By Senator Fasano

2009562 11-00293A-09 A bill to be entitled

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An act relating to travel buying clubs and travel buying services; amending s. 559.3903, F.S.; authorizing a person who has elected to become a member of a travel buying club or travel buying service to cancel the membership within a specified period; requiring the travel buying club or travel buying service to hold in escrow the membership fee paid by the person until the end of the cancellation period; amending s. 559.3904, F.S.; requiring that every contract for a travel buying club or travel buying service be in writing, be signed by the member, designate the date on which the member signed the contract, and state, clearly and conspicuously in boldfaced type, specified information regarding cancellation of the contract; amending s. 559.3905, F.S.; requiring each buying club, travel buying club, or travel buying service to disclose to each prospective member in writing, before signing a contract for buying services all complaints filed with the Department of Agriculture and Consumer Services and the Department of Legal Affairs; amending s. 559.927, F.S.; redefining the term "seller of travel" for purposes of part XI of ch. 559, F.S., to include travel buying clubs and travel buying services; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (6) is added to section 559.3903, Florida Statutes, to read:

559.3903 Contracts of membership; right of cancellation; how exercised; entitlement to refund; right not waivable.—

(6) Any person who has elected to become a member of a travel buying club or travel buying service may cancel the membership by giving written notice of cancellation any time before 12 midnight of the 30th business day following the date on which membership was attained. Any membership fee paid by the person must be held in escrow by the travel buying club or travel buying service until the end of the cancellation period.

Section 2. Subsection (2) of section 559.3904, Florida Statutes, is amended to read:

559.3904 Contracts of membership; requirements; notice; effect of noncompliance.—

(2) (a) Every contract <u>must</u> shall be in writing, <u>must</u> shall be signed by the member, <u>must</u> shall designate the date on which the member signed the contract, and <u>must</u> shall state, clearly and conspicuously in boldfaced type of a minimum size of 14 points, the following:

"MEMBER'S RIGHT TO CANCEL

If you wish to cancel this contract, you may cancel by delivering or mailing a written notice to the club. To prove that you canceled, it is recommended that you send the notice by certified mail. The notice <u>must shall</u> state that you do not wish to be bound by the contract and <u>must shall</u> be delivered or mailed before 12 midnight of the third business day after you

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sign this contract. The notice must shall be delivered or mailed to: (insert name and mailing address of club). If you cancel, the club will return, within 10 days after of the date on which you give notice of cancellation, a total refund. It is recommended that you mail the notice of cancellation by certified mail, return receipt requested; check with your post office as to the time when you will be able to mail a certified letter. Be sure to keep a photocopy of the notice of cancellation which you mail."

(b) Every contract for a travel buying club or travel buying service must be in writing, must be signed by the member, must designate the date on which the member signed the contract, and must state, clearly and conspicuously in boldfaced type of a minimum size of 14 points, the following:

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"MEMBER'S RIGHT TO CANCEL

If you wish to cancel this travel buying club contract or

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travel buying service contract, you may cancel by delivering or mailing a written notice to the club. To prove that you canceled, it is recommended that you send the notice by certified mail. The notice must state that you do not wish to be bound by the travel buying club or travel buying service contract and must be delivered or mailed before 12 midnight of the 30th business day after you sign this contract. The notice must be delivered or mailed to: (insert name and mailing address of club). If you cancel, the travel buying club or travel buying service will return, within 10 days after the date on which you give notice of cancellation, a total refund. It is recommended

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that you mail the notice of cancellation by certified mail, return receipt requested; check with your post office as to the time when you will be able to mail a certified letter. Be sure to keep a photocopy of the notice of cancellation which you mail."

Section 3. Subsection (1) of section 559.3905, Florida Statutes, is amended to read:

559.3905 Required disclosures; prohibited acts.-

- (1) It <u>is</u> shall be unlawful for any buying club, travel buying club, or travel buying service to fail to disclose to a prospective member in writing, prior to the sale of any contract for buying services:
- (a) That goods or services can $\frac{1}{2}$ be bought $\frac{1}{2}$ through catalogs with no opportunity to inspect samples if such is the case.
- (b) The buying club's policies regarding warranties or guarantees on goods ordered, return of ordered goods by buyers, procedures for cancellation of merchandise orders by the buyer, and refunds of deposits for the cancellation of orders.
- (c) Any charges, such as estimated freight costs, handling fees, credit life or disability insurance, suppliers' and buying clubs' markup, and other costs incidental to the purchase of goods through the buying club and which are to be paid by the buyer.
- (d) Advice that the contract for buying service or incidental retail installments contracts will be transferred, sold, or assigned to a third party if such practice is the case.
- (e) The percentage of the purchase price required as a down payment on merchandise orders of any nature. This prohibition

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applies in all cases where rebates are offered, regardless of whether such promised rebates are contingent upon the seller's ability to enroll the referred persons into the buying club.

(f) All complaints that have been filed with the Department of Agriculture and Consumer Services and the Department of Legal Affairs with respect to that buying club, travel buying club, or travel buying service.

Section 4. Subsection (11) of section 559.927, Florida Statutes, is amended to read:

559.927 Definitions.—For the purposes of this part, the term:

(11) "Seller of travel" means any resident or nonresident person, firm, corporation, or business entity who offers for sale, directly or indirectly, at wholesale or retail, prearranged travel, tourist-related services, or tour-guide services for individuals or groups, including, but not limited to, vacation or tour packages, or vacation certificates in exchange for a fee, commission, or other valuable consideration. The term includes any business entity offering membership in a travel club, travel buying club, or travel buying service, as described in s. 559.3902, services for an advance fee or payment, even if no travel contracts or certificates or vacation or tour packages are sold by the business entity.

Section 5. This act shall take effect July 1, 2009.