2009 A bill to be entitled 1 2 An act relating to health insurance; amending s. 627.410, 3 F.S.; establishing a minimum loss ratio for health 4 insurance forms; amending s. 627.411, F.S.; revising the 5 loss ratio for certain health insurance coverage; amending 6 s. 627.6745, F.S.; revising the loss ratio for Medicare 7 supplement policies issued on or after a certain date; 8 amending s. 627.9407, F.S.; establishing a minimum loss 9 ratio for long-term care insurance policies; providing an effective date. 10 11 12 Be It Enacted by the Legislature of the State of Florida: 13 Section 1. Paragraph (b) of subsection (6) and subsections 14 (7) and (8) of section 627.410, Florida Statutes, are amended to 15 16 read: 627.410 Filing, approval of forms.--17 (6) 18 19 (b) The commission may establish by rule:, for each type 20 of health insurance form, 21 1. Establish procedures for to be used in ascertaining the 22 relationship between reasonableness of benefits in relation to 23 premium rates for each type of health insurance form, including 24 Medicare supplement policies as defined in s. 627.672, long-term care policies as defined in s. 627.9404, and other policy forms 25 26 where more than 50 percent of the policies are issued to 27 individuals age 65 and older. and may, by rule, 28 2. Exempt from any requirement of paragraph (a) any health Page 1 of 9

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29 insurance policy form or type thereof (as specified in such rule) to which form or type such requirements may not be 30 31 practically applied or to which form or type the application of 32 such requirements is not desirable or necessary for the 33 protection of the public. For With respect to any health 34 insurance policy form or type that thereof which is exempted by 35 rule from any requirement of paragraph (a), premium rates filed 36 pursuant to ss. 627.640 and 627.662 are shall be for 37 informational purposes.

38 (7) (a) Each insurer subject to the requirements of 39 subsection (6) shall make an annual filing with the office within no later than 12 months after its previous filing 40 41 supporting the, demonstrating the reasonableness of benefits in 42 relation to premium rates charged in relation to benefits for each insurance form. Upon The office, after receiving a request 43 44 to be exempted from the provisions of this section, the office may, for good cause due to insignificant numbers of policies in 45 force or insignificant premium volume, exempt a company, by line 46 47 of coverage, from filing rates or rate certification as required 48 by this section.

49 (a) (b) The filing is required by this subsection shall be
 50 satisfied by one of the following methods:

A rate filing prepared by an actuary which contains
 documentation <u>supporting premium rates charged in relation to</u>
 <u>benefits</u> demonstrating the reasonableness of benefits in
 relation to premiums charged in accordance with the applicable
 rating laws and rules <u>adopted</u> promulgated by the commission.
 If no rate change is proposed, <u>the</u> a filing which

Page 2 of 9

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57 consists of a certification by an actuary <u>supporting premium</u> 58 <u>rates charged in relation to benefits</u> that benefits are 59 reasonable in relation to premiums currently charged in 60 accordance with applicable laws and rules <u>adopted</u> promulgated by 61 the commission.

(b) (c) As used in this section, "actuary" means an 62 63 individual who is a member of the Society of Actuaries or the 64 American Academy of Actuaries. If an insurer does not employ or 65 otherwise retain the services of an actuary, the insurer's certification must shall be prepared by insurer personnel or 66 67 consultants who have with a minimum of 5 years' experience in insurance ratemaking. The chief executive officer of the insurer 68 69 must shall review and sign the certification indicating his or 70 her agreement with its conclusions.

71 <u>(c) (d)</u> If at the time a filing is <u>due</u> required under this 72 section an insurer is in the process of completing a rate 73 review, the insurer may apply to the office for an extension of 74 up to <u>an additional</u> 30 days in which to make the filing. The 75 request for <u>an</u> extension must be received by the office <u>by</u> no 76 later than the date the filing is due.

77 (d) (e) If an insurer fails to meet the filing requirements 78 of this subsection and does not submit the filing within 60 days 79 following the date the filing is due, the office may, in 80 addition to any other penalty authorized by law, order the insurer to discontinue issuing the issuance of policies subject 81 to the filing for which the required filing was not made, until 82 83 such time as the office determines that the required filing is 84 properly submitted.

