregiver, guardian ad litem, or attorney. A request for inspection by the child's attorney must be submitted in writing.
- (a) The child and the child's caregiver, guardian ad litem, or attorney shall be provided any records in the case file or a complete and accurate copy of the records, at no cost, upon the request of that child or the child's caregiver, guardian ad litem, or attorney on behalf of the child.

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(b) The department shall release the information in a manner and setting that is appropriate to the age and maturity of the child and the nature of the information being released, which may include the release of such information in a therapeutic setting, if appropriate. This paragraph does not deny the child access to his or her records.

- (c) If a child or the child's caregiver, guardian ad litem, or attorney requests access to the child's case file, any person or entity that fails to provide records in the case file under assertion of a claim of exemption from the public records requirements of chapter 119, or fails to provide access within a reasonable time, is subject to sanctions and penalties under s. 119.10.
- (2) If a court determines that sharing information in the child's case file is necessary to ensure access to appropriate services for the child or for the safety of the child, the court may approve the release of confidential records or information contained in them. Any information that is released retains its confidential or exempt status.
- (3) The placement of a child in shelter care or a finding that a child is dependent pursuant to this chapter is a health and safety emergency for the purpose of disclosure of records under the Family Educational Rights and Privacy Act.
- (4) Notwithstanding any other provision of law, all state and local agencies and programs that provide services to children or that are responsible for a child's safety, including the Department of Juvenile Justice, the Department of Health, the Agency for Health Care Administration, the Agency for

Persons with Disabilities, the Department of Education, the school districts, the Statewide Guardian Ad Litem Office, and any provider contracting with such agencies, may share with each other confidential records or information that is confidential or exempt from disclosure under chapter 119 if the records or information is reasonably necessary to ensure access to appropriate services for the child or for the safety of the child. However:

- (a) Records or information made confidential by federal law may not be shared.
- (b) This subsection does not apply to information concerning clients and records of certified domestic violence centers, which are confidential under s. 39.908 and privileged under s. 90.5036.
- Section 2. Subsections (1) and (2) of section 39.202, Florida Statutes, are amended, and subsection (9) is added to that section, to read:
- 39.202 Confidentiality of reports and records in cases of child abuse or neglect.--
- following persons contained in records held by the department relating to child abandonment, abuse, abandonment, or neglect is In order to protect the rights of the child and the child's parents or other persons responsible for the child's welfare, All records held by the department concerning reports of child abandonment, abuse, or neglect, including reports made to the central abuse hotline and all records generated as a result of such reports, shall be confidential and exempt from the

provisions of s. 119.07(1): and shall not be disclosed except as specifically authorized by this chapter. Such exemption from s. 119.07(1) applies to information in the possession of those entities granted access as set forth in this section.

(a) The child or the child's siblings.

- (b) The child's caregiver, unless the caregiver is arrested as a result of the report of child abuse, abandonment, or neglect or is the subject of an injunction issued pursuant to s. 39.504.
- (c) The reporter of the alleged abuse, abandonment, or neglect.
- (2) Except as provided in subsection (4), access to the personal identifying information of individuals listed in subsection (1) such records, excluding the name of the reporter which shall be released only as provided in subsection (5), shall be granted only to the following persons, officials, and agencies:
- (a) Any employee, authorized agent, or provider contracting with the department; any agency that provides services to the child or the child's family; and any federal, state, or local governmental entity that needs the information to carry out its legal responsibility to protect the child from abuse, abandonment, or neglect.
- (a) Employees, authorized agents, or contract providers of the department, the Department of Health, the Agency for Persons with Disabilities, or county agencies responsible for carrying out:
 - 1. Child or adult protective investigations;

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2. Ongoing child or adult protective services;

- 3. Early intervention and prevention services;
- 4. Healthy Start services;

- 5. Licensure or approval of adoptive homes, foster homes, child care facilities, facilities licensed under chapter 393, or family day care homes or informal child care providers who receive subsidized child care funding, or other homes used to provide for the care and welfare of children; or
- 6. Services for victims of domestic violence when provided by certified domestic violence centers working at the department's request as case consultants or with shared clients.

