1	A bill to be entitled
2	An act relating to motor vehicle dealerships; amending
3	s. 320.64, F.S.; revising provisions prohibiting
4	certain acts by a motor vehicle manufacturer, factory
5	branch, distributor, or importer licensed under
6	specified provisions; revising conditions and
7	procedures for certain audits; making rebuttable a
8	presumption that a dealer had no actual knowledge and
9	should not have known that a customer intended to
10	export or resell a motor vehicle; clarifying a
11	dealer's eligibility requirements for licensee-offered
12	program bonuses, incentives, and other benefits;
13	requiring certain payments if a termination,
14	cancellation, or nonrenewal of a dealer's franchise is
15	the result of cessation of manufacture or distribution
16	of a line-make or a bankruptcy or reorganization;
17	amending s. 320.642, F.S.; revising provisions for
18	establishing an additional motor vehicle dealership in
19	or relocating an existing dealer to a location within
20	a community or territory where the same line-make
21	vehicle is presently represented by a franchised motor
22	vehicle dealer or dealers; revising requirements for
23	protests; revising provisions for denial of an
24	application for a motor vehicle dealer license in any
25	community or territory; revising provisions for
26	evidence to be considered by the Department of Highway
27	Safety and Motor Vehicles when evaluating the
28	application; revising provisions under which a dealer
29	has standing to protest a proposed additional or

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30	relocated motor vehicle dealer; amending s. 320.643,
31	F.S.; revising provisions for a transfer, assignment,
32	or sale of franchise agreements; prohibiting rejection
33	of proposed transfer of interest in a motor vehicle
34	dealer entity to a trust or other entity, or a
35	beneficiary thereof, which is established for estate-
36	planning purposes; prohibiting placing certain
37	conditions on such transfer; revising provisions for a
38	hearing by the department or a court relating to a
39	proposed transfer; amending s. 320.696, F.S.; revising
40	warranty responsibility provisions; providing for
41	severability; amending s. 320.771, F.S.; conforming
42	provisions relating to certificate of title
43	requirements for recreational vehicle dealers;
44	providing an effective date.
45	
46	Be It Enacted by the Legislature of the State of Florida:
47	
48	Section 1. Subsections (10), (25), (26), and (36) of
49	section 320.64, Florida Statutes, are amended, and subsection
50	(38) is added to that section, to read:
51	320.64 Denial, suspension, or revocation of license;
52	grounds.—A license of a licensee under s. 320.61 may be denied,
53	suspended, or revoked within the entire state or at any specific
54	location or locations within the state at which the applicant or
55	licensee engages or proposes to engage in business, upon proof
56	that the section was violated with sufficient frequency to
57	establish a pattern of wrongdoing, and a licensee or applicant
58	shall be liable for claims and remedies provided in ss. 320.695
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and 320.697 for any violation of any of the following provisions. A licensee is prohibited from committing the following acts:

(10) (a) The applicant or licensee has attempted to enter, or has entered, into a franchise agreement with a motor vehicle dealer who does not, at the time of the franchise agreement, have proper facilities to provide the services to his or her purchasers of new motor vehicles which are covered by the new motor vehicle warranty issued by the applicant or licensee.

68 (b) Notwithstanding any provision of a franchise, a 69 licensee may not require a motor vehicle dealer, by agreement, 70 program, policy, standard, or otherwise, to relocate, to make 71 substantial changes, alterations, or remodeling to, or to 72 replace a motor vehicle dealer's sales or service facilities 73 unless the licensee's requirements are reasonable and 74 justifiable in light of the current and reasonably foreseeable 75 projections of economic conditions, financial expectations, and 76 the motor vehicle dealer's market for the licensee's motor 77 vehicles.

78 (c) (b) A licensee may, however, consistent with the 79 licensee's allocation obligations at law and to its other same 80 line-make motor vehicle dealers, provide to a motor vehicle 81 dealer a commitment to supply allocate additional vehicles or 82 provide a loan or grant of money as an inducement for the motor 83 vehicle dealer to relocate, expand, improve, remodel, alter, or renovate its facilities if the licensee delivers an assurance to 84 85 the dealer that it will offer to supply to the dealer a 86 sufficient quantity of new motor vehicles, consistent with its 87 allocation obligations at law and to its other same line-make

