By the Committees on Judiciary; Commerce; and Transportation; and Senator Haridopolos

590-05739A-09 20092630c3 1 A bill to be entitled 2 An act relating to motor vehicle dealerships; amending 3 s. 320.64, F.S.; revising provisions prohibiting 4 certain acts by a motor vehicle manufacturer, factory 5 branch, distributor, or importer licensed under 6 specified provisions; revising conditions and 7 procedures for certain audits; making rebuttable a 8 presumption that a dealer had no actual knowledge and 9 should not have known that a customer intended to 10 export or resell a motor vehicle; clarifying a 11 dealer's eligibility requirements for licensee-offered 12 program bonuses, incentives, and other benefits; 13 requiring certain payments if a termination, 14 cancellation, or nonrenewal of a dealer's franchise is 15 the result of cessation of manufacture or distribution 16 of a line-make or a bankruptcy or reorganization; 17 amending s. 320.642, F.S.; revising provisions for 18 establishing an additional motor vehicle dealership in 19 or relocating an existing dealer to a location within 20 a community or territory where the same line-make 21 vehicle is presently represented by a franchised motor 22 vehicle dealer or dealers; revising requirements for 23 protests; revising provisions for denial of an application for a motor vehicle dealer license in any 24 25 community or territory; revising provisions for 26 evidence to be considered by the Department of Highway 27 Safety and Motor Vehicles when evaluating the 28 application; revising provisions under which a dealer 29 has standing to protest a proposed additional or

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30	relocated motor vehicle dealer; amending s. 320.643,
31	F.S.; revising provisions for a transfer, assignment,
32	or sale of franchise agreements; prohibiting rejection
33	of proposed transfer of interest in a motor vehicle
34	dealer entity to a trust or other entity, or a
35	beneficiary thereof, which is established for estate-
36	planning purposes; prohibiting placing certain
37	conditions on such transfer; revising provisions for a
38	hearing by the department or a court relating to a
39	proposed transfer; amending s. 320.696, F.S.; revising
40	warranty responsibility provisions; providing for
41	severability; providing an effective date.
42	
43	Be It Enacted by the Legislature of the State of Florida:
44	
45	Section 1. Subsections (10), (25), (26), and (36) of
46	section 320.64, Florida Statutes, are amended, and subsection
47	(38) is added to that section, to read:
48	320.64 Denial, suspension, or revocation of license;
49	grounds.—A license of a licensee under s. 320.61 may be denied,
50	suspended, or revoked within the entire state or at any specific
51	location or locations within the state at which the applicant or
52	licensee engages or proposes to engage in business, upon proof
53	that the section was violated with sufficient frequency to
54	establish a pattern of wrongdoing, and a licensee or applicant
55	shall be liable for claims and remedies provided in ss. 320.695
56	and 320.697 for any violation of any of the following
57	provisions. A licensee is prohibited from committing the
58	following acts:

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(10) (a) The applicant or licensee has attempted to enter, or has entered, into a franchise agreement with a motor vehicle dealer who does not, at the time of the franchise agreement, have proper facilities to provide the services to his or her purchasers of new motor vehicles which are covered by the new motor vehicle warranty issued by the applicant or licensee.

65 (b) Notwithstanding any provision of a franchise, a 66 licensee may not require a motor vehicle dealer, by agreement, program, policy, standard, or otherwise, to relocate, to make 67 68 substantial changes, alterations, or remodeling to, or to replace a motor vehicle dealer's sales or service facilities 69 70 unless the licensee's requirements are reasonable and 71 justifiable in light of the current and reasonably foreseeable 72 projections of economic conditions, financial expectations, and 73 the motor vehicle dealer's market for the licensee's motor 74 vehicles.