Also, employees or agents of the Department of Juvenile Justice responsible for the provision of services to children, pursuant to chapters 984 and 985.

- (b) Criminal justice agencies of appropriate jurisdiction.
- (c) The state attorney of the judicial circuit in which the child resides or in which the alleged abuse or neglect occurred.
- (b)(d) The parent or legal custodian of any child who is alleged to have been abused, abandoned, or neglected, and the child, and their attorneys, including any attorney representing a child in civil or criminal proceedings. This access <u>must shall</u> be made available <u>within no later than</u> 30 days after the department receives the initial report of abuse, neglect, or abandonment. However, any information otherwise made confidential or exempt by law <u>may shall</u> not be released pursuant to this paragraph.

(c) (e) Any person alleged in the report as having caused the abuse, abandonment, or neglect of a child. This access <u>must</u> shall be made available <u>within</u> no later than 30 days after the department receives the initial report of abuse, abandonment, or neglect and, <u>if</u> when the alleged perpetrator is not a parent, <u>is</u> shall be limited to information involving the protective investigation only and <u>may</u> shall not include any information relating to subsequent dependency proceedings. However, any information otherwise made confidential or exempt by law <u>may</u> shall not be released pursuant to this paragraph.

- (d) (f) A court upon its finding that access to such information records may be necessary for determining the determination of an issue before the court. However, such access is shall be limited to inspection in camera, unless the court determines that public disclosure of the information contained therein is necessary for the resolution of an issue then pending before it.
- <u>(e) (g)</u> A grand jury, by subpoena, upon <u>determining</u> its <u>determination</u> that access to such <u>information</u> records is necessary in the conduct of its official business.
- (h) Any appropriate official of the department or the Agency for Persons with Disabilities who is responsible for:
- 1. Administration or supervision of the department's program for the prevention, investigation, or treatment of child abuse, abandonment, or neglect, or abuse, neglect, or exploitation of a vulnerable adult, when carrying out his or her official function;
 - 2. Taking appropriate administrative action concerning an

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employee of the department or the agency who is alleged to have perpetrated child abuse, abandonment, or neglect, or abuse, neglect, or exploitation of a vulnerable adult; or

- 3. Employing and continuing employment of personnel of the department or the agency.
- (f)(i) Any person authorized by the department who is engaged in the use of such records or information for bona fide research, statistical, or audit purposes. Such individual or entity must shall enter into a privacy and security agreement with the department and shall comply with all laws and rules governing the use of such records and information for research and statistical purposes. The identifying information must identifying the subjects of such records or information shall be treated as confidential by the researcher and may shall not be released in any form.
- $\underline{(g)}$ (j) The Division of Administrative Hearings for purposes of any administrative challenge.
- (h) (k) Any appropriate official of a Florida advocacy council investigating a report of known or suspected child abuse, abandonment, or neglect.;
- (i) The Auditor General or the Office of Program Policy Analysis and Government Accountability for the purpose of conducting audits or examinations pursuant to law.; or
 - (j) The guardian ad litem for the child.
- $\underline{\text{(k)}}$ Employees or agents of an agency of another state that has comparable jurisdiction to the <u>agencies</u> <u>jurisdiction</u> described in paragraph (a).
 - (m) The Public Employees Relations Commission for the sole

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purpose of obtaining evidence for appeals filed pursuant to s. 447.207. Records may be released only after deletion of all information which specifically identifies persons other than the employee.

(n) Employees or agents of the Department of Revenue responsible for child support enforcement activities.