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88	motor vehicle dealers, which will economically justify such
89	relocation, expansion, improvement, remodeling, renovation, or
90	alteration, in light of reasonably current and reasonably
91	projected market and economic conditions. the provisions of the
92	commitment are increase in vehicle allocation, the loan or grant
93	and the assurance, and the basis for them must be contained in a
94	writing written agreement voluntarily agreed to entered into by
95	the dealer and <u>are</u> <del>must be</del> made available, on substantially
96	similar terms, to any of the licensee's other same line-make
97	dealers in this state who voluntarily agree to make a
98	substantially similar facility expansion, improvement,
99	remodeling, alteration, or renovation with whom the licensee
100	offers to enter into such an agreement.
101	(d) Except as provided in paragraph (c), subsection (36),
102	or as otherwise provided by law, this subsection does not
103	require a licensee to provide financial support for, or
104	contribution to, the purchase or sale of the assets of or equity
105	in a motor vehicle dealer or a relocation of a motor vehicle
106	dealer because such support has been provided to other
107	purchases, sales, or relocations.
108	<u>(e)</u> A licensee <u>or its common entity may</u> <del>shall</del> not
109	withhold a bonus, incentive, or other benefit that is available
110	to its other same line-make franchised dealers in this state
111	from, or take or threaten to take any action that is unfair or
112	adverse to a dealer who does not enter into an agreement with
113	the licensee pursuant to paragraph <u>(c)</u> <del>(b)</del> .
114	(d) A licensee may not refuse to offer a program, bonus,
115	incentive, or other benefit, in whole or in part, to a dealer in
116	this state which it offers to its other same line-make dealers
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117	nationally or in the licensee's zone or region in which this
118	state is included. Neither may it discriminate against a dealer
119	in this state with respect to any program, bonus, incentive, or
120	other benefit. For purposes of this chapter, a licensee may not
121	establish this state alone as a zone, region, or territory by
122	any other designation.
123	<u>(f)</u> This subsection does <del>Paragraphs (a) and (b) do</del> not
124	affect any contract between a licensee and any of its dealers
125	regarding relocation, expansion, improvement, remodeling,
126	renovation, or alteration which exists on the effective date of
127	this act.
128	(f) Any portion of a licensee-offered program for a bonus,
129	incentive, or other benefit that, in whole or in part, is based
130	upon or aimed at inducing a dealer's relocation, expansion,
131	improvement, remodeling, renovation, or alteration of the
132	dealer's sales or service facility, or both, is void as to each
133	of the licensee's motor vehicle dealers in this state who,
134	nevertheless, shall be eligible for the entire amount of the
135	bonuses, incentives, or benefits offered in the program upon
136	compliance with the other eligibility provisions in the program.
137	(g) A licensee may set and uniformly apply reasonable
138	standards for a motor vehicle dealer's sales and service
139	facilities which are related to upkeep, repair, and cleanliness.
140	(h) A violation of paragraphs (b) through (g) is not a
141	violation of s. 320.70 and does not subject any licensee to any
142	criminal penalty under s. 320.70.
143	(25) The applicant or licensee has undertaken an audit of
1 1 1	and other and other equips and other equips and the second s

144 warranty, maintenance, and other service-related payments or 145 incentive payments, including payments to a motor vehicle dealer

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146 under any licensee-issued program, policy, or other benefit, 147 which previously have been paid to a motor vehicle dealer in 148 violation of this section or has failed to comply with any of its obligations under s. 320.696. An applicant or licensee may 149 150 reasonably and periodically audit a motor vehicle dealer to determine the validity of paid claims as provided in s. 320.696. 151 152 Audits Audit of warranty, maintenance, and other service-related 153 payments shall only be performed by an applicant or licensee 154 only during for the 1-year period immediately following the date 155 the claim was paid. Audit of incentive payments shall only be 156 for an 18-month period immediately following the date the 157 incentive was paid. After such time periods have elapsed, all warranty, maintenance, and other service-related payments and 158 159 incentive payments shall be deemed final and incontrovertible 160 for any reason notwithstanding any otherwise applicable law, and 161 the motor vehicle dealer shall not be subject to any charge-back 162 or repayment. An applicant or licensee may deny a claim or, as a 163 result of a timely conducted audit, impose a charge-back against 164 a motor vehicle dealer for warranty, maintenance, or other 165 service-related payments or incentive payments only if An 166 applicant or licensee shall not deny a claim or charge a motor 167 vehicle dealer back subsequent to the payment of the claim 168 unless the applicant or licensee can show that the warranty, 169 maintenance, or other service-related claim or incentive claim was false or fraudulent or that the motor vehicle dealer failed 170 171 to substantially comply with the reasonable written and uniformly applied procedures of the applicant or licensee for 172 173 such repairs or incentives. An applicant or licensee may not 174 charge a motor vehicle dealer back subsequent to the payment of

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175 a warranty, maintenance, or service-related claim or incentive 176 claim unless, within 30 days after a timely conducted audit, a 177 representative of the applicant or licensee first meets in 178 person, by telephone, or by video teleconference with an officer 179 or employee of the dealer designated by the motor vehicle 180 dealer. At such meeting the applicant or licensee must provide a 181 detailed explanation, with supporting documentation, as to the 182 basis for each of the claims for which the applicant or licensee proposed a charge-back to the dealer and a written statement 183 184 containing the basis upon which the motor vehicle dealer was 185 selected for audit or review. Thereafter, the applicant or 186 licensee must provide the motor vehicle dealer's representative 187 a reasonable period after the meeting within which to respond to 188 the proposed charge-backs, with such period to be commensurate with the volume of claims under consideration, but in no case 189 190 less than 45 days after the meeting. The applicant or licensee 191 is prohibited from changing or altering the basis for each of 192 the proposed charge-backs as presented to the motor vehicle 193 dealer's representative following the conclusion of the audit 194 unless the applicant or licensee receives new information 195 affecting the basis for one or more charge-backs and that new 196 information is received within 30 days after the conclusion of 197 the timely conducted audit. If the applicant or licensee claims 198 the existence of new information, the dealer must be given the 199 same right to a meeting and right to respond as when the charge-200 back was originally presented. After all internal dispute 201 resolution processes provided through the applicant or licensee 202 have been completed, the applicant or licensee shall give 203 written notice to the motor vehicle dealer of the final amount

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204 of its proposed charge-back. If the dealer disputes that amount, 205 the dealer may file a protest with the department within 30 days 206 after receipt of the notice. If a protest is timely filed, the 207 department shall notify the applicant or licensee of the filing 208 of the protest and the applicant or licensee may not take any 209 action to recover the amount of the proposed charge-back until 210 the department renders a final determination, which is not subject to further appeal, that the charge-back is in compliance 211 with the provisions of this section. In any hearing pursuant to 212 this subsection, the applicant or licensee has the burden of 213 214 proof that its audit and resulting charge-back are in compliance 215 with this subsection.