75 (c) (b) A licensee may, however, consistent with the 76 licensee's allocation obligations at law and to its other same 77 line-make motor vehicle dealers, provide to a motor vehicle 78 dealer a commitment to supply allocate additional vehicles or 79 provide a loan or grant of money as an inducement for the motor 80 vehicle dealer to relocate, expand, improve, remodel, alter, or renovate its facilities if the licensee delivers an assurance to 81 the dealer that it will offer to supply to the dealer a 82 83 sufficient quantity of new motor vehicles, consistent with its 84 allocation obligations at law and to its other same line-make 85 motor vehicle dealers, which will economically justify such 86 relocation, expansion, improvement, remodeling, renovation, or 87 alteration, in light of reasonably current and reasonably

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590-05739A-09 20092630c3 88 projected market and economic conditions. the provisions of the 89 commitment are increase in vehicle allocation, the loan or grant 90 and the assurance, and the basis for them must be contained in a 91 writing written agreement voluntarily agreed to entered into by 92 the dealer and are must be made available, on substantially 93 similar terms, to any of the licensee's other same line-make 94 dealers in this state who voluntarily agree to make a 95 substantially similar facility expansion, improvement, 96 remodeling, alteration, or renovation with whom the licensee 97 offers to enter into such an agreement. 98 (d) Except as provided in paragraph (c), subsection (36),

99 or as otherwise provided by law, this subsection does not 100 require a licensee to provide financial support for, or 101 contribution to, the purchase or sale of the assets of or equity 102 in a motor vehicle dealer or a relocation of a motor vehicle 103 dealer because such support has been provided to other 104 purchases, sales, or relocations.

105 <u>(e) (c)</u> A licensee <u>or its common entity may</u> shall not 106 withhold a bonus, incentive, or other benefit that is available 107 to its other same line-make franchised dealers in this state 108 from, or take or threaten to take any action that is unfair or 109 adverse to a dealer who does not enter into an agreement with 110 the licensee pursuant to paragraph (c) (b).

(d) A licensee may not refuse to offer a program, bonus, incentive, or other benefit, in whole or in part, to a dealer in this state which it offers to its other same line-make dealers nationally or in the licensee's zone or region in which this state is included. Neither may it discriminate against a dealer in this state with respect to any program, bonus, incentive, or

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590-05739A-09 20092630c3 117 other benefit. For purposes of this chapter, a licensee may not 118 establish this state alone as a zone, region, or territory by 119 any other designation. 120 (f) (e) This subsection does Paragraphs (a) and (b) do not 121 affect any contract between a licensee and any of its dealers 122 regarding relocation, expansion, improvement, remodeling, 123 renovation, or alteration which exists on the effective date of 124 this act. 125 (f) Any portion of a licensee-offered program for a bonus, 126 incentive, or other benefit that, in whole or in part, is based 127 upon or aimed at inducing a dealer's relocation, expansion, 128 improvement, remodeling, renovation, or alteration of the 129 dealer's sales or service facility, or both, is void as to each of the licensee's motor vehicle dealers in this state who, 130 131 nevertheless, shall be eligible for the entire amount of the 132 bonuses, incentives, or benefits offered in the program upon 133 compliance with the other eligibility provisions in the program. 134 (q) A licensee may set and uniformly apply reasonable standards for a motor vehicle dealer's sales and service 135 136 facilities which are related to upkeep, repair, and cleanliness. 137 (h) A violation of paragraphs (b) through (g) is not a 138 violation of s. 320.70 and does not subject any licensee to any 139 criminal penalty under s. 320.70. 140 (25) The applicant or licensee has undertaken an audit of 141 warranty, maintenance, and other service-related payments or 142 incentive payments, including payments to a motor vehicle dealer 143 under any licensee-issued program, policy, or other benefit, which previously have been paid to a motor vehicle dealer in 144 violation of this section or has failed to comply with any of 145