- (1) (0) Any person in the event of the death of a child determined to be a result of abuse, abandonment, or neglect. Information identifying the person reporting abuse, abandonment, or neglect shall not be released. Any information otherwise made confidential or exempt by law may shall not be released pursuant to this paragraph.
- (m) (p) The principal of a public school, private school, or charter school where the child is a student. <u>Identifying</u> information contained in the records that which the principal determines are necessary for a school employee to effectively provide a student with educational services may be released to that employee.
- $\underline{\text{(n)}}$ Staff of a children's advocacy center that is established and operated under s. 39.3035.
- (o) Persons with whom the department is seeking to place the child or placement has been granted, including foster parents for whom an approved home study has been conducted, the designee of a licensed residential group home described in s.

 39.523, an approved relative or nonrelative with whom a child is placed pursuant to s. 39.521(1)(b)3., preadoptive parents for whom a favorable preliminary adoptive home study has been conducted, adoptive parents, or an adoption entity acting on

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behalf of preadoptive or adoptive parents.

- (9) Notwithstanding any other provision of law, the secretary may release any record reasonably related to a case that is already in the public domain, but must redact the identity of the child unless the child's name is also in the public domain in the context of the case or the child is already reasonably identifiable from information in the public domain.
- Section 3. Section 415.107, Florida Statutes, is amended to read:
 - 415.107 Confidentiality of reports and records.--
- (1) All personal identifying information for the following persons contained in records relating to the abuse, neglect, or exploitation of a vulnerable adult is In order to protect the rights of the individual or other persons responsible for the welfare of a vulnerable adult, all records concerning reports of abuse, neglect, or exploitation of the vulnerable adult, including reports made to the central abuse hotline, and all records generated as a result of such reports shall be confidential and exempt from s. 119.07(1): and may not be disclosed except as specifically authorized by ss. 415.101-415.113.
 - (a) The adult victim.
- (b) The adult victim's guardian or legal counsel, unless the guardian or legal counsel is arrested as a result of the report of abuse, neglect, or exploitation or is the subject of an injunction issued by a court.
- (c) The reporter of the alleged abuse, neglect, or exploitation.

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(2) Upon the request of the committee chairperson, access to all records shall be granted to staff of the legislative committees with jurisdiction over issues and services related to vulnerable adults, or over the department. All confidentiality provisions that apply to the Department of Children and Family Services continue to apply to the records made available to legislative staff under this subsection.

- (2) (3) Access to personal identifying information of individuals listed in subsection (1) all records, excluding the name of the reporter which shall be released only as provided in subsection (4) (6), shall be granted only to the following persons, officials, and agencies:
- contracting with the department; any agency that provides services to vulnerable adults; and any federal, state, or local governmental entity that needs the information to carry out its legal responsibility to protect the vulnerable adult from abuse, neglect, or exploitation or agents of the department, the Agency for Persons with Disabilities, the Agency for Health Care Administration, or the Department of Elderly Affairs who are responsible for carrying out protective investigations, ongoing protective services, or licensure or approval of nursing homes, assisted living facilities, adult day care centers, adult family-care homes, home care for the elderly, hospices, residential facilities licensed under chapter 393, or other facilities used for the placement of vulnerable adults.

 (b) A criminal justice agency investigating a report of

or suspected abuse, neglect, or exploitation of a

vulnerable adult.

(c) The state attorney of the judicial circuit in which the vulnerable adult resides or in which the alleged abuse, neglect, or exploitation occurred.