Page 3 of 9

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hb0471-00

85 (8) (a) For the purposes of subsections (6) and (7), 86 benefits of an individual accident and health insurance policy form, including Medicare supplement policies as defined in s. 87 88 627.672, when authorized by rules adopted by the commission, and 89 excluding long-term care insurance policies as defined in s. 90 627.9404, and other policy forms under which more than 50 91 percent of the policies are issued to individuals age 65 and 92 $\overline{\text{over}_{r}}$ are deemed to be reasonable in relation to premium rates 93 if the rates are filed pursuant to a loss ratio guarantee of at 94 least 85 percent and both the initial rates and the durational 95 and lifetime loss ratios have been approved by the office., and Such benefits shall also continue to be deemed reasonable for 96 97 renewal rates if while the insurer complies with the loss ratio 98 such guarantee and, provided the currently expected lifetime 99 loss ratio is not more than 5 percent less than the filed 100 lifetime loss ratio as certified to by an actuary. 101 The office may shall have the right to bring an (a)

102 administrative action if it determines should it deem that the lifetime loss ratio will not be met. For Medicare supplement 103 104 filings, the office may withdraw a previously approved filing 105 which was made pursuant to a loss ratio guarantee if it 106 determines that the filing is not in compliance with ss. 107 627.671-627.675 or the currently expected lifetime loss ratio is 108 less than the filed lifetime loss ratio as certified by an 109 actuary in the initial guaranteed loss ratio filing. If this 110 section conflicts with ss. 627.671-627.675, ss. 627.671-627.675 111 shall control.

112

(b) The renewal premium rates shall be deemed to be

Page 4 of 9

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hb0471-00

approved upon filing with the office if the filing is accompanied by <u>a</u> the most current approved loss ratio guarantee <u>of at least 85 percent</u>. The loss ratio guarantee <u>must shall</u> be in writing, shall be signed by an officer of the insurer, and shall contain at least:

118 1. A recitation of the anticipated lifetime and durational 119 target loss ratios contained in the actuarial memorandum filed 120 with the policy form when it was originally approved. The 121 durational target loss ratios shall be calculated for 1-year 122 experience periods. If statutory changes have rendered any 123 portion of the such actuarial memorandum obsolete, the loss 124 ratio guarantee shall also include an amendment to the actuarial 125 memorandum reflecting current law and containing new lifetime 126 and durational loss ratio targets.

127 2. A guarantee that the applicable loss ratios for the 128 experience period in which the new rates will take effect, and 129 for each experience period thereafter until new rates are filed, 130 will meet the loss ratios referred to in subparagraph 1.

131 3. A guarantee that the applicable loss ratio results for 132 the experience period will be independently audited at the 133 insurer's expense. The audit must shall be performed in the 134 second calendar quarter of the year following the end of the 135 experience period, and the audited results must shall be 136 reported to the office by no later than the end of such quarter. The commission shall establish by rule the minimum information 137 138 reasonably necessary to be included in the report. The audit 139 must shall be done in accordance with accepted accounting and actuarial principles. 140

Page 5 of 9

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hb0471-00

141 A guarantee that affected policyholders in this state 4. 142 shall be issued a proportional refund, based on the premium 143 earned, of the amount necessary to bring the applicable 144 experience period loss ratio up to the durational target loss 145 ratio referred to in subparagraph 1. The refund shall be made to 146 all policyholders in this state who are insured under the 147 applicable policy form as of the last day of the experience period, except that no refund need be made to a policyholder in 148 an amount less than \$10. Refunds less than \$10 shall be 149 150 aggregated and paid pro rata to the policyholders receiving 151 refunds. The refund shall include interest at the then-current 152 variable loan interest rate for life insurance policies 153 established by the National Association of Insurance 154 Commissioners, calculated from the end of the experience period 155 until the date of payment. Payments must shall be made during 156 the third calendar quarter of the year following the experience 157 period for which a refund is determined to be due. However, no 158 refunds shall be made until 60 days after the filing of the 159 audit report in order for that the office to have has adequate 160 time to review the report.