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590-05739A-09 20092630c3 146 its obligations under s. 320.696. An applicant or licensee may 147 reasonably and periodically audit a motor vehicle dealer to determine the validity of paid claims as provided in s. 320.696. 148 149 Audits Audit of warranty, maintenance, and other service-related payments shall only be performed by an applicant or licensee 150 151 only during for the 1-year period immediately following the date 152 the claim was paid. Audit of incentive payments shall only be 153 for an 18-month period immediately following the date the incentive was paid. After such time periods have elapsed, all 154 155 warranty, maintenance, and other service-related payments and 156 incentive payments shall be deemed final and incontrovertible 157 for any reason notwithstanding any otherwise applicable law, and 158 the motor vehicle dealer shall not be subject to any charge-back 159 or repayment. An applicant or licensee may deny a claim or, as a 160 result of a timely conducted audit, impose a charge-back against 161 a motor vehicle dealer for warranty, maintenance, or other 162 service-related payments or incentive payments only if An 163 applicant or licensee shall not deny a claim or charge a motor vehicle dealer back subsequent to the payment of the claim 164 165 unless the applicant or licensee can show that the warranty, 166 maintenance, or other service-related claim or incentive claim 167 was false or fraudulent or that the motor vehicle dealer failed 168 to substantially comply with the reasonable written and uniformly applied procedures of the applicant or licensee for 169 170 such repairs or incentives. An applicant or licensee may not 171 charge a motor vehicle dealer back subsequent to the payment of 172 a warranty, maintenance, or service-related claim or incentive 173 claim unless, within 30 days after a timely conducted audit, a 174 representative of the applicant or licensee first meets in

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590-05739A-09 20092630c3 175 person, by telephone, or by video teleconference with an officer 176 or employee of the dealer designated by the motor vehicle 177 dealer. At such meeting the applicant or licensee must provide a 178 detailed explanation, with supporting documentation, as to the 179 basis for each of the claims for which the applicant or licensee 180 proposed a charge-back to the dealer and a written statement 181 containing the basis upon which the motor vehicle dealer was 182 selected for audit or review. Thereafter, the applicant or licensee must provide the motor vehicle dealer's representative 183 184 a reasonable period after the meeting within which to respond to 185 the proposed charge-backs, with such period to be commensurate 186 with the volume of claims under consideration, but in no case 187 less than 45 days after the meeting. The applicant or licensee 188 is prohibited from changing or altering the basis for each of 189 the proposed charge-backs as presented to the motor vehicle 190 dealer's representative following the conclusion of the audit 191 unless the applicant or licensee receives new information 192 affecting the basis for one or more charge-backs and that new 193 information is received within 30 days after the conclusion of 194 the timely conducted audit. If the applicant or licensee claims 195 the existence of new information, the dealer must be given the 196 same right to a meeting and right to respond as when the charge-197 back was originally presented. After all internal dispute resolution processes provided through the applicant or licensee 198 have been completed, the applicant or licensee shall give 199 written notice to the motor vehicle dealer of the final amount 200 201 of its proposed charge-back. If the dealer disputes that amount, 202 the dealer may file a protest with the department within 30 days 203 after receipt of the notice. If a protest is timely filed, the

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590-05739A-09 20092630c3 204 department shall notify the applicant or licensee of the filing 205 of the protest and the applicant or licensee may not take any 206 action to recover the amount of the proposed charge-back until 207 the department renders a final determination, which is not 208 subject to further appeal, that the charge-back is in compliance 209 with the provisions of this section. In any hearing pursuant to 210 this subsection, the applicant or licensee has the burden of 211 proof that its audit and resulting charge-back are in compliance 212 with this subsection. 213 (26) Notwithstanding the terms of any franchise agreement, 214 including any licensee's program, policy, or procedure, the 215 applicant or licensee has refused to allocate, sell, or deliver 216 motor vehicles; charged back or withheld payments or other 217 things of value for which the dealer is otherwise eligible under 218 a sales promotion, program, or contest; prevented a motor 219 vehicle dealer from participating in any promotion, program, or 220 contest; or has taken or threatened to take any adverse action 221 against a dealer, including charge-backs, reducing vehicle 222 allocations, or terminating or threatening to terminate a franchise because the dealer sold or leased a motor vehicle to a 223 224 customer who exported the vehicle to a foreign country or who 225 resold the vehicle, unless the licensee proves that the dealer 226 knew or reasonably should have known had actual knowledge that 227 the customer intended to export or resell the motor vehicle. 228 There is a rebuttable conclusive presumption that the dealer 229 neither knew nor reasonably should have known of its customer's 230 intent to export or resell the vehicle had no actual knowledge 231 if the vehicle is titled or registered in any state in this 232 country. A licensee may not take any action against a motor