216 (26) Notwithstanding the terms of any franchise agreement, 217 including any licensee's program, policy, or procedure, the 218 applicant or licensee has refused to allocate, sell, or deliver 219 motor vehicles; charged back or withheld payments or other 220 things of value for which the dealer is otherwise eligible under 221 a sales promotion, program, or contest; prevented a motor 222 vehicle dealer from participating in any promotion, program, or 223 contest; or has taken or threatened to take any adverse action 224 against a dealer, including charge-backs, reducing vehicle 225 allocations, or terminating or threatening to terminate a 226 franchise because the dealer sold or leased a motor vehicle to a 227 customer who exported the vehicle to a foreign country or who 228 resold the vehicle, unless the licensee proves that the dealer 229 knew or reasonably should have known had actual knowledge that 230 the customer intended to export or resell the motor vehicle. 231 There is a rebuttable <del>conclusive</del> presumption that the dealer 232 neither knew nor reasonably should have known of its customer's

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233	intent to export or resell the vehicle had no actual knowledge
234	if the vehicle is titled or registered in any state in this
235	country. A licensee may not take any action against a motor
236	vehicle dealer, including reducing its allocations or supply of
237	motor vehicles to the dealer, or charging back a dealer for an
238	incentive payment previously paid, unless the licensee first
239	meets in person, by telephone, or video conference with an
240	officer or other designated employee of the dealer. At such
241	meeting, the licensee must provide a detailed explanation, with
242	supporting documentation, as to the basis for its claim that the
243	dealer knew or reasonably should have known of the customer's
244	intent to export or resell the motor vehicle. Thereafter, the
245	motor vehicle dealer shall have a reasonable period,
246	commensurate with the number of motor vehicles at issue, but not
247	less than 15 days, to respond to the licensee's claims. If,
248	following the dealer's response and completion of all internal
249	dispute resolution processes provided through the applicant or
250	licensee, the dispute remains unresolved, the dealer may file a
251	protest with the department within 30 days after receipt of a
252	written notice from the licensee that it still intends to take
253	adverse action against the dealer with respect to the motor
254	vehicles still at issue. If a protest is timely filed, the
255	department shall notify the applicant or licensee of the filing
256	of the protest and the applicant or licensee may not take any
257	action adverse to the dealer until the department renders a
258	final determination, which is not subject to further appeal,
259	that the licensee's proposed action is in compliance with the
260	provisions of this subsection. In any hearing pursuant to this
261	subsection, the applicant or licensee has the burden of proof on

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262 all issues raised by this subsection. 263 (36) (a) Notwithstanding the terms of any franchise 264 agreement, in addition to any other statutory or contractual 265 rights of recovery after the voluntary or involuntary 266 termination, cancellation, or nonrenewal of a franchise, failing 267 to pay the motor vehicle dealer, as provided in paragraph (d) 268 within 90 days after the effective date of the termination, 269 cancellation, or nonrenewal, the following amounts: 270 1. The net cost paid by the dealer for each new car or 271 truck in the dealer's inventory with mileage of 2,000 miles or 272 less, or a motorcycle with mileage of 100 miles or less, 273 exclusive of mileage placed on the vehicle before it was 274 delivered to the dealer. 2. The current price charged for each new, unused, 275 276 undamaged, or unsold part or accessory that: 277 a. Is in the current parts catalogue and is still in the 278 original, resalable merchandising package and in an unbroken 279 lot, except that sheet metal may be in a comparable substitute 280 for the original package; and 281 b. Was purchased by the dealer directly from the 282 manufacturer or distributor or from an outgoing authorized 283 dealer as a part of the dealer's initial inventory. 284 3. The fair market value of each undamaged sign owned by 285 the dealer which bears a trademark or trade name used or claimed 286 by the applicant or licensee or its representative which was 287 purchased from or at the request of the applicant or licensee or 288 its representative. 289 4. The fair market value of all special tools, data 290 processing equipment, and automotive service equipment owned by

