By Senator Bennett

21-00803-09 2009900

A bill to be entitled

An act relating to procurement of contractual services by a state agency; creating s. 287.0575, F.S.; providing definitions; providing requirements with respect to the provision of outsourced human services related to mental health, substance abuse, child welfare, or juvenile justice; providing requirements with respect to contracts for such services; requiring state agencies to identify specified costs to human services providers; requiring a fiscal impact statement; providing that failure by a governmental entity to negotiate a contract amendment or remedy a material adverse impact of a new governmental mandate constitutes an agency action or purposes of the Administrative Procedure Act; providing for annual reports by state agencies; amending s. 216.136, F.S.; requiring the Social Services Estimating Conference to convene quarterly for the purpose of developing information related to mental health, substance abuse, child welfare, and juvenile justice services needs; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 287.0575, Florida Statutes, is created to read:

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287.0575 Outsourced human services related to mental health, substance abuse, child welfare, or juvenile justice.—

(1) For the purposes of this section:

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(a) "Material adverse financial impact" means:

- 1. An increase in reasonable costs to a contractor in performing a contract for the outsourcing of human services related to mental health, substance abuse, child welfare, or juvenile justice that is the lesser of:
- <u>a. Five per cent of the maximum obligation amount or unit</u> price of the contract; or
- b. Ten thousand dollars in the aggregate as a result of all new governmental mandates taking effect during any calendar year of the contract term; or
- 2. An action that affects the core purpose and primary intent of a contract for the outsourcing of such services.
- (b) "New governmental mandate" means a statutory requirement, administrative rule, regulation, assessment, executive order, judicial order, or other governmental requirement, or an agency policy, that was not in effect when a contract for the outsourcing of human services related to mental health, substance abuse, child welfare, or juvenile justice was originally entered into and that directly imposes an obligation on the contractor to take, or to refrain from taking, any action in order to fulfill its contractual obligation.
- (2) To create a more stable business environment for providing outsourced human services related to mental health, substance abuse, child welfare, or juvenile justice and to ensure accountability, eliminate duplication, and improve efficiency with respect to the provision of such services:
- (a) Each state agency shall annually submit to the Legislature a list of mandated requirements, forms, and other monitoring requirements that are satisfied through accreditation

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by appropriate national accreditation organizations.

- (b) Each state agency that provides funding for outsourced human services contracts under this section:
- 1. Shall coordinate with other state agencies that provide funding and designate an agency that will act as the lead agency in ensuring that monitoring activities are coordinated.
- 2. May delegate monitoring activities to another agency that is monitoring outsourced services for a particular population.
- 3. Shall develop a common monitoring protocol to be used when services to a particular population are being funded by two or more agencies. The protocol, at a minimum, must:
- a. Delineate all program, fiscal, and administrative contract monitoring activities, including all required reporting mechanisms, to provide required program, fiscal, and administrative data.
- b. Provide for a master list of core required documents for contract monitoring purposes and provide for the collection of such documents from each service provider.
- (3) Contracts to outsource human services related to mental health, substance abuse, child welfare, and juvenile justice shall:
- (a) Provide that, in the event that a material change to the scope of the contract is imposed upon a service provider and compliance with such change will have a material adverse financial impact on the service provider, the contracting agency shall negotiate a contract amendment with the service provider to increase the maximum obligation amount or unit price of the contract to offset the material adverse financial impact of the

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change, provided the service provider furnishes evidence to the contracting agency of such material adverse financial impact along with a request to renegotiate the contract based on the proposed change.

- (b) Ensure that payment will be made on all items not under dispute and that in no event will payment be withheld on undisputed issues pending the resolution of disputed issues.
- (c) Provide that any dispersed funds that remain unexpended during the contract term be considered as authorized revenue for the purposes of cash flow, program expansion and development, and administrative costs.
- (d) Include language authorizing, subject to appropriation, an annual cost-of-living adjustment that reflects increases in the consumer price index or, at a minimum, is comparable to any annual salary increase for state employees. In the absence of a cost-of-living adjustment for state employees, the contract must include language that adjusts human services contracts by reducing the number of services or units contracted for or that requires documentation substantiating the reasons a reduction is not possible. This documentation shall be considered by the Social Service Estimating Conference and reported pursuant to s. 216.136.
- (4) State agencies shall provide an analysis of every new form, procedure, or mandate required of a provider of human services related to mental health, substance abuse, child welfare, or juvenile justice under a contract for the outsourcing of such human services that were not in effect when the contract was originally entered into. The analysis shall identify the cost to the provider of any such new requirements

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and must be transmitted to the provider before any new form,
procedure, or mandate may be used or implemented. The analysis
shall also include a fiscal impact statement from the provider
with respect to each new form, procedure, or mandate required or
imposed.

- (5) Any contractor aggrieved by the refusal or failure of a governmental unit to negotiate a contract amendment to remedy a material adverse impact of a new governmental mandate pursuant to this section constitutes an agency action for the purposes of the Administrative Procedure Act.
- (6) By December 30 annually, each agency that contracts for the provision of human services shall prepare a comprehensive list of all contract requirements, mandated reports, outcome measures, and other requirements of a provider. The list shall be submitted to the Governor, the President of the Senate, and the Speaker of the House of Representatives.

Section 2. Paragraph (c) is added to subsection (6) of section 216.136, Florida Statutes, to read:

216.136 Consensus estimating conferences; duties and principals.—

- (6) SOCIAL SERVICES ESTIMATING CONFERENCE.
- (c) The Social Services Estimating Conference shall be convened quarterly for the purpose of developing information that is related to mental health, substance abuse, child welfare, or juvenile justice services needs, including, but not limited to, enrollment, caseload, utilization, expenditures, and documentation required under s. 287.0575(3)(d), and that reflects population growth and economic trends.

Section 3. This act shall take effect upon becoming a law.