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233	vehicle dealer, including reducing its allocations or supply of
234	motor vehicles to the dealer, or charging back a dealer for an
235	incentive payment previously paid, unless the licensee first
236	meets in person, by telephone, or video conference with an
237	officer or other designated employee of the dealer. At such
238	meeting, the licensee must provide a detailed explanation, with
239	supporting documentation, as to the basis for its claim that the
240	dealer knew or reasonably should have known of the customer's
241	intent to export or resell the motor vehicle. Thereafter, the
242	motor vehicle dealer shall have a reasonable period,
243	commensurate with the number of motor vehicles at issue, but not
244	less than 15 days, to respond to the licensee's claims. If,
245	following the dealer's response and completion of all internal
246	dispute resolution processes provided through the applicant or
247	licensee, the dispute remains unresolved, the dealer may file a
248	protest with the department within 30 days after receipt of a
249	written notice from the licensee that it still intends to take
250	adverse action against the dealer with respect to the motor
251	vehicles still at issue. If a protest is timely filed, the
252	department shall notify the applicant or licensee of the filing
253	of the protest and the applicant or licensee may not take any
254	action adverse to the dealer until the department renders a
255	final determination, which is not subject to further appeal,
256	that the licensee's proposed action is in compliance with the
257	provisions of this subsection. In any hearing pursuant to this
258	subsection, the applicant or licensee has the burden of proof on
259	all issues raised by this subsection.
260	(36)(a) Notwithstanding the terms of any franchise

261 agreement, in addition to any other statutory or contractual

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590-05739A-09 20092630c3 262 rights of recovery after the voluntary or involuntary 263 termination, cancellation, or nonrenewal of a franchise, failing 264 to pay the motor vehicle dealer, as provided in paragraph (d) 265 within 90 days after the effective date of the termination, 266 cancellation, or nonrenewal, the following amounts: 267 1. The net cost paid by the dealer for each new car or 268 truck in the dealer's inventory with mileage of 2,000 miles or 269 less, or a motorcycle with mileage of 100 miles or less, 270 exclusive of mileage placed on the vehicle before it was 271 delivered to the dealer. 272 2. The current price charged for each new, unused, 273 undamaged, or unsold part or accessory that: 274 a. Is in the current parts catalogue and is still in the 275 original, resalable merchandising package and in an unbroken 276 lot, except that sheet metal may be in a comparable substitute 277 for the original package; and 278 b. Was purchased by the dealer directly from the 279 manufacturer or distributor or from an outgoing authorized 280 dealer as a part of the dealer's initial inventory. 281 3. The fair market value of each undamaged sign owned by 282 the dealer which bears a trademark or trade name used or claimed 283 by the applicant or licensee or its representative which was 284 purchased from or at the request of the applicant or licensee or 285 its representative. 286 4. The fair market value of all special tools, data 287 processing equipment, and automotive service equipment owned by 288 the dealer which:

a. Were recommended in writing by the applicant or licenseeor its representative and designated as special tools and

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291	equipment;
292	b. Were purchased from or at the request of the applicant
293	or licensee or its representative; and
294	c. Are in usable and good condition except for reasonable
295	wear and tear.
296	5. The cost of transporting, handling, packing, storing,
297	and loading any property subject to repurchase under this
298	section.
299	(b) If the termination, cancellation, or nonrenewal of the
300	dealer's franchise is the result of the bankruptcy or
301	reorganization of a licensee or its common entity, or the result
302	of a licensee's plan, scheme, or policy, whether or not publicly
303	declared, which is intended to or has the effect of decreasing
304	the number of, or eliminating, the licensee's franchised motor
305	vehicle dealers of a line-make in this state, or the result of a
306	termination, elimination, or cessation of manufacture or
307	reorganization of a licensee or its common entity, or the result
308	of a termination, elimination, or cessation of manufacture or
309	distribution of a line-make, in addition to the above payments
310	to the dealer, the licensee or its common entity, shall be
311	liable to and shall pay the motor vehicle dealer for an amount
312	at least equal to the fair market value of the franchise for the
313	line-make, which shall be the greater of the value determined as
314	of the day the licensee announces the action that results in the
315	termination, cancellation, or nonrenewal, or the value
316	determined on the day that is 12 months before that date. Fair
317	market value of the franchise for the line-make includes only
318	the goodwill value of the dealer's franchise for that line-make
319	in the dealer's community or territory.