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291	the dealer which:
292	a. Were recommended in writing by the applicant or licensee
293	or its representative and designated as special tools and
294	equipment;
295	b. Were purchased from or at the request of the applicant
296	or licensee or its representative; and
297	c. Are in usable and good condition except for reasonable
298	wear and tear.
299	5. The cost of transporting, handling, packing, storing,
300	and loading any property subject to repurchase under this
301	section.
302	(b) If the termination, cancellation, or nonrenewal of the
303	dealer's franchise is the result of the bankruptcy or
304	reorganization of a licensee or its common entity, or the result
305	of a licensee's plan, scheme, or policy, whether or not publicly
306	declared, which is intended to or has the effect of decreasing
307	the number of, or eliminating, the licensee's franchised motor
308	vehicle dealers of a line-make in this state, or the result of a
309	termination, elimination, or cessation of manufacture or
310	reorganization of a licensee or its common entity, or the result
311	of a termination, elimination, or cessation of manufacture or
312	distribution of a line-make, in addition to the above payments
313	to the dealer, the licensee or its common entity, shall be
314	liable to and shall pay the motor vehicle dealer for an amount
315	at least equal to the fair market value of the franchise for the
316	line-make, which shall be the greater of the value determined as
317	of the day the licensee announces the action that results in the
318	termination, cancellation, or nonrenewal, or the value
319	determined on the day that is 12 months before that date. Fair
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320	market value of the franchise for the line-make includes only
321	the goodwill value of the dealer's franchise for that line-make
322	in the dealer's community or territory.
323	(c) (b) This subsection does not apply to a termination,
324	cancellation, or nonrenewal that is implemented as a result of
325	the sale of the assets or <u>corporate</u> stock <u>or other ownership</u>
326	interests of the dealer.
327	(d) The dealer shall return the property listed in this
328	subsection to the licensee within 90 days after the effective
329	date of the termination, cancellation, or nonrenewal. The
330	licensee shall supply the dealer with reasonable instructions
331	regarding the method by which the dealer must return the
332	property. Absent shipping instructions and prepayment of
333	shipping costs from the licensee or its common entity, the
334	dealer shall tender the inventory and other items to be returned
335	at the dealer's facility. The compensation for the property
336	shall be paid by the licensee <u>or its common entity</u>
337	simultaneously with <del>within 60 days after</del> the tender of inventory
338	and other items, <u>provided that,</u> if the dealer <u>does not have</u> <del>has</del>
339	clear title to the inventory and other items and is <u>not</u> in a
340	position to convey that title to the <u>licensee,</u> manufacturer or
341	distributor. If the inventory or other items are subject to a
342	security interest, the licensee may make payment for the
343	property being returned may be made jointly to the dealer and
344	the holder of <u>any</u> <del>the</del> security interest.
345	(38) The applicant or licensee has failed or refused to
346	offer a bonus, incentive, or other benefit program, in whole or
347	in part, to a dealer or dealers in this state which it offers to

# 348 all of its other same line-make dealers nationally or to all of

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349	its other same line-make dealers in the licensee's designated
350	zone, region, or other licensee-designated area of which this
351	state is a part, unless the failure or refusal to offer the
352	program in this state is reasonably supported by substantially
353	different economic or marketing considerations than are
354	applicable to the licensee's same line-make dealers in this
355	state. For purposes of this chapter, a licensee may not
356	establish this state alone as a designated zone, region, or area
357	or any other designation for a specified territory. A licensee
358	may offer a bonus, rebate, incentive, or other benefit program
359	to its dealers in this state which is calculated or paid on a
360	per vehicle basis and is related in part to a dealer's facility
361	or the expansion, improvement, remodeling, alteration, or
362	renovation of a dealer's facility. Any dealer who does not
363	comply with the facility criteria or eligibility requirements of
364	such program is entitled to receive a reasonable percentage of
365	the bonus, incentive, rebate, or other benefit offered by the
366	licensee under that program by complying with the criteria or
367	eligibility requirements unrelated to the dealer's facility
368	under that program. For purposes of the previous sentence, the
369	percentage unrelated to the facility criteria or requirements is
370	presumed to be "reasonable" if it is not less than 80 percent of
371	the total of the per vehicle bonus, incentive, rebate, or other
372	benefits offered under the program.
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A motor vehicle dealer who can demonstrate that a violation of, or failure to comply with, any of the preceding provisions by an applicant or licensee will or can adversely and pecuniarily affect the complaining dealer, shall be entitled to pursue all

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378 of the remedies, procedures, and rights of recovery available 379 under ss. 320.695 and 320.697.

380 Section 2. Subsection (1), paragraph (a) of subsection (2), 381 and subsection (3) of section 320.642, Florida Statutes, are 382 amended to read:

383 320.642 Dealer licenses in areas previously served; 384 procedure.-

(1) Any licensee who proposes to establish an additional motor vehicle dealership or permit the relocation of an existing dealer to a location within a community or territory where the same line-make vehicle is presently represented by a franchised motor vehicle dealer or dealers shall give written notice of its intention to the department. <u>The Such</u> notice shall state:

391 (a) The specific location at which the additional or392 relocated motor vehicle dealership will be established.

393 (b) The date on or after which the licensee intends to be
394 engaged in business with the additional or relocated motor
395 vehicle dealer at the proposed location.

(c) The identity of all motor vehicle dealers who are franchised to sell the same line-make vehicle with licensed locations in the county <u>and or</u> any contiguous county to the county where the additional or relocated motor vehicle dealer is proposed to be located.

(d) The names and addresses of the dealer-operator and principal investors in the proposed additional or relocated motor vehicle dealership.

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Immediately upon receipt of <u>the</u> such notice the department shall cause a notice to be published in the Florida Administrative