5. A guarantee that if the applicable loss ratio exceeds the durational target loss ratio for that experience period by more than 20 percent <u>and</u>, provided there are at least 2,000 policyholders on the form nationwide or, if not, then accumulated each calendar year until 2,000 policyholder years is reached, the insurer, if directed by the office, shall withdraw the policy form for the purposes of issuing new policies.

168

(c) As used in this subsection:

Page 6 of 9

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169 1. "Loss ratio" means the ratio of incurred claims to170 earned premium.

171 2. "Applicable loss ratio" means the loss ratio 172 attributable solely to this state if there are 2,000 or more 173 policyholders in the state. If there are 500 or more 174 policyholders in this state but less than 2,000, it is the 175 linear interpolation of the nationwide loss ratio and the loss 176 ratio for this state. If there are less than 500 policyholders 177 in this state, it is the nationwide loss ratio.

178 3. "Experience period" means the period, ordinarily a179 calendar year, for which a loss ratio guarantee is calculated.

180 Section 2. Subsection (3) of section 627.411, Florida181 Statutes, is amended to read:

182

627.411 Grounds for disapproval.--

(3) (a) For health insurance coverage as described in s.
627.6561(5)(a)2., the minimum loss ratio standard of incurred
claims to earned premium for the form shall be <u>85</u> 65 percent.

186 (b) Incurred claims are claims occurring within a fixed 187 period, whether or not paid during the same period, under the 188 terms of the policy period.

(a) 1. Claims include scheduled benefit payments or
 services provided by a provider or through a provider network
 for dental, vision, disability, and similar health benefits.

(b)2. Claims do not include state assessments, taxes, company expenses, or any expense incurred by the company for the cost of adjusting and settling a claim, including the review, qualification, oversight, management, or monitoring of a claim or incentives or compensation to providers for other than the

Page 7 of 9

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197 provisions of health care services.

198 (c)3. A company may at its discretion include costs that 199 are demonstrated to reduce claims, such as fraud intervention 200 programs or case management costs, which are identified in each 201 filing, are demonstrated to reduce claims costs, and do not 202 result in increasing the experience period loss ratio by more 203 than 5 percent.

204 <u>(d)</u>4. For scheduled claim payments, such as disability 205 income or long-term care, the incurred claims shall be the 206 present value of the benefit payments discounted for continuance 207 and interest.

208 Section 3. Subsection (1) of section 627.6745, Florida 209 Statutes, is amended to read:

210

627.6745 Loss ratio standards; public rate hearings.--

211 Medicare supplement policies shall return the (1)212 following to policyholders in the form of aggregate benefits 213 under the policy, with respect to the lifetime of the policy, on 214 the basis of earned premiums and on the basis of incurred claims 215 experience or, if coverage is provided by a health maintenance 216 organization based on service rather than reimbursement, 217 incurred health care expenses, and in accordance with accepted 218 actuarial principles and practices:

(a) At least <u>85</u> 75 percent of the aggregate amount of
 premiums earned in the case of group policies.

(b) For individual policies issued or renewed <u>before</u> prior to July 1, 1989, at least 60 percent of the aggregate amount of premiums earned<u>; and</u> for individual policies issued <u>or renewed</u> on or after July 1, 1989, but before October 1, 2009, at least

Page 8 of 9

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65 percent of the aggregate amount of premiums earned; and for policies issued on or after October 1, 2009, at least 85 percent of the aggregate amount of premiums earned. For the purposes of this section, policies issued as a result of <u>soliciting</u> solicitations of individuals through the mail or by mass media advertising <u>are shall be</u> deemed to be individual policies.

231 Section 4. Subsection (6) of section 627.9407, Florida 232 Statutes, is amended to read:

233 627.9407 Disclosure, advertising, and performance
 234 standards for long-term care insurance.--

(6) 235 LOSS RATIO AND RESERVE STANDARDS. -- The commission 236 shall adopt rules establishing loss ratio and reserve standards 237 for long-term care insurance policies. Such loss ratios may not 238 be less than 85 percent. The rules must contain a specific 239 reference to long-term care insurance policies. Such loss ratio and reserve standards shall be established at levels at which 240 241 benefits are reasonable in relation to premiums and that provide 242 for adequate reserving of the long-term care insurance risk.

243

Section 5. This act shall take effect July 1, 2009.

Page 9 of 9

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