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590-05739A-09 20092630c3 320 (c) (b) This subsection does not apply to a termination, 321 cancellation, or nonrenewal that is implemented as a result of 322 the sale of the assets or corporate stock or other ownership 323 interests of the dealer. 324 (d) The dealer shall return the property listed in this 325 subsection to the licensee within 90 days after the effective 326 date of the termination, cancellation, or nonrenewal. The 327 licensee shall supply the dealer with reasonable instructions 328 regarding the method by which the dealer must return the 329 property. Absent shipping instructions and prepayment of 330 shipping costs from the licensee or its common entity, the 331 dealer shall tender the inventory and other items to be returned 332 at the dealer's facility. The compensation for the property 333 shall be paid by the licensee or its common entity 334 simultaneously with within 60 days after the tender of inventory 335 and other items, provided that, if the dealer does not have has 336 clear title to the inventory and other items and is not in a 337 position to convey that title to the licensee, manufacturer or 338 distributor. If the inventory or other items are subject to a 339 security interest, the licensee may make payment for the 340 property being returned may be made jointly to the dealer and 341 the holder of any the security interest. 342 (38) The applicant or licensee has failed or refused to offer a bonus, incentive, or other benefit program, in whole or 343 344 in part, to a dealer or dealers in this state which it offers to 345 all of its other same line-make dealers nationally or to all of 346 its other same line-make dealers in the licensee's designated zone, region, or other licensee-designated area of which this 347 348 state is a part, unless the failure or refusal to offer the

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590-05739A-09 20092630c3 349 program in this state is reasonably supported by substantially 350 different economic or marketing considerations than are 351 applicable to the licensee's same line-make dealers in this state. For purposes of this chapter, a licensee may not 352 353 establish this state alone as a designated zone, region, or area 354 or any other designation for a specified territory. A licensee 355 may offer a bonus, rebate, incentive, or other benefit program 356 to its dealers in this state which is calculated or paid on a 357 per vehicle basis and is related in part to a dealer's facility 358 or the expansion, improvement, remodeling, alteration, or 359 renovation of a dealer's facility. Any dealer who does not 360 comply with the facility criteria or eligibility requirements of 361 such program is entitled to receive a reasonable percentage of 362 the bonus, incentive, rebate, or other benefit offered by the 363 licensee under that program by complying with the criteria or 364 eligibility requirements unrelated to the dealer's facility 365 under that program. For purposes of the previous sentence, the 366 percentage unrelated to the facility criteria or requirements is 367 presumed to be "reasonable" if it is not less than 80 percent of 368 the total of the per vehicle bonus, incentive, rebate, or other 369 benefits offered under the program.

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A motor vehicle dealer who can demonstrate that a violation of, or failure to comply with, any of the preceding provisions by an applicant or licensee will or can adversely and pecuniarily affect the complaining dealer, shall be entitled to pursue all of the remedies, procedures, and rights of recovery available under ss. 320.695 and 320.697.

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Section 2. Subsection (1), paragraph (a) of subsection (2),

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378 and subsection (3) of section 320.642, Florida Statutes, are 379 amended to read:

380 320.642 Dealer licenses in areas previously served; 381 procedure.-

(1) Any licensee who proposes to establish an additional motor vehicle dealership or permit the relocation of an existing dealer to a location within a community or territory where the same line-make vehicle is presently represented by a franchised motor vehicle dealer or dealers shall give written notice of its intention to the department. <u>The Such</u> notice shall state:

388 (a) The specific location at which the additional or389 relocated motor vehicle dealership will be established.

(b) The date on or after which the licensee intends to be
engaged in business with the additional or relocated motor
vehicle dealer at the proposed location.

(c) The identity of all motor vehicle dealers who are franchised to sell the same line-make vehicle with licensed locations in the county <u>and or</u> any contiguous county to the county where the additional or relocated motor vehicle dealer is proposed to be located.

398 (d) The names and addresses of the dealer-operator and 399 principal investors in the proposed additional or relocated 400 motor vehicle dealership.