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<ul> <li>Weekly. The published notice shall state that a petition or</li> <li>complaint by any dealer with standing to protest pursuant to</li> <li>subsection (3) must be filed not more than 30 days from the date</li> <li>of publication of the notice in the Florida Administrative</li> <li>Weekly. The published notice shall describe and identify the</li> <li>proposed dealership sought to be licensed, and the department</li> <li>shall cause a copy of the notice to be mailed to those dealers</li> <li>identified in the licensee's notice under paragraph (c).</li> <li>(2) (a) An application for a motor vehicle dealer license in</li> <li>any community or territory shall be denied when:</li> <li>1. A timely protest is filed by a presently existing</li> <li>franchised motor vehicle dealer with standing to protest as</li> <li>defined in subsection (3); and</li> <li>2. The licensee fails to show that the existing franchised</li> <li>dealer or dealers who register new motor vehicle retail sales or</li> <li>retail leases of the same line-make in the community or</li> <li>territory of the proposed dealership are not providing adequate</li> <li>representation of such line-make motor vehicles in such</li> <li>community or territory. Adequacy of representation must be</li> <li>measured with respect to any part thereof or any identifiable</li> <li>plot therein. The previous sentence, however, shall not be</li> <li>applicable in any protest of a proposal to establish an</li> <li>additional, or to relocate an existing, same line-make motor</li> <li>vehicle dealer by a distributor that is not a manufacturer, a</li> <li>division of a manufacturer, an entity that is controlled by a</li> <li>manufacturer. The burden of proof in establishing inadequate</li> </ul>	1	
409 subsection (3) must be filed not more than 30 days from the date 410 of publication of the notice in the Florida Administrative 411 Weekly. The published notice shall describe and identify the 412 proposed dealership sought to be licensed, and the department 413 shall cause a copy of the notice to be mailed to those dealers 414 identified in the licensee's notice under paragraph (c). 415 (2) (a) An application for a motor vehicle dealer license in 416 any community or territory shall be denied when: 417 1. A timely protest is filed by a presently existing 418 franchised motor vehicle dealer with standing to protest as 419 defined in subsection (3); and 420 2. The licensee fails to show that the existing franchised 421 dealer or dealers who register new motor vehicle retail sales or 422 retail leases of the same line-make in the community or 423 territory of the proposed dealership are not providing adequate 424 representation of such line-make motor vehicles in such 425 community or territory. Adequacy of representation must be 426 measured with respect to the community or territory as a whole 427 and not with respect to any part thereof or any identifiable 428 plot therein. The previous sentence, however, shall not be 429 applicable in any protest of a proposal to establish an 430 additional, or to relocate an existing, same line-make motor 431 vehicle dealer by a distributor that is not a manufacturer, a 432 division of a manufacturer, an entity that is controlled by a 433 manufacturer, or a common entity of a manufacturer, and that is 434 not owned, in whole or in part, directly or indirectly, by a	407	Weekly. The published notice shall state that a petition or
410of publication of the notice in the Florida Administrative411Weekly. The published notice shall describe and identify the412proposed dealership sought to be licensed, and the department413shall cause a copy of the notice to be mailed to those dealers414identified in the licensee's notice under paragraph (c).415(2) (a) An application for a motor vehicle dealer license in416any community or territory shall be denied when:4171. A timely protest is filed by a presently existing418franchised motor vehicle dealer with standing to protest as419defined in subsection (3); and4202. The licensee fails to show that the existing franchised421dealer or dealers who register new motor vehicle retail sales or422representation of such line-make in the community or423territory of the proposed dealership are not providing adequate424representation of such line-make motor vehicles in such425community or territory. Adequacy of representation must be426measured with respect to any part thereof or any identifiable427and not with respect to any part thereof or any identifiable428plot therein. The previous sentence, however, shall not be429applicable in any protest of a proposal to establish an430additional, or to relocate an existing, same line-make motor431vehicle dealer by a distributor that is not a manufacturer, a432division of a manufacturer, an entity that is controlled by a433manufacturer, or	408	complaint by any dealer with standing to protest pursuant to
411Weekly. The published notice shall describe and identify the412proposed dealership sought to be licensed, and the department413shall cause a copy of the notice to be mailed to those dealers414identified in the licensee's notice under paragraph (c).415(2) (a) An application for a motor vehicle dealer license in416any community or territory shall be denied when:4171. A timely protest is filed by a presently existing418franchised motor vehicle dealer with standing to protest as419defined in subsection (3); and4202. The licensee fails to show that the existing franchised421dealer or dealers who register new motor vehicle retail sales or422retail leases of the same line-make in the community or423territory of the proposed dealership are not providing adequate424representation of such line-make motor vehicles in such425community or territory. Adequacy of representation must be426measured with respect to the community or territory as a whole427and not with respect to any part thereof or any identifiable428plot therein. The previous sentence, however, shall not be429applicable in any protest of a proposal to establish an430additional, or to relocate an existing, same line-make motor431vehicle dealer by a distributor that is not a manufacturer, a432division of a manufacturer, an entity that is controlled by a433manufacturer, or a common entity of a manufacturer, and that is434 <td>409</td> <td>subsection (3) must be filed not more than 30 days from the date</td>	409	subsection (3) must be filed not more than 30 days from the date
<ul> <li>412 proposed dealership sought to be licensed, and the department</li> <li>413 shall cause a copy of the notice to be mailed to those dealers</li> <li>414 identified in the licensee's notice under paragraph (c).</li> <li>415 (2) (a) An application for a motor vehicle dealer license in</li> <li>416 any community or territory shall be denied when:</li> <li>417 1. A timely protest is filed by a presently existing</li> <li>418 franchised motor vehicle dealer with standing to protest as</li> <li>419 defined in subsection (3); and</li> <li>420 2. The licensee fails to show that the existing franchised</li> <li>421 dealer or dealers who register new motor vehicle retail sales or</li> <li>422 retail leases of the same line-make in the community or</li> <li>423 territory of the proposed dealership are not providing adequate</li> <li>424 representation of such line-make motor vehicles in such</li> <li>425 community or territory. Adequacy of representation must be</li> <li>426 measured with respect to the community or territory as a whole</li> <li>427 and not with respect to any part thereof or any identifiable</li> <li>428 plot therein. The previous sentence, however, shall not be</li> <li>429 applicable in any protest of a proposal to establish an</li> <li>430 additional, or to relocate an existing, same line-make motor</li> <li>431 vehicle dealer by a distributor that is not a manufacturer, a</li> <li>432 division of a manufacturer, an entity that is controlled by a</li> <li>433 manufacturer, or a common entity of a manufacturer, and that is</li> <li>434 not owned, in whole or in part, directly or indirectly, by a</li> </ul>	410	of publication of the notice in the Florida Administrative
413 shall cause a copy of the notice to be mailed to those dealers 414 identified in the licensee's notice under paragraph (c). 415 (2) (a) An application for a motor vehicle dealer license in 416 any community or territory shall be denied when: 417 1. A timely protest is filed by a presently existing 418 franchised motor vehicle dealer with standing to protest as 419 defined in subsection (3); and 420 2. The licensee fails to show that the existing franchised 421 dealer or dealers who register new motor vehicle retail sales or 422 retail leases of the same line-make in the community or 423 territory of the proposed dealership are not providing adequate 424 representation of such line-make motor vehicles in such 425 community or territory. Adequacy of representation must be 426 measured with respect to the community or territory as a whole 427 and not with respect to any part thereof or any identifiable 428 plot therein. The previous sentence, however, shall not be 429 applicable in any protest of a proposal to establish an 430 additional, or to relocate an existing, same line-make motor 431 vehicle dealer by a distributor that is not a manufacturer, a 432 division of a manufacturer, an entity that is controlled by a 433 manufacturer, or a common entity of a manufacturer, and that is 434 not owned, in whole or in part, directly or indirectly, by a	411	Weekly. The published notice shall describe and identify the
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433 <u>manufacturer, or a common entity of a manufacturer, and that is</u> 434 <u>not owned, in whole or in part, directly or indirectly, by a</u>	431	vehicle dealer by a distributor that is not a manufacturer, a
434 not owned, in whole or in part, directly or indirectly, by a	432	division of a manufacturer, an entity that is controlled by a
	433	manufacturer, or a common entity of a manufacturer, and that is
435 <u>manufacturer</u> . The burden of proof in establishing inadequate	434	not owned, in whole or in part, directly or indirectly, by a
	435	manufacturer. The burden of proof in establishing inadequate