- (b) (d) The Any victim; the victim's guardian, caregiver, or legal counsel; and any person who the department has determined might be abusing, neglecting, or exploiting the victim.
- (c) (e) A court, by subpoena, upon its finding that access to such information records may be necessary for determining the determination of an issue before the court; however, such access is must be limited to inspection in camera, unless the court determines that public disclosure of the information contained in such records is necessary for the resolution of an issue then pending before it.
- (d) (f) A grand jury, by subpoena, upon determining its determination that access to such information records is necessary in the conduct of its official business.
- (e) (g) Any appropriate official of the Florida advocacy council or long-term care ombudsman council investigating a report of known or suspected abuse, neglect, or exploitation of a vulnerable adult.
- (h) Any appropriate official of the department, the Agency for Persons with Disabilities, the Agency for Health Care

 Administration, or the Department of Elderly Affairs who is responsible for:
- 1. Administration or supervision of the programs for the prevention, investigation, or treatment of abuse, neglect, or

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exploitation of vulnerable adults when carrying out an official function; or

- 2. Taking appropriate administrative action concerning an employee alleged to have perpetrated abuse, neglect, or exploitation of a vulnerable adult in an institution.
- (i) Any person engaged in bona fide research or auditing.

 However, information identifying the subjects of the report must
 not be made available to the researcher.
- $\underline{\text{(f)}}$ Employees or agents of an agency of another state that has jurisdiction comparable to the jurisdiction described in paragraph (a).
- (k) The Public Employees Relations Commission for the sole purpose of obtaining evidence for appeals filed pursuant to s. 447.207. Records may be released only after deletion of all information that specifically identifies persons other than the employee.
- (g) (1) Any person in the event of the death of a vulnerable adult determined to be a result of abuse, neglect, or exploitation. Information identifying the person reporting abuse, neglect, or exploitation shall not be released. Any information otherwise made confidential or exempt by law may shall not be released pursuant to this paragraph.
- (4) The Department of Health, the Department of Business and Professional Regulation, and the Agency for Health Care Administration may have access to a report, excluding the name of the reporter, when considering disciplinary action against a licensee or certified nursing assistant pursuant to allegations of abuse, neglect, or exploitation.

(3) (5) The department may release to any professional person such <u>personal identifying</u> information as is necessary for the diagnosis and treatment of, and service delivery to, a vulnerable adult or the person perpetrating the abuse, neglect, or exploitation.

- (4)(6) The identity of any person reporting abuse, neglect, or exploitation of a vulnerable adult may not be released, without that person's written consent, to any person other than employees of the department responsible for protective services, the central abuse hotline, or the appropriate state attorney or law enforcement agency. This subsection grants protection only for the person who reported the abuse, neglect, or exploitation and protects only the fact that the person is the reporter. This subsection does not prohibit the subpoena of a person reporting the abuse, neglect, or exploitation if when deemed necessary by the state attorney or the department to protect a vulnerable adult who is the subject of a report, if the fact that the person made the report is not disclosed.
- (5) (7) For the purposes of this section, the term "access to personal identifying information" refers to information means a visual inspection or copy of the hard-copy record maintained in the district.
- (6) (8) Personal identifying information in the central abuse hotline may not be used for employment screening.
- (7) Notwithstanding any other provision of law, the secretary may release any record reasonably related to a case that is already in the public domain, but must redact the

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identity of the victim unless the victim's name is also in the public domain in the context of the case or is already reasonably identifiable from information in the public domain.

Section 4. Subsection (10) of section 39.01, Florida Statutes, is amended to read:

- 39.01 Definitions.--When used in this chapter, unless the context otherwise requires:
- (10) "Caregiver" means the parent, legal custodian, permanent guardian, adult household member, or other person responsible for a child's welfare as defined in subsection (47)
- Section 5. Subsection (6) of section 39.201, Florida Statutes, is amended to read:
- 39.201 Mandatory reports of child abuse, abandonment, or neglect; mandatory reports of death; central abuse hotline.--
- (6) Information in the central abuse hotline may not be used for employment screening, except as provided in s.

 39.202(2)(a) and (h). Information in the central abuse hotline and the department's automated abuse information system may be used by the department, its authorized agents or contract providers, the Department of Health, or county agencies as part of the licensure or registration process provided in pursuant to ss. 402.301-402.319 and ss. 409.175-409.176.
 - Section 6. This act shall take effect July 1, 2009.