Immediately upon receipt of <u>the</u> such notice the department shall cause a notice to be published in the Florida Administrative Weekly. The published notice shall state that a petition or complaint by any dealer with standing to protest pursuant to subsection (3) must be filed not more than 30 days from the date

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590-05739A-09 20092630c3 407 of publication of the notice in the Florida Administrative 408 Weekly. The published notice shall describe and identify the 409 proposed dealership sought to be licensed, and the department 410 shall cause a copy of the notice to be mailed to those dealers 411 identified in the licensee's notice under paragraph (c). 412 (2) (a) An application for a motor vehicle dealer license in 413 any community or territory shall be denied when: 414 1. A timely protest is filed by a presently existing 415 franchised motor vehicle dealer with standing to protest as defined in subsection (3); and 416 417 2. The licensee fails to show that the existing franchised 418 dealer or dealers who register new motor vehicle retail sales or retail leases of the same line-make in the community or 419 420 territory of the proposed dealership are not providing adequate 421 representation of such line-make motor vehicles in such 422 community or territory. Adequacy of representation must be 423 measured with respect to the community or territory as a whole 424 and not with respect to any part thereof or any identifiable 425 plot therein. The burden of proof in establishing inadequate 426 representation shall be on the licensee. 427 (3) An existing franchised motor vehicle dealer or dealers 428 shall have standing to protest a proposed additional or 429 relocated motor vehicle dealer when where the existing motor 430 vehicle dealer or dealers have a franchise agreement for the 431 same line-make vehicle to be sold or serviced by the proposed 432 additional or relocated motor vehicle dealer and are physically 433 located so as to meet or satisfy any of the following 434 requirements or conditions:

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(a) If the proposed additional or relocated motor vehicle

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motor vehicle dealer; or

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452 3. Any existing motor vehicle dealer or dealers of the same 453 line-make can establish that during any 12-month period of the 454 36-month period preceding the filing of the licensee's 455 application for the proposed dealership, the such dealer or its predecessor made 25 percent of its retail sales of new motor 456 457 vehicles to persons whose registered household addresses were 458 located within a radius of 20 miles of the location of the 459 proposed additional or relocated motor vehicle dealer; provided 460 the such existing dealer is located in the same county or any 461 county contiguous to the county where the additional or 462 relocated dealer is proposed to be located.

(b) If the proposed additional or relocated motor vehicledealer is to be located in a county with a population of more

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590-05739A-09 20092630c3 than 300,000 according to the most recent data of the United 465 466 States Census Bureau or the data of the Bureau of Economic and 467 Business Research of the University of Florida: 468 1. Any existing motor vehicle dealer or dealers of the same 469 line-make have a licensed franchise location within a radius of 12.5 miles of the location of the proposed additional or 470 471 relocated motor vehicle dealer; or 2. Any existing motor vehicle dealer or dealers of the same 472 473 line-make can establish that during any 12-month period of the 474 36-month period preceding the filing of the licensee's 475 application for the proposed dealership, such dealer or its 476 predecessor made 25 percent of its retail sales of new motor 477 vehicles to persons whose registered household addresses were located within a radius of 12.5 miles of the location of the 478 479 proposed additional or relocated motor vehicle dealer; provided 480 such existing dealer is located in the same county or any county 481 contiguous to the county where the additional or relocated 482 dealer is proposed to be located. 483 Section 3. Section 320.643, Florida Statutes, is amended to 484 read: 485 320.643 Transfer, assignment, or sale of franchise 486 agreements.-487 (1) (a) Notwithstanding the terms of any franchise 488 agreement, a licensee shall not, by contract or otherwise, fail

488 agreement, a licensee shall not, by contract or otherwise, fail 489 or refuse to give effect to, prevent, prohibit, or penalize or 490 attempt to refuse to give effect to, prohibit, or penalize any 491 motor vehicle dealer from selling, assigning, transferring, 492 alienating, or otherwise disposing of its franchise agreement to 493 any other person or persons, including a corporation established