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representation shall be on the licensee.

437 (3) An existing franchised motor vehicle dealer or dealers 438 shall have standing to protest a proposed additional or 439 relocated motor vehicle dealer when where the existing motor 440 vehicle dealer or dealers have a franchise agreement for the 441 same line-make vehicle to be sold or serviced by the proposed 442 additional or relocated motor vehicle dealer and are physically 443 located so as to meet or satisfy any of the following 444 requirements or conditions:

(a) If the proposed additional or relocated motor vehicle
dealer is to be located in a county with a population of less
than 300,000 according to the most recent data of the United
States Census Bureau or the data of the Bureau of Economic and
Business Research of the University of Florida:

450 1. The proposed additional or relocated motor vehicle 451 dealer is to be located in the area designated or described as 452 the area of responsibility, or such similarly designated area, 453 including the entire area designated as a multiple-point area, 454 in the franchise agreement or in any related document or 455 commitment with the existing motor vehicle dealer or dealers of 456 the same line-make as such agreement existed upon October 1, 457 1988;

458 2. The existing motor vehicle dealer or dealers of the same 459 line-make have a licensed franchise location within a radius of 460 20 miles of the location of the proposed additional or relocated 461 motor vehicle dealer; or

3. Any existing motor vehicle dealer or dealers of the same
line-make can establish that during any 12-month period of the
36-month period preceding the filing of the licensee's

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465 application for the proposed dealership, the such dealer or its 466 predecessor made 25 percent of its retail sales of new motor 467 vehicles to persons whose registered household addresses were 468 located within a radius of 20 miles of the location of the 469 proposed additional or relocated motor vehicle dealer; provided 470 the such existing dealer is located in the same county or any 471 county contiguous to the county where the additional or 472 relocated dealer is proposed to be located.

(b) If the proposed additional or relocated motor vehicle dealer is to be located in a county with a population of more than 300,000 according to the most recent data of the United States Census Bureau or the data of the Bureau of Economic and Business Research of the University of Florida:

478 1. Any existing motor vehicle dealer or dealers of the same 479 line-make have a licensed franchise location within a radius of 480 12.5 miles of the location of the proposed additional or 481 relocated motor vehicle dealer; or

482 2. Any existing motor vehicle dealer or dealers of the same 483 line-make can establish that during any 12-month period of the 484 36-month period preceding the filing of the licensee's 485 application for the proposed dealership, such dealer or its 486 predecessor made 25 percent of its retail sales of new motor 487 vehicles to persons whose registered household addresses were located within a radius of 12.5 miles of the location of the 488 489 proposed additional or relocated motor vehicle dealer; provided 490 such existing dealer is located in the same county or any county 491 contiguous to the county where the additional or relocated 492 dealer is proposed to be located.