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590-05739A-09 20092630c3 494 or existing for the purpose of owning or holding a franchise 495 agreement, unless the licensee proves at a hearing pursuant to a 496 complaint filed by a motor vehicle dealer under this section 497 that the such sale, transfer, alienation, or other disposition 498 is to a person who is not, or whose controlling executive 499 management is not, of good moral character or does not meet the 500 written, reasonable, and uniformly applied standards or 501 qualifications of the licensee relating to financial 502 qualifications of the transferee and business experience of the 503 transferee or the transferee's executive management. A motor 504 vehicle dealer who desires to sell, assign, transfer, alienate, 505 or otherwise dispose of a franchise shall notify, or cause the 506 proposed transferee to notify, the licensee, in writing, setting 507 forth the prospective transferee's name, address, financial 508 qualifications, and business experience during the previous 5 509 years. A licensee who receives such notice may, within 60 days 510 following such receipt, notify the motor vehicle dealer, in 511 writing, that the proposed transferee is not a person qualified 512 to be a transferee under this section and setting forth the 513 material reasons for such rejection. Failure of the licensee to notify the motor vehicle dealer within the 60-day period of such 514 rejection shall be deemed an approval of the transfer. No such 515 516 transfer, assignment assign, or sale shall be valid unless the transferee agrees in writing to comply with all requirements of 517 518 the franchise then in effect, but with the ownership changed to 519 the transferee.

(b) A motor vehicle dealer whose proposed sale is rejected
may, within 60 days following such receipt of such rejection,
file with the department a complaint for a determination that

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523 the proposed transferee has been rejected in violation of this 524 section. The licensee has the burden of proof with respect to 525 all issues raised by the such complaint. The department shall 526 determine, and enter an order providing, that the proposed 527 transferee is either qualified or is not and cannot be qualified 528 for specified reasons, or the order may provide the conditions 529 under which a proposed transferee would be qualified. If the licensee fails to file such a response to the motor vehicle 530 531 dealer's complaint within 30 days after receipt of the 532 complaint, unless the parties agree in writing to an extension, or if the department, after a hearing, renders a decision other 533 534 than one disqualifying the proposed transferee, the franchise agreement between the motor vehicle dealer and the licensee is 535 536 shall be deemed amended to incorporate such transfer or amended 537 in accordance with the determination and order rendered, effective upon compliance by the proposed transferee with any 538 539 conditions set forth in the determination or order.

540 (2) (a) Notwithstanding the terms of any franchise agreement, a licensee shall not, by contract or otherwise, fail 541 542 or refuse to give effect to, prevent, prohibit, or penalize, or 543 attempt to refuse to give effect to, prevent, prohibit, or 544 penalize, any motor vehicle dealer or any proprietor, partner, 545 stockholder, owner, or other person who holds or otherwise owns an interest therein from selling, assigning, transferring, 546 547 alienating, or otherwise disposing of, in whole or in part, the 548 equity interest of any of them in such motor vehicle dealer to 549 any other person or persons, including a corporation established 550 or existing for the purpose of owning or holding the stock or 551 ownership interests of other entities, unless the licensee

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590-05739A-09 20092630c3 552 proves at a hearing pursuant to a complaint filed by a motor 553 vehicle dealer under this section that the such sale, transfer, 554 alienation, or other disposition is to a person who is not, or 555 whose controlling executive management is not, of good moral 556 character. A motor vehicle dealer, or any proprietor, partner, 557 stockholder, owner, or other person who holds or otherwise owns 558 an interest in the motor vehicle dealer, who desires to sell, 559 assign, transfer, alienate, or otherwise dispose of any interest 560 in such motor vehicle dealer shall notify, or cause the proposed 561 transferee to so notify, the licensee, in writing, of the 562 identity and address of the proposed transferee. A licensee who 563 receives such notice may, within 60 days following such receipt, 564 notify the motor vehicle dealer in writing that the proposed 565 transferee is not a person qualified to be a transferee under 566 this section and setting forth the material reasons for such 567 rejection. Failure of the licensee to notify the motor vehicle 568 dealer within the 60-day period of such rejection shall be 569 deemed an approval of the transfer. Any person whose proposed 570 sale of stock is rejected may file within 60 days of receipt of 571 such rejection a complaint with the department alleging that the 572 rejection was in violation of the law or the franchise 573 agreement. The licensee has the burden of proof with respect to 574 all issues raised by such complaint. The department shall 575 determine, and enter an order providing, that the proposed 576 transferee either is qualified or is not and cannot be qualified 577 for specified reasons; or the order may provide the conditions under which a proposed transferee would be qualified. If the 578 579 licensee fails to file a response to the motor vehicle dealer's 580 complaint within 30 days of receipt of the complaint, unless the

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581	parties agree in writing to an extension, or if the department,
582	after a hearing, renders a decision on the complaint other than
583	one disqualifying the proposed transferee, the transfer shall be
584	deemed approved in accordance with the determination and order
585	rendered, effective upon compliance by the proposed transferee
586	with any conditions set forth in the determination or order.
587	(b) Notwithstanding paragraph (a), a licensee may not
588	reject a proposed transfer of a legal, equitable, or beneficial
589	interest in a motor vehicle dealer to a trust or other entity,
590	or to any beneficiary thereof, which is established by an owner
591	of any interest in a motor vehicle dealer for purposes of estate
592	planning, if the controlling person of the trust or entity, or
593	the beneficiary, is of good moral character.
594	(3) A licensee may not condition any proposed transfer
595	under this section upon a relocation of a dealer, construction
596	of any addition or modification to, or any refurbishing or
597	remodeling of any dealership structure, facility, or building of
598	the existing motor vehicle dealer, or upon any modification of
599	the existing franchise agreement, except for the change of
600	ownership.
C 0 1	(4) (2) During the perdanent of any such beauing the

601 <u>(4)(3)</u> During the pendency of any such hearing, the 602 franchise agreement of the motor vehicle dealer shall continue 603 in effect in accordance with its terms. The department shall 604 expedite any determination requested under this section.

605 <u>(5)(4)</u> Notwithstanding the terms of any franchise 606 agreement, the acceptance by the licensee of the proposed 607 transferee shall not be unreasonably withheld. For the purposes 608 of this section, the refusal by the licensee to accept, in a 609 <u>timely manner</u>, a proposed transferee who satisfies the criteria

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590-05739A-09 20092630c3 610 set forth in subsection (1) or subsection (2) is presumed to be 611 unreasonable.

612 (6) (5) It shall be a violation of this section for the 613 licensee to reject or withhold approval of a proposed transfer 614 unless the licensee can prove in any court of competent jurisdiction in defense of any claim brought pursuant to s. 615 320.697 that, in fact, the rejection or withholding of approval 616 617 of the proposed transfer was not in violation of or precluded by this section and was reasonable. The determination of whether 618 619 such rejection or withholding was not in violation of or 620 precluded by this section and was reasonable shall be based on an objective standard. Alleging the permitted statutory grounds 621 622 by the licensee in the written rejection of the proposed 623 transfer shall not protect the licensee from liability for 624 violating this section.

625 Section 4. Subsection (6) of section 320.696, Florida 626 Statutes, is amended to read:

627

320.696 Warranty responsibility.-

(6) A licensee shall not recover or attempt to recover, 628 629 directly or indirectly, any of its costs for compensating a 630 motor vehicle dealer under this section, including by decreasing 631 or eliminating solely in this state or as it relates to any of its dealers, any bonuses or other incentive that the licensee 632 has in effect nationally, regionally, or in a territory by any 633 634 other designation; by reducing the dealer's gross margin for any of the licensee's products or services where the wholesale price 635 636 charged to the dealer is determined by the licensee and the 637 reduction is not in effect nationally or regionally; by imposing 638 a separate charge or surcharge to the wholesale price paid by a

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639	dealer in this state for any product or service offered to or
640	supplied by a licensee under a franchise agreement with the
641	dealer; or by passing on to the dealer any charge or surcharge
642	of a common entity of the licensee.
643	Section 5. If any provision of this act or the application
644	thereof to any person or circumstance is held invalid, the
645	invalidity does not affect other provisions or applications of
646	the act which can be given effect without the invalid provision
647	or application, and to this end the provisions of this act are
648	severable.
649	Section 6. This act shall take effect upon becoming a law.