493

Section 3. Section 320.643, Florida Statutes, is amended to

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494

read:

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495 320.643 Transfer, assignment, or sale of franchise 496 agreements.-497 (1) (a) Notwithstanding the terms of any franchise 498 agreement, a licensee shall not, by contract or otherwise, fail 499 or refuse to give effect to, prevent, prohibit, or penalize or 500 attempt to refuse to give effect to, prohibit, or penalize any 501 motor vehicle dealer from selling, assigning, transferring, 502 alienating, or otherwise disposing of its franchise agreement to 503 any other person or persons, including a corporation established 504 or existing for the purpose of owning or holding a franchise 505 agreement, unless the licensee proves at a hearing pursuant to a 506 complaint filed by a motor vehicle dealer under this section 507 that the such sale, transfer, alienation, or other disposition 508 is to a person who is not, or whose controlling executive 509 management is not, of good moral character or does not meet the 510 written, reasonable, and uniformly applied standards or 511 qualifications of the licensee relating to financial 512 qualifications of the transferee and business experience of the 513 transferee or the transferee's executive management. A motor 514 vehicle dealer who desires to sell, assign, transfer, alienate, 515 or otherwise dispose of a franchise shall notify, or cause the 516 proposed transferee to notify, the licensee, in writing, setting 517 forth the prospective transferee's name, address, financial qualifications, and business experience during the previous 5 518 519 years. A licensee who receives such notice may, within 60 days 520 following such receipt, notify the motor vehicle dealer, in 521 writing, that the proposed transferee is not a person qualified to be a transferee under this section and setting forth the 522

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523 material reasons for such rejection. Failure of the licensee to 524 notify the motor vehicle dealer within the 60-day period of such 525 rejection shall be deemed an approval of the transfer. No such 526 transfer, <u>assignment</u> <del>assign</del>, or sale shall be valid unless the 527 transferee agrees in writing to comply with all requirements of 528 the franchise then in effect, but with the ownership changed to 529 <u>the transferee</u>.

530 (b) A motor vehicle dealer whose proposed sale is rejected may, within 60 days following such receipt of such rejection, 531 532 file with the department a complaint for a determination that 533 the proposed transferee has been rejected in violation of this 534 section. The licensee has the burden of proof with respect to 535 all issues raised by the such complaint. The department shall 536 determine, and enter an order providing, that the proposed 537 transferee is either qualified or is not and cannot be qualified 538 for specified reasons, or the order may provide the conditions 539 under which a proposed transferee would be qualified. If the 540 licensee fails to file such a response to the motor vehicle 541 dealer's complaint within 30 days after receipt of the 542 complaint, unless the parties agree in writing to an extension, 543 or if the department, after a hearing, renders a decision other 544 than one disqualifying the proposed transferee, the franchise 545 agreement between the motor vehicle dealer and the licensee is 546 shall be deemed amended to incorporate such transfer or amended 547 in accordance with the determination and order rendered, 548 effective upon compliance by the proposed transferee with any 549 conditions set forth in the determination or order.

(2) (a) Notwithstanding the terms of any franchise
agreement, a licensee shall not, by contract or otherwise, fail

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552 or refuse to give effect to, prevent, prohibit, or penalize, or 553 attempt to refuse to give effect to, prevent, prohibit, or 554 penalize, any motor vehicle dealer or any proprietor, partner, 555 stockholder, owner, or other person who holds or otherwise owns 556 an interest therein from selling, assigning, transferring, 557 alienating, or otherwise disposing of, in whole or in part, the 558 equity interest of any of them in such motor vehicle dealer to any other person or persons, including a corporation established 559 560 or existing for the purpose of owning or holding the stock or ownership interests of other entities, unless the licensee 561 562 proves at a hearing pursuant to a complaint filed by a motor 563 vehicle dealer under this section that the such sale, transfer, 564 alienation, or other disposition is to a person who is not, or 565 whose controlling executive management is not, of good moral 566 character. A motor vehicle dealer, or any proprietor, partner, 567 stockholder, owner, or other person who holds or otherwise owns 568 an interest in the motor vehicle dealer, who desires to sell, 569 assign, transfer, alienate, or otherwise dispose of any interest 570 in such motor vehicle dealer shall notify, or cause the proposed 571 transferee to so notify, the licensee, in writing, of the 572 identity and address of the proposed transferee. A licensee who 573 receives such notice may, within 60 days following such receipt, 574 notify the motor vehicle dealer in writing that the proposed 575 transferee is not a person qualified to be a transferee under this section and setting forth the material reasons for such 576 577 rejection. Failure of the licensee to notify the motor vehicle dealer within the 60-day period of such rejection shall be 578 579 deemed an approval of the transfer. Any person whose proposed sale of stock is rejected may file within 60 days of receipt of 580

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581 such rejection a complaint with the department alleging that the 582 rejection was in violation of the law or the franchise 583 agreement. The licensee has the burden of proof with respect to 584 all issues raised by such complaint. The department shall 585 determine, and enter an order providing, that the proposed 586 transferee either is qualified or is not and cannot be qualified 587 for specified reasons; or the order may provide the conditions 588 under which a proposed transferee would be qualified. If the 589 licensee fails to file a response to the motor vehicle dealer's complaint within 30 days of receipt of the complaint, unless the 590 591 parties agree in writing to an extension, or if the department, 592 after a hearing, renders a decision on the complaint other than 593 one disqualifying the proposed transferee, the transfer shall be 594 deemed approved in accordance with the determination and order 595 rendered, effective upon compliance by the proposed transferee 596 with any conditions set forth in the determination or order. 597 (b) Notwithstanding paragraph (a), a licensee may not reject a proposed transfer of a legal, equitable, or beneficial 598 599 interest in a motor vehicle dealer to a trust or other entity, 600 or to any beneficiary thereof, which is established by an owner

601 <u>of any interest in a motor vehicle dealer for purposes of estate</u> 602 <u>planning, if the controlling person of the trust or entity, or</u> 603 <u>the beneficiary, is of good moral character.</u>

(3) A licensee may not condition any proposed transfer
 under this section upon a relocation of a dealer, construction
 of any addition or modification to, or any refurbishing or
 remodeling of any dealership structure, facility, or building of
 the existing motor vehicle dealer, or upon any modification of
 the existing franchise agreement, except for the change of

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610 ownership.

611 (4) (3) During the pendency of any such hearing, the 612 franchise agreement of the motor vehicle dealer shall continue 613 in effect in accordance with its terms. The department shall 614 expedite any determination requested under this section.

615 (5) (4) Notwithstanding the terms of any franchise 616 agreement, the acceptance by the licensee of the proposed 617 transferee shall not be unreasonably withheld. For the purposes of this section, the refusal by the licensee to accept, in a 618 619 timely manner, a proposed transferee who satisfies the criteria 620 set forth in subsection (1) or subsection (2) is presumed to be 621 unreasonable.

622 (6) (5) It shall be a violation of this section for the 623 licensee to reject or withhold approval of a proposed transfer 624 unless the licensee can prove in any court of competent 625 jurisdiction in defense of any claim brought pursuant to s. 626 320.697 that, in fact, the rejection or withholding of approval 627 of the proposed transfer was not in violation of or precluded by 628 this section and was reasonable. The determination of whether 629 such rejection or withholding was not in violation of or 630 precluded by this section and was reasonable shall be based on 631 an objective standard. Alleging the permitted statutory grounds 632 by the licensee in the written rejection of the proposed 633 transfer shall not protect the licensee from liability for violating this section. 634

635 Section 4. Subsection (6) of section 320.696, Florida 636 Statutes, is amended to read:

637

320.696 Warranty responsibility.-

638

(6) A licensee shall not recover or attempt to recover,

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639 directly or indirectly, any of its costs for compensating a 640 motor vehicle dealer under this section, including by decreasing 641 or eliminating solely in this state or as it relates to any of 642 its dealers, any bonuses or other incentive that the licensee 643 has in effect nationally, regionally, or in a territory by any 644 other designation; by reducing the dealer's gross margin for any 645 of the licensee's products or services where the wholesale price 646 charged to the dealer is determined by the licensee and the 647 reduction is not in effect nationally or regionally; by imposing a separate charge or surcharge to the wholesale price paid by a 648 649 dealer in this state for any product or service offered to or 650 supplied by a licensee under a franchise agreement with the 651 dealer; or by passing on to the dealer any charge or surcharge 652 of a common entity of the licensee. 653 Section 5. If any provision of this act or the application 654 thereof to any person or circumstance is held invalid, the 655 invalidity does not affect other provisions or applications of 656 the act which can be given effect without the invalid provision 657 or application, and to this end the provisions of this act are 658 severable. 659 Section 6. Subsection (10) of section 320.771, Florida 660 Statutes, is amended to read: 661 320.771 License required of recreational vehicle dealers.-662 (10) EVIDENCE OF TITLE REQUIRED.-663 (a) The licensee shall also have in his or her possession for each new recreational vehicle a manufacturer's invoice or 664 665 statement of origin, and for each used recreational vehicle a 666 properly assigned certificate of title or registration certificate if the used recreational vehicle was previously 667

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668 registered in a nontitle state, from the time the recreational 669 vehicle is delivered to the licensee until it has been disposed 670 of by the licensee.

671 (b) For each used recreational vehicle in the possession of 672 a licensee and offered for sale by him or her, the licensee 673 either shall have in his or her possession or control a duly 674 assigned certificate of title from the owner in accordance with 675 the provisions of chapter 319, or a registration certificate if 676 the used recreational vehicle was previously registered in a 677 nontitle state, from the time when the vehicle is delivered to 678 the licensee and offered for sale by him or her until it has 679 been disposed of by the licensee, or shall have reasonable indicia of ownership or right of possession, or shall have made 680 681 proper application for a certificate of title or duplicate 682 certificate of title in accordance with the provisions of 683 chapter 319. A dealer may not sell or offer for sale a vehicle 684 in his or her possession unless the dealer satisfies the 685 requirements of this subsection. Reasonable indicia of ownership 686 shall include a duly assigned certificate of title; in the case 687 of a new vehicle, a manufacturer's certificate of origin issued 688 to or reassigned to the dealer; a consignment contract between 689 the owner and the dealer along with a secure power of attorney 690 from the owner to the dealer authorizing the dealer to apply for 691 a duplicate certificate of title and assign the title on behalf 692 of the owner; a court order awarding title to the vehicle to the 693 dealer; a salvage certificate of title; a photocopy of a duly 694 assigned certificate of title being held by a financial 695 institution as collateral for a business loan of money to the 696 dealer ("floor plan"); a copy of a canceled check or other

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697	documentation evidencing that an outstanding lien on a vehicle
698	taken in trade by a licensed dealer has been satisfied and that
699	the certificate of title will be, but has not yet been, received
700	by the dealer; a vehicle purchase order or installment contract
701	for a specific vehicle identifying that vehicle as a trade-in on
702	a replacement vehicle; or a duly executed odometer disclosure
703	statement as required by Title IV of the Motor Vehicle
704	Information and Cost Savings Act of 1972 (Pub. L. No. 92-513, as
705	amended by Pub. L. No. 94-364 and Pub. L. No. 100-561) and by 49
706	C.F.R. part 580 bearing the signatures of the titled owners of a
707	traded-in vehicle.
708	Section 7. This act shall take effect upon becoming a law.

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